congratulations!

Congratulations on your new MOTO™ VE465 CDMA wireless phone! Its rugged, sporty design fits your energetic lifestyle.

- **Rich Multimedia** — Take pictures and video in a snap with the 1.3 megapixel camera with 4x digital zoom. Listen to your favorite music with the digital music player, and watch your music come to life with stunning visual effects.

- **Features at Your Fingertips** — Use the external control buttons to activate and control the music player, turn Bluetooth power on and off, or mute the phone, without opening the flip.

**more information**

To learn even more about your phone and accessories, go to [www.motorola.com/support](http://www.motorola.com/support).

**Caution:** Before using your phone for the first time, please read the important legal and safety information at the back of your User’s Guide.
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your phone
the important keys & connectors

- Left Soft Key: Press to open the main menu & select menu options.
- Right Soft Key: Turn phone on/off, hang up, exit menus.
- Back Key: Press to dial & answer calls.
- Camera/Camcorder Key: Navigate menus.
- Mini USB Charger & Accessory Connector:
- 1X EV
To use the external control buttons, see page 18.
This is the standard main menu layout.
Your phone's menu may be different.
settings menu

- **Sounds**
  - Call Ringtone
  - Message Ringtone
  - Voicemail Ringtone
  - Ring & Vibrate
  - Alert Reminders
  - Service Alerts
  - Power On/Off
  - Voice Readout
  - Keypad Volume
  - Volume Sidekeys

- **Display**
  - Banner
  - Backlight
  - Brightness
  - Wallpaper
  - Skins
  - Clock Format

- **Phone**
  - Airplane Mode
  - Shortcuts
  - Language
  - Location
  - Security
  - Network Selection
  - Active Line
  - Text Learning

- **Call**
  - Answer Options
  - Auto Retry
  - TTY Setup
  - One Touch Dial
  - Int'l Dialing
  - DTMF Tones
  - Hearing Aid

- **USB**
  - Mass Storage
  - Modem/COM

- **Bluetooth**
  - Add New Device

- **Storage Device**
  - Save Options*
  - Phone Memory
  - Memory Card*

- **Phone Info**

  * available only when optional memory card installed
let’s go

let’s get you up & running

1. Cover
2. microSD
3. Battery
4. Replace cover
5. Charge
6. Remove microSD

here are some basics to get you started

turn it on & off
Press and hold (O for a few seconds or until the display turns on.

make & answer calls
To make a call, enter a phone number and press (C).

To answer a call, when your phone rings and/or vibrates, just open the flip or press (O).

Note: Your service provider programs one or more emergency phone numbers, such as 911 or 112, that you can call under any circumstances. Check with your service provider, as emergency numbers vary by country. Your phone may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues. Do not solely rely on your wireless phone for essential communications, such as medical emergencies.
end a call

To hang up, close the flip or press 0.

store a phone number

To store a phone number in your Phonebook:

1. Enter a phone number in the home screen.
2. Press Save.
3. With Create New Contact highlighted, press .
4. Set the number type (Mobile 1, Mobile 2, Home, Work, or Fax) and press .
5. Enter a name for the phone number, and enter other information as desired. (Press up or down to highlight entry areas. To select a highlighted entry area, press .)
6. Press Save to store the entry.
call a stored number

Find it: 📞 > Phonebook

1 Scroll to Contact List and press 📞.
2 Scroll to the contact you want to call.

Shortcut: In your Contact List, use the keypad to enter the first letters of a contact you want.
3 Press 📞 to call the contact.
go ahead, add your personal touch...

home screen shortcuts

From the home screen, press the navigation key up, down, left, or right to go directly to your favorite features.

To change the home screen shortcuts:

Find it: 📲 > 🗒 Settings > Phone > Shortcuts

Select a direction, then choose the feature you want to access when you press the navigation key in that direction.

You can show or hide the icons in the home screen that indicate the shortcuts for the navigation key.

Find it: 📲 > 🗒 Settings > Phone > Shortcuts > Show Shortcuts

Note: You can press 📲 to select the features in the home screen even when the icons are hidden.
To set ringtones for incoming calls and for other events (such as new messages):

Set Master Volume to High, Med High, Medium, Low Med, Low, Vibrate Only, Alarm Only, 1 Beep, or All sounds off. Then, select and assign ringtones.

**set master volume**

From the home screen, press the volume keys up or down to select a Master Volume setting:

- **High, Med High, Medium, Low Med, Low**—Phone rings for incoming calls and other events, depending on the detail settings.
- **1 Beep**—Phone beeps once to indicate an incoming call.
- **Vibrate Only**—Phone vibrates to indicate an incoming call.
- **Alarm Only**—Phone plays an audible alarm to alert you to events. You can’t change detail settings for events.
- **All sounds off**—Phone does not alert you to incoming calls and events.
set ringtones

Tip: You can also set ringtones by pressing
> Ringtones, scrolling to a ringtone and pressing
Set As, then selecting the ringtone type.

To set ringtones for calls:

Find it: > Settings > Sounds > Call Ringtone

1. Press to acknowledge the Shuffle Multiple message.

2. Select Single Tone to assign a single ringtone to
incoming calls, then scroll to the ringtone you want
and press .

Note: Your phone plays each ringtone you highlight.
Select Shuffle Multiple to select downloaded ringtones to
play randomly for incoming calls. Scroll to each
downloaded ringtone you want and press . When
you finish selecting ringtones, press Done.

Note: Phonebook entries with assigned Ringer IDs will
not be affected. Shuffle Multiple works only with
downloaded ringtones and depletes your battery’s
charge more quickly than Single Tone.

3. Press to return to the home screen.
To set ringtones for incoming text, multimedia, or voicemail messages:

**Find it:** Phone > Settings > Sounds

1. Select Message Ringtone or Voicemail Ringtone.
2. Scroll to the ringtone you want and press 
   **Note:** Your phone plays each ringtone you highlight.
3. Press 
   to return to the home screen.

**buy ringtones**

**Find it:** Phone > Settings > Sounds

1. Select Call Ringtone and then Single Tone, or select Message Ringtone or Voicemail Ringtone.
2. Select Buy Ringtone.

Your phone connects to the ringtone collections Web site. Follow the prompts to browse ringtone lists and to buy and download a ringtone.

**Note:** Normal airtime and/or carrier usage charges apply.
wallpaper

Set a photo, picture, or animation as a wallpaper (background) image in your home screen.

Find it: 🛒 > 🗪 Settings > Display > Wallpaper

1. Select Main Screen (the screen you see when the flip is open) or Front Screen (the screen you see with the flip closed) and press 🕒.

2. To assign a single picture as a wallpaper, select Single and press 🕒, then scroll to the picture you want and press 🕒.

To select downloaded or captured pictures to be shown randomly as wallpapers, select Shuffle Multiple and press 🕒, then scroll to each downloaded or captured picture you want and press 🕒. When you finish selecting pictures, press Done.

3. Press 🕒 to return to the home screen.
personalize

skins

Set the overall look and feel of your phone’s screen.

Find it: 📱 > 🗝 Settings > Display > Skins

1. Scroll to the name of a skin and press 📱.
2. Press 📱 to return to the main screen.
external control buttons

press & go ...

using external buttons

With your phone’s flip closed, you can use external control buttons to play music, turn on Bluetooth® power, or mute the phone.

If the external display times out while you are using the external control buttons, press the smart/speakerphone key to turn it back on.
**external control buttons**

**Tip:** Lock the external control buttons when not using them so you don't accidentally activate them when the flip is closed. To lock the buttons, press and hold the smart/speakerphone key. Press and hold the smart/speakerphone key again to unlock them.

**mute button**

During a call, press the mute button to mute your voice. You will still be able to hear the other party. Press the mute button again to unmute your voice.

When the phone is idle (not in a call and not playing music), press and hold the mute button to change the Master Volume setting to Vibrate Only. Press and hold the mute button again to switch back to the previous ringer setting.
external control buttons

Bluetooth® power button

To turn Bluetooth power on and off, press the Bluetooth button 📣. For more information on Bluetooth wireless connections, see your User’s Guide.

music player buttons

To activate the music player or resume music playback after closing the flip, press the music player play/pause button ➤. Use the music player touch controls to control music playback (see the next section).
when music is what you need...

introduction
Note: You must have an optional microSD memory card installed in your phone to use the music player.

Play your music wherever and whenever you want on your phone’s music player.
For instructions on copying music to your phone, see your User’s Guide.

play music—flip closed

1. Unlock the external control buttons, if needed (see page 19).

2. Press the smart/speakerphone key to activate the external control buttons.

   Note: If the external display is not lit, press the smart/speakerphone key to turn it back on. Press it again to activate the external control buttons.

3. Press the play/pause button ◄►.

   Your phone displays the Music Player menu.
To make menu selections:

<table>
<thead>
<tr>
<th>music buttons</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>scroll up/down through menu</td>
<td>Press ▼ or ▲.</td>
</tr>
<tr>
<td>select menu option</td>
<td>Press ►.</td>
</tr>
</tbody>
</table>

To control music playback:

<table>
<thead>
<tr>
<th>music buttons</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>play/resume play</td>
<td>Press ▶.</td>
</tr>
<tr>
<td>pause</td>
<td>Press Ⅱ.</td>
</tr>
<tr>
<td>fast forward</td>
<td>Press &amp; hold ▶습니까.</td>
</tr>
<tr>
<td>next song</td>
<td>Press ◄.</td>
</tr>
<tr>
<td>rewind</td>
<td>Press &amp; hold ◄.</td>
</tr>
<tr>
<td>previous song</td>
<td>Press ◄.</td>
</tr>
</tbody>
</table>
play music—flip open

To activate your phone's music player while the flip is open:

Find it: 📞 > 🎵 Music Player

Your phone shows the Music Player menu:

- All Songs
- Playlists
- Artists
- Albums
- Genres

Press Settings to open Settings menu.
The **Music Player** menu includes:

<table>
<thead>
<tr>
<th>option</th>
<th>Description</th>
</tr>
</thead>
</table>
| **All Songs** | Play a song.  
  *Note*: All songs are listed here. Some songs do not have **Artist**, **Album**, or **Genre** information, so that information is not included. |
| **Playlists** | Create or play a playlist.                                                   |
| **Artists** | Play music by an artist.                                                    |
| **Albums** | Play music from an album.                                                   |
| **Genres** | Play music by genre (type of music) such as rock or jazz.                   |

*Note*: If you can’t find artist, album, or genre information for a song in **Artists**, **Albums**, or **Genres**, the information may not be available. All songs, with or without this information, are listed in **All Songs**.
While a song is playing, the music player shows the song title, artist, and artwork, if available. Your phone’s screen will look similar to this:

*Note:* If you receive a call during a song, the music player pauses the song until the call is over.
Use these keys to control music playback:

<table>
<thead>
<tr>
<th>controls with flip open</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>pause/play</td>
<td>Press ◼.</td>
</tr>
<tr>
<td></td>
<td>or</td>
</tr>
<tr>
<td></td>
<td>Press Option and select Pause.</td>
</tr>
<tr>
<td></td>
<td>Press Resume to resume play.</td>
</tr>
<tr>
<td>fast forward</td>
<td>Press &amp; hold ◼ right (for at least two seconds).</td>
</tr>
<tr>
<td>next song</td>
<td>Press ◼ right.</td>
</tr>
<tr>
<td>rewind</td>
<td>Press &amp; hold ◼ left.</td>
</tr>
<tr>
<td>previous song</td>
<td>Within first two seconds of song, press ◼ left.</td>
</tr>
<tr>
<td>restart song</td>
<td>After first two seconds of song, press ◼ left.</td>
</tr>
<tr>
<td>scroll up/down through list</td>
<td>Press ◼ up or down.</td>
</tr>
<tr>
<td>turn off player</td>
<td>Press ◼.</td>
</tr>
</tbody>
</table>
playlists

Personalize your music collection by creating your own playlists.

When you name a playlist:

- The name must be fewer than 32 characters.
- The name cannot include these characters: / : * ? < > | " !

To create a playlist:

Find it: 🎵 > 🎵 Music Player > Playlists

1. Press Options and select Create Playlist.
2. Enter a name for the playlist and press Done.
3. With the new playlist highlighted on the Playlists screen, press Options, then select Add a Song. Scroll to a desired song and press 🎵. Repeat this step to add more songs.
4. Press 🎵 when you finish adding songs.
To delete a playlist:

Find it: 🎶 > 🎶 Music Player > Playlists

1. Scroll to the playlist and press Options.
2. Scroll to Delete Playlist and press 🎶.
3. When prompted to confirm the deletion, select Yes.

wake up music player

While the music player is active, your phone may conserve battery power by turning off the external display and external control buttons (if the flip is closed) or the inside display and keypad backlights (if the flip is open).

To turn displays and lights back on:

flip closed ➔ Press any external control button.
flip open ➔ Press a number key.
music

customize music player

Find it: 🎵 > 🎧 Music Player

Press Settings, then select one of the following options:
Repeat, Shuffle, Audio Effects, and Visual Effects.

When you press Settings while a song is actively playing, you will see also see Add to Playlist and Background Play.

music player tips

- **Note: Optional accessory required.** Turn off the player before connecting the phone to a computer. If you connect the phone to a computer while the player is turned on, the phone automatically turns off the player.

- **Note: Optional accessory required.** If you use a headset with the phone, music plays through the headset. Music plays through the phone speaker when the headset is disconnected.
accessories

- Bluetooth® Wireless Stereo Headphones S9
- Vehicle Power Adapter
- Bluetooth® Wireless Headset H375
- Bluetooth® Wireless Headset H680
- Bluetooth® Wireless Headset H12
- Travel Charger
Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider’s network settings may limit the feature’s functionality. Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user’s guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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