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Document authored by: Native Instruments GmbH
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Germany
Native Instruments GmbH
Schlesische Str. 29-30
D-10997 Berlin
Germany
www.native-instruments.de

USA
Native Instruments North America, Inc.
6725 Sunset Boulevard
5th Floor
Los Angeles, CA 90028
USA
www.native-instruments.com
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1 Welcome to TRAKTOR SCRATCH A10!

1.1 What Is Included In the Box?

The TRAKTOR SCRATCH A10 box contains the following:

▪ The TRAKTOR AUDIO 10 audio interface
▪ A DC power supply and region adapters
▪ Two Control Vinyls
▪ Two Control CDs
▪ Six RCA stereo audio cables
▪ A USB cable
▪ A registration flyer with your TRAKTOR SCRATCH PRO 2 software serial number, your TRAKTOR AUDIO 10 hardware serial number, and a link to the hardware registration page, where you can register your hardware and download the TRAKTOR software
▪ A TRAKTOR keyboard shortcut overview card
▪ A safety instructions flyer
▪ A TRAKTOR sticker sheet

1.2 About this Setup Guide

This document will guide you through the basic steps of setting up the TRAKTOR SCRATCH A10 system. After reading it, you should be able to start using TRAKTOR SCRATCH A10 with its combination of audio interface, control vinyls or CDs, and its dedicated TRAKTOR SCRATCH PRO 2 software. We recommend that you take the time to read this guide in its entirety.
1.3 Document Conventions

This section introduces you to the signage and text highlighting used in this document. This document uses particular formatting to point out special facts and to warn you of potential issues. The icons introducing these notes let you see what kind of information is to be expected:

⚠️ Whenever this exclamation mark icon appears, you should read the corresponding note carefully and follow the instructions and hints given there if applicable.

💡 This light bulb icon indicates that a note contains useful extra information. This information may often help you to solve a task more efficiently, but does not necessarily apply to the setup or operating system you are using; however, it's always worth a look.

Furthermore, the following formatting is used:

- Text appearing in (drop-down) menus (such as Open..., Save as... etc.) and paths to locations on your hard drive or other storage devices is printed in *italics*.

- Text appearing elsewhere (labels of buttons, controls, text next to checkboxes etc.) is printed in **blue**. Whenever you see this formatting applied, you will find the same text appearing somewhere on the screen.

- Important names and concepts are printed in **bold**.

- References to keys on your computer's keyboard you'll find put in square brackets (e.g., "Press [Shift] + [Return]").

► Single instructions are introduced by this play button type arrow.

→ Results of actions are introduced by this smaller arrow.
2  Setup Overview

This section provides a quick overview of the various steps required to get your TRAKTOR SCRATCH A10 system up and running: **hardware registration** and **software download, installation, activation, updates, and configuration**.

- **Hardware registration** and **software download**: Register your hardware and download the TRAKTOR software installer as instructed on: www.native-instruments.com/go-tsa10.

- **Software installation**: locate the downloaded setup file on your computer and double-click it to start the installation procedure. Carefully read and follow the on-screen instructions, accept the license agreements, and enter the password for your computer if prompted (Mac OS X only).

- **Activation**: Activate your product using the Service Center application. Online and offline activation methods are available.

- **Update**: Download the latest software updates using the Service Center application. Then browse to the download folder and install all downloaded updates.

- **Hardware installation**: Attach the TRAKTOR AUDIO 10 audio interface to your computer as explained later in this document.

- **Configuration**: Connect external devices such as turntables, CD players, a mixer, headphones, and active speakers.

Suggestions for further reading as well as tips for troubleshooting and FAQs can be found in the subsequent chapters of this guide.
3 Software Installation

Before starting the TRAKTOR software installer, here are some points to be aware of:

- Make sure you have downloaded the TRAKTOR software to your computer by following the instructions on the registration page: www.native-instruments.com/go-tsa10
  If you have already registered your device but need to download the installer again, you can find the relevant downloads in the "My Account" section of the NI website: https://www.native-instruments.com/en/my-account/my-products-serials

- Please carefully review the installer screens and the suggested installation paths in order to avoid that any unwanted folders are created on your hard disk.

- Moving installation folders related to Native Instruments software after installation is not recommended. Future software updates rely on the directory locations set during initial installation.

3.1 Installation on Mac OS X

At the end of the installation process you will need to restart your computer. Please save your work and close all applications before proceeding.

3.1.1 Locate and Start the Installation Program

1. Locate and unpack the downloaded installer package file on your computer.
2. Double-click the Traktor 2 Installer.mpkg file to start the installation procedure.
3. Follow the on-screen instructions.

3.1.2 Select the Components to Install

After you have accepted the software license agreement, the installer window displays the components available for installation. This installer screen also contains information about how much disk space the individual components will use.
The components selection screen of the installation program.

⚠️ It is recommended to keep all features selected unless you have a specific reason to deselect a feature (such as if this feature is already installed on your computer, or you know for sure you will not use the device).

**Basic Installation**: This installs the TRAKTOR software along with its documentation. This component cannot be deselected. It also installs the Service Center application (required for activation of your product) and the Controller Editor application, which allows you to configure the controller’s MIDI assignments for using the controller with other applications than the included software.

**Audio 8/4/2 DJ Drivers**: This installs drivers for the AUDIO 8 DJ, AUDIO 4 DJ and AUDIO 2 DJ audio interfaces by Native Instruments. If you do not intend to use any of these audio interfaces, you can deactivate the checkboxes.
**Traktor Kontrol S4**: This installs the driver for the TRAKTOR KONTROL S4 controller. If you do not intend to use a TRAKTOR KONTROL S4 controller on your computer, you can deactivate the checkbox.

**Traktor Kontrol S2**: This installs the driver for your TRAKTOR KONTROL S2 controller. If you do not intend to use a TRAKTOR KONTROL S2 controller on your computer, you can deactivate the checkbox.

**Traktor Audio 2/6/10 Drivers**: This installs drivers for the TRAKTOR AUDIO 2, TRAKTOR AUDIO 6 and TRAKTOR AUDIO 10 audio interfaces by Native Instruments. **Make sure the TRAKTOR AUDIO 10 component is selected** as the interface will not work properly without its driver installed.

**Traktor Kontrol X1**: This installs the driver for the TRAKTOR KONTROL X1 DJ controller. If you do not intend to use a TRAKTOR KONTROL X1 controller on your computer, you can deactivate the checkbox.

**Background Components**

These components are not displayed in the installer window, but are installed depending on your system configuration:

**Controller Editor**: The Controller Editor application allows you to configure your Native Instruments hardware controller (e.g., TRAKTOR KONTROL S4 or X1) for use as a MIDI controller with applications other than the TRAKTOR software. This component will automatically be installed if you install one of the controller drivers (unless a newer version of Controller Editor already exists on your computer).

**Service Center**: The Service Center application is required for activation of the TRAKTOR software. It will be installed independent of the selected drivers (unless a newer version of Service Center already exists on your computer).

**Control Panel**: The Control Panel is an audio settings configuration tool, installed with the driver of the TRAKTOR AUDIO 10. Most of its settings can too be controlled from the TRAKTOR software user interface, so you probably won't need the Control Panel when using TRAKTOR. For more information on the Control Panel, please refer to the TRAKTOR AUDIO 10 manual.

⚠️ It is strongly recommended to install the TRAKTOR software to the default location. If you still need to change the install location, click on the folder icon in the Location column and select the desired folder.
After you have customized the installation as required, click **Continue** and then follow the on-screen instructions.

### 3.1.3 Enter Your Password

Before installing the selected components, the installer will prompt you to enter your Mac OS X password. This is a standard behavior on Mac OS X that makes sure you are aware of the changes the installer is about to make.

![The Mac OS X password prompt.](image)

To proceed, enter your password and click **OK**.

→ The selected components will be installed.

### 3.1.4 Complete the Installation

After the components have been installed, you need to restart your computer.
On the last screen of the installation program, click Restart to restart your computer and complete the software installation.

Your computer will immediately restart.

After your computer has restarted, continue reading in chapter 4, Product Activation with Service Center of this Setup Guide for information about product activation.
3.2 Installation on Windows

If you are installing the TRAKTOR software on Windows Vista or Windows 7, you may need to turn off Windows User Account Control (UAC) before you can proceed. See chapter 7.2, User Account Control and Internet Security in this Setup Guide for detailed information on how to turn off UAC. In addition to this, it may be necessary to disable your anti-virus software during installation.

3.2.1 Locate and Start the Installation Program

1. Locate and unpack the downloaded installer package file on your computer.
2. Double-click the Traktor 2 Setup.exe file to start the installation procedure.
3. Follow the on-screen instructions.

3.2.2 Confirm the Features to Install

After you have accepted the software license agreement, the installer window displays the features available for installation.
Basic Installation: This is the dedicated TRAKTOR software for your TRAKTOR SCRATCH A10 system, along with its documentation. This component cannot be deselected.

Background Components

These features are not displayed in the installer window, but are installed depending on your system configuration:

Controller Editor: The Controller Editor application allows you to configure your Native Instruments hardware controller (e.g., TRAKTOR KONTROL S4 or X1) for use as a MIDI controller with applications other than the TRAKTOR software. This component will automatically be installed if you install one of the controller drivers (unless a newer version of Controller Editor already exists on your computer).

Service Center: The Service Center application is required for activation of the TRAKTOR software. It will be installed independent of the selected drivers (unless a newer version already exists on your computer).
Control Panel: The Control Panel is an audio settings configuration tool, installed with the driver of the TRAKTOR AUDIO 10. Most of its settings can too be controlled from the TRAKTOR user interface so you probably won't need the Control Panel when using TRAKTOR. For more information on the Control Panel, please see the TRAKTOR AUDIO 10 manual.

► Click Continue and then follow the on-screen instructions.

3.2.3 Confirm the Application Installation Path

The software installation path screen of the installation program.

⚠️ It is strongly recommended to install the TRAKTOR software to the default location. If you still need to change the install location, click Change to open a Folder Selection dialog and select the desired destination folder.

You will be asked to select and confirm an installation path for the TRAKTOR software.

► Click Next to proceed.
3.2.4 Select Your Hardware Drivers

The following screens of the installation program let you select hardware drivers for audio interfaces and controllers.

1. On the first screen, make sure to activate the checkbox in the TRAKTOR AUDIO 10 area.
2. If you own other Native Instruments hardware devices you want to use on your computer, activate their checkboxes too. Otherwise, click Next to proceed.
3. On the following screens, activate the checkboxes of hardware devices you want to use on your computer. If you do not want to use any of the hardware devices, leave the checkboxes unchecked.
4. Click Next to proceed.
3.2.5 Complete the Software Installation

Once you have selected the required driver(s) and confirmed your selection, you will be forwarded to the last screen of the installation program.

► The final screen of the installation program.

► On the last screen of the installation program, click Finish to complete the installation and exit the installation program.

► Continue reading in chapter 4, Product Activation with Service Center of this Setup Guide for information about product activation.
4 Product Activation with Service Center

This section uses a placeholder name ("NI Product") on all screenshots. The relevant section on your screen will display the name of the Native Instruments product you are activating.

4.1 Activating Your Product Online

Skip to chapter ↑4.3, Activating Your Product Offline if your computer is not connected to the Internet.

4.1.1 Start Service Center

1. Locate the Service Center application on your hard disk. During installation, a folder labeled Native Instruments was created in the Applications (Mac OS X) / Program Files (Windows) folder. Within this folder, a subfolder labeled Service Center holds the corresponding application.

2. Double-click the Service Center application to start the activation procedure.

It is necessary to activate your Native Instruments product in order to use its full functionality.
4.1.2 Log In Into Your User Account

The log-in screen of Service Center.

- Log in with your e-mail address and Native Instruments password.
- If you do not have a Native Instruments account yet, click on Create new User Account. Fill in the address form. The password will be sent to you via e-mail.
4.1.3 Activate the Product

The product activation screen of Service Center.

1. Enter the software serial number in the number field. The software serial number is located on the registration flyer, which you can find in your TRAKTOR SCRATCH A10 product box.
2. Click Activate to proceed.
4.1.4 Finish the Online Activation

Service Center confirming the product activation.

Service Center confirms that the product has been activated successfully. A search for updates will start automatically.

- If updates for any of the activated products are available, the button in the bottom right corner of the screen reads **Update**. To download the updates, click the **Update** button and proceed with chapter 4.2, **Updating Your Product**.
- If no updates are available, the button in the bottom right corner of the screen reads **Exit**. You can click it to close Service Center.
4.2 Updating Your Product

4.2.1 Select Updates

The product update screen of Service Center.

1. In Service Center, click the Update tab to view a list of available updates.
2. Select the updates you want to download by checking the checkboxes on the left. We recommend downloading all preselected updates.
3. Click Download. The download will start.
4.2.2 Download the Updates

The product update in progress.

Depending on the file size and the speed of your internet connection, downloading the files may take a while. We strongly recommend that you always install the latest updates.
4.2.3 Open Your Download Folder

Service Center confirming all updates were downloaded, and offering to open the download folder.

After all files have been downloaded successfully, you will be asked to open the download folder.

► Click Yes to open the download folder.

► After the download folder has opened, you can quit Service Center by clicking Exit.
4.2.4 Install Updates

1. Launch the first installer file from the download folder.
2. Follow the instructions of the Installation Wizard.
3. Proceed until you have installed all updates.

4.3 Activating Your Product Offline

If the computer you want to use Native Instruments products on is permanently not connected to the internet, you can activate the products utilizing the Offline activation procedure. Note that you will need a second computer that is connected to the internet.
4.3.1 Start the Offline Activation

1. Start Service Center. If no internet connection is detected, you will be redirected to the Internet connection screen pictured above.

2. In the Continue without connection to the internet area at the bottom of the screen, click Offline. You will be forwarded to the Activate screen.
4.3.2 Create the Activation Request File

On the Activate screen, click Create. The Activate screen will display fields in which to enter the serial number (see next step).
4.3.3 Enter the Serial Number

The product activation screen of Service Center.

1. Enter the software serial number in the number field. The software serial number is located on the registration flyer, which you can find in your TRAKTOR SCRATCH A10 product box.

2. Click Create to save the Activation Request File (ActivationRequestFile.html). A Save File dialog will open and let you select a target folder.

3. Save the Activation Request File to the desired target folder.
4.3.4 Transfer the Activation Request File

The offline activation procedure.

1. Copy the Activation Request file to a portable storage device and transfer it to a computer with internet connection.
2. Open the Activation Request file by double-clicking it.
3. Follow the instructions on the Service Center product activation web page. As a new Native Instruments user you will need to create a new account before you can log in.
4. Transfer the Activation Return file back to your audio computer.
4.3.5 Open the Activation Return File

1. On your audio computer, start Service Center again. In the Continue without connection to the internet area at the bottom of the screen, click Offline.

2. Select the Activate tab and click Open to load the Activation Return file.
4.3.6  Finish the Offline Activation

After you have opened the Activation Return file, Service Center confirms that the product has been activated successfully. You can quit Service Center by clicking Exit.

► To obtain updates for your products, log in under www.native-instruments.com/updates, using your Native Instruments user account information. Download all relevant updates from the Personal Update Manager to your internet computer, transfer them to your music computer utilizing portable storage media, and install them.
5 Setting up Your TRAKTOR SCRATCH A10 System

5.1 Connecting the TRAKTOR AUDIO 10 Audio Interface

► Make sure that you have installed the TRAKTOR AUDIO 10 hardware driver before you connect the TRAKTOR AUDIO 10 audio interface to your computer! For this, please follow the instructions specific to your operating system in chapter 3, Software Installation.

► Attach the TRAKTOR AUDIO 10 audio interface directly to a USB port on your computer. If connected to a USB hub, the device may not work correctly!

5.1.1 Prepare the Power Supply

The power supply comes with four different adapters. Before you can use the power supply, you need to attach the adapter that fits the power outlets available in your country/region.
Preparation of the power supply.

- Insert the fixture of the matching adapter into the corresponding part on the power supply, then press the adapter carefully against the power supply until a click confirms the adapter has snapped into place.
5.1.2 Connect the Power Supply

1. Connect the power supply to a power outlet.
2. Connect the plug at the end of the power supply's cable to the power supply connector (labeled POWER) on the rear panel of your TRAKTOR AUDIO 10 audio interface. The DC power indicator on your TRAKTOR AUDIO 10 audio interface should now be lit, and the USB indicator should flash green.

5.1.3 Connect the TRAKTOR AUDIO 10 Audio Interface to Your Computer

1. Attach the “device end” of the included USB cable to the USB socket on the rear panel of your TRAKTOR AUDIO 10 audio interface.
2. Attach the “computer end” of the USB cable to an available USB 2.0 port on your computer.

→ On the TRAKTOR AUDIO 10 audio interface, the USB indicator on the top panel should light green now.

The TRAKTOR AUDIO 10 audio interface will not work when it is connected to a USB 1.1 port — a USB 2.0 port is required!

Windows Vista and Windows 7 Users Only: Completing the Device Driver Installation

Upon detection of the new hardware, Windows completes the device driver installation:

▪ A message reading “Installing device driver software” will be displayed.

▪ After device driver installation has finished, Windows will display “Your devices are ready to use.”

During hardware installation, a Windows message may call attention to the fact that the TRAKTOR AUDIO 10 driver has not passed Windows Driver Signing. This is an intended behavior and does not indicate a problem. Nonetheless, you need to turn off Windows User Account Control (UAC) before you can proceed. See chapter ↑7.2, User Account Control and Internet Security in this Setup Guide for detailed information on how to turn off UAC. In addition to turning off UAC, it may be necessary to disable your Anti-virus software during installation.
Windows XP Users Only: Completing the Device Driver Installation

Upon detection of the new hardware, Windows completes the device driver installation:

1. Windows XP will identify the TRAKTOR AUDIO 10 audio interface. Choose No if Windows asks you to search the internet for a driver.

2. During device driver installation, a Windows message may call attention to the fact that the TRAKTOR AUDIO 10 driver has not passed Windows Logo Testing. This is an expected behavior and does not indicate a problem. To proceed, click Continue Anyway.

→ Your computer will display a “New Hardware found” message. Subsequently, another message reading “Your devices are ready to use.” will notify you that the device driver installation was completed successfully.

5.2 Connecting the TRAKTOR AUDIO 10 to a DJ Mixer

In order to play back and mix your tracks using TRAKTOR, you need to connect a DJ mixer to the TRAKTOR AUDIO 10 audio interface. Please note:

- We assume that you have already connected your mixer to a power outlet, but did not switch it on yet. If your mixer is switched on, switch it off before proceeding.

- Your mixer may look different from the model depicted here, and may have different connectors and controls. If you need assistance with regard to the operation of your mixer, please read your mixer's documentation before proceeding.
1. Connect the audio outputs of channel A (labeled OUT) on the rear panel of the TRAKTOR AUDIO 10 audio interface to the inputs of a Line/CD channel on your DJ mixer, using one pair of supplied RCA cables.
2. Connect the audio outputs of channel B (labeled OUT) on the rear panel of the TRAKTOR AUDIO 10 audio interface to the inputs of a Line/CD channel on your DJ mixer, using a second pair of supplied RCA cables.

3. Switch the mixer channels connected to the TRAKTOR AUDIO 10 to Line input mode (in case of switchable input modes).
5.2.1 Connect Headphones to Your Mixer

► Connect your headphones to your mixer's headphones socket (most often labeled "Headphones" or "Phones").

Before putting on headphones, always make sure the headphone volume control is set to minimum! Then, while playing music, slowly increase the headphone volume until it reaches the desired listening level.

5.2.2 Connect an Amplification System to Your Mixer

Note: Switch off your amplification system (active speakers or power amplifier) before you proceed.
Connect the Main (or Master) outputs of your DJ mixer to the inputs of your amplification system using matching cables.

5.3 Connecting Turntables

If you want to use CD players instead of turntables, you can skip this chapter and continue reading in chapter 5.4, Connecting CD Players.

If you want to use the specific Control Vinlys to control your tracks playing in TRAKTOR, you need to connect your turntables to the TRAKTOR AUDIO 10 audio interface as described below. Please note:

- We assume that, when viewed from the DJ's position, one turntable is placed on the left of your DJ mixer, while the other turntable is placed on the right. Therefore, in this Setup Guide, the left and right turntables are labeled L and R, respectively.

- We assume that you have already connected your turntables to power outlets, but did not switch them on yet. If your turntables are switched on, switch them off before proceeding.
Some turntables offer line-level outputs or other connectors in addition to the standard phono outs. In this Setup Guide we assume that you are using the standard phono outputs to connect your turntable to the TRAKTOR AUDIO 10.

5.3.1 Connect the Left Turntable (L)

Note: On most turntables the audio cables and ground wire are inseparably connected to the device.

1. Connect the left and right audio output cables of the left turntable (L) to inputs A on the back panel of the TRAKTOR AUDIO 10 audio interface.
2. Attach the ground wire of turntable L to the ground screw on your DJ mixer.
5.3.2 Connect the Right Turntable (R)

1. Connect the left and right audio output cables of the right turntable (R) to inputs B on the back panel of the TRAKTOR AUDIO 10 audio interface.
2. Attach the ground wire of turntable R to the ground screw on your DJ mixer.

You can connect both ground wires to the same ground screw.
5.3.3 Overview of Your TRAKTOR SCRATCH A10 Turntable Setup

After you have connected the second turntable, your TRAKTOR SCRATCH A10 system is complete and should be connected as depicted above. If you want to add CD players to your setup, read chapter 5.4, Connecting CD Players first. Otherwise please continue reading in chapter 5.5, Final Preparations.

5.4 Connecting CD Players

If you want to use the specific Control CDs to control your tracks playing in TRAKTOR, you need to connect your CD players to the TRAKTOR AUDIO 10 audio interface as described below. Please note:
We assume that, when viewed from the DJ's position, one CD player is placed on the left of your DJ mixer, while the other CD player is placed on the right. Therefore, in this Setup Guide, the left and right CD players are labeled L and R, respectively.

We assume that you have already connected your CD players to power outlets, but did not switch them on yet. If your turntables are switched on, switch them off before proceeding.

### 5.4.1 Connect the Left CD Player (L)

Connect the left and right audio output sockets on the left CD player (L) to **inputs C** on the back panel of the TRAKTOR AUDIO 10 audio interface.
5.4.2 Connect the Right CD Player (R)

- Connect the left and right audio output cables of the right CD player (R) to inputs D on the back panel of the TRAKTOR AUDIO 10 audio interface.
5.4.3 Overview of Your TRAKTOR SCRATCH A10 CD Player Setup

After you have connected the second CD player, your TRAKTOR SCRATCH A10 system is complete and should be connected as depicted above. Please continue reading in chapter 5.5, Final Preparations.

5.5 Final Preparations

Before you can start using your TRAKTOR SCRATCH A10 system, you need to take some finals steps.
5.5.1 Put On a Control Vinyl or Insert a Control CD

► If you are using turntables to control TRAKTOR, put a Control Vinyl on each of your turntables.

► If you are using CD players to control TRAKTOR, insert a Control CD into each of your CD players.

You can control up to four of TRAKTOR’s Decks simultaneously. The TRAKTOR SCRATCH A10 package contains two Control Vinyls and two Control CDs. If you want to use four turntables or four CD players, you can purchase additional Control Vinyls or Control CDs in the Native Instruments online shop under http://www.native-instruments.com/en/shop/.

5.5.2 Switch On Your Devices

To avoid speaker noises, fully turn down the volume controls on all devices before you switch them on. It is recommended to switch on the devices in this order:

1. Computer/soundcard
2. Turntables / CD players, L and R
3. Mixer
4. Amplification system (powered speakers or power amplifier and passive speakers)

Later on, when the software is running and you have loaded tracks to TRAKTOR’s Decks, gradually raise the volume controls while music is playing to set the desired listening level.

Before putting on headphones, always make sure the headphone volume control is set to minimum! Then, while playing music, slowly increase the headphone volume until it reaches the desired listening level.

5.6 Starting the TRAKTOR Software

After successful installation, you will find the TRAKTOR software installation folder on your hard drive, containing the application and the documentation resources. If you installed using the default settings, these folders can be found here:
Mac OS X

Macintosh HD/Applications/Native Instruments/Traktor 2/

Windows

C:\Program Files\Native Instruments\Traktor 2\

- To start the TRAKTOR software, double-click the Traktor application icon in the installation folder, or, on Windows, one of its aliases/shortcuts created during the installation procedure (for example on your desktop).

- The TRAKTOR window with the Setup Wizard's start screen in front of it will open.

5.7 Using the Setup Wizard to Configure Your TRAKTOR SCRATCH A10 System

The Setup Wizard will help you to configure your TRAKTOR SCRATCH A10 system.
On the Welcome screen, click Next to proceed.

5.7.1 Select a Hardware Controller

On the Hardware Controller Setup screen you can select a hardware controller you want to use with TRAKTOR. As you are going to control your tracks using turntables or CD players, leave the menu set to its default (No).
The Hardware Controller Setup screen.

▶ Click Next to proceed.

### 5.7.2 Select a Timecode Controller

On the Timecode Controller Selection screen you can select a timecode control medium you want to use with TRAKTOR SCRATCH A10. As you are using a TRAKTOR AUDIO 10 that is part of the TRAKTOR SCRATCH A10 system, leave the menu set to its default (*I use an Audio 6/10*).
Click Next to proceed.

5.7.3 Select a Deck Setup

On the Deck Setup Selection screen you can select the types of Decks you want to use in TRAKTOR.
1. From the drop-down menu, select the 2 Track Decks + 2 Remix Decks (Scratch) entry.
2. Click Next to proceed.

5.7.4 Check the Setup

The Setup Wizard's last screen displays a summary of the TRAKTOR setup you are about to save.
Click **Finish** to confirm your selection and close the Setup Wizard.

You can open the Setup Wizard again at any time by selecting the *Start Setup Wizard* entry from TRAKTOR's *Help* menu.
5.8  Enabling TRAKTOR's Decks

In its initial state, the Track Decks of your TRAKTOR SCRATCH A10 system are set to *Direct Thru* mode: audio arriving at the TRAKTOR AUDIO 10's audio input will be sent to the corresponding audio outputs, completely bypassing the TRAKTOR software. Before you can play tracks in TRAKTOR, you need to enable TRAKTOR's Decks, which deactivates the Direct Thru mode.
1. In the top-left Deck, click on the orange-colored status indicator (currently labeled THRU).
2. From the drop-down menu, select the Enable Deck entry.
3. TRAKTOR will notify you that you are about to deactivate Direct Thru on audio channels A. Click Ok to proceed.

→ The Deck will be switched to Track Deck mode, with Scratch Control enabled. The Deck's orange-colored status indicator is now labeled A.
Repeat the steps above in the top-right Deck, which will become Deck B once you have enabled it.

Both Deck A and B now display their Scratch Control-specific Track Deck view.
Now, the PHONO LEDs on the TRAKTOR AUDIO 10's top panel should be lit, and THRU should be deactivated. TRAKTOR is now ready to be used with Control Vinyls.

5.9 If Using CD Players: Swapping Decks

If you have connected your CD players to the TRAKTOR AUDIO 10's inputs C and D, as described in chapter 5.4, Connecting CD Players of this Setup Guide, their output signals are currently routed into Decks C and D. To send the timecode signal coming from your CD players to the inputs of Scratch Decks A and B, you need to change the audio routing in TRAKTOR's Preferences as described below.

1. Click the cog wheel icon in TRAKTOR's Header.
2. In the Preferences window, click the Audio Setup entry in the preferences list on the left.
3. In the **Routing** section of the **Audio Setup** page, an array of arrow buttons allows adjusting the audio routing to your liking. Click the left **Swap Channels** button, marked by the up and down arrows, to swap audio routing for channels A and C.

![Routing Section](image)

4. Click the right **Swap Channels** button to swap audio routing for channels B and D.

![Routing Section](image)

→ The timecode signal coming from your CD players which are connected to inputs C and D of your TRAKTOR AUDIO 10 audio interface should now be routed into TRAKTOR's Decks A and B.

### 5.10 Calibrating TRAKTOR for Timecode Control

TRAKTOR will automatically calibrate your system for timecode control as soon as you put the needle on the Control Vinyl or play the Control CD for the first time. TRAKTOR will analyze position and tempo of the timecode source, along with the signal quality.

- Click on the Deck platter of a Track Deck to display the Scope panel.

If the signal quality is sufficient, your timecode medium will be detected. Subsequently the signal meter to the right of the scope will fill up completely, and the scope will show two nice circles. If you have a track loaded on the associated Deck, it will start playing. A Deck that has been calibrated successfully should look like the one depicted below.
Now that your TRAKTOR SCRATCH A10 system is set up and calibrated, it is recommended you read the TRAKTOR 2 Getting Started PDF, which provides further information on how to use your new DJ system. This document also explains how to solve the most common issues that may arise during the calibration process.
6 How to Proceed

6.1 Documentation Resources

6.1.1 PDF Manuals

The documentation is available in PDF format and located within the TRAKTOR 2 installation directory on your hard drive. You can also access these documents from the application’s Help menu.

In addition to this guide, your TRAKTOR product provides the following documents:

- The TRAKTOR 2 Getting Started explains basic workflows like how to import your music collection, how to mix tracks, how to use Remix Decks and other features of TRAKTOR 2. There is also a dedicated section explaining the vinyl and CD control capabilities available in TRAKTOR SCRATCH PRO 2. The TRAKTOR 2 Getting Started is your next step in learning to use your TRAKTOR SCRATCH A10 system!

- The TRAKTOR 2 Manual is the primary information resource concerning the more advanced features of the TRAKTOR software. It provides thorough descriptions of all user interface elements, options, tools, and sound processing modules built into the application. You can use it, both as a reference manual and a thorough guide for working with the application.

6.1.2 Video Tutorials

You can find a number of video tutorials on our website under the following URL: http://www.native-instruments.com/traktorvideos

You’ll learn how to achieve common tasks in your TRAKTOR SCRATCH A10 system. We recommend that you follow along with these instructions with TRAKTOR simultaneously running on your computer.
6.2 Support

6.2.1 Knowledge Base / Readme / Online Support

Open the Service Center application and click on the Support button in the upper right corner. Here you will find direct links to the Native Instruments Online Knowledge Base and the Online Support Form.

The Online Knowledge Base gathers useful information about your Native Instruments product and can be of great help to solve possible issues you may encounter when working with Native Instruments products.

If no Knowledge Base entry matches your problem, or if the matching entry does not solve the problem, you can use the Online Support Form to contact the Technical Support team at Native Instruments. The Online Support Form will ask you to enter information about your hardware and software setup. This information is essential for our support team to be able to provide you with quality assistance.

When communicating with the Native Instruments support team, keep in mind that the more details you can provide about your hardware, your operating system, the version of the software you are running, and the problem you are experiencing, the better they will be able to help you. In your description, you should mention:

▪ How to reproduce the problem
▪ What you have already tried to fix the problem
▪ A description of your setup, including all hardware
▪ The brand and specifications of your computer

When installing new software or software updates, a Readme file is included that contains late breaking news and new information that was not yet included in the documentation. Please open and read this Readme file before contacting Technical Support.
6.2.2 Forum

In the Native Instruments User Forum you can discuss product features directly with other users and with experts moderating the forum:

6.3 Updates

Whenever you encounter problems, it is recommended that you first download and install any available software updates. Updates are released regularly to fix known problems and to continuously improve the software. The version number of your software is displayed in the About dialog for any Native Instruments application. This dialog can be opened by clicking on the NI logo in the upper right corner of the user interface. Alternatively, you can find the version numbers of all installed Native Instruments applications when showing the details for an application within the Overview tab of the Service Center. Updates are available on the Update tab in Service Center or on our website under:
7 Troubleshooting and FAQ

This section contains some of the most frequently asked questions and answers along with references to Knowledge Base articles for additional details. In order to find an article, please visit the Native Instruments website, navigate to the Knowledge Base in the Support section and enter the article number in the search field.

7.1 Installation Folder Not Found by an Update Installer

If you have manually moved the location of a Native Instruments application on your hard drive, the installer, upon attempting to run an update, will display an error message and abort the installation. You can correct the application path in Service Center from the Overview tab. If an application cannot be found, a Locate button will appear on this tab. Click this button and browse to the actual location of the application.

7.2 User Account Control and Internet Security

User Account Control (UAC) and any installed Internet security or anti virus software should temporarily be disabled for installing the TRAKTOR software, as they may interfere with the installation. If you are concerned about the safety of your files, disconnect your computer from the network during installation.

1. To open the UAC configuration options in Windows 7 or Vista, click on the Start button from the task bar, then enter UAC in the search field and press [Enter]. Disable the check box for User Account Control in Windows Vista, or set the UAC slider all the way to the bottom in Windows 7.

2. Check the Internet security or anti virus software's documentation for instructions on how to temporarily disable their protection services.

3. Once the installation is complete, make sure to re-enable User Account Control and your Internet security / anti virus software.
7.3 Audio Clicks and Drop-outs When Playing Tracks

If you hear clicks and/or drop-outs when a track is playing, you might need to increase the latency setting of your TRAKTOR AUDIO 10. To learn how to do this, please refer to the TRAKTOR AUDIO 10 Manual, which thoroughly describes the TRAKTOR AUDIO 10 Control Panel — the tool that allows you to adjust the audio interface settings.

7.4 More Troubleshooting Resources

If none of the suggestions in this chapter covers your problem, the TRAKTOR 2 Manual provides more detailed information on the topics discussed in this Setup Guide. Also check if the Knowledge Base has an answer: