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- Stylus
- Infrared (IR) port (side)
- Ringer switch
Taking advantage of fast broadband speeds

You must have a 3G SIM card in your Treo 750 to take advantage of fast broadband speeds. To determine if you have a 3G SIM card, look for “3G” to the left of the gold connector on the back of the card.

If you do not have a 3G SIM card, please visit your local AT&T retail store to swap your existing SIM card for a 3G SIM card. There is no charge to exchange your SIM card for a 3G SIM card.
Insert the battery

1. Remove the battery door.

2. Insert the battery into the compartment.
3. Slide the battery door back into place.
4. Connect the charger.

The touchscreen on your Palm® Treo™ 750 smart device turns on. Wait for the progress bar to fill and the Windows Mobile® screen to appear.

Tip
Your phone won’t work without a SIM card. The SIM card is usually pre-installed in your Treo 750, unless you’re upgrading from another AT&T phone. Check to see if the SIM card is installed. The SIM card is located in a cutout in the lower-right corner of the battery compartment. See "I need to insert my SIM card" on page 37 for more information.

If you need a SIM card, call AT&T customer care at 1-800-331-0500.
Complete setup

1. When prompted, tap anywhere on the screen to begin setup.

2. Tap the onscreen targets to align the touchscreen, and then press Next (right action key).

3. On the date & time screen, leave the boxes checked if you want your Treo 750 to obtain the date, time, and time zone from the local network; uncheck the boxes if you want to enter this information manually. Press Next (right action key).

4. Repeatedly press Next (right action key) to learn about four important features of your Treo 750.

5. After you complete setup, we recommend that you review the first two sections of the Quick Tour. Press Start, select Programs, and then select Quick Tour.

Note: If your Treo 750 doesn’t turn on after you charge it, do a soft reset by pressing the Reset button inside the expansion card slot door with the tip of the stylus. For more information on resetting your Treo 750, see Your Palm Treo 750 Smart Device User Guide on the Windows Mobile Getting Started Disc.
Wake up the touchscreen and turn it off

The phone and the touchscreen of your Palm® Treo™ 750 smart device can be turned off and on separately. When you wake up the touchscreen and leave the phone off you can use only the organizer features, for example, when you’re on a plane and want to look at your calendar, play MP3 files, or write email offline.

If you’re taking your Treo 750 out of the box and turning it on for the first time, the phone is already on. You just need to wake up the touchscreen.

1. Press and release Power/End to wake up the touchscreen.
2. Press Center to turn off Keyguard.
3. Press and release Power/End to turn off the touchscreen and lock the keyboard.
Move around the touchscreen

To move around the touchscreen on your Palm® Treo™ 750 smart device, you can use the 5-way navigator, or you can tap items on the screen with the stylus. The 5-way includes the following buttons:

Did You Know?
On most screens, one item—a button, a list entry, or a check box—is highlighted by default.

Tip
If the item you want doesn’t appear on the touchscreen, try tapping the onscreen scroll arrows to view more information.

Highlight and select items
The highlight identifies which item is affected by your next action. Use Left ◀, Right ▶, Up ▲, and Down ▼ on the 5-way to move the highlight from one item to another. The highlight can take two forms: a border around an onscreen button, a check box, an option, or a web link; and light text on a dark background.
After highlighting an item, you can select (activate) it by pressing Center or by tapping the item with the stylus.

**Select menu items**

Many applications have menus that give you access to additional features. These menus are usually hidden from view, but they appear when you press Menu (right action key).

1. Press Menu (right action key) to display an application’s menu.

2. Press Up or Down to highlight a menu item.

3. If an arrow appears next to a menu item, press Center or Right to display additional items on a submenu, and then press Up or Down to highlight a submenu item. To return to the main menu without making a selection, press Left.

4. Press Center to select the menu item, or press Left or Menu (right action key) to close the menu and cancel your selection.

**Tip**

You can select most menu items by pressing a key on the keyboard. To quickly access a menu item, press Menu (right action key) followed by the underlined letter in the menu item’s name.
Use the keyboard

Enter lowercase and uppercase letters

- To enter a lowercase letter, press the key you want.

- To enter an uppercase letter, press Shift (⇧ or ⇫), and then press a letter key. You don’t need to press and hold Shift while entering the letter.

- To turn Caps Lock on, press Shift (⇧ or ⇫) twice. The following symbol appears: ⌈. To turn it off, press Shift (⇧ or ⇫) once.
Enter numbers, punctuation, and symbols

Numbers, punctuation, and symbols appear above the letters on the keys. To enter these characters, do one of the following:

- Press Option, and then press the key with the character. You don’t need to hold Option while pressing the key.
- To turn Option Lock on, press Option twice. The following symbol appears: . To turn it off, press Option once.

Enter more symbols and accented characters

1. Press Alt to display the alternate character list.
2. Narrow the list by pressing the key that corresponds to the character you want. For example, to enter an é, press E.
3. Highlight the desired character and then press Center to insert the character.

Note: To enter characters such as _ • \ % = ;, press Alt by itself and select the character from the list.

See the User Guide on the CD for a table of alternate characters.

Tip
You can also open the onscreen keyboard to enter letters, numbers, and other characters in applications that support this feature. Tap the keyboard icon in the center at the bottom of any screen where it appears. After opening the keyboard, you can set various input options by tapping the arrow to the right of the keyboard icon.
Open, leave, and close applications

Press Start to open an application
1. Press Start \(\text{Start}\) to open the Start menu.

2. Use the 5-way to highlight an application, and then press Center \(\text{Center}\) to open it.

Press OK to leave an application
Press OK \(\text{OK}\) to leave one application and go to another.

Note: The application you left stays open in the background.

Press and hold OK to close an application
1. Press and hold OK \(\text{OK}\) to open Memory Settings.

2. On the Running Programs tab, do one of the following:
   - Select the application to close, and then select Stop \(\text{Stop}\) to close it.
   - Select Stop All \(\text{Stop All}\) to close all open applications.
Your Today screen

From your Today screen you can quickly look up a contact, make a call, see your latest calendar appointments, see the number of unread email messages, and even perform a web search. To access your Today screen, press Phone/Send.

**Title bar and status info:** See the User Guide to learn about the icons that appear in this area.

**Dial Lookup field:** Type the number you want to call and press Center to dial, or begin typing a name to look up the associated number in Contacts. See "Dial by contact name" on page 29 for more information.

**Web search field:** Enter a web address or a keyword and press Center or Return to view a list of search results based on the address or word (data services connection required).

**Speed-dial entries:** Select a speed-dial button—either a picture or text—to call the number assigned to it. See the User Guide to create your own.

**Tip**
You can also open the Today screen by pressing Power/End, unless you are on a call. If you’re on a call, pressing Power/End hangs up the call. If the Today screen is already displayed and you’re not on a call, pressing Power/End turns off the screen display.

**Tip**
You can select a picture for your Today screen background and select which items appear in the Today screen. See the User Guide for details.
**Turn your phone on and off**

When your phone is on, it is connected to the AT&T network (provided you’re in a coverage area) so that you can make and receive phone calls and use wireless services, such as email, messaging, and the web browser.

During initial setup, your phone is automatically turned on, so you can use wireless services right away. If you turn off your phone, you can still use the organizer and media features such as Calendar and Pictures & Videos.

1. Wake up the touchscreen.
2. Press Phone/Send to display the Today screen.
3. Press and hold Power/End to turn on your phone.

   You know your phone is on and that you’re inside a coverage area when you see the signal-strength icon at the top of the Today screen.

Note: If you’re prompted for a PIN code, your SIM card is locked. If you don’t know your PIN code, ask AT&T to provide you with the PIN code.

4. Press and hold Power/End again to turn off your phone.

   You know your phone is off when the signal-strength icon displays an “x” with no bars.
Make and receive calls

To make and receive calls, your phone must be on. When your phone is off, your incoming calls go to voicemail.

Important: Don’t use a slash (/) when entering phone numbers on your computer. For example, do not enter 415/555-5555. Your Treo 750 does not recognize the slash in phone numbers that are transferred from your computer, and you cannot select numbers written like this to make a call.

Dial using the keyboard

1. Press Phone/Send to display your Today screen.

2. If prompted, press Center to turn off Keyguard.

3. Use the numbers on the keyboard to enter the number you want to call.

4. Press Phone/Send to dial.

When dialing short numbers, the number may conflict with a contact name. If this occurs, press Option to avoid starting a contact lookup. For emergencies, you can always dial 911 without pressing Option first.

5. Press Power/End to end a call.

Answer calls

To answer a call, press Phone/Send or press Answer (left action key).
Ignore calls
To ignore a call, do one of the following:

**Send the call to voicemail:** Press Power/End \(\text{Power/End}\), or press Menu \(\text{Menu}\) (right action key) and select **Ignore**.

**Send the caller a text message:** Press Menu \(\text{Menu}\) (right action key) and select **Ignore with text message**. This option sends the call to voicemail and opens a text message addressed to the caller. (Sending text messages to land-line phones may not be supported.)

Silence the ringer
To silence the ringer while your phone is ringing, do one of the following:

- Press the **Volume** button or any of the letter keys.
- Slide the Ringer switch to the **Sound Off** position.

Set up voicemail
1. Go to your Today screen.
2. Press and hold 1 on the keyboard or select the Voicemail speed-dial button.
3. Follow the voice prompts to set up your voicemail.

To retrieve voicemail, go to your Today screen and then press and hold 1 on the keyboard. Enter your voicemail password if prompted, and then select **Play** \(\text{Play}\) to listen to your messages.
What can I do when I’m on a call?

During a call, you can work with information in other applications on your Treo 750, as well as do any of the following:

**Navigate around the Today screen:** Use Up ▲ and Down ▼ to move around or highlight items.

**Put the call on hold:** Press Hold (left action key). To take the call off hold, press Off Hold (left action key).

**Use the built-in speakerphone:** Press Menu (right action key) and select Speakerphone. To use the earpiece again, press Menu (right action key) again and select Speakerphone Off.

**Mute the microphone so you can’t be heard:** Press Menu (right action key) and select Mute. To turn the microphone back on, press Menu (right action key) again and select Cancel Mute.

**Switch to another application:** Press Start and select the application so you can work with information there.

---

**Tip**
While a call is in progress, press the Volume button on the side of your Treo 750 to adjust the call volume.

**Tip**
When you’re dialing a phone number, you don’t need to press Option to type numbers or the * and # symbols.
Choose the best email option

Before You Begin: You must have a data plan with AT&T to use email on your Palm® Treo™ 750 smart device.

You can use your Treo 750 to access email from both personal and corporate email accounts.

- A personal email account is an account with an Internet service provider (ISP) such as Yahoo!, AOL, or Comcast.
- A corporate email account is an account on a corporate mail server such as a Microsoft Exchange or Lotus Domino server.

Set up personal email

You have three options for setting up a personal email account on your Treo 750:

❌ Xpress Mail  Xpress Mail allows you to access a personal email account with a simple setup process; email for this account is then automatically sent to your Treo 750.

✉️ Inbox  You can use the Inbox application to enter settings for up to five personal email accounts. You must manually retrieve email for an account you set up using Inbox. For setup instructions, see "Set up Inbox to work with a personal email account" on page 18.
Pocket MSN  Pocket MSN enables you to access your Hotmail account. You can send and receive messages while connected to the data network, and you can review and draft messages when not connected, such as while on a plane. For setup instructions, see the User Guide.

We recommend using Xpress Mail for your personal email account because it offers automated setup and includes features such as email synchronization—any changes made to email on your Treo 750 such as message deletions are automatically updated in your email account.

Set up Xpress Mail to work with a personal email account

Before You Begin: Make sure your phone is turned on and that you are in an area where a data connection is available. You can tell a data connection is available when either a “U” or a “G” appears at the top of the Today screen.

1. Go to your Today screen.
2. Select Get Xpress Mail ✉️.
3. Select Install Now.
4. Select Download Now.
5. Leave the Open file after download box checked, and then select Yes.
6. Press OK (right action key) to accept the license agreement and begin the registration process.
7. Enter the 10-digit phone number for your Treo 750, and then press Next (right action key).

Tip
You may need to scroll down to see the Get Xpress Mail item on your Today screen.

Tip
To find your phone number, go to your Today screen, press Menu (right action key), and then select Preferences > Phone Settings. Your phone number appears at the top of the Phone Settings screen.
8. Select Portal or ISP, and then press Next (right action key).

9. Highlight your email provider name, and then press Next (right action key).

   If your email provider is not listed, select More to view additional provider names.

10. Enter the username and password you use to access your email account, and then press Next (right action key).

11. Press Register (right action key). When the registration process has finished, press OK twice.

12. When the Account Information screen appears, press Xpress Mail (right action key) to go to the Inbox of your account.

Personal email account setup is complete. Skip ahead to "Create and send an email message" on page 25.

**Set up Inbox to work with a personal email account**

**Before You Begin:** Work with your email provider or IT department to gather the following info:

- Account type (POP3 or IMAP)
- Mail server name for receiving mail
- Mail server name for sending mail
- Your username and password
- Any special security requirements

**Tip**

If you select More and your email provider is still not listed, go to www.cingular.com/tutorials/xpressmail.
1. Go to your Today screen.
2. Press E-mail (left action key).
3. Press Menu (right action key) and select Tools > New Account.
4. Enter the email address that you want to set up, and then press Next (right action key).
5. The setup process searches an online database to obtain the settings for your account. Wait until the Status box displays Completed, and then press Next (right action key).

   If the setup process obtains account settings, many of the remaining setup screens will be filled in. Check to make sure that the information on each screen is correct; change it if needed, and then press Next (right action key) to move through the screens.

6. Enter your name, username, and password.
7. If you want to enter your password each time you access this account, do not check the Save password box. If you want your password entered automatically, check this box.
8. Press Next (right action key).
9. Select the Account type list, and then select POP3 or IMAP.

Tip
If you have problems configuring your account, go to www.palm.com/emailsetup for more information.
10. Enter a name for this account, and then press Next (right action key). For example, if this is your work email account, enter “Work” or your company’s name.

11. Enter the names of the Incoming mail and Outgoing mail servers.

Note: Do not enter anything in Domain. It is not needed for POP3 or IMAP accounts.

12. (Optional) Select Options to select download settings for this account.

13. Press Finish (right action key).

**Set up corporate email**

There are two types of applications you can use to access corporate email on your Treo 750:

**Self-service** Xpress Mail is a self-service option for accessing your corporate email from your Treo 750 without support from your IT department. Using Xpress Mail with a corporate account enables wireless synchronization of calendar and contacts, as well as wireless corporate directory lookup.

**Tip**
If you are unable to send mail using your email provider’s or corporate mail system’s outgoing mail server, try using cwmx.com as the outgoing server name. This is AT&T’s default outgoing server.
**IT-managed**  IT-managed email means your company uses Good Mobile Messaging™ or Microsoft Exchange ActiveSync® to access corporate email. You need your IT department to establish an account on a corporate server to use these applications.

- 🚫 **Good Mobile Messaging** provides wireless push synchronization of your corporate email, calendar, contacts, and more when your company has a Good Mobile Messaging Server installed (server license sold separately). For setup instructions, see the User Guide for your Treo 750.

- 🎯 **Microsoft Exchange ActiveSync** provides wireless synchronization of email, contacts, calendar, and tasks. If your company has Exchange Server 2003 with Service Pack 2 (SP2) installed, email and other information may be automatically pushed from the server to your Treo 750. For setup instructions, see the User Guide for your Treo 750.

**Set up Xpress Mail to work with a corporate email account**

**Before You Begin:** You need the following:

- Your work email address
- The type of mail server your company uses: Microsoft Exchange, Lotus Notes, or IMAP
- The computer you use to access your corporate email (Internet connection required)

1. On your computer, open Internet Explorer.
2. Go to https://xpressmailpe.cingular.com and click Register Now.

---

**Tip**
Your Treo 750 must be able to establish a GPRS or UMTS data connection in order to download and install Xpress Mail desktop software. A data connection is established when arrows appear in the title bar. See the User Guide for more information.
Did You Know?
The Xpress Mail software you use to access your corporate email is called the Personal Edition, so you see this name on the Registration web page.

3. As you enter all the required information, keep the following in mind:
   - In the Email Address field, enter the work email address you want to use with Xpress Mail.
   - Create your own unique Xpress Mail username and password. These can be anything you want; they don’t need to match your email account username and password.

   Note: Jot down your username and password exactly as you enter them. You need this information later in the Xpress Mail setup process.

4. Click Next.
5. Click Download to copy Xpress Mail desktop software to your computer.
6. When the File Download dialog box appears, click Open.
You have finished installing Xpress Mail on your computer. To complete setup, you now need to install the application on your Treo 750.

**Install Xpress Mail on your Treo 750**

**Before You Begin:** Make sure your phone is turned on.

1. Go to your Today screen.
2. Select **Get Xpress Mail**.
3. Select **Install Now**.
4. Select **Download Now**.

5. Leave the **Open file after download** box checked, and then select **Yes**.

6. On the screen asking if you want to continue, select **Yes**.

7. Press **OK** (right action key) to accept the license agreement and begin the registration process.

8. Enter the 10-digit phone number for your Treo 750, and then press **Next** (right action key).

9. Select **Work**, and then press **Next** (right action key).

10. Select **Personal Edition**, and then press **Next** (right action key).

11. Select **Register Device**, and then press **Next** (right action key).

12. Enter the username and password you made up when you created your Xpress Mail account on the web, and then press **Next** (right action key).

13. Press **Register** (right action key).

14. When the registration process has finished, press **OK** twice.

15. When the Account Information screen appears, press **Xpress Mail** (right action key) to go to the Inbox of your account.

---

**Did You Know?**

To find your phone number, go to your Today screen, press **Menu** (right action key), and then select **Preferences > Phone Settings**. Your phone number appears at the top of the Phone Settings screen.
Create and send an email message

1. Go to your Today screen.
2. Press E-mail (left action key).
3. Press Left to cycle through your Inbox accounts until you see the correct email account name in the title bar.
4. Press New (left action key).
5. Enter the recipient’s email address. Here are some shortcuts:
   - If the recipient’s name and email address are in your Contacts list, enter the first few letters of the recipient’s first or last name, and then select the recipient’s name.
   - If the recipient’s name is in an online address book, you can find the name and add it. See the User Guide.
6. Select Subject and enter a title.
7. Press Down to go to the body of the message. Enter your message, or press Menu (right action key), select My Text, and then select a predefined phrase you want to insert.
8. (Optional) Press Menu (right action key) and select Insert. Select the type of item you want to attach, and then select or record the item.
9. Press Send (right action key).

Did You Know?
When addressing a message, you can enter the contact’s first and last initials separated by a space.
Why synchronize information?

Synchronizing means that information you enter in one place—your Palm® Treo™ 750 smart device or your computer—is automatically entered in the other; so there’s no need to enter the information twice. We recommend that you sync your Treo 750 with your computer frequently to keep your information up-to-date (and backed up) in both locations.

The information from the following applications is updated by default each time you synchronize:

- Contacts
- Calendar
- E-mail
- Tasks

Synchronize for the first time

As part of the first synchronization process, you install ActiveSync® desktop software on your computer.

**Before You Begin:** If you are installing the software on a computer at work, make sure your company allows you to install new software. Contact your company’s IT department for help.

1. Close all programs on your computer.
2. Insert the Windows Mobile Getting Started Disc into your computer’s CD drive.
3. Follow the installation instructions on your computer.

---

**Did You Know?**

If you set up ActiveSync desktop software, information in the Favorites application is synchronized by default as well. You can also change settings to synchronize Word, Excel, PowerPoint, and PDF files, as well as pictures, music, videos, and other types of files. See the User Guide.
4. When the install program asks you to sync, connect the USB sync cable to a USB port on your computer and to the socket on the bottom of your Treo 750.

Here’s how you can tell that synchronization is happening: Look for the ActiveSync icon at the top of your Treo 750 screen and the ActiveSync icon in the taskbar on your computer.

After you install ActiveSync® desktop software, synchronization takes place automatically whenever your Treo 750 is connected to your computer and information has been changed in either location.

**Tip**
Problems synchronizing? See "Synchronization with ActiveSync® desktop software isn't working" on page 39 for troubleshooting suggestions.
Contacts

Enter names and phone numbers
1. Press Start and select Contacts.
2. Press New (left action key).
3. Use the 5-way navigator to move between fields as you enter information.

Here are some helpful tips for entering info:

• To enter complete name or address (work, home, or other) information, tap the arrow on the right side of the line and enter the information in the box that appears. When finished, tap outside the box to accept the information and close the box.

• To add a caller ID picture that displays when that person calls, select Picture, and then select Camera and take a picture (camera model only), or select an existing picture from Thumbnails View.

• To assign the entry to one or more categories, select Categories and then check the categories under which you want this entry to appear.

4. To add a note to an entry, select the Notes tab.
5. To assign a ringtone to the entry, select Ring tone and select a tone.
6. After you enter all the information, press OK.
**Dial by contact name**

1. Go to your Today screen.

2. Using the keyboard, begin entering one of the following for the contact you want to call:

   - First name (JOH for John)
   - Last name (SMI for Smith)
   - First initial, a space, and then last initial (J S for John Smith)
   - First name and last name (JOH SMI for John Smith)

   For example, entering SM finds both Smilla Anderson and John Smith. Entering SMA finds only Smilla Anderson.

3. Select the number you want to dial.

4. Press **Phone/Send** or press **Center** to dial.

**Delete SIM Card Contacts**

If you have contacts stored on the SIM card in your Treo 750 and then you remove the SIM card, the contacts are not deleted from your Treo. You can either delete individual SIM card contacts from your Treo 750, or delete all contacts on the Treo.
Deleting individual SIM card contacts

1. Go to your Today screen.
2. Press Start and select Contacts.
3. Highlight the contact you want to delete.
4. Press Menu (right action key) and select Delete Contact.

Delete all contacts on your Treo 750

To delete all contacts on your Treo, you perform a hard reset. A hard reset erases all information on your Treo. Before you perform a hard reset, synchronize your Treo 750 with your computer. After a hard reset, synchronize again to restore the previously synchronized information.

Note: Synchronize your Treo 750 with your computer frequently to keep your information up-to-date in both locations.

1. Open the expansion card slot door on the side of your Treo 750.
2. If the screen is off, press Power/End to wake up the screen.
3. While pressing and holding Power/End, use the tip of the stylus to gently press and hold the reset button next to the expansion card slot.
4. Continue pressing and holding both buttons until the “Erase all data?” prompt appears.
5. Press Up to confirm the hard reset.
Calendar

To create a new appointment:
1. Press Start ( ) and select Calendar.
2. Press Menu (right action key) and select New Appointment.
3. Enter a subject (description) and a location.
4. Select Starts and select the starting date and time.
5. Select Ends and select the ending date and time.
6. Press OK ( ).

Tip
To pencil in an appointment, open the appointment, select Status, and then select Tentative.
### Messaging

**Before You Begin:** Consult AT&T for pricing and availability of text and multimedia messaging services.

To send a text or multimedia message:

1. Press **Start** and select **Messaging**.
2. Press **New** (left action key).
3. Enter the recipient’s mobile phone number or email address. Here are some shortcuts:
   - If the recipient’s name and mobile number are in your Contacts list, type the first few letters of the first or last name or simply enter the first initial, followed by a space, and then the last initial to find a name.
   - Press **Center** to view recently used addresses, and select the recipient from the list. Select **Add Recipient** to add a recipient from your Contacts list.
4. Enter your message, or tap 📩 to insert a predefined phrase in your message.
5. (Optional) Tap 😜 to insert an emoticon in your message.
6. Press **Send** (left action key).

**Tip**

To address a message to multiple recipients, separate the addresses by pressing **Enter** or entering a semicolon (;). You can send a message to up to 20 addresses.

**Tip**

You can also access predefined phrases and emoticons by positioning the cursor anywhere in the message body and then pressing and holding **Center** on the 5-way.
Web browser

Before You Begin: You must have a data plan on your AT&T account to browse the web on your Treo 750.

1. Press Start and select Internet Explorer.

2. Highlight the address line, enter the address of the web page you want to view, and then press Center. To return to a recently viewed page, select the address line list, and then select the web address.

3. Here are some tips on viewing web pages and moving around in them:
   - To view the previous page, press Back (left action key) or Backspace.
   - To refresh the page, press Menu (right action key) and select Refresh.
   - To scroll through the page, press Up or Down.

4. When you are finished browsing, press OK to close the browser window.

Did You Know?

You can also start a web search from your Today screen by selecting the Web search field, entering the item you want to find, and then pressing Center on the 5-way navigator.

Tip

To adjust the size of the text on web pages, press Menu (right action key), select Zoom, and then select the size you want.
Transfer music

Your Palm® Treo™ 750 smart device can play music and audio files that are stored on your Treo 750 or on an expansion card (sold separately) in either of the following file formats:

- WMA
- MP3

Note: Your Treo 750 can also play video files. See the User Guide for your Treo 750 for more information.

Transfer media files to your Treo 750

Use the Sync feature in the desktop version of Windows Media Player 10 to transfer digital music, audio, and playlist files from your computer to an expansion card or your Treo 750. Using Sync ensures that the files are transferred correctly.

Before You Begin: Do the following:

- Be sure you have Windows Media Player 10 or later installed on your computer. Windows Media Player 10 must be installed on your computer before you install the ActiveSync® desktop software.
- To sync media files with your computer, set the Media sync option on your Treo 750. To do so, press Start (Windows key) and select Programs. Select ActiveSync (Icons). Press Menu (right action key) and select Options. Check the box next to the items you want to synchronize.

1. On your computer, open Windows Media Player 10.
2. (Optional) Insert a 32MB or larger expansion card into your Treo 750.
3. Connect your Treo 750 to your computer with the USB sync cable.

4. When the Device Setup Wizard opens on your computer, click Automatic.

5. Check the **Customize the playlists that will be synchronized** box.

6. Select the playlists you want to sync.

7. Click Finish to begin the transfer. The next time you connect your Treo 750 to your computer while the desktop version of Windows Media Player 10 is running, synchronization starts automatically. Be patient; transferring media files to an expansion card can take several minutes.

---

**Play music**

You can listen to music and audio files through the speaker on the back of your Treo 750 or through stereo headphones.

**Play media files on your Treo 750**

1. Press Start and select Windows Media.

2. Press Menu (right action key) and select Library.

3. Select the Library list in the upper-left, and then select the library you want to use. If you can’t find a media file on your expansion card, update the library.

4. Select the item you want to play (such as a song, album, or artist name).

5. Press Play (left action key).

---

**Did You Know?**

If you close the Windows Media Player Mobile window, your music continues to play in the background.

**Tip**

To play a file that is not in a library, go to the Library screen, press Menu, and select **Open File**.

**Tip**

To repeat the current song, press Menu and select **Repeat Song**.
6. Press Menu (right action key) and select any of the following during playback:

**Library:** Displays the Library screen so you can select a different song to play.

**Shuffle/Repeat > Shuffle:** Plays the Now Playing playlist in random order. A checkmark appears next to this command when it is on.

**Stop:** Ends playback.

For more information on your music, as well as information on your photos and videos, see the User Guide for your Treo 750.
**Troubleshooting**

**I need to insert my SIM card**

1. Remove the battery door and battery.

2. With the metal contacts facing the battery compartment, slide the SIM card into the cutout in the lower-right corner of the compartment until you feel it snap into place. Align the notches to make sure you have the card oriented correctly.

3. Reinsert the battery and battery door.

**My touchscreen appears blank**

1. If you’re on a call, when the time period specified in Backlight Settings expires, the screen dims. Press any key (except Power/End) to restore the normal brightness.

2. One minute after the screen dims, it turns off. Press and release **Power/End** to wake up the screen.

3. If you can see a dim image on the screen, press **Option** + **P** and then press **Left** and **Right** to adjust the brightness. When finished, press **OK**.
Nothing happens when I tap the touchscreen
1. Press Start and select Settings.
2. Select the System tab, and then select Screen.
3. On the General tab, select Align Screen.
4. Follow the onscreen alignment instructions, and then press OK.
5. If your Palm Treo™ 750 smart device still doesn’t respond, do a soft reset by pressing the Reset button inside the expansion card slot door with the tip of the stylus.

Nothing happens when I press a key
Do a soft reset by pressing the Reset button inside the expansion card slot door with the tip of the stylus.

I don't want Keyguard to turn on automatically
1. Press Start and select Settings.
2. On the Personal tab, select Keyguard.
3. Select the Auto-Keyguard pick list, and then select Disable.
4. Press OK.
5. (Optional) To manually turn Keyguard on, press Option + Power/End when the screen is on.
Synchronization with ActiveSync® desktop software isn't working

Try to sync after each of the following steps. If the sync is successful, you don’t need to do the rest of the steps. If you still can’t sync after finishing the steps, check the User Guide for more troubleshooting tips.

1. Make sure the USB sync cable is securely connected to your Treo 750 and to a built-in USB port on your computer (not on a USB hub). See "Synchronize for the first time" on page 26.

2. Make sure that ActiveSync software is running:

   **Treo 750:** Look for the ActiveSync icon at the top of your Treo 750 screen. If you don’t see it, press Start, select Programs, and then select ActiveSync. Select Menu (right action key), and then select Connections. Make sure the Synchronize all PCs using this connection box is checked, and that USB is selected from the list.

   **Computer:** Look for the ActiveSync icon in the taskbar in the lower-right corner of the screen. If you don’t see it, click Start, navigate to Programs, and then select Microsoft ActiveSync.

3. Do a soft reset by pressing the Reset button inside the expansion card slot door with the tip of the stylus.
Keyboard

TO:
Lock the keyboard
Unlock the keyboard
Adjust the brightness

DO:
Press Option + Power/End
Press Center
Press Option + P; press Right to increase the brightness or Left to decrease it

Phone

TO:
Turn speakerphone on and off during a call
Change volume during a call
Switch from the ringer and vibrate
Make a conference call
Check voicemail
Use the phone while out of the country

DO:
Press Menu (right action key) and select Speakerphone to turn on speakerphone. Press Menu (right action key) and select Speakerphone off to turn it off
Press the Volume button on the side of your Palm® Treo™ 750 smart device.
Slide the Ringer switch to Sound Off
Make a second call, press Menu (right action key), and then press Conference (right action key)
Press and hold 1
Contact AT&T to enable international voice and data roaming
Data

TO:
Use your Treo 750 with your PC as a wireless modem

DO:
Make sure you have a rate plan that includes high-speed data services. See the User Guide for setup instructions.

Typing

TO:
Capitalize a letter
Turn on Caps Lock
Turn off Caps Lock
Enter a number or symbol
Turn on Option Lock
Turn off Option Lock
Enter other symbols and accented characters
Highlight text
Highlight a word
Highlight a paragraph
Select auto-text suggestion

DO:
Press Shift (⇧ or ⇬) + letter key
Press Shift (⇧ or ⇬) twice
Press Shift (⇧ or ⇬) once
Press Option (⌥) + key with character above letter
Press Option (⌥) twice
Press Option (⌥) once
Press Alt (⎹) + letter key associated with the character, and then select the character from list
Tap and drag the stylus across the text
Double-tap the word
Triple-tap the paragraph
Press Down (▼) to highlight the suggestion, and then press Center (_ctr)
**Browser**

**TO:**
Display entire web page as one column onscreen  
Toggle between fast and normal mode

**DO:**
Press Menu (right action key), select View, and then select One Column  
Press Menu (right action key), select View, and then select Show Pictures  
Press Menu (right action key), and then select Favorites

**Navigation**

**TO:**
Page up one screen  
Page down one screen

**DO:**
Press and hold Option + Up ▲  
Press and hold Option + Down ▼

**General**

**TO:**
Do a soft reset  
Access menus  
Access Settings

**DO:**
Press the Reset button inside the expansion card slot door with the tip of the stylus  
Press Menu (right action key)  
Press Start and select Settings
<table>
<thead>
<tr>
<th>Status Indicators</th>
<th>Description</th>
</tr>
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<tbody>
<tr>
<td>📞</td>
<td>Phone on with wireless coverage</td>
</tr>
<tr>
<td>🔴</td>
<td>Wireless services off</td>
</tr>
<tr>
<td>🌈</td>
<td>SOS Only - SIM locked, emergency calls only</td>
</tr>
<tr>
<td>📞</td>
<td>Call forwarding on</td>
</tr>
<tr>
<td>🔄</td>
<td>Able to connect UMTS network</td>
</tr>
<tr>
<td>🔄</td>
<td>Connected to UMTS network; able to transmit data</td>
</tr>
<tr>
<td>🔄</td>
<td>Able to connect to GPRS network</td>
</tr>
<tr>
<td>🔄</td>
<td>Connected to GPRS network; able to transmit data</td>
</tr>
<tr>
<td>🔁</td>
<td>ActiveSync synchronization in progress</td>
</tr>
<tr>
<td>⚙️</td>
<td>Connecting to computer or network</td>
</tr>
<tr>
<td>⚙️</td>
<td>Data connection not available or phone off</td>
</tr>
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<td>Phone call in progress</td>
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<td>Voicemail message</td>
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<td>Bluetooth feature off</td>
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<td>SIM not inserted or detected</td>
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<td>TTY/TDD turned on</td>
</tr>
<tr>
<td>🔊</td>
<td>Multiple alerts</td>
</tr>
</tbody>
</table>
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