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Introduction

In This Section

- About This Guide
- What You Need
About This Guide

This guide provides an overview of the key features and functionality of your Sprint Power Vision™ Smart Device Treo™ 700p. It can help you get started with using your device’s most popular and most important features.

Where to Learn More

For a Quick Introduction

- **Quick Tour:** The Quick Tour introduces you to many of your Treo device’s features. It is already installed on your device, and you can open it any time. Go to Applications, and then select Quick Tour.

While Using Your Device

- **User Guide:** The Sprint Power Vision™ Smart Device Treo™ 700p by Palm guide provides complete information on using your device, including descriptions of advanced features not included in this reference guide. To access the guide on your computer, click Start > Programs > Palm > User Manuals > Treo700pUserGuide_Sprint.pdf.

  A copy of the guide is also available right on your device. Press Applications and select My Treo.

- **Tips:** Many of the built-in applications include helpful tips for getting the most out of your device. To view these tips, open an application, open the menus, select Options, and then select Tips.

- **Information:** Many screens have a Tips icon in the upper-right corner. Select the Tips icon to learn about the tasks you can perform in that dialog box.

- **Online support from Palm:** For up-to-date downloads, troubleshooting, and support information, go to www.palm.com/us/support/treo700pSprint.
If You Need More Information

- **Books:** Many books on Palm OS devices are available in local or online book retailers (look in the computers section), or visit [www.palm.com](http://www.palm.com).
- **Online forums:** Consult online Treo device user discussion groups to swap information and learn about topics you may find nowhere else. Visit [www.palm.com](http://www.palm.com) for details.

Contacting Sprint

**Visiting the Sprint Web Site**

You can get up-to-date information on Sprint PCS services and options by signing onto the Sprint Web site at [www.sprint.com](http://www.sprint.com).

When you visit Sprint online, you can

- Review coverage maps
- Learn how to use voicemail
- Access your account information
- Purchase accessories
- Add additional options to your service plan
- Check out frequently asked questions
- And more
Reaching Sprint Customer Service

You can reach Sprint Customer Service many different ways:

- On your Treo 700™ smart device, press **Phone**: enter *2, and then press **Talk**.
- Sign on to your account at www.sprint.com.
- Call toll-free at 1-888-211-4727 (Consumer customers), –or– 1-888-788-4727 (Business customers).
- Write to Sprint Customer Service, P.O. Box 8077, London, KY 40742.

Sprint 411

You have access to a variety of services and information through Sprint 411, including residential, business, and government listings; assistance with local or long-distance calls; movie listings; and hotel, restaurant, shopping, and major local event information. There is a per-call charge and you will be billed for airtime.

- Press **Phone**, enter **411**, and then press **Talk**.

Sprint PCS Operator Services

Sprint PCS Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

- Press **Phone**, enter **0**, and then press **Talk**.

For more information or to see the latest in products and services, visit Sprint online at www.sprint.com.
What You Need

Your Treo™ 700P smart device box contains the following:

Hardware
- Treo device
- Rechargeable battery
- AC charger
- USB sync cable
- Stereo headset
- Sprint® charger adapter

Documentation
- Read This First poster
- Welcome to Sprint pamphlet
- Sprint Power Vision™ Smart Device Treo™ 700P by Palm getting started guide (this book)
- Sprint Power Vision™ Smart Device Treo™ 700P by Palm guide (accessed from your computer desktop or from your smart device)
- Setting Up Email booklet
- Experience the Sprint Power Vision Network guide
- Terms & Conditions
- Warranty
- Software License Agreement
- Audible insert
Software

- Palm Software Installation CD (includes desktop synchronization software, bonus software for your device, and the comprehensive Sprint Power Vision™ Smart Device Treo™ 700w by Palm guide)

You’ll also need the following items to complete the installation and activation:

- An activated Sprint PCS service plan
- A location with wireless coverage for your device
- An electrical outlet
- The computer with which you will synchronize your personal information

Creating Sprint PCS Account Passwords

As a Sprint PCS customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision or Sprint Power Vision account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you’ll have an account password to sign on to www.sprint.com and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else pays for your Sprint PCS Service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You’ll create your voicemail password when you set up your voicemail. See “Setting Up Your Voicemail” on page 33.
Sprint PCS Vision or Sprint Power Vision Password

With your Treo 700+ smart device, you may elect to set up a Sprint PCS Vision or Sprint Power Vision password. This optional password can be used to authorize the purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information or to change your passwords, sign on to www.sprint.com or call Sprint Customer Service at 1-888-211-4PCS (4727).
Device and Phone Basics

In This Section

- Your New Treo 700p Smart Device
- Inserting the Battery
- Charging the Battery
- Using the Phone
- Turning Your Device On and Off
- Using the Keyboard
- Opening Applications
- Using the Phone
- Resetting Your Treo 700p Smart Device
Your New Treo 700p Smart Device

Note: For descriptions of the features listed in this section, see the Sprint Power Vision™ Smart Device Treo™ 700p by Palm guide.

Your Device’s Features: Front View

1. Indicator Light
2. Earpiece
3. 5-way Navigator
4. Power/End Button
5. Applications Button
6. Menu Button
7. Messaging Button
8. Calendar Button
9. Phone Button
10. Talk Button
11. Side Button
12. Volume Button
Your Device’s Features: Back View

13. Camera Lens
14. Self-Portrait Mirror
15. Battery Door Release Button
16. Headset Jack
17. Multi-connector
18. Microphone

Your Device’s Features: Top View

20. Ringer Switch
21. Infrared (IR) Port
22. Antenna
23. Expansion Card Slot
24. Stylus
Inserting the Battery

**WARNING:** Use only Sprint-approved or manufacturer-approved batteries and chargers with your device. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your device will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

1. Use one hand to press the **Battery Door Release** button, and use your other hand to slide the battery door downward to remove it from your device.

2. Align the battery contacts with the battery compartment contacts.

3. Insert the battery into the compartment at a 45-degree angle, and then press it into place.

4. Slide the battery door onto the back of the device until it clicks into place.
Charging the Battery

The battery comes with a sufficient charge to complete the setup process and activate your phone. After activation, we recommend charging your device for three and a half hours to give it a full charge.

1. Plug the AC charger into a wall outlet.
2. Connect the charger cable to the charger jack on the bottom of the device. Make sure the arrow on the connector is facing up, toward your Treo device screen.
3. To confirm that your device is charging, check the indicator light.
   - Red indicates that your device is charging.
   - Green indicates that your device is fully charged.

If the battery is fully drained, it may take a few moments for the indicator light to turn on while the battery is charging.
The onscreen battery icon displays the power status:

- **Full battery icon**: Battery is not connected to a wall outlet and is fully charged.
- **Partial battery icon**: Battery is not connected to a wall outlet and has some power but is not fully charged.
- **Almost-empty battery icon with red at the bottom**: Battery needs to be charged immediately.

**Note:** Your device's indicator light blinks red when the battery needs to be charged.

- **Red lightning bolt**: Battery is connected to a wall outlet and is charging.
- **Green lightning bolt**: Battery is connected to a wall outlet and is fully charged.

**Tip:** To see exactly how much power is left in your battery, tap the onscreen battery icon.
Using a Sprint Charger Adapter

If the connector on your Sprint-approved 1 Amp AC charger or vehicle charger doesn’t fit into the connector on the bottom of your device, use the included Sprint charger adapter.

**Warning:** Use only with 1 Amp AC chargers distributed by Sprint for your device. Using any unapproved AC charger may destroy the AC charger and cause a fire.

1. Plug the AC charger into a power source.
2. Connect the Sprint charger adapter to the charger jack on the bottom of the Treo 700P smart device.
3. Connect the charger cable to the Sprint charger adapter.
4. Charge your Treo 700P smart device as described earlier.
Turning Your Device On and Off

You can turn on your device screen and your phone independently. For example, the device screen can be off while the phone is on, or the device screen can be on while the phone is off. You can also have both the device screen and the phone turned on or off at the same time.

Waking Up the Screen
When your device screen is off, you need to wake up the screen.

1. Press and release Power/End \(\text{Power/End}\) to wake up the screen.

2. Press Center \(\text{Center}\) to turn off Keyguard. For more information about turning Keyguard on and off, see “Locking Your Keyboard (Keyguard)” on page 74.

3. Press and release Power/End \(\text{Power/End}\) to turn off the screen.

**Note:** You can also press any of the application quick buttons on the front of your device to wake up the screen and to go directly to the application associated with that button.
Turning Your Device’s Phone On and Off

When your phone is on, it is connected to the Nationwide Sprint PCS Network (provided you are in a coverage area) so that you can make and receive phone calls and use wireless services, such as email, messaging, and the Web browser. During initial setup, your phone is on by default, so you can use wireless services right away.

If you turn off your phone, you can still use the organizer features such as Contacts and Calendar, as well as the media features such as the Pocket Tunes™ music application and Pics&Videos. This is sometimes referred to as flight mode and is ideal for using your device on airplanes and for maximizing battery life.

1. Wake up the screen.
2. Press and hold Power/End. (You will hear a series of ascending tones and see a “Welcome” screen. When your device locates a signal, “Sprint” and the signal-strength icon appear at the top of the Phone application screen, indicating that you can use the phone and Internet features, if they are supported by the local network.)
3. Press and hold Power/End again to turn off your phone. (You will hear a series of descending tones and see a “Powering off” screen. When your phone is off, “Phone Off” appears at the top of the Phone application screen. You can still use the nonwireless features of your device, such as Contacts, Calendar, Tasks, and Memos.)
Moving Around the Device Screen

To move around the Treo™ 700p smart device screen, you can use the 5-way navigator for one-handed navigation, or you can tap items on the screen with the stylus. With use, you will find your own favorite way to scroll, highlight, and select menu items.

Note: Some third-party applications may not work with the 5-way navigator, and you must use the stylus instead. In this guide, arrow icons are used to indicate directions on the 5-way navigator. These arrows are different from any onscreen scroll arrows or pick list arrows.

The 5-way includes Right, Left, Up, Down, and Center buttons.
Scrolling Through Screens
As on a computer, you scroll on the Treo device to move from field to field or page to page, or in some cases to highlight an item or option in a list.
You can also scroll using the stylus. Tap an onscreen scroll arrow, or drag the slider of an onscreen scroll bar.

Highlighting and Selecting Items
On most screens, one item—a button, a list entry, or a check box—is highlighted by default. The highlight identifies which item is affected by your next action. Use the 5-way to move the highlight from one item to another before opening or selecting it.
After highlighting an item, you can select or activate it by pressing Center or by tapping the item with the stylus.

Accessing Command Buttons
In most applications, command buttons such as New, OK, and Details appear at the bottom of the screen. In many cases, you can jump directly to these buttons instead of scrolling to them.

Note: For detailed information on navigating with the 5-way, see the Sprint Power Vision™ Smart Device Treo™ 700w by Palm guide.
Selecting Menu Items

Many applications have menus to provide access to additional features. These menus are usually hidden from view, but they appear when you open the menus. To get the most out of your Treo device, it’s a good idea to familiarize yourself with the additional features available through the various application menus.

1. Press Menu to open an application’s menus.
2. Press Right and Left to switch between menus.
3. Press Up and Down to highlight a menu item.
4. Press Center to select the menu item, or press Menu to close the menus and cancel your selection.

Tip: Most menu items have menu shortcuts listed in the menu. To use a menu shortcut, press Menu plus the shortcut letter. You don’t have to see the menu item to use the menu shortcut. For example, when you’re in Calendar, you can press Menu + N to create a new event.
Selecting Options in a Pick List

A range of options is often presented in a type of menu called a pick list, which can be identified by a downward-pointing arrow. Pick lists are different from the application menus previously described. The application menus give you access to additional features, and pick lists enable you to select the contents for a particular field.

You can select an option from a pick list with the 5-way or the stylus:

- Use the 5-way to highlight the pick list, and then press Center to display the items in the list. Press Up and Down to highlight the item you want, and then press Center to select the highlighted item. To exit the pick list without making a selection, press Left or Right.
- Use your stylus to tap the pick list, and then tap the item you want from the list. To exit the pick list without making a selection, tap outside the list.
Using the Keyboard

When using the keyboard, most people find it easiest to hold the Treo device with two hands and use the tips of both thumbs to press the keys.

The Backspace, Return, Space, and Shift keys, as well as the letter keys, work in the same way as do those found on any computer keyboard. In addition, your device offers several special function keys.
<table>
<thead>
<tr>
<th>Key</th>
<th>Function</th>
</tr>
</thead>
</table>
| **Option**  | When pressed in conjunction with a second key, gives that key a secondary function. For example:  
|             |   - **Option** + *any lettered key* enters the symbol or number displayed at the top of the key.  
|             |   - **Option** + *any quick button* opens a secondary application (see “Using the Quick Buttons” on page 25).  
|             |   - **Option** + **Shift/Find** opens the Find feature (see the *Sprint Power Vision*™ Smart Device Treo™ 700p by Palm guide for information on using Find).  
|             |   - **Option** + **Menu** dims the device screen.                          |
| **Alt**     | When pressed in conjunction with a lettered key, the period key, or the zero key, displays a variety of alternate characters that can be entered using that key. See the *Sprint Power Vision*™ Smart Device Treo™ 700p by Palm guide for details. For example, pressing **R** + **Alt** displays the ® character.  |
| **Menu**    | Opens application menus. See “Selecting Menu Items” on page 20 for details. |

**Tip:** The Treo device includes a keyboard backlight that turns on and off when the screen turns on or off. Press **Option** + **P** to adjust screen and keyboard backlight brightness. The backlight also dims when an active call lasts longer than a specified period of time. See the *Sprint Power Vision*™ Smart Device Treo™ 700p by Palm guide for details.
Entering Lowercase and Uppercase Letters

- To enter lowercase letters, press the desired keys.
- To enter an uppercase letter, press Shift/Find, and then press a letter key. You don’t need to press and hold Shift/Find while entering uppercase letters. When Shift is active, an up arrow appears in the lower-right corner of the screen.
- To turn Caps Lock on, press Shift/Find twice. To turn it off, press Shift/Find once. When Caps Lock is on, an underlined up arrow appears in the lower-right corner of the screen.

Entering Numbers, Punctuation, and Symbols

To enter the characters that appear above the letters on the keys, do one of the following:

- Press Option, and then press the key with the desired character shown above the letter. You don’t need to press and hold Option while pressing the second key. When Option is active, the symbol appears in the lower-right corner of the screen.
- To turn Option Lock on, press Option twice. To turn it off, press Option once. When Option Lock is on, the symbol appears in the lower-right corner of the screen.

Tip: Some application views automatically default to Option Lock, such as the Dial Pad view of the Phone application, or the Calculator. In this case, you do not need to press Option to enter numbers.
Opening Applications

When you open an application using either a quick button or Applications view, you automatically close the application you were previously using.

Using the Quick Buttons

The front of the Treo 700p smart device has three buttons that you can use to open applications. The fourth button opens Applications view, which allows you to open all the applications on your device (see “Using Applications View” on page 26).

Each of the three application quick buttons can be used to open two applications. To access a button’s primary application—as indicated by the graphic on the button—simply press the button. To access a button’s secondary application, press Option, and then press the quick button.

Note: Pressing any of the quick buttons or the Applications button automatically wakes up your device screen. See “Waking Up the Screen” on page 16.
26 Basics

Pressing Option + Applications dims your device screen.

Using Applications View

You can access all available applications through Applications view.

1. Press Applications.

2. Use the 5-way navigator to highlight the application you want to open.

3. Press Center to open the selected application.

In Applications view, you can also do any of the following:

- Press Applications repeatedly to cycle through various categories of applications. See the Sprint Power Vision™ Smart Device Treo™ 700p by Palm guide for more information on categories.

- Enter the first few letters of the application’s name to highlight it. For example, if you enter “p,” it highlights Phone; if you then enter “r,” it highlights Prefs. If you pause and then enter “r,” it highlights the first application that starts with “r.”

<table>
<thead>
<tr>
<th>Button</th>
<th>Primary Application</th>
<th>Secondary Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>☎️</td>
<td>Phone</td>
<td>☎️ + 🕵 Web</td>
</tr>
<tr>
<td>📦</td>
<td>Calendar</td>
<td>📦 + 🗂 Memos</td>
</tr>
<tr>
<td>📬</td>
<td>Messaging</td>
<td>📬 + 📧 Email</td>
</tr>
</tbody>
</table>
Using the Phone

Opening the Phone Application

- Press Phone to open the Main view of the Phone application.

Checking Signal Strength and Phone Status

You can monitor the status of your device’s signal strength and several other items, using the icons in the title bar of the Phone application. See the Sprint Power Vision™ Smart Device Treo™ 700p by Palm guide for details.

What’s My Phone Number?

1. Make sure your phone is on (see “Turning Your Device’s Phone On and Off” on page 17 for information).
2. Press Phone.
3. Open the menus.
4. Select Options, and then select Phone Info.
Making Calls

Your Treo™ 700w smart device offers several options for making phone calls. As you become familiar with your device, you’ll discover which method you prefer.

Dialing Using the Onscreen Dial Pad

1. Press Phone 📞.
2. Enter the phone numbers by tapping the onscreen Dial Pad with the stylus.
3. Tap Dial, press Talk 📞, or press Center 📩 to dial.

Dialing With the Keyboard

1. Press Phone 📞.
2. Press the numbered keys to enter the phone number. (You don’t need to press Option ⏽.)
3. Press Talk 📞 to dial.
Dialing by Contact Name

Before you can dial a call by contact name, you must create some contacts (see “Adding a Contact” on page 51), or import them by synchronizing (see “Synchronizing Information—The Basics” on page 48).

1. Press Phone.
2. Select the Contacts favorite button.
3. Using the keyboard, start entering one of the following for the contact you want to call:
   - First name (JOH for John).
   - Last name (SMI for Smith).
   - First initial and last name (JSM for John Smith).
For example, entering SM might display Smilla Anderson, John Smith, and Sally Martin. Entering JSM finds only John Smith.
4. Select the number you want to call, and press Talk to dial.

Tip: To see more information for a contact, highlight the name and press Center on the 5-way. To restart your search, press Backspace to delete letters you’ve entered, or select Cancel to return to Main view.
Dialing With a Speed-Dial Favorite Button

For information on speed-dial favorite buttons, see “Defining Favorite Buttons” on page 39.

1. Press Phone 🔅.
2. Press Down ▼ to access your favorite buttons.
3. Use the 5-way ▶ to highlight the desired speed-dial favorite button. Speed-dial favorite buttons are indicated by the icon 📞.
4. Press Center ◁ to dial the number associated with the selected button.

Tip: To view more favorite buttons, press Right or Down on the 5-way. If the highlighted favorite was added from Contacts, press Space to view all numbers associated with that contact.

Adjusting Call Volume

While a call is in progress, press the Volume button on the side of your device to adjust the call volume.

- To increase the volume, press the upper half of the Volume button.
- To decrease the volume, press the lower half of the Volume button.
Receiving Calls

To receive calls, your device’s phone must be on. This is different from having only the screen turned on (see “Turning Your Device’s Phone On and Off” on page 17). When your phone is off, your calls go to voicemail.

Answering Calls

- Press Talk.
- or-
  - Using the 5-way, select the onscreen Answer button.
  - or-
  - If the headset is attached, press the headset button.

Sending Calls to Voicemail

- Press Power/End.
- or-
  - Using the 5-way, select the onscreen Ignore button.
- or-
  - Using the 5-way, select the onscreen Ignore with Text button. This option sends the call to voicemail and opens a text message addressed to the caller.

Tip: Do not press Power/End to ignore a call waiting alert; this hangs up your active call (the call waiting alert then changes to an incoming call alert). Use the 5-way method instead.
Adjusting Ringer Volume

► When you are not on a call, press the Volume button on the side of your device to adjust the ringer volume, and then press the Side button to confirm the change.

Silencing the Ring of an Incoming Call

► Press any key on your device except Talk, Power/End, or the 5-way.

—or—

To immediately silence all system sounds including the ringer, slide the Ringer switch to Sound Off (see “Silencing Sounds” on page 72).

If music is playing and a call arrives, the phone rings softly and the music automatically pauses. The music resumes if you ignore the call or, if you answer the call, the music resumes when you hang up.
Using Voicemail

Setting Up Your Voicemail

The first time you call voicemail, you are prompted to enter your voicemail password. If necessary, please contact Sprint for your password.

1. Make sure your phone is turned on (see “Turning Your Device’s Phone On and Off” on page 17).
2. Press Phone (§).
3. Press and hold 1 or select the Voicemail favorite button to dial the automated voicemail system.
4. Follow the voice prompts to set up your voicemail.

Retrieving Your Voicemail Messages

1. Press Phone (§).
2. Press and hold 1 or select the Voicemail favorite button to dial the voicemail system.
3. Enter your voicemail password by using the keyboard, or select Extra Digits if you defined this option (see “Defining Favorite Buttons” on page 39 for details on defining extra digits). Remember that you do not need to press Option (©) to enter numbers, an asterisk (*), or a pound sign (#) while on a call.

Tip:

If the Voicemail icon appears in the title bar of the Main view of the Phone application, you can select this icon to retrieve your voicemail.
Accessing Your Voicemail From Another Phone
1. Dial your wireless phone number.
2. Press * when your voicemail answers.
3. Enter your password, and then press #.

Managing Active Calls
When you make or receive a call, Active Call view appears. Use the 5-way navigator to access the onscreen buttons in this view.

The onscreen buttons in Active Call view perform the following functions:

<table>
<thead>
<tr>
<th>Button</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hang Up/Ok</td>
<td>Ends the call immediately. You can also press the headset button (if the headset is attached).</td>
</tr>
<tr>
<td>Speaker</td>
<td>Turns on the speakerphone. When the speakerphone is on, you can take the device away from your ear and use other features during a call. For example, you can check your calendar or look up contact information.</td>
</tr>
<tr>
<td>Mute</td>
<td>Turns off the speakerphone when it is on.</td>
</tr>
</tbody>
</table>
Replaces the **Spkr-phone** button when a Bluetooth® hands-free device such as a headset or car kit is attached. Select this button to transfer the call from the Bluetooth hands-free device to the built-in earpiece.

Places the current call on hold.

Enables you to place another call while the first call is on hold. For information on handling a second outgoing call, see the *Sprint Power Vision™ Smart Device Treo™ 700w* by Palm guide.

Opens the **Dial Pad** so you can manually dial additional numbers, such as an extension or a response to a voice prompt.

Dials any extra digits (such as a password or an extension) that you assigned to a favorite button. This button replaces the **Dial Pad** button during outgoing calls to numbers that include predefined extra digits. See “Defining Favorite Buttons” on page 39 for information on defining extra digits.

Mutes the microphone so that you cannot be heard.

**Tip:** To avoid accidentally pressing onscreen buttons while holding the device to your ear, you can disable the screen’s touch-sensitive feature during active calls (see “Locking Your Screen” on page 75).
Ending a Call

Do one of the following to end a call:

- Press Power/End.
- Select Hang Up All.
- Press the button on the headset (if the headset is attached).

| Tip: | When a call lasts longer than two minutes, the screen dims. Press any key except Power/End to restore the screen brightness, and then press Power/End to hang up the call. Be careful not to press Power/End to wake up the screen because this will accidentally end the call. |

Saving Phone Numbers

After you complete an outgoing call to a number that is not in your Contacts list, you are prompted to add the number to your Contacts list. You are also prompted to add new numbers from incoming calls with caller ID.

- To create a new contact entry for this number, select Create a New Contact, and enter the contact’s information.
- To add this number to an existing contact entry, select Add to a Contact, and then select the contact. The number is pasted into the first available phone number field for that contact.
- To decline adding this number, select Cancel.
- To disable the Add New Number prompt, check the Don’t ask me this again box.

| Tip: | You can re-enable the Add New Number prompt if you’ve disabled it. In the Phone application, open the menus, select Options, and then select Phone Preferences. Check the Ask to add unknown phone numbers after calls box. |
Answering a Second Call (Call Waiting)
When you are on a call, you can receive a second call. When the second call comes in, you hear a call waiting tone and the Call Waiting dialog box appears. You can do any of the following to handle the second call:

- To place the current call on hold and answer the new call, press Talk or use the 5-way navigator to select Answer.
- To send the new call to voicemail, use the 5-way to select Ignore.
- To send the new call to voicemail and send the caller a text message, use the 5-way to select Ignore with Text.
- To hang up the current call and answer the new call, press Power/End.

Tip: Once you have answered a second call, to switch back and forth between the original call and the call you answered, use the 5-way to select Swap.

Note: When you answer a second call and then select the Hang Up All button, it ends both calls. In this situation, if the first caller has not yet hung up the phone, the Nationwide Sprint PCS Network automatically redials your number from the first caller’s number and you see an incoming call alert. You can answer to continue your call with the first caller.
Using Sprint PCS Voice Command

If you subscribe to the Sprint PCS Voice Command service, you can call a number by just saying a name. (There is a monthly charge for this service.)

To activate Sprint PCS Voice Command:
1. Make sure your phone is turned on (see “Turning Your Device’s Phone On and Off” on page 17).
2. Press Phone ( ).
3. Press * (Option  + Z), press 2, and then press Talk ( ) to contact Sprint Customer Service and sign up.

To use Sprint PCS Voice Command, you must set up your personal address book.
1. From the Main view of the Phone application, press * (Option  + Z), and then press Talk ( ). Follow the system prompts.
2. Say “Add Name” to begin setting up your personal address book, and then follow the voice prompts.

To make a call with Sprint PCS Voice Command
1. From the Main view of the Phone application, press * (Option  + Z), and then press Talk ( ). (You’ll hear a tone followed by the prompt “Ready.”)
2. After the prompt, say “Call” and the name you’ve assigned to the number you want to call. (Your request will be repeated and you will be asked to verify it.)
3. Say “Yes” to dial the call. Say “No” to cancel.
Defining Favorite Buttons

Your Treo device provides 70 programmable favorite buttons for quick access to the following common tasks such as dialing a phone number (speed dial); opening an application; accessing a Web page; addressing a text, email, or Picture Mail message; or accessing voicemail.

Sprint may preset favorite buttons on your device that are customized for their services. You can customize all favorite buttons except Voicemail—either delete and reassign existing favorite buttons or create new ones—to perform any of the supported tasks.

Creating a Speed-Dial Favorite Button

1. Press Phone.
2. Use the 5-way navigator to select a blank favorite button.
3. Enter a label for the favorite.
   - If the entry is for an existing contact, select Lookup. Start entering the contact’s last name, and then select the number you want for the contact when it appears in the lookup list.
   - If the entry is for a new contact, enter the Label, press Down, and enter the Number.
4. (Optional) Enter a Quick Key, a letter which you can press and hold from the Main, Dial Pad, or Favorites view of the Phone application to dial this speed-dial number.
5. Select OK.
Creating Other Types of Favorite Buttons

1. Press Phone 
2. Use the 5-way to select a blank favorite button.
3. Select the Type pick list and select Call Log, Dial Pad, Contacts, Application, Message, Email, or Web Link.
4. Enter a label for the favorite and enter any other necessary information on the screen.
5. (Optional) Enter a Quick Key, a letter which you can press and hold from the Main, Dial Pad, or Favorites view of the Phone application to open the favorite.
6. Select OK.

Using a Phone Headset

You can connect a phone headset for hands-free operation. If you need to use your device while driving and this is permitted in your area, we recommend using a phone headset (wired headset included) or a hands-free car kit (sold separately).

Note: For a list of compatible hands-free devices, go to www.palm.com/us/support/bluetooth/treo700p_bluetooth_compatibility.html.

Check the specifications for your headset or car kit to confirm compatibility. Please note that you cannot use stereo headphones with Bluetooth wireless technology to listen to music files.
Using a Wired Headset

When using the headset that is included with your device, you can press the headset button to answer an incoming call or a call waiting call, pick up a call that is on hold, switch between an active call and a call on hold (if the second call is incoming), and more.
Connecting to a Bluetooth Hands-Free Device

Once you set up a partnership with a Bluetooth hands-free device such as a headset or car kit, you can communicate with that device whenever it is powered on and within range. Bluetooth range is up to 30 feet in optimum environmental conditions. Performance and range may be affected by physical obstacles, radio interference from nearby electronic equipment, and other factors.

1. Go to Applications and select Bluetooth, or tap the Bluetooth icon in the title bar.
2. Select On.
3. Enter a device name for your Treo device. This is the name that appears on the other Bluetooth device's screen when it connects to your Treo device.
4. Prepare your hands-free device to accept a connection from another Bluetooth device. See the documentation that came with your hands-free device for instructions.
5. Select Setup Devices.
7. Follow the onscreen instructions to create a partnership with the specific hands-free device. When prompted, enter a passkey.

Note: In the documentation for the other device, a partnership might be referred to by a term such as trusted pair, trusted device, or pairing.
8. After you finish setting up the device, select Done to return to Applications view.

You can now use your Treo device with the Bluetooth hands-free device such as a headset or car kit.

Using a Bluetooth Hands-Free Device

If your Bluetooth hands-free device is turned on and within range (up to 30 feet in ideal conditions), the Treo device automatically routes all calls to the hands-free device instead of to the Treo device’s earpiece. When a call comes in, your device rings and the hands-free device beeps. Even if you answer the call on your Treo device, the call goes to the hands-free device.

Customizing Phone Settings

Selecting Ringtones

You can set various tones for various types of incoming phone calls.

1. Press Phone.
2. Open the menus.
3. Select Options, and then select Sound Preferences.
4. Select the Application pick list, and then select Ring Tones.
5. Select the Volume pick list, and then select the volume level.
6. Select the Vibrate pick list, and then select when you want the vibrate option to turn on.

Important: Some hands-free devices may have a built-in passkey; other devices may provide a screen where you enter the passkey. In either case, you must use the same passkey on both your Treo device and your hands-free device. We recommend that you use a passkey of 16 digits, where possible, to improve the security of your Treo device.
7. (Optional) Check the **Escalate ring tone volume** box if you want the ring to play softly and then increase to full volume the longer it rings.

8. Select ringtones from the following pick lists:
   - **Known Caller** for an incoming call from someone in your **Contacts** or **Favorites**.
   - **Unknown Caller** for an incoming call from someone identified by caller ID who is not in your **Contacts** or **Favorites**.
   - **Roaming** for incoming calls when you're outside the Nationwide Sprint PCS Network.

9. Select **Done**.
Resetting Your Treo 700p Smart Device

Soft Reset
Performing a soft reset is similar to restarting a computer. If your Treo 700p smart device is not responding or you’re having trouble synchronizing with your computer, a soft reset may help. All your information is retained when you perform a soft reset.

1. Press the Battery Door Release button and slide the battery door downward to remove it from your Treo 700p smart device.
2. Use the tip of the stylus to gently press the reset button on the back of your Treo 700p smart device.

Tip:
If your device still does not respond after a soft reset, you may need to do a system reset or a hard reset. See the Sprint Power Vision™ Smart Device Treo™ 700p by Palm guide for details.
Information Management Tools

In This Section

- Synchronizing Information—The Basics
- Personal Information Management
- Working With Your Pictures and Videos
- Listening to Music
- Using the Documents Application to Work With Your Office Files
- Installing Applications
- Using Expansion Cards
- Customizing Your Device
- Locking Your Device and Information
**Synchronizing Information—The Basics**

Synchronizing means that information that is entered or updated in one place (your device or your computer) is automatically updated in the other, so there’s no need to enter the information twice. We strongly recommend that you synchronize your Treo device with your computer or corporate server frequently to keep your information up-to-date (and backed up) in both locations.

**Important:** To sync your information, you must install the software from the Palm Software Installation CD that came with your Treo 700P smart device—even if you sync with Outlook or another third-party application. See the Sprint Power Vision™ Smart Device Treo™ 700P by Palm guide for information.

Information from all the following applications is updated by default each time you synchronize your device with your desktop software:

- Calendar
- Contacts
- Memos
- Pics & Videos
- Tasks

**Tip:** You can also set up the VersaMail® application to synchronize email on your device with email on your computer. See the User Guide for the VersaMail Application on the Palm Software Installation CD for information.
How each application syncs depends on your computer type and the desktop software you are using, as follows:

<table>
<thead>
<tr>
<th>Computer</th>
<th>Desktop</th>
<th>What Syncs and Where</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows</td>
<td>Outlook</td>
<td>• Calendar, Contacts, Memos, and Tasks sync with Outlook.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Pics&amp;Videos sync with Palm Desktop software.</td>
</tr>
<tr>
<td>Windows</td>
<td>Palm Desktop software</td>
<td>All applications sync with Palm Desktop.</td>
</tr>
<tr>
<td>Mac</td>
<td>Palm Desktop software</td>
<td>All applications sync with Palm Desktop.</td>
</tr>
</tbody>
</table>

1. Connect your Treo 700+ smart device to your computer. See the *Sprint Power Vision™ Smart Device Treo™ 700+ by Palm* guide for instructions.

**Note:** If you’re performing initial setup, your device should already be connected to your computer and you should have already installed the desktop synchronization software from the Palm Software Installation CD.
2. Press the sync button on the sync cable.

Messages appear on both your device and your computer indicating that synchronization is in progress.

3. Wait for messages indicating that the process is complete before you disconnect the sync cable.

If you’re finishing your initial setup, you now have the option to install bonus software from the Palm Software Installation CD. After installing bonus software, you need to sync again to install the software on your device. To install bonus software later, see “Installing Bonus Software From the CD” on page 68.

Note: For more information on synchronization as well as troubleshooting tips, see the Sprint Power Vision™ Smart Device Treo™ 700w by Palm guide.
Personal Information Management

Managing Your Contacts

Adding a Contact

1. Press Phone.
2. Select the Contacts favorite button.
3. Select New Contact.
4. Use the 5-way navigator to move between fields as you enter information.
5. (Optional) Do any of the following:
   - Add a caller ID photo: Select the Picture box, and then do one of the following:
     - Select Camera to take a picture and add it to this contact when you save the picture.
     - Select Photos to add an existing picture to this contact.
   - Add a caller ID ringtone: Select the Ringtone pick list and select a ringtone from the list to give incoming calls from this contact a distinctive ring.
   - Place the entry in a category or mark it private: Select Details (see the Sprint Power Vision™ Smart Device Treo™ 700w by Palm guide for more information).
   - Add a note to an entry: Select Note.
   - Display additional fields for this contact: Select Plus.
6. After you enter all the information, select Done.

Tip: You can also open Contacts from Applications view.

Information Management/Wireless 51
Viewing or Changing Contact Information

1. In the Contacts list, begin entering one of the following for the contact you want to view or edit:
   - First name (JOH for John).
   - Last name (SMI for Smith).
   - First initial and last name (JSM for John Smith).
2. Select the name of the entry you want to open.
3. Select Edit.
4. Make changes to the entry as necessary, and then select Done.

Defining Your Business Card

1. Create a new contact with your own business card information.
2. Open the contact entry containing your business information.
3. Open the menus (ē).
4. Select Select Business Card on the Record menu.

After you define your business card, you can beam it to other Palm OS® devices. In Contacts or in any Phone view, open the menus (ē) and select Beam Business Card on the Record menu.
Creating and Viewing Your Calendar

Displaying Your Calendar

- Press Calendar repeatedly to cycle through the various views:
  - **Agenda View** shows your daily schedule and any items on your Tasks list that are overdue or due today. If there's room, Agenda view also shows your schedule for the next dates that have events scheduled.
  - **Day View** shows your daily schedule one day at a time.
  - **Week View** shows your schedule for an entire week. The time frames are based on the Start Time and End Time settings in Calendar Preferences.
  - **Month View** shows your schedule for a whole month.

- From any Calendar view, open the Options menu and select Year View to view a calendar for an entire year.

- From any Calendar view (except Agenda view), use the 5-way navigator or stylus to move to another day, week, month, or year (based on the current view).

- From any Calendar view (except Agenda view), select Go To, and then select a date from the calendar.

Tip: You can customize your phone to display the most current Calendar event on the Main view in the Phone application. Press Phone, press Menu, and then select Options. Select Phone Display Options and check the Show Calendar Event box.
Creating an Event

1. Press Calendar until Day view appears.
2. Press Left or Right to select the desired day.
4. Using the keyboard, enter a starting hour and minute for the event. (For example, enter 545 for 5:45. Remember to press Option before entering numbers.)
5. Select the End Time box, and then select the ending hour and minute for the event.
6. (Optional) To assign a time zone to the event, select the Time Zone pick list and select a city in the time zone you want.
7. Select OK.
8. Enter a description for the event.
Scheduling a Repeating Event

1. Create an event, and then select it.

2. Select Details.

3. Select the Repeat pick list, and then select a repeat interval. (If the interval you need doesn't appear on the list, select Other to define a custom interval.)

4. For weekly events, select the day(s) the event is repeated; for monthly events, select Day or Date to indicate the repeating method.

5. If the event has an ending date, select the End on pick list, select Choose Date, and then select the ending date.

6. Select OK.

Tip: To enter a birthday or anniversary, add the information to the person's Contacts entry and it automatically appears in your Calendar.
Managing Your Tasks

Adding a Task

1. Go to Applications and select Tasks.
2. Select New to create a new task.
3. Enter a description of the task. (The text can be longer than one line.)
4. (Optional) Select Details to customize this task, or select Note to add a note to this task.
Working With Your Pictures and Videos

Your Treo™ 700p smart device comes with an easy-to-use, built-in, 1.3-megapixel camera with 2x digital zoom. You can also receive and view photos and videos, send photos and videos to other people as attachments or as Sprint PCS Picture Mail, and use photos to personalize your device.

Taking a Picture

1. Go to Applications (Apps) and select Camera (Cam) .
2. By default, the Camera application stores pictures you take in the Palm album on your device. If you have an expansion card inserted in your device’s expansion card slot, the Camera application creates a Palm album on the card and stores pictures there. To store the picture in a different location, select the album pick list in the lower-right corner of the screen, and then do one of the following:
   - Select <Album name> to store the picture in the selected album. The storage location is based on the location of the album (device or expansion card).
   - Select New Albums to open a dialog box where you can enter an album name and select the storage location (device or expansion card).
3. (Optional) Adjust the zoom setting by pressing Up ( ) to select 2x or pressing Down ( ) to select 1x.
4. Point the lens on the back of your device at the subject you want to photograph.
5. Press Center to take the picture.

6. Select one of the following buttons:

   ![Image](image.png)

   - Saves the picture in the location you selected in step 2.
   - Deletes the picture.
   - Lets you add a voice caption.
   - Opens a list of options for sending the picture:
     - Select **Send with PictureMail** to send the picture as part of a Picture Mail message (see “Creating and Sending a Sprint PCS Picture Mail Message” on page 87).
     - Select **Send with Online Services** to send the picture using one of the available Sprint PCS Vision Online Services (see the *Sprint Power Vision™ Smart Device Treo™ 700p by Palm* guide for information).
     - Select **Upload to Online Albums** to upload the picture to your online album (see the *Sprint Power Vision™ Smart Device Treo™ 700p by Palm* guide for information).
Recording a Video

1. Go to Applications and select Camcorder.

2. By default, the Camcorder application stores videos you record in the Palm album on your device. If you have an expansion card inserted in your device’s expansion card slot, the Camcorder application creates a Palm album on the card and stores videos there. To store the video in a different location, select the album pick list in the lower-right corner of the screen, and then do one of the following:
   - Select <Album name> to store the video in the selected album. The storage location is based on the location of the album (device or expansion card).
   - Select New Albums to open a dialog box where you can enter an album name and select the storage location (device or expansion card).

3. Adjust the position of your device until you see the subject you want to record on the screen.

4. Press Center to start recording.

5. After you finish recording, press Center again to stop.
6. Select one of the following buttons:

- Begins playback.
- Saves the video in the location you selected in step 2.
- Deletes the video.
- Opens a dialog box where you can adjust the volume during playback.

- Opens a list of options for sending the video:
  
  - Select **Send with PictureMail** to send the video as part of a Picture Mail message (see “Creating and Sending a Sprint PCS Picture Mail Message” on page 87).
  
  - Select **Send with Online Services** to send the video using one of the available Sprint PCS Vision Online Services (see the *Sprint Power Vision™ Smart Device Treo™ 700p by Palm* guide for information).
  
  - Select **Upload to Online Albums** to upload the video to your online album (see the *Sprint Power Vision™ Smart Device Treo™ 700p by Palm* guide for information).

**Note:** The video recording screen displays the approximate recording time you have left, based on the space available on your device or expansion card. Actual recording time may vary depending on how fast you are moving, how many colors you are recording, and so on.
Viewing a Picture
In addition to viewing the pictures you capture with the built-in camera, you can view pictures captured on many popular digital cameras or downloaded from the Internet.

1. Go to Applications and select Pics&Videos.
2. Select the album that contains the picture you want to see.
3. Select the picture you want to view.
4. Press Right or Left to scroll to the next item in the album.
5. If the picture has a voice caption, select to hear it.
6. Tap the photo or press Center to return to Thumbnail view.

Viewing a Video
In addition to viewing the videos you capture with the built-in camcorder, you can view videos captured on many popular digital video cameras.

1. Go to Applications and select Pics&Videos.
2. Select the album that contains the video you want to see.
3. Select the video you want to view. Playback begins automatically.
4. Hold down Right or Left to seek within the current video, or press Right or Left to scroll to the next item in the album.
5. Tap the video or press Center to return to Thumbnail view.
Listening to Music

Setting Up Windows Media Player for MP3

On a Windows computer, you need to set Windows Media Player settings to save your music files in MP3 format in order for the files to be compatible with the Pocket Tunes™ music application on your device.

1. Connect your device to your computer with the sync cable.
2. On your device, go to Applications (ドア) and select pTunes (ドア).
3. On your computer, open Windows Media Player, and then click the full-screen icon in the upper-right corner to maximize the window.
4. Click Tools, and then click Options.
5. Click the Rip Music tab, click the Format pick list, and then select mp3. Click OK.
6. Click Tools, and then click Options.
7. Click the Devices tab, select your Treo device from the Devices list, and then click Properties.
8. Click the Quality tab and uncheck the Convert files as required by this handheld (recommended) box. Click Apply.
9. Click OK, and then click OK again.

Setting Up iTunes for MP3
On a Mac, use iTunes (included with OS X) to convert music from a CD to MP3 format. For more information on using the iTunes software, see the documentation that came with your Mac.

1. On your Mac, open iTunes.
2. Select Preferences.
3. Click the Advanced button at the top of the window, and then click Importing.
4. Click the Import Using pop-up menu and select MP3 Encoder.
5. (Optional) Click the Setting pop-up menu and select Good Quality.

Transferring MP3 Files From Your Computer
The Pocket Tunes software that comes with your device is compatible with the popular MP3 audio file format. If your MP3 files are already on your computer’s hard drive, you need to transfer them to your device to listen to them on your device.

If an expansion card is inserted into the device, on a Windows computer, Windows Media Player copies the MP3 files to the expansion card. If you don’t have an expansion card inserted, the MP3 files are copied to device memory.
If you are transferring MP3 files from a Mac computer, you must insert an expansion card into the device. You cannot transfer MP3 files to device memory from a Mac.

| Important: | You must synchronize your device with your computer at least once before you can transfer MP3 files from your computer. |

1. Connect your Treo device to your computer with the USB sync cable.
2. On your device, go to Applications and select pTunes.
3. If you are transferring from a Mac computer, insert an expansion card into your device. This step is optional for Windows users.
4. Do one of the following:
   - **Windows.** Open Windows Media Player on your computer. Select the Sync tab, and then select Palm Handheld from the drop-down list. Select Start Sync. The files are transferred to your device or to an expansion card automatically; do not press the sync button on the sync cable.
   - **Mac.** Drag and drop the MP3 files onto the Send To Handheld droplet in the Palm folder. Select your device name (username), the file name, and the destination (card). Click OK. Synchronize your device with your computer. Be patient; transferring music to an expansion card can take several minutes.

| Note: | Please note that there may be restrictions that prevent you from downloading, viewing and/or copying a video or music file (for example, DVD, CD, or MP3 file). You may also be prohibited from providing copies of the video or music file to any third person. It is your responsibility to ensure that you have obtained the legal right to use the video or music file for personal use and to honor any restrictions imposed by the original content providers. |
Listening to Music on Your Treo Device

1. Go to Applications and select pTunes.
2. Do any of the following:
   - To play the current song, select Play or press Space.
   - To play the next song, select Next Song.
   - To play the previous song, select Previous Song.
   - To play a different song, select Choose Songs and select a song from the list.
   - To adjust the volume during playback, press the Volume button on the side of your device.
   - To pause playback, select Pause.

Tip: You can also use the 5-way to navigate among songs, pause and resume playback, and adjust the volume during playback.
Pocket Tunes continues playing until it reaches the end of your list or until you select Pause. Music continues to play even if you switch to another application or turn off your screen. If you want to stop playing music when you exit Pocket Tunes, open the Background Prefs menu, uncheck the Enable Background Playback box, and then select OK.

**Tip:** If you don't hear anything when you play a song, make sure the Ringer switch is set to Sound On. See “Silencing Sounds” on page 72 for more information.
Using the Documents Application to Work With Your Office Files

Tip: The Palm Software Installation CD includes the Documents To Go® desktop software. On your device, the companion application for Documents To Go is named Documents.

With the Documents application, you can take your important office information with you. You can carry, create, view, and edit Microsoft Word and Excel files directly on your device. You can also view, carry, and manage PowerPoint and PDF files. If you install the Documents To Go desktop software (from the Palm Software Installation CD), you can use Documents To Go to transfer files to your device when you synchronize.

Note: For complete information on the Documents To Go application, install it from the Palm Software Installation CD, click the Documents To Go icon on your computer, and then click Help, or go to www.dataviz.com.

Opening a Document

1. Go to Applications and select Documents.
2. Select the document you want from the list.
Installing Applications

Your Treo™ 700p smart device comes with several built-in and ready-to-use applications. You can also install additional applications, such as business software, games, and more. The Palm Software Installation CD includes several bonus software applications, and you can purchase other third-party Palm OS® applications as well. To learn about applications you can add to your device, go to www.palm.com/mytreo700pSprint.

Installing Bonus Software From the CD
1. Insert the Palm Software Installation CD into the CD drive on your computer.
2. Click Install bonus software.
3. Click the name of the application you want to install.
4. Click Install (on the right side of the screen).
5. (Optional) Repeat steps 3 and 4 to install additional applications.
6. Synchronize your device with your computer to install the application(s) on your device.

Installing Applications From a Computer
To install an application from a computer, you must first install Palm® Desktop software from the Palm Software Installation CD that came with your Treo 700p smart device.
When you download an application to your computer, it is probably in a compressed format such as a ZIP or SIT file. If the file is compressed, you need to use a decompression utility on your computer, such as WinZip or Allume StuffIt Expander, before you install the application on your device.

1. On a Windows computer, drag and drop the application file(s) onto the Palm™ Quick Install icon on the Windows desktop.
   On a Mac computer, drag and drop the application file(s) onto the Send To Handheld droplet in the Palm folder.
2. Select your device name from the User list, and then click OK.
3. Synchronize your device with your computer to install the application(s) on your device.

Tip: You can open a window that lets you select whether to install files on your device or on an expansion card. On a Windows computer, double-click the Palm Quick Install icon. On a Mac computer, open the HotSync menu and select Install Handheld files.
Using Expansion Cards

The expansion slot on your Treo device enables you to add SD cards and MultiMediaCard cards to extend the storage capacity of your device. These cards can store file such as pictures, MP3 audio files, email attachments, games, eBooks, and more.

Your Treo device is also compatible with SDIO cards, which let you add accessories, such as a presentation module, to your device.

Inserting and Removing Expansion Cards

1. Press down and release the dummy card.
2. After you feel the expansion slot eject the dummy card, remove the card from the expansion slot.
3. Hold your device with the screen facing you, and hold the card with the label facing you. (The notch on the card should be in the lower-left corner next to the antenna.)
4. Insert the card into the expansion slot until you feel the card lock into place.
Opening Applications on an Expansion Card
1. Insert the expansion card into the expansion slot. Applications view automatically appears.
2. Select the icon for the application you want to open.
3. Press Center to open the application.

Copying Applications Between an Expansion Card and Your Device
1. Make sure the card is not write-protected. (For details, see the instructions that came with your card.)
2. Go to Applications.
3. Open the menus.
4. Select Copy on the App menu.
5. Select the Copy To pick list and select the destination: <card name> or Phone.
6. Select the From pick list and select the location of the application you want to copy: <card name> or Phone.
7. Highlight the application you want to copy.
8. Select Copy.
Customizing Your Device

Silencing Sounds

You can immediately silence all alerts, ringtones, music that plays through the built-in speaker, and system sounds by sliding the Ringer switch to the Sound Off position. This does not, however, mute the audio during a phone call.

1. Slide the Ringer switch to the Sound Off position. Your device vibrates once to let you know that you’ve turned sounds off.

2. To hear all sounds again, slide the Ringer switch to the Sound On position.

When you slide the Ringer switch back to the Sound On position, it restores the previous sound settings.

Tip: Your device includes a silent alarm that can vibrate even when the Ringer switch is set to Sound Off. For information on setting the vibrate option, see the Sprint Power Vision™ Smart Device Treo™ 700p by Palm guide.
Adjusting the Brightness
Depending on the lighting conditions in which you're using your device, you may need to adjust the brightness of the screen and keyboard backlight.

1. Press Option  and then press Backlight  .
2. Press Left  and Right  to adjust the brightness.
3. Select Done.

Aligning the Screen
Occasionally, if the wrong feature is activated when you tap the screen, your device screen may need to be readjusted.

1. Go to Applications  and select Prefs  .
2. Select Touchscreen.
3. Follow the onscreen instructions to tap the screen where indicated.
4. Select Done.
Locking Your Device and Information

**Tip:** In addition to the locking features described here, you can also lock your phone; your device, and individual entries. See the *Sprint Power Vision™ Smart Device Treo™ 700p by Palm* guide for details.

### Locking Your Keyboard (Keyguard)

The **Keyguard** feature locks the keyboard so buttons aren’t accidentally pressed or items on the screen aren’t activated while your device is in a pocket or bag.

By default, **Keyguard** turns on whenever the screen is off. Each time you wake up the screen, you must turn off **Keyguard** to unlock the keyboard and use your device.

To turn off **Keyguard**, do the following:

1. If the screen is off, press **Power/End** to wake up the screen.
2. Press **Center** to turn off **Keyguard**.
   - To turn on **Keyguard**, press **Option** and then press **Power/End**.

You can change how quickly **Keyguard** turns on, or you can disable the feature altogether. To change the **Keyguard** settings, do the following:

1. Go to **Applications** and select **Prefs**.
2. Select **Keyguard**.

---

---
3. Select the Auto-Keyguard pick list, and then do one of the following:
   - Select how quickly you want Keyguard to turn on: When power is turned off, 5 seconds after power off, or 30 seconds after power off.
   - Select Disabled to completely disable the Keyguard feature until you turn it on again.
4. Select Done.

Locking Your Screen
You can set your device to automatically lock the screen’s touch-sensitive features in certain situations.

1. Go to Applications and select Prefs.
2. Select Keyguard.
3. Check one or both of the following boxes:
   - Incoming calls received: Disables the screen when the phone rings. You must use the 5-way to select the onscreen Answer and Ignore buttons, or press Talk to answer the call or Power/End to ignore the call.
   - On a call: Disables the screen after you answer a call. You must use the 5-way to select the onscreen buttons during the call. Use this setting to avoid accidentally pressing onscreen buttons while you’re holding your device near your ear to speak.
4. Select Done.
Wireless Features

In This Section

- Using Sprint PCS Vision
- Working With Sprint Power Vision
- Using Sprint PCS Vision
- Sending and Receiving Text and Picture Mail Messages
- Browsing the Web
- Watching Sprint TV
- Connecting to Devices With Bluetooth® Wireless Technology
- Beaming Information
Using Sprint PCS Vision

Sprint PCS Vision provides wireless access to the Internet anywhere on the Nationwide Sprint PCS Network. To sign up for Sprint PCS Vision services or to access complete instructions, visit www.sprint.com.

Enabling Sprint PCS Vision

1. Make sure your device’s phone is turned on, as described in “Turning Your Device’s Phone On and Off” on page 17.

2. Press Option ⊕, and then press Phone ⊖.

3. When the Connect to the Internet dialog box appears, select Yes to open your device’s Web browser and make a Sprint PCS Vision connection.
   - If you have not already done so, select Now when the Preparing Vision Services dialog box appears. This initiates a one-time process to configure your Sprint PCS Vision services. At the end of this two-minute process, your device connects to the Sprint PCS Vision home page.
   - If you want to cancel the connection, select No.

   **Tip:** To bypass the Connect to the Internet dialog box in the future, check the Don’t ask me again box.

4. Use the 5-way ⊢ to scroll around and select from a variety of online services.

5. Go to Applications ⊆ to exit the browser and end your session.
### Sprint Power Vision Features

With Sprint PCS Vision services, you have access to additional features, better performance, faster Web connections, and a wider variety of online services. Features such as Web access, graphically enriched games, and sending/receiving digital images are available on your Treo™ 700P smart device through the Nationwide Sprint PCS Network.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sprint PCS Picture Mail</strong></td>
<td>Instantly shoot, share, and print sharp, high-resolution digital pictures, and take and send short video clips with your device.</td>
</tr>
<tr>
<td><strong>Messaging</strong></td>
<td>Send and receive email, text, and multimedia messages, or chat.</td>
</tr>
<tr>
<td><strong>Sprint TV™</strong></td>
<td>Watch live Mobile Digital TV (MDTV) on the go with full-motion video and vivid sound.</td>
</tr>
<tr>
<td><strong>Games</strong></td>
<td>Play exciting games with full-color graphics, sound, and vibration.</td>
</tr>
<tr>
<td><strong>Ringers</strong></td>
<td>Personalize your Treo 700P-smart device by downloading ringtones. You can use Sound preferences to assign these tones to different applications and to assign a tone to a specific contact.</td>
</tr>
<tr>
<td><strong>Screen Savers</strong></td>
<td>Download unique images to use as wallpaper, or make it easy to tell who’s calling by assigning specific images to entries in your contacts list.</td>
</tr>
<tr>
<td><strong>Web</strong></td>
<td>Experience full-color graphic versions of popular Web sites.</td>
</tr>
<tr>
<td><strong>Sprint PCS Business Connection</strong></td>
<td>Obtain secure, real-time access to your Microsoft Outlook or Lotus Notes company email, calendar, business directory, and personal contacts.</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>--------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>On Demand</strong></td>
<td>Set and then receive customized, up-to-date information on sports, weather, news, money, and more, on demand—the way you want it.</td>
</tr>
</tbody>
</table>
Working With Sprint Power Vision

Sprint Power Vision combines unmatched visual and sound clarity with broadband-like speeds on your wireless phone. Utilizing the fastest commercially available wireless network technology (1xEV-DO) and leveraging continued investment in handset and application development, Sprint Power Vision offers the ultimate in wireless entertainment, real imaging solutions, instant communication, and personalized information at broadband-like speeds. Your Treo 700w smart device is equipped with the latest in multimedia, imaging, and processing technology, and offers exclusive services, such as Sprint TV and On Demand. If you sign up for the Sprint Power Vision Phone as Modem plan, you can also use your device’s phone as a modem to access the Internet from your computer.

For information on the On Demand service and using your phone as a modem, see the Experience the Sprint Power Vision Network guide.
Using Email

What Email Applications Can I Use on My Smart Device?
Your device includes three email application options:
- The VersaMail® application
- Sprint PCS Business Connection™
- GoodLink™ wireless messaging
You can also access Web-based email from your device's Web browser.
For information on setting up GoodLink and the Web browser to work with email, see the Setting Up Email booklet.

Note: An email application is not an email provider. It works with an account from a provider—your Sprint account, for example—or a corporate account to transfer messages to your device.

Which Application Should I Use?

<table>
<thead>
<tr>
<th>I want to ...</th>
<th>Use this application ...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check free Web mail, such as Hotmail, Gmail, or Yahoo!</td>
<td>Web browser</td>
</tr>
<tr>
<td>Check fee-based Internet mail, such as Yahoo! Mail Plus or AOL</td>
<td>VersaMail</td>
</tr>
<tr>
<td>Check email from an IMAP account</td>
<td>VersaMail</td>
</tr>
<tr>
<td>Sync my email and organizer information with my company’s Exchange server</td>
<td>VersaMail, Business Connection, GoodLink</td>
</tr>
</tbody>
</table>
Before you can use VersaMail, you need to enter your email account settings. After you enter your email account settings, see the User Guide for the VersaMail® Application on the Palm Software Installation CD for information on sending and receiving messages and customizing your VersaMail settings.

### How Do I Get Started?

1. If you're entering settings for an email account on a Microsoft Exchange ActiveSync® server, a Lotus Notes server, or a Microsoft MAPI server, see the User Guide for the VersaMail Application on the Palm Software Installation CD for setup steps.

2. If your email provider is listed in the following table, skip to “Setting Up VersaMail to Work With Common Providers” on page 84.

### The VersaMail Application

<table>
<thead>
<tr>
<th>Sync my email with my company’s Domino server</th>
<th>VersaMail, Business Connection</th>
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</thead>
<tbody>
<tr>
<td>Access email from one to three email accounts</td>
<td>VersaMail, Business Connection</td>
</tr>
<tr>
<td>Access email from four to eight email accounts</td>
<td>VersaMail</td>
</tr>
<tr>
<td>Use the Advanced Encryption Standard (AES) while sending and receiving messages</td>
<td>GoodLink</td>
</tr>
</tbody>
</table>

**Tip:**

Your email provider is the service you use to send and receive email. Your email provider’s name appears between the @ symbol and the dot symbol in your email address.
3. If your email provider’s name is not listed, see the User Guide for the VersaMail Application on the Palm Software Installation CD for setup steps.

Setting Up VersaMail to Work With Common Providers

1. Go to Applications and select Email.

Tip: The first time you set up VersaMail, you are asked if you want to continue with account setup after you open the application. Select Continue and go to step 3.

2. Open the menus, select Accounts, select Account Setup, and then select New.

3. In the Account Name field, replace “VersaMail” with a descriptive name, such as Work Email.

4. Select the Mail Service pick list, and then select your email provider, such as Earthlink. Select Next.

5. Enter the username for your email account. Your username appears before the @ symbol in your email address.
6. Select the **Password** box, enter your email account password, select **OK**, and then select **Next**.

7. Select **Next**, and then select **Done**.

8. If prompted, select **Yes** to overwrite settings for this account.

9. On the **Account Setup** screen, select **OK** to go to the **Inbox** of this account.

**Sprint PCS Business Connection**

You can install the optional **Sprint PCS Business Connection** application for secure, real-time access to your Microsoft Outlook or Lotus Notes company email, calendar, business directory, and personal contacts. For more information and to sign up, visit [www.sprint.com](http://www.sprint.com).

1. Go to **Applications** and select **Get BC**.
2. Follow the onscreen instructions to download and install the software.

After you install the **Sprint PCS Business Connection** application on your device, press **Messaging** to open the application.

For complete setup instructions, see the **Setting Up Email** booklet.
Sending and Receiving Text and Picture Mail Messages

You can exchange brief text messages with other wireless phones that have text messaging capability. You can also send Sprint PCS Picture Mail messages (including images, videos, voice memos, and text) to other users. Before you use your Treo™ 700p smart device to send or receive messages, please verify pricing and availability with Sprint.

Before you use Messaging, make sure your phone is turned on, as described in “Turning Your Device's Phone On and Off” on page 17.

Creating and Sending a Text Message

1. Press Messaging ( ).
2. Select New.
3. Select the To field to address the message:
   - Press Center ( ). If the recipient’s name appears in the list of recent addresses, select it from the list.
   - If the recipient is in your Contacts list, enter the first initial and last name (no spaces), and then select the recipient’s phone number or email address, depending on where you want to send the message.
   - If the recipient’s name isn’t in the list of recent addresses or your Contacts list, enter the phone number or email address.

Tip: If you see numbers when you expect to see letters (or the other way around), you need to turn Option Lock on by pressing Option twice or turn it off by pressing Option once.
4. Press Down ▼ to jump to the body of the message.
5. Enter your message or select QuickText  to insert predefined phrases. To insert emoticons, select .
6. Select Send.

Creating and Sending a Sprint PCS Picture Mail Message

Sprint PCS Picture Mail messages consist of pictures, videos, text, and sounds. You can include pictures and videos you captured with the built-in camera as well as any of the following items:

- Pictures
- Videos
- Text messages
- Voice memos

The first time you share a picture or video, you are prompted to establish a Sprint PCS Picture Mail account and password. Enter a four- to eight-digit, alphanumeric password and press Center . Once you receive confirmation, you can continue to send or upload pictures and videos.

1. Press Messaging .
2. Select New.
3. Select the To field to address the message:
   - Press Center . If the recipient’s name appears in the list of recent addresses, select it from the list.
   - If the recipient is in your Contacts list, enter the first initial and last name (no spaces), and then select the recipient’s phone number or email address, depending on where you want to send the message.
If the recipient’s name is not in the list of recent addresses or your Contacts list, enter the mobile number or email address.

4. Select Add media.

5. Select the Media icon and select one of the following:
   - **Attach from device** lets you attach a picture or video from your device.
   - **Attach from Online** lets you attach a picture or video from your online album. See the Sprint Power Vision™ Smart Device Treo™ 700w by Palm guide for information.
   - **Take new picture** prompts you to take a new picture with the built-in camera and attach it to the message.
   - **Take new video** prompts you to capture a new video with the built-in camcorder and attach it to the message.

6. (Optional) Repeat step 5 for each item you want to attach.

7. Enter your message or select QuickText ☰ to insert predefined phrases. To insert emoticons, select ☰.

8. Select Send.

Your device uploads the pictures or videos to the Sprint PCS Picture Mail Web site (www.sprint.com/picturemail), creates a private Guest Book for the recipient on the Sprint PCS Picture Mail Web site, and sends your message to the recipient.
Receiving Messages

When your phone is on and is in an area of wireless coverage, you automatically receive new text messages.

The new message alert may include any of the following buttons:

- **OK** dismisses the alert and places the message in your Inbox.
- **Reply** opens Chat view, where you can reply with a text message. To send a multimedia message reply, select **Add from Chat view**.
- **Call Back** dials the sender’s phone number.
- **Go To Msg** opens the message so you can view its full contents.
- **Go To** opens the message so you can view its full contents in your online Sprint PCS Picture Mail account. See the *Sprint Power Vision™ Smart Device Treo™ 700w by Palm* guide for details.
- **Delete** deletes the received message directly from the message alert.
Browsing the Web

Viewing a Web Page
The Web browser optimizes Web pages for your device, so that you can see most of the content without scrolling left or right.

1. Make sure your phone is turned on (see “Turning Your Device’s Phone On and Off” on page 17).

2. Go to Applications (_texture) and confirm that data services are available. You should see either the \(\text{data}^2\) or the \(\text{data}^2\) icon.

   **Note:** If you do not see either of the above icons, data services are not available in your current location and you cannot connect to the Internet.


4. Enter a Web page address (URL) in the address bar and select Go. If you browse to a secure Web page, a lock \(\text{lock}^2\) appears in the address bar.

5. Do any of the following to navigate within the Web page:
   - View a page in wide layout format (as on your computer): Open the menus (_texture), select Options, and then select Wide Page Mode.
   - Scroll through the page: In Optimized Mode (the default format, which is optimized for your device screen), press Up \(\uparrow\) or Down \(\downarrow\). In Wide Page Mode, press Up \(\uparrow\), Down \(\downarrow\), Left \(\leftarrow\), or Right \(\rightarrow\) to scroll in all directions.
Follow a link to another Web page: In Optimized Mode, highlight the link by pressing Up, Down, Left, or Right, and then press Center to go to the selected page.

Tip: In Wide Page Mode, use the stylus to tap a link.

Submit a form: Enter the information and then select the onscreen button to submit the form. If the form doesn’t have an onscreen button, press Return.

6. Use the 5-way to access any of the following icons in the title bar:

Tip: To quickly jump to the title bar from anywhere on a Web page, press Space to go to the address bar, and then press Up on the 5-way.

- Goes to your home page.
- Opens a dialog box where you can enter a Web address you want to go to or view a list of recently viewed Web pages.
- Goes to the previous Web page.
- Goes to the next Web page.
- Refreshes the page with the latest content from the Internet.
- Opens a list where you can select Fast Mode (no images or style sheets) or Normal Mode (with images and style sheets).
**Downloading Files From a Web Page**

The Web browser lets you download files that are recognized by one of the applications on your device.

<table>
<thead>
<tr>
<th>Item</th>
<th>Supported File Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pictures</td>
<td>JPEG, BMP, WBMP, GIF, animated GIF</td>
</tr>
<tr>
<td>Videos</td>
<td>MP4, 3G2, ASF</td>
</tr>
<tr>
<td>Ringtones</td>
<td>MIDI, QCELP, AAC, AAC+</td>
</tr>
<tr>
<td>Music</td>
<td>MP3</td>
</tr>
</tbody>
</table>

1. Go to the page that contains the link to the file you want to download.
2. Press **Left** or **Right** to highlight the link to the file, and then press **Center**.
3. If prompted, select what you want to do with the file: Play, Save To Device, or Save To Card.
4. Select Yes.
Creating Bookmarks

With bookmarks, you can quickly access a Web page without entering the address every time.

1. Navigate to the Web page you want to bookmark.
2. Open the menus.
3. Select Add Bookmark from the Page menu.
4. (Optional) Change the entries in the Name and Description fields.
5. Select OK, and then select OK again.

Viewing a Bookmark

1. Select the Bookmarks view icon at the top of a Web page.
2. Select the bookmark or saved page you want to view.
Watching Sprint TV

The Sprint TV application enables you to view streamed audio and video media from various channels on your device.

Accessing Streamed Media

1. Go to Applications and select Sprint TV.
2. On the Media Player screen, select the channel list you want.
3. To stream audio or video content, select a channel. The icon indicates audio content; the icon indicates video content. The icon indicates that the channel contains multiple content items. Select the channel to view all items.

Tip: Select the arrows to the left and right of the channel list name to scroll to other channel lists. Select the Web browser’s home icon to return to the Media Player screen.
Viewing Streamed Media

Once you connect to the server, playback begins immediately. Use the following controls when viewing or listening to streaming media:

- Select to return to the channel list.
- Select or press Center to pause playback of nonlive content such as videos on demand.
- Select or press Center to stop playback of live content.
- Select or press Center to resume playback after pausing.
- Select or press Left to view the channel list with the first channel highlighted.
- Select or press Right to view the channel list with the last channel highlighted.
- Select to zoom the image in and out.
- A few seconds after playback begins, the toolbar is hidden and you can view the content on the full screen. Press Up or Down to display the toolbar, press Up or Down again to hide the toolbar again.
- Press the Volume button on the side of your device to adjust the volume.
Connecting to Devices With Bluetooth® Wireless Technology

With your Treo™ 700w smart device’s built-in Bluetooth® wireless technology, you can connect to a number of devices enabled with Bluetooth wireless technology, such as a headset, car kit, printer, or GPS receiver, as well as to other phones and handelds that are enabled with Bluetooth wireless technology. When you connect to another device, you create a partnership (also referred to by terms such as trusted pair, trusted device, or pairing) with that device.

With the built-in Bluetooth technology, you can also use your device as a wireless modem to access the Internet from your computer. See the Sprint Power Vision™ Smart Device Treo™ 700w by Palm guide for details.

Entering Basic Bluetooth Settings

To use your Treo device’s Bluetooth functionality, you need to turn the Bluetooth feature on, and you may need to make your device either temporarily or permanently visible. You can also enter a name for your device.

1. Go to Applications and select Bluetooth.
2. Select On.
3. Enter a device name for your Treo device. (This is the name that appears on the other Bluetooth device’s screen when it connects to your Treo device. You need to enter a device name only once.)
4. Select the Visibility pick list and select one of the following:
   - Visible enables Bluetooth devices that are not on your Trusted Device list to request a connection with your device. Your device remains accessible to other devices until you turn this option off.
- **Temporary** enables Bluetooth devices that are not on your **Trusted Device** list to request a connection with your device during the next two minutes. Your device reverts to the **Hidden** setting and becomes inaccessible to other devices after two minutes.

**Important:** For your Treo device to be visible to other Bluetooth devices, the **Bluetooth** setting must be set to **On**, and visibility must be set to **Visible** or **Temporary**. Your Treo device screen does not need to be turned on. If you are requesting a connection with another device, or if you are accepting a request from a trusted device, your Treo device can be set to any of the **Visibility** options.

- **Hidden** allows only devices with which you have previously formed a partnership to request a connection with your Treo device. New devices cannot request a connection.
Requesting a Connection With Another Bluetooth Device

1. Go to Applications (Applications) and select Bluetooth (Bluetooth).
2. If you have not already done so, enter the basic Bluetooth settings as described in “Entering Basic Bluetooth Settings” on page 96.
4. Select Trusted Devices.
5. Select Add Device. The Discovery icon appears, indicating that the discovery process is active.
6. Select the Show pick list and select Nearby devices.
7. If the device you want to add doesn’t appear in the discovery results list, make sure that the other device is ready to receive a connection request (see the device’s documentation), and then select Find More on your Treo device.
8. Enter the same passkey on your Treo device and on the Bluetooth device, and then select OK.
9. Select Done.

Note: To accept a connection request from another Bluetooth device, enter the correct settings as described in “Entering Basic Bluetooth Settings” on page 96, and then skip to step 8 of this procedure.

Important: Some Bluetooth devices may have a built-in passkey; others may provide a screen where you enter the passkey. Using a passkey of 16 digits where possible improves the security of your Treo device.
Beaming Information

Your device is equipped with an IR (infrared) port that enables you to beam information to another Palm OS device with an IR port. The IR port is located on the top of your device, between the Ringer switch and the antenna, behind the small dark shield.

For best results, the path between the two devices must be clear of obstacles.

Beaming an Entry or a Category

1. Select the entry or category you want to beam. (You cannot beam an item that has a lock next to it.)
2. Open the menus.
3. On the Record menu, select Beam to send an individual entry or select Beam Category to send all entries in the current category.
4. When the Beam Status dialog box appears, point the IR port on your Treo device directly at the IR port of the receiving device.
5. Wait for the Beam Status dialog box to indicate that the transfer is complete before you continue using your Treo device.

Tip: You can beam your business card. From the Main view in the Phone application, open the menus, and then press M. You can also beam an application; see the Sprint Power Vision™ Smart Device Treo™ 700w by Palm guide for information.
Receiving Beamed Information

1. Turn on your screen.

2. Select the beam command on the transmitting device.

3. Point the IR port on your Treo device directly at the IR port of the transmitting device to open the **Beam Status** dialog box.

4. When the **Beam Status** dialog box appears, select a category or expansion card. (If you don’t select a category, the item goes in the Unfiled category.)

5. Select **Yes** to receive the information or **No** to refuse it.
Important Safety Information

In This Section

- General Precautions
- Maintaining Safe Use of and Access to Your Device
- Using Your Phone With a Hearing Aid Device
- TTY Use With Sprint PCS Service
- Caring for the Battery
- Radiofrequency (RF) Energy
- Static Electricity, ESD, and Your Device
- Owner’s Record
- User’s Guide Proprietary Notice

This guide contains important operational and safety information that will help you safely use your Treo™ 700w smart device. Failure to read and follow the information provided in this guide may result in serious bodily injury, death, or property damage.
General Precautions

There are several simple guidelines to operating your device properly and maintaining safe, satisfactory service.

- Hold the device with the antenna over your shoulder.
- Try not to hold, bend, or twist the device's antenna.
- Don't use the device if the antenna is damaged.
- Speak directly into the microphone.
- Avoid exposing your device and accessories to rain or liquid spills. If your device does get wet, immediately turn the power off and remove the battery.
- Although your device is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your device not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

**Note:** For the best care of your device, only Sprint authorized personnel should service your device and accessories. Failure to do so may be dangerous and void your warranty.
Maintaining Safe Use of and Access to Your Device

Do Not Rely on Your Device’s Phone for Emergency Calls

Wireless phones such as the one on your Treo device operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any wireless phone for essential communication (for example, medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip:
Purchase an optional hands-free accessory at your local Sprint Store, or call the Sprint PCS Accessory Hotline at 1-800-974-2221 or by entering #222 on your Treo 700P smart device.

Following Safety Guidelines

To operate your device safely and efficiently, always follow any special regulations in a given area. Turn your device’s phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Device’s Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.
RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

**Note:** Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

### Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

### Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you’re in any area that has a potentially explosive atmosphere. Although it’s rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
• Fuel or chemical transfer or storage facilities.
• Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
• Any other area where you would normally be advised to turn off your vehicle’s engine.

**Note:** Never transport or store flammable gas, flammable liquid, or explosives in the compartment of your vehicle that contains your phone or accessories.

**Restricting Children’s Access to Your Device**

Your Treo device is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the device and/or its phone, or make calls that increase your Sprint PCS Invoice.
Using Your Phone With a Hearing Aid Device

Your Treo™ 700P smart device is compliant with the FCC Hearing Aid Compatibility (HAC) requirements. For additional HAC information, including the HAC rating of this product, please refer to www.palm.com/treoHAC.

Your device has been tested for hearing aid device compatibility. When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated will have an “M3” or “M4” rating on the box. Your Treo 700P smart device phone has an M3 rating.

The M3/M4 ratings do not guarantee successful interoperation between your phone and hearing aid device. Results will vary depending on the level of immunity of your hearing device and degree of your hearing loss.

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your aids. Most new hearing aids have at least an M2 immunity level. Add the “M” ratings of your hearing aid and your phone to determine probable usability:
- Any combined rating equal to or greater than six offers best use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.
Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "best use."
Sprint further suggests you experiment with multiple phones (even those not labeled M3 or M4) while in the store to find the one that works best with your hearing aid device. Should you experience interference after purchasing your phone, promptly return it to the store. With the Sprint 14-day Risk-Free Guarantee you may return the phone within 14 days of purchase for a full refund.

**Getting the Best Hearing Device Experience With Your Treo 700p Smart Device**

To further minimize interference:
- There is usually less interference on the microphone setting than the telecoil setting.
- Set the phone’s screen and keyboard backlight settings to ensure the minimum time interval.
- Position the phone so the antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.
TTY Use With Sprint PCS Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf or hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your device is compatible with select TTY devices. You can connect a TTY/TDD machine, headset, or hands-free kit to your device through the headset jack while this mode is enabled. Please check with the manufacturer of your TTY device for connectivity information and to ensure that the TTY device supports digital wireless transmission.

When establishing your Sprint PCS Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first pressing 711, and then pressing Talk. Then provide the state TRS with this number: 866-727-4889.

**WARNING**

911 Emergency Calling

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.
Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint PCS Treo devices resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint or manufacturer-approved batteries and accessories found at Sprint Stores or through your device’s manufacturer, or call 1-866-343-1114 to order. They’re also available at [www.sprint.com](http://www.sprint.com) — click the Wireless link under Personal, and then click Accessories under Shop the PCS Store Online. Buying the right batteries and accessories is the best way to ensure they’re genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).

- Don’t use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.

- Never dispose of the battery by incineration.

- Keep the metal contacts on top of the battery clean.

- Don’t attempt to disassemble or short-circuit the battery.

- The battery may need recharging if it has not been used for a long period of time.

- It’s best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
Don’t store the battery in high temperature areas for long periods of time. It’s best to follow these storage rules:

- **Less than one month:**
  - -4° F to 140° F (-20° C to 60° C)
- **More than one month:**
  - -4° F to 113° F (-20° C to 45° C)

**Disposal of Lithium Ion (LiIon) Batteries**

Do not handle a damaged or leaking LiIon battery as you can be burned.

For safe disposal options of your LiIon batteries, contact your nearest Sprint authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.
Radiofrequency (RF) Energy

Understanding How Your Phone Operates
Your phone is basically a radio transmitter and receiver. When it’s turned on, it receives and transmits radiofrequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radiofrequency Safety
The design of your Sprint PCS Treo device complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI’s 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).
Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint-supplied or -approved carrying case, holster, or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at www.fcc.gov.

Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring, and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design, and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.
The highest reported (FCC) SAR values of the Treo™ 700P smart device by Palm are:

<table>
<thead>
<tr>
<th>Maximum SAR Values</th>
<th>CDMA Cellular</th>
<th>CDMA PCS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Held to Ear</td>
<td>1.48 (W/Kg)</td>
<td>1.13 (W/Kg)</td>
</tr>
<tr>
<td>Body-Worn</td>
<td>.896 (W/Kg)</td>
<td>.589 (W/Kg)</td>
</tr>
</tbody>
</table>

The highest reported (FCC) SAR values of the Treo™ 700P smart device by Palm on the Sprint Power Vision Network (EVDO mode) are:

<table>
<thead>
<tr>
<th>Maximum SAR Values</th>
<th>EVDO Cellular</th>
<th>EVDO PCS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Body-Worn</td>
<td>.801 (W/Kg)</td>
<td>.678 (W/Kg)</td>
</tr>
</tbody>
</table>

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines and is certified with the FCC as:

FCC ID number: O8F93001.

More information on the phone’s SAR can be found from the following FCC Web site: https://gullfoss2.fcc.gov/prod/ptcf/eas/reports/GenericSearch.cfm.
Static Electricity, ESD, and Your Device

Electrostatic discharge (ESD) can cause damage to electronic devices if discharged into the device, so you should take steps to avoid such an occurrence.

Description of ESD

Static electricity is an electrical charge caused by the buildup of excess electrons on the surface of a material. To most people, static electricity and ESD are nothing more than annoyances. For example, after walking over a carpet while scuffing your feet, building up electrons on your body, you may get a shock—the discharge event—when you touch a metal doorknob. This little shock discharges the built-up static electricity.

ESD-Susceptible Equipment

Even a small amount of ESD can harm circuitry, so when working with electronic devices, take measures to help protect your electronic devices, including your Palm® device, from ESD harm. While Palm has built protections against ESD into its products, ESD unfortunately exists and, unless neutralized, could build up to levels that could harm your equipment. Any electronic device that contains an external entry point for plugging in anything from cables to docking stations is susceptible to entry of ESD. Devices that you carry with you, such as your Palm device, build up ESD in a unique way because the static electricity that may have built up on your body is automatically passed to the device. Then, when the device is connected to another device such as a docking station, a discharge event can occur.

Precautions Against ESD

Make sure to discharge any built-up static electricity from yourself and your electronic devices before touching an electronic device or connecting one device to another. The recommendation from Palm is that you take this precaution before connecting your device.
to your computer, placing the device in a cradle, or connecting it to any other device. You can do this in many ways, including the following:

- Ground yourself when you’re holding your device by simultaneously touching a metal surface that is at earth ground. For example, if your computer has a metal case and is plugged into a standard three-prong grounded outlet, touching the case should discharge the ESD on your body.
- Increase the relative humidity of your environment.
- Install ESD-specific prevention items, such as grounding mats.

Conditions That Enhance ESD Occurrences

Conditions that can contribute to the buildup of static electricity in the environment include the following:

- Low relative humidity.
- Material type (The type of material gathering the charge. For example, synthetics are more prone to static buildup than natural fibers like cotton.)
- The rapidity with which you touch, connect, or disconnect electronic devices.

While you should always take appropriate precautions to discharge static electricity, if you are in an environment where you notice ESD events, you may want to take extra precautions to protect your electronic equipment against ESD.
Owner’s Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint Power Vision™ Smart Device Treo™ 700w, by Palm

Serial No.: 

User’s Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307  5,109,390  5,267,262  5,416,797
5,506,865  5,544,196  5,657,420  5,101,501
5,267,261  5,414,796  5,504,773  5,535,239
5,600,754  5,778,338  5,228,054  5,337,338
5,710,784  5,056,109  5,568,483  5,659,569
5,490,165  5,511,073

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