Motorola, Inc.
Consumer Advocacy Office
1307 East Algonquin Road
Schaumburg, IL 60196

www.hellomoto.com

Note: Do not ship your phone to the above address. If you
need to return your phone for repairs, replacement or warranty
service, please contact the Motorola Customer Support Center
at:
1-800-453-0920 (United States)
1-877-483-2840 (TTY/TDD United States for hearing impaired)

Product Support:

www.motorola.com/support

Certain mobile phone features are dependent on the
capabilities and settings of your service provider’s network.
Additionally, certain features may not be activated by your
service provider, and/or the provider’s network settings may
limit the feature’s functionality. Always contact your service
provider about feature availability and functionality. All features,
functionality, and other product specifications, as well as the
information contained in this user’s guide are based upon the
latest available information and are believed to be accurate at
the time of printing. Motorola reserves the right to change or
modify any information or specifications without notice or
obligation.
DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)

Responsible Party Name: Motorola, Inc.
Address: 8000 West Sunrise Boulevard
Plantation, FL 33322 USA
Phone Number: 1 (800) 453-0920

Hereby declares that the product:
Product Name: Motorola Stature i9
Model Number: H07XAN6JR7AN
FCC-ID: IHDT56JQ1

Conforms to the following regulations:
FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

FCC Notice to Users
The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID: IHDT56JQ1 on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

Class B Digital Device
As a personal computer peripheral, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(a).

Note
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

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Introduction

This User Guide introduces you to your wireless service and all the features of your new phone.

Throughout this guide, you’ll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You’ll get the most out of your phone if you read each section. However, if you’d like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you’ll be ready to use your phone in no time.

User Guide Note

Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit www.nextel.com and sign in to access the most recent version of the user guide.

WARNING

Please refer to the Important Safety Information section on page 158 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.
Use and Care

To care for your Motorola phone, keep it away from:

- **liquids of any kind**
  Don’t expose your phone to water, rain, extreme humidity, sweat, or other moisture.

- **extreme heat or cold**
  Avoid temperatures below -10°C/14°F or above 45°C/113°F.

- **microwaves**
  Don’t try to dry your phone in a microwave oven.

- **dust and dirt**
  Don’t expose your phone to dust, dirt, sand, food, or other inappropriate materials.

- **cleaning solutions**
  To clean your phone, use only a dry soft cloth. Don’t use alcohol or other cleaning solutions.

- **the ground**
  Don’t drop your phone.
1. Setting Up Service

- Setting Up Your Phone (page 1)
- Activating Your Phone (page 2)
- Setting Up Voicemail (page 2)
- Enabling Security (page 3)
- Account Passwords (page 3)
- Getting Help (page 4)

Setting Up Your Phone

1. Make sure your SIM card is in place.
   - See “Your SIM Card” on page 9.
2. Install the battery.
   - See “Installing the Battery” on page 11.

3. Press and hold the **End/Power** key (●) for two seconds to turn the phone on.
   - If your phone is activated, it will turn on, search for service, and enter standby mode.
   - If your phone is not yet activated, see “Activating Your Phone” on page 2 for more information.

4. Make your first call.
   - Use your keypad to enter a phone number.
   - Press **Talk**.

---

**Note**
You may see a prompt to update your browser information. Press the left softkey (the top left key below the display screen) to select **Ok** and complete the task.
1. Setting Up Service

Activating Your Phone

- If you purchased your phone at a Nextel Store, it is probably activated and ready to use.
- If your phone is not activated, please call Nextel Customer Service at 1-800-639-6111 from any other phone.

Tip

You must be in an area covered by the Nextel National Network when you first power up your phone.

When you power up your phone the first time, it performs a series of security checks. For example, it verifies the phone is Nextel-approved and the correct SIM card is installed. If you don’t pass the security checks, your phone displays messages and screen prompts showing what to do next. If you still encounter security messages, call Nextel Customer Service at 1-800-639-6111 from any other phone.

Setting Up Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, it is recommended that you set up your voicemail and personal greeting as soon as your phone is activated.

1. Using your Motorola Stature™ i9 phone, call your wireless phone number.
2. Follow the system prompts to:
   - Create your passcode.
   - Record your name announcement.
   - Record your greeting.

For more information about using your voicemail, see “Voicemail” on page 49.

Note

Your phone’s battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See “Charging the Battery” on page 12 for details.

Tip

You must be in an area covered by the Nextel National Network when you first power up your phone.

2 1. Setting Up Service
Enabling Security

You must enable security the first time you power on your phone or within ten days of first activation of your phone.
1. Press and hold  for two seconds to power on your phone.
2. Press Ok (right softkey).
3. You are prompted to enable security. Press Yes (right softkey). A series of screens followed by the default homepage displays.
4. Press  to return to standby mode.

Account Passwords

With Nextel service, you enjoy unlimited access to your personal account information and voicemail account. To ensure that no one else has access to your information, you need to create passwords to protect your privacy.

Account Username and Password

If you are the account owner, you will create an account username and password when you sign on to www.nextel.com. (Click Need to register for access? to get started.) If you are not the account owner (if someone else receives the bill for your service), you can get a sub-account password at www.nextel.com.

Note: When you go to www.nextel.com, you will be redirected to www.sprint.com by default. Follow the sign in instructions above to access your Nextel account.

Voicemail Password

You will create your voicemail password (or passcode) when you set up your voicemail. See “Setting Up Voicemail” on page 2 for more information on your voicemail password.
1. Setting Up Service

Getting Help

Managing Your Account

Online: www.nextel.com
- Access your account information.
- Check your minutes used (depending on your service plan).
- View and pay your bill.
- Enroll for online billing and automatic payment.
- Purchase accessories.
- Shop for the latest phones.
- View available service plans and options.

From Your Motorola Stature i9 Phone
- Press *4 to check minute usage and account balance.
- Press *3 to make a payment.

From Any Other Phone
- Business Customer Service: 1-800-390-9545

Operator Services
Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.
- Press 0.

For more information or to see the latest in products and services, visit us online at www.nextel.com.
2. Phone Basics

- Your Phone (page 5)
- Getting Started With Your Phone (page 8)
- Navigating Through Menus and Options (page 14)
- Displaying Your Numbers (page 16)
- Entering Text (page 16)
- Accessories (page 20)
Key Functions

1. **Left Softkey** (--) lets you select softkey actions or menu items corresponding to the bottom left line on the display screen.

2. **Menu Key** (/) lets you access the phone's menu from standby mode and allows you to access context-sensitive menus from other screens.

3. **Talk Key** (,) allows you to place or receive calls, answer Call Waiting, or use Three-Way Calling.

4. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode.

5. **OK Key** (r) selects the highlighted choice when navigating through a menu.

6. **End/Power Key** (.) allows you to end calls, return to standby mode, or turn the phone on or off.

7. **Web Key** (L) launches the Web browser.

8. **Right Softkey** (--) lets you select softkey actions corresponding to the bottom right line on the display screen.

9. **Display Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.

10. **Speaker Button** ( ) lets you place or receive calls in speaker mode. In standby mode, pressing the speaker button turns Direct Connect speaker mode on and off.

11. **Volume Button** allows you to adjust the ringer volume in standby mode (with the phone open) or adjust the voice volume during a call. The volume

6  2. Phone Basics
key can also be used to scroll up or down to navigate through the different menu options.

12. **Direct Connect (DC) Button** allows you to use Nextel Direct Connect. (See “Direct Connect Calls” on page 28.)

13. **Charger Connector** allows you to connect your charger or other accessories to your phone.

**WARNING** Inserting an accessory into the incorrect jack may damage the phone.

14. **Camera Button** (нный) allows you to activate the phone’s built-in camera.

15. **Button Lock** locks all external buttons.

16. **Smart Button** (/button) anticipates the next action you are likely to perform. For example, when you highlight a menu item, you can press the Smart button to select it. When the phone is closed, use the Smart button to activate the External Display Menu, suspend applications, make and end calls, navigate menus or exit applications.

17. **External Display Screen** provides information about your phone’s status and options and allows you to view the External Display Menu.

**External Display Menu**

The lighted touch controls on the External Display menu let you control certain features such as My Music and the camera when the phone is closed. Pressing the Smart button activates the External Display Menu.

1. **Exit** (V) allows you to exit an application.

2. **Trash** (b) allows you to delete a file.

3. **Previous/Rewind** (W) allows you to go to the previous video file in My Videos or to rewind the video that is playing.

4. **Play/Pause** (button)

5. **Next/Fast Forward** (button)

6. **Previous/Rewind** (button)

7. **Play/Pause**

8. **Next/Fast Forward**

9. **Zoom In**

10. **Zoom Out**

11. **Flash**

12. **Toggle**

13. **Bluetooth LED**

14. **PlayBack/Capture**
4. **Play/Pause** (X) allows you to play or pause a video.

5. **Next/Fast Forward** (Y) allows you to move to the next video file in My Videos or to fast forward through the video that is playing.

6. **Previous/Rewind** (W) allows you to go to the previous track in a playlist or to rewind the audio file that is playing.

7. **Play/Pause** (X) allows you to play or pause an audio file.

8. **Next/Fast Forward** (Y) allows you to move to the next track on a playlist or to forward through the audio file that is playing.

9. **Zoom In** (Z) increases the zoom on the camera.

10. **Zoom Out** ([) decreases the zoom on the camera.

11. **Flash** (FLASH) turns the flash on or off.

12. **Toggle** (}) allows you to switch between camera and camcorder modes.

13. **Bluetooth LED** (b) glows solid while the phone is pairing or is discoverable and blinks while connected. The LED turns off when no Bluetooth accessories are connected to the device.

14. **Play Back/Capture** (A) allows you to switch between camera mode and image viewer, or camcorder mode and video viewer.

---

**Note**

The use of wireless phones while driving may cause distraction. Discontinue a call if you can’t concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

---

**Getting Started With Your Phone**

To start using your Motorola Stature i9 phone:

- Make sure your SIM card is in place.
- Charge the battery.
- Turn on your phone.

After you’ve completed these items, you are ready to begin using your new phone.
Your SIM Card

Locating the SIM Card

Your SIM (Subscriber Identity Module) card is a small card inserted into the SIM card holder within your phone behind the battery area.

If no SIM card came with your phone, contact Nextel Customer Service at 1-800-639-6111.

Most users will never need to remove or insert the SIM card. However, if you wish to, follow the instructions in “Removing and Inserting the SIM Card” on page 9.

**Important**

The SIM card is designed for optimal Contacts storage and feature use. For Nextel SIM card compatibility information, visit www.nextel.com/sim.

In some cases, Contacts and Groups may not be accessible if you move your SIM card to another phone. Contacts and Groups created with your Motorola Stature i9 phone may not be readable by an older iDEN SIM-based phone.

Removing and Inserting the SIM Card

**Important**

To avoid losing information stored in your SIM card, do not remove it from your phone unless absolutely necessary.

To remove your SIM card:

1. With your phone powered off, remove the battery door and battery. See “Removing the Battery” on page 12.
2. With your fingernail, carefully slide the SIM card out from under the edge.
To insert your SIM card:

1. With your phone powered off, remove the battery door and battery. See “Removing the Battery” on page 12.
2. Carefully slide the SIM card into your phone, until it lies flat in the SIM card holder.

Important

Do not touch the gold-colored areas of your SIM card.

Battery and Charger

**Warning** Use only Nextel-approved or Motorola-approved batteries and chargers with your phone. The failure to use a Nextel-approved or Motorola-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Important

For information on battery safety, see “Battery Use and Safety” on page 162.

Nextel-approved and Motorola-approved batteries and accessories can be found at Sprint Stores or through Motorola. You may order online at [www.nextel.com](http://www.nextel.com) or by calling 1-866-866-7509.

Your phone’s Lithium Ion (Li-Ion) battery allows you to recharge it before it is fully drained.

When the battery reaches 5% of its capacity, your phone makes a sound and displays a message. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then turns off.
Installing the Battery

1. With your thumbs, press down on the battery cover on the back of your phone and slide it up toward the antenna to release it.

2. Remove the battery cover from the back of the phone.

3. Insert the battery into the opening, making sure the connectors align. Gently press down to secure the battery.

4. Replace the battery cover and press down until you hear a click.

Note: Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.

Tip: Watch your phone's battery level indicator and charge the battery before it runs out of power.
Removing the Battery

1. Make sure the power is off so that you don’t lose any stored numbers or messages.
2. Remove the battery cover and use your thumbnail in the slot on the upper left side to remove the battery from the phone.

**WARNING** Do not handle a damaged or leaking Li-Ion battery as you can be burned.

Charging the Battery

Charge your battery as soon as possible so you can begin using your phone.
Always use a Nextel-approved or Motorola-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Using the Phone Charger

- Plug the flat end of the charger into the phone’s charger connector and the other end into an electrical outlet.

With the approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

**Turning Your Phone On and Off**

**Turning Your Phone On**

- Press and hold \( \text{ } \) for approximately two seconds.

As your phone connects to the network, you see a connecting message. Your phone may require you to enter identifying information to use it or to access specific features.
Turning Your Phone Off

Press and hold \( \text{for two seconds until you see the powering down animation on the display screen.} \)

Your screen remains blank while your phone is off (unless the battery is charging).

Viewing Status Information

Your phone's display screen provides information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

- **Battery Strength** — A fuller battery indicates a greater charge. The "plug" icon (bottom rows) indicates the phone is charging.
- **Signal Strength** — More bars next to the antenna indicate a stronger signal.
- **No Service** — Your phone is without service. You cannot make or receive any type of call.
- **Phone In Use** — Your phone is active on a phone call.
- **Direct Connect In Use** — Your phone is active on a Direct Connect call.
- **Group In Use** — Your phone is active on a Group Connect call.
- **Direct Talk** — Your phone is off network and set to Direct Talk mode.
- **Talkgroup In Use** — Your phone is active on a Talkgroup call.
- **Bluetooth In Use** — Your phone is using Bluetooth. If this icon is blinking, your phone is in discoverable mode. If this icon is static, a Bluetooth connection is active.
- **Active Phone Line** — 1 indicates phone line 1 is ready to make calls; 2 indicates phone line 2 is ready to make calls.
- **Call Forward** — Your phone is set to forward calls. See “Call Forwarding” on page 61.
Navigating Through Menus and Options

Press \( \text{Option} \) to access the main menu, and then use the navigation key to scroll through menu items.

- **Ringer Off** — Your phone is set to not ring. See “Vibrate All” on page 73.
- **Speaker Off** — Direct Connect sound is set to come through the earpiece rather than through the speaker.
- **Messages** — You have one or more messages. See “Message Center” on page 47.
- **Text Input** — You are using one of the phone’s text entry methods. See “Selecting a Text Input Mode” on page 16.
- **Internet** — You are ready to browse the Internet or are browsing the Internet using a secure connection. See “5. Data Services” on page 66.
- **Transmitters** — Your phone is set not to receive calls and other transmissions. See “Airplane Mode” on page 79.
- **Packet Data** — You are ready to transfer packet data or are transferring packet data. See “Using Your Phone as a Modem” on page 68.
- **TTY** — You are ready to use your phone to make calls using a teletypewriter device. See “Telecommunications Relay Service” on page 63.
- **Hearing Aid** — Your phone is set for use with a hearing aid and is active on a phone call. See “Using Your Phone With a Hearing Aid Device” on page 165.
- **Voice Record** — You have one or more voice records stored. See “Voice Records” on page 119.

**Navigating Through Menus and Options**
To navigate through a list-type menu, simply press your navigation key up or down. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

Many features provide context-sensitive menus that let you access related features and actions. This icon \( \text{context menu} \) appears any time a context-sensitive menu is available. Press \( \text{menu} \) to access the menu.

**Selecting Menu Items**

As you navigate through the menu, menu options are highlighted. Select an item by highlighting it and pressing \( \text{select} \).

**For example, to view your text messages:**

1. Press \( \text{menu} \) to access the main menu.
2. Select **Messages** by highlighting **Messages** and pressing \( \text{select} \).
3. Select **Inbox** by highlighting it and pressing \( \text{select} \). (If you have any text messages, they are displayed.)

**Note**

For the purposes of this guide, the above steps condense into “Press \( \text{menu} \) > **Messages** > **Inbox**.”

**Back up Within a Menu**

To go to the previous menu:

- Press Back (right softkey).

To return to standby mode:

- Press \( \text{end} \).

**Shortcuts and Personalized Keys**

In standby mode, your phone gives you ways to quickly access features you use frequently:

- Use the **Shortcuts** feature (page 84) to quickly access most menu options by pressing a number on your keypad or saying the voice name of the shortcut.
- Use the **Personalize** feature (page 86) to assign main menu items to the navigation keys, softkeys, \( \text{select} \), and \( \text{menu} \), as well as setting a main menu item to appear when your turn on your phone.
Help
Your phone contains an in-device help program to help you understand complicated or seldom used features. When you access a feature, Help sometimes appears as a menu item or softkey. Select Help and read the text for a quick overview of the feature. For more information, refer to this guide.

Displaying Your Numbers

My Info lets you view your phone number, Direct Connect number, and other phone information.

Press [ ] > Tools > My Info.

Note You may need to select More to display My Info.

Entering Text

Selecting a Text Input Mode

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text (for example, when adding a Contacts entry or when composing text and multimedia messages).

To choose a text input mode:

1. At a screen requiring you to enter text, press [ ] to change the text input mode.
2. Select one of the following options:
   - Alpha to cycle through the alpha characters associated with the letters on the keypad. (See page 18.)
   - Word to enter text using a predictive text system that reduces the number of key presses required while entering a word. (See page 17.)
   - Symbols to enter punctuation and other symbols. (See page 18.)
   - Numeric to enter numbers by pressing the numbers on the keypad. (See page 18.)
   - Text Input Settings allows you to change the settings for text input mode. (See page 18.)
   - Insert to insert Quick Notes preset messages (Insert QNotes) additional multimedia elements such as pictures or audio files into a message. (See page 54.) (You can also access Quick Notes...
by pressing QNotes [left softkey] when beginning
a message.)

**Entering Text Using Word Text Input**

Word Text Input (T9) analyzes the letters on the keypad
buttons you press and arranges them to create words.
As you type, Word mode matches your keystrokes to
words in its database and displays the most commonly
used matching word. You can add your own words to
this database.

1. Select the **Word** text input mode.
2. Press the corresponding keys once per letter to enter a word. (For example, to enter the word “Bill,” press 2455.) (If you make a mistake, press Delete [left softkey] to erase a single character. Press and hold Delete [left softkey] to erase an entire entry.)
3. If the word that appears is not the desired word, press 0 to change the word on the display to the next most likely word in the database. Repeat until the desired word appears.

**Adding a Word to the Database**

If a specific word is not displayed as an option when you are using Word Text Input, add it to the database.

1. Select the **Alpha** text input mode. (See “Selecting a Text Input Mode” on page 16.)
2. Enter the word. (See “Entering Text Using Alpha Mode” on page 18.)
3. Select the **Word** text input mode.
4. Press #.

The word will appear as an option the next time you scroll through options during Word Text Input.


**Tip**

When entering text, press the # (Shift) key to change letter capitalization (ABC > Abc > abc).

**Note**

You cannot store alphanumeric combinations such as Y2K.

To change the text input settings:

1. On a text entry screen, press 5.
2. Select **Text Input Settings**.

2. Phone Basics 17
3. Select your Primary Input and Secondary Input language, and whether you want Complete Word and Word Predict features to be on or off.

**Entering Text Using Alpha Mode**

1. Select the Alpha mode. (See “Selecting a Text Input Mode” on page 16.)

2. Press the corresponding keys repeatedly until the correct letter appears. (For example, to enter the word “Bill,” press 2 twice, 4 three times, 5 three times, and 5 three times again. If you make a mistake, press Delete [left softkey] to erase a single character. Press and hold Delete [left softkey] to erase an entire word.)

   By default, the first letter of an entry is capitalized and the following letters are lower cased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

   Characters scroll in the following order:

<table>
<thead>
<tr>
<th>Key</th>
<th>English Sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>✂</td>
<td>Space . ? ! @ &amp; : ; &quot; ' () % £ $ ¥</td>
</tr>
<tr>
<td>✆</td>
<td>ABC2ÁÄÅÇ</td>
</tr>
<tr>
<td>✇</td>
<td>DEF3ÉÉE</td>
</tr>
<tr>
<td>✋</td>
<td>GHİ4İİ</td>
</tr>
<tr>
<td>✌</td>
<td>JKL5</td>
</tr>
<tr>
<td>✍</td>
<td>MNño6Ó000</td>
</tr>
<tr>
<td>➽</td>
<td>PQRST86</td>
</tr>
<tr>
<td>➡</td>
<td>TUV8UUÜU</td>
</tr>
<tr>
<td>➢</td>
<td>WXYZ9</td>
</tr>
<tr>
<td>➥</td>
<td>± - ° / \ ] = &gt; &lt; # §</td>
</tr>
<tr>
<td>✂</td>
<td>Space Shift Caps Lock</td>
</tr>
<tr>
<td>➢</td>
<td>Back</td>
</tr>
</tbody>
</table>

**Entering Symbols, Numbers, and Quick Notes**

To enter symbols:

- Select the Symbols mode. (See “Selecting a Text Input Mode” on page 16.) To enter a symbol, press the appropriate key indicated on the display.
To enter numbers:

- Select the **Numeric** mode and press the appropriate key. (See “Selecting a Text Input Mode” on page 16.)

To enter Quick Notes:

1. From a text entry screen, press **QNotes** (left softkey).
2. Select a message and press **r**.

**Tip**
To add a quick note after you have already started entering a message, press **Insert** > **Insert QNotes**, and select a message.

**Note**
Quick Notes preset messages make composing text messages easier by allowing you to enter quick messages, such as “Meet me at...” “Let’s get lunch...” or a customized message of your own.

**Special Function Keys**

Some of the phone’s keys assume different functions while in Alpha or Word mode.

**Spaces**

Press **r** for a space.

**Capitalization**

When you press and hold the **Shift** key, it acts as a three-way toggle. Press and hold **Shift** to make the next letter typed uppercase (shift), to make all subsequent letters typed uppercase (caps lock), or to go back to lowercase letters.

These icons appear:

- **A** or **a** Shift is on.
- **A** or **a** Caps lock is on.

When none of these icons appear, letters typed are lowercase. Scrolling up after typing a letter makes that letter uppercase.

**Note**
When creating a text message, you may not be able to make a letter uppercase by scrolling up, depending on the type of text message and the text entry mode.

Your phone automatically makes the first letter of a sentence uppercase.
Punctuation
Press 1 or 0 to insert punctuation. Continue to press the key to view the list of symbols available through that key. Pause to select a symbol.

| Note | Additional punctuation symbols are available in Symbols mode. |

Accessories
Your phone comes with the following accessories:
- A Li-Ion battery and charger.
- A 128K SIM card.

Various accessories are available for use with your Motorola Stature i9 phone, including cases, vehicle power chargers, data cables, hands-free accessories, and more.

To order additional accessories, go to www.nextel.com or call 1-866-866-7509. You can also contact your Nextel Authorized Representative or stop by any Sprint Store. For information on Sprint Store locations, go to www.sprintstorelocator.com.

Using a Remote Direct Connect Button
If you are using a headset or other optional accessory with a remote Direct Connect button, you can use the remote Direct Connect button for phone calls, Direct Connect calls, and Group Connect calls.

For phone calls, use the remote Direct Connect button to answer calls, switch between calls, and end calls. Hold the remote Direct Connect button for less than two seconds to answer calls and switch between calls. Hold the remote Direct Connect button for more than two seconds to end calls.

For Direct Connect calls and Group Connect calls, use the remote Direct Connect button as you would the Direct Connect button on your phone.

When using a headset, the Direct Connect button on your phone works the same way as when you are not using a headset. Direct Connect and Group Connect sounds will be heard through the headset.
3. Making and Answering Calls

With the Nextel National Network, Nextel Direct Connect, and your Motorola Stature i9 phone, you have the following traditional wireless phone and Nextel Direct Connect services available to you:

- **Digital Wireless Phone Calls** offer clear calls and other services, such as missed call notification, Three-Way Calling, speakerphone, and speed dialing (page 22).
- **Direct Connect Calls** allow two-way radio communication with other Nextel Direct Connect users within the Nextel National Network (page 28).
- **Group Connect Calls** allow coast-to-coast two-way radio calling to up to 20 Nextel Direct Connect customers simultaneously (page 30).
- **Nextel Direct Send** allows you to send contact information in Direct Connect and Group Connect calls and send pictures in Direct Connect calls (page 34).
- **Talkgroup Calls** allow two-way radio calling to up to 100 Nextel Talkgroup customers simultaneously (page 40).

**Note**

To learn more about the differences between Nextel Group Connect calls and Talkgroup calls, please see “Difference Between Group Connect and Talkgroup Calls” on page 40.

**Note**

**Nextel Direct Talk** allows for two-way radio communication “off the network” between two or more phones equipped with this capability (page 43).
Phone Calls

Making Calls

Placing a traditional wireless phone call from your Motorola Stature i9 is as easy as making a call from any landline phone.

1. Make sure your phone is on.
2. Enter a phone number from standby mode and press [ ]. (If you make a mistake while dialing, press [ ] to erase the numbers.)
3. Press [ ] when you are finished.

You can also place calls from your phone by using Voice Names (page 27), speed dialing numbers from your Contacts (page 27), and using your Recent Call list (page 27).

Answering Calls

1. Make sure your phone is on.

   **Note** When your phone is off, calls go directly to voicemail.

2. Press [ ] to answer an incoming call.

Depending on your settings, you may also answer incoming calls by opening the phone or pressing any number key. See “Call Answer Mode” on page 86 for more information.

**Tip** When the phone is closed, you can answer a call by pressing the Speaker button on the upper left side of the phone ( ). Press the Smart button on the upper right side to end a call.

**Tip** To set the phone to answer and end calls by opening and closing the phone, press [ ] > [ ] > Phone Calls > Flip Activation and set Flip To Ans and Flip To End to On.

Your phone notifies you of incoming calls by any combination of ringing or vibrating, the indicator light flashing, the backlight illuminating, or the screen displaying an incoming call message.
If the incoming call is from a number stored in your Contacts, the entry’s name is displayed. The caller’s phone number may also be displayed, if available.

**Ending a Call**

- To end a call, press  or close the phone.

**Sending a Call to Voicemail**

- Press  and press No (right softkey), or press the Smart button.

**Missed Phone Calls**

Missed phone calls are forwarded to voicemail. When you do not answer an incoming call, you will see a Missed Call notification.

To display a Missed Call entry from the notification screen:

- Press View (left softkey). (To dial the phone number, press  after displaying the entry.)

To display a Missed Call entry from standby mode:

1. Press  > Recent Calls.
2. Select an entry and press .

**Emergency Calls**

Your phone supports emergency calling. Emergency phone calls can be made even when your SIM card is blocked or not in your phone.

- Dial 911 and press  to be connected to an emergency response center. If you are on an active call, you must end it before calling 911.

When you make an emergency call, your phone’s GPS Enabled feature can help emergency service personnel find you, if you are in a location where your phone’s GPS antenna has established a clear view of the open sky and your local emergency response center has the equipment to process location information. See “GPS Enabled” on page 114, and particularly “IMPORTANT: Things to Keep in Mind” on page 115 and “Making an Emergency Call” on page 115, for more information on the limitations of this feature. Because of the limitations of this feature, always provide your best knowledge of your location to the emergency response center when you make an emergency call.
In-Call Options

Press \( \# \) during a call to display a list of available in-call features. To select an option, highlight it and press \( \# \). The following options may be available:

- **Hold** to place the call on hold.
- **3 Way** to initiate a three-way call.
- **Use Bluetooth** to switch from the phone’s microphone to a Bluetooth device.
- **2nd Call** to place a second call.
- **Contacts** to display your Contacts list.
- **Recent Calls** to display Recent Calls list.
- **My Info** to display your phone’s Information.
- **Memo** to display the phone’s electronic notepad.
- **Datebook** to enter a datebook event.
- **Messages** to create a message.
- **Store** to store a new contact.
- **Record** to record the phone call.
- **GPS** to enter the GPS application.
- **In Call Setup** to modify the in-call features.

### Important

Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

Emergency calls cannot be placed while the keypad is locked.

If you have not registered on the network, emergency calls cannot be placed while your SIM card is in your phone.

If you are bringing your phone number to Nextel from your previous carrier, you may receive a temporary telephone number while your Nextel phone is being programmed with your permanent phone number. If you make a call to 911 and the call fails, the 911 emergency response center will not be able to call you back on your Nextel phone if in the meantime, your Nextel phone has been programmed with your permanent telephone number. If the call is disconnected before location and details have been provided, call 911 again and advise that you were disconnected.
3. Making and Answering Calls

Speakerphone

Press **Speaker** (right softkey) during a call to route the phone's audio through the speaker or the earpiece.

**WARNING** Because of higher volume levels, do not place the phone near your ear during speakerphone use.

Mute

Press **Mute** (left softkey) during a call to mute the microphone. Press **Unmute** (left softkey) to unmute the microphone.

End-of-Call Options

After you receive or make a call, the call duration is briefly displayed. You are then automatically taken to the Recent Calls list.

**To save a number that is not in your contacts:**

- Highlight an entry and press **Save** (left softkey).
  (See “Saving a Phone Number” on page 25.)

**To view Call Details and Call Info:**

1. Select a recent call.
2. Press ** Details** to view the **Call Details**.
3. Press ** Details** again to view the **Call Info**.

**Saving a Phone Number**

1. Enter a phone number and press **.
2. Highlight **Store Number** and press **.
3. To store a new entry, highlight [New Contact] and press ** to add a new entry.
   - or -
   Search for an existing contact name and press ** to save the new number.
4. Enter or edit information as necessary and press **Save** (left softkey) to save the Contact.

For more information about Contacts, see “8. Contacts” on page 98.
Finding a Number

To find Contacts entries, you can either scroll through the list using your navigation key or you can search Contacts entries by name.

1. Press \(\text{\textit{Contacts}}\).
2. Press \(\text{\textit{Search}}\) (left softkey).
3. Enter the first few letters of a Contact's name and press \(\text{\textit{r}}\). (The first contact entry that matches the entered text will be highlighted.)
4. To display the Contacts entry, press \(\text{\textit{r}}\). To dial the entry's default phone number, press \(\text{\textit{c}}\).

Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail, conference call, or credit card billing numbers.

There are two types of pauses available on your phone:

- \(\text{\textit{Wait}}\) sends the next set of numbers when prompted.
- \(\text{\textit{Pause}}\) automatically sends the next set of numbers after three seconds.

Note

You can have multiple pauses in a phone number and combine waits and pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Press and hold \(\text{\textit{c}}\) until the letter \(P\) appears. The \(P\) represents a three-second pause. For a longer pause, press and hold \(\text{\textit{c}}\) more than once. Each \(P\) represents a three-second pause.
   - or -
   Press and hold \(\text{\textit{c}}\) until the letter \(W\) appears. The \(W\) means your phone waits before dialing further. A message appears asking about sending the rest of the digits.
3. Enter additional numbers.
4. Press \(\text{\textit{c}}\) to dial the number.
   - or -
   Press \(\text{\textit{c}}\) > \(\text{\textit{Store Number}}\) to save the number in your Contacts.
Making Calls

3. Making and Answering Calls

Making a Call From Contacts

1. Press > Contacts.
2. Highlight an entry and press to dial the default phone number.
   – or –
   To dial another number from the entry, highlight the name, press the navigation key right or left until the correct number type appears, and then press .

Making a Call From Recent Calls

1. Press > Recent Calls.
2. Highlight an entry and press .

Making a Phone Call Using a Voice Name

If you have created a voice name in Contacts (see page 100), say the voice name into your phone to enter the number.

1. Press and hold until a prompt appears telling you to say the voice name.
2. Say a voice name. Your phone plays the name back to you.
3. The call is placed automatically.

Tip
To stop a phone call from being completed, press or .

Speed Dialing

Each phone number stored in Contacts is assigned a Speed Dial number, which you can use to call that number. You can store up to 600 numbers in your phone’s speed dial memory.

1. Enter a speed dial number and then press .
2. Press to dial the number.

To use Turbo Dial® for speed dial locations 1–9:

Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows “Calling...”.

Note
When dialing a number with a wait, press Yes (left softkey) to send the next set of numbers.

Tip
To stop a phone call from being completed, press or .
Redialing the Last Number

Press and hold \( \text{Redial} \).

Direct Connect Calls

Nextel offers the following Direct Connect services:

- **Nationwide Direct Connect** allows coast-to-coast Direct Connect calling to Nextel subscribers to and from anywhere on the Nextel National Network (U.S.).
- **International Direct Connect** allows Direct Connect calling to and from select countries.
- **Group Connect** allows nationwide Direct Connect calling to up to 20 Nextel subscribers simultaneously. (See "Group Connect Calls" on page 30).
- **Talkgroups** allows Direct Connect calling to up to 100 Nextel subscribers in the same Direct Connect network. (See "Talkgroup Calls" on page 40.)

See www.nextel.com for more details on these Direct Connect services. Pricing for each of these services is based on your service contract.

Making Direct Connect Calls

1. Enter a Direct Connect number. (See "Dialing Nextel Direct Connect Numbers" on page 28.)
2. Press and hold the Direct Connect (DC) button on the left side of your phone. Begin talking after your phone emits a chirping sound.
3. Release the DC button to listen.

A Direct Connect call ends automatically after there is no activity on the call for several seconds.

Dialing Nextel Direct Connect Numbers

Every Direct Connect number has three parts:

- An area ID.
- A network ID.
- A member ID.

An asterisk separates each part (for example: 999*999*9999). When you enter a number containing all three parts, you must separate them with asterisks.
Using Just the Member ID

If you are contacting someone sharing your network and area IDs, you only need to enter the member ID (the last part of the number).
1. Enter a member ID.
2. Press and hold the DC button.

Making Calls From Contacts or Recent Calls

If you have numbers stored in Contacts (page 98) or Recent Calls (page 93), you can use these numbers to make calls.
1. Press \Contacts or Recent Calls.\n2. Highlight an entry and then press and hold the DC button to call the entry's Direct Connect number.

Making Direct Connect Calls Using a Voice Name

If you have created a voice name in Contacts, say the voice name into your phone to enter the number.
1. Press and hold the Speaker button (s) until a prompt appears telling you to say the voice name.
2. Say a voice name. Your phone plays the name back to you.
3. Press and hold the DC button.
3. Making and Answering Calls

Answering Direct Connect Calls

When you receive a Direct Connect call, your phone emits a tone or vibrates. You then hear the voice of your caller.

1. Wait for the caller to finish speaking.
2. Press and hold the DC button. Continue as you would on any Direct Connect call.
3. Press \( \text{\#} \) to end the call.

A Direct Connect call ends automatically after there is no activity on the call for several seconds.

Group Connect Calls

A Group Connect call is similar to a Direct Connect call to one user, but is made to multiple Direct Connect subscribers at once. You can create Groups from your phone and call up to 20 other Group Connect-compatible phones* anywhere on the Nextel National Network. You can create a Group for one-time use or store it to Contacts so you can call it at any time.

* Not all phones are Group Connect-compatible. See www.nextel.com for more details on Group Connect.

Making Group Connect Calls

1. From Contacts or the Recent Calls list, highlight or select a Group.
2. Press the DC button.

Tip

You can also start a Group Connect call by entering or selecting a Direct Connect number. See “Starting a Group Connect Call With a Direct Connect Number” on page 32.

Answering Group Connect Calls

Proceed as if answering a Direct Connect call from one user. Only one person at a time may speak on a Group Connect call.

In order to store Groups to your Motorola Stature i9 phone, you must use the 128K SIM card that came with your phone. The 128K SIM card is labeled “Nextel 600 Contcs & 25 Grps”. With this SIM card, a maximum of 25 groups can be added to your Motorola Stature i9 phone. Group entries created with your Motorola Stature i9 phone may not be readable by older iDEN SIM-based phones.
Creating Groups in Contacts

1. Press \(\) > Contacts.
2. Select [New Group].
3. To assign a name to the Group, enter the name.
5. To create a voice name for the Group (optional), select [Options] > Voice Name. Follow the prompt to record a Group name. When you have finished, press Back (right softkey).
6. Press Save (left softkey).

Adding Group Members

You can add Group members that have a Direct Connect number and Group Connect-compatible phone to your Group by selecting them from Contacts, the Recent Calls list, Memo, or by manually entering the Direct Connect number from your keypad. You can also add all members in an existing Group to another Group by selecting the Group name from Contacts.

To add Group members from Contacts, the Recent Calls list, or Memo:

1. While creating a Group, select [Add Member].
2. Highlight desired entries and press \(\). A checkmark appears next to each selected member.
3. Press Done (left softkey) and then press Save (left softkey) to save the group.

To add Group members manually from the keypad:

1. While creating a Group, select [Add Number].
2. Enter the Direct Connect number.
3. Press \(\) and then press Save (left softkey).
Starting a Group Connect Call With a Direct Connect Number

1. Press > Push To Talk > Direct Connect, select entries for a Group Connect call, and go to step four. (To add members or numbers from Recent Calls or Memo, scroll left or right)
   - or –
   From standby mode, enter a Direct Connect number.
   - or –
   From Contacts or Recent Calls, highlight an entry containing a Direct Connect number.
3. Add more Group members. See “Adding Group Members” on page 31.
4. To save the Group, press > Store Group.
   - or –
   To call without saving, press Done (left softkey).
5. To make the call, press the DC button.

Removing Members or Groups

To remove a member from a Group:

1. From Contacts, highlight a Group and press Edit (left softkey).
2. Highlight a member and press > Remove Member.
3. Press Save (left softkey).

Note You can also select Remove All Members; however, you will have to add at least two new members to save the edited Group.

To delete a Group from Contacts:

1. From Contacts, highlight a Group.
3. Press Yes (left softkey).

Storing Groups

To store a group to Contacts from the Recent Calls list:

1. From the Recent Calls list, select a Group and press Save (left softkey).
3. Making and Answering Calls

2. Add more information to the entry (optional).
3. Press **Save** (left softkey).

**To store a group to Contacts from an active call:**
1. During an active Group Connect call, press **5** > **Store Group**.
2. Add more information to the entry (optional).

**Note** You cannot record a voice name during an active call.

3. Press **Save** (left softkey).

**Storing Members of Groups**

**To store a member from the Recent Calls list or within Contacts:**
1. Display a Group and press **5** > **Store Number**.
2. Select a number or member to store.
3. Add more information to the entry (optional).
4. Press **Save** (left softkey).

**To store a member from an active call:**
1. During an active Group Connect call, press **5** > **Store Number**.
2. Select a number or member to store.
3. Add more information to the entry (optional).

**Note** You cannot record a voice name during an active call.

4. Press **Save** (left softkey).

**Group Connect Call Information**

While you are in a Group Connect call, the following appears on the screen:

- The name of the Group.
- The name or the Direct Connect number of the person speaking.
- The number of members who are participating in the Group Connect call.
Group Connect Call Details

During a Group Connect call, you can view details about the other group members, such as their name or Direct Connect number, and their status on the call.

To view Group Connect call details:

- Press Details (left softkey).

In the Details view, these icons appear next to member names or Direct Connect numbers:

- The member of the Group who is speaking.
- A member of the Group who is active on the Group Connect call, but not speaking.
- A member of the Group who has exited the call.
- A member of the Group who could not be reached on the Group Connect call.
- A member of the Group whose status is unknown.

Nextel Direct Send

Nextel Direct Send lets you use Direct Connect calls to exchange pictures, My Info, contact information, and Groups with other phones that have this capability.

Nextel Direct Send cannot be used during Talkgroup calls. Pictures cannot be sent in Group Connect calls.

Sending a Picture

When you send a picture using Nextel Direct Send, the picture appears on the display of the receiving phone, and is saved by that phone.

Sending a Picture During a Call

You can send a picture at any time during a Direct Connect call, whether you made or received the call. (Additional charges may apply.)

You cannot talk or listen on a Direct Connect call while a picture is being transmitted. Other activities, such as searching for a picture, do not prevent you from talking or listening.
To send a picture during a call:
1. While in a Direct Connect call, press Picture (right softkey). A list of pictures that can be included in a Direct Connect call appears.
2. Select a picture and press the DC button to send it.
3. Wait while the picture is transmitted. The Direct Connect call is temporarily interrupted while a picture is transmitted.
4. When prompted, press the DC button to resume the Direct Connect call.

Starting a Call by Sending a Picture
You can start a call by choosing a stored picture from the Media Center.
To do this, you must have the recipient's Direct Connect number and IP address stored in your Contacts.

Note
The first time you send a stored picture after turning the phone on, the message Picture Fees May Apply appears and you are prompted to respond. Press Yes (left softkey) to send the picture. Press No (right softkey) to cancel.

Tip
When a person sends you My Info from his or her phone, including his or her Direct Connect number and IP address, you can then easily store this information to Contacts from the Recent Calls list.

To start a call by sending a picture:
1. Press > Multimedia > Media Center and then highlight or select a picture.
2. Press > Send Via... > Direct Send.
3. Select A Contact or A Recent Call. These names have Direct Connect numbers and IP addresses stored.
4. Select a name and press the DC button to send the picture.
5. When prompted, press the DC button to resume the Direct Connect call.

Receiving a Picture
When someone sends you a picture using Nextel Direct Send, your phone emits a tone or vibrates, and a message appears on the display asking you to accept the picture.
Pictures you receive are saved to your phone's memory and are accessible through the Media Center. When you receive a picture, it appears every time you are in a Direct Connect call with the person who sent it unless you delete the picture from the Media Center. This occurs for the last 20 people who sent you pictures.

**To accept a picture:**

1. When you see the message asking you to accept the picture, press **Yes** (left softkey). (To decline the picture press **No** [right softkey].)
2. Wait while the picture is transmitted. The Direct Connect call is temporarily interrupted while a picture is transmitted.
3. When prompted, press the DC button to resume the Direct Connect call.

**Note**

The first time you accept a stored picture after turning the phone on, the message **Messaging Fees May Apply** appears and you are prompted to respond. Press **Yes** (left softkey) to accept the picture, Press **No** (right softkey) to cancel.

**Tip**

To stop the transmission before it is finished, press **Cancel** (right softkey).

**Setting Picture Capability**

To turn your phone's ability to send and receive pictures in Direct Connect calls on or off:

1. Press **Menu** > **Push To Talk > PTT Options > On/Off Settings.**
2. Select **Pictures** and press **r** to check or uncheck the box.
3. Press **Done** (left softkey) to save the setting.

This setting does not affect your phone's ability to send and receive My Info or contact information.

**Sending My Info and Contact Information**

When you send My Info or contact information using Nextel Direct Send, the information you send appears on the display of the receiving phone. After the call, the information appears on that phone's Recent Calls list.

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Sending My Info

You can control what portion of the information in My Info is sent and whether it is sent automatically in every Direct Connect call or only when you choose to send it.

The information your phone sends always includes My Name and Direct Connect. It may include Line 1, Line 2, Carrier IP, and Private ID2 depending on the options provided by your service provider and how you set your sending options.

The default setting is Line 1 only.

To change which fields are sent:
1. Press \( \text{green}\) > Tools > My Info.
2. Press \( \text{green}\) > Direct Send Setup > Info To Send.
3. A checkmark appears next to the fields that will be sent. To add or remove the checkmark, select the field.
4. When you are finished, press Done (left softkey).

To control whether your information is sent automatically:
1. Press \( \text{green}\) > Tools > My Info.
2. Press \( \text{green}\) > Direct Send Setup > Auto Send.
3. Select On to send your information automatically, or Off to send your information only when you choose to send it.

Tip When you send My Info, certain information, such as your email address or fax number, cannot be included. To send complete contact information, create an entry for yourself in Contacts and send it.

Note When you receive your phone, it is set to send your information automatically.

To send My Info during a call:
1. While in a Direct Connect call, press \( \text{green}\) > Direct Send My Info.
2. When Ready to Send appears, press the DC button to send the information.

To start a call by sending My Info:
1. Press \( \text{green}\) > Tools > My Info.
2. Press \( \text{green}\) > Direct Send My Info.
3. Enter a Direct Connect number or press Browse (left softkey) and select a number from Contacts, Recent Calls, or Memo.

4. When Ready to Send appears, press the DC button to send the information.

**Sending Contact Information**

You can send contact information by selecting a Contacts entry.

Contacts entries that contain only addresses cannot be sent. When Contacts entries are received, they do not include ring tones or pictures.

To send contact information during a call:

1. While in a Direct Connect call, press Contacts.
2. Highlight a Contacts entry and press Send Via... > Direct Send.

3. When Ready to Send appears, press the DC button to send the contact information.

To start a call by sending contact information:

1. From Contacts, highlight or select an entry.
2. Press Send Via... > Direct Send.
3. Enter a Direct Connect number or press Browse (left softkey) and select a number from Contacts, Recent Calls, or Memo.
4. When Ready to Send appears, press the DC button to send the contact information.

**Receiving My Info or Contact Information**

When you receive My Info or contact information from another phone, an icon appears on the display.

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To view the information while still in the Direct Connect call:
- Press \( \text{View Contact} \).

You can also view My Info from other phones on the Recent Calls list. See “7. Recent Calls” on page 93.

**Sending Groups Using Direct Send**

You can send a Group using Nextel Direct Send so that the person who receives the Group can use the list.

**To send a Group from the Recent Calls list:**
1. From Recent Calls, highlight a Group and press \( \text{Send Group} \).
2. To include yourself in the Group, press Yes (left softkey). To exclude yourself, press No (right softkey).
3. Enter a Direct Connect number or press Browse (left softkey) and select a number from Contacts, Recent Calls, or Memo.
4. When Ready to Send appears, press the DC button to send the contact information.

**To send a Group from Contacts:**
1. From Contacts, highlight a Group and press \( \text{Send Via...} \).
2. To include yourself in the Group, press Yes (left softkey). To exclude yourself, press No (right softkey).
3. Select Direct Send.
4. Enter a Direct Connect number or press Browse (left softkey) and select a number from Contacts, Recent Calls, or Memo.
5. When Ready to Send appears, press the DC button to send the Group.

The Group will appear in the Recent Calls list on the phone to which you sent the Group.

**Note:**
- If you choose to include yourself and the Group already contains 20 members, you will be prompted that the list is full. You will be excluded from the list.
Talkgroup Calls

A Talkgroup is a predetermined group of Direct Connect users, created by an account administrator. Talkgroups can contain up to 100 members.

Difference Between Group Connect and Talkgroup Calls

In a Group Connect call, you or another caller determines who can participate in the call. By contrast, participation in a Talkgroup is determined by an administrator. Here are the ways Group Connect and Talkgroup calls differ.

Joining a Talkgroup

To participate in a Talkgroup, the account administrator must first add you to the membership and then you must “join” the Talkgroup.

1. Press **Contacts** (right softkey) and highlight a Talkgroup.
2. Press **Join** (left softkey).

You can now receive communications from other members of this Talkgroup.

You will hear all active Talkgroup conversations on your phone. To silence them, press **> Push To Talk > PTT Options > Tgrp Silent** and then select **On**.

<table>
<thead>
<tr>
<th></th>
<th>Group</th>
<th>Talkgroup</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setup</td>
<td>Dynamically, via your phone</td>
<td>Predefined, via Nextel administrator using Talkgroup Management</td>
</tr>
<tr>
<td>Voice Activated</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Dialing</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Group Icons

- **Nationwide**
- **Limited to local market and network (fleet)**

Maximum Group Size

- **21** (including originator)
- **100**
Adding More Talkgroups

You can be included in additional Talkgroups by doing one of the following:

- Contacting your Nextel Sales Representative at the time of activation.

Making Talkgroup Calls

1. Press # and then enter the Talkgroup number.
   - or –
   Select the Talkgroup from Contacts or the Recent Calls list.
2. Press the DC button and continue as if making a Direct Connect call.

Receiving Talkgroup Calls

- Answer it as you would a regular Direct Connect call. Only one person at a time may speak on a Talkgroup call.

During and immediately after a Talkgroup call ends, press Options (right softkey). Your phone displays actions you can take at this time.

Call Alerts

Call Alerts let you notify others that you want to communicate with them using Nextel Direct Connect. When a user receives a Call Alert, the phone sounds a tone and displays your name or Direct Connect number.

Sending Call Alerts

1. Enter a Direct Connect number and press Alert (left softkey).
2. When “Ready to Alert” appears, press the DC button to send the Call Alert.

Note: You can send a Call Alert from Recent Calls or Contacts. Select a Direct Connect number and continue as explained above.
42  3. Making and Answering Calls

Responding to a Call Alert

To answer a Call Alert:

Press the DC button to make a Direct Connect call to the sender.

To clear a Call Alert:

Press Clear (right softkey).

To store a Call Alert in the Call Alert queue:

Press Queue (left softkey).

Using the Call Alert Queue

When you queue a Call Alert, it remains in the Call Alert queue until you make a Direct Connect call to the sender or delete it.

Viewing Call Alerts

1. Press > Push To Talk > Call Alert.
2. Scroll through the list.

Viewing Call Alert Date and Time

1. Press > Push To Talk > Call Alert.
2. Select a Call Alert and press r.

Responding to Call Alerts in the Queue

After you queue a Call Alert, you can respond to it by making a Direct Connect call to the sender or sending a Call Alert to the sender.

To make a Direct Connect call to the sender:

1. Press > Push To Talk > Call Alert.
2. Highlight a Call Alert and press the DC button to begin the call.

This removes the Call Alert from the queue.

To send a Call Alert to the sender:

1. Press > Push To Talk > Call Alert.
2. Highlight a Call Alert and press Alert (left softkey). Ready to Alert appears on the display.
3. Press the DC button until Alert Successful appears on the display.

Deleting Call Alerts

to delete a Call Alert from the queue:
1. From the Call Alert queue, highlight a Call Alert and press \( \text{Menu} \) > Delete.
2. Press \( \text{Yes} \) or press Yes (left softkey) to confirm.

To delete all Call Alerts from the queue:
1. From the Call Alert queue, press \( \text{Menu} \) > Delete All.
2. Press \( \text{Yes} \) or press Yes (left softkey) to confirm.

Direct Talk

Nextel Direct Talk allows for two-way radio communication "off the network" between two or more phones equipped with this capability. This feature is useful in areas without network coverage.

You can make:
- **Code calls** – two-way radio calls conducted off the network and using open channels and codes. In these calls, anyone using your same channel and code can hear your conversation.
- **Private calls** – two-way radio calls conducted off the network and using the wireless phone numbers of the participants. In these calls, others using the same channel cannot listen in.

When using Direct Talk mode, the two phones should be a minimum of six feet apart to maximize performance and improve transmission range. You can only make Direct Talk calls to users located within your range. This varies according to terrain, man-made structures, and atmospheric conditions.

Most traditional phone features are not available in Direct Talk mode, including on-network phone calls; Direct Connect, Group Connect, Talkgroup calls, and Call Alerts; data services; messaging; call timers; and call forwarding.
Setting Your Phone to Direct Talk

Before you and another caller can use Direct Talk, both of your phones must be set to Direct Talk mode.
1. Press / > Push To Talk > Direct Talk.
2. Select Go To Direct Talk.
After a few seconds, your channel and code appear on the display screen. Your phone displays the last channel and code used for Direct Talk.

To return to network mode from Direct Talk:
1. Press / > Push To Talk > DT Options.
2. Select Exit Direct Talk.
After a few seconds, your phone returns to network service.

Code Direct Talk Calls

To make Direct Talk Code calls, both parties must be on the same channel and code and have their phones set to Direct Talk. Anyone within range who is set to the same code and channel can hear all conversations.

To set a channel and code:
1. In Direct Talk mode, press Edit (left softkey) > Channel, and then select a channel.
2. Select Code and select a code.
3. Press Back (right softkey) to return to the Direct Talk standby screen.

Making and Receiving Code Calls in Direct Talk Mode

In Direct Talk mode, press and hold the DC button. Your phone displays Transmitting, along with the channel and code selected.

The tone emitted from your phone when making a Direct Talk call sounds different from the tone heard on Direct Connect calls conducted on the network.

If you receive an error message, this means:
- There may be no parties on your channel or code.
- You are out of range.

When you receive a Code call using Direct Talk, your phone displays Receiving, along with the channel and code selected. Reply as on a Direct Connect call.
Private Direct Talk Calls

Private Direct Talk allows you to silence all the calls on a channel that are not directed specifically at you. To do this, you must first set your phone to Private Only.

To set your phone to Private Only:
2. Press Back (right softkey) to return to the Direct Talk standby screen.

To reach you, other Direct Talk callers must be on your same channel and dial your ten-digit wireless phone number to reach you.

Note: You do not need to set your phone to Private Only to receive Private calls. If you are on the same channel as your caller, you can receive Private Direct Talk calls.

Making a Private Direct Talk Call

You can make Private Direct Talk calls to any person on your same channel. You do not need to set your phone to Private Only.

To make a private Direct Talk Call:
1. In Direct Talk mode, enter a ten-digit wireless phone number. (You can also select a number from Contacts or Recent Calls.)
2. Make the call in the same way you make a regular Direct Connect call.

If you receive an error message, it means:
- You may not be using a valid wireless phone number.
- The person that you are trying to reach may not be in Direct Talk mode.
- The person that you are trying to reach is set to a different channel, or is out of range.
Receiving All Calls on a Channel

You can set your phone to receive all Direct Talk transmissions that are within range and set to the same channel. Do this by selecting Receive All, instead of a code.

You cannot initiate a call when the code is set to Receive All. If you press the DC button to initiate a Direct Connect call and your code is set to Receive All, you receive an error message.

To set the code to Receive All:

2. Press Back (right softkey) to return to the Direct Talk standby screen.

Making Emergency Calls While in Direct Talk Mode

If you attempt to make an emergency 911 call while in Direct Talk mode, your phone automatically exits Direct Talk mode and attempts to find a network signal.

If you are out of network coverage, your phone cannot make an emergency 911 call until you return to a network coverage area. You must wait until the phone reconnects to a network before attempting to make an emergency 911 call.
4. Service Features: The Basics

- Message Center (page 47)
- Receiving Messages (page 48)
- Voicemail (page 49)
- Multimedia Messages (MMS) (page 50)
- Text Messaging (SMS) (page 58)
- Caller ID Blocking (page 59)
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- Making a Second Call (page 60)
- Making a Three-Way Call (page 61)
- Call Forwarding (page 61)
- Making International Calls (page 63)
- Special Dialing Codes (page 63)
- Nextel Phone Services (page 64)

Message Center

The message center manages your messages. You can listen to or view voicemail messages, Multimedia Messaging Service (MMS) messages (which include most phone-to-phone text messages), Net alerts, and SMS text messages in the message center.

The message center also lets you create and send MMS messages, including phone-to-phone text messages. It stores messages you have sent and lets you save drafts of messages you are creating.

Accessing the Message Center

Press ° > Messages.

Message Center Options

After accessing the message center, select an option:
- [Create Message] — begin creating an MMS message.
- Voice Mail — access received voicemail messages.
- Inbox — access received MMS and SMS messages.
- Drafts — access MMS messages you have created and saved but not sent.
Receiving Messages

When you receive a voicemail message, Multimedia Messaging Service (MMS) message, text message (SMS), or Net alert, you have two ways to access the message:

- Respond to the message notification that appears when the message is received.
- Dismiss the message notification and access the message later through the message center.

Message Notifications

When you receive a message, your phone notifies you with text on the display, the message LED on the front of the phone, and a notification tone or vibration. You can access the message or dismiss the notification.

To dismiss the message notification, press the Smart button (1) on the upper right side of the phone if the phone is closed. If the phone is open, press Later (right softkey).

If you dismiss the notification, the message is not deleted. You can access it through the message center.

If you are not on a phone call when you receive a message, your phone sounds a notification tone every 30 seconds until you access the message, you dismiss the notification, or the alert time-out expires.

When you are on a phone call, you can receive message notifications for all types of messages except MMS messages. For other types of messages, your phone may sound a notification tone during the call or after you end the call, depending on how you set your notification options.

For information on notification options, see “Setting Message Notification” on page 77.

Retrieving Your Messages

1. Press > Messages.
2. Highlight a message type and press (1).
Voicemail

To receive voicemail messages, you must first set up your voicemail box.

If you are bringing your phone number from another carrier, we suggest you set up your voicemail box after the number you brought to Nextel is active on your Nextel phone and your temporary phone number is deactivated. If you set up your voicemail box prior to this, all messages and all settings (including your greeting and password) will be lost when the number you have brought to Nextel becomes active.

Setting Up Your Voicemail Box

Using your Motorola Stature i9 phone, dial your ten-digit Nextel Personal Telephone Number (PTN). For example: 7035557777. Follow the system instructions to create a new four- to seven-digit password, record your name, and record a greeting. When the system says, “Thank you for using Nextel Voicemail,” your mailbox is set up.

If you are setting up your voicemail from a phone other than your Motorola Stature i9, dial your ten-digit Nextel PTN. When you hear the greeting, press * to access your voicemail box. The system will prompt you to enter your password. Enter the last seven digits of your Nextel PTN. For example: 5557777. This is your temporary password. Follow the system instructions to complete your mailbox setup.

You are in the main voicemail menu when you hear the voicemail system options.

For details on using your voicemail, follow the audio prompts provided by the voicemail system.

Playing Messages

- When you receive a new voicemail message, you can either listen to it immediately by pressing Call (left softkey), or later by pressing Back (right softkey).
- To listen to your voicemail messages after dismissing the onscreen prompt, press Messages > Voice Mail. You will be connected to your voicemail box.
Multimedia Messages (MMS)

Multimedia Messaging Service (MMS) lets you send and receive messages that may include text, pictures, and audio recordings.

Your MMS address is PTN@messaging.nextel.com. Your PTN is your ten-digit Nextel Personal Telephone Number.

Accessing MMS Messages

1. Press \( \text{M} > \text{Messages} \).
2. Select Inbox (also includes SMS messages), Drafts, or Sent Items.
   - If you have more than 9 messages, scroll right or left to display the next or previous page.

To open a message on the current page:
- Highlight a message and press \( \text{M} \).

Creating and Sending Messages

Each message you create may contain the following fields:
- To — the phone numbers or email addresses of one or more recipients.
- Message — the body of the message. This may include text, pictures, ring tones, or voice records.
- Subject — the subject line.
- Attach — one or more attachments. These may be pictures, ring tones, or audio files, including voice records that you create while creating the message.
- Cc — the phone numbers or email addresses of additional recipients.
- Auto Replies — lets you insert replies the recipient can choose from when replying to your message, if the recipient's phone also has this feature.
- Priority — sets the message priority to normal or high.
- Report — lets you receive a report confirming that your message was delivered.

Note
Most common phone-to-phone text messages are sent and received as MMS messages on your Motorola Stature i9. Text messages sent from other phones or mobile devices to your phone number arrive as MMS messages.
Valid Until — sets a date after which no more attempts are made to deliver the message.

To send a message, you must address it to at least one recipient. All other message fields are optional and you can fill them in any order.

Entering Text
In message fields that require you to enter text, you can begin entering the text from the keypad when the field is highlighted.

While entering text, press / to choose a text input mode from the context-sensitive menu. (See “Entering Text” on page 16.)

Message Size
You can create and send messages of up to 100 KB, including attachments. The size of the message appears at the top of the display as you are creating the message.

Sending or Canceling
To send the message at any time after it has been addressed:
- Press Send (left softkey) or press > Send.

To cancel the message at any time:
- At the message screen, press Cancel (right softkey) or press to cancel the message and save it in Drafts.

Creating a Message
1. Press > Messages > [Create Message].

Tip: You can also select [Create Message] from Inbox, Drafts, or Outbox or begin messages from Contacts, Recent Calls, Media Center, or standby mode, or by replying to a message in your inbox.

2. Address the message:
- Select To. Enter the phone number or email address from the keypad and press . Repeat this action to enter more phone numbers or email addresses.
- or -
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Press Browse (left softkey) to select recipients from Contacts or Recent Calls. Highlight recipient(s), press [ ] to select them (entries will be checked), and then press Done (left softkey).

3. To enter or edit the body of the message:
   - Select Message and then use any of the following options to enter your message.

   **Tip**
   To remove a phone number or email address from the list of message recipients, highlight the phone number or email address and press Remove (right softkey).

   **Note**
   - Enter text from the keypad.
   - Use a Quick Note. See “Quick Notes” on page 54.
   - Insert a picture, a ring tone, or an audio file. See page 54.

When you are finished, press [ ].

4. To send the message without additional options, press Send (left softkey) or press [ ] > Send.

Adding More Message Options

1. To view more fields in a message you are creating, select MORE or press More (left softkey).
2. To create or edit the subject line, select Subject, enter a subject and press [ ].
3. To add CC’s, select Cc and add recipient(s).
4. To insert replies the recipient can choose from when replying to your message, select Auto Replies.
   - Enter text from the keypad or select a Quick Note (see “Quick Notes” on page 54). Press Back (right softkey) when you are finished.

5. To set the priority of the message, select Priority and then select a setting.
6. To request a report confirming that your message was delivered, select [ ] > Delivery Report > On.
7. To set a date after which attempts to deliver the message end:
Select Valid Until, select or enter a date, and press enter.
To set no date, press No Date (left softkey).

8. To send the message, press Send (left softkey) or press > Send.

Replying to a Message

You can reply to a read message while you are viewing it or while it is highlighted in the Message Center. You cannot reply to unread messages.

When you reply to a message, some of the fields in your reply are filled in automatically. These may include To, Message (the first 40 characters of the received message), Subject, and Cc.

To reply to a message:

1. Display or highlight a read message and press Reply (left softkey). (To reply to the sender and all recipients, press > Reply All)
2. Select [Create Reply] and enter a reply message or select a short reply from the list.
3. Edit any applicable message fields and press enter.
4. Press Send (left softkey).

More Ways to Begin a Message

In addition to beginning a message from the message center, you can begin a message from Contacts, the Recent Calls list, standby mode, or the Media Center.

To begin a message from Contacts:

1. From the Contacts list, highlight an entry.
2. Scroll left or right to view the Contacts types until you see the icon for the phone number or email address to which to send the message.
3. Press Create (left softkey) or press > Create Message.
4. Create and send the message.
To begin a message from the Recent Calls list:
1. From the Recent Calls list, highlight an entry.
2. If the entry has more than one phone number stored, display the phone number to which to send the message.
3. Press Create (left softkey) or press / > Create.
4. Create and send the message.

To begin a message from standby mode:
1. Enter a phone number and press / > Create Message.

To begin a message from the Media Center:
1. From the Media Center, highlight or select a picture or audio file.
2. Press Send (left softkey).
3. Create and send the message. The selected file is automatically included as an attachment.

Quick Notes
When you are filling in the Message and Subject message fields, you can add preset words or phrases called Quick Notes. After you add Quick Notes, you can edit them as you would any other text.

To insert a quick note:
1. While you are creating a message, highlight or select Message or Subject and then press QNotes (left softkey).
2. Select a Quick Note to insert into the message.

| Tip | To add a quick note after you have already started entering a message, press / > Insert > Insert QNotes, and select a note. |

To create new Quick Notes to use in later messages, see “Text Messaging (SMS)” on page 58.

Inserting Pictures
You can insert pictures from Media Center. If the forward locked icon (u) appears next to a file, it cannot be included in a message.

1. Highlight the Message field and press / > Insert > Insert Picture. (You will see a list of available pictures.)
2. Highlight a picture and press .
Inserting Audio Files or Voice Records

You can insert audio files from the Media Center or voice records from your voice records list. Preloaded audio files or files with the forward locked icon ( disponíveis) cannot be included in a message.

1. Highlight the Message field and press > Insert > Insert Audio. (You will see a list of available audio files.)

2. Highlight an audio file or voice record and press .
   - To record a voice record, select Record Voice and record a new voice record.

Removing an Inserted Item

To remove an item inserted into a message:

1. Select the Message field and highlight the item.

2. Press Delete (left softkey).

Drafts

While you are creating a message, you can save it in Drafts before you send it. You can view, edit, send, or delete saved drafts.

Saving a Message in Drafts

- While you are creating a message, press > Save In Drafts.

After saving, you can continue to create the message. The version you saved in Drafts will not change.

Accessing Saved Drafts

- Press > Messages > Drafts.

Outbox

Messages you have sent or tried to send are stored in the Outbox.
Forwarding Sent Items

1. Press > > > Outbox.
2. Highlight a message and press > Forward.
3. Edit and send your message.

Resending Messages

If a message was not sent from your phone, you can resend it.

1. Press > > Outbox.
2. Highlight a message and press Resend (left softkey).
   
   Note: If your message was sent successfully, Resend will not appear as an option.

Receiving a Message

When you receive an MMS message, a message notification appears on the display.

To view the message:

   ➤ Press or press Read (left softkey). The message is downloaded from the message server.

To dismiss the message notification:

   ➤ Press Later (right softkey).

This icon appears on the display, reminding you that you have a new message.

Navigating a Message

As you scroll through a message, numbers, email addresses, and website URLs are highlighted.

Pictures and audio recordings are also highlighted.

Embedded Objects and Attachments

Messages may contain pictures or audio files as part of the body of the message or as attachments.

If a message contains pictures or audio files in the body of the message, highlight each picture or audio file to view or play it.

If a message contains a picture or audio file as an attachment, highlight the attachment and press to view the picture or play the audio file.

Note: Audio files in messages do not play if VibeAll is set to On.
Actions for Received Messages

Deleting
To delete unread messages:
1. Highlight a message and press Delete (left softkey).
2. Press # or press Yes (left softkey) to confirm.
To delete read messages:
1. Highlight or view a message and press / > Delete Message.
2. Press # or press Yes (left softkey) to confirm.

Forwarding
1. Highlight or view a message and press / > Forward.
2. Create and send your message.
Embedded objects and attachments are included when you forward a message.

Locking and Unlocking
When you lock a message, it cannot be deleted until you unlock it.
- Highlight or view a message and press # > Lock Message or Unlock Message.

Calling a Number in a Message
If any field in a message contains a phone number, Direct Connect number, or Talkgroup ID, you can call or send a Call Alert to that number.

To make a call to a number in a message:
1. View the message.
2. Highlight a number and press # to make a phone call or press the DC button to make a Direct Connect call.

To send a Call Alert to a Direct Connect number in a message:
1. View the message.
2. Highlight a Direct Connect number and then press # > Alert.
3. Press the DC button.

*To make a Talkgroup call to a Talkgroup ID in a message:*
1. View the message.
2. Highlight a Talkgroup ID and then press > Talkgroup.
3. Press the DC button.

**Storing Message Information to Contacts**

If a message you receive contains a phone number, Direct Connect number, Talkgroup ID, or an email address in any of the fields, you can store this information to Contacts.

1. View the message.
2. Highlight a number or email address and then press > Save Number or Save Email.
3. Select [New Contact] to store the number in a new entry, or select an entry to store the information to an existing entry.
4. With the Contacts type field highlighted, scroll left or right to display a Contacts type for the number or email address.

5. Press Done (left softkey).

**Going to a Website**

If a message contains one or more website URLs, you can go to the website.

1. View the message.
2. Highlight a URL and then press > Go To Website.

**Note**
The entire URL must appear in the message. Otherwise, you cannot go to the website.

**Saving Attachments or Embedded Files**

1. View a message.
2. Highlight an attachment or an embedded picture or audio file and then press > Save Picture, Save Audio, or Save Attachment.

**Text Messaging (SMS)**

With text messaging (SMS), you can receive instant text messages from another messaging-ready phone or from an email account.
Your phone's SMS address is PTN@page.nextel.com. Your PTN is your ten-digit Personal Telephone Number.

Accessing Text Messages

- When you receive a text message, you will see an alert. Press Read (left softkey) to display the message.

**Caller ID Blocking**

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

- **Per-Call Blocking**
  - To block delivery of your number for a single phone call:
    - Press *67 before dialing the call.
  - Your Nextel phone number cannot be blocked from calls made to 911, 800, 855, 866, 877, 888, or other toll-free phone numbers.

- **Per-Line Blocking**
  - You can request that Nextel Customer Service permanently block delivery of your phone number on every call you make. In this case, you may need to display your number for certain calls.
  - To show your number on a per-call basis:
    - Press *82 before dialing the call.

**Call Waiting**

Call Waiting lets you receive a second call while on an active call. Call Waiting is always available, unless you turn it off for a specific call.

Most traditional phone-to-phone text messages arrive as MMS messages on your Motorola Stature i9. Your phone can send and receive MMS messages. Your phone can receive SMS text messages, but it cannot send them.
If you are on a call and receive a second call, your phone emits a tone and displays a message.

To accept the second call and put the active call on hold:

- Press Yes (left softkey).

To accept the second call and end the active call:

1. Press 0. Your phone rings with the second call.
2. Answer the second call.

To decline the second call:

- Press No (right softkey). If you subscribe to voicemail, the call is forwarded to your voicemail box, unless you set Call Forward for If Busy to a different number.

Turn Off Call Waiting

To turn off Call Waiting before a call:

- Press */0 before dialing the call. Call Waiting is reactivated once the call ends.

To turn off Call Waiting during a call:

- Press */0 > In Call Setup > Call Waiting > Off.

Tip: To turn Call Waiting back on while still on the call, set this option to On.

Making a Second Call

1. Place or receive a phone call.
2. While the call is active, press */0 > 2nd Call. (The first call is placed on hold.)
3. Enter a second phone number and press 0 to place the call.

Note: For quick ways to enter the number, press */0.

To end the second call and make the on-hold call active:

- Press 0.

To make the on-hold call active and put the active call on hold:

- Press Switch (right softkey).
Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. During an active phone call, press \( \text{[3 Way]} \). (The first call is placed on hold.)
2. Enter a second phone number and press \( \text{[Join]} \).
3. Press \( \text{Join} \) (right softkey).

If one of the people you called hangs up during the call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

To merge two calls into a three-way call:

1. During an active phone call, press \( \text{[2nd Call]} \). (The first call is placed on hold.)
2. Enter a second phone number and press \( \text{[Join]} \).
3. Press \( \text{[Join]} \).

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

Call Forwarding sends calls to the phone numbers you specify. You can forward all calls to one number or forward missed calls to different numbers depending on the reason you missed the call.

Forwarding All Calls

When you set your phone to forward all calls, an icon appears in the top row of the display:

- Phone line 1 is active; calls to phone line 1 are being forwarded.
- Phone line 1 is active; calls to phone line 2 are being forwarded.
- Phone line 1 is active; calls to phone lines 1 and 2 are being forwarded.
4. Service Features: The Basics

To forward all calls:
1. Press \(\text{Home} >\) Settings \(>\) Phone Calls \(>\) Call Forward \(>\) Forward \(>\) All Calls.
2. Select To.
   - If you specified a forwarding number for all calls before, this number appears.
   - To forward calls to this number, press \(\text{0}\).
   - To delete this number, press \(\text{0}\), and then press and hold Delete (left softkey).
3. To enter a forwarding number:
   - Enter the number or press Search (left softkey), select Contacts, Recent Calls, or Memo, and then select a number.
4. Press \(\text{0}\). All your calls are now forwarded to the number you specified.

Turning Off Call Forwarding
1. Press \(\text{Home} >\) Settings \(>\) Phone Calls \(>\) Call Forward \(>\) To.
2. Set this option to Off.
All your calls are now sent to your phone.

Forwarding Missed Calls
Calls you miss are forwarded according to the options set for missed calls. By default, missed calls are forwarded to voicemail.

You can specify a forwarding number for each type of missed call:
- If Busy — Your phone is on a call or transferring data.
- If No Answer — You do not answer on the first four rings.
- If Unreachable — Your phone is out of coverage or powered off.

Note: You are charged a higher rate for calls you have forwarded.
To forward missed calls:

1. Press \( \text{Settings} \rightarrow \text{Phone Calls} \rightarrow \text{Call Forward} \rightarrow \text{Forward} \rightarrow \text{Detailed} \).

2. Select \text{If Busy} to specify a forwarding number for calls received when your phone is busy.

3. If you specified a forwarding number for this type of call before, this number displays.
   - To forward calls to this number, press \( * \) and go to step 6.
   - To delete this number, press \( * \), and then press \( * \) (left softkey).

4. To enter a forwarding number:
   - Enter the number or press \text{Search} (left softkey), select \text{Contacts}, \text{Recent Calls}, or \text{Memo}, and then select a number.

5. Press \( \text{r} \).

6. Repeat step 2 through step 5 for \text{If No Answer} and \text{If Unreachable}.

7. When you are finished, press \text{Back} (right softkey).

Making International Calls

Your service default is "International Calls Restricted." Contact Nextel Customer Service to obtain international dialing access.

Calls placed between the United States and Canada do not require an international access code.

Special Dialing Codes

Non-Emergency Numbers

Nextel supports many "non-emergency" numbers (such as #77, 311, and 511) provided by local and state governments. These numbers are used to report non-emergency incidents. If the situation includes imminent danger or loss of life, you should dial 911.

Telecommunications Relay Service

Nextel supports services for communicating with speech and/or hearing impaired individuals. You can
dial 711 to reach a local Telecommunications Relay Center. You will then be connected to your destination number. Relay service works through a Communications Assistant who reads messages typed into a TDD/TTY device by a speech or hearing impaired individual to you. The Communications Assistant then types your spoken messages to the hearing or speech impaired individual. Telecommunications Relay Service is available 24 hours a day, seven days a week, and every call is strictly confidential.

To enable TTY mode:

1. Press > Settings > Phone Calls > TTY > Use TTY.
2. Select On to enable TTY mode.
3. For TTY options, highlight Type, press , and then select an option:
   - TTY (TeleTypewriter) – Type and read text on your TTY.
   - VCO (Voice Carry-Over) – Speak into the phone and read text replies on your TTY.
   - HCO (Hearing Carry-Over) – Type text on your TTY and listen to voice replies on your phone.

Nextel Phone Services

Contact Nextel Customer Service to obtain these services or for additional information:

Second Line Service

You can have two different phone numbers on the same phone. With Second Line Service, you can:

- Get separate bills for each phone line.
- Bring in an existing wireless or home phone number to Nextel to activate on the second line.
- Have two different area codes (must be in same market) to convey a local image to callers.
- Use different ringer styles so that you can tell which line is receiving a call.
- Forward incoming calls to either your primary or alternate line phone number.
Choose a Second Line Service plan that fits your needs.

In order to activate Second Line Service, contact your Nextel Sales Representative or call Nextel Customer Service.

To set the active line (primary or alternate):
1. Press \texttt{[>Settings > Phone Calls > Set Line.}
2. Select a phone line to be active.

When incoming calls are made to a non-active line, they will be sent to voicemail without ringing. See “Call Forwarding” on page 61.

\textbf{Sprint 411}

Dial 411 from your wireless phone to receive nationwide listings, movie listings and showtimes, restaurant reservations, and driving directions, as well as sports scores, stock quotes, and weather conditions. Spanish speaking operators available. Receive up to three phone numbers or pieces of information per call, and be automatically connected at no additional charge. Airtime and other charges apply.
5. Data Services

- Wireless Data Services (page 66)
- Downloading Content (page 68)
- Using Your Phone as a Modem (page 68)

Wireless Data Services

With Web access on your phone, you can browse your favorite websites, making it easier than ever to stay informed while on the go. Follow sports scores, breaking news, and weather, and shop on your phone anywhere on the Nextel National Network.

Using the Web Browser

Navigating the Web from your phone is easy once you get the hang of it.

Opening the Browser

- Press \( \text{Menu} \) \( > \) Web \( > \) Net or press \( \text{Menu} \).

Options available under the home page include:

- **Business Tools** – Provides access to business tools.
- **Text Messaging** – Provides access to text messaging.
- **Games, Ringers, & More** – Provides access to downloadable items.
- **News, Sports & More** – Lets you access news services.
- **Weekly Highlights** – Displays Sprint weekly highlights.
- **Email & IM** – Allows you to send email and IMs.
- **Your Bookmarks** – Allows you to access and manage your bookmarks.
- **Search** – Launches a Web search.
- **Go to URL** – Lets you enter website addresses.
- **My Account** – Lets you configure and manage your browser settings.
- **Help** – Displays online help.
Going to a Specific Website

To go to a particular website by entering a URL (website address):

1. From the home page, select Go to URL.
2. Use your keypad to enter the URL and press \( \text{OK} \).
3. Press Options (right softkey) > accept to go to the website.

Creating a Bookmark

Bookmarks allow you to store the address of your favorite websites for easy access at a later time.

1. Go to a Web page and press and hold \( \text{Menu} \) to open the browser menu.
2. Highlight Mark this page and press \( \text{OK} \).
3. Confirm or edit the bookmark name, highlight Save, and then press \( \text{OK} \) to save the bookmark.

Accessing a Bookmark

From the home page:

1. Select Your Bookmarks.
2. Highlight a bookmark and press \( \text{OK} \) (or press the number corresponding to the bookmark).

From any other Web page:

1. Press and hold \( \text{Menu} \) to open the browser menu.
2. Select View Bookmarks.
3. Select a bookmark and press \( \text{OK} \) (or press the number corresponding to the bookmark).

Note

Not all websites are viewable on your phone.

Bookmarking a page does not store the page contents, just its address.

Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Tip

To return to the home page from any other Web page, press \( \text{OK} \).
Reloading a Web Page

1. Press and hold \( \text{Menu} \) to open the browser menu.
2. Select Refresh this page. (The browser will reload the current Web page.)

Restarting the Web Browser

If the Web browser seems to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

1. Press and hold \( \text{Menu} \) to open the browser menu.
2. Select More... > Restart Browser.

Downloading Content

Your phone arrives with Java applications and games loaded and ready to install. You can download and install more Java applications. For more information on Java Security, see "Setting Privacy for Each Java Application" on page 89.

Check the Games, Ringers, & More menu option for a catalog of items available for purchase and download.

You can also go to www.nextel.com and sign on to your account for a wide selection of available Java applications and downloading instructions.

Note Using Java applications may cause your phone's battery power to deplete more quickly.

Using Your Phone as a Modem

You can use your phone's data connection as a modem for a laptop, handheld device, or desktop computer.

To connect your phone for use as a modem:

1. Pull and rotate the connector cover.
2. Insert a micro-USB data cable into the phone's charger connector.
3. Insert the other end of the data cable into the data port of the other device.

Configuring Windows XP® to Work With Your Phone

After you have connected your phone to your computer, you must configure Windows XP to recognize it as a modem before it can be used.

To install your phone as a modem:

1. Click Start > Control Panel > Printers and Other Hardware, and click on Phone and Modem Options. (Menu options may differ depending on your XP settings.)

2. From the modem window, select the Modems tab and click Add.

3. When the Install New Modem Screen appears, check the box for Don't detect my modem, I will select from a list. Click Next.

4. Under Manufacturer, select [Standard Modem Types]. For Model, choose Standard 19200 bps Modem, and click Next to continue.

5. Select a COM port and click Next and then Finish to complete the installation.

Creating a Connection

In order to connect to the Internet or a Network using your phone, you must set up a dial-up connection.

1. From the Control Panel select Network and Internet Connections, and then select Network Connections.
2. Under Network Tasks, select Create a New Connection. When the New Connection Wizard appears, click on Next to continue.

**Note** To get to New Connections in Classic View, from the Control Panel select Network Connections, and click on New Connection Wizard.

3. Select Connect to the Internet and click Next.

4. Select Set up my connection manually and click Next.

5. From the Internet Connection screen, select Connect Using a Dial-up Modem and click Next.

**Important** You may be prompted to select the modem you would like to use. Make sure you choose the Standard 19200 bps modem you created earlier.

6. Name the dial-up connection and click Next.

**Tip** It might be helpful to give this dial-up connection a name that will remind you it is a modem connection for your phone.

7. To connect via packet data, enter S = 2 as the phone number, and click Next.

8. Enter the user name and password for your Internet service and check the appropriate fields for connecting to your service provider (if applicable). Click Next and then Finish to complete the process.

**Connecting to the Internet or a Network for the First Time**

Before you use your phone to connect to the Internet or a network for the first time, you must disable LCP Extensions.

1. From Network Connections, select the dial-up connection you just created.

2. From the dial-up screen, click Properties.

3. Click on the Networking tab, and click on Settings.

4. Remove the checkmark from Enable LCP Extensions, and click OK.
Sound Settings

Ring Tones

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls and messages by the ring.

Selecting Ringer Types

1. Press \( \text{Menu} \) > Multimedia > Ring Tones.
2. Scroll through the list of ring tones. A sample ringer will sound as you highlight each option.
3. Press \( \text{OK} \) or press Assign (left softkey).
4. Select the function(s) to which to assign the current ringer by highlighting the option and pressing \( \text{OK} \). (A check mark appears next to selected options.)
5. When you are finished, press Done (left softkey) to assign the ringer to the selected function(s).
Assigning a Ring Tone to a Contact
You can also assign a ringer to a specific contact entry so you know who’s calling without looking at the phone.

1. Press \[ Multimedia \] > \[ Ring Tones \].
2. Scroll through the list of ring tones and select one. A sample ringer will sound as you highlight each option.
3. Press or press Assign (left softkey).
4. Select A Contact...
5. Highlight a Contacts entry and press to assign the ringer.

Viewing Ring Tone Assignments
1. Press \[ Multimedia \] > \[ Ring Tones \].
2. Make sure Vibrate All is set to Off.
3. Highlight any ring tone and then press \[ Overview \].
4. Scroll to view ring tones assigned to features and Contact entries.

Downloading More Ring Tones
To use other ring tones, you can download them into your phone for a fee.

Press \[ Multimedia \] > \[ Ring Tones \] > \[ Buy Ring Tones \].

Managing Memory
To view the amount of memory available for custom ring tones:

1. Press \[ Multimedia \] > \[ Ring Tones \].
2. Make sure Vibrate All is set to Off.
3. Highlight any ring tone and press \[ Memory Usage \].

Deleting custom ring tones frees memory.

Deleting Ring Tones
Deleting a ring tone from the list of ring tones deletes it from your phone.

Note: Ring tones may be downloaded only once. If you delete a ring tone from your phone and wish to reassign it, you must purchase it again.
In most cases, when you delete a ring tone that you purchased from your phone, you will have to purchase it again.

To delete a custom ring tone:
1. Press \( \text{Menu} \) > Multimedia > Ring Tones.
2. Make sure Vibrate All is set to Off.
3. Highlight a ringtone and press \( \text{Menu} \) > Delete.
4. Press Yes (left softkey) to confirm.

**Vibrate Settings**

**Vibrate All**

The Vibrate All option allows you to be notified of calls and messages with a vibration instead of an audible alert.

**To activate Vibrate All:**
- With the phone open, press and hold the volume button down in standby mode. (Pressing and holding displays “VibeAll: On.” Continuing to hold the button down displays “VibeAll: Locked.”)
- or –

Press \( \text{Menu} \) > Multimedia > Ring Tones > Vibrate All. Set this option to On or Locked.

**Tip** Setting this option to Locked requires you to press and hold the volume control up to turn Vibrate All off. The Locked option helps prevent you from accidentally turning Vibrate All off.

**To deactivate Vibrate All:**
1. Press and hold the volume key up to unlock vibrate all.
2. Press the volume key up repeatedly to select a volume level or press \( \text{Menu} \) > Multimedia > Ring Tones > Vibrate All > Off.

These icons indicate how the ringer is set:

- \( \text{Tip} \) The phone always vibrates instead of making a sound.
- \( \text{Tip} \) The phone vibrates instead of making a sound for phone calls.
- \( \text{Tip} \) Direct Connect calls, Group Connect calls, and Talkgroup calls are heard through the earpiece, not the speaker.
Ring and Vibrate

To set your phone to ring and vibrate when you receive phone calls or Call Alerts:

1. Press > Multimedia > Ring Tones.
2. Make sure Vibrate All is set to Off.
3. Scroll through the list and select a ring tone.
4. Press > Assign w/Vibe.
5. Select Phone Line 1 and/or Phone Line 2 and press Done (left softkey).

This icon ⚪ appears on the display.

Silence All

The Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- With the phone in standby mode press and hold the volume key down until the ringer level is set at 0. (The screen will display 🎵.)

To deactivate Silence All:

- Press the volume key up repeatedly to select a volume level.

To set your phone to vibrate instead of making a sound for some features but not others:

1. Press > Multimedia > Ring Tones.
2. Make sure Vibrate All is set to Off.
3. Select Vibrate from the list of ring tones.
4. Select the feature(s) to which to assign Vibrate and press Done (left softkey).

Note

To set ring options for Direct Connect calls, Group Connect calls, and Talkgroup calls, see “Vibrate Settings” on page 73.

Adjusting the Phone’s Volume Settings

Adjust your phone’s volume settings to suit your needs and your environment.

1. Press > Settings > Volume.
2. Select Ringers/Alerts, Speaker, Earpiece, Multimedia, or Keypad.
3. Choose a volume level and press \.

**Tip** You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

**Minute Beep**
Set your phone to alert you with an audible tone once a minute during a voice call.
1. Press \ > Settings > Phone Calls > Minute Beep.
2. Highlight On or Off and press \.

**Display Settings**

**Changing the Backlight Time Length**
Select how long the display screen and keypad remain backlit after any keypress is made.
1. Press \ > Settings > Display/Info > Backlight.
2. Highlight an option, press \, and then choose a setting.

* For **Timer** or **Java Timer**, select a time.

* For **Lighting Effect**, **Sensor**, **PTT Backlight**, or **Bluetooth LED**, select On or Off.

**Note** Long backlight settings reduce the battery's talk and standby times.

**Changing the Display Screen**
Choose what you see on the display screen while powering on or off and when in standby mode.
1. Press \ > Settings > Display/Info > Wallpaper.
2. Select **Internal** to choose images stored on the phone, or select **External** to choose images stored on the memory card. (A list of available images will be displayed.)
3. Select an image and press View (left softkey) to view it. Press Back (right softkey) to return to the available images.
4. Press \ to assign an image.

**Setting Wallpaper to Change Automatically**
When you set your wallpaper to change automatically, your phone uses each of the pictures in **Media Center** as wallpaper, cycling through them at a pace you choose.
1. Press > Settings > Display/Info > Wallpaper > Internal or External > Auto Cycle.

2. Select how frequently the wallpaper will change.

**Changing the Phone’s Menu Style**

Choose how your phone’s menu is displayed on the screen.

1. Press > Settings > Display/Info > Menu View.

2. Highlight an option and press .
   - **Icon View** to view the main menu as a grid of icons. Icons animate when they are highlighted.
   - **List View** to display the menu as a list.
   - **Tab View** to display the menu as a row of icons on the bottom of the screen.

**Changing the Theme**

Customize your phone’s display appearance by selecting a theme to reflect your personality.

1. Press > Settings > Display/Info > Theme.

2. Highlight an option and press .

**Changing the Clock Display**

Select a format for the time and date display and choose whether the time and date appear in standby mode.

1. Press > Settings > Display/Info > Clock.

2. Select Display, Time Format, or Date Format and then press .

3. Select an option and press to apply the setting.

**Note** The year is set by the network, and even though it is an option, it cannot be changed.

**Changing the Screen Saver Clock**

Select a screen saver clock mode for the external display when in power save mode.

1. Press > Settings > Display/Info > Clock > Screen Saver.

2. Select a clock style and then press Select (left softkey) to apply the style.
Changing the Text Size
Adjust the font when entering text (for example, when using the notepad or when adding a Contacts entry).
1. Press / > Settings > Display/Info > Text Size.
2. Highlight an option and press OK.

Messaging Settings
Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call. (For more information see “Multimedia Messages (MMS)” on page 50.)

Messaging settings make text messaging easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset messages.

Setting Message Notification
When you receive a message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a sound while making a phone call.
1. Press / > Settings > Phone Calls > Notifications.
2. Highlight Receive All, Messages Only, or Delay All, and press OK.

Customizing MMS
The Setup menu lets you customize MMS for your phone:
- **Signature** — Enter text here to create a signature that is automatically inserted at the end of each message.
- **Quick Notes** — lets you create new Quick Notes and edit or delete Quick Notes you have created.
- **Cleanup** — controls how long messages remain in the Inbox and Sent Items before they are deleted.
- **Delivery Report Default** — allows you to set the default for the Delivery Report Option to on or off.
Memory Size — displays a report on phone memory.
MMS Setup — allows you to set up the following:
  • Friendly Name — lets you enter the name displayed in the From field on messages you send.
  • Downloads — lets you control message downloads. Automatic downloads messages automatically. Manual requires you to reply to a prompt before messages download to your phone.
  • Replies — lets you create new reply phrases and edit or delete reply phrases you have created.

To access the Setup menu:
1. Press > Messages.

Tip
This option is available from many context-sensitive menus when you are using MMS.

Quick Notes and Reply Phrases

To add a Quick Note or Reply phrase:
1. From the Setup menu, select Quick Notes or MMS Setup > Replies.
2. Select [New Quicknote] or [New Reply], or press New (left softkey).
3. Enter text and press □.

To edit a Quick Note or Reply phrase:
1. From the Setup menu, select Quick Notes or MMS Setup > Replies.
2. Select a Quick Note or Reply phrase you have created.
3. Edit the text and press □.

To delete a Quick Note or reply phrase:
1. From the Setup menu, select Quick Notes or MMS Setup > Replies.
2. Highlight a Quick Note or reply phrase.
3. Press Delete (left softkey) and then press □ or press Yes (left softkey) to confirm.

Note
You can edit or delete only Quick Notes or Reply phrases that you created.
Setting the Cleanup Option

The cleanup option controls how long messages remain in the Inbox and Sent Items before they are deleted. You set the cleanup option for the Inbox and Sent Items separately.

The cleanup option deletes only read, unlocked messages.

To set the cleanup options:
1. From the Message Center, press \Setup > Cleanup > Inbox or Outbox.
2. Choose a cleanup option.
3. To automatically delete messages now, press Yes (left softkey). To delete messages later, press No (right softkey).

Adding a Customized Signature

Add a customized signature to each message you send.

1. Press \Messages > Setup > Signature. If you do not wish to attach a signature to your outgoing messages, press Delete (left softkey).
2. Enter a signature and press \r. (See “Entering Text” on page 16.)

Airplane Mode

Sometimes you may want to have your phone on, but turn off its ability to make and receive calls and other transmissions.

To set your phone so that it cannot make or receive phone calls, Direct Connect calls, Group Connect calls, Talkgroup calls, or transfer data:
1. Press \Settings > Advanced > Transmitters.
2. Select Off and press Yes.
3. Press Yes (left softkey).

When in Transmitters Off mode, your phone’s standby screen displays “Transmitters Off.”

Note While powering on your phone, you can turn transmitters off by pressing \r for more than five seconds.
To restore your phone’s ability to do all these things:

- Set this option to On and then press Yes (left softkey).

**Note**

When Transmitters is set to Off, your phone’s Bluetooth capability is disabled, and all active Bluetooth connections are dropped.

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### Setting One Touch Direct Connect

One Touch Direct Connect sets your phone to call the most recent Direct Connect number or Group on the Recent Calls list, or a Direct Connect number you choose, every time you press the DC button.

1. Press \(\text{Menu} \rightarrow \text{Settings} \rightarrow \text{Advanced} \rightarrow \text{Headset/Spkr} \).
2. Select \text{HdsetOnly} to send incoming sound to the headset only.

---

**Headset Options**

To set your phone to send incoming sound to a headset only, or to a headset and a speaker at the same time:

1. Press \(\text{Menu} \rightarrow \text{Settings} \rightarrow \text{Advanced} \rightarrow \text{Headset/Spkr} \).
2. Select \text{HdsetOnly} to send incoming sound to the headset only.

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**Profiles**

A profile is a group of settings saved together so that you can apply them to your phone easily.

Your phone arrives with preset profiles. You can also create your own profiles.
Viewing Profiles

To view the profiles stored in your phone:
1. Press \( \text{Menu} > \text{Tools} > \text{Profiles} \).
2. Highlight a profile and press View (left softkey).

Tip
The profile that is currently in effect on your phone has a checkmark next to it.

3. Scroll to view settings.

Switching Profiles

1. Press \( \text{Menu} > \text{Tools} > \text{Profiles} \).
2. Highlight a profile and press \( \text{Select} \) (right softkey).
The profile you selected is now in effect.

How Changing Settings Affects Profiles

Many of the settings contained in profiles can be set without switching or editing profiles — for example, by selecting Settings or Ring Tones to set options, or by setting the volume of the phone’s ring using the volume controls.

When you do this, your phone either:
- Updates the profile in effect to reflect these changes, without notifying you.
- Creates a temporary profile that contains these changes.

To set your phone to create a temporary profile that contains changes you make to settings:
1. Press \( \text{Menu} > \text{Tools} > \text{Profiles} \).
2. Press \( \text{Menu} \) and then select Setup > Temp Profile.
3. Set this option to On.

To set your phone to update the profile in effect to reflect any changes you make to settings:
- Set Temp Profile to Off in step 3 above.

Temporary Profiles

If your phone is set to create temporary profiles, a temporary profile is created when you make changes to settings without switching or editing profiles. These stay in effect until you switch profiles or power off your phone.
Temporary profiles and any settings you have changed are marked with asterisks (*).

Storing a Temporary Profile
To store a temporary profile as a new profile:
1. Press $Глав$ > Tools > Profiles.
2. Highlight the temporary profile and press $Глав$ > Store As New.
3. Enter a name and press $Глав$.
To overwrite the profile the temporary profile is based on:
1. Press $Глав$ > Tools > Profiles.
2. Highlight the temporary profile and press $Глав$ > Store Changes.

Creating Profiles
1. Press $Глав$ > Tools > Profiles > [New Profile].
2. Enter a name and press $Глав$.
3. To base this profile on an existing profile, select Copy From and then select a profile. If you do not choose a profile to copy from, the new profile is based on a default profile.
4. Press Create (left softkey).
5. Scroll through the list of options and set their values.
6. When you are finished, press Done (right softkey).

Editing Profiles
1. Press $Глав$ > Tools > Profiles.
2. Highlight a profile, press $Глав$, and then select Edit.
3. Scroll through the list of options and set their values.
4. When you are finished, press Done (right softkey).

Deleting Profiles
To delete a profile:
1. Press $Глав$ > Tools > Profiles.
2. Highlight a profile, press \(D\), and then select \Delete\.
3. Press \(E\) or press \Yes\ (left softkey).

To delete all profiles:
1. Press \(C\) > Tools > Profiles.
2. Press \(E\) and then select \Delete All\.
3. Press \(E\) or press \Yes\ (left softkey) to confirm.

Setting Call Filtering

The call filtering setting in each profile lets you control which calls, Call Alerts, and message notifications your phone notifies you of, and which it ignores.

1. While setting options for a profile, select \Call Filter\.
2. Select a filtering option
   - \Phone\ – sets filtering options for phone calls.
     - \Off\ – notifies you of all calls.
     - \All\ – ignores all calls.
     - \All Contacts\ – notifies you only of calls from Contacts.
     - \Some Cntcs\ – notifies you only of calls from selected Contacts. Select up to five Contacts entries. When you are finished, press \Done\ (right softkey).
   - \DC/GC\ – sets filtering options for Direct Connect calls and Talkgroup calls.
     - \Off\ – notifies you of all DC and Talkgroup calls.
     - \On\ – ignores all DC and Talkgroup calls.
   - \Group\ – sets filtering options for Group Connect calls.
     - \Off\ – notifies you of all Group Connect calls.
     - \On\ – ignores all Group Connect calls.
   - \Alerts\ – sets filtering options for Call Alerts.
     - \Off\ – notifies you of all Call Alerts.
     - \On\ – ignores all Call Alerts.
   - \Notifications\ – sets filtering options for message notifications.
     - \Off\ – notifies you of all messages.
     - \Voice Messages\ – ignores all messages.
     - \Text Messages\ – ignores text messages.
     - \All\ – ignores all messages.
3. Press Done (right softkey).

Phone Setup Options

Shortcuts

Your phone offers you the option of assigning shortcuts to favorite or often-used functions. Pressing the \( \text{ } \) key in standby mode followed by the assigned shortcut key will launch your personally designated shortcuts.

Creating a Shortcut

1. Go to a menu item.
   For example, to create a shortcut to the screen for creating a new Contacts entry: Press \( \text{ } \) >Contacts, and then highlight [New Contact].

2. Press and hold \( \text{ } \) until a confirmation screen appears.

3. Press Yes (left softkey).

4. Select Key.

5. Press a number key for the shortcut and press \( \text{ } \).

6. To record a voice name for the shortcut, select Voice (optional). Follow the prompts to say and repeat the name. Speak clearly into the microphone.

7. Press Done (left softkey).

8. If the number key you select is already assigned to a shortcut, a prompt appears asking to replace the existing shortcut.
   \( \text{ } \) Press Yes (left softkey) to replace the existing shortcut.
   \( \text{ } \) Press No (right softkey) to keep the existing shortcut and assign another number key.

Using a Shortcut

To access a shortcut using the shortcut number:

1. From standby mode, press \( \text{ } \).
2. On your keypad, press the number assigned to the shortcut.

To access a shortcut using the voice name:
1. Press and hold 9.
2. Say the voice name you assigned to the shortcut. The shortcut with that voice name is then highlighted.

To view a list of your shortcuts:
1. Press > Settings > Personalize > Shortcuts.

Editing a Shortcut

To change the order of shortcuts:
1. Press > Settings > Personalize > Shortcuts.
2. With any shortcut highlighted, press > Reorder.
3. Highlight the shortcut you are moving and press Grab (left softkey).
4. Scroll to a new location and press Insert (left softkey).
5. Repeat step 2 through step 4 for all the items you are moving.
6. Press Done (right softkey).

To change the number or voice name assigned to a shortcut:
1. Press > Settings > Personalize > Shortcuts.
2. Highlight any shortcut and press Edit (left softkey).
3. With Key or Voice highlighted, press to change assignments.
4. Press Done (right softkey).

Deleting Shortcuts

To delete a shortcut:
1. Press > Settings > Personalize > Shortcuts.
2. Highlight a shortcut and press > Delete.
3. Press or press Yes (left softkey) to confirm.

To delete all shortcuts:
1. Press > Settings > Personalize > Shortcuts.
2. With any shortcut highlighted, press > Delete All.
3. Press or press Yes (left softkey) to confirm.
Personalize

In addition to Shortcuts, the Personalize menu gives you other options to access menu items easily.

- Press ➤ > Settings > Personalize, select an option, and set your preferences.
  - Reorder Menu to change the main menu order.
  - Up Key, Down Key, Left Key, Right Key, Center Key, Left Softkey, Right Softkey, to set one-touch menu access from the standby screen.
  - Power Up to set the menu item displayed when you power on your phone. (Default Ready starts in standby mode.)

Call Answer Mode

Select how to answer incoming calls on your phone.

1. Press ➤ > Settings > Phone Calls.
2. Select an option and press .
   - Any Key Ans: Select On to allow you to answer an incoming call by pressing any key.
     - or -
   - Select Off to require you to press to answer all incoming calls.
   - Auto Ans to set your phone to automatically answer an incoming call after a specified number of rings.
     - Off to disable Auto-Answer.
     - 1 Ring, 2 Rings, 3 Rings or 4 Rings to answer calls automatically when the phone is connected to a hands-free car kit or a headset (sold separately). In Auto-Answer mode, your phone will answer calls even if you are not present.
   - Flip Activation to set your phone to answer calls by opening the phone (Flip To Ans) and end calls by closing the phone (Flip To End).

Display Language

You can choose to display your phone’s on screen menus in English, Spanish, or French.

1. Press ➤ > Settings > Display/Info > Language.
2. Highlight English, Español, Français, or Automatic and press .
**Setting Prepend Dialing**

The Prepend feature lets you set a prefix to be added to the beginning of all dialed numbers, such as a country code for international calls.

1. Press > Settings > Phone Calls > Prepend.
2. Select Prepend > On.
3. Enter a prefix in the Number field (such as +1 for international calls) and then press .

   To deactivate this feature, select Off during step 2 above.

**Note** This setting does not apply to 911 or Sprint 411.

**Resetting Your Phone**

**Resetting Phone Settings**

Resetting phone settings restores all the factory defaults, including the ringer types and display settings. The Contacts, History, Scheduler, and Messaging are not affected.

1. Press > Settings > Advanced > Reset Defaults > Reset Settings.
2. Enter your phone's six-digit security code and press Ok (left softkey). (A disclaimer is displayed.)

   **Note** Your security code is a six-digit number used for resetting your phone. Please contact Nextel Customer Service if you do not know your security code.

   **Resetting All**

   Selecting Reset All resets phone settings and clears all phone data, including Contacts, History, Scheduler, and Messaging.

1. Press > Settings > Advanced > Reset Defaults > Reset All.
2. Enter your security code and press Ok (left softkey).
3. Read the prompt and press Yes (left softkey) to complete the reset. (Press No [right softkey] to cancel.)
6. Settings

GPS Privacy Options

Your phone’s GPS privacy options control whether Java applications or other software applications on your phone may view the location of your phone. You may set your phone to one of these GPS privacy options.

To set your GPS privacy options:

1. Press \( \text{Menu} \) > Tools > GPS > Privacy.
2. If your GPS PIN security feature is enabled, enter your GPS PIN. (See “Setting the GPS PIN Security Feature” on page 88 for more information.)
3. Select a privacy option:
   - Restricted — No Java or similar software applications may view the location of your phone. However, location information may still be available to the phone’s owner, fleet manager, or account administrator.
   - Unrestricted — All applications may view the location of your phone, without notifying you.
   - By Permission — When an application attempts to view the location of your phone, you will be prompted to give permission. However, location information may still be available to the phone’s owner, fleet manager, or account administrator.

Note: Privacy options do not apply to the transmission of location information during emergency 911 calls.

Setting the GPS PIN Security Feature

To prevent your GPS privacy settings from being altered without your knowledge, your GPS privacy option can be protected by a PIN.

When you receive your phone, the GPS security feature is turned off, so you do not have to enter a GPS PIN to access your GPS privacy options. If you turn this feature on, you will be required to enter a GPS PIN to access your GPS privacy options.

To turn the GPS Enabled security feature on or off:

1. Press \( \text{Menu} \) > Settings > Security > GPS PIN.
2. Select On or Off.
3. Enter the current GPS PIN.
6. Settings

4. Press Ok (left softkey).
To change your GPS PIN:
1. Press (left softkey).
2. Enter the current GPS PIN and press Ok (left softkey).
3. Enter the new GPS PIN and press Ok (left softkey).
4. Reenter the new GPS PIN to confirm and then press Ok (left softkey).

Java Applications & GPS Security

Some Java applications can make use of your phone's GPS feature to determine the approximate geographical location of your phone. (See "GPS Enabled" on page 114 for more information on the GPS feature.) However, for privacy reasons, you may not always want Java applications to access the location of your phone. Your phone protects your privacy by giving you the option to block all or some Java applications from accessing the location of your phone.

Tip
The default GPS PIN is 0000.

Setting Privacy for All Java Applications

See "GPS Privacy Options" on page 88 for instructions on setting the privacy options for your Java applications. These options control the privacy of all Java applications on your phone.

Granting or Denying Permission

When a Java application requests access to the location of your phone, a screen appears informing you.

To grant or deny a request:
1. Press Grant (left softkey) or Deny (right softkey) to grant or deny a request.
2. Select Always to always take this action for the application, For this session to keep this action without notification until the phone is powered off, or Only Once to take this action for this instance only (you will be prompted again for subsequent requests).

Setting Privacy for Each Java Application

1. Press (left softkey) > Games and Apps.
2. Highlight an application or suite of applications.

Tip: If the application has requested access to the location of your phone, this icon appears when you highlight the application.

3. Press > Permissions.

4. Select privacy options for this application (you may set them for each of the menus available under Permissions):
   - **Always** — The application always has permission to access the phone’s location without notification.
   - **Ask** — When the application requests access to the phone’s location, you are prompted to grant or deny permission (see “Granting or Denying Permission” on page 89).
   - **Never** — Requests for location are denied without notification.

**PTT Options Menu**

The PTT Options menu is separate from the Settings menu. It controls how your phone handles Direct Connect calls, Group Connect calls, and Talkgroup calls.

To access the PTT Options menu:

- Press > Push To Talk > PTT Options.
  - **Tkgrp Silent** — controls whether you hear your Talkgroup calls.
  - **Tkgrp Area** — lets you define your Talkgroup area.
  - **One Touch DC** — sets One Touch Direct Connect.
  - **Alert Type** — controls how your phone notifies you when you receive Direct Connect calls, Group Connect calls, and Talkgroup calls.
  - **On/Off Settings** — sets your phone’s ability to send and receive pictures in Direct Connect calls. See “Starting a Call by Sending a Picture” on page 35.
  - **Store Received Info** — lets you specify a prefix, such as a country code for international calls, to be automatically added to phone numbers you receive in My Info from other phones, when you store the My Info to Contacts. Select **Prefix** to enter the prefix to be added. Set **Add Prefix** to **Ask Me** to set your phone to display a prompt asking you whether to add the prefix as you save My Info from other phones to Contacts.

Tip: If the application has requested access to the location of your phone, this icon appears when you highlight the application.

90 6. Settings
PTT Backlight — controls whether or not the backlight displays when using Direct Connect.

**Security Settings**

**SIM Card Security**

*Important* Except for making emergency calls, your phone does not function without the SIM card.

**SIM Card’s PIN**

You can protect access to your phone by using the SIM card’s PIN (Personal Identification Number). When you enable SIM PIN, you must enter the PIN each time you power up the phone. You can change or disable the SIM PIN.

**Turning SIM PIN On and Off**

1. Press > Settings > Security > SIM PIN.
2. Select On or Off.

3. Enter the current SIM PIN.

*Important* The default SIM PIN is 0000. Change your PIN to prevent fraudulent use of the SIM Card.

4. Press Ok (left softkey).

**Entering the PIN**

1. Turn on your phone.
2. When the SIM PIN screen appears, enter your SIM PIN and press Ok (left softkey).

*Important* If you enter your PIN incorrectly three times, your SIM card is blocked. See “Unlocking the PIN” on page 92.

**Changing the PIN**

1. Press > Settings > Security > Change Passwds > SIM PIN.
2. Enter the current SIM PIN and press Ok (left softkey).
3. Enter the new SIM PIN and press Ok (left softkey).

*Note* SIM PIN must be turned on in order to access this feature.
4. Reenter the new SIM PIN to confirm and then press Ok (left softkey).

**Unblocking the PIN**

If you enter your PIN incorrectly three times, your SIM card is blocked. To unblock your SIM card, you must contact Nextel Customer Service to get a PIN Unblock Code (PUK). Follow their instructions for unblocking your SIM PIN.

**Important**
If you unsuccessfully enter the PUK code ten times, your SIM card is permanently blocked and must be replaced. If this happens, you get a message to contact Nextel Customer Service. Except for making emergency calls, your phone does not function with a blocked SIM card.

**Your Phone’s Lock Feature**

**Locking Your Phone**

When your phone is locked, you can only make calls to 911. To lock and unlock your phone, you must enter your phone’s four-digit lock code. If you do not know your phone’s lock code, try 0000; if this does not work contact Nextel Customer Service for assistance.

**Unlocking Your Phone**

- At the “Enter Unlock Code” prompt, enter your unlock code and press Ok (left softkey).

**Changing the Lock Code**

2. Select Phone Lock > Lock Now, enter the unlock code, and press Ok (left softkey). (To set your phone to lock the next time it is turned on, select Auto Lock)

**Calling in Lock Mode**

You can place calls to 911 when in lock mode.

- To call an emergency number, dial 911 and press Ok.
About Recent Calls

The Recent Calls list displays the last 20 numbers (or Contacts entries) for calls you placed, accepted, or missed, and for Call Alerts you have received. It also displays My Info and contact information sent to you from other phones. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the name assigned to the number (if the phone number is in your Contacts) and the Contacts type icon associated with the number. If the Contacts entry containing the number has more than one number or address stored, **surrounds the Contacts type icon. Duplicate calls (same number and type of call) may only appear once on the list.

The Direct Connect number Contacts type icon appears when you receive a Direct Connect call or Call Alert, even if the number is not stored in Contacts.

Call Alerts you have received appear as Direct Connect calls. Like all items in the Recent Calls list, they remain listed until you delete them or until they reach the end of the list.

When you select a call to view its details, you see information such as the name associated with the call, the number, date, time, and duration of the call.

Note

The Recent Calls list records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in the phone’s Recent Calls list.

If you return a call from the voicemail menu, it will not be included in your phone’s Recent Calls list.
The Recent Calls list contains the numbers of up to 20 of the most recent calls you have made and received. If the number of a recent call is stored in Contacts, the following information appears:

- The name assigned to the number.
- The Contacts type icon associated with the number.
- The Direct Connect number Contacts type icon appears when you receive a Direct Connect call or Call Alert, even if the number is not stored in Contacts.
- Call Alerts you have received appear as Direct Connect calls. Like all items in the Recent Calls list, they remain listed until you delete them or until they reach the end of the list.
- For phone calls, an additional icon appears giving information about the call.
  - A call you made.
  - A call you received.
  - A missed call. Missed calls appear in the Recent Calls list only if you have Caller ID.

When you select a call to view its details, you see information such as the name associated with the call, the number, date, time, and duration of the call.

The Recent Calls list displays My Info sent from other phones. See “Sending My Info and Contact Information” on page 36.

This icon appears with My Info sent from other phones, along with the Direct Connect number of the person who sent the information.

When you select My Info from other phones to view its details, you see all the information sent.

If you receive My Info from the same phone more than once, only the most recently sent version appears in the Recent Calls list.

The Recent Calls list displays contact information sent from other phones. This information comes from the other phone’s Contacts list or Recent Calls list. See “Sending My Info and Contact Information” on page 36.
This icon appears with contact information on the Recent Calls list.

Contact information in the Recent Calls list displays:

- The name contained in the contact information.
- The Contacts type icon associated with the number or address contained in the contact information. If the item contains more than one number or address stored, **surrounds the Contacts type icon.

The name or Direct Connect number of the person who sent the contact information appears as a separate item on the Recent Calls list, above the information sent. If one person sends you more than one item of contact information, all the items appear below the person’s name or Direct Connect number.

When you select contact information to view its details, you see the name or Direct Connect number of the person who sent the information and all the information in the item.

If you receive contact information with the same name from the same phone more than once, only the most recently sent version appears in the Recent Calls list.

### Viewing Recent Calls

To view the Recent Calls list:

1. Press > Recent Calls.
2. Scroll through the list.

To view the details of an item on the list:

- From the Recent Calls list, highlight an entry and press .

### Recent Calls Options

Select a Recent Calls entry and press to display the date and time of the call, the phone number (if available), and the caller’s name (if the number is...
already in your Contacts). Press \( \text{Select} \) to display the following options:

- **Use Push To**... to select *Send Picture, Send My Info* or *Send Contact* (Direct Connect or Call Alerts only).
- **Send Contact** to send the contact information to another Direct Connect user.
- **Update Contacts** to store the number to an existing contact.
- **Delete** to delete the entry.
- **Delete All** to delete all recent calls entries.
- **Add Prepend** to prepend a number to the contact number. See “Prepending a Number From Recent Calls” on page 97.
- **Recent Calls View** to select between List View or Picture View.
- **Call Alert Queue** to view the call alert list.
- **Call Setup** to configure the call.
- **Call New Group** to create a Group and place a Group Connect call. (Direct Connect or Call Alerts only.)

**Tip**
You can also view the next Recent Calls entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

---

### Saving Items From Recent Calls

1. From Recent Calls, highlight or select an item.
2. Press *Save* (left softkey).
   - or –
     - If *Save* is not one of your options, press \( \text{Select} \) and then select *Save* or *Update Contacts*.

3. Select [New Contact] to store the number in a new Contacts entry, or select an entry to store the number to an existing entry.

**Tip**
If the item you are storing is a call, *Save* does not appear if the number is already stored in Contacts.

**Note**
Storing My Info or contact information from another phone to a Contacts entry that has a name assigned to it does not change the name of the Contacts entry.

4. If the item is a call, you must assign a Contacts type to the number:
   - Press the Contacts type field highlighted, scroll left or right to display a Contacts type.
5. To add more information to the entry (optional), follow the applicable instructions in "Creating Contacts Entries" on page 99.

6. Press Save (left softkey).

Deleting Items From Recent Calls

To delete an item from the Recent Calls list:
1. From Recent Calls, highlight or select an item.
2. Press (right softkey) > Delete.
3. Press (right softkey) or press Yes (left softkey) to confirm.

To delete all items on the Recent calls list:
1. Press (right softkey) > Recent Calls.
2. Press (right softkey) > Delete All.
3. Press Yes (left softkey) to confirm. Press No (right softkey) to cancel.

Prepending a Number From Recent Calls

If you need to make a call from the Recent Calls List and you are outside your local area code, you can add the appropriate prefix by prepending the number.

1. Select a Recent Calls entry and press (right softkey) > Add Prepend.
2. Enter the prefix and press (right softkey) to call the number.
8. Contacts

- About Contacts (page 98)
- Creating Contacts Entries (page 99)
- Viewing Contacts (page 101)
- Adding a Number to an Entry (page 102)
- Editing Entries (page 102)
- Deleting Entries (page 103)
- Assigning Speed Dial Numbers (page 103)
- Selecting a Ringer Type and Picture for an Entry (page 104)

About Contacts

Contacts stores up to 600 numbers or addresses. Each Contacts entry can store several numbers or addresses.

Information stored in Contacts is saved on your SIM card.

A Contacts entry contains:

- A name — A name is required if you are storing more than one number or address to the entry; otherwise, it is optional. Typically, this is the name of the person whose contact information is stored in the entry.
- A ring tone — You can assign a ring tone to each entry. This is the sound your phone makes when you receive phone calls or call alerts from any of the numbers stored in the entry.
- A Contacts type — Each number or address stored must be assigned a Contacts type. (See “Types of Contacts” on page 99.)
Types of Contacts

Each number or address stored must be assigned a Contacts type:

- Mobile phone number
- Private1 Direct Connect number
- Private2 Direct Connect number
- Work1 phone number
- Work2 phone number
- Home phone number
- Email1 email address
- Email2 email address
- Fax phone number
- Pager phone number
- Talkgroup Talkgroup number
- Group Group
- IP IP address
- Other phone number

Creating Contacts Entries

Your phone can store up to 600 Contacts entries. Entries can store up to 10 numbers or addresses, and an entry’s name can contain 20 characters.

Tip
ICE – In Case of Emergency
To make it easier for emergency personnel to identify important contacts, you can list your local emergency contacts under “ICE” in your phone’s Contacts list. For example, if your mother is your primary emergency contact, list her as “ICE–Mom” in your Contacts list. To list more than one emergency contact, use “ICE1–___,” “ICE2–___,” etc.

A number or address and a Contacts type are required for all Contacts entries. Other information is optional.

You may enter the information in any order by scrolling through the entry details.

After you have entered the number or address, Contacts type, and any other optional information, press Save (left softkey) to save the entry to Contacts.

To cancel a Contacts entry at any time press Cancel (right softkey) and then press Yes (left softkey) to return.
To the Contacts list or press to return to standby mode.

To create a Contacts entry:

1. Press > Contacts > [New Contact].
2. To assign a name to the entry:
   - Select Name. Enter the name and press .
3. To assign a ring tone to the name:
   - Select Ringer and then select a ring tone.
4. To assign a Contacts type to the number or address being stored:
   - Select the Contacts type field.
   - Select a Contacts type (Mobile, Private1, Private2, Work1, Work2, Home, Email, Email2, Fax, Pager, Talkgroup, Group, IP, or Other).
5. To store a number or address:
   - Select the # field (or ID for an email address, or IP for an IP address).
   - Enter the number or address. For phone numbers, use the ten-digit format. For Direct Connect numbers, be sure to include the asterisks (*).
   - For email addresses, see “Entering Text” on page 16.
   - When you are finished, press .
6. To assign more options to the number, including Speed # and Voice Name, select [Options] and proceed to steps 7-9. Otherwise, skip to step 10.
7. The default Speed Dial number assigned to a phone number is displayed in the Speed # field. This is always the next available Speed Dial location. To assign the phone number to a different Speed Dial location:
   - With the Speed # field highlighted, press .
   - Press Delete (right softkey) to delete the current Speed Dial number.
   - Enter the new Speed Dial number and press .
8. To create a voice name for a number, select Voice Name. Follow the prompts to record a name. Speak clearly into the microphone.
9. When you are finished, press Back (right softkey).
10. To add more numbers or addresses to the entry:
    - Scroll past the information you already entered.
Enter the additional information for the entry using steps 2–9. You must assign a name to the entry, if you have not already.

11. Press Save (left softkey).

Creating Pauses and Waits

When storing a number, you can program your phone to pause or wait between digits while dialing. A pause makes your phone pause for three seconds before dialing further. A wait makes your phone wait for your response before dialing further.

This feature is useful when using voicemail or other automated phone systems that require you to dial a phone number and then enter an access number.

For details on using pauses and waits, see “Phone Numbers With Pauses” on page 26.

Storing Numbers Faster

To store numbers to Contacts from standby mode:

1. Enter a phone number.
2. Press 0 > Store Number.
3. Select [New Contact] to store the number to a new entry, or select an entry to store it to an existing entry.
4. With the Contacts type field highlighted, scroll left or right to select a Contacts type.
5. To add more information to the entry, follow the applicable instructions in “Creating Contacts Entries” on page 99.
6. Press Save (left softkey).

Viewing Contacts

1. Press 0 > Contacts, and then either highlight an entry, enter the first letter of a name, or press Search (left softkey), and enter a name. (Your phone finds the name you entered or the nearest match.)
2. If an entry has more than one number or address stored, displays the Contacts type icon. Scroll left or right to view the icon for each number stored in the entry.
3. Press \( \text{Menu} \) to display the entry, and then scroll up or down to view all information stored for the entry.

**Tip** To view more entries, continue scrolling.

### Filtering Contacts Entries

You can set Contacts to display only entries containing Direct Connect numbers, Groups, and Talkgroups.

- Press \( \text{Menu} \) > Contacts > \( \text{Menu} \) > Filter > Show DC. Select Show All to display all Contacts entries.

### Finding Speed Dial Numbers

- Press \( \text{Menu} \) > Contacts, select an entry, and select a phone number. The speed Dial Number will be listed directly under the contact phone number.

### Adding a Number to an Entry

1. Display a Contacts entry. (See “Viewing Contacts” on page 101.)

2. Press Edit (left softkey) or press \( \text{Menu} \) > Edit.

3. Highlight the number type field above an open number and press the navigation key right or left to select a number type.

4. Scroll down to the open field, enter the new number or address, and press \( \text{Menu} \).

5. Press \text{Save} (left softkey) to save the new number.

   - or –

To assign a speed dial number or Voice Name, select \( \text{Menu} \) > Options > Speed # or Voice Name. Complete the process, press Back (right softkey), and then press \text{Save} (left softkey) to save the entry.

### Editing Entries

1. Press \( \text{Menu} \) > Contacts and highlight an entry.

2. Press Edit (left softkey) or press \( \text{Menu} \) > Edit.

3. Follow the applicable instructions in “Creating Contacts Entries” on page 99 to edit the entry.
Deleting Entries

1. Press \( \text{Menu} \) > Contacts and highlight an entry.
2. Press \( \text{Menu} \) > Delete Contact.
3. Press \( \text{Yes} \) (left softkey) to confirm.

Deleting a Number or Address

1. Press \( \text{Menu} \) > Contacts and highlight an entry.
2. Scroll left or right to display the Contacts type to delete.
3. Press \( \text{Menu} \) > Delete Number.
4. Press \( \text{Yes} \) (left softkey) to confirm.

Note: If an entry contains only one number or address, deleting the number or address deletes the entry.

Assigning Speed Dial Numbers

Your phone can store up to 600 phone numbers in speed dial locations. (For details on how to make calls using speed dial numbers, see “Speed Dialing” on page 27.)

You can assign speed dial numbers when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new phone number:

1. Add a phone number to a new or to an existing Contacts entry. (See “Creating Contacts Entries” on page 99 or “Adding a Number to an Entry” on page 102.)
2. Highlight [Options], press \( \text{Menu} \), and then select Speed #.
3. Enter an available speed dial number and press \( \text{Menu} \).
4. Press Back (right softkey) and then press Save (left softkey) to save the entry.
To assign a speed dial number to an existing phone number:

1. Press menu > Contacts and then highlight an entry.
2. Press Edit (left softkey) or press menu > Edit.
3. Select [Options] below the number, and then select Speed #.
4. Enter an available speed dial number and press #.
5. Press Back (right softkey) and then press Save (left softkey) to save the changes.

**Note** If you attempt to assign an already in-use speed dial location to a new phone number, a message will appear asking if you wish to overwrite the existing speed dial assignment. Press Yes (left softkey) to assign the location to the new phone number and delete the previous speed dial assignment.

---

**Selecting a Ringer Type and Picture for an Entry**

Assign a ringer type or a picture to a Contacts entry so you can identify the caller by the ringer type or picture. (See “Ring Tones” on page 71.)

1. Press menu > Contacts and then highlight an entry.
2. Press Edit (left softkey) or press menu > Edit.
3. Select Ring Tone/Pict and press #.
4. Select Ringer or Picture.
5. Scroll through available ringers or pictures. (When you highlight a ringer type, a sample ringer will sound.)
6. Select a ringer or picture and press #.
7. Press Back (right softkey) and then press Save (left softkey) to update the Contacts entry.
9. Tools

- Datebook (page 105)
- My Info (page 110)
- Java Applications (page 111)
- Digital Rights Management (DRM) (page 113)
- GPS Enabled (page 114)
- Memo Feature (page 118)
- Voice Records (page 119)
- Call Timers (page 121)

Datebook

Datebook stores up to 250 events. You can store events over a thirteen month period — twelve months after and one month before the current date.

A Datebook event contains:
- A subject — A name or number you assign to the event.
- A location — The location of the event. This can also be a phone number, Direct Connect number, or Talkgroup.
- A start time — The start time for the event. Default is the beginning of the day.
- A duration — The length of time the event lasts.
- A date — The date for the event. Default is the day highlighted when the event is created.
- A repeat — For recurring events.
- A reminder — A scheduled alert for events that include a start time.
- A ring tone for the reminder.
- A profile that your phone uses during the event.
- A Java application that starts when the event starts.

Only subject and date are required to save an event.

Viewing Datebook

- Press 

9. Tools
You can view Datebook by the day, by the week, or by the month. You can also view the details of any event.

- In day view, brief information about each event for that day appears.
- In week view, events appear as markers corresponding to their times.
- In month view, days with events are marked.

**To view an event:**
1. Select the day the event occurs.
2. Select the event.

**To change the current view:**
- While in Datebook, press \(\text{and select a view.}\)

**Navigating Datebook**

**To scroll through Datebook:**
- Scroll left and right using the navigation key.
  - or -
  In week view and month view, press \(\text{or}\) \(\text{.}\)

**Note** Day view is the default setting.

**To see more in day view:**
- Scroll up and down using the navigation key.

**To highlight a day in month view:**
- Enter the date using the keypad.

**To go to today's date:**
- While in Datebook, press \(\text{Go To Today.}\)

**To go to any date in Datebook:**
1. While in Datebook, press \(\text{Go To Date.}\)
2. Select a date.

**Creating Events**

Every Datebook event must have a subject and be stored to a date. Other information is optional.

After you have entered the information, press **Done** (left softkey) to store the event to Datebook.

**To create a Datebook event:**
1. While in datebook, press **New** (left softkey).
  - or -
  In day view, select **[New Event]**.
2. To assign a subject to the event, select **Subject** and:
   - Enter the name or enter a phone number, Direct Connect number, or Talkgroup number.
   - or – Press **Browse** (left softkey) to choose from common event names.

3. To assign a location to the event (optional), select **Location** and enter the location or enter a phone number, Direct Connect number, or Talkgroup number.

4. The start time automatically assigned to an event is the beginning of the day. To change the start time or assign no start time, select **Start** and then enter a start time or press **No Time** (left softkey).

5. To assign a duration, select **Duration** and select a duration from the list or select **Custom** and enter a duration.

6. The date automatically assigned to an event is the date that was highlighted or selected when you began creating the event. To change the date of the event, select **Date** and then enter a date.

7. To make the event a recurring event:
   - Select **Repeat** and then select a repeat cycle.
   - If the event occurs more than once a week, select **Multiple Day**, and select the days.
   - Press **Done** (right softkey).
   - In the **End** field, select a date for the event to stop recurring.

8. To create a reminder for this event, select **Reminder** and then select a reminder time or select **Custom** to enter a reminder time.

9. To set the ring tone for a reminder, select **Ring Tone** and then select a ring tone.

10. To assign a profile for your phone to use during the event, select **Profile** and then select a profile. (Your phone switches to this profile when the event starts and switches back to the previous profile when the event ends.)

11. To assign a Java application to start when the event starts, select **App** and then select an...
application. (If you created a reminder for this event, your phone prompts you to start the Java application when you get the reminder.)

12. Once you have entered all relevant information and settings, press **Done** (left softkey).

To cancel without saving:

- Press **Cancel** (right softkey).

**Editing Events**

**To change the details of an event:**

1. Select the day the event occurs.
2. Select the event and press **Edit** (left softkey).
3. Follow the applicable instructions in “Creating Events” on page 106 to edit the event.

**To copy an event to another date:**

1. Select the day the event occurs.
2. Select the event and press **Edit** (left softkey).
3. Follow the applicable instructions in “Creating Events” on page 106 to edit the event.
4. Enter a date and press **OK**.
5. To change more information, follow the applicable instructions in “Creating Events” on page 106 to edit the event.
6. Press **Done** (left softkey) to store the event.

**Deleting Events**

1. Select the day the event occurs.
2. Select the event and press **Delete**.
3. If the event is not a recurring event, press **Yes** (left softkey) to confirm.
   – or –
   If the event is a recurring event, select **This Event Only** to delete only the event selected in step 2, or select **Repeat Event** to delete all occurrences of the event.

**Receiving Reminders**

If you created a reminder for a Datebook event, when the reminder time occurs, your phone notifies you with text on the display and a reminder tone.
To view more details about the event:
  ▶ Press View (left softkey).

To dismiss the reminder:
  ▶ Press Dismiss (right softkey).

For Events With Java Applications
If you assigned a Java application to start when the event starts, you can start the application when you get the reminder.
  ▶ Press [ ] > Launch.

Making Calls From Datebook and Datebook Reminders
If you stored a phone number, Direct Connect number, or Talkgroup number in the Subject or Location field of a Datebook event, you can call or send a Call Alert to that number from Datebook or from the reminder.

If you store the same type of number (phone number or DC/Talkgroup number) in both fields, the number in Subject takes precedence.

Making Calls From Datebook
To make a phone call:
1. Highlight or select an event containing a number.
2. Press [ ] or press [ ] > Call # in Event.

To make a Direct Connect call or Talkgroup call:
1. Highlight or select an event containing a number.
2. Press the DC button. (If you did not include a # before a Talkgroup, press [ ] > Talkgroup, and then press the DC button.)

To send a Call Alert:
1. Highlight or select an event containing a number.
2. Press [ ] > Alert # in Event, and then press the DC button.

Making Calls From Datebook Reminders
To call a number:
  ▶ Press [ ] or press [ ] and then select Call # in Event.

To make Direct Connect calls or Talkgroup calls:
  ▶ Press the DC button.
To send a Call Alert:

- Press \( \text{Alert # in Event} \), and then press the DC button.

Customizing Datebook Setup

1. Select \( \text{Tools}>\text{Datebook}>\text{Setup} \).
2. Select an option and adjust the values.
   - Options include Start View, Daily Begin, Delete After, Time Shift, Alert Timeout, and Clock.

My Info

My Info lets you view your phone number, Direct Connect number, and other phone information.

- Press \( \text{Tools}>\text{My Info} \).

Adding a Name to My Info

1. Press \( \text{Tools}>\text{My Info} \).
2. Press \( \text{Edit} \) (left softkey) > Name.  
3. Enter a name and press \( \text{r} \).

You can also edit the information in Line 1 and Line 2, but your changes are only temporary. The next time your phone registers on the network, your actual phone numbers appear again in My Info.

Note

If you request equipment-related transactions on your account, Nextel Customer Service may require you to provide specific information about your phone. Press \( \text{Tools} \) while in My Info to display a submenu that includes your phone's service status, unit information, and phone identification numbers including IMEI, SIM ID, and Serial Number (SN).

Note

You may need to select More to display My Info.

- Information displayed includes My Name (optional, you may enter it yourself), Line 1 and Line 2, Direct Connect, Group ID (Talkgroup number), Carrier IP, and IP1 Address and IP2 Address.
Java Applications

Installing Applications
1. Press \[\text{Options}\] > Games and Apps.
2. Select an application or suite of applications. Messages appear as the application installs.
3. Press Done (left softkey).

Running Applications
1. Press \[\text{Options}\] > Games and Apps.
2. Select an application or suite of applications. If you have selected a suite of applications, select an application.

Tip
If you do not hear the sounds associated with the Java application, select \[\text{Settings}\] > Volume and check the volumes of Speaker and Earpiece.

Suspending Applications
When you suspend an application, it does not stop running. It goes to the background so that you can run another application in the foreground.

To suspend an application:
- Press \[\text{Options}\].

To view your suspended applications:
- Press \[\text{Options}\] > Games and Apps > Suspended Apps.

You can have up to three applications running at one time — one running in the foreground and two in the background.

Resuming Applications
You can resume a suspended application at any time. This brings it to the foreground.

To resume a suspended application:
1. Press \[\text{Options}\] > Games and Apps > Suspended Apps.
2. Select an application to resume.
Ending Applications

To end an application:

- Press the appropriate softkey to end or exit the application or press End.

To end an application from the Suspended Apps Screen:

1. Press > Games and Apps > Suspended Apps.
2. Highlight an application and press End (left softkey).

To end all applications:

1. Press > Games and Apps > Suspended Apps > End All.
2. Press r or press Yes (left softkey) to confirm.
3. To end all applications without letting them exit, press EndNow (left softkey) and then press Finish (right softkey).

Downloading Applications

To run more Java applications, you can download them into your phone.

To access a catalog of items available for purchase and download:

- Press > Multimedia > Downloads.

You can also go to www.nextel.com and sign on to your account to find a wide selection of available Java applications and downloading instructions.

Deleting Applications

To delete an application:

1. Press > Games and Apps.
2. Highlight an application and press > Deinstall.
3. Press r or Yes (left softkey) to confirm.
4. When your phone has finished deleting the application, press Done (left softkey).

To delete all Java applications:

1. Press > Games and Apps.
2. Highlight Java System and press > Delete All.
   (You may need to press More [left softkey] to display Java System.)
3. Press r or press Yes (left softkey) to confirm.
Digital Rights Management (DRM)

When you download multimedia content available online, such as Java applications, these items may be subject to DRM restrictions. DRM, or digital rights management, is a system that defines how copyrighted multimedia content can be distributed and used.

DRM limits items to time-based or count-based usage settings. Time-based settings let you use the given item for a specified interval. Count-based settings let you use an item for a specified number of times after you download it or for unlimited use.

Managing Items

Depending on how the third-party vendor has set rights for the given DRM item, you may be unable to perform some of the following tasks.

Viewing License Information

You can check a DRM item's license to view the following information:

- For time-based items, either the date and time the item expires, or the number of days left.
- For count-based items, the number of credits (uses) left or an unlimited use notice.
- The name of the item's vendor.

To view the license of a DRM item:

1. Go to the location that contains the item.
2. Highlight the item and press $\text{Menu} > \text{License Info}$.

Renewing DRM Licenses

1. Go to the location on your phone that contains the item.
2. Highlight a DRM item and press $\text{Menu}$ > Renew (left softkey) or press $\text{Menu} > \text{Renew}$.
3. Select the link to the page where you purchased the item and then follow the vendor's instructions for purchasing an additional license.
Deleting Items

If you delete a DRM item that you purchased from Nextel from your phone, you will have to purchase it again to download it.

1. Highlight a DRM item and press \( \text{Delete} \).

2. If prompted, press Yes (left softkey).

About Expired Items

Most items will continue to display on your phone until you delete them. You can also choose to renew the license for an expired item.

Note

You cannot delete items that are DRM locked.

Under certain conditions, third-party vendors will let you download an item multiple times within a given time frame, even if you deleted the item. Please contact the third-party vendor of an item to learn more about the vendor's download regulations.

GPS Enabled

Your phone's GPS Enabled feature uses information from Global Positioning System (GPS) satellites orbiting the Earth to determine the approximate geographical location of your phone. The availability and accuracy of this location information (and the amount of time that it takes to calculate it) will vary depending on the environment in which you are using the GPS feature.

When you make a 911 emergency call, the GPS feature of your phone can help emergency personnel locate you if your phone has adequate access to GPS satellite signals and your emergency response center is equipped to process such information.

You can also use the GPS feature to view your approximate location. Location information appears on the phone's display.

Java applications loaded on your phone can also request your location. If your phone is connected to a laptop computer or similar device, software running on that device can request your location. To protect your privacy, you can control whether these requests are granted. See "GPS Privacy Options" on page 88.
IMPORTANT: Things to Keep in Mind

If you are using the GPS feature of your phone while driving, please give full attention to driving and to the road.

Where adequate signals from multiple satellites are not available (usually because your GPS antenna cannot establish a view of a wide area of open sky, such as in underground locations, inside or between buildings, or in dense tree cover), the GPS feature of your phone WILL NOT WORK.

Walking or driving very slowly may also substantially reduce GPS performance.

Making an Emergency Call

- Dial 911 and press # to be connected to an emergency response center. If you are on an active call, you must end it before calling 911.

When you make an emergency 911 call, the GPS feature of your phone begins to calculate your approximate location. Even where your phone has good access to sufficient GPS satellite signals and network assist data, it may take 30 seconds or more to determine the approximate location. This time will increase where there is reduced access to satellite signals. When your approximate location is determined, it is made available to the appropriate emergency response center.

In some cases, your local 911 emergency response center may not be equipped to receive GPS location information. For this reason, and because the GPS location information reported is only approximate or may not be available in your location, always report your location to the 911 operator you speak to when making an emergency call, if able, just as you would when using a phone without GPS capabilities.

Viewing Your Approximate Location

- Press # > Tools > GPS > Position.

This displays the following information about the last time your location was calculated:

Note: If you are concerned about whether your local 911 emergency response center is equipped to receive GPS location information, contact your local authorities.
The time (as Greenwich Mean Time) and date that the location was last calculated.

- The approximate location, expressed as latitude and longitude.
- The estimated accuracy of the calculated location.
- The number of satellites used to calculate the location. In general, more satellites make for better accuracy.

**To calculate your location again:**

- Press **Refresh** (left softkey).

It may take your phone several minutes to complete the process of determining your location, during which the phone displays “Scanning For Satellites.” The Position screen displays the updated information.

**To cancel a location calculation before it is completed:**

- Press **Cancel** (right softkey) to return to the Position screen or press **End** to return to standby mode.

Each time approximate location of your phone is calculated, the latest location information is stored in your phone. You will see this information the next time you view the Position screen.

---

**Enhancing GPS Performance**

Sometimes the GPS feature of your phone may be unable to complete a location calculation successfully. To improve accuracy and increase your chances of a successful calculation, do the following while your phone is determining your approximate location:

- **Stay in the open.** The GPS feature works best where there is nothing between your phone and a large amount of open sky. If possible, go outside, away from tall buildings and foliage.

- **Hold your phone to enhance reception.** Signals from GPS satellites are transmitted to your GPS antenna, which is in your phone antenna. Hold your phone away from your body, giving the antenna clear access to satellite signals. Do not cover the antenna area with your fingers or anything else.

- **Stand still.** If possible, stand still until your phone is finished determining your location. Moving your phone at a walking pace while your phone is calculating your approximate location may substantially decrease GPS performance.

- **In a car.** When using the GPS Enabled feature in a car, position your phone so that the GPS antenna has
Tools

1. Good access to GPS signals through the car's windows. Typically, the GPS antenna has best access to GPS signals in a car when placed near a window.

   - *Stay in network coverage.* The network will provide your phone with information that helps determine your location more quickly and accurately.

2. Using GPS With Map Software

   You can use the GPS feature of your phone to provide approximate location data to a laptop computer or similar device that is running interactive map software such as that made by DeLorme or Microsoft. This way, if your phone has good access to GPS signals, your approximate position on a map can be made available as you travel in a vehicle.

   To do this, connect your phone to your laptop (or other device) with a data cable and set your phone to transmit data (see "To connect your phone to your laptop or other device:" on page 117). Your phone then provides your approximate location to the device running the map software, which displays your location on a map. Your phone provides an updated location every second and the map software displays your changing location on its map.

   See “Enhancing GPS Performance” on page 116 for more details on obtaining good location information.

   - *Note* Although moving your phone at a walking pace decreases GPS performance, moving it at the speed of a moving car does not.

   - *Note* Because your phone is continuously determining your location, using the GPS feature of your phone with map software uses the phone's battery power quickly.

   To connect your phone to your laptop or other device:

   1. Pull open the connector cover.

   2. With the phone's display facing up, insert a micro-USB data cable into the charger connector.
3. Insert the data plug into the COM port of your laptop or other device.

Make sure no other application is using the COM port selected.

Make sure the COM port settings of your laptop or other device are set to the following:
- Bits per second: 4800
- Data bits: 8
- Parity: None
- Stop bits: 1
- Flow control: Hardware

To set your phone to send location information to your laptop or other device:
1. Press > Tools > GPS > Interface.
2. Set NMEA OUT to USB or Bluetooth.

Your phone is now sending location data to your laptop or other device.

To stop sending location data to your laptop or other device:
- Set NMEA OUT to Off.

Each time you power your phone on, NMEA OUT is automatically set to Off.

**Memo Feature**

Memo lets you store a number, make a call to that number, and save it to Contacts.

To create a memo:
1. Press > Tools > Memo.
2. Enter a number and press .

To view the memo later:
- Press > Tools > Memo.

To delete the memo:
1. Press > Tools > Memo.

Note: Before you can use your phone to send location information, you must configure it to send GPS NMEA information through the charger connector. Press > Settings > Connections > USB > GPS NMEA.
2. Press and hold Delete (left softkey) and then press .

To edit the memo:
1. Press > Tools > Memo.
2. Press and hold Delete (left softkey) to delete the number.
3. Enter the new number and press .

To make a call to the memo number:
1. Press > Tools > Memo.
2. To make a direct call, press . To make a Direct Connect call, press the DC button.

To store the memo number to Contacts:
1. Press > Tools > Memo.
2. Press > Store to Cntcs.
3. To store the number as a new entry, select [New Contact]:
   – or –
   To store the number to an existing entry, select the entry.

4. With the Contacts type field highlighted, scroll left or right to display a Contacts type for the number.
5. To add more information to the entry, follow the applicable instructions in “Creating Contacts Entries” on page 99.
6. Press Save (left softkey).

Voice Records

A voice record is a recording you make with your phone and can play back. You can record notes to yourself or phone calls.

Your phone can store up to 20 voice records.

Creating Voice Records

1. Press > Multimedia > VoiceRecord > [New VoiceRec].
2. Recite a message into the microphone.
3. When you are finished recording, press .

To record a phone call:
1. While on an active call, press > Record.
2. When you are finished recording, press \( \mathbb{Q} \).

**Note** Recording of phone calls is subject to applicable laws regarding privacy and recording of phone conversations.

### Playing Voice Records

1. Press \( \mathbb{F} \) > Multimedia > VoiceRecord.
2. Highlight a voice record and press \( \mathbb{Q} \).
3. To stop the voice record while it is playing, press \( \mathbb{X} \).

**Tip** To fast forward, scroll right. To rewind, scroll left. To pause or resume, press any number key.

### Labeling Voice Records

When you create a voice record, it is labeled with the time and date it was recorded. You can rename it with a custom label.

1. Press \( \mathbb{F} \) > Multimedia > VoiceRecord.
2. Highlight a record and press Label (left softkey).
3. Enter a label and press \( \mathbb{Q} \).

### Deleting Voice Records

**To delete an unlocked voice record:**

1. Press \( \mathbb{F} \) > Multimedia > VoiceRecord.
2. Highlight a record and press \( \mathbb{X} \) > Delete.
3. Press \( \mathbb{X} \) or Yes (left softkey) to confirm.

**To delete all unlocked voice records:**

1. Press \( \mathbb{F} \) > Multimedia > VoiceRecord.
2. Highlight a record and press \( \mathbb{X} \) > Delete All.
3. Press \( \mathbb{X} \) or Yes (left softkey) to confirm.

### Locking Voice Records

When you lock a voice record, it cannot be deleted until you unlock it.

1. Press \( \mathbb{F} \) > Multimedia > VoiceRecord.
2. Highlight a record and press \( \mathbb{X} \) > Lock to lock it.
   Press \( \mathbb{X} \) > UnLock to unlock a message.

When a voice record is locked, this icon \( \mathbb{X} \) appears next to it.
Managing Memory

To view the amount of memory available for voice records:
1. Press \( \text{Menu} \) > Multimedia > VoiceRecord.

Call Timers

Call timers measure the duration of your phone calls, Direct Connect, or Group Connect calls, and the number of kilobytes sent and received by your phone:
- **Last Call** — displays the duration of your most recent phone call.
- **Phone Reset** — keeps a running total of your phone call minutes, until you reset it.
- **Phone Lifetime** — displays the total minutes of all your phone calls.
- **DC/GC Lifetime** — displays the total minutes of all your Direct Connect and Group Connect calls.
- **DC/GC Reset** — keeps a running total of all of your Direct Connect and Group Connect call minutes, until you reset it.
- **Kbytes Reset** — keeps a running total of the number of kilobytes sent and received by your phone, until you reset it.

To view or reset a timer:
1. Press \( \text{Menu} \) > Tools > Call Timers.
2. Select a timer and press \( \text{OK} \).
3. To reset the timer, press Reset (left softkey). Press \( \text{OK} \) or press Yes (left softkey) to confirm.

*Note: The values displayed by Call Timers should not be used for billing. Call timers are estimates only.*
Using the microSD Card

Your phone is equipped with a microSD (Secure Digital) memory card to expand the phone’s available memory space. It allows you to store images, videos, music, and voice data in your phone.

Inserting the microSD Card

1. Remove the battery cover. (See “Installing the Battery” on page 11.)
2. Open the memory card slot cover, and slide in the memory card until it clicks into place.
3. Close the memory card slot cover and replace the battery cover.

4. Your phone may prompt you to use the memory card to store new media items, go to the camera, go to the Media Center, or do nothing. If you select [Do Nothing], you will return to the idle screen. Respond to the prompt now.

Removing the microSD Card

Do not remove the memory card until you select the Remove Card option under Settings. Removing the memory card before selecting the Remove Card option could result in loss of data.

1. Press > Settings > Memory Card > Remove Card.
2. Once the handset confirms that it is safe to remove the SD card, press OK (left softkey).
3. Remove the battery cover and open the memory card slot cover.

**Note** Be sure to use only recommended microSD cards. Using non-recommended microSD cards could cause data loss and damage your phone. Your handset can be used with Transflash or MicroSD memory cards.
4. Grasp the raised edge of the SD card and pull the card out.

5. Close the memory card slot cover and replace the battery cover.

**Using the microSD Adapter**

The supplied microSD adapter allows microSD cards to be used in SD-compatible devices such as digital cameras, printers, and computers. Before using, you will need to insert the microSD card into the microSD adapter.

*To insert the microSD card into the microSD adapter:*

- With the label side of the microSD card facing up, insert the card into the supplied microSD adapter, and gently slide the card until it is fully inserted.

**Note**

The microSD card and its adapter can be easily damaged by improper operation. Please be careful when inserting, removing, or handling them.
To remove the microSD card from the microSD adapter:

- Hold the front edge of the microSD card, and gently pull outward to remove it from the adapter.

microSD Settings

Viewing Memory in the microSD Card

1. With the microSD inserted, press \[ Multimedia > Media Center > Memory Usage. \]
2. The following information will be displayed:
   - **Used** displays the amount of used memory space.
   - **Free** displays the amount of free memory space.

- **Capacity** displays the capacity of the memory card.
- **Card Files** displays the number of files in the card.

Formatting the microSD Card

Formatting a microSD card permanently removes all files stored on the card.

1. With the microSD inserted, press \[ Settings > Memory Card. \]
2. Select **Format Card** and press \[ . (A warning will be displayed.) \]
3. If you are sure you wish to remove all the files from your microSD card, select **Yes** (left softkey).

Tip

If your computer has an SD card slot or if you have an SD card adapter, you can use the microSD card and adapter to transfer files such as audio files, pictures, and videos directly between your computer and your microSD card.

When you insert the card into your computer, select Open folder to view files using Windows Explorer (or a similar option) and drag and drop files using the available folders.

Tip

When you insert the card into your computer, select Open folder to view files using Windows Explorer (or a similar option) and drag and drop files using the available folders.

WARNING

The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.
microSD Folders

Displaying Your microSD Folders

All the files stored in the appropriate folders on the microSD card are accessible through the Media Center.

1. With the microSD inserted, press Menu > Multimedia > Media Center.
2. Press the navigation key left or right to display a Card folder (All, Pictures, Audio, or Video) and press Enter.
3. To view or play a file, select it and press Enter or the appropriate softkey.

Note: The Media Center only recognizes compatible files stored in the card’s AUDIO, VIDEO, and IMAGE folders.

Connecting Your Phone to Your Computer

Before using your phone’s mass storage capabilities, you need to prepare your phone’s data services to synchronize with your desktop or laptop computer. Once the phone is connected to the computer, you can transfer your data to or from the microSD card.

1. With the microSD inserted, press Menu > Settings > Connections > USB.
3. Connect your phone to your computer using a compatible USB cable. (Wait for the connection to be completed. When connected, the host computer will automatically detect your phone.)
To remove the connection:

- When you have finished transferring data, click the USB device icon on your computer's taskbar, and follow the onscreen instructions to safely unplug the USB cable.

**Important Connection Information**

- No driver installation is required for Windows 2000/ME/XP/Vista users. If you use Windows 98/98SE, you have to download and install the USB Mass Storage Driver from the Nextel website at www.nextel.com.
- To avoid loss of data, DO NOT remove the USB cable, the microSD card, or the battery while files are being accessed or transferred.
- DO NOT use your computer to change or edit folder or file names on the microSD, and do not attempt to transfer large amounts of data from the computer to the microSD card. Doing so may cause the microSD card to fail.
- DO NOT turn off or restart your computer, or put it into standby mode, while using a mass storage device. Doing so will result in loss or damage of data.

- If you connect a mass storage device to a peripheral device, your device may not work properly.
Taking pictures with your phone’s built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button. You can activate the phone’s camera mode whether the phone is open or closed.

To take a picture with the phone open:
1. Press \[\text{Menu}\] > Multimedia > Camera to activate camera mode.

2. Using the display screen as a viewfinder, aim the camera lens at your subject.
3. Press Capture (left softkey), \[\text{OK}\], or \[\text{OK}\] until the shutter sounds.
   - Press Send (left softkey) to send the picture in an MMS message, Discard (right softkey) to discard the picture and return to the camera, \[\text{OK}\] to save the picture and return to camera, or press \[\text{Menu}\] for the following options:
     - Send Via... to send the picture via Bluetooth, Direct Send, or MMS (multimedia messaging).
     - Save [OK] to save the picture.
     - Set As Caller ID to assign the picture to a contact. Select a contact and press \[\text{OK}\].
     - Set As Wallpaper to use the picture as your phone’s wallpaper.
     - Media Center to save the picture to the Media Center and open the Media Center.

1. Camera

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To take a picture with the phone closed:

1. Press the camera button (\[\text{OK}\]) on the right side of the phone. (See illustration on page 6.)

Shortcut To activate camera mode, you can also press the camera button (\[\text{OK}\]) on the right side of the phone. (See illustration on page 6.)
- **Remove Card** to enable the memory card removal.
- **Memory Usage** to see the amount of used and available memory on your phone.
- **Memory Card** to go to the memory menu.
- **Camera Setup** to set the camera default settings for **Ask for Name**, **Shutter Sound**, **Default Size**, **Default Quality**, **Spotlight Setting**, and **Default Focus**.

To take a picture with the phone closed:

1. Holding the phone horizontally with the external display screen facing you, press 📷 to activate the camera.
2. Using the external display as a viewfinder, aim the lens at your subject and press 📷 to take the picture. (It will save automatically.)

**Two-step Auto Focus**

When the Default Focus is set to **Auto** (see "Camera Setup" on page 130), 📷 works as a focus/capture button. When the button is half pressed, the focus display notice (Ọ) will show red until the focus is set. The focus display notice will then turn green. Fully press 📷 to take the picture.

**Camera Options**

When the phone is open and in camera mode, press 📷 to display additional camera options:

- **Media Center** to go to the Media Center to review your saved pictures.
- **Record Video** to switch to video mode. (See “Recording Videos” on page 131 for details.)
- **Zoom** to zoom in on a subject. (See “Using the Zoom” on page 130 for details.)
- **Remove Card** to enable the memory card removal.
- **Spotlight** to turn on or off the camera’s spotlight to provide additional light for close-up pictures.
- **Focus** to set the focus to **Scenery**, **Auto** or **Macro**.
- **Self Timer** to activate the camera’s timer. (See “Setting the Self Timer” on page 130 for details.)
- **Picture Quality** to select the picture quality between **Normal** or **Fine**.
- **Picture Size** to select the picture size.
1. Camera

- **White Balance** to select a white balance setting.
- **Exposure Control** to adjust the exposure.
- **Style** to set picture effects.
- **Memory Usage** to verify memory usage.
- **Memory Card** to go to the memory menu.
- **Camera Setup** to set the camera default settings.

**Setting the Flash**

1. From camera mode, press > Spotlight.
2. Select one of the following options and press:
   - **Session On** to activate the flash for all pictures.
   - **Only Once** to activate the flash for one picture.
   - **Session Off** to deactivate the flash.

3. Press Capture (left softkey), , or when you are ready to start the timer. (The lower portion of the display screen displays the countdown time.)

4. Get ready. The camera will automatically capture the picture when the timer runs down.

   To cancel the self-timer after it has started:
   - Press Cancel (right softkey).

**Using the Zoom**

Depending on your resolution settings, you can adjust the zoom from 1x to 8x.

- When taking a picture with the phone open, press the navigation key up or down to adjust the zoom. Press or to adjust the zoom from the external display when the phone is closed.

**Camera Setup**

Set your camera's resolution and default size in the Camera Setup menu.

1. Press > Multimedia > Camera >  > Camera Setup.

   - Press  >  >  >  > Camera Setup.
2. Select an option and press \[.\]
   - **Ask for Name**: Select \[On\] for the camera to prompt you to enter a new File Name when saving a camera picture.
   - **Shutter Sound**: Highlight \[Sound1\] or \[Sound2\] and press \[.\].
   - **Default Size**: Select a size and press \[.\].
   - **Default Quality**: Highlight \[Normal\] or \[Fine\] and press \[.\].
   - **Spotlight Setting**: Select \[Always On\] to automatically activate the spotlight whenever you are in camera mode. Select \[Off\] to deactivate the spotlight.
   - **Default Focus**: Select from \[Scenery\], \[Auto\], or \[Macro\] to set the camera’s default focus setting.

**Recording Videos**

In addition to taking pictures, you can also record, view, and send videos with the phone’s video camera.

**To record a video with the phone open:**

1. Press \[ > Multimedia > Camcorder\] to activate video mode. (Additional video options are available through the video mode Options menu. See “Video Mode Options” on page 132 for more information.)

2. Using the display screen as a viewfinder, aim the lens at your subject.

3. Press \[Record\] (left softkey), \[.\], or \[.\] to begin recording.

4. Press \[.\], \[.\], or \[Stop\] (left softkey) to stop recording. (The video will automatically be saved in your designated storage area.)

   - To return to camcorder mode to take another video, press \[.\].

5. Press \[.\] for more options:
   - \[Review\] to playback the video.
   - \[Save [OK]\] to save the video.
   - \[Media Center\] to go to the Media Center to review your saved videos.
   - \[Send Via...\] to send the video via Bluetooth or MMS message.
   - \[Remove Card\] to enable the memory card removal.
   - \[Memory Usage\] to verify memory usage.
Camera Setup to set the camera default settings.

To record a video with the phone closed:
1. Holding the phone horizontally with the external display screen facing you, press \( \text{\textmenu{}} \) to activate the camera.
2. Press \( \text{\textmenu{}} \) to switch to video mode.
3. Using the external display as a viewfinder, aim the lens at your subject and press \( \text{\textmenu{}} \) to begin recording.
4. Press \( \text{\textmenu{}} \) to stop recording. (The video will save automatically.)

Video Mode Options
When the phone is open and in video mode, press \( \text{\textmenu{}} \) to display additional camera options:
- Media Center to go to the Media Center to review your saved videos.
- Capture Picture to switch to picture mode.
- Zoom to zoom in on a subject.
- Remove Card to enable the memory card removal.
- Spotlight to turn on or off the camera’s spotlight to provide additional light for close-up videos.
- Video Size to select the video size.
- Video Length to select the video length.
- Memory Usage to verify memory usage.
- Memory Card to go to the memory menu.
- Camera Setup to set the camera default settings.

Selecting Video Settings
1. From video mode, press \( \text{\textmenu{}} \) > Camera Setup.
2. Select an option and press \( \text{\textmenu{}} \):
   - Ask for Name Select On for the camera to prompt you to enter a new File Name when saving a video file.
   - Shutter Sound to set a shutter sound.
   - Default Video Size to set a video’s default size.
   - Spotlight Setting to set the camera’s default spotlight setting (Always On or Off).

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Storing Pictures and Videos

Your phone’s picture and video storage area is called Media Center. There are two types of folders in the Media Center: Phone and Card.

Setting Storage Options

1. Press > Settings > Memory Card > Store Media.
2. Select On Phone or Prefer on Card.

Phone Folder

Your phone’s internal storage area is called the Phone folder. From the Phone folder, you can view all the pictures and videos you have stored there, send items (via Direct Send, Bluetooth or messaging), delete files, and access additional options.

To review your stored pictures and videos in the phone:
1. Press > Multimedia > Media Center.
2. Use the navigation keys to select Phone: All and view saved pictures and videos.

Card Folder

You can save pictures and videos directly to the microSD card. Several pictures can be stored and managed in each folder on the microSD card, depending on its capacity.

To review your pictures and videos on the microSD card:
1. Press > Multimedia > Media Center.
2. Use the navigation keys to select Card: All and view saved pictures and videos.

Phone Folder and Card Folder Options

When you are highlighting a picture or video file in the phone or microSD card folders, press to display the following options:
- **Delete** to delete the selected file.
- **Lock** to lock the selected file.
- **Rename** to rename the selected file.
- **Send Via...** to send the file via Bluetooth, Direct Send or MMS message.
- **Camera** to activate Camera mode.
- **Remove Card** to enable the memory card removal.
- **Set As Caller ID** to display the currently highlighted picture for incoming calls from a specific Contacts entry. Select an entry and press  .
- **Set As Wallpaper** to display the currently highlighted picture as a wallpaper. Select **Internal Display**, **External Display**, or **Both** and press  .
- **Copy To Card/Phone** to copy the file from the current folder to the other.
- **Move To Card/Phone** to move the file from the current folder to the other.
- **Delete All** to delete all files in the folder.
- **Filter** to select the media type to view from **Phone: All**, **Phone: Pictures**, **Phone: Audio**, **Phone: Video**, **Card: All**, **Card: Pictures**, **Card: Audio**, and **Card: Video**.
- **Set View** to switch the display from **Plain List View** to **Thumbnail List View**.
- **Memory Usage** to verify memory usage.
- **Memory Card** to go to the memory menu.
- **Edit** to display the following options:
  - **Crop** to crop the selected picture.
  - **Rotate/Flip** to rotate or flip the selected picture.
- **Color Adjustments** to select a color setting for the picture.
- **Resize** to resize the picture.
- **Borders** to add a border to the picture.
- **Stamps** to add a stamp to the picture.
- **Text** to add text to the picture.
- **Text Bubble** to add a text bubble to the picture.
- **Setup** to **Sort files (By Time or By Name)**, and to turn **Remember Filter** on or off.
12. Bluetooth

Turning Bluetooth On and Off (page 135)
Bluetooth Menu (page 136)
Connecting Bluetooth Devices (page 136)
Sending Items Via Bluetooth (page 138)

Turning Bluetooth On and Off

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet. By default, your device's Bluetooth feature is turned off. Turning Bluetooth on makes your phone “discoverable” by other in-range Bluetooth devices.

To turn Bluetooth on:
2. Select On and press to enable Bluetooth.

To turn Bluetooth off:
2. Select Off and press to disable Bluetooth.

To turn discoverable mode on:
Press > Tools > Bluetooth > Find Me.
For the duration selected under Find Me Time, the phone will be discoverable by other devices that are within range.

Bluetooth Status Indicators and LED

The Bluetooth status indicators on your phone’s display screens and the Bluetooth LED (page 6) show your Bluetooth connection status at a glance:

No LED or Status Indicator – Bluetooth is disabled (default status)

– Status indicator will blink and LED will be solid when the phone is in discovery mode.
Bluetooth

- Status indicator will be solid and LED will blink when connected to a Bluetooth device.

Bluetooth Menu

The Bluetooth menu allows you to set up many of the characteristics of your phone's Bluetooth service.

2. Set your Bluetooth options.
   - Select Audio Devices to discover and connect to hands-free devices.
   - Select Pair to Devices to scan for and connect your phone to an available Bluetooth device.
   - Select Device History to link to devices that have been connected to your phone.
   - Select Setup to turn Bluetooth on and off, rename your phone for Bluetooth, and set the time for the Find Me command listed below.
   - Select Find Me to make your phone discoverable to Bluetooth devices for a period of time.

Connecting Bluetooth Devices

Pairing and Connecting

1. Press > Tools > Bluetooth > Audio Devices > [Look for Devices] to connect to a hands-free device.
   - or -
   Press > Tools > Bluetooth > Pair to Devices to pair with a device. (Your phone will display a list of discovered in-range Bluetooth devices.)
2. Highlight a device and press .
3. Follow the prompts, including entering a PIN if requested, and press to complete the connection.

Pairing uses a PIN to establish a trusted connection between your phone and another Bluetooth device. This connection is stored for future connections.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.
Connecting to a Stored Device

If you have previously connected to a device, the device will be stored on your phone so you can connect with it easily.

1. Press > Tools > Bluetooth > Audio Devices and then select a device.
2. If prompted to bond with the device, press Yes (left softkey).
3. If prompted, enter the Bluetooth PIN and press Ok (left softkey). Your phone will connect to the device.

Using Bluetooth During a Call

During a call, you can connect with available Bluetooth devices.

To use Bluetooth during a call:
1. While in a call, press > Use Bluetooth.
2. Select a device.

Disconnecting From a Device

2. Press Drop (left softkey) and then press Yes (left softkey).

Understanding Bluetooth Access Settings

A Bluetooth device can have either Automatic or Ask security access. The first time a Bluetooth device connects to your Motorola Stature i9 phone, you must grant the device permission to connect. You can then change the access setting of the device to either Automatic or Ask.

If you set a device to Automatic, that device can connect automatically to your phone when it is in range. If you set a device to Ask, that device must request permission before it can connect to your phone.

Devices are automatically granted permission during the ten seconds after connecting.
The default for hands-free devices, such as Bluetooth headsets, is Automatic.

**Setting Device Details**

The device history stores a list of up to 20 devices that have connected with your phone.

- Press $\text{Tools} > \text{Bluetooth} > \text{Device History}$.

From the device history, use the menus to:

- Edit device names.
- Change device access settings.
- Delete devices.

**Note**: If you delete a device from device history, you will have to find the device to connect with it. See “Pairing and Connecting” on page 136.

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### Sending Items Via Bluetooth

#### Sending Contacts, Datebook Events and Media Center Items

Bluetooth lets you send Contacts entries, Datebook events, and compatible Media Center items to connected devices.

Files sent or received may be up to 6 MB.

You can only connect your phone to one device at a time.

**Note**: Go to [www.nextel.com](http://www.nextel.com) and click on Accessories for a list of Motorola Stature i9 phone Bluetooth compatible devices.

#### Sending Contacts

1. Press $\text{Contacts}$.
2. Highlight a contact and press $\text{Send Via...} > \text{Bluetooth}$.
3. Select a device or search for a device by selecting [Look for Devices].
4. If prompted, bond with the device. Your phone connects to the device and transfers the contact.

**Sending Datebook Events**

1. Press 📅 > Datebook.
2. Highlight an event and press 📅 > Send Via...
   - For a repeating event, select This Event Only to send only this occurrence or Repeat Event to send all instances.
3. Select Bluetooth.
4. Select a device or search for a device by selecting [Look for Devices].
5. If prompted, bond with the device. Your phone connects to the device and transfers the event.

**Sending Media Center Items**

You can only send audio files and pictures if they are not forward locked and if their DRM settings do not prevent you from sending them.

1. Press 🎧 > Media Center.
2. Highlight a file and press 📅 > Send Via... > Bluetooth.
3. Select a device or search for a device by selecting [Look for Devices].
4. If prompted, bond with the device. Your phone connects to the device and transfers the file.

**Receiving Items**

You receive a prompt when your phone has an incoming transfer.

- Press Accept (left softkey) to accept the transfer or press Reject (right softkey) to reject the transfer.

**Canceling Transfers**

You can cancel a transfer while in progress.

1. Press Cancel (right softkey).
2. Press Yes (left softkey) to cancel press No (right softkey) to continue with the transfer.
Viewing and Storing Received Items

After an incoming transfer is complete, your phone translates the item and it appears on the display. You can choose to either store or discard the item. Items are stored as follows:

- Contact entries are stored to Contacts.
- Pictures and audio files are stored to their folders and are accessible through the Media Center.
- Datebook events are stored to Datebook.

To store an item, press Store (left softkey).
To discard an item without saving it, press Discard (right softkey).
The Media Center provides convenient access to all supported multimedia files on your device or your memory card.

- Media Center (page 141)
- My Music (page 145)
- My Images (page 153)
- My Videos (page 154)

Media Center

The following audio recordings can be accessed through the Media Center:
- Voice records created when your phone was not in a call.
- Musical ringtones in the list of ringtones.
- Audio files saved from MMS messages.
- Audio files (songs, recordings, podcasts) you downloaded to your phone.

Pictures and audio files accessible through the Media Center can be sent in MMS messages, subject to message size limitations. See “Creating and Sending Messages” on page 50 for information on MMS.

Viewing the Media Center

1. Press \( \text{Menu} \) > Multimedia > Media Center.
2. Scroll to view the items in the Media Center.

Choosing Thumbnail View or List View

1. Press \( \text{Menu} \) > Multimedia > Media Center > \( \text{Menu} \) > Set View.
2. Select Thumbnail List View or Plain List View.

Note: The Media Center cannot read the Music and Podcast folder from the microSD card.

All pictures stored in your phone’s memory can be accessed through the Media Center.
Filtering by Media Type

Press \(\text{Menu} \rightarrow \text{Multimedia} \rightarrow \text{Media Center} \rightarrow \text{Filter}\) and select a filtering option: Phone: All, Phone: Pictures, Phone: Audio, Phone: Video, Card: All, Card: Pictures, Card: Audio, or Card: Video.

Keeping the Last Filter Setting

You can set the Media Center to show all items every time you access it or to keep the filtering setting you had when you last viewed it.

Press \(\text{Menu} \rightarrow \text{Multimedia} \rightarrow \text{Media Center} \rightarrow \text{Setup} \rightarrow \text{Remember Filter}\) > On.

When you receive your phone, the Media Center is set to show all items every time you access it.

Accessing Items

1. Press \(\text{Menu} \rightarrow \text{Multimedia} \rightarrow \text{Media Center}\).
2. Highlight an item and press \(\text{Menu}\) to select it.
3. Scroll right or left to access additional items.

Sorting by Time or Name

1. Press \(\text{Menu} \rightarrow \text{Multimedia} \rightarrow \text{Media Center} \rightarrow \text{Setup} \rightarrow \text{Sort}\).
2. Select By Time to sort by the time items were created or By Name to sort alphabetically.

When you receive your phone, the Media Center is set to sort items by time.

Forward Locked Items

Some items saved to the Media Center may be forward locked. Forward locked items are usually copyright protected, and they cannot be sent or shared.

You cannot remove forward locking from an item.

When you view items in the Media Center, one of these icons appears next to each forward locked item:

- Forward locked.
- Forward lock and locked.
When an item is locked, it cannot be deleted from the Media Center. See “Locking Items” on page 143. Locking an item has no effect on its forward locking.

**DRM Items**

Except for Java applications, which download to Java Apps, the default location for any DRM items that you download is the Media Center.

Depending on how a vendor has set rights for an item, the item may include the following status icons.

- The item is a DRM item.
- The DRM item has expired.

All DRM items are forward locked. As with other items in the Media Center, you can lock DRM items. See “Locking Items” on page 143.

**Renaming Items**

1. Press \( \text{Menu} \) > Multimedia > Media Center.
2. Highlight or select an item and then press \( \text{Menu} \) > Rename.
3. Delete the current name, enter a new name, and press \( \text{Menu} \).

**Locking Items**

When you lock an item in the Media Center, it cannot be deleted until you unlock it.

1. Press \( \text{Menu} \) > Multimedia > Media Center.
2. Highlight or select an item and then press \( \text{Menu} \) > Lock or Unlock to lock or unlock the item.

**Deleting Items**

Deleting items from the Media Center means they can no longer be accessed anywhere in your phone, including the list of ringtones, the list of voice records, and Contacts.

**Deleting an Item**

1. Press \( \text{Menu} \) > Multimedia > Media Center.
2. Highlight or select an item and then press \( \text{Menu} \) > Delete.
3. Press Yes (left softkey) to confirm.
Deleting All Items
You can delete all unlocked items currently in view, depending on how Media Center filtering is set. See “Filtering by Media Type” on page 142. If filtering is set to show all types of Media Center items, all unlocked items are deleted.

1. Press \( \text{Multimedia} \) > \( \text{Media Center} \).
2. Press \( \text{ } \) and then select \( \text{Delete All} \).
3. Press \( \text{Yes} \) (left softkey) to confirm.

Tip: If you delete items you have purchased and downloaded, including DRM items, you will usually have to repurchase the item if you decide you want it back. Certain DRM vendors may not charge you to download an item multiple times within a given time frame. Please contact the vendor for details.

Viewing Memory Usage

1. Press \( \text{Multimedia} \) > \( \text{Media Center} \).
2. Highlight or select any item in the Media Center.
3. Press \( \text{Memory Usage} \).

To free memory, delete items.

Pictures
The Media Center lets you view pictures and send them in MMS messages, with Nextel Direct Send, or with Bluetooth. You can also assign them to Contacts entries or set them as your phone’s wallpaper.

Viewing Pictures

► To view a picture, highlight it from the list of items in the Media Center and press \( \) .

If your phone is set to show thumbnails, a thumbnail of each picture appears next to the picture in the list of items. If your phone is not set to show thumbnails, this icon \( \) appears next to the picture.

To see a larger or smaller view of the picture you are viewing:

► Press \( \text{Zoom} \) and select a setting.

If the picture does not fit in the display, use the navigation key to view different parts of the picture.

Pictures
Sending Pictures in a Message

1. Highlight or select a picture and then press Send (left softkey) or press > Send Via... > Messaging.
2. Create and send the message. (See “Creating and Sending Messages” on page 50.) The picture you selected is automatically attached.

Sending Pictures With Nextel Direct Send

1. Highlight or select a picture and press > Send Via... > Direct Send.
2. Select A Contact or A Recent Call and select an available recipient.
3. Press the DC button to send the picture.

Sending Pictures With Bluetooth

You must set up your phone to send items using Bluetooth before you can send a picture. See “12. Bluetooth” on page 135.

1. Highlight or select a picture and press > Send Via... > Bluetooth.
2. Select a device or search for a device by selecting [Look for Devices].
3. If prompted, bond with the device. Your phone connects to the device and transfers the picture.

Setting Pictures as Wallpaper

1. Highlight or select the picture and press > Set As Wallpaper.

My Music

My Music groups your audio files into folders and lists. When you select an audio file to play, My Music plays the file and then plays the other audio files grouped with it.

In addition to music, My Music plays podcasts that you have downloaded to your computer and then saved on your memory card.

If you receive calls or notifications while playing an audio file with My Music, the audio file pauses and a prompt asks you to accept or ignore the incoming call or alert.
Accessing My Music

From the Main Menu

Exiting My Music
► To exit My Music, press Exit (right softkey). (If Exit is not an option, press Back [right softkey] until it is.)

My Music on the External Display
You can launch My Music from the external display by pressing the Smart button (Smart) and selecting the My Music application from the menu.

Use the lighted touch controls (Pause/Play [●], Next/Fast Forward [►], Previous/Rewind [◄]) to control My Music from the external display.

How Audio Files Are Organized
My Music groups audio files on the memory card into folders and lists. Unless the phone determines a file is a podcast, it treats all audio files as songs.

When you access My Music, you see that the audio files are grouped into these folders:
- **Songs** — All audio files on the memory card (except podcasts), listed alphabetically by title.
- **Playlists** — Folders and lists you have created. The default playlist is Favorites.
- **Albums** — Songs grouped by album title.
- **Artists** — Songs grouped by alphabetically by artist and title.
- **Genres** — Songs grouped by genre.
- **Podcasts** — Podcast episodes grouped alphabetically by program. Episodes are sorted by date.

If there is not enough album, artist, or genre data associated with a file, it is grouped as “Unknown”.

Naming Audio Files
File names can include up to 255 characters, including the file format extension (for example, .mp3). Only the first 32 characters will be displayed. If a file name is longer than 255 characters, it will not be visible on the player and cannot be played. In this case, you will need to rename the file and resave it to the memory card.
Playing Audio Files

1. Select \textgreater Multimedia \textgreater My Music.

2. Highlight a folder.

3. To play the first audio file in the folder, press \textit{Play} (left softkey).

   - or -

   Press \textit{r} to view the contents of the folder. Then highlight a file and press \textit{Play} (left softkey) to play it,

   or highlight a folder and press \textit{Play} (left softkey) to play the first audio file in the folder.

Any time you are viewing a list of folders with My Music, you can highlight a folder and press \textit{Play} (left softkey) to start playing the contents of that folder or press \textit{r} to view the contents of the folder.

Any time you are viewing a list of audio files, you can highlight a file and press \textit{Play} (left softkey) to play it.

Press \textit{Back} (right softkey) to return to the previous view.

Pause and Resume

- To pause a playing audio file, press \textit{Pause} (left softkey) or press \textit{r}.

- To resume playing a paused audio file, press \textit{Play} (left softkey) or press \textit{r}.

Skip to Next and Skip to Previous

- To skip to the next audio file, press and release the right side of the navigation key.

- To skip to the previous audio file, press and release the left side of the navigation key.

\textbf{Audio File Formats:} My Music does not support all audio file formats or bit rates/sampling rates. Supported extensions include .3gp, .3g2, .acc, .amr, .au, .awb, .imy, .mp4, .mid, .midi, .mmf, .mp3, .mp4, .moga, .mxmf, .ra, .ram, .rm, .smf, .wav, .wma, .xmf, .xmf0, and .xmf1.

\textbf{Tip} The Songs folder contains all the audio files, except podcasts, on the memory card in a single list.

To quickly navigate through lists, enter the first letter of a file or folder to skip to the entries beginning with that letter.
Fast-Forward and Rewind

- To fast-forward a playing audio file, press and hold the right side of the navigation key.
- To rewind a playing audio file, press and hold the left side of the navigation key.

Adjusting the Volume

- To adjust the volume, use the volume button.

Playing Music in the Background

Your handset can continue to play music in the background while you are accessing other features.

To play music in the background:

- With music playing, press > Hide Player.

The music player continues playing and the display returns to standby mode. To return to the music player, press My Music (right softkey).

Playing a List and Using Repeat and Shuffle

You can play audio files in a selected list in order (default), you can select the Repeat option to have a list or song repeat automatically, or you can select the Shuffle option to have the files play continuously in random order.

To set repeat:

1. While viewing a list, viewing audio file details, or viewing visuals, press > Setup.
2. Highlight Repeat and then press the navigation key right or left to select an option:
   - All to repeat the list from the beginning.
   - One to repeat the current song.
   - Off to turn repeat off.
3. Press Back (right softkey) to return to the previous screen.

To set shuffle:

1. While viewing a list, viewing audio file details, or viewing visuals, press > Setup.
2. Highlight Shuffle and then press the navigation key right or left to select On or Off.
3. Press Back (right softkey) to return to the previous screen.
DRM Items
Some of the audio files on the memory card may be DRM (digital rights management) items. When a DRM items has expired, you can no longer play it.
If you highlight an audio file that is expired and try to play it, a message saying you cannot play it appears. If you play a list containing an expired audio file, My Music skips over the expired item and no message is displayed.

Working With Playlists
Playlists let you group audio files that you’d like to hear together. Adding or removing songs from playlists, or deleting entire playlists, does not copy, move, or delete files from your memory card.

Creating a Playlist
2. Enter a name and press .

Editing a Playlist
After you have created a playlist, you can change its name, add audio files, remove audio files, and change the order of the audio files.
3. Make your changes and press Save (left softkey).

Note: If you do not assign a name, the playlist is named “Playlist” followed by the number of unnamed playlists you have. For example, the first unnamed playlist you create will be named “Playlist-1”.

3. Select [Add Songs]. (You will see a list of available audio files.)
4. Select each audio file for the playlist. A checkmark appears next to each selected file.
5. When you are finished selecting files, press Done (left softkey).
6. Press Save (left softkey).
Reordering a Playlist
You can change the order of the audio files on a playlist.
1. Before you have saved a new playlist or while editing a playlist, press \[ \text{Reorder Songs} \].
2. Highlight a title and press \text{Grab} (left softkey).
3. Highlight a new location and press \text{Insert} (left softkey).
4. Repeat steps 2 and 3 for all the items you are moving.
5. Press \text{Done} (right softkey) and then press \text{Save} (left softkey).

Removing Files From Playlists
You can remove some or all audio files from a playlist.
To remove a file from a playlist:
1. Before you have saved a new playlist or while editing a playlist, press \[ \text{Remove Song} \].
2. Press \text{Save} (left softkey).

Deleting Playlists
To delete a playlist:
1. Press \[ \text{Multimedia} \] > \text{My Music} > \text{Playlists}.
2. Highlight a playlist and press \[ \text{Delete Playlist} \].
3. Press \text{Yes} (left softkey) to confirm.

To delete all playlists:
1. Select \[ \text{Multimedia} \] > \text{My Music} > \text{Playlists}.
2. Press \[ \text{Delete All Playlists} \].
3. Press \text{Yes} (left softkey) to confirm.
This deletes all playlists except Favorites.

Using the Favorites Playlist

The Favorites playlist is a permanent playlist. You can add, remove, and change the order of the files, but you cannot rename it or delete it.

You can add audio files to the Favorites playlist as you would any other playlist.

You can also add audio files to the Favorites playlist using the Add to Favorites shortcut.

To add the current audio file to Favorites:

- While viewing a list, viewing the details of the audio file currently playing, or viewing visuals, press ↑ Add to Favorites.

To add any audio file to Favorites:

2. Highlight a file and press ◄ Add to Favorites.

Podcasts

To access and play podcasts:

2. Select Podcasts.
3. Scroll to view individual podcast episodes or folders containing multiple episodes of the same program.
4. Press ◄ to view the podcast episodes within a folder or the details screen of an individual podcast episode.
5. To play a selected podcast, press Play (left softkey.)

Deleting Audio Files

You can delete audio files from the memory card one at a time, by album, by artist, or by genre, or by deleting everything in the Songs, Albums, Artists, or Genres folders.

Deleting an Audio File

2. Select the folder containing the audio file.
3. Highlight the audio file and press $\text{[delete]}$ > Delete Song or Delete Podcast.
4. Press Yes (left softkey) to confirm.

**Deleting an Album, Artist, or Genre**
1. Select $\text{[multimedia]}$ > Multimedia > My Music.
2. Select the folder containing the audio files: Albums, Artists, or Genres.
3. Highlight an album, artist, or genre, and press $\text{[delete]}$ > Delete Album, Delete Artist, or Delete Genre.
4. Press Yes (left softkey) to confirm.

**Deleting All Audio Files**
Deleting everything in the Songs, Albums, Artists, or Genres folder deletes all audio files from the memory card.
1. Select $\text{[multimedia]}$ > Multimedia > My Music > Songs, Albums, Artists, or Genres.
2. Press $\text{[delete]}$ > Delete Songs > All.
3. Press $\text{[cancel]}$ or Yes (left softkey) to confirm.

**Deleting All Podcasts**
1. Select $\text{[multimedia]}$ > Multimedia > My Music > Podcasts > Delete All Podcasts.
2. Press $\text{[cancel]}$ or Yes (left softkey) to confirm.

**Setting Audio and Visual Options**
You can customize the sound of My Music by setting the equalizer. You can customize the look of My Music screen by choosing a theme or by viewing visuals while listening to an audio file.

**Setting the Equalizer**
1. From anywhere in My Music, press $\text{[setup]}$ > Setup > Equalizer.
2. Select a mode and press Back (right softkey).

**Choosing a Theme**
Themes control the appearance of My Music screens.
1. Select $\text{[multimedia]}$ > Multimedia > My Music.
2. Press $\text{[setup]}$ > Setup > Themes.
3. Select a theme and press Back (right softkey).
Viewing Visuals

To view visuals instead of song details:
1. While viewing the details of the audio file currently playing, press \( \text{Setup} \rightarrow \text{Visuals} \), and use the navigation key to select an option.
2. Press \( \text{Back} \) (right softkey).

To view song details instead of visuals:
1. While viewing visuals press \( \text{Setup} \rightarrow \text{Visuals} \rightarrow \text{Off} \).
2. Press \( \text{Back} \) (right softkey).

My Images

The My Images application lets you easily browse, edit and view a slideshow of images on your phone or memory card on your internal display, or browse, view a slideshow on the external display.

My Images Menu

The My Images menu has many image management features. The following options are available for existing playlists by pressing \( \text{Multimedia} \rightarrow \text{My Images} \).
- **Edit**: Displays several options for editing your photos including: Crop, Rotate/Flip, Color Adjustment, Resize, Borders, Stamps, Text and Text Bubble.
- **Slideshow**: Starts a slideshow containing images from the currently highlighted image.
- **Save as New**: Lets you save an image with a new name.
- **Preview**: Displays the highlighted image.
- **Rename**: Lets you rename the image.
- **Delete Current**: Deletes the highlighted image.
- **Delete Multiple**: Lets you choose multiple images to delete at one time.
- **Switch to Phone/Card**: Toggles between images stored on the phone or memory card.
- **Set as wallpaper**: Sets the highlighted image as the phone's wallpaper.
- **Themes**: Lets you choose a background for My Images.
Viewing Images

1. Press \(\text{M} > \text{Multimedia} > \text{My Images} \).
2. Press \(\text{M} > \text{Slideshow} \) to view a show of all images in the current folder.
3. Press navigation key left or right to scroll through the images.

Editing Images

My Images has several options for editing your photos including: \text{Crop, Rotate/Flip, Color Adjustments, Resize, Borders, Stamps, Text,} \text{ and Text Bubble.}

\[\text{Press} \text{M} > \text{Multimedia} > \text{My Images} > \text{Edit} \] and follow the prompts to edit the picture.

My Images on the External Display

You can launch My Images on the external display by closing the flip while in the My Images application, by pressing the Camera Viewfinder toggle key while in Camera mode, or by pressing \(\text{C} \) on the external display and selecting \text{My Images} from the menu.

The available images are shown using thumbnails at the bottom of the display. The thumbnails scroll as you move through the images.

Use the lighted touch controls to control My Images from the external display:

- When viewing single images on the external display, use the \text{Previous/Rewind (W)} and \text{Next/Fast Forward (Y)} buttons to scroll through the images.
- When viewing a slideshow on the external display, use the \text{Pause/Play (X)} button to control the show.
- Press \(\text{F} \) to suspend the My Images application and go to the External Display Menu.

My Videos

The My Videos application lets you easily browse and view video files on your phone or memory card.

\[\text{Press} \text{M} > \text{Multimedia} > \text{My Videos} \]

\textbf{Note} Video File Formats: My Videos does not support all video file formats or resolutions and bit/frame rates. Supported extensions include .3gp, .asf, .mp4, .rm, .rmvb, and .wmv.
Viewing Videos

- On the internal display, My Videos will display the video in portrait mode by default.
- On the external display, My Videos will always play the video in landscape mode.

My Videos Setup Menu

> Press \( \Rightarrow \) Multimedia > My Videos > Setup.

The My Videos Setup Menu allows you to change settings for View, 3D Audio, Reverbs, and Themes.

My Videos on the External Display

You can launch My Videos on the external display by closing the flip while in the My Videos application, by pressing the Camcorder Viewfinder toggle key while in Camera mode, or by pressing the Smart Key (\( \text{Smart Key} \)) on the external display and selecting My Videos from the menu.

Use the lighted touch controls to control My Videos from the external display:
- When viewing a video on the external display, use the Pause/Play (\( \text{Pause/Play} \)) button to control the video playback. Press and hold the Next/Fast Forward (\( \text{Next/Fast Forward} \)) button to fast forward the video. Press and hold the Previous/Rewind (\( \text{Previous/Rewind} \)) button to rewind the video.
- When viewing videos on the external display press the Previous/Rewind (\( \text{Previous/Rewind} \)) and Next/Fast Forward (\( \text{Next/Fast Forward} \)) buttons to scroll through available videos.
- Press the Smart button (\( \text{Smart Key} \)) to suspend My Videos and go to the External Display Menu.
Safety and Warranty Information
S1. Important Safety Information

- General Precautions (page 158)
- Maintaining Safe Use of and Access to Your Phone (page 159)
- Battery Use and Safety (page 162)
- Using Your Phone With a Hearing Aid Device (page 165)
- Caring for the Environment by Recycling (page 166)
- Export Law Assurances (page 166)
- California Perchlorate Label (page 167)
- Radio Frequency (RF) Energy (page 167)
- Owner’s Record (page 170)
- Patent and Trademark Information (page 171)
- Software Copyright Notice (page 171)
- Privacy and Data Security (page 172)
- Smart Practices While Driving (page 172)

Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note

For the best care of your phone, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.
Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls
Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving
Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.
Responsible driving practices can be found in “Smart Practices While Driving” on page 172 and/or at the Motorola website: www.motorola.com/callsmart.

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices
Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.
RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.
Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Operational Precautions

Tip
Purchase an optional hands-free accessory at your local Sprint Store, or call Nextel at 1-866-866-7509.

Note
Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

To assure optimal radio product performance and to be sure that human exposure to RF does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:
Phone Operation
When placing or receiving a phone call, hold your radio product as you would a wireline telephone. Speak directly into the microphone.

Two-way Radio Operation
Your radio product has been designed and tested to comply with national and international standards and guidelines regarding human exposure to RF electromagnetic energy, when operated in the two-way mode (at the face, or at the abdomen when using an audio accessory) at usage factors of up to 50% talk/50% listen. Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), push the PTT button. To receive calls, release the PTT button. Transmitting 50% of the time or less, is important because this radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).

When using your radio product as a traditional two-way radio, hold the radio product in a vertical position with the microphone one to two inches (2.5 to 5 cm) away from the lips. If you wear a radio product on your body when transmitting, always place the radio product in a Motorola approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola and are not using the radio product in the intended use positions along side the head in the phone mode or in front of the face in the two-way radio mode, or if you hang your device from a lanyard around your neck, keep the device at least 2.5 centimeters (1 inch) from your body when transmitting.

Approved Accessories
For a list of approved Motorola accessories call 1-800-453-0920, or visit our website at www.motorola.com/support.

Turning Off Your Phone Before Flying
Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas
To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives. Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:
- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
Important Safety Information

Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
Any other area where you would normally be advised to turn off your vehicle’s engine.

Keep Your Mobile Device and Its Accessories Away From Small Children
These products are not toys and may be hazardous to children. For example:
• A choking hazard may exist for small, detachable parts.
• Improper use could result in loud sounds, possibly causing hearing injury.
• Improperly handled batteries could overheat and cause a burn.

Do not allow children to play with your phone as they could hurt themselves and others, damage the phone or make calls that increase your invoice.

Glass Parts
Some parts of your phone may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your phone until the glass is replaced by a qualified service center.

Seizures/Blackouts
Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your phone.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are very tired.

Caution About High Volume Usage

To protect your hearing:
• Limit the amount of time you use headsets or headphones at high volume.
• Avoid turning up the volume to block out noisy surroundings.

Note
Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.
Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked. For more information about hearing, see our website at direct.motorola.com/hellomoto/has/AcousticSafety.asp (in English only).

Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Battery Use and Safety

**DON'Ts**

- Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.
- Don’t let the phone or battery come in contact with water. Water can get into the phone’s circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola, even if they appear to be working properly.
- Don’t allow the battery to touch metal objects. If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- Don’t place your battery near a heat source. Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
  - Do not dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
  - Avoid leaving your phone in your car in high temperatures.

**DOs**

- Do avoid dropping the battery or phone. Dropping these items, especially on a hard surface, can potentially cause damage.
- Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.

**Important**

HANDLE AND STORE BATTERIES PROPERLY TO AVOID INJURY OR DAMAGE. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.
Important Safety Information

Motorola recommends you always use Motorola-branded batteries and chargers. Motorola mobile devices are designed to work with Motorola batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Center.

Proper and Safe Battery Disposal and Recycling

Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- [www.motorola.com/recycling](http://www.motorola.com/recycling)
- [www.rbrc.org/call2recycle](http://www.rbrc.org/call2recycle) (in English only)

Disposal of Lithium Ion (LiIon) Batteries: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Protecting Your Battery

The guidelines listed below help you get the most out of your battery’s performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve

Important

USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY ASSURANCE AND SAFEGUARDS. To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries that may not have adequate safety protection, Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a “Motorola Original” hologram.

Important

Motorola’s warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

WARNING

Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.
counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Nextel is not aware of similar problems with Nextel phones resulting from the proper use of batteries and accessories approved by Nextel or the manufacturer of your phone. Use only Nextel-approved or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or call 1-866-866-7509 to order. They're also available at www.nextel.com — click Accessories. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month: -4° F to 140° F (-20° C to 60° C)
  - More than one month: -4° F to 113° F (-20° C to 45° C)

### Batteries and Chargers

Your battery, charger, or portable radio may contain symbols, defined as follows:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>!</td>
<td>Important safety information follows.</td>
</tr>
<tr>
<td></td>
<td>Do not dispose of your battery or phone in a fire.</td>
</tr>
<tr>
<td></td>
<td>Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.</td>
</tr>
<tr>
<td></td>
<td>Do not throw your battery or phone in the trash.</td>
</tr>
<tr>
<td></td>
<td>Your phone contains an internal lithium ion battery.</td>
</tr>
<tr>
<td></td>
<td>Do not let your battery, charger, or phone get wet.</td>
</tr>
<tr>
<td></td>
<td>Listening at full volume to music or voice through a headset may damage your hearing.</td>
</tr>
</tbody>
</table>
Using Your Phone With a Hearing Aid Device

A number of Nextel phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label with the rating(s) located on the box, and are listed at www.motorola.com/accessibility.

These ratings are not guarantees. Results will vary depending on the user’s hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing health care professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for “excellent use.” This is synonymous for T ratings.

Nextel further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. With the Sprint 30-day Risk-Free Guarantee, you may return the phone within 30 days of purchase for a full refund. More information about hearing aid compatibility may be found at: www.motorola.com/accessibility, www.fcc.gov, www.fda.gov, and www.accesswireless.org.
Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone's display and keypad backlight settings to ensure the minimum time interval:

  1. Press > Settings > Display/Info > Backlight > Timer or Java Timer.
  2. Select the minimum time interval setting and press OK.

- Position the phone so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

Caring for the Environment by Recycling

This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: www.motorola.com/recycling.

Export Law Assurances

This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.
California Perchlorate Label

Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:

Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate. There is no special handling required by consumers.

Radio Frequency (RF) Energy

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.

Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

Product Operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola—or if you hang your mobile device from a lanyard around your neck—keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our website at: www.motorola.com.

RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems

- Turn off your mobile device in any location where posted notices instruct you to do so.
• In an aircraft, turn off your mobile device whenever instructed to do so by airline staff.
• If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

**Implantable Medical Devices**

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

• **ALWAYS** keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
• **DO NOT** carry the mobile device in the breast pocket.
• Use the ear opposite the implantable medical device to minimize the potential for interference.
• Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.
• Read and follow the directions from the manufacturer of your implantable medical device, consult your healthcare provider.

**Driving Precautions**

The use of wireless phones while driving may cause distraction. Discontinue a call if you can’t concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

**Operational Warnings**

Obey all posted signs when using mobile devices in public areas.

**Potentially Explosive Atmospheres**

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

**Knowing Radio Frequency Safety**

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers, and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).
Body-Worn Operation
To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Motorola supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 2.5 centimeters from your body when transmitting. Use of non-Motorola-approved accessories may violate FCC RF exposure guidelines.
Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy. For more information about RF exposure, visit the FCC website at www.fcc.gov.

Portable Radio Product Operation and EME Exposure
- Your Motorola radio product is designed to comply with the following national and international standards and guidelines regarding exposure of human beings to radio frequency electromagnetic energy (EME):
  - United States Federal Communications Commission, Code of Federal Regulations; 47 CFR part 2 sub-part J.
  - Institute of Electrical and Electronics Engineers (IEEE). C95.1-2005 Edition.
  - ANATEL, Brazil Regulatory Authority, Resolution 303 (July 2, 2002) “Regulation of the limitation of exposure to electrical, magnetic, and electromagnetic fields in the radio frequency range between 9 kHz and 300 GHz.” “Attachment to Resolution 303 from July 2, 2002.”

Specific Absorption Rate
Your Motorola Stature i9 model wireless phone meets the governmental requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured to not exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed for the safety of all persons, regardless of age or health, and to account for any variations in measurements.
**Important Safety Information**

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 watts per kilogram (W/kg), averaged over one gram of tissue. Tests for SAR are conducted using procedures accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequencies. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) submitted to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1.44 W/kg, and when worn on the body, as described in this user guide, is 0.79 W/kg. Body-worn measurements can differ, depending upon available accessories and regulatory requirements. The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

While there may be differences between the SAR levels of various phones and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) website: [www.phonefacts.net](http://www.phonefacts.net) or the Canadian Wireless Telecommunications Association (CWTA) website: [www.cwta.ca](http://www.cwta.ca).

**Owner's Record**

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Motorola Stature i9
Serial No.:

**Online Product Registration:**


Product registration is an important step toward enjoying your new Motorola product. Registration permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage. Please retain your original dated sales receipt, as you may need to provide it for warranty validation in the future.

Thank you for choosing a Motorola product.
Patent and Trademark Information

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All other product names or services mentioned in this manual are the property of their respective trademark owners.

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Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device you may send your request in writing to:

MOTOROLA, INC.
OSS Management
600 North US Hwy 45
Libertyville, IL 60048
USA

The Motorola website opensource.motorola.com also contains information regarding Motorola’s use of open source. Motorola has created the opensource.motorola.com to serve as a portal for interaction with the software community-at-large. To view additional information regarding licenses, acknowledgments and required copyright notices for open source packages used in this Motorola mobile device, please press > Games and Apps > Open Source Notices.
Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your phone may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**: Keep your phone with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- **Keep software up to date**: If Motorola or a software/application vendor releases a patch or software fix for your phone which updates the device's security, install it as soon as possible.
- **Erase before recycling**: Delete personal information or data from your phone prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, please contact your local service provider.
- **Understanding AGPS**: In order to comply with emergency caller location requirements of the FCC, certain Motorola phones incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location, for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how use of your phone may impact your privacy or data security, please contact Motorola.

Smart Practices While Driving

**Drive Safe, Call Smart™**

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas. Contact www.motorola.com/callsmart for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- **Get to know your Motorola phone and its features such as speed dial and redial.** If available, these features help you to place your call without taking your attention off the road.
- **When available, use a hands-free device.** If possible, add an additional layer of convenience to your phone with one of the many Motorola Original hands-free accessories available today.
- **Position your phone within easy reach.** Be able to access your phone without removing your eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voice mail answer it for you.
- **Let the person you are speaking with know you are driving.** If necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
Do not take notes or look up phone numbers while driving. Jotting down a “to do” list or going through your address book takes attention away from your primary responsibility, driving safely.

Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.

Use your phone to call for help. Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.*

Use your phone to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.*

Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.*

* Wherever wireless phone service is available
Motorola Limited Warranty for the United States and Canada

What does this Warranty Cover?

Subject to the exclusions contained below, Motorola, Inc. warrants its telephones, pagers, messaging devices, and consumer and professional two-way radios (excluding commercial, government or industrial radios) that operate via Family Radio Service or General Mobile Radio Service, Motorola-branded or certified accessories sold for use with these Products ("Accessories") and Motorola software contained on CD-ROMs or other tangible media and sold for use with these Products ("Software") to be free from defects in materials and workmanship under normal consumer usage for the period(s) outlined below. This limited warranty is a consumer's exclusive remedy, and applies as follows to new Motorola Products, Accessories and Software purchased by consumers in the United States or Canada, which are accompanied by this written warranty:
Products and Accessories

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<th>Length of Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Products and Accessories as defined above, unless otherwise provided for below,</td>
<td>One (1) year from the date of purchase by the first consumer purchaser of the product unless otherwise provided for below.</td>
</tr>
<tr>
<td>Decorative Accessories and Cases, Decorative covers, bezels, PhoneWrap™ covers and cases,</td>
<td>Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.</td>
</tr>
<tr>
<td>Monaural Headsets, Ear buds and boom headsets that transmit mono sound through a wired connection,</td>
<td>Limited lifetime warranty for the lifetime of ownership by the first consumer purchaser of the product.</td>
</tr>
<tr>
<td>Consumer and Professional Two-Way Radio Accessories,</td>
<td>Ninety (90) days from the date of purchase by the first consumer purchaser of the product.</td>
</tr>
</tbody>
</table>

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola, are excluded from coverage.

Use of Non-Motorola Products and Accessories. Defects or damage that result from the use of non-Motorola branded or authorized products or accessories are excluded from coverage.
Non-Motorola branded or certified Products, Accessories, Software or other peripheral equipment are excluded from coverage.

Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products, Accessories or Software due to any communication service or signal you may subscribe to or use with the Products Accessories or Software is excluded from coverage.

Software

<table>
<thead>
<tr>
<th>Products Covered</th>
<th>Length of Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Software. Applies only to physical defects in the media that embodies the copy of the software (e.g. CD-ROM, or floppy disk).</td>
<td>Ninety (90) days from the date of purchase.</td>
</tr>
</tbody>
</table>

Exclusions

Software Embodied in Physical Media. No warranty is made that the software will meet your requirements or will work in combination with any hardware or software applications provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected.

Software NOT Embodied in Physical Media. Software that is not embodied in physical media (e.g. software that is downloaded from the internet), is provided “as is” and without warranty.

Who Is Covered?

This warranty extends only to the first consumer purchaser, and is not transferable.
What Will Motorola Do?

Motorola, at its option, will at no charge repair, replace or refund the purchase price of any Products, Accessories or Software that does not conform to this warranty. We may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. No data, software or applications added to your Product, Accessory or Software, including but not limited to personal contacts, games and ringer tones, will be reinstalled. To avoid losing such data, software and applications please create a back up prior to requesting service.

How to Obtain Warranty Service or Other Information

You will receive instructions on how to ship the Products, Accessories or Software, at your expense, to a Motorola Authorized Repair Center. To obtain service, you must include:

(a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) the name and location of the installation facility (if applicable) and, most importantly; (e) your address and telephone number.

What other limitations are there?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR, REPLACEMENT, OR REFUND AS PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.
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Service and Repairs

If you have questions or need assistance, we're here to help. Go to www.motorola.com/support, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-453-0920 (United States), 1-877-483-2840 (TTY/TDD United States for hearing impaired).
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