YOUR PHONE
Your MOTOROLA PHOTON Q is the QWERTY phone with a tablet point of view.

- **Faster, more accurate typing:** Use the five-row keyboard that's like a computer keyboard—no more embarrassing typos.
- **Crisp, vibrant display:** See more and do more with the enhanced colors of the 4.3" qHD screen.

**Note:** Certain apps and features may not be available in all countries.

TIPS & TRICKS
- **Start:** Charge up, register. See “START”.
- **Top topics:** Just want a quick hit of what your phone can do? See “TOP TOPICS”.
- **More:** All the topics in this guide and so much more, right on your phone. Touch Apps > Help Center. Want even more? See “GET MORE”.

SAR
This product meets the applicable limit for exposure to radio waves (known as SAR) of 1.6 W/kg (FCC & IC). The limits and guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The highest SAR values measured for this device are listed in the regulatory information packaged with your product.
**TOP TOPICS**
Check out what your phone can do.
- Personalize your phone: see "REDECORATE YOUR HOME".
- Go online: see "BROWSE".
- Just Google it: see "THE BEST OF GOOGLE".
- Find apps: see "DOWNLOAD APPS".
- Be social: see "SOCIALIZE".
- Find yourself: see "LOCATE & NAVIGATE".
- Take a photo: see "TAKE PHOTOS".
- Connect to Wi-Fi: see "WI-FI NETWORKS".
- Watch a movie: see "MOVIES".
- Protect your phone: see "SCREEN LOCK".
- Get all the help you need: see "GET MORE".

**TIPS & TRICKS**
- **Helpful:** If you get stuck, there is always the Help Center.
**START**

let’s get up & running

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**CHARGE UP**

Memory card in, charge up, then power up.

**Note:** Your phone has a built-in SIM card.

**Caution:** Before using your phone, please read the safety, regulatory and legal information provided with your product.

1. MicroSD in (optional).
2. Charge up.
3. Power up.

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**Power/Sleep Key:** To make the screen sleep or wake up, press the Power key. To turn your phone on or off, press and hold it.

**Notification Light:** The notification light turns on when your phone starts charging and blinks when you have a new message or notification.

**Battery:** Squeeze every bit of juice out of your battery, see "Battery Life".

**Note:** This product uses a non-removable battery. The battery should only be replaced by a Motorola-approved service facility. Any attempt to remove or replace your battery, unless performed by a service representative, may damage the product and void your warranty.
Your phone is like a small computer, giving you tons of information and apps, at 4G LTE speed. Depending on what you use, that can take a lot of power.

To see what’s using up battery power, touch Apps > Settings > Battery. To set automatic rules to save power, touch Apps > Smart Actions. See “Smartactions™”.

To save even more battery life between charges, you could reduce:

- recording or watching videos, listening to music, or taking pictures.
- widgets that stream information to your home screen, like news or weather.
- unused online accounts that you registered: Touch Apps > Settings > Accounts & sync.
- Wi-Fi and Bluetooth® use: Touch Apps > Settings, then touch the switch next to Wi-Fi or Bluetooth to turn them off when you don’t need them.
- GPS use: Touch Apps > Settings > Location services, and uncheck GPS satellites.
- display brightness: Touch Apps > Settings > Display > Brightness > (dimmer setting).
- display timeout delay: Touch Apps > Settings > Display > Sleep > (shorter setting).
After you power up, create or log into a Google™ account to access all of your Google services. Registration is secure and only takes a few minutes.

Tip: To get your contacts, visit www.motorola.com/transfercontacts.

Note: This phone supports apps and services that use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.

Wi-Fi network: For faster Internet access, touch Apps > Settings > Wi-Fi. Touch ON to turn on Wi-Fi and search for networks. There's more in "Wi-Fi Networks".

Reboot: In the unlikely event that your phone becomes unresponsive, try a forced reboot. Press and hold both the Power and Volume Down keys for about 15 seconds.

Accounts: To add, edit, or delete accounts anytime, touch Apps > Settings > Accounts & sync. For more, see "Add or Delete Accounts". To set up email accounts, see "Email".

For help with your Google™ account, visit www.google.com/accounts.
THE BEST OF GOOGLE

Your whole world, organized and accessible. Browse, locate, watch, shop, play, work...Google has you covered. One account, access everywhere—phone, tablet, computer.

Search for apps.
Choose your account and settings.

TIPS & TRICKS
- Find more about Google products: See www.google.com/about/products.
- Log in or open a Google account: Visit www.google.com/accounts.
- Google help: See www.google.com/support.
- Download Google apps: Touch Apps > Play Store.
- Access all of your files in the cloud: Check out "YOUR CLOUD".

On your computer and Android devices, sign into your Google Account for all your Google Play content, Gmail, Google Calendar events, and more.
OLD PHONE TO NEW PHONE
Are you switching from an Apple™ or Blackberry phone? Get all your important information set up on your new Motorola smartphone in a few easy steps. The Welcome Home To Motorola application transfers contacts, email addresses, calendar meetings, events, tasks, music, playlists, photos, and videos from your old phone to your new Motorola smartphone.

**Note:** If you are switching from another Android™ phone, your Google™ account's contacts, events, Gmail™ and other settings start downloading as soon as you log into your Google account. If you are switching from another type of device, contact your service provider for assistance.

To move information from an Apple or Blackberry phone to your Motorola smartphone:

1. Use your computer browser to navigate to [www.markspace.com/welcomehome](http://www.markspace.com/welcomehome), and download the free Microsoft™ Windows™ or Apple Macintosh version of the Welcome Home To Motorola application to your computer.

2. Install and run the application on your computer. **You can skip registration.**

3. Follow the instructions to transfer information from your old phone to your Motorola smartphone.

The Welcome Home To Motorola application prompts you to connect your old phone to the computer with a USB cable, and backup the data you want to transfer.
Quick start: Home screen & apps

Start from the home screen, to explore apps and more.

- **Home screen**: You’ll see the home screen when you turn on your phone or touch Home  
- **App & widget list**: To show all of your apps and widgets, touch Apps  
- **More**: To download more apps and widgets, touch Apps  >  Play Store.

### Tips & Tricks

- **Flick shortcuts and widgets**: Some shortcuts (like People) have a quick view—just flick up the quick menu arrows  next to the shortcut. You can also flick to scroll in some widgets (like Calendar).
- **See more pages**: To show other pages of shortcuts and widgets, flick the home screen right. To delete pages from your home screen, touch Home  > , touch and hold a page, then drag it up to Remove.
- **Uninstall**: To uninstall apps, touch Apps  , touch and hold an app, then drag it to More options and choose Uninstall (if available).
REDECORATE YOUR HOME

For quick access to your favorite things, customize your home screen the way you want.

• **Change wallpaper:** Touch and hold an empty spot on your home screen to choose your wallpaper.

• **Create shortcut folders:** To create a folder of shortcuts on your home screen, touch and hold a shortcut, then drop it on top of another shortcut.

• **Add widgets & shortcuts:** Touch Apps  🚍, touch and hold the app or widget, then drag it to one of your home screen pages. To see all your apps and widgets, flick the menu to the left, or touch ALL APPS or WIDGETS at the top. To see your Favorites touch 😞, then touch ADD/REMOVE to edit your favorite apps.

• **Resize widgets:** You can resize some widgets—touch and hold a widget until you feel a vibration, then release. Drag the blue diamonds at the edges to resize.

• **Move or delete widgets & shortcuts:** Touch and hold a widget or shortcut until you feel a vibration, then drag it to another spot, another page, or Remove at the top of the screen.

• **Add, rearrange, or delete pages:** To show other pages of shortcuts and widgets, flick the home screen right.

To add, reorder, or delete pages, from your home screen, flick right to show Add a page. Then, touch Blank page or Start with a template.

Touch Manage pages, then touch and hold a page to rearrange or remove. Touch + to add, or touch and hold an existing page and drag it to left or right to reorder, or drag it up to Remove.

• **Ringtones and more:** For more about customizing, see “CONTROL & CUSTOMIZE”.

SEARCH

Search your apps, contacts, files, places, and the web.

At the top of the home screen, touch Google for a text search, or for voice search.

• To choose what your search covers (like apps and the web) or to change search location and history settings: In the search window, touch Menu > Settings.
To add a suggestion to your search, touch . For instance, to find Motorola headsets, you can enter moto, touch , then enter he and touch the suggested phrase.

To become a super searcher, visit www.google.com/insidesearch.

**STATUS & NOTIFICATIONS**

At the top of the screen, icons on the left notify you about new messages or events (flick the bar down for details).

**Tip:** Touch to show Settings.

Icons on the right tell you about phone status:

<table>
<thead>
<tr>
<th>Network strength ( = 4G LTE network)</th>
<th>Battery charging/full</th>
</tr>
</thead>
<tbody>
<tr>
<td>WiFi in range/connected</td>
<td>Silent</td>
</tr>
<tr>
<td>Bluetooth™ on/connected</td>
<td>Vibrate</td>
</tr>
</tbody>
</table>

GPS active, alarm set, airplane mode, warning

Network and Wi-Fi icons turn blue when your phone exchanges data with your Google™ account.

**Note:** Apps you download from Google Play™ Store might show other icons in the status bar to alert you to specific events.

**DOWNLOAD APPS**

**GOOGLE PLAY™**

Google Play is an entertainment hub full of music, movies, books, apps, and games. You can instantly access your content from all your Android devices.

**Find it:** Apps > Play Store

**Find:** To search, touch in the top right.

**Review:** To show details and reviews for an app you found, just touch it.

**Tip:** For the full list of reviews, touch See all below the third review, then touch Most helpful first or Options to customize the list.

**Download:** To download an app you found, touch it to open details and then touch Download, or the price.

**Share:** To share an app you found, touch it to open details and then touch .
HOME SCREEN & APPS

Quick start: Home screen & apps

Reinstall: To show or reinstall apps you downloaded from the Google Play Store app, touch Menu > My Apps.

Use a computer: To find and manage apps from any computer, go to http://play.google.com using your Google™ account and password. There, you can browse apps on the big screen, manage your apps across multiple devices (like a phone and tablet), and even set new apps to download to your devices.

Enjoy: You can also use the Google Play Store app to download “Music”, “Books”, and “Movies”.

Get help: To get help and more, touch Menu in the top right.

Apps from the web
You can get apps from online app stores using your browser.

Tip: Choose your apps and updates carefully, as some may impact your phone’s performance—see “Choose carefully”.

Note: When installing an app, make sure you read the alerts that tell you what information the app will access. If you don’t want the app to have access to this information, cancel the installation.

To let your phone install apps that are not from Google Play, touch Apps > Settings > Security & Screen Lock and check Unknown sources.

To download files from your browser, see “Downloads”.

Choose carefully
Apps are great. There’s something for everyone. Play, communicate, work, or have fun. But remember, choose your apps carefully. Here are a few tips:

• To help prevent spyware, phishing, or viruses from affecting your phone or privacy, use apps from trusted sites, like Google Play Store.

• In Google Play Store, check the app’s ratings and comments before installing.

• If you doubt the safety of an app, don’t install it.

• Like all apps, downloaded apps will use up memory, data, battery, and processing power—some more than others. For example, a simple battery level widget will use less than a streaming music player app. After installing an app, if you’re not happy with how much memory, data, battery or processing power it’s using, uninstall it. You can always install it again later.

• Just like web browsing, you may want to monitor childrens’ access to apps to help prevent exposure to inappropriate content.

• Certain apps may not provide completely accurate information. Take care, especially when it comes to personal health.
TAKE CARE OF YOUR APPS

From your home screen, touch Apps ⌃, then flick left to scroll through apps. To close the apps screen, touch Home or Back.

- Favorites: To show your favorite apps, touch ★ at the top of the screen. Then touch ADD/REMOVE to edit your favorite apps.

  Tip: Apps you download are added to your favorites.

- Uninstall apps: Touch Apps ⌃ > Settings > Apps > ALL, touch an app, then touch Disable or Uninstall in the top right (if available).

  Disable removes the app from your menu. To Enable it, reopen this window and touch Enable (disabled apps are at the bottom of the list).

  If an app locks up your phone as soon as you turn it on, restart in Safe Mode: Turn off your phone, then turn it back on—when you see the “Motorola” logo during power-up, press and hold both volume keys until you see the home screen, with Safe Mode in the lower left. Then, try removing the app.

- Reinstall apps: To reinstall apps from the Google Play™ Store, touch Apps ⌃ > Play Store > My apps. The apps you downloaded are listed and available for download.

- Share, show, or clear app details: Touch Apps ⌃ > Settings > Apps. A bar at the bottom tells you how much app storage space you have left. At the top, touch the list of DOWNLOADED, RUNNING, or ALL apps, then touch an app in the list to show its details and storage usage. You can touch Share, Clear data or other options.

  Tip: To quickly show these app details from your app screen: Just touch and hold an app, drag it to More options at the top of your screen, then choose App info.

- Show app data usage: To show which apps are using the most data, touch Apps ⌃ > Settings > Data usage. For more, see “DATA USE”.

UPDATE YOUR PHONE

Use your phone or computer to check, download, and install phone software updates:

- Using your phone:

  If your phone notifies you about an update, follow the instructions to download and install it.

  To manually check for updates, touch Apps ⌃ > Settings > About phone > System updates.

Your phone downloads updates over your Wi-Fi connection (if available) or mobile network. We recommend that you download updates when you have a Wi-Fi connection. Remember, these updates can be quite large (25MB or more) and may not be available in all countries. If the mobile network updates are not available in your country, update using a computer.
HOME SCREEN & APPS

Using your computer:
On your computer, go to [www.motorola.com/support](http://www.motorola.com/support) and check the “Software” links. If an update is available, just follow the installation instructions.
CONTROL & CUSTOMIZE
how it acts & looks

QUICK START: CONTROL & CUSTOMIZE
Take control of your phone:
- **Touch**: It's all in the touch. Simple gestures and touch keys to move about.
- **Speak**: Tell your phone what you want—touch Apps > Voice Commands.
- **Customize**: Change notifications, or display settings. Flick the status bar down and touch 📱.

**TIPS & TRICKS**
- **Touch**: Choose an icon or option.
- **Touch & hold**: Move items on the home screen, or open options for items in lists (like People).
- **Drag or flick**: Scroll slowly (drag) or quickly (flick).
- **Pinch or double-tap**: Zoom in and out on websites, photos, and maps.
- **Twist**: Twist a map with two fingers to rotate it, and pull two fingers down to tilt it.
- **Speak**: You can also touch 📱 in a search window or 1 in a keypad, or touch Apps > Voice Commands.
- **Ringtone for a contact**: To set a ringtone for a contact, touch Apps > People, touch the contact, then touch Menu > Set ringtone.
- **Quick settings**: To change Phone ringtone, Wi-Fi, Bluetooth, GPS, Flight mode, Mobile data, and Phone lock settings, touch Apps > Settings. Then, touch the switch to turn On or Off.
- **Home screen**: For more about changing your home screen, see “REDECORATE YOUR HOME”. 

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<th>Menu</th>
<th>More</th>
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<td>Back</td>
<td>Next</td>
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ON, OFF, LOCK & UNLOCK

Your touchscreen is on when you need it, and off when you don’t:

- **Screen off & on:** Press the Power key to turn the screen off & on.
  
  **Note:** During a call, your touchscreen might stay dark if the sensor just above it is covered. Don’t use covers or screen protectors (even clear ones) that cover this sensor.

- **Screen lock:** To unlock the screen, touch and flick to. To add a password or facial recognition security to your unlock screen, touch Apps > Settings > Security & Screen Lock > Screen lock. See “SCREEN LOCK”.

- **Screen timeout:** To change your timeout (screen locks automatically), touch Apps > Settings > Display > Sleep.

TOUCH

Find your way around:

- **Back:** Touch Back to go to the previous screen.

- **Home:** Touch Home to return to the home screen. On your first home screen page, touch Home to show all the pages.

- **Recent apps:** Touch Recent to show your recent apps, and touch an app to reopen it. To remove an app from the list, flick it left or right. To scroll the list, flick up or down.

- **Menu:** When Menu appears in the corner of the screen, you can touch it to open options for the current screen.

Lost or stuck? If you’re not sure what to do next, try one of these:

- To open a text message, see contact details, or open items in a list, touch the message, contact, or item.

- To show options for a list item (if available), touch and hold the item.

- To show a menu for the current screen, touch Menu in the corner of the screen (if available).

- To return home to the home screen, touch Home.

- To go back just one screen, touch Back.

- To reopen an app you closed, touch Recent and touch the app in the list.
CONTROL & CUSTOMIZE

To reboot an unresponsive phone, press and hold both Power and Volume Down keys for more than 15 seconds.

PRESS

POWER KEY
Press and hold the Power key to choose Power off, Sleep (no Wi-Fi connections), Airplane mode, vibrate, or silent.
To conserve battery, prevent accidental touches, or when you want to wipe smudges off your touchscreen, put the touchscreen to sleep by pressing the Power key. To wake up the touchscreen, just press the Power key again.
Tip: To add more security to your phone, see “PROTECT”.

VOLUME KEYS
Your volume keys help in a few ways:
- **Ringer volume**: Press the keys in the home screen, or press them when your phone is ringing to silence it.
- **Earpiece volume**: Press the keys during a call.
- **Music/video volume**: Press the keys during a song or video.

CAMERA KEY
Press and hold the camera key to launch the camera. Press to take a photo, or start and stop a video recording. For more, see “PHOTOS & VIDEOS”.

SPEAK
Just tell your phone what you’d like:
Tip: Speak naturally but clearly, like using a speakerphone.
- **Dialing and commands**: Touch Apps > Voice Commands. To dial, say “Call” and then a contact name or phone number. Or, say a command like “Send Text,” “Go to” and app, or “Help” for voice command help.
To choose the confirmations and prompts you want to hear, touch Apps > Voice Commands, then touch 📷 in the top right.
- **Search**: Enter text in the Google search box at the top of your home screen, or touch 🕵️ to search by voice.
To change your voice search and text-to-speech settings, touch Apps > Settings > Language & input.
- **Text entry**: On a touchscreen keyboard, touch 🖋️ then speak your message. You can also speak punctuation.
Tip: To make your phone read menu items and text out loud, see “TALKBACK”.

CUSTOMIZE
Quick start: Control & customize
On, off, lock & unlock
Touch
Press
Speak
Customize
Smartactions™
Accessibility
CUSTOMIZE

Customize your phone’s sounds and appearance:

- **Ringtone and notifications**: To choose ringtones or notifications, touch Apps > Settings > Sound. To use a song as a ringtone, touch Apps > Play Music > Songs, touch and hold the song name, then touch Use as phone ringtone.

- **Vibrate or silent**: To choose whether your phone vibrates for incoming calls, touch Apps > Settings > Sound. Choose Silent mode to set whether it vibrates when you set the lock screen slider to silent. Check Vibrate and ring to make it vibrate when the ringer is not silent.

- **Ringtone for a contact**: To set a ringtone for a contact, touch Apps > People, touch the contact, then touch Menu > Set ringtone.

- **Volume**: To set volume, just press the volume keys in the home screen (ringtone volume), during a call (earpiece volume), or while playing music or a video (media volume).

- **Message alert**: To change your new message notification, touch Apps > Messages > Menu > Messaging Settings, then choose Text Messaging, Social Messaging, or Email.

- **Display settings**: To change brightness, animation, and other display settings, touch Apps > Settings > Display.

- **Rotate**: In many apps, the touchscreen switches from portrait to landscape when you rotate your phone. To turn this on or off, touch Apps > Settings > Display > Auto-rotate screen.

- **Home screen**: To change your wallpaper, touch and hold an empty spot on your home screen. For more, see “REDECORATE YOUR HOME”.

- **Language and region**: To set your menu language and region, touch Apps > Settings > Language & input > Locale.

SMARTACTIONS™

Wish your phone could automatically reply to texts when you’re driving, silence your ringer during meetings, and conserve your battery when it runs low? It can. SMARTACTIONS suggests actions to automate, based on how you use your phone. When you see a suggestion in the status bar, flick the bar down to accept or delete it.

To get started, touch Apps > Smart Actions.

- To create an action, touch
- To turn an action on or off, open it and touch or
- To stop suggestions, touch Menu > Settings and uncheck Suggestion notifications.
CONTROL & CUSTOMIZE

For help, touch Menu > Help.

Change the icon or name, or edit a rule.

Save your changes.

Add Triggers (like events, times, or places) that start the action.

Turn off triggers or actions by dragging them to the right.

Add an Action (like silencing the ringer) to make it happen when the trigger does.

ACCESSIBILITY

See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

Note: For general information, accessories, and more, visit www.motorola.com/accessibility.

VOICE RECOGNITION

Just tell your phone what you’d like to do—dial, browse, search, send a message, and a whole range of other actions and commands. Touch Apps > Voice

Commands: For more, see “SPEAK”.

TALKBACK

Use TalkBack to read out loud—your navigation, your selections, even your books.

To turn on TalkBack, touch Apps > Settings > Accessibility > TalkBack, then touch OFF at the top to turn it to ON.

Note: You might need to download text-to-speech software (data charges may apply).

To use TalkBack:

- Menus and screens: Touch an item in a menu or screen—your phone speaks the name.
- Dialer & text entry: Start typing—your phone speaks each number or letter.
- Notifications: Flick the status bar down—your phone speaks each number or letter.
- Books & more: Open a book, file, message, and more—it’s read out loud (app dependent).

Tip: Navigate through your apps and menus to hear how voice readouts work on your phone.

Take TalkBack to the next level. See “EXPLORE BY TOUCH”.

EXPLORE BY TOUCH

Use Explore by touch to expand TalkBack, and have your touches read out loud as you move your finger around the screen.
CONTROL & CUSTOMIZE

To turn on Explore by touch, turn on TalkBack then touch Apps > Settings > Accessibility > Explore by touch, then touch OFF at the top to turn it to ON. Explore by touch changes some touch gestures slightly so that the location of your touches can be read out loud. Just follow the handy tutorial to learn more.

CALLER ID
When you want to hear who’s calling:
- Read out loud: Have your caller announced. Touch Apps > Settings > Accessibility > Caller ID Readout.
- Ringtones: Assign a unique ringtone to a contact. Touch Apps > People, touch the contact, then touch Menu > Set ringtone.

VOLUME & VIBRATE
Find it: Apps > Settings > Sound > Volumes or Vibrate and ring
- Volumes: Set different volumes for your music or videos, ringtone, text or email notifications, and alarms.
- Vibrate and ring: Set your phone to vibrate for incoming calls (even if the ringer is silent).

ZOOM
Get a closer look.
- Pinch to zoom: Pinch to zoom on maps, web pages, and photos. To zoom in, touch the screen with two fingers and then drag them apart. To zoom out, drag your fingers together.
  Tip: To zoom in, you can also double-tap.
- Big text: Show bigger text throughout your phone: touch Apps > Settings > Accessibility > Large text.
- Browser: Choose zoom, text size and other accessibility settings for your browser: touch Apps > Browser > Menu > Settings > Accessibility.

DISPLAY BRIGHTNESS
Your phone automatically adjusts the screen brightness when you’re in bright or dark places. But you can set your own brightness level instead:
Find it: Apps > Settings > Display > Brightness
Uncheck Automatic brightness to set your own level.

TOUCHSCREEN & KEYS
To hear or feel when you touch the screen, touch Apps > Settings > Sound:
- Touchscreen: To hear screen touches (clicks), select Touch sounds.
• **Keys:** To feel screen keyboard touches (vibrate), select Vibrate on touch.

• **Screen lock:** To hear when you lock or unlock the screen (click), select Screen lock sound.

**MESSAGES**
To make text entry even easier, use features like auto-complete, auto-correct, and auto-punctuate, touch Apps > Settings > Language & input, then touch next to a keyboard type. Of course if you don’t want to type at all, then use your voice—touch on the touchscreen keyboard.

**HEARING AIDS**
To help get a clear sound when using a hearing aid or cochlear implant, your phone may have been rated for use with hearing aids. If your phone’s box has “Rated for Hearing Aids” printed on it, then please read the following guidance.

**Note:** Ratings are not a guarantee of compatibility (see “Hearing Aid Compatibility with Mobile Phones” in your legal and safety information). You may also want to consult your hearing health professional, who should be able to help you get the best results.

• **Settings:** Touch Apps > Phone > Menu > Settings > HAC mode settings.

• **TTY**
You can use your phone in TTY mode with standard teletype machines. Touch Apps > Phone > Menu > Settings > TTY mode and select the mode you need:

• **TTY full:** Type and read text on your TTY device.

• **TTY HCO:** Hearing-Carry-Over—type text on your TTY device and listen to voice replies on your phone’s speaker.

• **TTY VCO:** Voice-Carry-Over—speak into your phone and read text replies on your TTY device.

**Note:** You’ll need a cable/adapter to connect your TTY device to the headset jack on your phone.

Refer to your TTY device guide for mode and usage information.

• **Position:** During a call, hold the phone to your ear as normal, and then rotate/move it to get the best position for speaking and listening.
APPs

Want more? No problem. Google Play™ Store provides access to thousands of apps, and many provide useful accessibility features.

Find it: Apps > Play Store
CALLS
when you need to talk

CALLS
- QUICK START: CALLS
- MAKE, ANSWER & END CALLS
- RECENT CALLS
- PHONEBOOK
- SPEED DIAL
- VOICE DIAL
- HANDSFREE
- MUTE & HOLD
- ENTER NUMBERS DURING A CALL
- VOICEMAIL
- MULTIPLE CALLS & CONFERENCE CALLS
- YOUR NUMBER & CALLER ID
- EMERGENCY CALLS
- COOL DOWN

QUICK START: CALLS
Dial numbers, recent calls, or contacts, all from one app.
Find it: Apps 📞 > 📞 Phone
Tip: In the phone unlock screen, drag 🚫 to 🖕.
To make a call, enter a number then touch 📞 in the DIALER, or flick to the RECENT and FAVORITES tabs for quick access to your calls and contacts.

TIPS & TRICKS
- **During a call**: Your touchscreen goes dark to avoid accidental touches. To wake it up, move it away from your face or press the Power key.
- **Multi-task**: Touch Home 🏡 to hide the call display and look up a phone number, address, or open other apps during a call. To reopen the call display, flick down the status bar and touch Current call.
- **People**: To search your 📞 People, touch 📞.
- **Voicemail**: 📧 appears in the status bar when you have new voicemail. To hear it, touch Apps 📞 > 📞 Phone, then touch and hold 1.
CALLS

MAKE, ANSWER & END CALLS

When you make or answer a call, you have options:

- **Make a call**: Touch Apps > Phone, enter a number, then touch .
  - To enter the international dialing code (+), touch and hold . To add a pause or wait after numbers, touch Menu .
- **Answer a call**: Touch and flick to .
  - With call waiting on, touch and flick to to answer the new call, then touch Hold current call + Answer or End current call + Answer.
- **Ignore a call**: Touch and flick to . You can also press the Power key to ignore the call, or press a volume key to silence the ring.
- **End a call**: Touch .
- **During a call**: Touch icons at the bottom of the call display to mute or hold the call. To hide the call display, touch Home . To reopen it, flick down the status bar and touch Current call.
  - **Note**: When you hold your phone to your ear, the touchscreen goes dark to avoid accidental touches. When you move your phone away from your ear, the display lights up again.
  - During a call, your touchscreen might stay dark if the sensor just above it is covered. Don’t use covers or screen protectors (even clear ones) that cover this sensor.

RECENT CALLS

Show your calls (with newest first), to call, text, or store them:

- **Find it**: Apps > Phone > RECENT
  - To call a number, touch on the right.
  - To send a text message, store the number, or other options, touch and hold an entry.
  - To search the list, touch at the bottom.
  - To clear the list, touch Menu > Clear List.

PHONEBOOK

To show the phone numbers from your People list, touch Apps > Phone > . Touch and hold a contact to open option icons at the bottom of your screen (touch and hold an icon to show what it does).

For more about People, see “CONTACTS”.

SPEED DIAL

Call your eight most important People by just touching and holding one key in Phone:

- To choose the numbers for your speed dial list, touch Apps > Phone > Menu > Speed dial setup.
CALLS

Your voicemail is set as 1, and you can choose 2 through 9.
• To call a number in the list, touch Apps > Phone, then touch and hold the list number (like 1 for voicemail).

Tip: To call a number even faster, add a Direct dial widget to your home screen.

VOICE DIAL
Dial by just saying a number, or a name from your People:
Find it: Apps > Phone >
Say “Call,” followed by the number or name.

HANDSFREE
Switch to handsfree calling during a call:
• To use the speakerphone, touch 🎤.
• To use (or stop using) a connected Bluetooth™ device, touch ▶, in the call display.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

MUTE & HOLD
During a call:
• To mute the current call, touch 📈.
• To put a call on hold, touch 📊.

ENTER NUMBERS DURING A CALL
To enter numbers during a call, touch ☑️, then touch the numbers.

VOICEMAIL
When you have a new voicemail, ☎️ shows in your status bar. To access voicemail, touch Apps > Phone then touch and hold 1.

If you need to change your voicemail number, in the Phone app touch Menu ➔ > Settings > Voicemail settings.

MULTIPLE CALLS & CONFERENCE CALLS
During a call, you can start other calls, switch between them, or join them in a conference call:
• To answer a second call, touch ☎️ and flick to 📲. To ignore it, touch ☎️ and flick to ✖️.

The first call goes on hold if you answer the second call. To switch between calls, touch 📲.
• To dial a second call, touch ☎️, enter a number in DIALER, RECENT, or FAVORITES, then touch 📲.

The first call goes on hold when you touch ☎️. To join the calls after the second call answers, touch 📲.
YOUR NUMBER & CALLER ID
To see the phone number on a phone, touch Apps > Settings > About phone > Status > My phone number.

EMERGENCY CALLS
Note: Your service provider programs one or more emergency phone numbers that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

1. Touch Apps > Phone (if your phone is locked, touch Emergency Call or touch Menu > Emergency call).
2. Enter the emergency number.
3. Touch ‡ to call the emergency number.

Note: Your phone can use location based services (GPS and AGPS) to help emergency services find you. See “Location Services” in your legal and safety information.

COOL DOWN
In very limited circumstances, such as where your phone has been exposed to extreme heat, you may see “Cool Down” messages. To avoid possible damage to your battery and phone, you should follow these instructions until the phone is within its recommended temperature range. When your phone is in “Cool Down” mode, only emergency calls can be made.
QUICK START: CONTACTS
Combine information from your Google™ contacts and social networks for quick access to everyone.

Find it: Apps ⊳ > People

- **Create:** Touch ⊳ below the People list.
- **Edit or delete:** Touch and hold a contact, then touch edit or delete.
- **Call, text, or email:** Touch a contact, then touch an option.

TIPS & TRICKS

- **Groups:** To show or create a group of contacts, touch GROUPS, then touch the group or +.
- **Search contacts:** From the home screen, just touch Google and enter a contact’s name. In the People list, touch Q.
- **Send contacts:** Touch a contact, then touch Menu > Share to send a contact’s details in a message or over a Bluetooth™ connection.
- **Shortcuts:** Touch Apps ⊳, touch WIDGETS at the top, then touch and hold a Contact widget.
- **Synchronize:** On your computer, upload contacts to your Google™ account at www.google.com/contacts. On your phone, touch Apps ⊳ > Settings > Accounts & sync, choose your Google™ account, then check Sync Contacts. You can also see these contacts at www.gmail.com. For help with transferring contacts, go to www.motorola.com/TransferContacts.
CONTACTS

CREATE CONTACTS
Find it: Apps > People > Add
Touch a text box to type the name and details. When you're finished, touch ✓ SAVE at the top.
Note: To import contacts or change where they're stored, see "GET CONTACTS".

CALL, TEXT, OR EMAIL CONTACTS
Find it: Apps > People
Touch and hold the contact to open option icons at the bottom of your screen (touch and hold an icon to show what it does).
You can also use "VOICE DIAL".

FAVORITE CONTACTS
To see your favorite contacts, touch Apps > People > FAVORITES.
To tag a favorite, touch Apps > People > PEOPLE, touch a contact to open it, then touch ★ next to their name.

EDIT, DELETE, OR HIDE CONTACTS
Find it: Apps > People
• To edit a contact, touch it, then touch Menu ‡ > Edit. Then, touch a field to edit or touch 📸 to choose the contact's picture.
• To set a special ringtone for the contact, touch it, then touch Menu ‡ > Set ringtone.
• To delete the contact, touch it, then touch Menu ‡ > Delete.
Contacts from social networks (like Facebook™ ) will become hidden if you select Delete. To view these contacts, or delete them permanently, use the social network’s app or website.
• To hide the contacts from an account or group in your People list, touch Menu ‡ > Contacts to display. Touch a group name to show it, or touch Customize to uncheck groups you always want to hide.

GET CONTACTS
• To add your social networking contacts, add your account in "ADD OR DELETE ACCOUNTS".
• To add your email contacts, see "EMAIL".
Tip: If you add a Corporate Sync account, you can send messages to your coworkers, even if you don't have them stored in your contacts.
• To import contacts from your SIM card (if that didn’t happen automatically): Touch Apps > Menu ‡ > Import/Export > Import contacts from SIM card. Touch OK to confirm.
• To import contacts from your computer, upload the contacts to your Google™ account at contacts.google.com. On your phone,
touch Apps > Settings > Accounts & sync, choose your Google™ account, then choose Sync Contacts. You can also see these contacts at www.gmail.com.

Where are contacts stored? Your phone can store contacts in its memory or your Google™ account: To choose where contacts are stored, touch Apps > People > Menu > Settings > Contact storage > Contact storage account. If you don’t see your Google account listed, make sure you’re syncing contacts with it: Touch Apps > Settings > Accounts & sync, touch the account, and check Sync Contacts. Contacts are not stored on your SIM card.

For help with transferring contacts, go to www.motorola.com/TransferContacts.

SHARE CONTACTS
Send a contact with a Bluetooth™ connection, text message, or email:

Find it: Apps > People
To send a contact, touch it, then touch Menu > Share and choose how you want to send it.

Note: You can’t send your social network contacts.

GROUPS
Create groups of Contacts (like “friends,” “family,” or “work”), then find contacts faster by showing one group.

To create or show a group in your Contacts, touch Contacts: All contacts at the top of your screen and choose the group name.
MESSAGES
say it & go

QUICK START: MESSAGES
Stay in touch with messages and pictures.

Find it: Apps > Text Messaging

Tip: When the phone is locked, drag to Text.
- Create: Touch above the inbox list.
- Attach: When you’re typing a message, touch to attach a picture, video, or other file.

TIPS & TRICKS
- Forward, or save attachments: Open a conversation, touch and hold a message, then touch to forward. Touch and hold a picture to save it.
- Voice entry: Just touch a text box, then touch on the touchscreen keyboard.
- Reply to all in text messages: When you send a text message to multiple people, you can let everyone see the other recipients and reply to all, or hide the other recipients so that replies only go to you. To change this, touch Apps > Text Messaging > Menu > Settings > Group message type.
- Text your best friend: Use a widget to text your favorite contact quickly: Touch Apps, touch WIDGETS at the top, touch and hold Direct message to drag it to your home screen, then choose a contact.
MESSAGES

READ, REPLY, FORWARD & DELETE TEXT MESSAGES
Find it: Apps > Text Messaging
Tip: When the phone is locked, drag to Text.
• Open: Touch a conversation to open it.
• Attachments: When you open a message with an attachment, touch the attachment to open it, or touch and hold it to save it.
• Reply: Open a conversation, then enter your response in the text box at the bottom.
• Forward: Open a conversation, touch and hold the message you want to forward, then touch at the top.
• Delete: Touch and hold a conversation you want to delete (or open the conversation and touch and hold just one message), then touch at the top.
• Settings: Touch Menu > Settings to change your signature and other options.

CREATE TEXT MESSAGES
Find it: Apps > Text Messaging > 
1 Enter the recipients at the top.
2 Touch the text box at the bottom to enter the message. For text entry details, see “TYPE”.
To add an attachment, touch . To send and receive large attachments faster, use “WI-FI NETWORKS”.

EMAIL
Check email accounts, and send responses, photos, websites, and more.
Find it: Apps > Gmail or Email

Find it: Apps > Gmail or Email
• Add Gmail™ accounts: The first time you turned on your phone, you probably set up or logged in to your Google™ account—that sets up the Gmail app for one account, but you can add more in Apps > Settings > Accounts & sync.
• Add email accounts: To add accounts for Email, follow the prompts when you first open the app or
touch ☑ > ADD ACCOUNT, then enter details. For Microsoft™ Exchange server work email accounts, enter details from your IT administrator.

- **Change or delete accounts:** To change an account’s sync and notifications, or delete it, touch Apps ☑ > Settings > Accounts & sync, touch an account, then touch Menu ☑ > Settings or Remove account.

## CHAT

Sign in and try a quick chat.

**Find it:** Apps ☑ > Talk and select your Google™ account. Your friends list opens, and icons tell you who is available for ☜ text chat, ☞ video chat, ☑ voice chat, or who is ☑ offline.

- **Invite a friend:** Touch ☐ in the top right, then enter the email address for a friend’s Google account. They’ll receive the invitation when they sign into Google Talk™.

- **Start a text chat:** Touch a name in your list of friends, then enter text and touch ☞.

- **Start a voice or video chat:** Touch the ☑ voice or ☞ video icon next to a friend’s name.

- **Chat from a computer:** You can chat from a computer, too. Find out more at www.google.com/talk.

For other chat options, use:

- **Web browser:** In your home screen, touch Google and enter your IM provider’s web site. Once you’re there, follow the link to sign in.

- **Apps:** To search for an instant messaging app, touch Apps ☑ > Play Store. Your IM options will depend on your IM provider.

## WIRELESS EMERGENCY ALERTS

Wireless Emergency Alerts, also known as CMAS or PLAN, is a U.S. national emergency alert system. Emergency alerts can pop up to tell you about a national or local crisis. After you close an alert, you can reopen it by touching Apps ☑ > Emergency Alerts.

**Tip:** Emergency alerts have a special sound and vibration that is two seconds long, followed by one second, then another one second.

To choose which types of alerts you receive, touch Apps ☑ > Emergency Alerts > Menu ☑ > Settings. The U.S. and local governments send these alerts through your service provider. So you will always receive alerts for the area where you are, and you won’t receive alerts if you’re outside of the U.S.

For more, visit www.ctia.org/consumer_info/safety/.

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**MESSAGES**

**Quick start: Messages**
- Read, reply, forward & delete text messages
- Create text messages
- Email
- Chat
- Wireless Emergency Alerts
Quick Start: Type

When you touch a text box, like in a message or search, you have keyboard options.

- Choose a keyboard: In a text box, flick down the status bar and touch Select input method.
- Close the keyboard: Touch Back.

Tip: Your keyboard changes depending on whether you're entering a text message, email, or other text.

Swype™ Keyboard:
To enter a word, just trace a path through the letters.
To capitalize, go above the keypad.
For double letters, circle the letter.

Motorola Keyboard:
Touch a key for each letter, then touch predicted words to enter them.

Tips & Tricks

- Move the cursor: Touch a spot in the text to place the cursor, then drag the arrow under the cursor to move it.
- Copy & paste: Double-tap a word to highlight it (if needed, drag the ends of the highlight). Touch icons at the top to select all, cut, copy, or paste (touch and hold the icons to show labels).
- Add to your dictionary: To add a word you enter often, enter it, touch the word in the word list below the text box, then touch there again to add it to your dictionary.
- Enter symbols: Touch and hold a key to enter the small number or symbol at the top of it.

To enter several numbers or symbols, touch 123.
TEXT ENTRY SETTINGS & DICTIONARY
Choose your keyboard style and edit the dictionary of words your phone suggests:

Find it: Apps > Settings > Language & input

- To choose your display keyboard, touch Default.
  
  Motorola input lets you enter text one letter at a time. As you type, your phone suggests words. If you enter a word that wasn’t one of the suggestions, touch the completed word in the suggestion bar twice to add it to your dictionary for next time.
  
  Swype™ lets you enter words with one continuous motion. Just drag your finger over the letters in the word. If Swype doesn’t know a word, you can touch letters to enter it—then, touch the word in the suggestion bar, and touch Add to dictionary for next time.
  
- To change the preferences for your keyboards, touch next to a keyboard type. You can change the language, automatic punctuation, and more.
  
- To add or edit the words that your phone suggests and recognizes, touch Personal dictionary.

CUT, COPY & PASTE
Cut, copy, and paste names, phone numbers, addresses, quotes, or anything else in a text box.

1 To highlight a word, double-tap it.
To highlight more words, drag the selector arrow at the edge of the highlight.
2 Touch the icons for cut or copy.
  
  Tip: Touch and hold icons to show labels.
3 Open the text box where you want to paste the text (even if it’s in a different app).
4 Touch in the text box, then touch and hold to show the PASTE option. Touch PASTE to paste the text.
SOCIALIZE

quick start: socialize

Google+™ makes connecting on the web more like connecting in the real world. Share your thoughts, links and photos with the right circles.

Find it: Apps > Google+

Quick start: Socialize

add or delete accounts

Tips & tricks

- Create a circle: Choose Circles, then touch a circle (like Acquaintances) or CREATE NEW CIRCLE at the bottom. With the circle open, touch ADD PEOPLE at the bottom, select people, and touch OK. Menu > Settings

- Show or delete circles: Choose Circles and touch a circle name. Flick left and right to see the circle’s PEOPLE, POSTS, and PHOTOS. To delete the circle, touch Menu > Delete circle.

- Add a widget: In your home screen, touch Apps, touch Widgets at the top, then touch and hold Google+ Photos or Google+ Posts to drag them to your home screen.

- Help: For more about Google+, visit www.google.com/+.

- Other social networks: You can also use Facebook™, Twitter, and more. Use the Google Play™ Store app to find the latest official apps and widgets.
ADD OR DELETE ACCOUNTS

The first time you turned on your phone, you probably set up or logged in to your Google™ account—that sets up the Google+ app for social networking.

To add your account for the Facebook app:

1. Touch Apps > Settings > Accounts & sync > ADD ACCOUNT > Facebook.
   
   Tip: Your network or other factors might affect the download speeds. To download faster, see "Wi-Fi Networks".

2. Sign into your account with the user name or email and password that you set up at www.facebook.com. Your Facebook™ friends will appear in your People list.

   If you don’t see your Facebook friends in People, choose your account in the Accounts & sync list and make sure Contacts is checked. In your People list, touch Menu > Contacts to display > Customize and make sure your Facebook account has All contacts checked.

To delete an account (along with its contacts and messages on your phone), touch Apps > Settings > Accounts & sync, touch the account, then touch Menu > Remove account.
QUICK START: CHROME

Find it: Apps > Chrome
- **Go to a webpage:** Touch the address bar at the top of a page and enter an address.
- **Add or open bookmarks:** Open the address bar (flick down), then touch Menu > Bookmarks.

TIPS & TRICKS
- **Home screen shortcut:** In your home screen, just touch Google at the top and enter a website address. **Note:** If you can’t connect, contact your service provider.
- **Mobile sites:** Some websites automatically show you a "mobile" version of their page. To see the standard computer versions of all websites, touch Menu > Request desktop site.
- **Reload:** If a page doesn’t load correctly, try touch .
- **Clear history:** In the browser, touch Menu > Settings > Privacy > Clear browsing data. Then choose history, cache, cookies, and other options.
- **Help:** For more about Google Chrome, visit www.supportgoogle.com/chrome.
WEB CONNECTION
To access the web, your phone uses your Wi-Fi network (or your mobile phone network if no Wi-Fi network is connected).

Note: Your service provider may charge to surf the web or download data over your mobile phone network.
To connect to a Wi-Fi network, see "WI-FI NETWORKS".

BOOKMARKS
To bookmark a page in your browser, touch Menu > Save to bookmarks.
To go to a bookmark, touch Menu > Bookmarks, then touch the bookmark.
Tip: In your browser, touch to show the tabs you have open, then touch at the top to open bookmarks.

DOWNLOADS
Warning: Apps downloaded from the web can be from unknown sources. To protect your phone and personal data, only download apps from sources you trust, like "GOOGLE PLAY".
To download a file, picture, or webpage, touch Apps > Chrome and go to the website:
- Files: Touch the download link. To show the file or app, touch Apps > Downloads.
- Pictures: Touch and hold it to choose Save image. To show the picture, touch Apps > Gallery > Download.
To download apps or phone updates, see "DOWNLOAD APPS" or "UPDATE YOUR PHONE".

BROWSER OPTIONS
To change your browser homepage, security settings, text size, and other options, touch Menu > Settings.

SAFE SURFING & SEARCHING
Keep track of what your browser and searches show:
- Browse incognito: To open a tab that won't appear in your browser or search history, touch Apps > Chrome > Menu > New incognito tab.
- Browser history, cache, and passwords: To clear your browser history and other saved information, touch Apps > Chrome > Menu > Settings > Privacy.
- Automatic form completion: When you enter your name in an online form, your browser can automatically enter your address information. If you don't want that, touch Apps > Chrome > Menu > Settings > Auto-fill forms.
- Browser pop-ups: To stop pop-up windows from opening, touch Apps > Chrome > Menu > Settings > Content settings > Block pop-ups.
• **Search history and location:** In your home screen, touch Google to open the search window, then touch Menu > Settings > Google Search, then uncheck the options you don’t want.

• **Voice search:** Touch  🎤, then touch 🎧 to open options.
PHOTOS & VIDEOS
see it, capture it, share it!

PHOTOS & VIDEOS
QUICK START: PHOTOS & VIDEOS
TAKE PHOTOS
RECORD VIDEOS
THE PERFECT SHOT
EDIT, SHARE, OR DELETE PHOTOS & VIDEOS
CAPTURE YOUR SCREEN
MOVIES
YOUTUBE™

QUICK START: PHOTOS & VIDEOS
Capture super clear photos and HD videos to savor that “Wow!” moment.

Find it: Press and hold the camera key or touch Apps 📷 > Camera

Tip: When the phone is locked, drag 📷 to Camera.

TIPS & TRICKS
• Take a photo: Open the camera, then touch 📷.
• Record a video: Touch 🎥 in the camera, then touch 🎥 to start or stop recording.
• View, share, or delete: Touch your last photo/video in the corner of your viewfinder, or touch Apps 📷 > Gallery and touch a photo or video. You can choose 📣 share, 🗑 delete, Menu ☰, and more.
• Zoom: Press the volume keys.
• Multi-shot: Set the mode to Multi-shot to take a burst of photos with one press of the camera key.
• Focus and flash: To choose an off-center focus point and test the automatic flash, touch a spot in the viewfinder before you take the picture. A green square marks the focus point—touch 📷 to take the picture.
• Memory card: Photos and videos are stored in your phone memory unless you open the viewfinder and touch 📷 > Storage Location > SD card.
• Clarify: For the clearest photos and videos, clean the lens with a soft, dry cloth.
PHOTOS & VIDEOS

TAKE PHOTOS
Find it: Press the camera key on the side of the phone
Touch 📷 to take a photo (or touch and hold to focus, then release to take).

RECORD VIDEOS
Find it: Apps ☰ > Camera, then touch 📹
Touch 🎬 to start or stop recording.
Tip: To send a video in a text message, set the video quality first: Touch 🎬 to switch to the camcorder, then, touch 🎬 > Video Resolution > QVGA. After you record the video, touch its thumbnail, then touch it for sharing options.

THE PERFECT SHOT
Point and click—done. But when you want the perfect shot or something a little different, play with these camera options:

Options

Settings
- Widescreen (6MP or 8MP photo resolution)
- Volume Key Function (use volume keys to zoom)
- Geo-tag (auto location information)
- Storage Location (phone or microSD memory card)
- Shutter Tone

Effects
Set a photo effect: Normal, Black & White, Negative, and more.

Scenes
Set the type of photo you want to take: Auto, Portrait, Landscape, and more.

Modes
Set to Single shot, Panorama, Multi-shot, or Timer.

Exposure
Select an exposure setting.

Flash
Set Flash On, Flash Off, or Auto Flash.
PHOTOS & VIDEOS

Or these video options:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Settings</td>
<td>• Video Resolution (1080p, 720p, DVD, VGA, or QVGA)</td>
</tr>
<tr>
<td></td>
<td>• Volume Key Function (use volume keys to zoom)</td>
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<td>• Geo-tag (auto location information)</td>
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<td>• Storage Location (phone or microSD memory card)</td>
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<td></td>
<td>• Shutter Tone</td>
</tr>
<tr>
<td>Effects</td>
<td>• Set a video effect: Normal, Black &amp; White, Negative, and more.</td>
</tr>
<tr>
<td>Audio Scenes</td>
<td>• Set sound recording options: Stereo, Wind Reduction, Concert, Balanced, or Front Facing</td>
</tr>
<tr>
<td>Modes</td>
<td>• Set to Normal Video, Video Message, or Time Lapse.</td>
</tr>
<tr>
<td>Exposure</td>
<td>• Select an exposure setting.</td>
</tr>
<tr>
<td>Light</td>
<td>• Set Light On or Light Off.</td>
</tr>
</tbody>
</table>

EDIT, SHARE, OR DELETE PHOTOS & VIDEOS

Find it: Apps > Gallery

• View, share, or delete: Touch a thumbnail to open it, then choose share, delete, Menu, and more.
  Tip: To select multiple files, open a folder, touch and hold a photo, then touch others.

• Zoom: Open a photo, then drag two fingers apart or together on the screen.
  Tip: Turn the phone sideways for a widescreen view.

• Wallpaper or contact photo: Open a picture, then touch Menu and click Set picture as.

• Edit: Open a picture, then touch Menu and click Edit.

• Slideshow: Open a folder, then touch at the top. To stop the slideshow, touch the display or Back.
  Tip: To show the slideshow on a television or other device, see “CONNECT & TRANSFER”.

To copy photos to/from a computer, go to “MEMORY CARD & FILE MANAGEMENT”.

View, share, or delete: Touch a thumbnail to open it, then choose share, delete, Menu, and more.
Tip: To select multiple files, open a folder, touch and hold a photo, then touch others.
PHOTOS & VIDEOS

PHOTOGRAPHY

- Take photos
- Record videos
- Edit, share, or delete photos & videos
- Capture your screen

MOVIES

- Find and rent movies to watch on your tablet or computer:
  - Find it: Apps > Play Movies
  - To shop, rent, or watch on a computer, go to www.google.com/play and choose “Movies.”

YOUTUBE™

- Watch videos from YouTube users everywhere—or log into your account to share your own:
  - Find it: Apps > YouTube
  - Watch: Touch BROWSE or search to find a video, then touch the image to play it.
  - Upload: Touch ACCOUNT, choose your Google™ account, then touch .

CAPTURE YOUR SCREEN

Sometimes a picture speaks louder than words. Share a screen capture of your favorite playlist, your new high score, or a friend’s contact information. If you can show it on your phone, you can share it with your friends.

To capture your phone’s screen, press and hold the Power and Volume Down keys at the same time.

To see the screen capture, touch Apps > Gallery > Screenshots.
QUICK START: MUSIC
Music everywhere—stream it, buy it, save it, play it. Listen and create playlists anytime.

Find it: Apps > Play Music
To access your Google Play™ Music with a computer, visit www.google.com/music.

TIPS & TRICKS
- Go back: When you open a song or artist list, touch in the top left to go back.
- Shuffle or repeat: During a song, touch  to show shuffle and repeat at the bottom. Touch  once to repeat the current song list, or twice to repeat only the current song.
- Volume: Press the volume keys.
- Hide the music player: To use another app while your music plays, touch Home . To return to the music player, flick down the status bar and touch the song title.
- Home screen: Control music playback from the home screen by adding the Google Play Music widget.
- Shop: Touch  to shop for more music.
- Playlists: Touch and hold a song in your library to add it to a playlist or show other options. To edit, delete and rename a playlist, touch and hold its name in the music library.
- During a flight: Press and hold the Power key > Airplane mode to turn off all your network and wireless connections and listen to music during a flight.
- File types: Your phone can play MP3, M4A, AAC, AAC+, MIDI, and WAV files.

Note: Copyright—do you have the right? Always follow the rules. See "Content Copyright" in your legal and safety information.
**QUICK START: BOOKS**

Read your favorite books, magazines, and newspapers when and where you want.

**Find it:** Apps ☰ > Play Books

- **Open:** Flick left and right to see more books in your library. To open a book, touch it.
- **Read offline:** To store books for reading when you're not connected, touch Menu ☰ > Make available offline, choose the books, then touch ✓.

**TIPS & TRICKS**

- **Turn pages:** While reading the book, turn the pages by flicking them.
- **Recent page:** When you open book, it shows the last page you were reading.
- **Table of contents:** Touch a book page, then touch Menu ☰ to open its table of contents or your book display options.
- **Close:** To return to your book list, touch ☰ in the top left.
- **Shop:** To shop for books, touch Apps ☰ > Play Books, then ☰ in the top right.

Browse by category, or touch ☰ and search for a title or author. Touch a book to show details. Then, touch the book’s price to buy it (or touch OPEN to open a free book). After you confirm a purchase, the book is added to your library.
LOCATE & NAVIGATE
where you are, where you’re going

LOCATE & NAVIGATE
QUICK START: LOCATE & NAVIGATE
GOOGLE LOCAL™
GOOGLE MAPS NAVIGATION™ BETA
GOOGLE LATITUDE™

QUICK START: LOCATE & NAVIGATE
Find an address, find a place, see what’s close by, get directions or full navigation, and so much more—all with the Google Maps™ you know and love.

Find it: Apps > Maps

TIPS & TRICKS
• Find an address: Enter the address in the search box at the top. The map moves to show the address.
• Get directions: Find an address on the map, touch it, then touch .
• Save an address: Touch the address, then touch the star by its name. To show your starred places, touch Maps and choose My Places. Touch a star to remove it.
• Zoom: To zoom in or out, drag two fingers together or apart on the screen.
• Turn and tilt: Rotate two fingers on map to turn it or drag down/up to tilt.
• Send your location: To tell others where you are, touch your location on the map, touch the My Location bubble, then choose Send location to others.
• Find nearby businesses or attractions: Touch at the bottom.
• Identify address: Touch and hold a spot on the map to show the nearest address.
• Get map help: Touch Menu > Help.
LOCATE & NAVIGATE

GOOGLE LOCAL™
Google Local lets you find the restaurants, cafes, bars, and attractions that are close to you:

Find it: Apps > Local
Tip: In Maps, just touch ⬇️ at the bottom.

GOOGLE MAPS NAVIGATION™ BETA
Get spoken turn-by-turn directions to the destination you specify.

Find it: Apps > Navigation
Speak, type, or select your destination. Navigation shows a map and starts telling you directions.

Tip: To add to your STARRED places, open Google Maps™, find an address, then touch the ⭐️ next to it.
To exit navigation or see other options, touch ⬇️ at the bottom. Touch ⛽️ to show gas stations and other points along the way.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.
For more, go to www.google.com/mobile/navigation.

GOOGLE LATITUDE™
Google Latitude lets you see where your friends and family are on Google Maps™. Plan to meet up, check that they got home safely, or just stay in touch. Don’t worry, your location is not shared unless you agree to it. After you join Google Latitude, you can invite your friends to view your location, or accept their invitations.

To join Google Latitude, touch Apps > Maps, touch Maps at the top, then choose Join Latitude.
To use Google Latitude after you join, touch Apps > Latitude:

• To add friends, touch 🌐.
  Touch Select from Contacts or Add via email address. Your friend will receive an email notice.
• To remove friends, select the friend and touch Remove this friend.
• To share your location when you receive a request, you can choose Accept and share back (show your location and see theirs), Accept, but hide my location (hide your location, but see theirs), or Don’t accept (hide both locations).
• To hide your location, touch Menu > Location Settings > Location reporting > Do not update your location.
• To sign out, touch Menu > Location Settings > Sign out of Latitude.
CORPORATE SYNC
If you use Microsoft™ Office Outlook on your work computer, your phone can synchronize emails, events, and contacts with your Microsoft Exchange server.
- To add your Corporate account, see "EMAIL".
- To choose what to sync from your Corporate account, touch Apps > Settings > Accounts & sync, touch your account, then choose options like Calendar, Contacts, or Email.

QUICKOFFICE
Use Quickoffice to view and edit files on your memory card.
Find it: Apps > Quickoffice
Touch a file or folder to open, or touch and hold a file for options. You can edit most text or spreadsheet files:
- Place your cursor by touching the text.
- Select text by double-tapping it.
- Open a keyboard, choose formatting, save the file, or choose other options by touching Menu.

OFFICE NETWORK
To connect your office network with a Virtual Private Network connection, see "VIRTUAL PRIVATE NETWORKS (VPN)".

CLOCK
Find it: Apps > Clock
- Alarm: Touch an alarm to edit it, or touch + to add a new alarm.
  When an alarm sounds, touch Dismiss to turn it off or Snooze to delay for ten minutes.
- Settings: To change your alarm sound, snooze delay, or other settings, touch .
- Timer: Touch TIMER at the top, touch + and - to set a duration, then touch Start to start counting down.
  Tip: Touch the timer numbers to open a keypad.
  Tip: To set your date, time, time zone, and formats, touch Apps > Settings > Date & time.
CALENDAR

Show events stored on your phone and in your online calendars, all together in one place.

Find it: Apps > Calendar

- **Change the view**: Touch the date at the top left to choose Day, Week, Month, or Agenda.
  
  To set your default view, touch Menu > Settings > Default view.
  
  To go to a date, touch Menu > Go to date.

- **Add events**: From any view, touch Menu > New event, enter event details, then touch SAVE.

- **Show, edit, or delete events**: Touch an event to open it, then touch edit or delete.

- **Show, hide, or add calendars**: Touch Menu > Calendars to display to show or hide calendars from your Google™ account. You can use a computer to add or remove calendars on your Google account at www.google.com/calendar.

  **Where are events stored and changed?** Your phone can store your events in your Google account or on your phone: Touch Menu > Settings > General settings > Default calendar.

  **Tip**: Add a Calendar widget to your home screen. Touch Apps > WIDGETS, then touch and hold the Calendar widget to add it to your home screen.
**CONNECT & TRANSFER**

**wired up or wireless**

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**QUICK START: CONNECT & TRANSFER**

Connect accessories, computers, networks, and more.

**Find it:** Apps > Settings

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**TIPS & TRICKS**

- **Bluetooth™ devices:** To connect a Bluetooth headset, keypad, or other device, touch Bluetooth.
- **Wi-Fi networks:** To connect, touch Wi-Fi.
- **Wi-Fi hotspot:** To make your phone a hotspot, touch Tethering & Mobile Hotspot, then check Mobile Hotspot. You can change hotspot security.
- **Google Drive™:** Upload files to the web, so that you can access them from the browser in Microsoft™ Windows™ or Apple™ Macintosh™ computers, as well as other Android™ devices. Visit http://drive.google.com.
- **HDMI® cable:** Your phone’s micro HDMI port lets you show photos and videos on HDMI displays.
- **USB cable:** Your phone’s micro USB port lets you exchange media and other files with a connected computer. To change the type of USB connection, touch Apps > Settings > Storage > Menu > USB computer connection.
- **Automatic connections:** When Bluetooth™ or Wi-Fi power is ON, your phone automatically reconnects to available devices or networks it has used before.

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**Move pictures, music, & other media to an optional microSD memory card.**
CONNECT & TRANSFER

**BLUETOOTH™ WIRELESS**

**TURN BLUETOOTH POWER ON/OFF**

Find it: Apps > Settings, then touch the Bluetooth switch to turn it **ON**.

**Tip:** To extend battery life or stop connections, turn the Bluetooth switch **OFF** when you’re not using it.

**CONNECT DEVICES**

The first time you connect a device, follow these steps:

1. Make sure the device you are pairing with is in discoverable mode (for details, refer to the guide that came with the device).
2. Touch Apps > Settings > Bluetooth.
3. Make sure the switch at the top is **ON**, then touch SEARCH FOR DEVICES.
4. Touch a found device to connect it (if necessary, touch Pair or enter a passkey like 0000).

**Tip:** Touch next to a device to rename it.

When the device connects, the Bluetooth status indicator turns blue 📡.

To automatically disconnect or reconnect a device anytime, just turn it off or on.

**Note:** Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

**MANAGE DEVICES**

To manually reconnect your phone with a paired device, touch the device name in the AVAILABLE DEVICES list.

To manually disconnect your phone from a paired device, touch the device name in the devices list, then touch OK.

To remove a paired device, touch the next to the device name in the PAIRED DEVICES list, then touch Unpair.

Touch Apps > Settings > Bluetooth, turn Bluetooth power on, then touch Menu > Rename phone. Enter a name and touch OK.

**LET DEVICES FIND YOUR PHONE**

To let a Bluetooth device discover your phone:

1. Touch Apps > Settings > Bluetooth.
2. Touch Only visible to paired devices to make your phone visible to all devices for two minutes.

**TRANSFER FILES**

- **Photos or videos:** Open the photo or video, then touch 📀 > Bluetooth.
- **People:** Touch Apps > People > Menu > Share contacts, check what you want to share (you can choose Unselect all), then touch OK > Bluetooth.
Connect & Transfer

Wi-Fi Networks

**TURN Wi-Fi POWER ON/OFF**

Find it: Apps > Settings, then touch the Wi-Fi switch to turn it on/off.

*Note:* To extend battery life, turn the Wi-Fi switch off when you’re not using it.

**CONNECT TO NETWORKS**

To find networks in your range:

1. Touch Apps > Settings > Wi-Fi.
   *Tip:* To see your phone’s MAC address and Wi-Fi settings, touch Menu > Advanced.

2. Make sure the switch at the top is on, then touch SCAN.

3. Touch a found network to connect it (if necessary, enter SSID, Security, and Wireless password, and touch Connect).

When your phone connects, the Wi-Fi status indicator appears in the status bar.

*Note:* If you see a question mark in the Wi-Fi status indicator, pull down the status bar, touch the network, and enter the network’s password.

*Tip:* When Wi-Fi power is on, your phone automatically reconnects to available networks it has used before.

Manage Networks

To remove a network, touch it in the list, then touch Forget.

To manage your networks, touch Apps > Settings > Wi-Fi, turn Wi-Fi power on, then touch Menu > Manage Networks.

Wi-Fi Hotspot

Your can make your phone a Wi-Fi hotspot to provide portable, convenient internet access to other Wi-Fi enabled devices.

*Note:* Keep it secure. To protect your phone and hotspot from unauthorized access, it is strongly recommended that you set up hotspot security (WPA2 is the most secure), including password.

Find it: Apps > Settings > Tethering & Mobile Hotspot and check Mobile Hotspot.

1. Your phone turns off Wi-Fi power and uses the mobile network for Internet access. Touch Mobile Hotspot Settings > Configure Mobile Hotspot to set up security:
   - **SSID**—Enter a unique name for your hotspot.
   - **Security**—Select the type of security you want: Open or WPA2. For WPA2, enter a unique password that others will need to access your Wi-Fi hotspot.

   *Note:* WPA2 is recommended by IEEE.
CONNECT & TRANSFER

CONNECT & TRANSFER
QUICK START: CONNECT & TRANSFER
BLUETOOTH® WIRELESS
WI-FI NETWORKS
USB CABLES
MEMORY CARD & FILE MANAGEMENT
SHARE YOUR DATA CONNECTION
DATA USE
NFC
YOUR CLOUD
PHONE & TABLET
DLNA® MEDIA DEVICES
HDMI MIRROR MODE
MOTORPRINT REMOTE PRINTING
VIRTUAL PRIVATE NETWORKS (VPN)
MOBILE NETWORK
AIRPLANE MODE

• Channel—If you notice interference after your hotspot has been active for a while, try different channels.

2 Touch Save when the settings are complete.

When Mobile Hotspot is active, other Wi-Fi enabled devices can connect by entering your hotspot’s SSID, selecting a Security type, and entering the correct Wireless password.

WI-FI MODES
For those who like to get a bit more technical, your phone supports the following Wi-Fi modes: 802.11a, b, g, n.

USB CABLES
Note: Copyright—do you have the right? Always follow the rules. See “CONTENT COPYRIGHT”.

To load music, pictures, videos, documents, or other files from your computer, connect your phone to your computer with a USB cable. To change the type of USB connection, touch Apps > Settings > Storage > Menu > USB computer connection.

• For Microsoft™ Windows™ XP, Windows Vista, and Windows 7: On your computer, choose Start, then select Windows Explorer from your list of programs. In Windows Explorer, your phone will appear as a connected drive (mass storage device) where you can drag and drop files, or it will appear as an MTP or PTP device that lets you use Windows Media Player to transfer files. For more instructions or driver files, visit www.motorola.com/mygaphone.


MEMORY CARD & FILE MANAGEMENT
Your photos, videos, and other files are automatically stored in your phone’s internal memory.

Optional microSD memory cards can help store more files.

Tip: To move media from internal memory to a microSD card, touch Apps > Settings > Storage > Manage internal storage.

MANAGE FILES ON YOUR PHONE
Find it: Apps > Files > Device storage or SD card

Touch a file or folder to open, then touch and hold a file to Delete or Share.

REMOVE OR ERASE A MEMORY CARD
Note: Do not remove a microSD memory card while your phone is using it or writing files on it.

Before you remove a microSD card you need to unmount it. Touch Apps > Settings > Storage > Unmount SD card.
To erase a microSD card, touch Apps > Settings > Storage > Erase SD card.

**Warning:** All data on the microSD card will be deleted.

**USB CONNECTION**

You can connect your phone to a computer with a USB cable.

**Note:** The first time you use a USB connection, your computer may indicate that drivers are being installed. Follow any prompts you see to complete the installation. This may take a few minutes.

1. With the home screen showing, connect a Motorola micro USB data cable from your phone’s micro USB port to a USB port on your computer. Your phone should show \[\text{Connected}\] in the status bar.

**Note:** Make sure to connect the phone to a high power USB port. Typically, these are located directly on your computer. To change the type of USB connection if necessary, touch Apps > Settings > Storage > Menu > USB computer connection > Mass Storage.

2. Your phone and microSD memory card appear as two separate removable disks on your computer. Drag and drop files between your computer and the phone or microSD card folders. When you’re done, use “Safely Remove Hardware” before disconnecting the USB cable.

**Note:** You can’t use files on the microSD card while your phone is connected to the computer.

**SHARE YOUR DATA CONNECTION**

Your computer can access the internet through your phone’s mobile network—you just need a USB cable.

**Tip:** To share a Wi-Fi connection, see “Wi-Fi hotspot”.

1. Connect your phone to your computer using a USB cable.

**Note:** If your computer is running something older than Microsoft™ Windows™ 7 or Apple™ Macintosh™ OSX, it might require special configuration.

2. On your phone, touch Apps > Settings, then make sure the Wi-Fi switch is set to \[\text{OFF}\].

3. In Settings, touch Tethering & Mobile Hotspot, then check USB tethering to start the connection. To stop the connection, uncheck USB tethering, then disconnect your phone from your computer.

**DATA USE**

You can track the amount of data uploaded and downloaded by your phone, and set a limit on your monthly data usage to avoid overage charges from your service provider.

**Note:** Usage information is provided to help you manage your phone. This may not match the amounts charged by...
your service provider, as they’re not measured in the same way.

**Find it:** Apps > Settings > Data usage

Your phone shows a data usage graph, followed by a list of the apps that are running, from highest data usage down to least. Touch an app to open its details. Apps that use a lot of data might also use a lot of battery power.

The data usage screen shows information and settings for data transferred over your service provider's mobile network.

**Tip:** To track Wi-Fi and ethernet data usage in separate tabs, touch Apps > Settings > Data usage > Menu > Show Wi-Fi usage or Show Ethernet usage.

**SET A DATA USAGE WARNING**

Touch Menu > System settings > Data usage, then drag the right side of the orange bar up/down to set the data warning level. You’ll receive a notification when your data usage reaches the specified level.

**SET A DATA USAGE LIMIT**

Touch Menu > System settings > Data usage > Set mobile data limit, then drag the right side of the red bar up/down to set the data usage limit.

When you reach your data usage limit, mobile data is turned off automatically and many of your phone’s features won’t work correctly. You’ll receive a notification when mobile data is turned off.

**RESTRICT BACKGROUND DATA**

Some apps transfer data in the background, when you’re not using them. You can restrict background data usage for individual apps to help reduce your overall data usage.

Touch Menu > System settings > Data usage, and scroll down to see which apps are transferring data over the mobile network. Touch an app, then touch Restrict background data.

You can also restrict background data for all apps across all available networks (mobile, Wi-Fi, and/or Ethernet).
Find it: Menu \(\Rightarrow\) System settings \(\Rightarrow\) Data usage
> Menu \(\Rightarrow\) Restrict background data.

Caution: Restricting all background data can cause some features to stop working.

**NFC**

Near Field Communication (NFC) technology lets you instantly share content (like web links, contacts, and photos), information, and more, by touching the back of your phone to another NFC-enabled device.

**SHARE WITH ANDROID BEAM**

Use Android Beam to share content on your phone with another NFC-enabled phone or tablet.

**Note:** The other device must support NFC too.

1. Open the screen that contains what you want to share—map page, browser page, photo, whatever.
2. Touch the back of your phone to the back of the other device.
   
   When the devices connect, you’ll see **Touch to Beam** on your phone.
3. Touch your screen to share your content.

**RECEIVE WITH NFC**

Receive web links, e-coupons, brochures, maps and more from an NFC tag. Look for the NFC logo on posters, signs, store displays and other areas. Just touch the back of your phone to the logo to receive its tag information.

**BLUETOOTH & WI-FI ONE-TOUCH SETUP**

Just touch your phone to an NFC-enabled Bluetooth device or Wi-Fi access point to automatically pair or connect with the device.

**MOBILE PAYMENT**

You can use a secure payment app to pay for your purchase (where available).

Look for the NFC logo to confirm that you can make a mobile payment. Touch the back your phone to the payment device to pay for your purchase.

**SECURITY**

Mobile payments, wireless connections, and content sharing all demand security:

- **Range:** NFC only works over a short range (about 4 cm/1.5 inches), so it’s unlikely you’ll connect by mistake—if you did, you would still have to accept the connection to send or receive information.
- **Encryption:** Your phone uses the latest security, encryption, and authentication features to protect your personal information for mobile payments and content sharing.
YOUR CLOUD
One account with access to everything, everywhere—phone, tablet, computer.

SYNC YOUR GOOGLE™ ACCOUNT
When you log in to the same Google account, all devices can get to all the same apps, movies, books, and music from "GOOGLE PLAY™"—plus you share the same Google Drive™, Gmail™, Google Calendar™, and other Google services. To add accounts to your phone, touch Apps > Settings > Accounts & sync.

PHONE & TABLET
Your Android™ phone and tablet can work together to help you get the most out of both:

- **Transfer media and files**: Copy files to your phone’s memory card and transfer it to other devices with "MEMORY CARD & FILE MANAGEMENT".
- **Phone hotspot**: If you have a Wi-Fi tablet, turn your phone into a Wi-Fi hotspot to let your tablet access the Internet anywhere—see "WI-FI HOTSPOT".
- **Bluetooth accessories**: If you have a Bluetooth keyboard or other accessories to use with your tablet, remember you can use them with your phone too. To connect them, see "BLUETOOTH™ WIRELESS".

DLNA™ MEDIA DEVICES
Use DLNA Certified computers, TVs, and other devices to show the videos and pictures stored on your phone.

1. Make sure your phone is connected to a Wi-Fi network that has another DLNA Certified device.
2. Touch Apps > Gallery, then open the picture or video you want to show.
3. Touch at the top of the screen.
   Your phone searches for DLNA devices on your network.
4. Choose a device to connect.
For more about DLNA devices, visit www.dlna.org.
CONNECT & TRANSFER

HDMI MIRROR MODE
Connect to a display using an optional dock or HDMI™ cable:

Use your touchscreen to open and control games, media, or other apps on the connected display.

MOTOPRINT REMOTE PRINTING
Print email, documents, pictures, and contacts directly to shared printers on a Wi-Fi network—no printer drivers necessary. MOTOPRINT automatically discovers networked printers for you.

VIRTUAL PRIVATE NETWORKS (VPN)
A VPN lets you access files on a secured network (like an office network with a firewall). Contact the network administrator to ask for VPN settings, and any additional apps or other requirements.

To enter VPN settings, touch Apps > Settings > More... >VPN. Choose the type of VPN and enter settings from the network administrator. The network is stored in the VPN list so that you can select it whenever you need to connect.

MOBILE NETWORK
You should not need to change any network settings. Contact your service provider for help.

Touch Apps > Settings > More... > Mobile networks to see network settings options.
**AIRPLANE MODE**

Use airplane mode to turn all your wireless connections off—useful when flying. Press and hold the Power key > Airplane mode.

**Note:** When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth™ power back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region’s emergency number can still be made.
QUICK START: PROTECT
Make sure your information is protected, in case your phone is lost or stolen.

Find it: Apps > Settings > Security & Screen Lock
The easiest way to protect your phone is to use Screen lock. You can choose facial recognition, a pattern, or a PIN to unlock your phone.

TIPS & TRICKS
• Face unlock: Unlock your phone by looking at it! Touch Apps > Settings > Security & Screen Lock > Screen lock > Face Unlock and follow the prompts.
• Forgotten pattern: If you enter the wrong unlock Pattern five times, your device shows a Forgot pattern? option that lets you enter your Google™ account email and password to unlock your device.
• Forgotten password: You will need to reset your phone (see "reset").
SCREEN LOCK

To keep your phone secure, you can make the touchscreen lock when it goes to sleep.

Find it: Apps > Settings > Security & Screen Lock > Screen lock, then select the lock type:
- None: turn off the screen lock.
- Default: flick to the right to unlock.
- Face Unlock: look at your phone to unlock it.
  Follow the prompts to capture your face and enter a PIN or password (for backup or to change the lock setting). When the screen is dark, press the Power key, then frame your face in the square at the bottom to unlock.
  Note: This feature is less secure than a pattern, PIN, or password.
  - Pattern: draw a pattern to unlock.
  - PIN: enter four to sixteen digits to unlock.
  - Password: enter four to sixteen letters, digits, or symbols to unlock.

To change when your touchscreen goes to sleep, see "POWER KEY".

Note: You can make emergency calls on a locked phone (see "EMERGENCY CALLS"). A locked phone still rings, but you need to unlock it to answer.

CAN'T UNLOCK?

Face unlock: If your phone doesn’t recognize your face, you’ll be prompted to enter your backup pattern or PIN code to unlock it.

Pattern, PIN, or password: If you forget your pattern, PIN, or password, contact your service provider.

SIM LOCK

Caution: If you enter an incorrect PIN code three times, your phone locks your SIM card and asks for your PIN unlock code. Contact your service provider for your PIN unlock code.

To set a SIM card PIN that you must enter when you turn on your phone:

Find it: Apps > Settings > Security & Screen Lock > Set up SIM card lock > Lock SIM card

To set your SIM PIN, enter a 4-digit code. To change your code, choose Change SIM PIN.

ENCRYPT YOUR PHONE

Caution: If you forget your encryption code, you cannot recover the data stored on your phone or memory card. Encrypting your files can take an hour or more. Leave your phone plugged in, and be careful not to interrupt the process.
Encryption protects the accounts, settings, apps, and files on your phone, so that people cannot access them if your phone is stolen.

To encrypt your phone and require a PIN or password whenever you turn on your phone:

Find it: Apps > Settings > Security & Screen Lock > Encrypt phone

BACKUP & RESTORE
Your Google™ account data is backed up online. So, if you reset or replace your phone, just log into your Google account to restore the contacts, events, and other details you synced with the account. To choose what syncs with the account, touch Apps > Settings > Accounts & sync, touch your Google™ account, and check things to sync. Please note that text messages, call logs, and items stored on your phone will not be restored. To restore your Google Play™ Store apps, see “TAKE CARE OF YOUR APPS”.

RESET
To reset your phone to factory settings and erase all the data on your phone, touch Apps > Settings > Privacy > Factory data reset > Reset Phone.

Warning: All downloaded apps and user data on your phone will be deleted. Data on your memory card will not be deleted.
**Want more?**

there’s always more

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**Get More**

There’s more help, updates, and information right here:

- **Answers:** Touch Apps > Help Center.
- **Updates:** Get phone updates, PC software, online help, guides, and more at www.motorola.com/myphoneton.
- **Accessories:** Find accessories for your phone at www.motorola.com/mobility.
- **Apps:** Touch Apps > Play Store.
- **News:** Get the latest news, apps, tips & tricks, videos and so much more—join us on:
  - YouTube™ www.youtube.com/motorola
  - Facebook™ www.facebook.com/motorola
  - Twitter www.twitter.com/motomobile

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**Tips & Tricks**

- **Google help:** In Google apps, touch Menu > Help. You can also view the Google Help Centers online at www.google.com/support.

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Grab a barcode scanner from Google Play Store, and scan this code. Enjoy ;-)
CRASH RECOVERY
In the unlikely event that your phone stops responding to touches and key presses, try a forced reboot. Press and hold both the Power and Volume Down keys for about 15 seconds. If necessary, hold the Power key to turn your phone back on.

SERVICE & REPAIRS
If you have questions or need assistance, we’re here to help.
Go to www.motorola.com/repair (United States) or www.motorola.com/support (Canada), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at: 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).
Battery Use & Safety

The following battery use and safety information applies to all Motorola mobile devices. If your mobile device uses a non-removable main battery (as stated in your product information), details related to handling and replacing your battery should be disregarded—the battery should only be replaced by a Motorola-approved service facility, and any attempt to remove or replace your battery, unless performed by a service representative, may damage the product and void your warranty.

Important: Handle and store batteries properly to avoid injury or damage. Most battery safety issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

**DONT's**

- Don’t disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.
- Don’t use tools, sharp objects, or excessive force to insert or remove the battery as this can damage the battery.
- Don’t let the mobile device or battery come in contact with liquids.* Liquids can get into the mobile device’s circuits, leading to corrosion.
- Don’t allow the battery to touch metal objects. If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- Don’t place your mobile device or battery near a heat source.* High temperatures can cause the battery to swell, leak, or malfunction.
- Don’t dry a wet or damp battery with an appliance or heat source such as a hair dryer or microwave oven.

**DOs**

- Do avoid leaving your mobile device in your car in high temperatures.*
- Do avoid dropping the mobile device or battery.* Dropping these items, especially on a hard surface, can potentially cause damage.*
- Do contact your service provider or Motorola if your mobile device or battery has been damaged in any of the ways listed here.

* Note: Always make sure that any battery, connector and compartment covers are closed and secure to avoid direct exposure of the battery to any of these conditions, even if your product information states that your mobile device can resist damage from these conditions.

Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards. Motorola’s warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a “Motorola Original” hologram.

If you see a message on your display such as Invalid Battery or Unable to Charge: take the following steps:

- **Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;**
- **If there is no hologram, the battery is not a Motorola battery;**
- **If there is a hologram, replace the battery and try charging it again;**
- **If the message remains, contact a Motorola authorized service center.**

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/recycling.

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

Warning: Never dispose of batteries in a fire because they may explode.

Battery Charging

Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers.

Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards. Motorola’s warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a “Motorola Original” hologram.

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- **If the message remains, contact a Motorola authorized service center.**

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Proper and safe battery disposal and recycling: Proper battery disposal is not only important for safety, it benefits the environment. You can recycle your used batteries in many retail or service provider locations. Additional information on proper disposal and recycling can be found at www.motorola.com/recycling.

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

Warning: Never dispose of batteries in a fire because they may explode.

Battery Charging

Notes for charging your product's battery:

- During charging, keep your battery and charger near room temperature for efficient battery charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola’s warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers.

Important: Motorola recommends you always use Motorola-branded batteries and chargers for quality assurance and safeguards. Motorola’s warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers. To help you identify authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. You should confirm that any battery you purchase has a “Motorola Original” hologram.

If you see a message on your display such as Invalid Battery or Unable to Charge: take the following steps:

- **Remove the battery and inspect it to confirm that it has a “Motorola Original” hologram;**
- **If there is no hologram, the battery is not a Motorola battery;**
- **If there is a hologram, replace the battery and try charging it again;**
- **If the message remains, contact a Motorola authorized service center.**

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Warning: Never dispose of batteries in a fire because they may explode.
While driving, NEVER:
• Type, read, enter or review texts, emails, or any other written data.
• Surf the web.
• Input navigation information.
• Perform any other functions that divert your attention from driving.
While driving, ALWAYS:
• Keep your eyes on the road.
• Use a handsfree device if available or required by law in your area.
• Enter destination information into a navigation device before driving.
• Use voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
• Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
• End your call or other task if you cannot concentrate on driving.

Seizures, Blackouts & Eyestrain
To reduce eyestrain and avoid headaches, it is always a good idea to hold the screen a comfortable distance from your eyes, use a well-lit area, and take frequent breaks. Some people may be susceptible to seizures or blackouts (even if they have never had one before) when exposed to flashing lights or light patterns, such as when playing video games, or watching videos with flashing-light effects. Discontinue use and consult a physician if any of the following symptoms occur: seizures, blackout, convulsion, eye or muscle twitching, loss of awareness, or disorientation.

If you or someone in your family has experienced seizures or blackouts, please consult with your physician before using an application that produces flashing-light effects on your mobile device.

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If you or someone in your family has experienced seizures or blackouts, please consult with your physician before using an application that produces flashing-light effects on your mobile device.

Caution About High Volume Usage
Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To protect your hearing:
• Limit the amount of time you use headsets or headphones at high volume.
• Avoid turning up the volume to block out noisy surroundings.
• Turn the volume down if you can’t hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

Repetitive Motion
When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Children
Keep your mobile device and its accessories away from small children. These products are not toys and may be hazardous to small children. For example:
• A choking hazard may exist for small, detachable parts.
• Improper use could result in loud sounds, possibly causing hearing injury.
• Improperly handled batteries could overheat and cause a burn.

Supervise access for older children. Similar to a computer, if an older child does use your mobile device, you may want to monitor their access to help prevent:
• Exposure to inappropriate apps or content.
• Improper use of apps or content.
• Loss of data.

Glass Parts
Some parts of your mobile device may be made of glass. This glass could break if the product receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

Operational Warnings
Obey all posted signs when using mobile devices in public areas.

Potentially Explosive Areas
Potentially explosive areas are often, but not always, posted and can include blasting areas, fueling stations, fueling areas (such as below decks on boats), fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.
When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries, unless it is a radio product type especially qualified for use in such areas and certified as "Intrinsically Safe" (for example, Factory Mutual, CSA, or UL approved). In such areas, sparks can occur and cause an explosion or fire.

Symbol Key
Your battery, charger, or mobile device may contain symbols, defined as follows:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>⚠️</td>
<td>Do not dispose of your battery or mobile device in a fire.</td>
</tr>
<tr>
<td>🌟</td>
<td>Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.</td>
</tr>
<tr>
<td>⚠️</td>
<td>Do not dispose of your battery or mobile device with your household waste. See &quot;Recycling&quot; for more information.</td>
</tr>
<tr>
<td>✅</td>
<td>Do not use tools.</td>
</tr>
<tr>
<td>🌟</td>
<td>For indoor use only.</td>
</tr>
<tr>
<td>🎧</td>
<td>Listening at full volume to music or voice through a headset may damage your hearing.</td>
</tr>
</tbody>
</table>

Radio Frequency (RF) Energy

Exposure to RF Energy
Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

RF Energy Operational Precautions
For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

- When placing or receiving a phone call, hold your mobile device just like you would a landline phone.
- If you wear the mobile device on your body, ensure that the device is positioned at least 2.5 cm (1 inch) away from the body, and if you use an accessory case or holder, ensure it is free of any metal.

RF Energy Interference/Compatibility
Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

Follow Instructions to Avoid Interference Problems
Turn off your mobile device in any location where posted notices instruct you to do so, such as hospitals or health care facilities.
In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Medical Devices
If you have a medical device, including an implantable medical device such as a pacemaker or defibrillator, consult your healthcare provider and the device manufacturer's directions before using this mobile device.

Persons with implantable medical devices should observe the following precautions:
- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

### Regulatory Information

Your Motorola mobile device is designed to comply with national and international regulatory requirements. For full compliance statements and details, please refer to the regulatory information in your printed product guide.

#### Location Services

- **Your mobile device**
- **AGPS**
- **Wi-Fi**

Your mobile device can use **Global Positioning System (GPS)** signals for location-based applications. GPS uses satellites controlled by the U.S. government that are subject to changes implemented in accordance with the Department of Defense policy and the Federal Radio Navigation Plan. These changes may affect the performance of location technology on your mobile device.

Your mobile device can also use **Assisted Global Positioning System (AGPS)**, which obtains information from the cellular network to improve GPS performance. AGPS uses your wireless service provider’s network and therefore airtime, data charges, and/or additional charges may apply in accordance with your service plan. Contact your wireless service provider for details.

Your mobile device can also use **Wi-Fi** signals to determine your approximate location, using information from known and available Wi-Fi networks.

#### Your Location

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile devices which are connected to a wireless network transmit location-based information. Devices enabled with location technology also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications transmit location-based information. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola, and other third parties providing services.

#### Emergency Calls

When you make an emergency call, the cellular network may activate the AGPS technology in your mobile device to tell the emergency responders your approximate location. AGPS has limitations and might not work in your area. Therefore:

- **Always tell the emergency responder your location to the best of your ability.**
- **Remain on the phone for as long as the emergency responder instructs you.**

#### Privacy & Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:
- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unmonitored access. Use your device’s security and lock features, where available.
- **Keep software up to date**—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device’s security, install it as soon as possible.
- **Secure Personal Information**—Your mobile device can store personal information in various locations including your SIM card, memory card, and phone memory. Be sure to remove or clear all personal information before you recycle, return, or give away your device. You can also backup your personal data to transfer to a new device.
- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOBLUR). Go to your account for information on how to manage the account, and how to use security features such as remote wipe and device location (where available).
- **Applications and updates**—Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your phone’s performance and/or have access to private information including account details, call data, location details and network resources.
Product Safety & Legal

Wireless—For mobile devices with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your device as a hotspot (where available) use network security. These precautions will help prevent unauthorized access to your device.

Location-based information—Mobile devices enabled with location-based technologies such as GPS, AGPS or Wi-Fi, can transmit location-based information. See “Location Services” for more details.

Other information your device may transmit—Your device may also transmit testing and other diagnostic (including location-based information, and other non-personal information to Motorola or other third-party servers. This information is used to help improve products and services offered by Motorola.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at privacy@motorola.com, or contact your service provider.

Use & Care

To care for your Motorola mobile device, please observe the following:

liquids
Don’t expose your mobile device to water, rain, extreme humidity, sweat, or other liquids.

drying
Don’t try to dry your mobile device using a microwave oven, conventional oven, or dryer, as this may damage the mobile device.

extreme heat or cold
Don’t store or use your mobile device in temperatures below -10°C (14°F) or above 60°C (140°F). Don’t recharge your mobile device in temperatures below 0°C (32°F) or above 45°C (113°F).

dust and dirt
Don’t expose your mobile device to dust, dirt, sand, food, or other inappropriate materials.

cleaning
To clean your mobile device, use only a dry soft cloth. Don’t use alcohol or other cleaning solutions.

shock and vibration
Don’t drop your mobile device.

protection
To help protect your mobile device, always make sure that any battery, connector and compartment covers are closed and secure.

Recycling

Mobile Devices & Accessories
Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste, or in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at www.motorola.com/recycling.

Packaging & Product Guides
Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

California Perchlorate Label
Some mobile phones use an internal, permanent backup battery on the printed circuit board that may contain very small amounts of perchlorate. In such cases, California law requires the following label:
Perchlorate Material – special handling may apply when the battery is recycled or disposed of. See www.dtsc.ca.gov/hazardouswaste/perchlorate (in English only).
There is no special handling required by consumers.
Hearing Aid Compatibility with Mobile Phones

Some Motorola phones are measured for compatibility with hearing aids. If the box for your particular model has "Rated for Hearing Aids" printed on it, the following explanation applies. When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box. To maintain the published Hearing Aid Compatibility (HAC) rating for this mobile phone, use only the original equipment battery model.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Contact your service provider or Motorola for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your legal advisor. The ratings are not guarantees. Results will vary depending on the user’s hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device’s telecoil (“T Switch” or “Telephone Switch”) than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

Software Copyright

Motorola products may include copyrighted Motorola and third-party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third-party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel, or otherwise, any license under the copyrights, patents, or patent applications of Motorola or any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of a product.

Content Copyright

The unauthorized copying of copyrighted materials is contrary to the provisions of the Copyright Laws of the United States and other countries. This device is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials for which you are authorized or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

Open Source Software Information

For instructions on how to obtain a copy of any source code being made publicly available by Motorola related to software used in this Motorola mobile device, you may send your request in writing to the address below. Please make sure that the request includes the model number and the software version number.

MOTOROLA MOBILITY LLC
EIS Management
600 North US Hwy 45
Libertyville, IL 60048
USA

The Motorola website opensource.motorola.com (in English only) also contains information regarding Motorola’s use of open source. Motorola has created the opensource.motorola.com website to serve as a portal for interaction with the software community-at-large.

To view additional information regarding licenses, acknowledgments and required copyright notices for open-source packages used in this Motorola mobile device, please go to Apps > Settings > About phone > Legal information > Open source licenses. In addition, this Motorola device may include
self-contained applications that present supplemental notices for open source packages used in those applications.

Export Law Assurances
This product is controlled under the export regulations of the United States of America and Canada. The Governments of the United States of America and Canada may restrict the exportation or re-exportation of this product to certain destinations. For further information contact the U.S. Department of Commerce or the Canadian Department of Foreign Affairs and International Trade.

Product Registration
Online Product Registration:
www.motorola.com/us/productregistration (in English only)
Product registration is an important step toward enjoying your new Motorola product. Registering permits us to contact you for product or software updates and allows you to subscribe to updates on new products or special promotions. Registration is not required for warranty coverage.
Please retain your original dated sales receipt for your records. For warranty service of your Motorola product you will need to provide a copy of your dated sales receipt to confirm warranty status. Thank you for choosing a Motorola product.

Service & Repairs
If you have questions or need assistance, we're here to help. Go to www.motorola.com/repair (United States) or www.motorola.com/support (Canada), where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 1-800-734-5870 (United States), 1-888-390-6456 (TTY/TDD United States for hearing impaired), or 1-800-461-4575 (Canada).

How to Obtain Service or Other Information
1. Please access and review the online Customer Support section of Motorola’s consumer website prior to requesting warranty service.
2. If the product is still not functioning properly after making use of this resource, please contact the Warrantor listed at the Motorola website or the contact information for the corresponding location.
3. A representative of Motorola, or a Motorola Authorized Repair Center, will help determine whether your product requires service. You may be required to download, or otherwise obtain and accept software updates from Motorola or a Motorola Authorized Repair Center. You are responsible for any applicable carrier service fees incurred while obtaining the required downloads. Complying with the warranty process, repair instructions and accepting such software updates is required in order to receive additional warranty support.
4. If the software update does not fix the problem, you will receive instructions on how to ship the Product to a Motorola Authorized Repair Center or other entity.
5. To obtain warranty service, as permitted by applicable law, you are required to include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; (d) your address and telephone number. In the event the Product is not covered by the Motorola Limited Warranty, Motorola will inform the consumer of the availability, price and other conditions applicable to the repair of the Product.

To obtain service or other information, please access and review the online Customer Support section of Motorola’s consumer website at www.motorola.com.

Motorola Mobility LLC Limited Global Warranty Mobile Phones
Note: This Limited Warranty is not applicable in Quebec, Canada. FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS.

Who is Covered?
This Limited Warranty extends only to the first consumer purchaser of the Product, and is not transferable.

What Does this Limited Warranty Cover?
Motorola Mobility LLC or its subsidiaries’ warranty obligations are limited to the terms and conditions set forth herein. Subject to the exclusions contained below, Motorola Mobility LLC or its subsidiaries (“Motorola”) warrant this Mobile Phone and any in-box accessories which accompany such Mobile Phone (“Product”) against defects in materials and workmanship, under normal consumer use, for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser, or the period of time required by the laws of the country where the Product is purchased, whichever is longer (“Warranty Period”). Repairs made under this Limited Warranty are covered for the balance of the original Warranty Period, or 90 days from the date of service, whichever is longer. Any upgrade to the original product will be covered only for the duration of the original Warranty Period.

Product Safety & Legal
Product Safety & Legal

This Limited Warranty is only available in the country where the Product was purchased. Motorola may provide service outside the country of purchase, to the extent that it is possible and under the terms and conditions of the country of purchase. This Limited Warranty applies only to new Products which are (a) manufactured by or for Motorola as identified by the “Motorola” trademark, trade name, or logo legally affixed to them; (b) purchased by consumers from an authorized reseller or distributor of Motorola Products; and (c) accompanied by this written Limited Warranty.

What Will Motorola Do?
If a covered defect or damage arises and a valid warranty claim is received within the applicable Warranty Period, Motorola, at its sole option, will either (1) repair, at no charge, the defect or damage using new, used or reconditioned/refurbished functionally equivalent replacement parts; or (2) exchange the Product with a replacement Product that is new or which has been reconditioned/refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the original Product; or (3) refund the purchase price of any Products covered by the terms and conditions of this Limited Warranty.

Exclusions (Products and Accessories)
This warranty does not apply to:
(a) Consumable parts, such as batteries or protective coatings designed to diminish over time unless failure has occurred due to a defect in materials or workmanship. As with all batteries, the maximum capacity of the battery will decrease with time and use. This is not a defect. Only defective batteries and batteries that leak are covered by this warranty.
(b) Cosmetic damage, including but not limited to scratches, dents, cracks or other cosmetic damage.
(c) Damage caused by use with non-Motorola products. Defects or damage that result from the use of non-Motorola branded or certified Products, accessories or other peripheral equipment, including without limitation housings, parts, or software, are excluded from coverage.
(d) Damage caused by accident, abuse, misuse, liquid contact, fire, earthquake or other external causes, including but not limited to: (i) improper usage or operation (e.g. operating the Product outside their permitted or intended uses as defined by Motorola), improper storage (e.g. subjecting the Product to extreme temperatures), abuse or neglect (e.g. broken/bent/missing clips/fasteners/connectors); impact damage (e.g. dropping the Product) (ii) contact with liquids, water, rain, extreme humidity, heavy perspiration or other moisture; sand, food, dirt or similar substances (except for Products sold as resistant to such substances, but only to the extent the damage was not caused by incorrectly securing the phone’s protective elements or subjecting the Product to conditions beyond its stated specifications or limits); (iii) use of the Products for commercial rental purposes; or (iv) external causes or acts which are not the fault of Motorola, including but not limited to: (a) flood, fire, earthquake, tornado or other acts of God, (b) use or operation of a Product which has had its bootloader unlocked, or whose operating system has been altered, including any failed attempts to unlock the bootloader or alter such operating system, is not covered by this warranty, regardless of whether such modifications are authorized, approved, or otherwise sanctioned by Motorola.
(e) A product or part that has been modified in any manner without the written permission of Motorola. Products that have been altered in any manner so as to prevent Motorola from determining whether such Products are covered under the terms of this Limited Warranty are excluded from coverage. The forgery shall include but not be limited to: (i) serial numbers, date tags or other manufacturer coding that has been removed, altered or obliterated; (ii) mismatched or duplicated serial numbers; or (iii) broken seals or other evidence of tampering. Do not open the Product or attempt to repair the Product yourself, such conduct may cause damage that is not covered by this warranty.
(f) Normal wear and tear or otherwise due to the normal aging of the Product.
(g) Defects, damages, or the failure of the Product due to any communication service or network you subscribe to or use with the Products.
(h) All software, including operating system software, third-party software, applications, and all other software of any kind. Software distributed by Motorola is provided "AS IS" and "AS AVAILABLE" "WITH ALL FAULTS" and without a warranty of any kind. The Limited Warranty does not apply to any non-Motorola product or any software, even if packaged or sold with the Motorola hardware, unless otherwise required by applicable local law.
(i) Products that have been refurbished, reconditioned, or remanufactured, except for Products repaired or replaced pursuant to the terms of this Limited Warranty.

If damage is outside the scope of warranty coverage, repair services may be available, but all costs associated with such out-of-warranty repair will be your responsibility.
What Other Limitations are There?

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Product ID: MOTOROLA PHOTON Q (Model XT897)
Manual Number: 68017019001-A