motorola W220

Getting Started Guide

get started

install your SIM card & battery

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get started

charge battery

New batteries are not fully charged. Plug the battery charger into your phone and an electrical outlet. Your phone might take several seconds to start charging the battery. When finished, your display shows Battery Full.

For tips on battery life and charging, see the “Battery Tips” panel.

Note: Illustrative images. Phone may be available in other colors.

get started

turn phone on & off

Press and hold ( ) for a few seconds, or until the display turns on or off.

make a call

Enter a phone number and press ( ).

answer a call

When your phone rings and/or vibrates, press ( ).

end a call

Press ( ).
basics

your phone

Left Soft Key
Perform function identified by left display prompt.

Right Soft Key
Perform function identified by right display prompt.

Send/Answer Key

Power/End Key

Menu Key

Navigation Key

Headset Jack

Note: Your phone may not appear exactly as the phone images in these pictures. However, all key locations, sequences, and functions are the same.

basics

menus

1. Press \( \text{Main Menu} \) to open the Main Menu.

2. Press \( \text{of} \) up, down, right, and left to highlight a menu option.

3. Press \( \text{to select} \) to select the highlighted option.

basics

emergency calls

To call an emergency number:
Press keypad keys to enter the emergency number, then press \( \text{to call it} \).

Your service provider programs one or more emergency phone numbers (such as 112 or 911) that you can call under any circumstances, even when your phone is locked or the SIM card is not inserted.

Note: Emergency numbers vary by country. Your phone’s preprogrammed emergency number(s) may not work in all locations. Sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

basics

voicemail

Find it: \( \text{Messages} \) > \( \text{Voicemail} \)

recent calls

Find it: \( \text{Recent Calls} \)

lock your phone

To lock or unlock your phone, you need the 4-digit unlock code.
Find it: \( \text{Settings} \) > \( \text{Security} \) > \( \text{Phone Lock} \) > \( \text{Lock Now} \)

Note: A locked phone still rings or vibrates for incoming calls or messages, but you need to unlock it to answer.
**status indicators**

Status indicators show at the top of the home screen:

- Network, SIM card, or subscription dependent and may not be available in all areas. Contact your service provider for more information.

**menu map**

- **Phonebook**
- **Recent Calls**
- **Messages**
- **Tools**
- **Games**
- **WebAccess**
- **Multimedia**
- **Alarm Clock**
- **Settings**
- **Games**

**customize**

**change your phone's ring**

**To change ring volume:**

Find it: **> Settings > Ring Styles > style Detail > Ringing Volume**

Select a volume and press OK. (You can't change the volume for the Silent and Vibrating styles.)

**To change ring style:**

Find it: **> Settings > Ring Styles > Style**

- Loud
- Vibrating
- ~Silent
- Soft
- Vibe & Ring

**TIP**

Your current ring style icon appears at the top of the screen.
**answer options**

As an alternative to opening the flip to answer an incoming call, you can use Anykey Answer.

**To activate or deactivate this option:**

Find it:  
1. Press **Settings** > **In-Call Setup**
2. Press **On** to select the option.

**wallpaper**

You can set a preloaded or downloaded photo or picture as a wallpaper (background) image on your phone's home screen. The wallpaper image appears as a faint watermark in text and menu displays.

Find it:  
1. Press **Settings** > **Personalize** > **Wallpaper**

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Picture</td>
<td>Select an image for your wallpaper, or Off for no wallpaper.</td>
</tr>
<tr>
<td>Layout</td>
<td>Select Center to center the image in the display, Tile to repeat the image across the display, or Fit-to-screen to stretch the image across the display.</td>
</tr>
</tbody>
</table>

**store phonebook entry**

Find it:  
1. Scroll to **Name** and enter a name.
2. Scroll to **Number** and enter a number.

You can also set the entry’s Memory location (on your SIM card or in Phone memory). You can also set Number Type (such as Home or Mobile) or Category (such as Caller Group 1).

3. Press **SAVE** to store the entry.

**call phonebook entry**

Find it:  
1. Press **Phonebook**

Scroll to the entry you want to call and press **○**.

In the phonebook, press a key one or more times to jump to entries that begin with letters on that key.

**phonebook quick dial**

You can assign number keys to individual phonebook entries. You can call an entry by pressing and holding the key you assigned.

**Note:** Most service providers assign 1 to your voicemail number.

To assign a key to a phonebook entry:

1. From the home screen, press and hold the number key you want to assign. Your phone shows **Assign Speed Dial Key?**
2. Press **○** to open the Quick Dial list. The key you pressed is highlighted.
3. Press **○** to see a list of phonebook entries, then scroll to the entry you want and press **○**.
4. Press **○** to return to the home screen.
**text messages**

**send a text message**

Find it:  📞 > 📩 Messages > Create Message > New Short Msg

1. Enter the message (see “enter text” for details).

   **TIP** Press # to switch text entry modes.

2. When finished entering text, press OPTIONS and select Send.

3. Scroll to a phonebook entry and press 📞 to select it. Then, press OK to send the message.

   or

   Scroll to [New Number] and press 📞 to enter a recipient’s phone number. Enter the number and press OK, then press SEND.

**enter text**

You can enter text for text messages:

- **Text Entry Mode**
  - Press the OPTIONS key to open the submenu.
  - Press 📞 to insert an object.

- **Message Character Counter**
  - Press the BACK key to return to the last screen.

- **1 ➩ 2 ➩ Tap**: Press each letter’s key repeatedly until the desired letter appears.

- **International**: Press a key once, then choose from words your phone suggests.

- **1 ➩ Numeric**: Enter numbers only.

- **@ ➩ Symbol**: Enter symbols only.

**read a text message**

When you receive a new text message, your phone shows New Message and the ☰ indicator.

To see received messages:

Find it:  📞 > 📩 Messages > Message Inbox

To see messages that you have sent:

Find it:  📞 > 📩 Messages > Outbox

**Battery Tips**

Battery life depends on the network, signal strength, temperature, features, and accessories you use.

- Always use Motorola Original batteries and chargers. The warranty does not cover damage caused by non-Motorola batteries and/or chargers.

- New batteries or batteries stored for a long time may take more time to charge.

- When charging your battery, keep it near room temperature.

- When storing your battery, keep it uncharged in a cool, dark, dry place.

- Never expose batteries to temperatures below -10°C (14°F) or above 45°C (113°F). Always take your phone with you when you leave your vehicle.

- It is normal for batteries to gradually wear down and require longer charging times. If you notice a change in your battery life, it is probably time to purchase a new battery.

- Contact your local recycling center for proper battery disposal.

Warning: Never dispose of batteries in a fire because they may explode.

Before using your phone, read the battery safety information in the “Safety and General Information” section.

**Service & Repairs**

If you have questions or need assistance, we’re here to help.

Go to www.motorola.com/consumer/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-972-1837 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).
Motorola, Inc.
Consumer Advocacy Office
1307 East Algonquin Road
Schaumburg, IL 60196
1-800-331-6456 (United States)
1-888-390-6456 (TTY/TDD United States for hearing impaired)
1-800-461-4575 (Canada)
www.hellomoto.com

Part Number: 6809513A57-A

Equipment.

approved by Motorola, will void the user's authority to operate the

• All other relevant EU Directives

The essential requirements and other relevant provisions of Directive 1999/5/EC

Hereby, Motorola declares that this product is in compliance with:

EU Conformance

European Union Directives Conformance Statement

This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg.1 Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.24 W/kg, and when worn on the body, as

described in this user guide, is 0.47 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).2

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.phonefacts.net or the Canadian Wireless Telecommunications Association (CWTA) Web site: http://www.cwta.ca

1. In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

2. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

Specific Absorption Rate Data

The above gives an example of a typical Product Approval Number. You can view your product’s Declaration of Conformity (DoC) to Directive 1999/5/EC (the R&TTE Directive) at www.motorola.com/rtte - to find your DoC, enter the product Approval Number from your product’s label in the “Search” bar on the Web site.

Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.3

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it is constantly attempting to make a phone call. If the call cannot be immediately connected, the mobile equipment will usually transmit at lower power until the call is connected. Your mobile device is designed to be held in the hand and to be within one inch of the body when in use.

Operational Precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

* The information provided in this document supersedes the general safety information in user's guides published prior to May 1, 2007.
External Antenna Care
If your mobile device has an external antenna, use only a Motorola-supplied or approved replacement antenna. Use of unauthorized antennas, modifications, or attachments could damage the mobile device and/or may result in your device not complying with local regulatory requirements in your country.
DO NOT hold the external antenna when the mobile device is IN USE.
Holding the external antenna affects call quality and may cause the mobile device to operate at a higher power level than needed.

Product Operation
When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola—or if you hang your mobile device from a lanyard around your neck—keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.
When using any data feature of the mobile device, with or without an accessory cable, position the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body.
Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: www.motorola.com.

RF Energy Interference/Compatibility
Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems
Turn off your mobile device in any location where posted notices instruct you to do so.
In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Implantable Medical Devices
If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device. Persons with implantable medical devices should observe the following precautions:
• ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
• DO NOT carry the mobile device in the breast pocket.
• Use the ear opposite the implantable medical device to minimize the potential for interference.
• Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Seizures/Blackouts
Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family

Table: Symbol Key
<table>
<thead>
<tr>
<th>Symbol</th>
<th>Definition</th>
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<tbody>
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<td>!</td>
<td>Do not dispose of your battery or mobile device in a fire.</td>
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<tr>
<td>Li-ion BATT</td>
<td>Your mobile device contains an internal lithium ion battery.</td>
</tr>
<tr>
<td>🌞</td>
<td>Do not let your battery, charger, or mobile device get wet.</td>
</tr>
<tr>
<td>⚠️</td>
<td>Listening at full volume to music or voice through a headset may damage your hearing.</td>
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</tbody>
</table>

Batteries and Chargers
Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For more information, see the “Battery Use & Battery Safety” section in this user’s guide.

Choking Hazards
Your mobile device or its accessories may include detachable parts, which may present a choking hazard to small children. Keep your mobile device and its accessories away from small children.

Glass Parts
Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

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or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer’s exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:

### Products and Accessories

<table>
<thead>
<tr>
<th>Products Covered</th>
<th>Length of Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Products and Accessories as defined above, unless otherwise provided for below.</td>
<td>One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.</td>
</tr>
<tr>
<td>Decorative Accessories and Cases. Decorative covers, bezels, PhoneWrap™ covers and cases.</td>
<td>Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.</td>
</tr>
<tr>
<td>Monaural Headsets. Ear buds and boom headsets that transmit mono sound through a wired connection.</td>
<td>Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.</td>
</tr>
<tr>
<td>Consumer and Professional Two-Way Radio Accessories.</td>
<td>Ninety (90) days from the date of purchase by the first consumer purchaser of the product.</td>
</tr>
<tr>
<td>Products and Accessories that are Repaired or Replaced.</td>
<td>The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.</td>
</tr>
</tbody>
</table>

### Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose full charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

**Use of Non-Motorola Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or other identifying numbers that have been altered, removed, or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.
Software

<table>
<thead>
<tr>
<th>Products Covered</th>
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</thead>
<tbody>
<tr>
<td>Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).</td>
<td>Ninety (90) days from the date of purchase.</td>
</tr>
</tbody>
</table>

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or Software. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has “Rated for Hearing Aids” printed on it, the following explanation applies.

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body. Source: WHO Fact Sheet 193

Further information: http://www.who.int/peh-emf
Product Registration

Online Product Registration:  
direct.motorola.com/hellomoto/Motosupport/source/registration.asp  
Product registration is an important step toward enjoying your new Motorola product. Registering helps us facilitate warranty service, and permits us to contact you should your product require an update or other service. Registration is for U.S. residents only and is not required for warranty coverage.

Please retain your original dated sales receipt for your records. For warranty service of your Motorola Personal Communications Product you will need to provide a copy of your dated sales receipt to confirm warranty status. Thank you for choosing a Motorola product.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Caring for the Environment by Recycling

This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Authorized Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

"Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.”

There is no special handling required by consumers.

Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

• Monitor access—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device’s keypad where this feature is available.

• Keep software up to date—If Motorola or a software/application vendor releases a patch or software fix for your mobile device which updates the device’s security, install it as soon as possible.

Smart Practices While Driving

Drive Safe, Call Smart™

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Go to www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

• Get to know your Motorola mobile device and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.

• When available, use a hands-free device. If possible, add an additional layer of convenience to your mobile device with one of the many Motorola hands-free accessories available today.

• Position your mobile device within easy reach. Be able to access your mobile device without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.

• Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.

• Do not take notes or look up phone numbers while driving. Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility—driving safely.

• Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

• Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.

• Use your mobile device to call for help. Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*

• Use your mobile device to call others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.*

• Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

• Wherever wireless phone service is available.

* Wherever wireless phone service is available.