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This document describes the update paths from various QPS® and Quark Publishing Platform versions to Quark® Publishing Platform™ 11.0. In short, the update paths are:

- **8.1.x to 11.0.1**: 8.1.6 > 8.5 > 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **8.5.x to 11.0.11**: 8.5.x > 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.0 to 11.0.1**: 9.0 > 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.1 to 11.0.11**: 9.1 > 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.2 to 11.0.1**: 9.2 > 9.5 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.5 to 11.0.1**: 9.5 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.5.1 to 11.0.1**: 9.5.1 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.5.2 to 11.0.1**: 9.5.2 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.5.3 to 11.0.1**: 9.5.3 > 9.5.4 > 10.1 > 10.5.x > 11.0
- **9.5.4 to 11.0.1**: 9.5.4 > 10.1 > 10.5.x > 11.0
- **10.1 to 11.0.1**: 10.1 > 10.5.x > 11.0
- **10.1.1 to 11.0.1**: 10.1.1 > 10.5.x > 11.0
- **10.2 to 11.0.1**: 10.2 > 10.5.x 11.0
- **10.5 to 11.0.1**: 10.5 > 11.0
- **10.5.1 to 11.0.1**: 10.5.1 > 11.0

- Upgrading QPS Server involves upgrading QPS Server, the QPS database, QuarkXPress® Server, and XTensions® for QuarkXPress Server.

- Upgrading QPS clients involves upgrading QuarkXPress, QuarkCopyDesk®, QPS Connect Client, and QPS XTensions for QuarkXPress and QuarkCopyDesk.

- If you are using an HSQL database, the Quark Publishing Platform Server Updater will automatically update that database.
Upgrading QPS 8.1.x to Quark Publishing Platform 11.0

The topics below describe how to upgrade QPS 8.1.x to Quark Publishing Platform 11.0

**Upgrading QPS Server from 8.1.x to 11.0**

To upgrade QPS Server 8.1.x to Quark Publishing Platform 11.0:

1. Check in all assets.
2. Shut down QPS Server.
3. Make a backup of the "QPS Server" folder.
4. Use the QPS Server 8.5 Updater to update QPS Server from 8.1.x to 8.5.
5. Use the QPS Server 9.2 Updater to update QPS Server from 8.5 to 9.2.
6. Use the QPS Server 9.5 Upgrader to upgrade QPS Server from 9.2 to 9.5.
7. Use the QPS Server 9.5.4 Upgrader to upgrade QPP Server from 9.5 to 9.5.4.
8. Use the QPP Server 10.1 Upgrader to upgrade QPS Server from 9.5.4 to 10.1.
9. Use the Quark Publishing Platform 10.5.x Upgrader to upgrade from QPS Server 10.1 to Quark Publishing Platform 10.5.x.
10. Use the Quark Publishing Platform 11.0 Upgrader to upgrade from QPS Server 10.5.x to Quark Publishing Platform 11.0.

**Upgrading the QPS database from 8.1.x to 11.0 MSSQL Server**

To update the MSSQL Server version of the QPS database from 8.1.x to 11.0:

1. Shut down QPS Server.
2. Back up the MSSQL Server database.
3. Use the QPS 8.5 Database Updater to update the database from 8.1.x to 8.5.
4. Use the QPS 9.2 Database Upgrader to upgrade the database from 8.5 to 9.2.
5. Use the QPS Server 9.5 Database Upgrader to upgrade the database from 9.2 to 9.5.
UPGRADING QPS 8.1.X TO QUARK PUBLISHING PLATFORM 11.0

6 Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
7 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
8 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
9 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading the QPS database from 8.1.x to 11.0: Oracle

To update the Oracle version of the QPS database from 8.1.x to Quark Publishing Platform 11.0:

1 Shut down QPS Server.
2 Back up the Oracle database.
3 Use the QPS 8.5 Database Updater to update the database from 8.1.x to 8.5.
4 Use the QPS 9.2 Database Upgrader to upgrade the database from 8.5 to 9.2.
5 Use the QPS Server 9.5 Database Upgrader to upgrade the database from 9.2 to 9.5.
6 Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
7 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
8 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
9 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading QPS XTensions for QXP Server from 8.1.x to 11.0.1

To upgrade QPS XTensions software for QuarkXPress Server from 8.1.x to Quark Publishing Platform 11.0.1:

1 Uninstall the QPS XTensions modules for QuarkXPress Server 8.1.x.
2 Install QuarkXPress Server 11.0.1.
   The QPP XTensions will also be installed by the QuarkXPress Server11.0.1 installer. There is no separate installer for QPP XTensions in 11.0.1.

Upgrading QPS clients from 8.1.x to 11.0

To upgrade QPS clients from 8.1.x to Quark Publishing Platform 11.0:

1 Uninstall QPS 8.1.x client.
2 Install QuarkXPress 11.0.1 (An installer is available for 11.0.1 QuarkXPress).
3 Install QuarkCopyDesk 11.0.1.

4 Install Quark Publishing Platform Client 11.0. This installer will install the Quark Publishing Platform XTensions modules for QuarkXPress and QuarkCopyDesk.
Upgrading QPS 8.5.x to Quark Publishing Platform 11.0

The topics below describe how to upgrade QPS 8.5.x to Quark Publishing Platform 11.0.

**Upgrading QPS Server from 8.5.x to 11.0**

To upgrade QPS Server 8.5.x to Quark Publishing Platform 11.0:

1. Check in all assets.
2. Shut down QPS Server.
3. Make a backup of the "QPS Server" folder.
4. Use the QPS Server 9.2 Updater to update QPS Server from 8.5 to 9.2.
5. Use the QPS Server 9.5 Upgrader to upgrade QPS Server from 9.2 to 9.5.
6. Use the QPS Server 9.5.4 Upgrader to upgrade QPS Server from 9.5 to 9.5.4
7. Use the QPP Server 10.1 Upgrader to upgrade QPS Server from 9.5.4 to 10.1.
8. Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
9. Use the Quark Publishing Platform 11.0 Upgrader to upgrade from QPS Server 10.5.x to Quark Publishing Platform 11.0.

**Upgrading the QPS database from 8.5.x to 11.0: MSSQL Server**

To update the MSSQL Server version of the QPS database from 8.5.x to Quark Publishing Platform 11.0:

1. Shut down QPS Server.
2. Back up the MSSQL Server database.
3. Use the QPS 9.2 Database Upgrader to upgrade the database from 8.5 to 9.2.
4. Use the QPS Server 9.5 Database Upgrader to upgrade the database from 9.2 to 9.5.
5. Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
UPGRADING QPS 8.5.X TO QUARK PUBLISHING PLATFORM 11.0

6 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
7 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
8 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading the QPS database from 8.5.x to 11.0: Oracle

To update the Oracle version of the QPS database from 8.5.x to Quark Publishing Platform 11.0:

1 Shut down QPS Server.
2 Back up the Oracle database.
3 Use the QPS 9.2 Database Upgrader to upgrade the database from 8.5 to 9.2.
4 Use the QPS Server 9.5 Database Upgrader to upgrade the database from 9.2 to 9.5.
5 Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
6 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
7 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
8 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading QPS XTensions for QXP Server from 8.5.x to 11.0

To upgrade QPS XTensions software for QuarkXPress Server from 8.5.x to Quark Publishing Platform 11.0:

1 Uninstall the QPS XTensions modules for QuarkXPress Server 8.5.x.
2 Install QuarkXPress Server 11.0.1.
The QPP XTensions will also be installed by the QuarkXPress Server 11.0 installer. There is no separate installer for QPP XTensions in 11.0.

Upgrading QPS clients from 8.5.x to 11.0

To upgrade QPS clients from 8.5.x to Quark Publishing Platform 11.0:

1 Uninstall all QPS 8.5.x client applications.
2 Install QuarkXPress 11.0.1. (An installer is available for 11.0.1 QuarkXPress).
3 Install QuarkCopyDesk 11.0.1.
4 Install Quark Publishing Platform Client 11.0. This installer will install the Quark Publishing Platform XTensions modules for QuarkXPress and QuarkCopyDesk.
Updating QPS 9.0 to Quark Publishing Platform 11.0

Upgrading QPS Server from 9.0 to 11.0

To upgrade QPS Server 9.0 to Quark Publishing Platform 11.0:

1. Check in all assets.
2. Shut down QPS Server.
3. Make a backup of the "QPS Server" folder.
4. Use the QPS Server 9.2 Updater to update QPS Server from 9.0 to 9.2.
5. Use the QPS Server 9.5 Upgrader to upgrade QPS Server from 9.2 to 9.5.
6. Use the QPS Server 9.5.4 Upgrader to upgrade QPS Server from 9.5 to 9.5.4.
7. Use the QPP Server 10.1 Upgrader to upgrade QPS Server from 9.5.4 to 10.1.
8. Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
9. Use the Quark Publishing Platform 11.0 Upgrader to upgrade from QPS Server 10.5.x to Quark Publishing Platform 11.0.

Upgrading the QPS database from 9.0 to 11.0: MSSQL Server

To update the MSSQL Server version of the QPS database from 9.0 to Quark Publishing Platform 11.0:

1. Shut down QPS Server.
2. Back up the MSSQL Server database.
3. Copy the QPS 9.2 Database Upgrader to the computer where the database is, then use the QPS 9.2 Database Upgrader to upgrade the database from 9.0 to 9.2.
4. Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.
5. Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
6. Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
7 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.

8 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading the QPS database from 9.0 to 11.0: Oracle

To update the Oracle version of the QPS database from 9.0 to Quark Publishing Platform 11.0:

1 Shut down QPS Server.

2 Back up the Oracle database.

3 Copy the QPS 9.2 Database Upgrader to the computer where the database is, then use the QPS 9.2 Database Upgrader to upgrade the database from 9.0 to 9.2.

4 Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.

5 Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.

6 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.

7 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.

8 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.1 to 11.0.

Upgrading QPS XTensions for QXP Server from 9.0 to 11.0

To upgrade QPS XTensions software for QuarkXPress Server from 9.0 to Quark Publishing Platform 11.0:

1 Uninstall the QPS XTensions modules for QuarkXPress Server 9.0.

2 Install QuarkXPress Server 11.0.1.
   The QPP XTensions will also be installed by the QuarkXPress Server 11.0.1 installer. There is no separate installer for QPP XTensions in 11.0.1.

Upgrading QPS clients from 9.0 to 11.0

To upgrade QPS clients from 9.0 to Quark Publishing Platform 11.0:

1 Uninstall all QPS 9.0 client applications.

2 Install QuarkXPress 11.0.1. (An installer is available for 11.0.1 QuarkXPress).

3 Install QuarkCopyDesk 11.0.1.
4 Install Quark Publishing Platform Client 11.0. This installer will install the Quark Publishing Platform XTensions modules for QuarkXPress and QuarkCopyDesk.
Upgrading QPS Server from 9.1.x to 11.0

To upgrade QPS Server 9.1.x to Quark Publishing Platform 11.0:

1. Check in all assets.
2. Shut down QPS Server.
3. Make a backup of the "QPS Server" folder.
4. Use the QPS Server 9.2 Updater to update QPS Server from 9.1.x to 9.2.
5. Use the QPS Server 9.5 Upgrader to upgrade QPS Server from 9.2 to 9.5.
6. Use the QPS Server 9.5.4 Upgrader to upgrade QPS Server from 9.5 to 9.5.4.
7. Use the QPP Server 10.1 Upgrader to upgrade QPS Server from 9.5.4 to 10.1.
8. Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
9. Use the Quark Publishing Platform 11.0 Upgrader to upgrade from QPS Server 10.5.x to Quark Publishing Platform 11.0.

Upgrading the QPS database from 9.1.x to 11.0 MSSQL Server

To update the MSSQL Server version of the QPS database from 9.1.x to Quark Publishing Platform 11.0:

1. Shut down QPS Server.
2. Back up the MSSQL Server database.
3. Copy the QPS 9.2 Database Upgrader to the computer where the database is, then use the QPS 9.2 Database Upgrader to upgrade the database from 9.1.x to 9.2.
4. Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.
5. Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
6. Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
7 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.

8 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

**Upgrading the QPS database from 9.1.x to 11.0: Oracle**

To update the Oracle version of the QPS database from 9.1.x to Quark Publishing Platform 11.0:

1 Shut down QPS Server.

2 Back up the Oracle database.

3 Copy the QPS 9.2 Database Upgrader to the computer where the database is, then use the QPS 9.2 Database Upgrader to upgrade the database from 9.1.x to 9.2.

4 Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.

5 Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.

6 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.

7 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.

8 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

**Upgrading QPS XTensions for QXP Server from 9.1.x to 11.0**

To upgrade QPS XTensions software for QuarkXPress Server from 9.1.x to Quark Publishing Platform 11.0:

1 Uninstall the QPS XTensions modules for QuarkXPress Server 9.1.x.

2 Install QuarkXPress Server 11.0.1.

The QPP XTensions will also be installed by the QuarkXPress Server 11.0.1 installer. There is no separate installer for QPP XTensions in 11.0.1.

**Upgrading QPS clients from 9.1.x to 11.0**

To upgrade QPS clients from 9.1.x to Quark Publishing Platform 11.0:

1 Uninstall all QPS 9.1.x client applications.

2 Install QuarkXPress 11.0.1. (An installer is available for 11.0.1 QuarkXPress).

3 Install QuarkCopyDesk 11.0.1.
4 Install Quark Publishing Platform Client 11.0. This installer will install the Quark Publishing Platform XTensions modules for QuarkXPress and QuarkCopyDesk.
Updating Quark Publishing Platform 9.2.x to Quark Publishing Platform 11.0

There is no upgrader for Quark Publishing Platform Client. To upgrade, simply install the new version as described in the "Installing Quark Publishing Platform Client" section of the Quark Publishing Platform ReadMe.

Upgrading Quark Publishing Platform Server from 9.2.x to 11.0

To upgrade Quark Publishing Platform Server 9.2.x to Quark Publishing Platform 11.0:

1. Check in all assets.
2. Shut down QPS Server.
3. Make a backup of the "QPS Server" folder.
4. Use the QPS Server 9.5 Upgrader to upgrade QPS Server from 9.2 to 9.5.
5. Use the QPS Server 9.5.4 Upgrader to upgrade QPP Server from 9.5 to 9.5.4.
6. Use the QPP Server 10.1 Upgrader to upgrade QPS Server from 9.5.4 to 10.1.
7. Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
8. Use the Quark Publishing Platform 11.0 Upgrader to upgrade from QPS Server 10.5.x to Quark Publishing Platform 11.0.

Upgrading the Quark Publishing Platform database from 9.2.x to 11.0: MSSQL Server

To update the MSSQL Server version of the QPS database from 9.2.x to Quark Publishing Platform 11.0:

1. Shut down QPS Server.
2. Back up the MSSQL Server database.
3. Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.
4 Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
5 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
6 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
7 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading the Quark Publishing Platform database from 9.2.x to 11.0: Oracle

To update the Oracle version of the QPS database from 9.2.x to Quark Publishing Platform 11.0:

1 Shut down QPS Server.
2 Back up the Oracle database.
3 Copy the Quark Publishing Platform 9.5 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 9.2 to 9.5.
4 Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
5 Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
6 Use the QPS Server 10.5.x Database Upgrader to upgrade the database from 10.1.x to 10.5.x.
7 Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading Quark Publishing Platform XTensions for QXP Server from 9.2.x to 11.0

To upgrade QPS XTensions software for QuarkXPress Server from 9.2.x to Quark Publishing Platform 11.0:

1 Uninstall the QPS XTensions modules for QuarkXPress Server 9.2.x.
2 Install QuarkXPress Server 11.0.1.
   The QPP XTensions will also be installed by the QuarkXPress Server 11.0.1 installer. There is no separate installer for QPP XTensions in 11.0.1.

Upgrading Quark Publishing Platform clients from 9.2.x to 11.0

To upgrade QPS clients from 9.2.x to Quark Publishing Platform 11.0:

1 Uninstall all QPS 9.2.x client applications.
2 Install QuarkXPress 11.0.1. (An installer is available for 11.0.1 QuarkXPress).
3 Install QuarkCopyDesk 11.0.1.
4 Install Quark Publishing Platform Client 11.0. This installer will install the Quark Publishing Platform XTensions modules for QuarkXPress and QuarkCopyDesk.
Updating Quark Publishing Platform 9.5.x, to 11.0

There is no upgrader for Quark Publishing Platform Client. To upgrade, simply install the new version as described in the "Installing Quark Publishing Platform Client" section of the Quark Publishing Platform ReadMe.

**Upgrading Quark Publishing Platform Server from 9.5.x to 11.0**

To upgrade Quark Publishing Platform Server 9.5, 9.5.1, 9.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4 or 9.5.4.1 to Quark Publishing Platform 11.0:

1. Check in all assets.
2. Shut down QPS Server.
3. Make a backup of the "QPS Server" folder.
4. Use the QPS Server 9.5.4 Upgrader to upgrade QPP Server from 9.5 to 9.5.4.
5. Use the QPP Server 10.1 Upgrader to upgrade QPS Server from 9.5.4 to 10.1.
6. Use the QPP Server 10.5.x Upgrader to upgrade QPS Server from 10.1 to 10.5.x.
7. Use the Quark Publishing Platform 11.0 Upgrader to upgrade from QPS Server 10.5.x to Quark Publishing Platform 11.0.

**Upgrading the Quark Publishing Platform database from 9.5.x to 11.0: MSSQL**

To update the MSSQL Server version of the QPS database from 9.5, 9.5.1, 9.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4 or 9.5.4.1 to Quark Publishing Platform 11.0:

1. Shut down QPS Server.
2. Back up the MSSQL Server database.
3. Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
4. Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
5. Use the QPP Server 10.5.x Database Upgrader to upgrade the database from 10.1 to 10.5.x.
Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading the Quark Publishing Platform database from 9.5.x to 11.0: Oracle

To update the Oracle version of the QPS database from 9.5, 9.5.1, 8.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4 or 9.5.4.1 to Quark Publishing Platform 11.0:

1. Shut down QPS Server.
2. Back up the Oracle database.
3. Use the QPS Server 9.5.4 Database Upgrader to upgrade the database from 9.5 to 9.5.4.
4. Use the QPS Server 10.1 Database Upgrader to upgrade the database from 9.5.4 to 10.1.
5. Use the QPP Server 10.5.x Database Upgrader to upgrade the database from 10.1 to 10.5.x.
6. Copy the Quark Publishing Platform 11.0 Database Upgrader to the computer where the database is, then use the Upgrader to upgrade the database from 10.5.x to 11.0.

Upgrading Quark Publishing Platform XTensions for QXP Server from 9.5.x to 11.0

To upgrade QPS XTensions software for QuarkXPress Server from 9.5, 9.5.1, 9.5.1.1, 9.5.2, 9.5.2.1, 9.5.3, 9.5.4 or 9.5.4.1 to Quark Publishing Platform 11.0:

1. Uninstall the QPS XTensions modules for QuarkXPress Server 9.5.x.
2. Install QuarkXPress Server 11.0.1.
   The QPP XTensions will also be installed by the QuarkXPress Server 11.0.1 installer. There is no separate installer for QPP XTensions in 11.0.1.

Upgrading Quark Publishing Platform clients from 9.5.x to 11.0

To upgrade QPS clients from 9.5.x to Quark Publishing Platform 11.0:

1. Uninstall all QPS 9.5.x client applications.
2. Install QuarkXPress 11.0.1. (An installer is available for 11.0.1 QuarkXPress).
3. Install QuarkCopyDesk 11.0.1.
4. Install Quark Publishing Platform Client 11.0. This installer will install the Quark Publishing Platform XTensions modules for QuarkXPress and QuarkCopyDesk.
Updating Quark Publishing Platform 10.1, 10.1.1, 10.2.0, 10.2.2, 10.5 or 10.5.1 to 11.0

There is no upgrader for Quark Publishing Platform Client. To upgrade, simply install the new version as described in the "Installing Quark Publishing Platform Client" section of the Quark Publishing Platform ReadMe

**Upgrading Quark Publishing Platform Client (Mac OS X)**

To update Quark Publishing Platform Client on Mac OS, perform the following steps. The update process includes replacing the Quark Publishing Platform XTensions software for QuarkXPress and QuarkCopyDesk.

1. Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the Updater files and then disable your virus detection software before updating.

2. Double-click the "Quark Publishing Platform Client 11 Installer.mpkg" file and follow the instructions on the screen.

**Upgrading Quark Publishing Platform Client (Windows)**

To update Quark Publishing Platform Client on Windows, perform the following steps. The update process includes replacing the Quark Publishing Platform XTensions software for QuarkXPress and QuarkCopyDesk.

1. Disable any virus protection software. If you are concerned about a virus infecting your computer, run a virus check on the Updater files and then disable your virus detection software before updating.

2. Double-click the "setup.exe" file and follow the instructions on the screen.
Upgrading Quark Publishing Platform Server (Mac OS X)

Quark Publishing Platform Server 11.0 is not supported on Mac OS X.

Upgrading Quark Publishing Platform Server (Windows)

If you installed Microsoft SQL Server or Oracle when you installed Quark Publishing Platform, you must run a separate Quark Publishing Platform Database upgrader to upgrade the database. For more information, see "Upgrading the Quark Publishing Platform database (Windows): MS SQL Server or Oracle."

To update Quark Publishing Platform Server, perform the following steps:

1. To ensure consistency and user availability with an HSQ L DB installation before you upgrade, stop Quark Publishing Platform Server, restart Quark Publishing Platform Server, and then stop Quark Publishing Platform Server again.
2. Exit Quark Publishing Platform Server Console.
3. Create a backup of your current Quark Publishing Platform Server installation folder. In particular, make sure you have copies of your "conf" folder, database, FTS Index files, and log files.
4. Double-click the "setup.exe" file and then choose Install QPP Server, or double-click the "Setup.exe" file in the Quark Publishing Platform Server folder. The installer automatically detects your Quark Publishing Platform installation and switches to upgrade mode.
5. Enter your valcode.
6. Click Next.
7. Follow instructions on-screen.
8. Click Finish when the process concludes.

Upgrading Quark Publishing Platform XTensions Software for QuarkXPress Server

To upgrade your Quark Publishing Platform XTensions software for QuarkXPress Server:

1. On Windows, use the Windows uninstaller to uninstall the existing Quark Publishing Platform XTensions software for QuarkXPress Server.
2. On Windows, use the Windows uninstaller to uninstall the existing instance of QuarkXPress Server. On Mac OS, drag the existing QuarkXPress Server application folder to the trash.
3. Install QuarkXPress Server 11.0.1 For more information, see the QuarkXPress Server ReadMe.
4. Upgrade Quark Publishing Platform Server as described in "Upgrading Quark Publishing Platform Server (Windows)".
The QPP XTensions will also be installed by the QuarkXPress Server 11.0.1 installer. There is no separate installer for QPP XTensions in 11.0.1.

Upgrading the Quark Publishing Platform database

You must upgrade the Quark Publishing Platform database only if you are using MS SQL Server on Windows, Oracle on Windows, or Oracle on Linux. The HSQL Quark Publishing Platform Database is upgraded when you run the Quark Publishing Platform Server upgrader.

**Upgrading the Quark Publishing Platform database (Windows): MS SQL Server or Oracle**

If you use MS SQL Server or Oracle on Windows for your Quark Publishing Platform database, perform the manual steps described below.

2. On the computer where you installed the database, navigate to the `Upgrader/QPP Server/Database` directory.
3. Double-click the "Update.exe" file. and follow the instructions on the screen.
4. Select Oracle/SQL from the drop-down menu.
5. Follow the instructions on the screen.
6. Supply the path of the Job Jackets file used in the current Quark Publishing Platform system. By default, this file is located in the Quark Publishing Platform Server application folder.
7. Supply the path of any scripts in the current Quark Publishing Platform system. By default, these are located at `C:\Program Files (x86)\Quark\Quark Publishing Platform\Server\Scripts`.

If you are updating from QPP 10.1, 10.1.1, 10.2.0, 10.2.2, 10.5 or 10.5.1 to QPP 11.0, the folder for Job Jackets and scripts can be any blank folder. While updating the database, the database updater needs these folders so we can supply any blank folder to update the database.

You can also perform the update using the batch file provided with the appropriate database folder.

**Upgrading the Quark Publishing Platform database (Linux): Oracle**

If you use Oracle on Linux for your Quark Publishing Platform database, perform the manual steps described below to upgrade the Quark Publishing Platform database.

3. Copy the "Update" folder to the local hard drive on the computer where you installed Oracle. This folder contains the database update scripts.
4 Display a command prompt and navigate to the "Update" folder on the local hard drive.

5 To execute the "Update.sh" script, enter `sh Update.sh` followed by these arguments:

- **SysPwd**: The password of the SYS user in the database.
- **QPPUser**: The name of the Quark Publishing Platform schema.
- **QPPPwd**: The password for the Quark Publishing Platform schema.
- **ServiceName**: The Oracle service name.
- **JobJacketsPath**: The path to the default Job Jackets file.
- **Scripts**: The path to the directory that contains any custom scripts.

If you are updating from QPP 10.1, 10.1.1, 10.2.0, 10.2.2, 10.5 or 10.5.1 to QPP 11.0, the folder for Job Jackets and Scripts can be any blank folder.
Contacting Quark

The support portal allows you to log support tickets, track tickets, receive status notifications, chat with a technical support representative, search the Knowledge Base, and access product documentation.

With direct access to documentation across all Quark software - from QuarkXPress and App Studio to Quark Enterprise Solutions - you can find answers to your questions at your convenience. Our support team is also available to help, either through our support portal, or via phone for our maintenance contract customers.

If you are a Quark customer and have a current maintenance or support contract your account has already been created for you using your registered email address. If you do not have a support contract you can purchase a single support incident to get your problem resolved. If you have purchased or registered a supported product, you are eligible for free support for the first 90 days.

In the Americas

For more details, please check out our support website www.quark.com/support

Outside the Americas

For countries outside the Americas, please visit the following sites to access your support account:

Support Website

- France - www.quark.com/fr/support
- Germany - www.quark.com/de/support
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