GoPhone Account

Auto Refill
Take the hassle out of refilling your account by enrolling in Auto Refill.

From Your Device
1. Call 611 from your phone.
2. From the main menu, say “More options,” and then say, “Set up auto pay.”

Online

Add Money with a Credit Card, Debit Card, or Checking Account
1. Call 611 from your phone and say, “Add money.”
2. Go to att.com/mygophone and select the Credit Card Payment link.

Add Money by Purchasing a GoPhone Refill Card
Add money by purchasing a GoPhone Refill Card, which is available at authorized retail locations nationwide. With most refill cards, you can add the value directly from your phone.
1. Dial 611 from your phone and say “Add money.”
2. Enter *888*, followed by your PIN, the # key, and then press Send.
3. Go to att.com/mygophone and select the Refill link.

Contacts and Phone Calls
Keep the contact information of your favorite people in the address book. Call friends and family and check voicemail in just a few simple steps.

Import Contacts from SIM card
1. From the home screen, tap .
2. Press > Import/Export > Import from SIM card.
3. Tap > Export to phone, the contacts you wish to import and tap or tap to import all contacts.

Edit a Contact
1. From the home screen, tap .
2. Tap a contact name, then press Edit.
3. Change details as needed and tap DONE.

Make a Call
1. From the home screen, tap .
2. Spell the name or phone number of a contact in the search box at the top of the screen, or tap and enter a phone number. Tap the contact or tap to place the call.

Check Voicemail
1. From the home screen, tap .
2. Press and hold the 1 Key.
3. Follow voice prompts to listen to messages.

Touch Screen and Navigation
Your phone features a capacitive touch screen, so you can gently tap, quickly swipe, or pinch with two fingers to navigate.

Navigating Your Phone
- Use your fingertip to lightly touch the screen.
- Use quick flicks of your finger on the touch screen to swipe up, down, left, and right.
- Spread two fingers apart or pinch them together on the screen to zoom in or out on a web page or a gallery image.
- The Notifications bar at the top of the screen provides quick access to alerts including new messages, email, and voicemail. Swipe down on the black bar to see more details.

Camera and Video Recording
Take pictures and record videos right from your phone with the camera and camcorder and then share them with friends and family.

Take a Picture
1. From the home screen, tap .
2. Tap to adjust your camera settings. Zoom in and out by pressing the volume key.
3. Tap to take a photo.

Record a Video
1. From the home screen, tap .
2. Tap to start and tap to stop recording video.

Share a Picture or Video
1. From the home screen, tap > Gallery.
2. Tap an album and then tap a photo or video. Tap Share and select an option for sharing.

Go to att.com/mygophone and select a link.

Auto Refill
Go to att.com/mygophone and select an option for sharing.
Text and Picture Messaging
Send text or picture messages to communicate privately and quickly.

Send a Text Message
① From the home screen, tap 
② Tap to start a new text message.
③ In the To field, enter a number or a contact name, or tap to access your contacts.
④ Tap the Type message field and enter your message.
⑤ Tap to send the message.

Send a Picture Message
① Follow steps 1-4 above.
② Tap 
③ Tap Pictures and select desired picture.
④ Tap to send the message.

Please don’t text and drive.

Bluetooth® and Wi-Fi®
Pair with other Bluetooth devices or connect to a Wi-Fi network.

Connect to a Bluetooth Headset
① From the home screen, press and tap System settings > Bluetooth.
② Tap to turn Bluetooth on.
③ Your phone will automatically search for devices. Tap the name of the device to pair and connect with it.

Connect to Wi-Fi Network
① From the home screen, press and tap System settings > Wi-Fi.
② If Wi-Fi is off, tap to enable it.
③ Tap a network name. Enter a password if required and then tap Connect.

Email
Access your Gmail™, corporate email, and personal email wherever you are!

Email Setup
① From the home screen, tap 
② Enter your email address and password and then tap Next.
③ Confirm email account settings and tap Next.
④ Name the account, enter your name as it will appear on outgoing messages, and tap Next. Your email will begin to synchronize with your phone.

Create and Send an Email
① From your email inbox, tap 
② Enter an email address or tap to access your contacts list.
③ Enter a subject and email message. To attach files to the email message, tap Attach file, and make your selection.
④ Tap Send to send your message.

AT&T Services
Check out these handy apps from AT&T.

AT&T Drive Mode™: Silence notifications, set an auto-reply so people will know you’re driving, and more.

AT&T Locker™: Safely store and share all your photos, videos, and documents with up to 5 GB of free storage.

AT&T Navigator®: Get voice-guided, turn-by-turn driving directions and traffic updates.

Mobile TV: Watch LIVE, on-demand, and downloadable mobile TV.

AT&T Usage Manager: You can track how much data has been used during the time cycle you set, set a mobile data limit and warning, see what apps have been using mobile data, or restrict background data for individual apps.

Find More Information
On the Web
① Find tutorials at att.com/Tutorials.
② Find device specifications, user manuals, troubleshooting, and user forums at att.com/DeviceSupport.
③ Manage your wireless account, including suspending service if your phone is stolen, at att.com/myatt.

Give us a call
① Call AT&T Customer Care at 1-800-331-0500 or dial 611 from any AT&T mobile phone for assistance with your service or device.

Data rates may apply. Mobile TV and AT&T Navigator require a separate subscription. Mobile TV requires mobile broadband service. Service not available in all areas. Programming subject to blackout restrictions. Download and watch capability available for select content, requires Wi-Fi connection, and is available for viewing for limited time periods.

Network Indicators
Your 4G LTE wireless device will indicate which of the AT&T wireless networks you are connected to. A network indicator does not necessarily mean that you will experience any particular upload or download data speeds.

4G LTE: Connected to the AT&T 4G LTE network.
4G: Connected to the AT&T HSPA+ network. The AT&T HSPA+ network is capable of delivering 4G speeds when combined with enhanced backhaul. 4G availability is increasing with ongoing backhaul deployment.
3G: Connected to AT&T’s 3G network.
Edge: Connected to the AT&T EDGE/2G network.

Actual data upload and download speeds depend on various factors, including the device, network utilization, file characteristics, terrain, etc. Learn more at: wireless.att.com/learn/articles-resources/wireless-terms.jsp, your AT&T Wireless Customer Agreement, Section 3.2 “Where and How Does AT&T Service Work?”

4G LTE not available everywhere. LTE is a trademark of ETSI.
Learn more at att.com/network.

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