Roxio® Creator® Enterprise 12
Deployment Guide

Roxio® Creator® Silver 12
Roxio® Creator® Gold 12
Roxio® Creator® Palladium 12
Roxio® Creator® Platinum NXT 7
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Welcome to the System Administrator’s Deployment Guide

This guide is designed to help system administrators deploy Roxio Creator in their enterprise.

**NOTE:** This guide is intended for the deployment of

- Roxio Creator Silver 12
- Roxio Creator Gold 12
- Roxio Creator Palladium 12
- Roxio Creator Platinum NXT 7

These instructions are designed for information technology professionals who may need to use advanced techniques to deploy Creator, or to tailor the product to fit their organization’s needs. Individuals can simply install Creator by running the setup.exe installer program included on their installation disc, or in the installation files. Setup.exe is an installer designed with a graphical user interface, and it provides all of the instructions necessary for normal installation.

To learn how to use Creator, please open the application, click on the Help menu, and select from one of the available options

**Installation**

**Installing a multiple-user license**

The default installation locations for Creator are:

- **Windows 64-bit**
  - C:\Program Files (x86)\Roxio Creator Silver 12
  - C:\Program Files (x86)\Roxio Creator Gold 12
  - C:\Program Files (x86)\Roxio Creator Palladium 12
  - C:\Program Files (x86)\Roxio Creator Platinum NXT 7

- **Windows 32-bit**
  - C:\Program Files\Roxio Creator Silver 12
  - C:\Program Files\Roxio Creator Gold 12
  - C:\Program Files\Roxio Creator Palladium 12
  - C:\Program Files\Roxio Creator Platinum NXT 7

See [System requirements](#) for space requirements.

Prior to installing Creator, please ensure that all other applications are closed.

This version of Roxio Creator does not coexist with previous versions. If another version of...
Creator or a product in the Creator family is installed, it will be uninstalled before installing this version.

**Installing Roxio Creator from the command prompt**

Creator can be installed by calling the setup.exe application. One or more parameters can be added to customize the installation. You can also include instructions that generate a log file in case you should run into a problem that requires assistance from Roxio’s Global Customer Care team.

The following instructions explain how to install Roxio Creator on a client PC. The command line syntax can be used with network management tools to perform a network-based deployment.

**NOTE:** You must have system Administrator privileges to install Roxio Creator from the command prompt.

**To install Roxio Creator using the command prompt (Windows 10)**

1. In the Windows Start menu, locate the **Command Prompt** app. Right-click the **Command Prompt** menu item and select **Run as administrator**.
   
   The **Command Prompt** window opens. If a **User Account Control** prompt appears, click **Yes** to continue installation.

   ![Command Prompt window](image)

2. Call setup.exe and include the desired command line parameters. (For more information, see **Command line syntax** below).
Command line syntax
Setup.exe is the installer application, designed to provide a graphical user interface for the typical end-user installation. This application can also run silently, without the graphical user interface.

Here’s an example of the syntax used to perform a silent install from the setup.exe file:

![Command prompt screenshot](image.jpg)

*The location of the setup.exe file will depend on where on the system the Creator install files are located.*

Using command line parameters
Add parameters to your install instructions to control the installation experience and the amount of interaction required from your users. The following tables list the available parameters:

### Required parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Add CD Key</td>
<td>ROX_KEYTEXT=XX-XXXXX- XXXXX-XXXXX</td>
</tr>
</tbody>
</table>

### Install options

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>/qn</td>
<td>Silent install (no dialogs)</td>
</tr>
<tr>
<td>/qn Reboot=ReallySuppress</td>
<td>Suppress reboot, to be used with silent installation</td>
</tr>
</tbody>
</table>

### Optional parameters
<table>
<thead>
<tr>
<th>Parameter</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>{lang}=XXX</code></td>
<td>XXX is a three-letter language code (ENU, FRA, ITA, ESN, JPN, DEU, etc.)</td>
</tr>
<tr>
<td>MPI_EULA_ACCEPTED=1</td>
<td>Switch to automatically accept the End-User License Agreement.</td>
</tr>
<tr>
<td>MANDATORY=0</td>
<td>This command is mandatory when using the DISABLE_APP command. It disables the mandatory flag in the installer’s configuration file.</td>
</tr>
<tr>
<td>DisableProducts=CPDECODERPACK_XXX</td>
<td>Excludes the CinePlayerDecoder Pack.</td>
</tr>
<tr>
<td>DisableProducts=BOTPRODUCT_A64_4X</td>
<td>Excludes BackOnTrack on 64-bit based Windows systems.</td>
</tr>
<tr>
<td>CleanupSourceFiles=1</td>
<td>Clean the installer after installation.</td>
</tr>
</tbody>
</table>
Use these command lines to uninstall the suite:

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Command line</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 10</td>
<td>&quot;C:\ProgramData\Uninstall{3E670EAA-F20E-4DF6-BFC1-00BABC555498}\setup.exe&quot; /X {3E670EAA-F20E-4DF6-BFC1-00BABC555498} /qn REBOOT=ReallySuppress</td>
</tr>
</tbody>
</table>

**Feature Registry Switch**
Force Close Write-Once disc.

<table>
<thead>
<tr>
<th>Key</th>
<th>ForceDiscClose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Path</td>
<td>HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\Roxio\RoxioCentral75\Preference for 64-bit Operating System.</td>
</tr>
<tr>
<td>Type</td>
<td>String</td>
</tr>
<tr>
<td>Value</td>
<td>1</td>
</tr>
<tr>
<td>Description</td>
<td>Write-Once CD/BD/DVD Record Type in Options will be default set to &quot;Disc at Once (DAO), Closed&quot;. The optional button will be hidden.</td>
</tr>
<tr>
<td>Value</td>
<td>0</td>
</tr>
<tr>
<td>Description</td>
<td>Write-Once CD/BD/DVD Record Type in Options Can be selected by User.</td>
</tr>
</tbody>
</table>

**Data gathering**

Data gathering tools are available to assist Roxio developers in understanding the nature of any installation issues.

By default ROXIO_SETUP.log and all msi installation log files are placed on the user’s system here:

\{PROGRAMDATA_FOLDER\}Roxio Log Files\ {Product Name}\ {DATE_TIME}\, where PROGRAMDATA_FOLDER is the same as the %ProgramData% environment variable.

You can add the L*V parameter and a new path to redirect the log files to a different location as shown in this example:

\C:\enu\setup.exe ROX_KEYTEXT=XX-XXXXX-XXXXX-XXXXX /qn REBOOT=ReallySuppress /L*V C:\logs\ROX_ {ProductID}.txt
Installing from a network
You can install Creator from a shared network location.

**NOTE:** When installing the software or when rebooting your system at the end of an installation, you must be logged into the system with Administrator privileges.

To install from a shared network location
1. Copy the contents of the Creator installation disc to a network location.
2. From remote computers, go to the **Start > Run** menu (**Start Search box** on Windows 10).
3. Browse to the shared copy of the disc and enter the setup.exe command with the desired switches. For a list of switches that can be added to the command line, see **Using command line parameters**.

Compatibility information

SMS and SCCM
Roxio Creator is compatible with Microsoft’s Desktop Deployment tools, including SMS and System Center Configuration Manager

Active Directory Group Policy
Creator is compatible with Group Policy deployment and can be installed using the script file. There are two methods to deploy via Group Policy:

- Method 1: Script File Deploy
- Method 2: Zap Installer Deploy

**NOTE:** When deploying through Group Policy, use the Group Policy options (Computer Configuration > Administrative Templates > System > Scripts) to set the Maximum wait time for Group Policy scripts to 0.

Group Policy Method 1: Script File Deploy
1. Create a shared path to the installer folder on the server.
2. Create a script file with the following command line parameter: `\server\shared folder\setup.exe ROX_KEYTEXT=XX-XXXXX-XXXXX-XXXXX /qn REBOOT=ReallySuppress`

To create Group Policy for Deploy
1. Launch Group Policy Object Editor.
2. Under **Computer Configuration**, select **Windows Settings > Scripts**, then double-click
Startup.
3. Click Add.
5. Click OK
6. Restart the client machine and verify installation during login.

To uninstall by editing the script file (Windows 10)
- Use the following command:

```
C:\ProgramData\Uninstall \{3E670EAA-F20E-4DF6-BFC1-00BABC555498}\setup.exe" /X \{3E670EAA-F20E-4DF6-BFC1-00BABC555498\} /qn REBOOT=ReallySuppress
```

Group Policy Method 2: Zap Installer Deploy
- Create a Zap file based on the following example:

```
[Application]
; Only FriendlyName and SetupCommand are required,
; everything else is optional.
; FriendlyName is the name of the program that will appear in the software installation snap-in and the Add/Remove Programs tool. ; REQUIRED
FriendlyName = "Roxio Creator"
; SetupCommand is the command line used to run the program’s Setup. With Windows Server 2003 and later you must specify the fully qualified path containing the setup program.
; Long file name paths need to be quoted. For example:
; SetupCommand = "\\server\share\long_folder\setup.exe" /unattend
; REQUIRED
SetupCommand = "\\server\share\setup.exe /ROX_KEYTEXT-XX-XXXXX-XXXXX /qn REBOOT=ReallySuppress"
; Version of the program that will appear in the software installation snap-in and the Add/Remove Programs tool.
; OPTIONAL
DisplayVersion = 19.0
; Version of the program that will appear in the software installation snap-in and the Add/Remove Programs tool.
```
Publishing the Program

**NOTE:** Roxio Creator cannot be uninstalled with a Zap file. Please see the script file for uninstall procedures, or remove the program via the Control Panel.

1. In User Configuration, right-click Software Installation, and then click New.
2. Click Package.
3. Type the path to the folder containing the .zap file.
4. Click Open.
5. In the Files of Type box, click **ZAW Down-level applications package** (*.zap).
6. Click the .zap file, and then click Open.
7. Click Publish, and then click OK.
8. Client will now be available to add program through the Control Panel.

Altiris
Creator is compatible with Altiris software deployment tools.

System requirements
Roxio Creator has the following minimum system requirements:

- Microsoft® Windows® 10 with latest service pack. (Client operating systems must be able to be added to a network domain.)
- Hard drive with at least 3 GB free space for the installation process. NOTE: DVD and BD copy, video editing and authoring may require more free disk space—upwards of 10 GB

Changes
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ROXIO® CREATOR® ENTERPRISE 12 DEPLOYMENT GUIDE

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