# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Getting Started</td>
<td>1</td>
</tr>
<tr>
<td>Introduction</td>
<td>2</td>
</tr>
<tr>
<td>About the User Guide</td>
<td>2</td>
</tr>
<tr>
<td>Set Up Your Phone</td>
<td>3</td>
</tr>
<tr>
<td>Parts and Functions</td>
<td>3</td>
</tr>
<tr>
<td>Battery Use</td>
<td>5</td>
</tr>
<tr>
<td>Insert the Battery</td>
<td>5</td>
</tr>
<tr>
<td>Remove the Battery</td>
<td>8</td>
</tr>
<tr>
<td>Charge the Battery</td>
<td>9</td>
</tr>
<tr>
<td>Nano SIM Card</td>
<td>10</td>
</tr>
<tr>
<td>microSD Card</td>
<td>13</td>
</tr>
<tr>
<td>Insert microSD Card</td>
<td>13</td>
</tr>
<tr>
<td>Unmount and Remove the microSD Card</td>
<td>15</td>
</tr>
<tr>
<td>Format microSD Card</td>
<td>16</td>
</tr>
<tr>
<td>Turn Your Phone On and Off</td>
<td>17</td>
</tr>
<tr>
<td>Use the Touchscreen</td>
<td>18</td>
</tr>
<tr>
<td>Activation and Service</td>
<td>21</td>
</tr>
<tr>
<td>Complete the Setup Screens</td>
<td>22</td>
</tr>
<tr>
<td>Basic Operations</td>
<td>24</td>
</tr>
<tr>
<td>Basics</td>
<td>24</td>
</tr>
<tr>
<td>Home Screen</td>
<td>24</td>
</tr>
<tr>
<td>Phone Settings Menu</td>
<td>25</td>
</tr>
<tr>
<td>Portrait and Landscape Screen Orientation</td>
<td>25</td>
</tr>
<tr>
<td>Capture Screenshots</td>
<td>26</td>
</tr>
<tr>
<td>Applications</td>
<td>26</td>
</tr>
<tr>
<td>Preinstalled Apps</td>
<td>27</td>
</tr>
<tr>
<td>Fingerprint Recognition</td>
<td>28</td>
</tr>
<tr>
<td>Precautions for Fingerprint Recognition</td>
<td>28</td>
</tr>
<tr>
<td>Registering Fingerprints</td>
<td>29</td>
</tr>
<tr>
<td>Managing Fingerprints</td>
<td>30</td>
</tr>
<tr>
<td>Unlocking the Screen with a Fingerprint</td>
<td>30</td>
</tr>
<tr>
<td>Multi-tasking Feature</td>
<td>30</td>
</tr>
<tr>
<td>Multi-Window</td>
<td>30</td>
</tr>
<tr>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Making Connections</td>
<td>53</td>
</tr>
<tr>
<td>Phone Calls and Voicemail</td>
<td>54</td>
</tr>
<tr>
<td>Place and Answer Calls</td>
<td>54</td>
</tr>
<tr>
<td>Call Using the Phone Dialer</td>
<td>54</td>
</tr>
<tr>
<td>Call Emergency Numbers</td>
<td>55</td>
</tr>
<tr>
<td>Answer Phone Calls</td>
<td>56</td>
</tr>
<tr>
<td>In-Call Screen Layout and Operations</td>
<td>57</td>
</tr>
<tr>
<td>Place a Call from Contacts</td>
<td>58</td>
</tr>
<tr>
<td>Call from Call Logs</td>
<td>59</td>
</tr>
<tr>
<td>Voicemail</td>
<td>59</td>
</tr>
<tr>
<td>Voicemail Setup</td>
<td>59</td>
</tr>
<tr>
<td>Visual Voicemail Setup</td>
<td>59</td>
</tr>
<tr>
<td>Review Visual Voicemail</td>
<td>61</td>
</tr>
<tr>
<td>Listen to Multiple Voicemail Messages</td>
<td>61</td>
</tr>
<tr>
<td>Visual Voicemail Options</td>
<td>61</td>
</tr>
<tr>
<td>Configure Visual Voicemail Settings</td>
<td>62</td>
</tr>
<tr>
<td>Optional Calling Services</td>
<td>63</td>
</tr>
<tr>
<td>Caller ID Blocking</td>
<td>64</td>
</tr>
<tr>
<td>Call Waiting</td>
<td>64</td>
</tr>
<tr>
<td>Conference Calling</td>
<td>64</td>
</tr>
<tr>
<td>Call Forwarding</td>
<td>65</td>
</tr>
<tr>
<td>Call Settings Menu</td>
<td>65</td>
</tr>
<tr>
<td>Contacts</td>
<td>69</td>
</tr>
<tr>
<td>Add a Contact</td>
<td>69</td>
</tr>
<tr>
<td>View Contacts</td>
<td>70</td>
</tr>
<tr>
<td>Contacts Screen Layout</td>
<td>71</td>
</tr>
<tr>
<td>Edit a Contact</td>
<td>72</td>
</tr>
<tr>
<td>Delete a Contact</td>
<td>72</td>
</tr>
<tr>
<td>Share a Contact</td>
<td>72</td>
</tr>
<tr>
<td>Import Contacts</td>
<td>73</td>
</tr>
<tr>
<td>Back Up Contacts</td>
<td>73</td>
</tr>
<tr>
<td>Messaging</td>
<td>74</td>
</tr>
<tr>
<td>Messenger</td>
<td>74</td>
</tr>
<tr>
<td>Send a Text Message</td>
<td>74</td>
</tr>
<tr>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Send a Multimedia Message (MMS)</td>
<td>74</td>
</tr>
<tr>
<td>Save and Resume a Draft Message</td>
<td>75</td>
</tr>
<tr>
<td>New Messages Notification</td>
<td>76</td>
</tr>
<tr>
<td>Manage Message Conversations</td>
<td>76</td>
</tr>
<tr>
<td>Text and MMS Options</td>
<td>77</td>
</tr>
<tr>
<td>Gmail</td>
<td>78</td>
</tr>
<tr>
<td>Create and Send a Gmail Message</td>
<td>79</td>
</tr>
<tr>
<td>Check Received Gmail Messages</td>
<td>79</td>
</tr>
<tr>
<td>Use Gmail Labels</td>
<td>80</td>
</tr>
<tr>
<td>Archive Gmail Threads</td>
<td>80</td>
</tr>
<tr>
<td>Mute Gmail Threads</td>
<td>81</td>
</tr>
<tr>
<td>Delete Gmail Threads</td>
<td>81</td>
</tr>
<tr>
<td>Search Gmail Messages</td>
<td>81</td>
</tr>
<tr>
<td>Report Spam</td>
<td>81</td>
</tr>
<tr>
<td>Add Another Google (Gmail) Account</td>
<td>82</td>
</tr>
<tr>
<td>Switching between Gmail Accounts</td>
<td>82</td>
</tr>
<tr>
<td>Gmail Settings</td>
<td>82</td>
</tr>
<tr>
<td>Internet and Social Networking</td>
<td>84</td>
</tr>
<tr>
<td>Data Services General Information (4G LTE and 3G Networks)</td>
<td>84</td>
</tr>
<tr>
<td>4G LTE</td>
<td>84</td>
</tr>
<tr>
<td>Data Connection Status and Indicators</td>
<td>85</td>
</tr>
<tr>
<td>Chrome Browser</td>
<td>85</td>
</tr>
<tr>
<td>Use the Browser</td>
<td>85</td>
</tr>
<tr>
<td>Add a Bookmark</td>
<td>85</td>
</tr>
<tr>
<td>View Browser History</td>
<td>86</td>
</tr>
<tr>
<td>Open New Browser Tabs</td>
<td>86</td>
</tr>
<tr>
<td>Browser Settings</td>
<td>86</td>
</tr>
<tr>
<td>Facebook</td>
<td>87</td>
</tr>
<tr>
<td>Install the Facebook App on Your Phone</td>
<td>87</td>
</tr>
<tr>
<td>Use Facebook</td>
<td>87</td>
</tr>
<tr>
<td>Twitter</td>
<td>87</td>
</tr>
<tr>
<td>Install the Twitter App on Your Phone</td>
<td>88</td>
</tr>
<tr>
<td>Tweet on Twitter</td>
<td>88</td>
</tr>
<tr>
<td>Duo</td>
<td>88</td>
</tr>
<tr>
<td>Connectivity</td>
<td>89</td>
</tr>
<tr>
<td>Apps and Entertainment</td>
<td></td>
</tr>
<tr>
<td>------------------------</td>
<td>--</td>
</tr>
<tr>
<td>Turn Wi-Fi On and Connect to a Wireless Network</td>
<td>90</td>
</tr>
<tr>
<td>Configure Wi-Fi Settings</td>
<td>91</td>
</tr>
<tr>
<td>Disconnect Wi-Fi</td>
<td>91</td>
</tr>
<tr>
<td>Wi-Fi Direct</td>
<td>91</td>
</tr>
<tr>
<td>Tethering</td>
<td>92</td>
</tr>
<tr>
<td>Hotspot</td>
<td>92</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>93</td>
</tr>
<tr>
<td>Bluetooth Information</td>
<td>93</td>
</tr>
<tr>
<td>Enable the Bluetooth Feature</td>
<td>93</td>
</tr>
<tr>
<td>Pair Bluetooth Devices</td>
<td>94</td>
</tr>
<tr>
<td>Connect to a Paired Bluetooth Device</td>
<td>94</td>
</tr>
<tr>
<td>Send Information Using Bluetooth</td>
<td>95</td>
</tr>
<tr>
<td>Receive Information via Bluetooth</td>
<td>95</td>
</tr>
<tr>
<td>Content Sharing</td>
<td>96</td>
</tr>
<tr>
<td>Playing Content</td>
<td>96</td>
</tr>
<tr>
<td>Sending or Receiving Files</td>
<td>96</td>
</tr>
<tr>
<td>Using Nearby Devices</td>
<td>97</td>
</tr>
<tr>
<td>Apps and Entertainment</td>
<td>98</td>
</tr>
<tr>
<td>Camera and Video</td>
<td>99</td>
</tr>
<tr>
<td>Camera Overview</td>
<td>99</td>
</tr>
<tr>
<td>Take Pictures and Record Videos</td>
<td>100</td>
</tr>
<tr>
<td>Take Pictures</td>
<td>101</td>
</tr>
<tr>
<td>Record Videos</td>
<td>101</td>
</tr>
<tr>
<td>Take Panoramic Photos</td>
<td>101</td>
</tr>
<tr>
<td>Zoom In or Out</td>
<td>102</td>
</tr>
<tr>
<td>Switching between Cameras</td>
<td>102</td>
</tr>
<tr>
<td>Selfie Shot</td>
<td>103</td>
</tr>
<tr>
<td>Using the Power/Lock Button</td>
<td>103</td>
</tr>
<tr>
<td>Gesture Shot</td>
<td>103</td>
</tr>
<tr>
<td>Interval Shot</td>
<td>104</td>
</tr>
<tr>
<td>Gesture View</td>
<td>104</td>
</tr>
<tr>
<td>Save as Flipped Image</td>
<td>104</td>
</tr>
<tr>
<td>View Pictures and Videos Using Gallery</td>
<td>104</td>
</tr>
<tr>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>-------------------------------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Productivity</td>
<td></td>
</tr>
<tr>
<td>Google Calendar</td>
<td>110</td>
</tr>
<tr>
<td>Add an Event to the Calendar</td>
<td>110</td>
</tr>
<tr>
<td>Add Reminders in the Calendar</td>
<td>111</td>
</tr>
<tr>
<td>Create a Goal in the Calendar</td>
<td>111</td>
</tr>
<tr>
<td>Edit Calendar Events, Reminders, or Goals</td>
<td>112</td>
</tr>
<tr>
<td>Delete Calendar Events, Reminders, or Goals</td>
<td>112</td>
</tr>
<tr>
<td>Quickly Hide or Show Events</td>
<td>112</td>
</tr>
<tr>
<td>Calendar Settings</td>
<td>112</td>
</tr>
<tr>
<td>Using the Stylus Pen</td>
<td>113</td>
</tr>
<tr>
<td>Navigation Apps</td>
<td>113</td>
</tr>
<tr>
<td>Google Maps</td>
<td>114</td>
</tr>
<tr>
<td>Scout</td>
<td>114</td>
</tr>
<tr>
<td>Google Search</td>
<td>115</td>
</tr>
<tr>
<td>Use Google Search</td>
<td>115</td>
</tr>
<tr>
<td>Use Google Voice Search</td>
<td>115</td>
</tr>
<tr>
<td>Calculator</td>
<td>116</td>
</tr>
<tr>
<td>Clock</td>
<td>117</td>
</tr>
<tr>
<td>Set Alarms</td>
<td>117</td>
</tr>
<tr>
<td>Additional Clock Features</td>
<td>117</td>
</tr>
<tr>
<td>Capture+</td>
<td>119</td>
</tr>
<tr>
<td>QuickMemo+</td>
<td>120</td>
</tr>
<tr>
<td>File Manager</td>
<td>120</td>
</tr>
<tr>
<td>Voice Recorder</td>
<td>120</td>
</tr>
<tr>
<td>Uninstalled Apps</td>
<td>121</td>
</tr>
<tr>
<td>Section</td>
<td>Page</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Entertainment and Activities</td>
<td>122</td>
</tr>
<tr>
<td>Google Play Music App</td>
<td>122</td>
</tr>
<tr>
<td>Play Music with Google Play</td>
<td>122</td>
</tr>
<tr>
<td>Google Play Music Screen Layout</td>
<td>123</td>
</tr>
<tr>
<td>Create Playlists in Google Play Music</td>
<td>124</td>
</tr>
<tr>
<td>YouTube</td>
<td>125</td>
</tr>
<tr>
<td>View YouTube Videos</td>
<td>125</td>
</tr>
<tr>
<td>Post a Video to YouTube</td>
<td>125</td>
</tr>
<tr>
<td>Settings</td>
<td>126</td>
</tr>
<tr>
<td>Networks Settings</td>
<td>127</td>
</tr>
<tr>
<td>Basic Settings</td>
<td>127</td>
</tr>
<tr>
<td>Airplane Mode</td>
<td>128</td>
</tr>
<tr>
<td>Wi-Fi Settings</td>
<td>128</td>
</tr>
<tr>
<td>Bluetooth Settings</td>
<td>128</td>
</tr>
<tr>
<td>Mobile Data Settings</td>
<td>128</td>
</tr>
<tr>
<td>Call Settings</td>
<td>129</td>
</tr>
<tr>
<td>Share &amp; Connect</td>
<td>129</td>
</tr>
<tr>
<td>Tethering</td>
<td>129</td>
</tr>
<tr>
<td>More</td>
<td>130</td>
</tr>
<tr>
<td>Roaming Settings</td>
<td>131</td>
</tr>
<tr>
<td>Virtual Private Networks (VPN)</td>
<td>133</td>
</tr>
<tr>
<td>Prepare Your Phone for VPN</td>
<td>133</td>
</tr>
<tr>
<td>Connection</td>
<td>133</td>
</tr>
<tr>
<td>Set Up Secure Credential Storage</td>
<td>133</td>
</tr>
<tr>
<td>Add a VPN Connection</td>
<td>133</td>
</tr>
<tr>
<td>Connect to or Disconnect From a VPN</td>
<td>133</td>
</tr>
<tr>
<td>Sound Settings</td>
<td>135</td>
</tr>
<tr>
<td>Sound Profile</td>
<td>136</td>
</tr>
<tr>
<td>Volume</td>
<td>136</td>
</tr>
<tr>
<td>Ringtone</td>
<td>136</td>
</tr>
<tr>
<td>Ringtone ID</td>
<td>137</td>
</tr>
<tr>
<td>Sound with Vibration</td>
<td>137</td>
</tr>
<tr>
<td>Vibrate Type</td>
<td>137</td>
</tr>
<tr>
<td>Do Not Disturb</td>
<td>137</td>
</tr>
<tr>
<td>Lock Screen</td>
<td>138</td>
</tr>
<tr>
<td>Apps</td>
<td>138</td>
</tr>
<tr>
<td>Settings</td>
<td>Page</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>------</td>
</tr>
<tr>
<td>Display Settings</td>
<td>140</td>
</tr>
<tr>
<td>Notification LED</td>
<td>138</td>
</tr>
<tr>
<td>More</td>
<td>138</td>
</tr>
<tr>
<td>Home Screen</td>
<td>141</td>
</tr>
<tr>
<td>Lock Screen</td>
<td>142</td>
</tr>
<tr>
<td>Theme</td>
<td>145</td>
</tr>
<tr>
<td>Home Touch Buttons</td>
<td>145</td>
</tr>
<tr>
<td>Font Type</td>
<td>145</td>
</tr>
<tr>
<td>Font Size</td>
<td>145</td>
</tr>
<tr>
<td>Bold Text</td>
<td>145</td>
</tr>
<tr>
<td>Brightness</td>
<td>146</td>
</tr>
<tr>
<td>Comfort View</td>
<td>146</td>
</tr>
<tr>
<td>Auto-Rotate Screen</td>
<td>146</td>
</tr>
<tr>
<td>Screen Timeout</td>
<td>146</td>
</tr>
<tr>
<td>More</td>
<td>147</td>
</tr>
<tr>
<td>General Settings</td>
<td>148</td>
</tr>
<tr>
<td>Language &amp; Keyboard</td>
<td>149</td>
</tr>
<tr>
<td>Location</td>
<td>149</td>
</tr>
<tr>
<td>Accounts &amp; Sync</td>
<td>150</td>
</tr>
<tr>
<td>Accessibility</td>
<td>150</td>
</tr>
<tr>
<td>Shortcut Keys</td>
<td>152</td>
</tr>
<tr>
<td>Google Services</td>
<td>153</td>
</tr>
<tr>
<td>Fingerprint &amp; Security</td>
<td>153</td>
</tr>
<tr>
<td>Pen</td>
<td>154</td>
</tr>
<tr>
<td>Date &amp; Time</td>
<td>155</td>
</tr>
<tr>
<td>Storage</td>
<td>155</td>
</tr>
<tr>
<td>Battery &amp; Power Saving</td>
<td>155</td>
</tr>
<tr>
<td>Memory</td>
<td>155</td>
</tr>
<tr>
<td>System Updates</td>
<td>156</td>
</tr>
<tr>
<td>Apps</td>
<td>156</td>
</tr>
<tr>
<td>Backup &amp; Reset</td>
<td>156</td>
</tr>
<tr>
<td>About Phone</td>
<td>157</td>
</tr>
<tr>
<td>Getting Help</td>
<td>159</td>
</tr>
<tr>
<td>For Assistance</td>
<td>160</td>
</tr>
<tr>
<td>Troubleshooting</td>
<td>160</td>
</tr>
</tbody>
</table>
Virgin Mobile Account Information and Help.......................................................... 161
Manage Your Account ............................................................................................. 161
Top-Up Your Account ............................................................................................. 162
Anti-Theft Guide ...................................................................................................... 162
Copyright Information ............................................................................................ 163
Index.......................................................................................................................... 164
Getting Started

The following set of topics will introduce you to your phone, help you get set up with service, provide an overview of the phone screen, and get you started with basic phone operations.
Introduction

The following topics describe the basics of using this guide and your new phone.

About the User Guide

Thank you for purchasing your new LG Stylo 3. The following topics explain how best to use this guide to get the most out of your phone.

Before Using Your Phone

Read the Important Information booklet that was packaged with your phone thoroughly for proper usage. Accessible services may be limited by subscription contract conditions.

Descriptions in the User Guide

Note that most descriptions in this guide are based on your phone's setup at the time of purchase. Unless otherwise noted, instructions begin from the phone's home screen, which is displayed by tapping the Home key. Some operation descriptions may be simplified.

Screenshots and Key Labels

Screenshots in the user guide may appear differently on your phone. Key labels in the user guide are simplified for description purposes and differ from your phone's display.

Other Notations

In the user guide, the phone may be referred to either as "phone," "device," or "handset." A microSD™ or microSDXC™ card is referred to as an "SD Card" or a "memory card."
Set Up Your Phone

The following topics give you all the information you need to set up your phone and wireless service for the first time.

Parts and Functions

These topics illustrate your phone’s primary parts and key functions.

**Note:** Your phone’s screens and apps layouts are subject to change. This user guide uses sample images only.

**Phone Layout**

The following illustration outlines your phone’s primary external features and buttons.

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Proximity/Ambient Light Sensor</strong></td>
<td>Senses proximity towards other objects (such as your head) so that touch commands are not accidentally activated during a call.</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> Please be careful not to cover the sensors with a protective film, pouch, or a protective case not authorized by LG.</td>
</tr>
<tr>
<td></td>
<td>The ambient light sensor analyzes the ambient light intensity when the auto-brightness control mode is turned on.</td>
</tr>
<tr>
<td><strong>LED Light</strong></td>
<td>Flashes to show some notifications according to your settings.</td>
</tr>
<tr>
<td><strong>Touchscreen</strong></td>
<td>Displays all the information needed to operate your phone, such as the applications, call status, the Contacts list, the date and time, and the signal and battery strength.</td>
</tr>
<tr>
<td><strong>Back Key</strong></td>
<td>Returns to the previous screen. It also closes pop-up display items such as menus and dialog boxes.</td>
</tr>
<tr>
<td><strong>Microphone</strong></td>
<td>Transmits your voice for phone calls or records your voice or ambient sounds for voice recordings and videos.</td>
</tr>
<tr>
<td><strong>Home Key</strong></td>
<td>Returns to the home screen. If you're already viewing one of extension canvases, it opens the central home screen. Touch and hold to access Google Now.</td>
</tr>
<tr>
<td><strong>Overview Key</strong></td>
<td>Allows you to access recently-used apps. While using an app, touch and hold to use two apps at the same time with the Multi-Window feature.</td>
</tr>
<tr>
<td><strong>Front-Facing Camera Lens</strong></td>
<td>Allows you to take pictures and videos of yourself. Also lets you participate in video chats.</td>
</tr>
<tr>
<td><strong>Earpiece</strong></td>
<td>Lets you hear the caller and automated prompts.</td>
</tr>
<tr>
<td><strong>Back-Facing Camera Lens</strong></td>
<td>Lets you take pictures and record videos.</td>
</tr>
<tr>
<td><strong>Stylus Pen</strong></td>
<td>You can use the stylus pen to input commands. Supported apps will allow you to write or draw with the stylus pen.</td>
</tr>
<tr>
<td><strong>Power/Lock Button with Fingerprint Sensor</strong></td>
<td>Locks the screen. Press and hold to open the phone options menu for the following options: Power off, Power off and restart, and Turn on/off Airplane mode. Turn on the fingerprint recognition feature to simplify the process of unlocking the screen. See <a href="#">Fingerprint Recognition</a> for details. Place your finger on the button to take selfies using the front camera. Double-tap, then hold to take a screenshot.</td>
</tr>
<tr>
<td><strong>Speaker</strong></td>
<td>Lets you hear the different ringers and sounds. The speaker also lets you hear the caller’s voice in speakerphone mode.</td>
</tr>
<tr>
<td><strong>Charger/Accessory Port</strong></td>
<td>Allows you to connect the phone charger or an optional USB cable.</td>
</tr>
<tr>
<td><strong>3.5mm Headset Jack</strong></td>
<td>Allows you to plug in a headset for convenient, hands-free conversations.</td>
</tr>
<tr>
<td><strong>Volume Buttons</strong></td>
<td>Allows you to adjust the ringer and media volumes, or to adjust the in-call volume during a call.</td>
</tr>
</tbody>
</table>
Flash | Helps you take pictures and video in dim lighting.

**CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

**Battery Use**

The following topics explain how to insert and remove your phone’s battery.

**Battery Cautions**

- **Storage:** Avoid storing or leaving battery with no charge remaining. Saved information and settings may become lost or changed, or battery may become unusable. Charge once every six months before storing or leaving unused for a long period.
- **Bulges:** Depending on use, bulges may appear near end of battery life. This does not affect safety.
- **Replacing Battery:** The battery is a consumable item. It needs to be replaced if operating time shortens noticeably. Purchase a new battery.
- **Cleaning:** Clean soiled terminals between battery and phone with a clean, dry cotton swab. Soiled terminals can result in a poor connection and prevent charging, etc.

**Insert the Battery**

Follow these instructions to insert your phone’s battery safely and properly.
1. Remove the back cover.

- Lift gently in the direction shown.

2. Insert the battery.

- Align the contacts of the battery with the contacts in the phone.
3. Attach the battery cover.

- Make sure all the tabs are secure and there are no gaps around the cover.
Remove the Battery
Follow these instructions to remove your phone’s battery. Always power the phone off before removing the battery.

1. Remove the back cover.

   - Lift gently in the direction shown.

2. Remove the battery.

   - Lift upward gently as shown.
Charge the Battery

Your phone is equipped with a Li-Ion battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 25 hours of continuous digital talk time.

You can charge your phone’s battery using either the included AC adapter or via a USB connection with your computer.

Charge Using the AC Adapter

1. Plug the USB cable into the charger/accessory port at the bottom of your phone.

2. Plug the other end of the USB cable into the AC adapter.

3. Plug the AC adapter into an electrical outlet.
   - The indicator light illuminates when charging starts. The light goes off when the battery is fully charged. Fully charging a battery may take up to four hours.

4. After charging, disconnect the phone from the charger.
   - Unplug the AC adapter from the outlet, and remove the USB cable from the phone and the AC adapter.

   **Note**: Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.

Charge Using a PC Connection

Before using a PC connection to charge your phone, ensure that the computer is turned on. Depending on the type of connection, your phone’s battery may not charge.
1. Insert the small end of the USB cable into the charger/accessory port at the bottom of your phone.

2. Insert the large end of the USB cable into an external USB port on your computer.

3. After charging, remove the USB cable from both the phone and the computer.

**Nano SIM Card**

The Nano SIM card is an IC (Integrated Circuit) card containing phone number and other customer information.

**Handling the Nano SIM Card**

Keep the following in mind when handling a Nano SIM card.

- Customer is responsible for any damage caused by inserting Nano SIM card in another-brand IC card reader, etc. Virgin is not responsible in such case.
- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage the Nano SIM card.
- See instructions included with the Nano SIM card for handling.
- The Nano SIM card is the property of Virgin.
- The Nano SIM card is replaceable (at cost) in case of loss/damage.
- Return the Nano SIM card to Virgin when cancelling your subscription.
- Returned Nano SIM cards are recycled for environmental purposes.
- Note that Nano SIM card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on the Nano SIM card. Virgin is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your Nano SIM card or phone (Nano SIM card inserted) is lost/stolen. For details, contact Customer Service.
- Always power off the phone before inserting/removing a Nano SIM card.
Insert Nano SIM Card

Follow these instructions to insert a Nano SIM card. Remember to power off your phone before inserting a Nano SIM card.

1. Remove the back cover.

- Lift gently in the direction shown.
2. Insert the Nano SIM card.

- Insert gently with gold IC chip facing downward.

3. Insert the battery.
4. Attach the back cover.

- Make sure all the tabs are secure and there are no gaps around the cover.

**microSD Card**

Your phone supports the use of an optional microSD card (not included) to expand its storage capacity. Some cards may not operate properly with your phone.

1. **microSD card Cautions**

   **Data:** Information stored on the microSD card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. Virgin is not responsible for damages from data that is lost or changed.

   **Reading/Writing Data:** Never power off or remove the battery while reading or writing data.

   **Handling microSD card:** Use/store microSD cards away from the reach of infants. May cause choking if swallowed.

**Insert microSD Card**

Follow these steps to insert an optional microSD card (not included). Make sure to power your phone off before inserting or removing a microSD card.
1. Remove the back cover.

   - Lift gently in the direction shown.

2. Insert the microSD card.

   - Insert the microSD card all the way gently without bending and with the terminals facing down.
   - Insert only microSD cards.
3. Insert the battery.

4. Attach the back cover.

- Make sure all the tabs are secure and there are no gaps around the cover.

**Unmount and Remove the microSD Card**

Follow these instructions to unmount and remove a microSD card. Always unmount the microSD card before removing it from your phone, and always power the phone off before inserting or removing a microSD card.
1. Tap 🌐 > Tools 📱 > Settings 🚀 > General tab.
2. Tap Storage.
3. Tap 📷.
4. Press and hold the Power/Lock Button button and then tap Power Off > POWER OFF to turn off your phone.
5. Remove the back cover.
6. Remove the battery.
7. Slide the microSD card out of the slot to remove it.
8. Insert the battery and replace the back cover. (See Insert the Battery.)

**Format microSD Card**

When you insert an optional microSD card for the first time, it is recommended that you format it on your phone.

1. Tap 🌐 > Tools 📱 > Settings 🚀 > General tab.
2. Tap Storage.
3. Tap SD card.
4. Tap 📷 > Storage settings.
5. Tap Format > FORMAT.
   - All data on the microSD card is erased, and the card is formatted for use on your phone.

**Turn Your Phone On and Off**
The instructions below explain how to turn your phone on and off.

**Turn Your Phone On**

- Press and hold the **Power/Lock Button**.
  - Your phone will power on. Depending on the settings, you may see the lock screen.
    - See [Lock and Unlock Your Screen](#) and [Select Screen Lock](#) for information about using the screen lock.
    - The first time you turn the phone on, you will see the setup screens. See [Complete the Setup Screens](#) for details.
    - If your phone is not yet activated, see [Activation and Service](#) for more information.

**Turn Your Phone Off**

1. Press and hold the **Power/Lock Button** to open the phone options menu.
2. Tap **Power off** to turn the phone off.
3. Tap **POWER OFF** to confirm.
   - Your phone will power off.

Your screen remains blank while your phone is off (unless the battery is charging).

**Tip:** The KnockON feature allows you to double-tap the screen to easily turn it on or off.
Use the Touchscreen

Your phone’s touchscreen lets you control actions through a variety of touch gestures.

Tap

When you want to type using the onscreen keyboard, select items onscreen such as application and settings icons, or press onscreen buttons by simply tapping or touching them with your finger.

Touch and Hold

To open the available options for an item (for example, a contact or link in a Web page), touch and hold the item.
**Swipe or Slide**

To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.

**Drag**

To drag, touch and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.
**Flick**

Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quick strokes. This finger gesture is always in a vertical direction, such as when flicking the contacts or message list.

**Rotate**

For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways. When entering text, you can turn the phone sideways to bring up a bigger keyboard.

**Note:** The Auto-rotate switch needs to be selected for the screen orientation to automatically change. Tap > Tools > Settings > Display tab > Auto-rotate screen.

**Tip:** You can also access the screen rotation setting from the Notifications Window. Drag the status bar down and tap **Rotation** to select or deselect the option.
Pinch and Spread

“Pinch” the screen using your thumb and forefinger to zoom out or “spread” the screen to zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Activation and Service

Before using your phone, you must set up your service with Virgin Mobile. You will need your phone’s serial numbers (MEID and ICC ID). These numbers can be found on the phone’s packaging.

For more information about your Virgin Mobile account, see Virgin Mobile Account Information and Help.

Create Your Account and Pick Your Plan

Set up your Virgin Mobile account.

1. From your computer, visit virginmobileusa.com and click Activate.

2. Choose an activation option and click Next. Then enter your zip code and click Next.

3. When prompted, enter the serial number (MEID) printed on the sticker located on the back of your phone. This number can also be found on the bottom panel of the phone’s package.

4. Follow the remaining instructions to choose your plan and select a payment method.

5. Follow the activation instructions below and you’ll be able to start using your phone.
Activate Your Phone

After setting up your account on [virginmobileusa.com](http://virginmobileusa.com) simply turn your device on. Your device is designed to activate automatically. If you are swapping from another Virgin Mobile device to a new one, be sure to turn off the old device before swapping the serial number (MEID). Once the MEID swap is complete, turn on the new device and the programming information will be pushed to your device automatically.

You can also start the activation process manually.

- Tap > Tools > Settings > General tab > Activate this device.

Complete the Setup Screens

The setup screens help you set up certain features and preferences on your phone. Once your phone has been turned on, you will see an Accessibility message. You can then complete the setup process.

**Note:** You may be able to complete the setup screens before your phone has been activated on your account.

1. On the configuration screen, touch NEXT to get started.
2. Follow the onscreen instructions to complete each section. For each topic, you will have the option to skip it and continue to the next screen.
   - **Language Selection** - Select a desired language.
   - **Set internet connection** - If prompted, follow the prompts to sign in to an available Wi-Fi® network. For secured Wi-Fi networks, you will need to enter a password. See [Wi-Fi](http://www.wi-fi.org) for more details.
   - **Google Account** - Sign in or set up a Google Account.
   - **Name** - Add your name to personalize some apps.
   - **Add your fingerprint** - Prevent others from using this phone without your permission by activating device protection features.
   - **Google services** - Read all of the information for the available Google Services and, if you agree, tap NEXT. Otherwise, uncheck the options and tap NEXT.
     - **Help apps find your location** - Helps apps determine location. This means sending anonymous location to Google, even when no apps are running. Tap Learn more for additional information.
     - **Improve location accuracy** - Allows apps and services to scan for Wi-Fi networks even when Wi-Fi is off.
     - **Help improve your Android experience** - Allows your device to send diagnostic and usage data to Google automatically. Tap Learn more for additional information.
   - **Legal documents** - Read all of the information about legal documents.
• **EULA (End-User License Agreement)** - Read the End-User License Agreement and tap the *I agree* check box if you agree to the terms.

• **Low power location estimation** - Read the Low power location estimation information and tap the *I agree* check box if you agree to the terms.

3. Tap **Done**. Your setup is now complete. Follow the onscreen instructions to learn about basic touch menu navigation, view tutorials, or just get started.
Basic Operations

The following topics outline basic features and operations of your phone.

Basics

The following topics offer an overview of your phone’s basic operations.

Home Screen

Most of your phone’s operations originate from the home screen.

- From any screen, tap the Home key to display the home screen.

For information about using the home screen, see [Home Screen Basics](#).

Select Options and Navigate Screens

Tap icons, onscreen keys, and other items to open or activate the assigned function.

- Tap Back to return to the previous screen.

Menu Operations

You can display options menus using the menu key, any app-specific menu icon, or by tapping and holding a screen area, depending on your current app.

- Tap : to view available settings and options.

Recent Applications

You can display a list of recently used applications using the Overview key.
Tap **Overview** to view a list of recently used applications.

**Phone Settings Menu**
You can customize your phone’s settings and options through the Settings menu.

- Tap **Tools** > **Settings**

  -- or --

  Drag the status bar down and tap **Settings**.

For more information, see **Settings**.

**Portrait and Landscape Screen Orientation**
The default orientation for your phone’s screen is portrait (vertical), but many apps will change to landscape orientation (widescreen) when you rotate the phone sideways.

![Screen Orientation Diagram]

**Note:** Not all screens will adjust for landscape orientation.

**Turn Screen Rotation On or Off**

1. Pull down the status bar to display the quick settings menu.

2. Tap **Rotation** to turn the option on or off.
   - You may need to scroll left or right to see the Screen rotation option.

**Note:** You can also set the rotation option from the main settings menu. Tap **Tools** > **Settings** > **Display** tab > **Auto-rotate screen**.
Capture Screenshots
You can use your phone’s power and volume buttons to capture screenshots.

- Press and hold the **Power/Lock Button** and **Volume Down Button** at the same time to capture a screenshot of the current screen.

  — or —

  Tap the **Power/Lock Button** once, then immediately press and hold it after.

- The current screenshot will be captured and stored in the Screenshots album in the phone’s Gallery. Tap 📷 > **Gallery 📷**.

Applications
All installed apps can be accessed and launched from the home screen.

1. Tap 📱.
2. Tap an app icon to launch the corresponding application.

- The application opens.

**Preinstalled Apps**
The following table outlines the primary apps that have been preinstalled on your phone.

<table>
<thead>
<tr>
<th>App</th>
<th>Function/Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Google</td>
<td>Access the Google applications.</td>
</tr>
<tr>
<td>Camera</td>
<td>Take pictures and record videos using the front and rear cameras.</td>
</tr>
<tr>
<td>Chrome</td>
<td>Browse the Internet.</td>
</tr>
<tr>
<td>Contacts</td>
<td>Displays the Contacts that can be synchronized with your phone from either your Google or Outlook account. Contacts can only be synched to a managed account.</td>
</tr>
<tr>
<td>Emergency Alert</td>
<td>Provides access to your emergency messages and its settings.</td>
</tr>
<tr>
<td>Gallery</td>
<td>Displays a Gallery of camera images and video saved on your phone.</td>
</tr>
<tr>
<td>Management</td>
<td>Access power and storage space management apps.</td>
</tr>
<tr>
<td>Messenger</td>
<td>Provides access to your text and multimedia messages.</td>
</tr>
</tbody>
</table>
### Phone
Access the dial pad to make calls.

### Play Store
Browse, search for, and download applications from the Google Play Store app.

### QuickMemo+
Allows you to take screen shots and write a memo using the images.

### LG SmartWorld
Launches the LG SmartWorld app.

### Tools
Access the File Manager, Calculator, Voice Recorder, Downloads applications, and more.

### Voicemail
Use Visual Voicemail for a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first.

---

### Fingerprint Recognition

You must register your fingerprint on your device first before using the fingerprint recognition function.

You can use the fingerprint recognition function in the following cases:

- To unlock the screen
- To view the locked content in the Gallery or QuickMemo+.
- To confirm a purchase by signing in to an app or identifying yourself with your fingerprint.

**Note:** Your fingerprint can be used by the device for user identification. Very similar fingerprints from different users may be recognized by the fingerprint sensor as the same fingerprint. To enhance the device security, set the screen lock to a pattern, PIN or password.

### Precautions for Fingerprint Recognition

Fingerprint recognition accuracy may decrease due to a number of reasons. To maximize the recognition accuracy, check the following before using the device.

- The device’s Power/Lock Button has a fingerprint sensor. Ensure that the Power/Lock Button is not damaged by a metallic object, such as coin or key.
- When water, dust or other foreign substance is on the Power/Lock Button or your finger, the fingerprint registration or recognition may not work. Clean and dry your finger before having the fingerprint recognized.
- A fingerprint may not be recognized properly if the surface of your finger has a scar or is not smooth due to being soaked in water.
- If you bend your finger or use the fingertip only, your fingerprint may not be recognized. Make sure that your finger covers the entire surface of the Power/Lock Button.

- Scan only one finger for each registration. Scanning more than one finger may affect fingerprint registration and recognition.

- The device may generate static electricity if the surrounding air is dry. If the surrounding air is dry, avoid scanning fingerprints, or touch a metallic object such as coin or key before scanning fingerprints to remove static electricity.

**Registering Fingerprints**

You can register and save your fingerprint on the device to use fingerprint identification.

1. Tap ☐ > Tools ✡ > Settings ☑ > General tab > Fingerprints & security > Fingerprints.

   **Note:** This feature is available when the secured lock is activated. Lock the device with Knock Code, Pattern, PIN Password and more. If the screen lock is not active, configure the lock screen by following the on-screen instructions. See [Select Screen Lock](#) for details.

2. Locate the Power/Lock Button on the back of the device and gently put your finger on it to register the fingerprint.

   **Note:** Gently press the Power/Lock Button so that the sensor can recognize your fingerprint. If you press the Power/Lock Button with an excessive force, the screen lock function may start or the screen may be turned off. Ensure that your fingertip covers the entire surface of the sensor of the Power/Lock Button.

3. Follow the on-screen instructions.
   - Repeat scanning the fingerprint by moving your finger little by little until the fingerprint registers.

4. When the fingerprint registration is done, tap OK.
   - Tap **ADD MORE** to register another fingerprint. If you register only one fingerprint and the corresponding finger is not in a good condition, the fingerprint recognition may not work well. As the preventive measure against this kind of situation, register multiple fingerprints.
Managing Fingerprints
You can edit or delete registered fingerprints.

1. Tap ☰ > Tools 🛠️ > Settings 📜 > General tab > Fingerprints & security > Fingerprints.
2. Unlock according to the specified lock method.
3. From the fingerprint list, tap a fingerprint to rename it.
   - To delete it, tap 🗑️.

Unlocking the Screen with a Fingerprint
You can unlock the screen or view the locked content by using your fingerprint.

Activate the desired function:

1. Tap ☰ > Tools 🛠️ > Settings 📜 > General tab > Fingerprints & security > Fingerprints.
2. Unlock according to the specified lock method.
3. On the fingerprint settings screen, activate the desired function:
   - **Screen lock**: Unlock the screen with a fingerprint.
   - **Content lock**: Unlock content with a fingerprint. To do this, make sure that the content lock is set.

Multi-tasking Feature
You can use two apps at the same time by separating the screen into multiple windows.

Multi-Window
While using an app, touch and hold ☰ from the Home touch buttons, then select an app from the recently-used apps list.

- You can use two apps at the same time.
• To stop the Multi-Window feature, touch and hold 🔄

Note: The Multi-Window feature is not supported by some apps, including downloaded apps.

Overview screen
The Overview screen provides a preview of your recently-used apps.

To view the list of recently-used apps, tap 🔄 on the Home touch buttons.

- Touch and hold an app and drag it to the top of the screen to start the app with the Multi-Window feature. You can also tap 🔄 at the top of each app preview.

Phone Number
Follow the instructions below to display your phone’s wireless phone number.

1. Tap 🗃 > Tools 🏢 > Settings 🛠 > General tab.
2. Tap About phone.
3. Tap Status.
   ❖ You will see the number listed under My phone number.

Airplane Mode
Airplane mode turns off all functions that emit or receive signals, while leaving your phone on so you can use apps that don’t require a signal or data.

To turn on airplane mode:

1. Press and hold the Power/Lock Button to display the phone options menu.
2. Tap **Turn on Airplane mode** > TURN ON.
   - Your phone is now in airplane mode. You will see the airplane mode icon ✈️ in the status bar.

**Tip:** You can also access airplane mode through the status bar menu. Drag the status bar down and tap **Airplane mode** ✈️ > TURN ON.

To turn off airplane mode:

1. Press and hold the **Power/Lock Button** to display the phone options menu.
2. Tap **Turn off Airplane mode**.
   - Your phone’s wireless connection features are now restored.

**Tip:** You can also turn off airplane mode through the status bar menu. Drag the status bar down and tap **Airplane mode** ✈️.

### Enter Text

You can type on your phone using one of the available touchscreen keyboards or Google voice typing.

#### Touchscreen Keyboards

Your phone offers you a choice of touchscreen keyboards for entering text. The keyboard appears automatically onscreen when you tap a text entry field, and they can be used in either portrait or landscape mode.

The methods available include:

- **Google voice typing** allows to use Google voice recognition to convert speech to text.
- **LG Keyboard** allows you to use a LG keyboard to enter text.

**Note:** Keyboard layouts and options may change depending on where you’re using them. For example, if you’re entering text to do a Web search, a search icon may be available instead of an enter key.

To change the keyboard:

1. From any screen where you can enter text, tap the input field to reveal the keyboard.
2. Drag the status bar down and tap **Change keyboard**.
**QWERTY Keyboard**
You can enter text using the on-screen keyboard. The on-screen keyboard appears on the screen when you tap an available text entry field.

**Letters Entry Keyboard**
- **Shift Key**
  Tap once to capitalize the next letter you type. Tap again to turn on CAPS lock. And tap again to turn off CAPS lock.
- **Symbols Key**
  Tap to change input to the symbol entry.
- **Settings/ Voice Input/ Manual Input/ Clip Tray Key**
  Tap to access the keyboard settings. Touch and hold to select entering text by voice input, manual input, or access the Clip Tray.
- **Delete Key**
  Tap to delete characters to the left of the cursor.
- **Enter Key**
  Tap to move to a new line of text.
- **Space Key**
  Tap to enter space.

**Symbols Entry Keyboard**
- **Delete Key**
  Tap to delete characters to the left of the cursor.
- **Enter Key**
  Tap to move to a new line of text.
- **Space Key**
  Tap to enter space.

**Navigation Key**
Tap to access additional symbols until you see the one you want.

**Letters Key**
Tap to return to letters mode.

**Emoticons Key**
Displays the emoticons bar and allows you to choose any to enter in the message.
Phone Keyboard
When T9 is off, to enter text, tap the key labeled with the desired letter until it appears on the screen. For example, tap once for “a”, twice for “b”, or three times for “c.”
Tips for Editing Text

Your phone gives you many options to make entering text easier, including copying, cutting, and pasting text, using voice-to-text input, customizing the user dictionary, using predictive text, and more.

To cut/copy and paste:

1. Touch and hold a word to highlight it.
2. Drag the blue highlight markers to highlight the text you want.
   
   or 

3. Tap **CUT** or **COPY** in the context menu.
4. Place the cursor on the location where you want to paste the text.
5. Touch and hold the text field and tap **PASTE**. The text that you pasted also remains in the phone's memory (temporarily), so you can paste that same text in another location.

Move Cursor Using the Space Bar

Touch and hold the **space bar** and slide your finger to the left or right to move the cursor.
Split Keyboard Using Gesture

The split keyboard feature allows you to use both hands to type while in landscape view. Each half of the keyboard withdraws to the left and right of the screen. Place both thumbs on the keyboard and slide them outwards in opposite directions.

To change the keyboard height:

1. Tap > Keyboard height and layout > Keyboard height.
2. Drag the blue bar to adjust the keyboard height.
To change the bottom row keys:


2. Drag to add or delete keys or change the order. To change to another character on the visible key, tap the key and choose the desired character that you want displayed.

Note: This function does not support some languages.

Google Account

You will need a Google Account to access several phone features such as Gmail, Google Maps, Duo, and the Google Play applications. Before you are able to access Google applications, you must enter your account information. These applications sync between your phone and your online Google Account.

Google Account Cautions

Be sure not to forget your Google Account ID or password.

Create a Google Account

You must create and/or sign into a Google Account to use Gmail, Duo™, Google Calendar™, and other Google Apps. Signing into a Google Account is also necessary to download applications from the Google Play Store app to sync your data (if applicable) with the Google servers, and to take advantage of any other available Google services on your phone.

If you don’t have a Google Account, you will be prompted to create one. If you have an enterprise account through your company or other organization, your IT department may have special instructions on how to sign into that account.

Create a Google Account Online

1. From a computer, or from your phone’s Browser, navigate to [www.google.com](http://www.google.com).
2. On the main page, tap or click Sign in > Create an account.
3. Follow the on-screen prompts to create your free account.
4. Log into your provided email address, locate the email from Google, and respond to the new email to both confirm and activate your new account.
Create a Google Account Using Your Phone

1. Tap ☐ > Tools ☐ > Settings ☐ > General tab > Accounts & sync > ADD ACCOUNT > Google.
2. Tap Google and then tap Or create a new account.
3. Follow the prompts to set up your account. Tap NEXT to proceed between steps, which may include:
   - Enter your First name and Last name.
   - Enter a desired Username.
   - Enter and reenter a password.
   - Create a security question and answer, enter a secondary email address to help you recover your password if you ever lose it.
   - On the Finish account screen, select your Web history and additional Google Play options.
   - Enter the letters from the Authenticating screen.
   - After your phone connects with the Google servers, select the items you would like to sync with your phone and then tap Sync now.
4. Tap Finish setup.
   - You are signed in to your Google Account, and your phone will synchronize the selected items.

Note: When setting up a new Google Account, either on your phone or online, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.

Create an Exchange Account

If you synchronize your phone with your Exchange account, you can read, manage, and send email in the same easy way as with a Gmail Account.

2. Enter the EMAIL ADDRESS and tap NEXT.
3. Enter the PASSWORD and then tap NEXT.
4. Follow the onscreen prompts to configure options for the account.
5. Enter an account name and a display name and tap NEXT to complete setup.
   - Your corporate email account is set up and you will begin receiving email for the account.
Sign into Your Google Account
If you have a Google Account but have not yet signed in with your phone, follow these instructions to sign in to your Google Account.

1. Tap 📱 > Tools 📋 > Settings 📡 > General tab > Accounts & sync > ADD ACCOUNT > Google.

2. Enter a Google Account and tap NEXT.

Note: If you do not already have a Google Account, tap Or create a new account and follow the on-screen prompts to create your new account.

3. Enter your Password and tap NEXT.

4. Select if you want to back up your phone’s apps, app data, settings, and Wi-Fi passwords and tap NEXT.

5. Checkmark the entries you want to set up payment info (if necessary) and tap NEXT.

➤ Your phone then communicates with the Google servers to confirm your information.

Factory Reset Protection
When you sign in to a Google Account on your device, Factory Reset Protection is turned on. Factory Reset Protection (FRP) prevents other people from using your device if it is reset to factory settings without your permission. For example, if your device is lost or stolen and a factory data reset is performed, only someone with your Google Account username and password can use the device.

You will not be able to access the device after a factory data reset if you do not have your Google Account username and password. For more information, see Factory Data Reset.

Caution: You should remove your Google Account before shipping your device to LG or any other service provider for service and before resetting the device to factory settings.

Enable Factory Reset Protection
Adding a Google Account to your device automatically turns on the Factory Reset Protection (FRP) security feature. No further action is necessary to turn on FRP.

Disable Factory Reset Protection
To disable FRP, remove all Google Accounts from the device.

1. Tap 📱 > Tools 📋 > Settings 📡 > General tab > Accounts & sync > Google.

2. Tap a Google account.

3. Tap ☑ > Remove account > REMOVE.
Google Play Store

Google Play™ is the place to go to find new Android apps, books, movies, and music for your phone. Choose from a wide variety of free and paid content ranging from productivity apps and games to bestselling books and blockbuster movies and music. When you find what you want, you can easily download and install it on your phone.

To access the Google Play Store app, you must first connect to the Internet using your phone’s Wi-Fi or mobile data connection and sign in to your Google Account. See [Chrome Browser] and [Sign into Your Google Account] for details.

## Installing Applications

Many different kinds of applications can be installed on your phone from Google Play (provided by Google Inc.). Virgin is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

**Important:** Our policies often do not apply to third-party applications. Third-party applications may access your personal information or require us to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider’s policies, which can usually be found on their website. If you aren’t comfortable with the third-party application’s policies, don’t use the application.

### Find and Install an App

When you install apps from Google Play app and use them on your phone, they may require access to your personal information (such as your location, contact data, and more) or access to certain functions or settings of your phone. Download and install only apps that you trust.

1. Tap > Play Store.
2. Browse for an application. Once you have decided on one, tap it to view its details.
3. Read the application descriptions and comments.
4. Tap INSTALL (for free applications) or the price button (for paid applications).

**Warning:** Use caution with applications which request access to any personal data, functions, or significant amounts of data usage times.

5. Check the progress of the current download by opening the Notifications Panel.
6. You will be notified when the item is downloaded and installed on your phone.
7. On the Play Store screen, tap > My apps & games, tap the installed application in the list, and then tap OPEN.

### Purchasing Applications

Purchase apps at your own risk. Virgin is not responsible for any harm to you or third parties resulting from the use of purchased applications.
Request a Refund for a Paid App
If you are not satisfied with an app, you can ask for a refund within 15 minutes of the purchase. Your credit card is not charged and the app is uninstalled from your phone.

If you change your mind, you can install the app again, but you can’t request a refund a second time.

1. Tap > Play Store.
2. Tap > My apps & games.
3. Tap the app to uninstall for a refund.
   - The details screen for the app opens.
4. Tap Refund, and then tap Yes to confirm.
   - Your app is uninstalled and the charge is canceled.

Update an App
Depending on your settings, many apps will update automatically, or you can update apps directly from the Play Store app.

Update an App Directly

1. Tap > Play Store.
2. Tap > My apps & games.
3. Tap the app you want to update, and then tap UPDATE > CONTINUE.
   - The app update is downloaded and installed.

Set Automatic App Updates

1. Tap > Play Store.
2. Tap > Settings.
3. Tap Auto-update apps and select an option.
   - The app is set to update automatically whenever an update becomes available (depending on your settings).

Note: Automatic updates are unavailable for some apps.

Uninstall an App
You can uninstall any app that you have downloaded and installed from Google Play.

1. Tap > Play Store.
2. Tap \(\text{≡} > \text{My apps & games}.\)

3. On the Installed screen, tap the app you want to uninstall, and then tap UNINSTALL > OK.
   - The app is uninstalled and removed from your phone.

**Get Help with Google Play**
The Google Play store app offers an online help option if you have questions or want to know more about the app.

1. Tap \(\text{≡} > \text{Play Store}.\)

2. Tap \(\text{≡} > \text{Help & feedback}.\)
   - The Web browser will take you to the Google Play Help Web page, where you will find comprehensive, categorized information about Google Play.

**Lock and Unlock Your Screen**
Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

**Turn the Screen Off When Not in Use**
- To quickly turn the screen off, press the Power/Lock Button. Pressing the Power/Lock Button again or receiving an incoming call will turn on your phone screen and show the lock screen.

To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone’s screen is off.

**Note:** For information on how to adjust the time before the screen turns off, see Display Settings.

**Turn the Screen On and Unlock It**
1. To turn the screen on, press the Power/Lock Button.
   - The lock screen appears.
2. Swipe your finger across the screen to unlock it.

- The screen is unlocked.
  - If you have set up a screen lock, you will be prompted to draw the pattern or enter the password or PIN. See [Select Screen Lock](#).

**Unlock Your Screen Using the Knock Code Feature**

The Knock Code feature allows you to create your own unlock code using a combination of knocks (or taps) on the screen.

To activate the Knock Code feature:

1. Tap 🔄 > **Tools** 📗 > **Settings** 🌓 > **Display** tab.
2. Tap **Lock screen**.
3. Tap **Select screen lock** > **Knock Code**.
4. Use the 2x2 grid to create a sequence of knocks (or taps) to set your knock code.

![Image of Knock Code]

To unlock the phone using Knock Code:

- While the screen is off, tap the same sequence you established anywhere on the screen. The home screen will be accessed directly.

**Update Your Phone**

From time to time, updates may become available for your phone. You can download and apply updates through the **Settings > General** tab > **System updates** menu.

**Software Update Cautions**

- **During update**: The phone cannot be used until the software update is complete. It may take time to update your phone’s software.

- **Signal during update**: Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is adequately charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

- **Other functions during update**: Other phone functions cannot be used during a software update.

**Update Your Phone Software**

You can update your phone’s software using the System Update option.

**Before Updating Your Phone**

Updating your phone may result in a loss of saved data depending on the condition of your phone (malfunctioning, damaged, water seepage, etc.). You must back up all critical information before updating your phone firmware.
Basic Operations

Back Up All Data Prior to Update

To back up your Gmail information:

1. Tap > Tools > Settings > General tab > Accounts & sync.
2. Tap the Auto-sync data option to enable the feature.
   - If the Auto-sync option is on, email, Calendar and Contacts automatically synchronize whenever a change is made.
   - If the Auto-sync option is off, tap the sync icon within the account field to reveal the account’s synchronization settings screen.
3. Select an account and then tap > Sync now to sync your Google Account information.

To back up your Exchange Mail information:

2. Select an account and then tap > Sync now to sync your Microsoft Exchange account information.
   - Toggle the onscreen buttons to manually synchronize the desired parameters (Contacts or Calendar).

To restore your Google apps following the update:

1. Tap > Play Store.
2. Tap > My apps & games > ALL tab.
3. Scroll through the list of previously downloaded Google apps and choose those you wish to reinstall.
4. Follow the onscreen instructions.

**Note:** Your Google app purchases are reloaded remotely and can be re-installed after the update is applied.

As an added precaution, to preserve any data on your microSD card, please unmount it from your phone prior to starting the update process. Tap > Tools > Settings > General tab > Storage > 

**Update Your Phone’s Software**

Once you have backed up all your data, use the Update now option to update your phone’s software.

1. Tap > Tools > Settings > General tab > System updates.
2. Tap Update LG software > CHECK FOR UPDATE.
Your phone automatically downloads and installs any available updates. You may be required to power your phone off and back on to complete the software upgrade.

Alternatively, you can access system updates through the notification panel.

1. Locate the **System Update Available** icon in notifications.
2. Pull down the status bar.
3. Tap to open the System Updates screen.
4. Tap **Download** and follow the onscreen instructions.
5. Tap **Restart** and install to complete the process.

**Confirm Your Current Phone Software**

1. Tap > **Tools** > **Settings** > **General** tab > **About phone**.
2. Tap **Software info**.

**Update Your Profile**

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your phone.

1. Tap > **Tools** > **Settings** > **General** tab > **System updates** > **Update profile**.
2. Follow the onscreen instructions.

The phone will download and install the profile update and you will see a confirmation when complete.

**Note:** If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

**Update Your PRL**

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Tap > **Tools** > **Settings** > **General** tab > **System updates** > **Update PRL**.
2. Follow the onscreen instructions.

The phone will download and install the PRL update and you will see a confirmation when complete.
Your Phone's Home Screen

The following topics describe how to use and customize your phone's home screen, understand the status bar, and use the notifications window.

Home Screen Basics

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more.

Home Screen Layout

Your home screen extends beyond the initial screen. Swipe the screen left or right to display additional screens.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Notifications</td>
<td>Displays your current notifications.</td>
</tr>
<tr>
<td>Phone App</td>
<td>Tap to open the dial pad. Also provides additional tabs to access Call logs, Contacts, and Groups.</td>
</tr>
<tr>
<td>Back Key</td>
<td>Tap to return to the previous screen.</td>
</tr>
<tr>
<td>Home Key</td>
<td>Tap to display the main home screen.</td>
</tr>
<tr>
<td>Overview Key</td>
<td>Tap to access a list of your most recently-used apps. Touch and hold while using an app to use the Multi-window feature.</td>
</tr>
<tr>
<td>Application Icons</td>
<td>Tap an icon (application, folder, etc.) to open and use it.</td>
</tr>
<tr>
<td>-------------------</td>
<td>-------------------------------------------------------------</td>
</tr>
<tr>
<td>Status Bar</td>
<td>Shows device status information including the time, signal strength, battery status, and notification icons.</td>
</tr>
</tbody>
</table>

**Extended Home Screens**

In addition to the main home screen, your phone features extended home screens provide more space for adding icons, widgets, and more.Swipe across the screen to move from the main screen to an extended screen. The small circles above the primary shortcuts let you know your current screen position.

- Tap the **Home Key** to display the main home screen.

To go directly to a particular screen:

- Swipe left and right to access additional home screen panels.
- Tap the location dots near the bottom of the home screen to move to the selected panel.

**Status Bar and Notification Panel**

Your phone’s status and notifications are available at a glance at the top of the screen.

**Status Bar**

The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left. To view the notification panel or access the quick settings menu, pull down the status bar from the top of the screen.

**Status Bar Layout**

![Status Bar Layout Diagram]

**Main Status Icons**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>📡</td>
<td>Bluetooth® active</td>
</tr>
<tr>
<td>📍</td>
<td>GPS active</td>
</tr>
<tr>
<td>🌐</td>
<td>Wi-Fi active</td>
</tr>
<tr>
<td>🔄</td>
<td>Downloading</td>
</tr>
<tr>
<td>Icon</td>
<td>Notification</td>
</tr>
<tr>
<td>------</td>
<td>---------------------------</td>
</tr>
<tr>
<td>📞</td>
<td>Missed call</td>
</tr>
<tr>
<td>📩</td>
<td>New voicemail</td>
</tr>
<tr>
<td>📧</td>
<td>New email</td>
</tr>
<tr>
<td>📧</td>
<td>New Gmail</td>
</tr>
<tr>
<td>📩</td>
<td>New text or MMS message</td>
</tr>
<tr>
<td>📅</td>
<td>Event</td>
</tr>
<tr>
<td>🌐</td>
<td>USB connection</td>
</tr>
<tr>
<td>⚠️</td>
<td>Warning</td>
</tr>
</tbody>
</table>
Your Phone's Home Screen

### Notification Panel

Your phone’s notifications appear at the left side of the status bar, and you can access the full notification panel by pulling down the status bar. From there, you can check notifications, download updates, open messaging apps, use the quick settings menu, and more.

#### Open the Notification Panel

- Pull down the status bar. (Slide your finger down from the top of the screen.)
  - The notification panel opens. To check notifications, tap an item in the list.

#### Close the Notification Panel

- Slide the notification panel up. (Slide your finger up from the bottom of the screen.)
  - or –
  - Tap Back to close the notification panel.

*Note: Additional notification icons may appear. All notifications may be accessed through the notification panel.*
Notification Panel Layout

The notification panel gives you access both to notifications and the quick settings menu.

Customize the Home Screen

Learn how to set the wallpaper and add, move, or remove shortcuts, widgets, and folders from the home screen.

Operations for Rearranging the Home Screen

- **Moving Widgets and Icons**: From home, touch and hold an item and then drag it to the desired location.
- **Deleting Widgets**: From home, touch and hold an item and then drag it to **Remove**.
- **Displaying the Home Screen Menu**: From home, touch and hold an empty space to display the home screen menu. Menu options include Wallpapers, Widgets, and home screen settings.

Change the Wallpaper

Select and assign your phone’s background wallpaper.

1. Tap 🔄 > **Tools** 📚 > **Settings** 🚀 > **Display** tab > **Home screen/Lock screen** > **Wallpaper**.
2. Tap an option to select the wallpaper.
   - **Home screen** to set the background wallpaper for your home screen. Select from **Gallery**, **Wallpaper gallery**, **Live wallpapers**, and **Photos**.
   - **Lock screen** to set the wallpaper for your phone’s lock screen. Select from **Wallpaper gallery** or **Gallery**.
3. Select a wallpaper and tap **OK** or **SET WALLPAPER**.
The wallpaper is set.

**Note:** If you select **Gallery**, you will need to select an album and a picture. Once selected, use the crop tool to resize and position the image and then tap **OK**.

**Note:** If you select **Live Wallpapers**, before you tap **Set wallpaper**, you can tap **Settings** to select custom animation settings, etc., for the live wallpaper.

### Add Widgets to the Home Screen

You can add widgets to your phone’s home screen. Widgets are self-contained apps that display on a home screen. Unlike a shortcut, the Widget works like an onscreen application. There are all kinds of widgets, including links to a specific contact, Internet bookmarks, Facebook® status windows, Gmail and email accounts, and many others.

1. Tap [ ], touch and hold an empty space, and then tap **Widgets**.
2. Touch and hold a widget icon.
3. Drag the icon to an empty location on one of the home screens.

### Add Folders to the Home Screen

You can group home screen shortcuts into folders for convenient access.

1. Tap [ ], touch and hold a shortcut you want to place in a folder and drag it over another icon you want to place in the folder. Then release it.
2. To add more app shortcuts to the folder, touch and hold a shortcut and drag it on top of the new folder.

### Change Folder Names

Once you have added folders, you can change the name easily from the folder display.

1. Tap [ ], tap the folder to open it, and then tap the folder name.
2. Type a new name and then tap **OK**.
Making Connections

The following set of topics will cover your phone’s ability to help you make connections, from phone calls and maintaining contacts, to text messages, email, Internet, and international services.
Phone Calls and Voicemail

The following topics outline the use of your device's phone app to place and receive calls, use voicemail, set up and manage contacts, and more.

Place and Answer Calls

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options.

Adjust In-Call Volume

- **Adjusting Call Volume**: Press the **Volume Buttons** during the call.

Troubleshooting

**Issue**: Difficulty during call.

- **Solution 1**: It may not be possible to make a call properly in a noisy location.

- **Solution 2**: When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

**Issue**: Sound pops momentarily during a call.

- **Solution**: Are you changing location while calling? Sound pops when signal is weak and the phone switches to a different area.

Emergency Call Cautions

Emergency calls are restricted in Airplane mode.

Call Using the Phone Dialer

The most "traditional" way to place a call is by using the phone's dialer screen.
1. Tap 📞 > Phone 📞 > Dial tab.

![Phone call interface](image)

2. Enter a phone number using the on-screen dialpad and tap 📞.
   - If you enter a wrong number, tap ❌ to erase digits one by one.
   - To erase the entire number, touch and hold ❌.
   - You can open other applications during a call. The 📞 will appear in the status bar while the call is underway.
   - Press the Volume Up/Down Buttons to adjust the call volume.
   - Use the on-screen buttons to add another call, put a call on hold, to use the speakerphone, and for other options, as described in In-Call Screen Layout and Operations.

3. Tap ✅ to end the call.

Tip: To redial your last outgoing call, follow step 1 to access the Dialer, tap the Call logs tab, locate the call entry and tap ✅.

You can also make calls from your Contacts list and from the Call logs.

**Call Emergency Numbers**
You can place calls to 9-1-1 even if the phone’s screen is locked or your account is restricted.

To call the 9-1-1 emergency number when the phone’s screen is locked with a screen lock:

1. From the lock screen, tap Emergency call.

2. Tap 911 📞.
   - As long as you are in an area covered by wireless service, the emergency call is placed.
To call the 9-1-1 emergency number normally or when your account is restricted:

1. Unlock the screen. For more information, see Lock and Unlock Your Screen.
2. Tap > Phone > Dial tab.
3. Tap 9####119.

ён As long as you are in an area covered by wireless service, the emergency call is placed.

Enhanced 9-1-1 (E 9-1-1) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

Answer Phone Calls

The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party. When you receive a phone call from someone who is not stored in People, only the default caller ID icon and phone number appear on the Incoming call screen.

Note: If your phone is turned off, all calls automatically go to voicemail.

Answer an Incoming Call

1. When a call arrives, drag in any direction to answer it.
2. To end the call, tap .

Mute the Ringing Sound

To mute the ringer without rejecting the call, you can do any of the following:

- Press the Volume Down Button.
- Place the phone face down on a level surface.
Reject an Incoming Call

- When a call arrives, drag in any direction to reject it.
  - The ringtone or vibration will stop and call will be sent directly to voicemail.

Reject a Call and Send a Text Message

You can reject an incoming call and automatically send a text message to the caller.

1. When a call arrives, slide Decline with message up from the bottom of the screen.
   - The ringtone or vibration will stop and you will see a list of preset text messages.
2. Tap one of the messages to send it to the caller.
   - The selected message will be delivered to the caller.

   - You can edit the reject messages through the Call settings menu. From the phone app, tap > Call settings > Call blocking & Decline with message > Decline with message and edit or create the reject messages.

In-Call Screen Layout and Operations

While you’re on a call, you will see a number of onscreen options. Tap an option to select it.

In-Call Screen Layout

Tap options to activate them during a call.

- Add call to initiate a 3-way call.
- End to end the current call.
• **Dialpad** to display the dialpad to enter additional numbers, for example, an extension or access code.
  • For example: When you call your bank’s 800 number, use your dialpad to enter your account number and PIN.

• **Speaker** to route the phone’s audio through the speaker (On) or through the earpiece (Off).
  • Activate the speaker to route the phone’s audio through the speaker. (You can adjust the speaker volume using the volume buttons.)
  • Deactivate the speaker to use the phone’s earpiece.

**Warning:** Because of higher volume levels, do not place the phone near your ear during speakerphone use.

• **Mute** to mute the microphone during an active call. Tap again to unmute the microphone.

• **Bluetooth** (Only available when a Bluetooth headset is connected to your phone) to route the phone’s audio through a connected Bluetooth headset (On) or through the speaker (Off).
  • When the call is routed to a Bluetooth headset, the current call area shows the Bluetooth call icon.

**Note:** The Headset button is activated to show the current call is routed to the connected Bluetooth headset.

• To route the current call back to the phone, tap **Bluetooth** to temporarily use the phone. Tap it again to route the call back to the connected Bluetooth headset.
  • When Bluetooth or the Bluetooth headset is turned off, the call is routed through either the earpiece or speaker and shows.

• Tap during a call to display a list of additional in-call features:
  • **Contacts**: Display your contacts list.

**Place a Call from Contacts**
You can place phone calls directly from entries in your Contacts list.

1. Tap > **Phone** to display the phone app.
2. Tap the **Contacts** tab to display the Contacts list.
3. Tap a contact.
4. Tap **Call** next to the number you want to call.
5. To end the call, tap .
Call from Call Logs
The Call logs list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. Tap ☺ > Phone ☎️ to display the phone app.
2. Tap the Call logs tab to display the Call logs list.
3. Tap an entry to display the call details.
4. Tap Call 📞 to place a call.
5. To end the call, tap ✖️.

Voicemail
The following topics describe how to set up and use your phone’s voicemail and visual voicemail features.

Voicemail Setup
You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. Tap ☺ > Phone ☎️ > Dial tab.
2. Touch and hold 1- to dial your voicemail number.
3. Follow the system prompts to:
   - Create your password.
   - Record your name announcement.
   - Record your greeting.

Important: Voicemail passcode – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Visual Voicemail Setup
This topic describes the Visual Voicemail feature of your phone’s service, as well as the steps required to set up Visual Voicemail on your phone.

About Visual Voicemail
Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. This feature periodically goes out to your voicemail, and gathers the caller information from all of the current voicemails. It then populates a list with the caller name and number, along with the length of time and priority level of the voicemail message.
Set Up Visual Voicemail

Setting up Visual Voicemail follows many of the same procedures as setting up traditional voicemail. You should set up your voicemail and personal greeting as soon as your phone is activated. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

**Note:** To set up your traditional voicemail box, see [Voicemail](#).

1. Tap ☀ > Voicemail 📞

   ![Welcome to Visual Voicemail](image)

   - You’ll see a Welcome to Visual Voicemail screen.

2. Scroll through the introduction screens to view a brief explanation of visual voicemail services.

3. At the end of the welcome screens, you’ll come to a Personalize your voicemail prompt.

   ![Personalize your voicemail](image)

   - To setup your voicemail greeting and other options, please tap the PERSONALIZE button.

4. Tap **PERSONALIZE** and follow the system prompts to:
   - Create a password (part of standard voicemail).
   - Record your name announcement.
   - Record your greeting.
Important: Voicemail passcode – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Review Visual Voicemail
Visual Voicemail lets you easily access and select which messages you want to review.

1. Tap > Voicemail

   You will see the voicemail inbox.

2. Tap a message to review it.

   Tip: There are several icons at the bottom of the review screen for maintenance, storage, messaging, and other options. For an explanation of all your options, tap Menu > Help > Visual Voicemail Menu.

Listen to Multiple Voicemail Messages
When you are done listening to a voicemail message you can easily access other voicemail messages without returning to the main voicemail screen.

1. Listen to the current voicemail message.

2. Swipe your finger left or right to display the next or previous message.

   The next or previous message will begin playing automatically.

You can navigate through voicemail messages as frequently as you'd like. You can even move to the next or previous message before you're finished listening to the current one.

Visual Voicemail Options
Use the following options to access and configure your Visual Voicemail options.
1. Tap > Voicemail

2. From this initial screen, you can:
   - Tap to view the voicemail messages in other folder: Inbox, Sent, Archive, and Trash.
   - Tap to access New Voice SMS, New Avatar message, Search, Upgrade to Premium, Store, Help, and Settings.

**Configure Visual Voicemail Settings**

The Visual Voicemail settings menu lets you access settings for notifications, pictures, greetings, and more.

1. Tap > Voicemail

2. Tap > Settings and select from the following:
   - **Avatar**
     - Disable Avatar to disable Avatar compose features and content store.
     - Avatar Facebook ad signature to enable avatar advertising signature when posting on Facebook.
     - SMS delivery to allow sending SMS message to recipients who do not have Avatar capability.
   - **Display**
     - Themes to choose the type of theme used for the application.
     - Display name to enter a name to identify yourself to people when replying or forwarding messages.
   - **Help/Info** to see the visual voicemail help.
   - **Preferences**
     - Manage subscription to subscribe and unsubscribe from the visual voicemail premium monthly subscription service. This may take a minute.
     - Auto forward to email to send a copy of new messages to an email address of your choice.
     - Personalize voicemail to change your voicemail greeting for incoming calls and update password.
     - Transcription language to choose the transcription language (if available).
     - Delete messages to set Visual Voicemail to permanently delete messages from the Trash folder after a specific number of days.
• **Mobile advertising preferences** to manage participation in the Mobile Advertising Program, including enabling bonus app features.

• **Disable ads** to control whether ads are displayed inside Voicemail.

• **Transcriptions displayed** to transcribe Voicemails from voice to text.

• **Enable/Disable Free Trials** to opt in or out of future free trials.

• **SMS delivery of voice message** to allow voice message delivery via SMS to recipients who do not always have VoiceSMS capability.

• **Sound**
  
  • **Notifications** to determine how you are notified of new voicemails. Set the notification sound and vibrate option.

  • **Speakerphone** to automatically turn the speaker on or off.

• **Updates** to search for an upgrade to your Visual message software.

• **About Voicemail** to view build information about the current visual voicemail application.

### Change Your Main Greeting via the Voicemail Menu

Your main greeting can be changed directly via the Visual Voicemail system. This direct access saves you from having to navigate within the voicemail menu.

1. Tap > Voicemail

2. Tap > Settings > Preferences > Personalize voicemail.

3. Tap OK to connect to the voicemail system. Follow the prompts to change your current greeting.

### Edit the Display Name via the Voicemail Menu

From your Visual Voicemail menu, you can quickly change the name or number attached to your voice messages.

1. Tap > Voicemail

2. Tap > Settings > Display > Display name.

3. Tap the existing identification field and enter a new identifying name or number (used to identify you to recipients of your voice messages).

4. Tap OK to save your information.

### Optional Calling Services

The following topics outline additional voice-related services available with your phone, including call services and more.
Caller ID Blocking
Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Tap ☐ > Phone ☎ > Dial tab.
2. Tap * 614 716.
3. Enter a phone number.
4. Tap 📞.

> Your caller information will not appear on the recipient’s phone.

To permanently block your number, call Virgin Customer Service.

Call Waiting
When you’re on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone’s screen informs you that another call is coming in and displays the caller’s phone number (if it is available).

To respond to an incoming call while you’re on a call:

- Swipe phone in any direction. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- Tap Swap calls.

Note: For those calls where you don’t want to be interrupted, you can temporarily disable Call Waiting by pressing * 716 0 📞 before placing your call. Call Waiting is automatically reactivated once you end the call.

Conference Calling
With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the dial pad screen, enter a number and tap 📞 (or place a call from Log or Contacts).
2. Once you have established the connection, tap Add call, and dial the second number (or place the call from Logs or Contacts).

> This puts the first caller on hold and dials the second number.

3. When you’re connected to the second party, tap Merge calls. Your conference call is now in session.
4. To end the three-way call, tap 📞.
Note: If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

**Call Forwarding**

Call Forwarding lets you forward all your incoming calls to another phone number — even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

**Note:** You are charged a higher rate for calls you have forwarded.

To activate Call Forwarding:

1. Tap > Phone > Dial tab.
2. Tap 7
3. Enter the area code and phone number to which you want your calls forwarded.
4. Tap ™
   - You will hear a tone to confirm the activation of Call Forwarding. All calls to your wireless number will be forwarded to the designated phone number.

To deactivate Call Forwarding:

1. Tap > Phone > Dial tab.
2. Tap 7
3. Tap ™
   - You will hear a tone to confirm the deactivation.

**Call Settings Menu**

Your phone’s Call Settings menu lets you configure your voicemail options and a number of other settings for the phone application.

**Call Settings Overview**

Use the Call Settings menu to adjust the following settings:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Decline with message</strong></td>
<td>You can send out a text message when you want to ignore an incoming call and respond to the caller with a text instead. You can add or edit quick messages.</td>
</tr>
<tr>
<td>Feature</td>
<td>Description</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Blocked numbers</td>
<td>You can set call rejections and manage the reject list.</td>
</tr>
<tr>
<td>Digit filter</td>
<td>Block calls based on the starting or ending digits in their number.</td>
</tr>
<tr>
<td>Private numbers</td>
<td>You can set call rejections from a private number.</td>
</tr>
<tr>
<td>End calls with the Power key</td>
<td>You can set the phone to end calls with the Power/Lock Button.</td>
</tr>
<tr>
<td>Auto answer</td>
<td>Allows you to set the time before a connected hands-free device automatically answers an incoming call.</td>
</tr>
<tr>
<td>Incoming voice call pop-up</td>
<td>Activate to display the incoming call pop-up when using an application.</td>
</tr>
<tr>
<td>Vibrate when call ends</td>
<td>Activate to vibrate when a call ends.</td>
</tr>
<tr>
<td>Smart dialing</td>
<td>Activate to make a call to the U.S. from abroad without entering the national code. Touch and hold 0+ or tap the contact.</td>
</tr>
<tr>
<td>Silence incoming calls</td>
<td>You can set the phone to silence incoming calls by just flipping the phone.</td>
</tr>
<tr>
<td>Save unknown numbers</td>
<td>You can set the phone to save the phone numbers not saved in Contacts yet.</td>
</tr>
<tr>
<td>Proximity Sensor</td>
<td>When receiving and making calls, this sensor automatically turns the backlight off and locks the touch keypad by sensing when the phone is near your ear. This extends battery life and prevents the touch keypad from activating unintentionally during calls.</td>
</tr>
<tr>
<td>TTY mode</td>
<td>A TTY (also known as a TDD or Text Telephone) is a telecommunications phone that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone. Your phone is compatible with select TTY phones. Please check with the manufacturer of your TTY phone to ensure that it is compatible with digital cell phones. Your phone and TTY phone will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY phone, contact your TTY phone manufacturer to purchase the connector cable.</td>
</tr>
</tbody>
</table>
**Hearing aids**  
under More  
Tap to turn on hearing aid compatibility.

---

**Use the Call Settings Menu**

1. Tap ☐ > **Phone** 📞.  
   - The phone app opens.
2. Tap ☐ > **Call settings**.  
   - The call settings menu appears.
3. Configure your options.  
   - Tap a menu item to display its options.
   - Select your options and follow the prompts to set them.
   - Your call settings options are set.

**TTY Mode**

A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect using a special cable that plugs into your phone’s headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Tap ☐ > **Phone** 📞 > **Dial** tab.
2. Tap ☐ > **Call settings** > **More** > **TTY mode**.
3. Tap **TTY Full**, **TTY HCO**, or **TTY VCO** to turn TTY mode on.
   - or –
   - Tap **TTY Off** to turn TTY mode off.
   - Your phone’s TTY mode is set.

*Note*: When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.
Warning: 9-1-1 Emergency Calling – It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 9-1-1 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.
Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone as well as contacts synchronized with your Google Account, your PC, compatible email programs (including Exchange Server), and your friends from compatible social networking applications.

Contacts Cautions

Information saved in Contacts may be lost or changed if the battery is removed for a long period or left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. Virgin is not responsible for any damages from lost or changed contacts.

Add a Contact

You can add contacts on your phone and synchronize them with the contacts in your Google Account, Microsoft Exchange account, or other accounts that support syncing contacts.

The Contacts application tries to join new addresses with existing contacts to create a single entry. You can also manage that process manually.

1. Tap > Contacts.

2. Tap to add a contact.

3. Tap a destination type, Phone contact or Google (if available).

4. Tap to select a picture to display next to the name in your list of contacts and in the Caller ID.

5. Tap the Name field and enter a name for your contact.

6. Tap the Phone field and enter a phone number.

7. Enter any additional information you may want to save and when you're finished tap SAVE.

Save a Phone Number

You can save a phone number to Contacts directly from the phone keypad.
1. Tap ☐ > Phone ☏.

2. Enter a phone number.

3. To add the number to an existing contact, tap Update contact. To add a new contact, tap Create contact.
   - For an existing contact, tap the contact name and select a number type for the new number.
   - For a new contact, enter the name and any additional information.

4. Tap SAVE.
   - The contact is added.

**View Contacts**

View a contact's details by displaying a contact entry.

1. Tap ☐ > Contacts ⬤.
2. Tap a contact to view its details.

Contacts Screen Layout
The following illustration show's your Contacts app layout and describes the various features.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Groups tab</td>
<td>Show contact groups.</td>
</tr>
<tr>
<td>Contacts tab</td>
<td>Show all contacts.</td>
</tr>
<tr>
<td>Contact</td>
<td>Tap to show a contact’s details.</td>
</tr>
</tbody>
</table>
Edit a Contact
Once you’ve added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

1. Tap > Contacts 👤.
2. Tap the contact to view its details.
3. Tap Edit 🖋.
4. Tap any field you want to change or add.
5. Add or edit the information, and then tap SAVE.

**Note:** To select a type (label) for a phone number, email address, or postal address (such as Home, Work, etc.), tap the type to the right of the field.

**Note:** To add more phone numbers, email addresses, etc., tap + on the right side of the entry field.

Delete a Contact
You can delete a contact from the contacts details page.

1. Tap > Contacts 👤.
2. Tap a contact to view its details.
3. Tap 📡.
4. Tap DELETE.

**Tip:** You can also touch and hold the contact from the contact list and then tap Delete contact > DELETE.

Share a Contact
You can share contacts with others by sending as vCard files.

1. Tap > Contacts 👤.
2. Tap : > Share.

3. Tap the contacts you want to share, then tap SHARE.

4. Choose the method for sending.

**Import Contacts**
You can import contacts from your internal storage directly to your Contacts application.

1. Copy the vCard files to your phone from your computer.

2. Tap : > Contacts 📞.

3. Tap : > Manage contacts > Import.

4. Select where to import from and save to, then tap OK.

5. Tap the files you wish to import and tap IMPORT and IMPORT to confirm.

**Back Up Contacts**
You can back up and export all of the contacts on your phone, as vCard files. You can then copy this file to a computer or another phone that is compatible with this format, such as an address book application.

1. Tap : > Contacts 📞.

2. Tap : > Manage contacts > Back up.

3. Select a storage location and then tap OK.

4. Tap the contacts you want to export, then tap BACK UP and BACK UP to confirm.

5. Enter a file name and tap OK.
Messaging

With wireless service and your phone’s messaging capabilities, you have the opportunity to share information through many different channels and accounts, including Messenger, Gmail (Google), personal and corporate email.

Messenger

You can send and receive text messages, photos, voice messages, and video using Messenger. When you receive a new message, you will be notified by your phone. Messaging is available via the Messenger application. The icon 📨 appears status bar when a new message is received.

Send a Text Message

Quickly compose and send text messages (SMS) on your phone.

**Note:** See your service plan for applicable charges for text messaging.

1. Tap 📞 > Messenger 📩.
2. Tap 📩.
3. Tap the To field and enter a contact's names, phone numbers, or email addresses that you'd like to message. You can also pick from your top contacts or your whole contact list.
4. Tap ➡️.
5. Tap the text field and enter your message.
   - To enter an emoji, tap 😊. Select a category and make a selection from the list to insert it into your current message.
6. Review your message and tap ➡️.

Send a Multimedia Message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with the contents such as images, videos, etc.

**Note:** See your service plan for applicable charges for multimedia messaging.

Compose Multimedia Messages

1. Tap 📞 > Messenger 📩.
2. Tap 📩.
3. Tap the **To** field and enter a contact's names, phone numbers, or email addresses that you'd like to message. You can also pick from your top contacts or your whole contact list.

4. Tap ➔.

5. Tap the text field and enter your message.

6. Tap ➔.

7. Select a multimedia attachment type:
   - ![Sticker] Sticker: Diverse stickers are available.
   - ![Take picture/Record video] Take picture/Record video: Take a picture or record a video to insert in your message.
     - To take a picture, tap ➔
     - To see the camera in full-screen view, tap ➔
     - To start recording a video, tap ➔
     - To stop recording a video, tap ➔
   - ![Gallery] Gallery: Opens the Gallery application. Tap a picture or a video to attach to your message.
   - ![Record audio] Record audio: Touch and hold 🎧 until you finish recording.
   - ![Location] Location: You can send your location.

*Note:* To remove or replace a picture or an audio attachment, on the Compose screen, tap ✖ next to the attachment.

8. When you are finished creating your new MMS message, tap ➔.

**Save and Resume a Draft Message**

While composing a text or multimedia message, tap ✺ to automatically save your message as a draft.

To resume composing the message:

1. On the screen with all message threads, tap the message. The Draft label is shown if a saved draft is available.

2. When you finish editing the message, tap ➔.
New Messages Notification
Depending on your notification settings, the phone will play a ringtone, vibrate, or display the message briefly in the status bar when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see Text and MMS Options for details.

A new message icon also appears in the notifications area of the status bar to notify you of a new text or multimedia message. The Messages application icon (if shown on the home screen) also displays the number of new messages.

- To open the message, pull down the status bar to open the notification panel. Tap the new message to open and read it. For information on reading and replying to messages see Manage Message Conversations.

Manage Message Conversations
Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messenger screen. This allows you to see exchanged messages (similar to a chat program) with a contact on the same screen.

Read a Text Message
- Do one of the following:
  - On the Messenger screen, tap the message thread to open and read it.
  - If you have a new message notification, drag the status bar down to open the Notifications Window. Tap the new message to open and read it.

View a Multimedia Message (MMS)
1. Tap > Messenger .
2. On the Messenger screen, tap a message thread to open it.
3. While viewing a message, tap the play icon (on the video or audio file) to playback the file or tap the image to view the picture.

Tip: The file attachment on the multimedia message can be saved to your phone’s internal storage. To save the attachment, touch and hold the file and tap .

Note: When Auto-download MMS is disabled, only the message header is downloaded. To download the entire message, tap the Download button in the message. For details, see Text and MMS Options.

Reply to a Message
1. Tap > Messenger .
2. On the Messenger screen, tap a message thread to open it.
3. While viewing a message, tap the text field and type your reply message.
4. Once completed, tap ➤.

To return to the All messages screen from a text message thread, tap ✅.

**Note:** To view the details of a particular message, in the message thread, touch and hold the message to open the options menu, and then tap 📩.

**Note:** If a message contains a link to a web page, tap the message and then tap the link to open it in the web browser.

**Note:** If a message contains a phone number, tap the message and then tap the phone number to dial the number or add it to your contacts.

### Delete Conversations

1. Tap ☐ > Messenger 📬.
2. On the Messenger screen, touch and hold a message thread to display 📦.
   - To select multiple conversations, tap each conversation to delete. ✅ will be shown.
3. Tap 📦 and then tap DELETE to confirm.

**Tip:** You can also delete a conversation while you're viewing it. While viewing a conversation, tap 📦 > Delete.

### Delete a Single Message

1. While viewing a conversation, touch and hold the message that you want to delete.
2. Tap 📦 and then tap DELETE to confirm.

### View Contact Information from a Message

When you have received a message from someone in your stored contacts, you can tap the contact’s photo or icon in the message thread to open a menu of options. Depending on the stored contact information, you can view the contact details, place a phone call, send an email message to the contact, and more.

### Text and MMS Options

The messages settings menu lets you control options for your text and multimedia messages including message limits, size settings, and notifications.

1. Tap ☐ > Messenger 📬.
2. On the Messenger screen, tap 📦 > Settings.
3. Adjust the following settings according to your needs:
• **Default SMS app**: To change your default messenger app.

• **Get notifications**: Select whether to get notifications or not when a new message arrives.

• **Notification sound**: Allows you to select a ringer to sound when a new message is received. Tap this option, and then select a ringtone that is specific to new text and multimedia messages. A sample will briefly be played upon selection, then tap **OK** to save your new setting.

• **Hear outgoing message sounds**: Select whether to hear sounds when you send a message.

• **Vibrate**: Enable this option if you want the phone to vibrate when a new text or multimedia message is received.

• **Advanced**
  
  • **Enhanced features**: Configure the enhanced features (available when the mobile network allows).

  • **Group messaging**: Select the group messaging option between Send an SMS reply to all recipients and get individual replies (mass text) and Send an MMS reply to all recipients (group MMS).

  • **Auto-download MMS**: Enable this option to automatically retrieve the entire content of your multimedia message. When enabled, the multimedia message header, message body, and any attachments will automatically download to your phone when the message is received. If you disable this option, only the multimedia message header will be retrieved and displayed.

  • **Auto-download MMS when roaming**: Disable this option if you only desire the multimedia message headers to download while roaming. Enable this option to automatically download your complete multimedia messages even while roaming.

  • **Use simple characters**: Turn this on to change special characters in text messages into simple ones.

  • **SIM card messages**: You can view SIM card messages.

  • **Phone number**: Tap this to change the phone number you use to send messages.

### Gmail

Use Google's Gmail service and your Google Account to send, receive, and manage your Gmail messages. Before using Gmail, you must register a Google (Gmail) Account on your phone. See [Google Account](#) for details.

**Gmail Cautions**

Gmail is handled as email from a PC. Restricting email from PCs on your phone prevents your phone from receiving Gmail.
Create and Send a Gmail Message
Use your phone to create and send Gmail messages.

1. Tap ☐ > Google ☐ > Gmail ☐.
   - The Gmail inbox opens.

2. In the inbox, tap ☐.
   - The Gmail composition window opens.

3. Enter the message recipient(s), subject, and message, and then tap Send ☐.
   - The Gmail message is sent.

Gmail Composition Options

- **Adding Cc/Bcc**: In the mail composition window, tap ✔️ and then add recipients.

- **Attaching Pictures or Videos**: In the mail composition window, tap Attach file ☐. Locate and then tap the picture or video you want to attach.

- **Save as a Draft (Send Later)**: While composing your message, tap 📜 > Save draft. The message is saved as a draft for later.

- **Delete Mail Being Composed**: In the mail composition window, tap 📜 > Discard.

*Note*: To view your draft email messages, in the inbox, tap ☐ > Drafts.

*Note*: To view your sent messages, in the inbox, tap ☐ > Sent.

Check Received Gmail Messages
Your phone allows you to access, read, and reply to all your Gmail messages.

Open Gmail Messages from Notifications

When new Gmail arrives, you will see ☐ in the status bar.

1. Pull down the status bar to display the notification panel.

2. Tap the new message from the notification panel.
   - The new Gmail message opens.
     - If you have two or more new Gmail messages, tapping the notification opens the Gmail inbox.

Open Gmail Messages from the Inbox

You can also read and reply to all your Gmail messages from the Gmail inbox.
1. Tap 📱 > Google 🆕️ > Gmail 📥.
   ❖ The Gmail inbox opens.

2. Tap the message thread you want to view.
   ❖ The message thread opens, with the newest message displayed.

Options when Reviewing Gmail Messages

- **Replying to Gmail Messages:** With the Gmail message open, tap Reply 📩, compose your reply message, and tap Send ✉️.
  - To reply to all, tap 📩 > Reply all.

- **Forwarding Gmail Messages:** With the Gmail message open, tap 📩 > Forward, enter a recipient and an additional message, and tap Send ✉️.

Use Gmail Labels

Gmail saves all mail in one box, but you can add labels that allow you to sort your Gmail conversation threads. For example, when a new thread starts with a received mail, the label "Inbox" is automatically added to the thread. By then adding the label "travel," all threads with "travel" are shown in a list.

1. Tap 📱 > Google 🆕️ > Gmail 📥.
   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap 📩 > Change labels.

3. Tap a label for the thread.
   ❖ The thread is added to the selected label.

Archive Gmail Threads

Remove sent and received Gmail threads so they do not appear in the inbox. When replies arrive for archived threads, they appear in the inbox again.

1. Tap 📱 > Google 🆕️ > Gmail 📥.
   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap Archive 📩.
   ❖ The thread is now archived.
Mute Gmail Threads
If registered on a mailing list, there will be threads with always-continuing conversations. For long threads that are not important, mute the threads and they will no longer appear in the inbox. When mail arrives that includes user's address as a recipient or in Cc, mail will again appear in the inbox.

1. Tap ☰ > Google 🌏 > Gmail 📥.
   - The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap ⌚ > Mute.
   - The thread is now hidden.

Delete Gmail Threads
If you no longer wish to keep a Gmail conversation thread, you can simply delete it from the inbox.

1. Tap ☰ > Google 🌏 > Gmail 📥.
   - The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap Delete  
   - The thread is deleted.

Search Gmail Messages
If you need to find a specific message or message thread, you can search Gmail from the inbox.

1. Tap ☰ > Google 🌏 > Gmail 📥.
   - The inbox opens.

2. Tap 🔍.
3. Enter your search text and tap 🔍.
   - The search results appear. Tap a message or thread from the list to display it.

Report Spam
You can report spam Gmail messages from your phone’s Gmail inbox.

1. Tap ☰ > Google 🌏 > Gmail 📥.
   - The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap ⌚ > Report spam.
   - The selected message is reported as spam Gmail.
Add Another Google (Gmail) Account
If you have multiple Gmail accounts you wish to view on your phone, you can add them from the Settings > Accounts & sync menu.

1. Tap ☐ > Tools ☭ > Settings ☭ > General tab > Accounts & sync > ADD ACCOUNT.
2. Tap Google, and then tap Enter your email.
3. Enter your Gmail username and password, and then tap NEXT.
4. After your phone connects with the Google servers, select the items you would like to sync with your phone and then tap Sync now.
5. Tap Finish setup.

You are signed in to your Google Account, and you can access both of your Gmail accounts from the Gmail app.

Note: You can also sign up for a new Gmail account from the Settings menu. In step 2 above, tap Or create a new account and follow the prompts.

Switching between Gmail Accounts
If you have more than one Gmail account set up, you can switch between them in the Gmail app.

1. Tap ☐ > Google ☭ > Gmail ☦.
2. Tap ☭.
3. Tap the account you want to view from the list at the top of the menu.

The selected account inbox is displayed.

Gmail Settings
You can access settings for the Gmail app and for your individual Gmail accounts from the Gmail Settings menu.

1. Tap ☐ > Google ☭ > Gmail ☦.
2. Tap ☭ > Settings ☭.
3. Tap General settings to access settings for all accounts, or tap an account name to configure settings for a specific Gmail account.

General settings: Gmail default action, Conversation view, Swipe actions, Sender image, Reply all, Auto-fit messages, Auto-advance, Confirm before deleting, Confirm before archiving, and Confirm before sending.
• **Account settings**: Inbox type, Inbox categories, Notifications, Inbox sound & vibrate, Signature, Vacation responder, Sync Gmail, Days of mail to sync, Manage labels, Download attachments, and Images.

*Note*: Available settings are subject to change.
Internet and Social Networking

The following topics describe how to connect to and use the Internet on your phone, and how to access popular social networking sites such as Facebook, Twitter, and Duo.

Data Services General Information (4G LTE and 3G Networks)

The following topics will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

Important: Certain data services requests may require additional time to process. While your phone is loading the requested service, the touchscreen or QWERTY keyboard may appear unresponsive when in fact they are functioning properly. Allow the phone some time to process your data usage request.

4G LTE

The 4G enhanced LTE network provides your phone with wireless Internet access over greater distances than Wi-Fi and delivers data transfer rates of up to 60 Mbps. To connect your phone to 4G, you need to be in an area covered by the 4G enhanced LTE network.

Note: The availability and range of the network depends on a number of factors including your distance to the base station, infrastructure, and other objects through which the signal passes.

Set Your Network Options

1. Tap 🗼 > Tools 📖 > Settings 📦 > Networks tab > More > Mobile networks > Network mode.

2. Select the desired option.

   ✤ By default, the phone will scan for the best available Virgin network and will automatically connect to it.

When your phone is connected via 4G, the LTE icon 🌐 appears in the status bar.

Note: The 4G network is self-discoverable, which means no additional steps are required for your phone to connect to it.
Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Network" /></td>
<td><strong>Network (full signal):</strong> The number of bars indicate the strength of the signal. More bars mean a better signal.</td>
</tr>
<tr>
<td><img src="image" alt="LTE" /></td>
<td><strong>Enhanced 4G LTE data service:</strong> Your phone is connected to the 4G enhanced LTE network.</td>
</tr>
<tr>
<td><img src="image" alt="3G" /></td>
<td><strong>3G (data service):</strong> Your phone is connected to the 3G network.</td>
</tr>
<tr>
<td><img src="image" alt="WiFi" /></td>
<td><strong>Wi-Fi connection:</strong> Your phone is connected to a Wi-Fi network for data.</td>
</tr>
</tbody>
</table>

Chrome Browser

The Chrome mobile Web browser gives you full access to both mobile and traditional websites on the go, using data service or Wi-Fi data connections.

If you are signed in with a Google Account, the Chrome browser will import all your bookmarks and other Web preferences for use on your phone.

Use the Browser

Launching the browser is as easy as tapping an icon.

1. Tap > Chrome.
   - The browser opens.
2. Tap the address bar at the top and enter search words (for a Google search) or a Web address.

Chrome Support

- To find help in the Chrome browser, tap > Help & feedback.
  - A Web page will open displaying Google help for Chrome.


Add a Bookmark

Bookmark favorite sites using the browser menu options.

1. Tap > Chrome.
   - The browser opens.
2. Navigate to the Web page you want to bookmark, and tap > 🌟.
   - The Web page is added to bookmarks.

**Bookmark Options**

- **Editing Bookmarks**: From the browser, tap > Bookmarks > Edit > edit the favorite > 
- **Deleting Bookmarks**: From the browser, tap > Bookmarks > > Delete.

**View Browser History**
Use the browser menu options to view your browsing history.

1. Tap > Chrome.
   - The browser opens.
2. Tap > History.
   - The browser history window opens.
3. Tap an entry to open the Web page.

**Open New Browser Tabs**
Use tabbed browsing to switch between websites quickly and easily.

1. Tap > Chrome.
   - The browser opens.
2. Tap > New tab.
   - A new tab appears.

**Tip**: To switch tabs, tap > Recent tabs.

**Browser Settings**
Customize your experience with the Internet through the browser settings menu.

1. Tap > Chrome.
   - The browser opens.
2. Tap > Settings and customize your browser settings.
   - Your browser settings are saved.
Facebook
Post updates, read what your friends are up to, upload pictures and check-ins, and more with on-the-go Facebook access.

Install the Facebook App on Your Phone
Before you use Facebook on your phone, you must download and install the app from the Google Play store app.

1. Tap ⬛ > Facebook 👇.
2. Tap INSTALL (or UPDATE).
   - The app will be downloaded and installed on your phone.
3. When the download has completed, tap OPEN.
   - Tap ⬛ > Facebook 👇.

Sign in to Your Facebook Account from Account Settings

1. Tap ⬛ > Tools 📈 > Settings 🗂️ > General tab > Accounts & sync > ADD ACCOUNT.
2. Tap Facebook 👇.
3. Enter your Email or Phone and password and tap LOG IN.
   - Your Facebook account is added to your phone.

Use Facebook
Once you’ve downloaded the app and signed in, you can post and read updates, upload pictures, tag locations, and more, all from your phone.

1. Tap ⬛ > Facebook 👇.
   - The Facebook app launches.
   - If this is the first time you’ve used Facebook on your phone, enter your Email or Phone and password and tap LOG IN to sign in to an existing account, or tap CREATE NEW FACEBOOK ACCOUNT to set up a new Facebook account.
2. Tap What's on your mind? and type an update, tap Photo/Video and upload a picture or video from the gallery, tap Check In to share your location, “Like” and comment on friends’ posts, and more.

Twitter
Tweet (post messages) and view other people’s tweets on Twitter. Login may be required to use Twitter. For details on Twitter, visit twitter.com.
Install the Twitter App on Your Phone
Before you can use Twitter on your phone, you have to download and install the app from Google Play.

1. Tap ○ > Play Store 🎬.
2. Tap the Search icon and search for "twitter."
3. Tap Twitter from the results list.
4. Tap INSTALL (or UPDATE).
   - The app will be downloaded and installed on your phone.
5. When the download has completed, tap OPEN.
   - Tap ○ > Twitter.

Tweet on Twitter
Read Twitter feeds, follow your friends, and tweet your own updates right from your phone.

1. Tap ○ > Twitter.
   - The Twitter app launches.
   - If this is the first time you’ve used Twitter on your phone, tap Log in to sign in to an existing account, or tap Sign up to set up a new Twitter account.
2. Tap type a tweet, and tap Tweet.
   - The tweet is sent and appears on your Twitter feed.

Duo
Duo is a one-to-one simple video calling app for everyone, regardless of OS (Android/iOS).

Open the Duo Application

- Tap ○ > Google 📵 > Duo 📺.
Connectivity

The following topics address your phone’s connectivity options, including USB file transfer and tethering, Wi-Fi, Bluetooth, IR connectivity, and more.

Transfer Files Between Your Phone and a Computer

You can use the supplied USB cable to connect your phone directly to your computer and transfer music, pictures, and other content files.

For example, if you have a music album stored on your computer that you want to listen to on your phone with any of the music apps, just attach your phone to the computer and copy the files to the music folder.

File Transfer Tips

- If you want to save data to a microSD card on your phone, make sure the microSD card is installed and active. See microSD Card.
- Avoid removing the battery or microSD card while transferring data.
- Data exchange may use the methods outlined in the following table:

<table>
<thead>
<tr>
<th>Method</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>File transfer</td>
<td>Transfer files between your phone and PC such as pictures, videos, and music.</td>
</tr>
<tr>
<td>Photo transfer</td>
<td>Transfer image files between your phone and PC.</td>
</tr>
</tbody>
</table>

Transfer Files Between the Phone and a Computer

1. Connect your phone to your computer using the supplied USB/charging cable.
   - Insert the larger end of the cable into the charger/accessory port at the bottom of the phone.
   - Insert the USB end of the cable into an available USB port on your computer. You may need to remove the USB cable from the charging adapter to access it.

2. When appears in the notifications area, drag the Status bar down to display the Notifications window.

3. You will see either USB PC connection as File transfer or Photo transfer.
   - The files on your phone can now be accessed via your computer.
- For most transfers, you'll want to use **File transfer**.

- To change the option, tap it in the Notifications window to open the storage settings, and then tap the desired option from the USB PC connection window.

4. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.

5. If available, select a drive (**SD card** for microSD card or **Internal storage** for internal phone storage).

6. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.

7. When you are done, disconnect your phone from your computer.

   - The transferred files are now saved to your phone or microSD card.

**Wi-Fi**

To use your phone’s Wi-Fi, you need access to a wireless access point or “hotspot.”

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

**Turn Wi-Fi On and Connect to a Wireless Network**

Use the Wireless & networks setting menu to enable your phone’s Wi-Fi radio and connect to an available Wi-Fi network.

1. Tap ☰ > **Tools** 📊 > **Settings** 🔍 > **Networks** tab.

2. Tap **Wi-Fi**.

3. Tap the **Wi-Fi** switch 🌈 to turn Wi-Fi on.

   - You will see the names and security settings of in-range Wi-Fi networks.

   - To disable Wi-Fi, tap the switch 🌈 again.

4. Tap a Wi-Fi network to connect, enter the password (if it’s not an open network), and then tap **CONNECT**.

   - Your phone is connected to the Wi-Fi network. You will see (SSID) in the status bar.

   - The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user’s service provider.

   - Entering a password is not required if an access point is not security protected.
**Note:** The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings or you instruct the phone to forget the network.

**Note:** Wi-Fi networks are self-discoverable, which means no additional steps are required for your phone to connect to a Wi-Fi network. It may be necessary to provide a user name and password for certain closed wireless networks.

**Configure Wi-Fi Settings**

Use the Wi-Fi settings menu to manually set your Wi-Fi connection options.

1. Tap ☐ > **Tools** > **Settings** > **Networks tab.**
2. Tap Wi-Fi.
3. Tap the Wi-Fi switch off to turn Wi-Fi on.
   - You will see the names and security settings of in-range Wi-Fi networks.
   - To disable Wi-Fi, tap the switch on again.
4. Tap : > **Advanced Wi-Fi.**
5. Configure your Wi-Fi settings.

**Disconnect Wi-Fi**

You may wish to disconnect from a connected Wi-Fi network without turning Wi-Fi off.

1. Tap ☐ > **Tools** > **Settings** > **Networks tab.**
2. Tap Wi-Fi.
3. Tap the name of the connected access point and then tap **FORGET**.
   - After disconnecting from an access point, you may need to re-enter the password to reconnect.

**Wi-Fi Direct**

Use Wi-Fi Direct to connect directly to other Wi-Fi Direct devices simply via Wi-Fi, without an access point or the Internet.

1. Tap ☐ > **Tools** > **Settings** > **Networks tab.**
2. Tap Wi-Fi.
3. Tap the Wi-Fi switch off to turn Wi-Fi on.
   - You will see the names and security settings of in-range Wi-Fi networks.
4. Tap > Advanced Wi-Fi > Wi-Fi Direct.

5. Tap a device with which to connect.
   - If connected via Wi-Fi, you will see a confirmation. Follow the onscreen instructions.

6. Accept the connection on the other device.
   - If a connection is not accepted after a certain period, the connection request is cancelled.
   - To stop a connection, tap the device > OK.

**Tethering**

Use Tethering to share your device’s Internet connection with a computer that connects to your device via Wi-Fi hotspot or by Bluetooth.

1. Tap > Tools > Settings > Networks tab > Tethering.

2. Select a tethering option: **Wi-Fi hotspot** or **Bluetooth tethering**.
   - **Wi-Fi hotspot**: Allows other devices to connect to your phone via Wi-Fi.
   - **Bluetooth tethering**: Pair your phone with the other device via Bluetooth.

**Tip**: For additional support with tethering, tap Help from the tethering menu.

**Hotspot**

Wi-Fi Hotspot allows you to turn your phone into a Wi-Fi hotspot. When this feature is turned on, you can share your phone’s mobile data services via Wi-Fi with other Wi-Fi enabled devices. The feature works best when used in conjunction with 4G data services (although 3G service can also be used).

**Important**: Use of the Hotspot feature requires an additional subscription. Visit [virginmobileusa.com](http://virginmobileusa.com) to learn more.

**Note**: Turning on Hotspot will disable your phone’s connection to other Wi-Fi networks.

**Set Up Wi-Fi Hotspot**

1. Tap > Tools > Settings > Networks tab.

2. Tap Tethering > Wi-Fi hotspot.

3. Tap the Wi-Fi hotspot switch to turn Wi-Fi hotspot on.
   - Wi-Fi hotspot is enabled.
   - To disable Wi-Fi hotspot, tap the switch again.

**Note**: The best way to keep using the phone as a hotspot is to have it connected to a power supply.
Important: Write down the passkey (password) for this communication (shown onscreen).

Connect to Wi-Fi Hotspot

1. Enable Wi-Fi (wireless) functionality on your target device (laptop, media device, etc.).
2. Scan for Wi-Fi networks from the device and select your phone hotspot from the network list.
3. Select this phone and follow your onscreen instructions to enter the passkey (provided on the Wi-Fi Hotspot page).
4. Launch your Web browser to confirm you have an Internet connection.

Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

Bluetooth Function Cautions

Information may not appear correctly on connected devices depending on the transferred data.

Bluetooth Information

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

<table>
<thead>
<tr>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audio output</td>
<td>Listen to music wirelessly.</td>
</tr>
<tr>
<td>Hands-free calls</td>
<td>Call hands-free, using Bluetooth-capable hands-free devices and headsets.</td>
</tr>
<tr>
<td>Data exchange</td>
<td>Exchange data with Bluetooth devices.</td>
</tr>
</tbody>
</table>

Enable the Bluetooth Feature

Use the settings menu to enable or disable your phone’s Bluetooth capabilities.

- Wireless connection to all Bluetooth functions is not guaranteed for the phone.
- The phone may not connect properly depending on the other device.
- Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

To enable Bluetooth:

1. Tap 📲 > Tools 📲 > Settings 🏷 > Networks tab.
2. Tap Bluetooth.
3. Tap the **Bluetooth** switch to turn Bluetooth on.
   - To disable Bluetooth, tap the switch again.

**Tip:** You can also turn Bluetooth on or off with the toggle menu in the Notifications window. Drag the status bar down to display the Notifications window and then tap **Bluetooth** to turn Bluetooth on or off.

**Note:** Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

**Pair Bluetooth Devices**

Search for and pair nearby Bluetooth devices. Registered Bluetooth devices can be connected simply.

- Enable the Bluetooth function on the Bluetooth devices being paired beforehand.

To pair Bluetooth devices:

1. Tap > **Tools** > **Settings** > **Networks** tab.
2. Tap **Bluetooth**.
   - Nearby devices appear in the “AVAILABLE DEVICES” list.
   - If a target device is not detected, tap **SEARCH** to search again.
3. Tap a device from the “AVAILABLE DEVICES” list, and follow the onscreen instructions to pair with the device.
   - Methods to accept a Bluetooth connection differ depending on the devices used.

**Unpairing from a Paired Device**

1. From the Bluetooth settings menu, tap **Settings** next to the paired device you wish to unpair.
2. Tap **Unpair**.
   - The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

**Connect to a Paired Bluetooth Device**

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It’s the same procedure to set up stereo audio and hands-free devices.

1. Tap > **Tools** > **Settings** > **Networks** tab.
2. Tap **Bluetooth**.
   - Paired Bluetooth devices appear in the “PAIRED DEVICES” list.
3. Tap a device from the “PAIRED DEVICES” list.
Your phone connects to the paired device.

The pairing and connection status is displayed below the device’s name in the Bluetooth devices section. When the device is connected to your phone, the Bluetooth paired icon is displayed in the status bar. Depending on the type of device you have connected, you can then start using the headset or car kit to listen to music or make and receive phone calls.

**Note:** Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

### Send Information Using Bluetooth

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or computer.

#### Types of Data You Can Send via Bluetooth

You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Calendar events
- Contacts
- Audio files

In the instructions below, Contacts data is being used as an example.

#### Sending Contacts Data via Bluetooth

1. Tap > Contacts.
2. Tap > Share.
3. Tap the contact(s) you want to send and then tap SHARE > Bluetooth.
4. Tap a paired device to receive the data.
   - The contact information is sent.
   - If you see a message to confirm, follow the onscreen instructions.

#### Receive Information via Bluetooth

Your phone is capable of receiving a wide variety of file types with Bluetooth, including pictures, music tracks, and documents such as PDFs.

1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.
2. Tap ACCEPT.
The file is sent to your phone.

- When your phone receives a file, you will see a notification. To open the file immediately, drag the status bar down to display the Notifications window, and then tap the notification.
- When you open a received file, what happens next depends on the file type:
  - Media files and documents are usually opened directly in a compatible application. For example, if you open a music track, it starts playing in the default music application.
  - For a vCalendar file, select the where you want to save the event, and then tap SAVE TO CALENDAR. The vCalendar is added to your Calendar events.
  - For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

Content Sharing
Share your device’s data to other devices via various methods.

Playing Content
You can play photos, videos or music saved on the device from a TV.

1. Connect the TV and device to the same Wi-Fi network.
2. Execute a file from the Gallery and tap Play on other device.
3. Select the TV.

Note: To use Chromecast, update Google Play to the latest version.

Sending or Receiving Files
You can send or receive files saved on your device to another LG device or tablet.

- Tap > Tools > Settings > Networks tab > Share & connect > File sharing > SmartShare Beam and swipe to activate it.

Note: Make sure that your device is connected to the same wireless network as the file transfer target device.

Note: Make sure that File sharing is turned on in the notification panel of both the device and the target device.

Sending Files to Another Device

1. Select a file and tap > SmartShare Beam. You can also share multiple files at once by tapping from the file list, selecting the desired files, then tapping SHARE > SmartShare Beam.
   - When the search permit confirmation window appears, tap OK.
2. Select a device from the list of nearby devices that support SmartShare Beam.
   - The file is sent to the device.

**Using Nearby Devices**
You can play multimedia files saved on a connected device from your device.

1. From the **Gallery**, select > **Nearby devices**.
2. Select a device from the device list.
   - If the desired device is not seen on the device list, check that DLNA is turned on, then tap **Search nearby devices**.
3. Play content saved on the selected device.
Apps and Entertainment

The following set of topics will explore the features that make your phone so much more than a phone, from the camera and productivity apps to music, entertainment, and more.
Camera and Video

You can use the camera or camcorder to take and share pictures and videos. Your phone comes with a 13 megapixel camera that lets you capture sharp pictures and videos and a 5 megapixel front camera.

Camera Overview

The camera's viewfinder screen lets you view your subject and access camera controls and options.

- ✘ Flash to turn the flash On, Off or set it to Auto.
- ✗ Swap camera to swap between the rear camera lens and the front camera lens.
- 🎥 Film filter effect to add diverse film filter effect.
- 📚 Mode to select the mode from: Auto, Panorama.
  - ✻ Auto: Default setting, automatically focuses on a subject.
  - ✺ Panorama: Creates a wide photo of a panoramic view. Hold the phone horizontally, press the shutter once to start and slowly sweep the camera across the scene.
- 🛠 Settings to adjust the following camera and video settings.

Note: Available options vary depending on the selected camera (front or rear camera) and the selected camera mode.

- Photo size: Select values for aspect ratio and size for taking photos.
- Video resolution: Select between FHD and HD.
- HDR: Obtain photos or videos in vivid colors, and get compensated effects even when they are taken against the light. These functions are provided by the high dynamic range (HDR) technology equipped in the camera of the device.
- Timer: Set the timer to automatically take photos after a specified period of time.
- Cheese shutter: Take photos with voice commands.
- **Steady recording**: Activate the Steady recording for a stable video image.
- **Tag locations**: Save the image with GPS location data.
- **Grid**: Display guide grids to so that you can take photos or record videos based on the horizontal and vertical reference lines.
- **Storage**: Select if you want to store the pictures and videos in the Internal storage or SD card. (Available when the memory card is inserted.)
- **Simple view**: Hide all menus from the camera screen.
- **Help**: Provide help information for each camera menu.

**Additional Options on the Front Camera**

- **Selfie shot**: Customize the selfie shot settings.
  - **Gesture shot**: Take a photo using the Gesture shot feature.
  - **Auto shot**: Take a photo when the camera detects a face.
- **Gesture view**: Check your selfie after you take it by bringing your phone closer.
- **Save as flipped**: Save as flipped images after taking selfies.

**Learn More About Your Phone’s Camera**

For an overview of your phone’s camera and its features, you can access more information through the phone's settings menu.

1. Tap [Camera](app)
   - The camera viewfinder appears.
2. Tap [Help](app), and scroll through the topics to learn more.

**Take Pictures and Record Videos**

You can take high-resolution pictures using your phone’s camera.

**Note**: If you have an SD card installed, pictures and videos can be stored to the SD card. If no card is installed, pictures and videos are saved to your phone’s memory.

**Capturing Pictures/Videos**

- **File Format for Pictures**: File format for pictures is JPEG.
- **File Format for Videos**: File format for videos is MPEG4.
Camera and Video

1 Camera Cautions

If the Lens Becomes Dirty: Fingerprints/smudges on the lens prevent the capturing of clear still images/videos. Wipe the lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight: Be careful not to expose the lens to direct sunlight for long periods. It may discolor the color filter and affect image colors.

2 Flash Warning

Do not shine the flash close to your eyes. Do not look directly at the flash when shining it. Do not shine the flash at other people’s eyes as it may affect eyesight, etc.

Take Pictures

You can take high-resolution pictures using your phone’s camera.

1. Tap > Camera ．
2. Frame your subject on the screen.
3. Tap  Your picture will be automatically saved to the Gallery.

Note: When the screen is turned off or locked, start the camera by pressing the Volume Down (-) key twice. To use this, make sure the feature is turned on in Settings. Tap > Tools  > Settings  > General tab > Shortcut keys and turn on the Open Capture+/Camera feature.

Record Videos

Record high-quality videos using your phone’s video camera.

1. Tap > Camera ．
2. Frame your subject on the screen.
3. Tap  to start recording the video.
4. The length of the recording is displayed on the screen.

Note: Tap  to take pictures while recording video.

5. Tap  to pause recording video. You can resume recording again tapping ．
6. Tap  to stop recording. Your video will be automatically saved to the Gallery.

Take Panoramic Photos

You can create a panoramic photo by moving the camera in one direction to photograph and stitch continuous shots of a wide view.
1. Tap 📷 > **Camera 📷**.

2. Tap ✖️ > **Panorama**.

3. Tap 📷 and then slowly move the camera in one direction.
   - Move the device by following the direction of the arrow in the guideline.

4. Tap 🏷️ to stop capturing the panoramic.

### Zoom In or Out
You can use zoom in or out on the camera screen while taking a photo or recording a video.
- On the camera screen, pinch or spread two fingers to zoom in or out, then use the displayed +/- slide bar.

**Note:** The zoom feature is not available when using the front camera.

### Switching between Cameras
You can switch between the front and rear cameras to suit your environment.

On the camera screen, tap 📷 or drag the screen in any direction to switch between the front and rear cameras.
**Note:** Use the front camera to take selfies. See [Selfie Shot](#) for details.

**Selfie Shot**
You can use the front camera to view your face on the screen and take selfies.

**Using the Power/Lock Button**
Simply place your finger on the Power/Lock Button when the front camera is on.

**Gesture Shot**
You can take selfies by using gestures.

Show your palm to the front camera and then clench your fist. You can also clench your fist and then open it towards the front camera.

- In three seconds, a photo is taken.

**Note:** To use this function, make sure that **Gesture shot** is selected under camera Settings.

**Note:** Make sure that your palm and fist are within the reference line so that the camera can detect them.
**Interval Shot**

You can take selfies at an interval.

While using the front camera, touch and hold 📸. You can also show your palm to the camera, then clench your fist twice quickly.

- Four photos are taken at about two seconds interval after a timer delay of three seconds.

![Interval Shot images](image)

**Gesture View**

After taking a selfie with the front camera, you can preview the selfie immediately by placing the screen close to your face.

![Gesture View](image)

**Note:** Tap 📸 > **Gesture view** to enable the Gesture view feature.

**Note:** Only one preview is available each time a photo is taken.

**Note:** If you rotate the device while in preview screen, the screen switches to camera mode.

**Save as Flipped Image**

Before taking a photo or recording a video with the front camera, tap 📸 > **Save as flipped**. The image is flipped horizontally.

**View Pictures and Videos Using Gallery**

Using the Gallery application, you can view pictures and watch videos that you’ve taken with your phone’s camera, downloaded, or copied onto your storage card or phone memory.

For pictures that are on your storage card or phone memory, you can do basic editing such as rotating and cropping. You can also easily assign a picture as your contact picture or wallpaper and share pictures with your friends.
View Pictures and Videos

You can access and view all your stored pictures and videos from your phone’s Gallery.

1. Tap > Gallery.
   - The album list opens.

2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.
     - To select another album, tap Back to return to the Albums tab.

3. Tap an image to view the picture or video.
   - The picture opens or the video begins playing.
     - Tap a picture or video to view it full screen.
     - When viewing pictures and videos, you can touch and hold an image to open a selection menu and choose what to do with the picture or video.

Pictures and Videos: Review Screen

After capturing a picture or video, from the camera screen, tap the thumbnail image at the bottom right corner of the screen to see the item in the review screen. From there, you can access options such as save, view, send, or delete the picture or video.

Pictures and Videos: Options while Viewing

- **Zoom In or Out on a Picture:** Tap the screen twice or pinch the screen to zoom in or out on a picture.
- **Viewing Videos:** Use the onscreen controls to play, pause, or stop the video playback.

After selecting an album from the Albums tab, you can browse through the pictures and videos of that album. Tap a picture or video to view it in full screen. By default, the pictures and videos in an album are displayed in grid view.

**Note:** When viewing pictures, you can touch and hold on a picture or video to open a selection menu and choose what to do with the picture or video.

Edit Pictures

Whether you’re browsing pictures in filmstrip or grid view in the Gallery application, you can touch and hold on a picture to open a selection menu and choose to delete the picture, rotate or crop it, and more.

Rotate and Save a Picture

1. Tap > Gallery.
The album list opens.

2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.

3. Tap the picture you want to rotate.

4. Tap > Rotate, then select either Rotate left or Rotate right.
   - The picture is rotated and saved to the phone or SD card, depending on your settings.

**Crop a Picture**

1. Tap ○ > Gallery  
   - The album list opens.

2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.

3. Tap the picture you want to crop.

4. Tap ○ > Crop.
   - A crop box appears on the picture.

5. To adjust the crop box size, touch and hold the edge of the box. When directional arrows appear, drag your finger inward to or outward to resize the crop box.

   - To move the crop box to the part of the picture that you want to crop, drag the crop box to the desired size and position.

6. Tap OK to apply the changes to the picture.
   - The cropped picture is saved in the album as a copy. The original picture remains unedited.

**Share Pictures and Videos**

The Gallery application lets you send pictures and videos using email or multimedia messages. You can share pictures on your social networks (such as Facebook, Flickr, and Twitter) and share videos on YouTube. You can also send them to another phone or your computer using Bluetooth.

**Send Pictures or Videos by Email**

You can send several pictures, videos, or both in an email or Gmail message. They are added as file attachments in your email.

1. Tap ○ > Gallery  
   - The album list opens.
2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share.
   - To select multiple items, tap while viewing an album. Then tap all the items you want to include.

4. Tap SHARE and then on the Share via menu, tap Gmail.

5. Follow the onscreen prompts to complete and send the message.

For more information about using Gmail, see [Create and Send a Gmail Message](#).

### Send a Picture or Video by Multimedia Message
Multimedia Messaging (MMS) lets you send pictures and videos using your phone’s messaging app. Although you can send several pictures or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size.

1. Tap > Gallery.
   - The album list opens.

2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share.
   - To select multiple items, tap while viewing an album. Then tap all the items you want to include.

4. Tap SHARE and then on the Share via menu, tap Messaging.

5. Follow the onscreen prompts to complete and send the message.

For more information about sending multimedia messages, see [Send a Multimedia Message (MMS)](#).

### Send Pictures or Videos Using Bluetooth
You can select several pictures, videos, or both and send them to someone’s phone or your computer using Bluetooth. Make sure that Bluetooth is on.

1. Tap > Gallery.
   - The album list opens.

2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.
3. Tap the picture or video you want to share.
   - To select multiple items, tap ⬤ while viewing an album. Then tap all the items you want to include.

4. Tap SHARE and then on the Share via menu, tap Bluetooth.

5. Follow the onscreen prompts to complete and send the files.

For more information, see Bluetooth.

**Share Pictures or Videos via Additional Apps or Social Media**

From Gallery, you can share your pictures and videos from a variety of apps and social media sites, such as Facebook, Google+, Instagram, Flickr, and more. Available apps will vary depending on what you have installed on your phone.

1. Tap ⬤ > Gallery 📷.
   - The album list opens.

2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share.
   - To select multiple items, tap ⬤ while viewing an album. Then tap all the items you want to include.

4. Tap SHARE and then on the Share via menu, tap the app you want to use.

5. Follow the prompts to complete and post or share your pictures or videos.
   - The upload is completed.
   - For confirmation, check the status bar for the upload information.

**Share Videos on YouTube**

You can share your videos by uploading them to YouTube™. Before you do this, you must create a YouTube account and sign in to that account on your phone.

1. Tap ⬤ > Gallery 📷.
   - The album list opens.

2. Tap an album (such as Camera).
   - The list of pictures and videos for the album opens.

3. Tap the video you want to share.
• To select multiple videos, tap 📀 while viewing an album. Then tap all the videos you want to include.

4. Tap SHARE and then on the Share via menu, tap YouTube.

5. Enter the prompted information, such as title and description, and select a privacy option.

6. Tap Upload ➤
   ❖ The upload is completed.

**Camera Settings**

You can adjust your camera’s settings using the icons on the main camera screen and the full camera settings menu.

**Switch Cameras**

Your phone lets you use different types of cameras depending on your settings and downloads.

1. Tap ○ > Camera 📸.
   ❖ The camera viewfinder appears.

2. Tap 📸.
   ❖ The camera switches.

**Set Camera Functions**

You can configure your camera’s settings to fit any situation and event.

1. Tap ○ > Camera 📸.
   ❖ The camera viewfinder appears.

2. Tap 📸.
   ❖ The camera settings menu opens.

3. Select your desired settings.
   ❖ The settings are applied.
   • Items that can be set differ depending on the camera type in use.
Productivity

The following topics detail many of your phone’s tools and features such as the stylus pen, maps and navigation, calculator, clock, Capture+, QuickMemo+, and more.

Google Calendar

Use the Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Depending on your synchronization settings, your phone’s Calendar stays in sync with your Calendar on the Web, Exchange ActiveSync calendar, Google Calendar, and Outlook calendar.

In order to sync with your Google calendar, you must sign in to a Google account on your phone. See Google Account.

Calendar Operations

- **View Today’s Calendar**: From the Calendar, tap 📅.
- **Change Calendar View**: From the Calendar, tap ☐️ → Day, 3 Day, Week, or Month to change the current view.
- **View Next/Previous Month (Month View)**: From the Calendar, flick the screen left or right.
- **View Next/Previous Week (Week View)**: From the Calendar, flick the screen left or right.
- **View Next/Previous Day (Day/3 Day View)**: From the Calendar, flick the screen left or right.
- **View the Next/Previous Time Period (Day/3 Day/Week View)**: From the Calendar, flick the screen up or down.

Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. Tap ☐️ → Google 📅 → Calendar 📅.
   - The Calendar app opens.
2. Tap 🕒 → Event 📅.
   - An event entry screen opens.
3. Enter an event title, start date/time, end date/time, etc., and then tap SAVE.
   - If you have more than one account to sync with, tap Events and select one in which to add your event.
   - The event is added to your calendar.
Tip: You can also create events by finding an empty time on your calendar. Just switch to a view with an hour grid, like Day view, and then double-tap an empty time.

Add Reminders in the Calendar
You can add reminders in Google Calendar. Reminders carry over to the next day until you mark them as done. Your reminders are private and can’t be shared with anyone else.

1. Tap Google > Calendar.
   - The Calendar app opens.
2. Tap Reminder.
3. Type your reminder, or choose a suggestion and tap DONE.
4. Choose a date, time, and frequency.
5. Tap SAVE.
   - You will see the reminder in the Google Calendar app. When you mark a reminder as done, it will be crossed out in the Google Calendar app, and will stay on the date you marked it as done.

Marking a Reminder as Done

1. Tap Google > Calendar.
2. Tap the reminder.
3. Tap MARK AS DONE.
   - The reminder will be crossed out on your calendar.

Create a Goal in the Calendar
When you create a goal, you choose how much time you want to spend on it each week. Google Calendar automatically schedules time to work on your goal.

1. Tap Google > Calendar.
   - The Calendar app opens.
2. Tap Goal.
   - An event entry screen opens.
3. Choose a category, like Exercise or Build a skill. To create a custom goal, pick a category, then tap Custom.
4. Follow the directions on your screen to set up your goal.
5. Tap .
Goals will be automatically added to your calendar, starting with the first of four weeks. You can adjust the time or length of these events at any time.

**Marking a Goal as Done**

1. Tap > Google > Calendar.
2. Tap the goal.
3. Tap Did it.

- The goal will be crossed out on your calendar.

**Edit Calendar Events, Reminders, or Goals**

You can view and edit events, reminders, or goals.

1. Tap > Google > Calendar.
2. Tap the event (or reminder or goal) you want to edit.
3. Tap .
4. Make changes to your event, then tap SAVE.

**Delete Calendar Events, Reminders, or Goals**

You can delete an event, a reminder, or a goal from its details page.

1. Tap > Google > Calendar.
2. Tap the event (or reminder or goal) you want to delete.
3. Tap > Delete > OK.

**Quickly Hide or Show Events**

You can easily hide or show calendars if you don’t need to see them all the time.

1. Tap > Google > Calendar.
2. In the top left, tap .
3. Tap each item (such as Events or Holidays) to hide.

- The checkmark changes to an empty box outline. The item will be hidden on the calendar.

**Calendar Settings**

You can change your settings for Google Calendar, including your display, notifications, and time zone.

1. Tap > Google > Calendar.
2. In the top left, tap `≡ > Settings`.

3. Tap **General** to access general settings, **Events from Gmail** to add events from Gmail messages, or tap each calendar item to configure it.

   - **General**: Start of the week, Use device time zone, Time zone, Alternate calendar, Show week number, Show declined events, Default event duration, Notify on this device, Use standard tone, Vibrate, and Quick responses.

   - **Events from Gmail**: When you get an email about event like a flight, concert, or restaurant reservation, it will be added to your calendar automatically. To deactivate this, tap the switch.

   - Tap **Events, Reminders, Birthdays** or **Holidays** to customize its settings, such as color code or notifications.

### Using the Stylus Pen

You can create a memo using the real pen-like stylus. With the Pen Pop feature, you can quickly access Memo apps when you pull the stylus pen out.

To configure options for when the stylus pen is removed from its slot, see Pen.

### Navigation Apps

Your phone offers a number of location-based navigation programs to help you figure out where you are and get you where you’re going.

#### Enable Location Services on Your Phone

Before using any location-based services, you must enable your phone’s location feature. For information about setting your phone’s location options, see Location.
Google Maps
Use the Google Maps app to determine your location, find directions, browse local businesses and attractions, rate and review places, and more.

View Maps of Specified Places
Use Google Maps to locate and map a specific address or destination.

1. Tap ☐ > Google 🇺🇸 > Maps 🇺🇸 to view videos stored in the storage.
   - Google Maps opens.
   - If prompted, follow the onscreen instructions to accept terms of use.
2. Tap the search bar.
3. Enter an address, city, facility name, etc., and then tap a candidate in the results list or tap the Search icon in the keyboard.
   - A map of the specified location opens.

Scout
Scout™ by Telenav is a daily personal navigator that helps you get where you’re going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.

Install the Scout App on Your Phone
Before you use Scout on your phone, you may need to download and install the app from the Google Play Store app.

1. Tap ☐ > Play Store 📦.
2. Tap the Search icon and search for "scout."
3. Tap Scout GPS Navigation & Meet Up from the results list.
4. Tap INSTALL, and then tap ACCEPT.
   - The app will be downloaded and installed on your phone.
5. When the download has completed, tap OPEN.
   - To open the app from the home screen, tap ☐ > Scout 📞

Use Scout as Your Personal Navigator

1. Tap ☐ > Scout 📞
   - The Scout app will open.
If prompted, accept the terms of use before continuing.

2. Follow the on-screen instructions to access, launch, and use.

**Google Search**

Search information saved on the phone and in phone applications as well as on the Internet.

**Use Google Search**

Type search terms in the Google Search bar to find information on your phone and around the globe.

1. From the home screen, tap the Google search bar or tap > Google > Google.
   - The Search window opens.
   - If confirmation appears, follow onscreen instructions.

2. Type your search keywords and tap .
   - Search results appear.
   - To search by voice, tap in the search bar and speak your search terms.

**Google Search Options**

- **Changing Search Information**: In the search window, tap > Settings > Phone search and select where to search.

- **Using Google Now**: Google Now automatically searches for information based on search keywords used, your current location, etc., and presents search results in the search screen. Google Now also informs users of scheduled events.
  - To use all of Google Now’s functions, ensure that Google Location Reporting and Location History are turned on in your location settings. Tap > Tools > Settings > General tab > Location > Google Location History and select your options.

**Use Google Voice Search**

Use your voice to search instead of typing, with Google Voice Search.

1. Tap > Google > Google.
2. Tap 🎤 in the search bar.

- The Voice Search window opens.

3. Say your search terms.

- Search results appear.

**Calculator**

Your phone’s convenient built-in calculator lets you perform basic and advanced mathematical equations.

1. Tap ☐ > Tools 📦 > Calculator 🕵️‍♂️

2. Use the keypad to make a calculation.
• To use scientific calculator, drag the green colored slide bar located on the right side of the screen to the left.

• To restart a calculation, touch and hold the DEL button.

Clock
Your phone has a clock app that lets you set alarms, view time in time zones around the world, use a stopwatch, set a timer, and use your phone as a desk clock.

Checking the Time
You can check the phone any time on your phone. The current time displays in the upper right corner of the status bar. Many widgets and lock screens also display the time and provide options for how time is displayed.

Set Alarms
Set multiple alarms using your phone’s Clock app.

1. Tap > Tools > Clock.

2. Tap an existing alarm to change its time and other attributes or tap Add alarm to add a new one.

3. Set the time of the alarm. You can change the time by scrolling up/down the hour and minute and AM/PM field or tap the hour and minutes fields to enter the time with the keyboard.

4. Tap Repeat to select the days when you want the alarm to sound. (If you don't set a repeat, the alarm will only sound on the assigned day.)

5. Tap Alarm sound to select a ringtone for the alarm. The ringtone plays briefly when you select it.

6. Slide the button on the Alarm volume slider to the right to increase the alarm volume and to the left to decrease it.

7. Tap Alarm with vibration to have the phone vibrate, in addition to playing the ringtone.

8. Tap Snooze duration to open a dialog box to set the amount of time to wait before sounding the alarm again if it is not dismissed. You can set the alarm to ring repeatedly from 5 minutes up to 1 hour.

9. Tap Enter memo text to enter a name for the alarm.

10. Tap Puzzle lock to enable this option if desired, which requires you to wake up enough to solve a simple puzzle to dismiss the alarm.

11. When you're finished, tap SAVE.

Additional Clock Features
Your phone’s clock app provides additional useful features including world clock, stopwatch, and timer functions. All features are available from the clock app display.
World Clock

The world clock lets you keep track of the current time in multiple cities around the globe.

1. Tap 🔄 > Tools 📚 > Clock 🕘 > World clock tab.

2. Tap 📎 to add a city.

3. Enter the city name in the search field and tap Done on the keyboard.

   or

   Scroll through the cities list and tap the city.

4. You can add as many cities as you want. Repeat steps 2 and 3.

Timer

The timer provides a countdown timer.

1. Tap 🔄 > Tools 📚 > Clock 🕘 > Timer tab.

2. Tap the Hour/Minute/Second sections to set the timer.

3. Tap Start to start.

   • Tap Reset to reset the timer and start over.

   • Tap Resume to resume the timer after it's stopped.

   • Tap Pause to pause the timer.

Stopwatch

The stopwatch lets you time events down to the hundredth of a second.

1. Tap 🔄 > Tools 📚 > Clock 🕘 > Stopwatch tab.

2. Tap Start to start stopwatch time.

3. Tap Pause to pause the stopwatch.

   • While measuring time, tap Lap to record lap times.
Capture+

The Capture+ feature allows you to create memos and capture screen shots. You can use Capture+ to easily and efficiently create memos during a call, with a saved picture or from most phone screens.

1. While viewing the screen you want to capture and create a memo on, slide the status bar down and tap 📝.

2. Create a memo using the following options:
   - ✔️: Tap to save the current memo.
   - 🔴: Tap to undo the most recent action.
   - ⬅️: Tap to redo the most recently undone action.
   - ☐️: Tap to add typed text to the memo.
   - ✝️: Tap to add freehand notations to the memo.
   - ✗️: Tap to use the eraser on the drawing you've added to the memo.
   - 📷: Tap to crop the memo.
   - ✉️: Tap to share the memo or change the background paper style.

   **Note:** Please use a fingertip while using the Capture+ feature. Do not use your fingernail.

3. Tap ✔️ to save the current memo.
4. Tap QuickMemo+ or Gallery to select where to save the note.

**Discard the current Capture+:**

- Tap 🔴 until you exit Capture+.

**View the Saved Memo**

Your memo can be saved in the QuickMemo+ application or in the Gallery application.

**To view the memo saved in QuickMemo+:**

- Tap ✝️ > QuickMemo+ 🖋 and select the memo.
To view the memo saved in your Gallery:

- Tap > Gallery and select the Capture+ album.

**QuickMemo+**

Use your phone’s QuickMemo+ app to save text, memos, lists, and more.

1. Tap > QuickMemo+.
   - The memopad list appears.
2. Tap and enter your memo title and text.
3. Tap ✓.
   - The memo is saved.

**File Manager**

View files stored on your phone.

1. Tap > Tools > File Manager.
   - File Manager launches.
     - Follow onscreen instructions for first-time use and permissions.
2. Tap the file type and then tap the file you want to open.
   - The app opens and displays the file.

**Voice Recorder**

You can record and save your voice or others’ voices from important events. Recorded voice files can be played back or shared.

   - To save the location details of a recording, tap Location.
   - To add an event, tap Event and add an event to the date you want.
2. Tap .
   - To pause the recording, tap .
3. Tap to end the recording.
   - The file is saved automatically and the Recorded files screen appears.
4. Tap to play the recorded voice.

**Note:** If you tap , recorded voice files appear. You can play a recorded voice file from the list.

**Uninstalled Apps**

You can view the uninstalled apps on the home screen. You can also reinstall apps which were uninstalled within 24 hours from now.

1. Tap > **Uninstalled apps**.

2. Activate the desired function:
   - **Reinstall**: Reinstall the selected app.
   - **Remove**: Remove the uninstalled apps permanently from the device.

**Note:** Uninstalled apps are automatically removed from the device 24 hours after it was uninstalled. If you want to reinstall the uninstalled apps, you must download them again from the app store.

**Note:** This feature is activated on the default home screen only. If you uninstall apps while using the EasyHome screen or other launcher, they are immediately and permanently removed from the device.
Entertainment and Activities

The following topics address your phone’s entertainment and activities options.

Google Play Music App

The Google Play Music app lets you browse, shop, and play back songs purchased from Google Play as well as songs you have loaded from your own music library. The music you choose is automatically stored in your Google Play Music library and instantly ready to play via streaming or download.

For more information about Google Play Music, visit play.google.com/about/music.

Note: For information about loading music onto your phone, see Transfer Files between Your Phone and a Computer.

Play Music with Google Play

Use the Google Play Music app to listen to all your music on your phone. Compatible music file formats include: MP3 (.mp3), AAC (.m4a, .aac), WMA (.wma), FLAC (.flac), Vorbis (.ogg), ALAC (.m4a).


   - The Play Music app opens to the Listen Now screen.

2. To view additional music options, tap Menu and select an option.

3. Tap an item from the category window and then tap a song.

   - The song begins playing.
Google Play Music Screen Layout
The following diagram outlines the main features of the Play Music app player screen.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Music title/Artist</td>
<td>Displays music title and artist (if available).</td>
</tr>
<tr>
<td>Repeat/Play next</td>
<td>Repeat the current song or play the next song queued.</td>
</tr>
<tr>
<td>Elapsed time</td>
<td>Amount of time the song has been playing.</td>
</tr>
<tr>
<td>Rate (thumbs up/thumbs down)</td>
<td>Rate the current song.</td>
</tr>
<tr>
<td>Previous song</td>
<td>Play the previous song.</td>
</tr>
<tr>
<td>Play/Pause</td>
<td>Play or pause the current song.</td>
</tr>
<tr>
<td>Next song</td>
<td>Play the next song.</td>
</tr>
<tr>
<td>Song length</td>
<td>The length of the song.</td>
</tr>
<tr>
<td>Shuffle playlist</td>
<td>Shuffle the current playlist or queue.</td>
</tr>
<tr>
<td>Music image/Album name</td>
<td>Display music images and album names (if available).</td>
</tr>
<tr>
<td>Options menu</td>
<td>Access the options menu.</td>
</tr>
</tbody>
</table>
### Create Playlists in Google Play Music

Organize music into playlists to fit every occasion.


   - The Play Music app opens to the Listen Now screen.

2. Tap Menu ☰ and tap Music library > Albums or Songs tab.

3. Tap More options ⬤ next to an item from the category window and then tap Add to playlist.

4. Tap NEW PLAYLIST.

5. Enter a name and tap CREATE PLAYLIST.

   - The playlist is created.

6. Return to the library view and select ALBUMS or SONGS.

7. Tap More options ⬤ next to an item and then tap Add to playlist > [playlist name].

   - The song or album is added to the playlist. Repeat to add more items to the playlist.

### Adding Currently Playing Music to a Playlist

- From the player view, tap More options ⬤ > Add to playlist > [playlist name].

   - The music is added to the playlist.
YouTube

View videos uploaded to YouTube and upload your own videos to your YouTube account.

View YouTube Videos

You can use the YouTube app to view videos on YouTube even if you aren’t signed in to a YouTube account.

1. Tap ☐ > Google 🎥 > YouTube 🎥
   - The YouTube app launches.
   - If you’re prompted to provide confirmation to use the site, follow the onscreen instructions to continue.

2. Search through the YouTube channels and tap a video you want to see.
   - The video plays on your phone screen.
   - Tap the screen to pause or resume play while watching.

Post a Video to YouTube

You can post videos to your YouTube account from your phone. Before posting, you must set up a YouTube account and sign in to it on your phone.

1. Tap ☐ > Google 🎥 > YouTube 🎥
   - The YouTube app launches.

2. Tap 📷 > 🎥.

3. Select a video to upload.
   - Enter a title, description, and tags, and select a privacy setting.

4. Tap >.
   - The video is uploaded to your YouTube channel.
Settings

The following set of topics will cover your phone’s settings menus and options. For an overview of the settings menu, see Basic Settings.
Networks Settings

This group of settings lets you control your phone’s Wi-Fi settings, Bluetooth, Tethering, VPN, Mobile networks, and more.

Basic Settings

Your phone’s settings menu provides access to all your phone settings, from connections, display, and sounds, to accounts, applications, and more.

Access Settings

1. Tap 🌐 > Tools 📦 > Settings 📦
   - The settings menu opens.
2. Select categories and then select your settings options.

Tip: You can also access settings from the notification panel. Pull down the status bar and tap Settings 🔄

Networks Settings Overview

The network settings menu allows you to configure the following options:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airplane mode</td>
<td>Turn on or off wireless connections.</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>Enable and set Wi-Fi options.</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>Enable Bluetooth connections.</td>
</tr>
<tr>
<td>Mobile data</td>
<td>Check your phone’s mobile data.</td>
</tr>
<tr>
<td>Call</td>
<td>Set various call settings.</td>
</tr>
<tr>
<td>Share &amp; connect</td>
<td>Share data and media with other devices.</td>
</tr>
<tr>
<td>Tethering</td>
<td>Share your mobile device’s Internet connection.</td>
</tr>
<tr>
<td>More</td>
<td>Adjust additional network settings.</td>
</tr>
</tbody>
</table>
Access Networks Settings

1. Tap ☰ > Tools 🛠 > Settings 🛠
2. Tap Networks tab.
3. Set your networks options.
   ❖ Your networks settings are saved and applied.

Airplane Mode

Airplane Mode (flight mode) allows you to use many of your phone’s features, such as games, and music, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online data.

Activate Airplane Mode

1. Tap ☰ > Tools 🛠 > Settings 🛠 > Networks tab.
2. Tap the Airplane mode switch on to turn the function on. While in Airplane Mode, your phone’s status bar will display 🛩.

Deactivate Airplane Mode

1. Tap ☰ > Tools 🛠 > Settings 🛠 > Networks tab.
2. Tap Airplane mode switch off to turn the function off.

Wi-Fi Settings

Your phone lets you take advantage of Wi-Fi hotspots for high-speed data access using available computer networks. For details on your phone’s Wi-Fi features and settings, see Configure Wi-Fi Settings.

Bluetooth Settings

Your phone’s Bluetooth capabilities let you use wireless headsets, send and receive pictures and files, and more. For details on your phone’s Bluetooth settings, see Bluetooth.

Mobile Data Settings

You can check the current data usage, set to enable/disable mobile data, or set the mobile data limit.

Turn Mobile Data On or Off

1. Tap ☰ > Tools 🛠 > Settings 🛠 > Networks tab > Mobile data.
2. Tap the Mobile data switch off to turn it on.
Tap the **Mobile data** switch to turn it off.

**Call Settings**

Your phone’s Call settings menu lets you configure options. For details on your phone’s Call settings, see [Call Settings Menu](#).

**Share & Connect**

Your phone lets you use the wireless technology that enables data transmission between devices.

**File Sharing**

Send and receive files with computers and LG devices.

- Tap **Tools** > **Settings** > **Networks** tab > **Share & connect** > **File sharing**.

**Media Server**

Share media content with nearby DLNA-compatible devices.

1. Tap **Tools** > **Settings** > **Networks** tab > **Share & connect**.
2. Tap **Media server** > **Content sharing** to allow nearby devices to access your content.

**LG AirDrive**

Connect to your PC to manage your phone. Download LG Bridge from the LG Electronics website on your PC before use. When you sign in to the same LG Account on your phone and PC, you can use the LG AirDrive function.

1. Log in to the same LG account on a mobile device and a PC.
2. Tap **Tools** > **Settings** > **Networks** tab > **Share & connect** > **LG AirDrive**.
3. Run the LG Bridge application on your PC and select **LG AirDrive**.

**Printing**

The Printing menu allows you to manage your Google Cloud Print settings and print jobs.

- Tap **Tools** > **Settings** > **Networks** tab > **Share & connect** > **Printing**.

**Tethering**

Your phone’s Tethering settings menu lets you configure to share your phone’s Internet connection with other devices. For details on your Tethering, see [Tethering](#).
More

This menu allows you to personalize additional wireless feature settings.

Mobile Networks

This menu allows you to configure various mobile network settings.

- Tap 🔄 > Tools 📱 > Settings 🛠 > Networks tab > More > Mobile networks.

Mobile Data

Enable and disable data access over the mobile network.

1. Tap 🔄 > Tools 📱 > Settings 🛠 > Networks tab > More > Mobile networks.
2. Tap the Mobile data switch 📱.

4G Settings

View your 4G network provider and IP address.

1. Tap 🔄 > Tools 📱 > Settings 🛠 > Networks tab > More > Mobile networks.
2. Tap the 4G settings to check Network operator and IP address.

Network Mode

Choose your preferred network mode.

1. Tap 🔄 > Tools 📱 > Settings 🛠 > Networks tab > More > Mobile networks > Network mode.
2. Choose from the following options:
   - Tap Automatic to turn on the Automatic radio band.
   - Tap LTE/CDMA to turn on the LTE/CDMA radio band.
   - Tap CDMA to turn on the CDMA radio band.
   - Tap GSM/UMTS to turn on the GSM/UMTS radio band.

Access Point Names

Manage APN information.

1. Tap 🔄 > Tools 📱 > Settings 🛠 > Networks tab > More.
2. Tap Mobile networks > Access point names.
Roaming Settings

With your phone and global roaming service, you can make phone calls and use wireless data services around the globe on compatible CDMA and GSM/UMTS networks.

Roaming Icon

Your display screen always lets you know when you’re off the Nationwide Virgin Network.

Anytime you are roaming, the phone displays the roaming icon ( ).

Roam on Other Digital Networks

When you’re roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Virgin Network. However, you may not be able to access certain features, such as data services, depending on the available network.

Note: If you’re on a call when you leave the Nationwide Virgin Network, your call will be dropped. If your call is dropped in an area where you think Virgin service is available, turn your phone off and on again to reconnect to the network.

Check for Voicemail Messages While Roaming

When you are roaming off the Nationwide Virgin Network, you may not receive a notification of new voicemail messages on your phone. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

1. Dial your 10-digit wireless phone number.
2. When you hear your voicemail greeting, tap 0 # .
3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Virgin Network, voicemail notification will resume as normal.

Roaming Mode

Your phone allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your phone accepts.

Choose from two different settings on your dual-band phone to control your roaming experience.

1. Tap > Tools > Settings > Networks tab > More > Mobile networks > Roaming.
2. Tap Use roaming to enable roaming on your device.
3. Tap each Domestic roaming option and International roaming option to place a checkmark and connect to voice and data service while roaming.

Note: With Data roaming off, you can still transmit data with a Wi-Fi connection. See Configure Wi-Fi.
**Roaming Alerts**

Roaming alerts make it easy to manage your roaming by providing a warning when your device is roaming on another carrier’s network.

To turn Call alerts on or off:

1. Tap > Tools > Settings > Networks tab > More > Mobile networks > Roaming > > Set roaming alerts.
2. Tap each roaming alert option to activate or deactivate this function. When active, an extra key press is required for dialing when in a roaming area.

**Note:** Call alerts are turned on by default on your phone. Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call alerts on:

1. Tap > Phone.
2. Enter 1 + area code + the seven-digit number and tap .

To answer incoming roaming calls with Call alerts on:

1. Swipe in any direction. A message will be displayed notifying you that roaming charges will apply.
2. Tap CALL.

**Data Roam Guard**

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain digital systems. You can set your phone to alert you when you are roaming off the Nationwide Virgin Network and try to use data services such as messaging.

**Note:** Data roaming alerts are not turned on by default on your phone.

To set your Data roaming notification:

1. Tap > Tools > Settings > Networks tab > More > Mobile networks > Roaming > > Set roaming alerts.
2. Tap the Domestic data roaming, International data roaming buttons or both to activate the function.

To use data services when Data roaming alerts are active:

- When a pop-up notification appears informing you that data roam charges may apply, tap Connect or Always Connect to connect.
Virtual Private Networks (VPN)

From your phone, you can add, set up, and manage virtual private networks (VPNs) that allow you to connect and access resources inside a secured local network, such as your corporate network.

Prepare Your Phone for VPN Connection

Depending on the type of VPN you are using at work, you may be required to enter your login credentials or install security certificates before you can connect to your company’s local network. You can get this information from your network administrator. Before you can initiate a VPN connection, your phone must first establish a Wi-Fi or data connection.

Set Up Secure Credential Storage

If your network administrator instructs you to download and install security certificates, follow the instructions below.

1. Tap > Tools > Settings > General tab > Fingerprints & security.
2. Tap Certificate management > Install from storage for desired certificates.

You can then download and install the certificates needed to access your local network. Your network administrator can tell you how to do this.

Add a VPN Connection

Use the Wireless & networks settings menu to add a VPN connection to your phone.

1. Tap > Tools > Settings > Networks tab > More > VPN.
2. Tap Basic VPN > Add Basic VPN or LG VPN > Add LG VPN.

Note: A screen lock is required to configure a VPN.

3. Configure the settings according to the security details you have obtained from your network administrator.
4. When finished, tap SAVE.
   - The VPN is then added to the VPNs section of the VPN settings screen.

Connect to or Disconnect From a VPN

Once you have set up a VPN connection, use the Wireless networks settings menu to connect to or disconnect from the VPN.

Connect to a VPN

1. Tap > Tools > Settings > Networks tab > More > VPN.
2. In the VPNs section, tap the VPN that you want to connect to.
3. When prompted, enter your login credentials, and then tap CONNECT. When you are connected, the VPN connected icon appears in the notification area of the status bar.

4. Open the web browser to access resources such as intranet sites on your corporate network.

Disconnect From a VPN

1. Drag the status bar down to open the Notification panel.

2. Tap the VPN connection, and then tap Disconnect VPN to disconnect.
Sound Settings

In the Sound settings menu, you can configure call and notification ringtones, audio volume, as well as some related settings.

Sound Settings Overview

The sound settings menu allows you to configure the following options:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sound profile</td>
<td>Set your phone’s sound profile.</td>
</tr>
<tr>
<td>Volume</td>
<td>Adjust your phone’s volume settings to suit your needs and your environment.</td>
</tr>
<tr>
<td>Ringtone</td>
<td>Set ringtones to alert you of incoming calls.</td>
</tr>
<tr>
<td>Ringtone ID</td>
<td>Set incoming calls with ringtones composed automatically from their phone number.</td>
</tr>
<tr>
<td>Sound with vibration</td>
<td>Set the phone to vibrate accompanying the ringtone.</td>
</tr>
<tr>
<td>Vibrate type</td>
<td>Set a vibrate type.</td>
</tr>
<tr>
<td>Do not disturb</td>
<td>Set a schedule when to prevent interruptions from notifications.</td>
</tr>
<tr>
<td>Lock screen</td>
<td>Choose if you want to show or hide notifications on the lock screen.</td>
</tr>
<tr>
<td>Apps</td>
<td>Prevent apps from displaying notifications or set apps to show notifications with priority.</td>
</tr>
<tr>
<td>Notification LED</td>
<td>Configure the notification flash options.</td>
</tr>
<tr>
<td>More</td>
<td>Adjust additional sound settings.</td>
</tr>
</tbody>
</table>

Access Sound Settings

1. Tap ○ > Tools 📡 > Settings 🎧
2. Tap Sound tab.
3. Set your sound options.
   - Your sound settings are saved and applied.
Sound Profile
Set your phone’s sound profile.

1. Tap > Tools > Settings > Sound tab.
2. Tap Sound profile.
3. Tap one of the three options:
   - Sound
   - Vibrate only
   - Silent

Volume
Adjust your phone’s volume settings to suit your needs and your environment.

1. Tap > Tools > Settings > Sound tab.
2. Tap Volume.
3. Adjust each volume level.
   - Ringtone: Changes the volume of your call ringtones (if applicable).
   - Notification sound: Allows you to set this volume level. This is the volume of the ringtone when you receive a notification.
   - Touch feedback & system: Changes the volume for feedback taps and system notifications.
   - Music, video, games & other media: Changes the volume of your music, videos, and other media.
4. Tap OK.

Tip: You can adjust the ringer volume on the home screen or Applications screen, or almost any screen by using the Volume Buttons on the back of your phone. In other applications such as Music, YouTube, spoken directions, and other audio, the Volume Buttons control the volume of the application.

Ringtone
The phone ringtones alert you of incoming calls.

To select a ringtone for voice calls:

1. Tap > Tools > Settings > Sound tab.
2. Tap Ringtone.
3. Tap a ringtone to select it and to hear it. If you want to set the ringtone, tap OK. If not, select another ringtone or tap CANCEL.

To use a song as a ringtone:

1. Tap > Tools > Settings > Sound tab.
2. Tap Ringtone.
3. Tap + and tap a song.

For details about using the Music Player application, see Google Play Music App.

**Ringtone ID**

Allows you to set incoming calls with ringtones composed automatically from their phone number.

1. Tap > Tools > Settings > Sound tab.
2. Tap Ringtone ID.
3. To activate this feature, tap the Ringtone ID switch.
4. Tap Compose ringtones for to select if you want to create ringtones for everyone, your contacts, or your favorites.

**Sound with Vibration**

Allows you to set the phone to vibrate accompanying the ringtone.

1. Tap > Tools > Settings > Sound tab.
2. Tap the Sound with vibration switch to turn on the feature.

**Vibrate Type**

Allows you to set a vibrate type for incoming calls, incoming messages and email, alarms, and calendar events.

1. Tap > Tools > Settings > Sound tab.
2. Tap Vibrate type.
3. Set each vibrate type to the desired option.
4. Tap OK.

**Do Not Disturb**

Allows you to set a schedule when to prevent interruptions from notifications. You can set to allow certain features to interrupt when Priority only is set.
1. Tap > Tools > Settings > Sound tab.
2. Tap Do not disturb.
3. Set the desired options as needed.

**Lock Screen**
Allows you to choose if you want to show or hide notifications on the lock screen.

1. Tap > Tools > Settings > Sound tab.
2. Tap Lock screen.
3. Tap the desired option.

**Apps**
Allows you to prevent apps from displaying notifications or set apps to show notifications with priority when Do not disturb is set to Priority only.

1. Tap > Tools > Settings > Sound tab.
2. Tap Apps.
3. Tap the desired apps.
4. Choose Block to show no notifications from the app or choose Priority to show notifications with priority on top of others and when Do not disturb set to Priority only.

**Notification LED**
Configure the notification flash options.

1. Tap > Tools > Settings > Sound tab.
2. Tap Notification LED.
3. To activate LED lights for notifications, tap the Notification LED switch.
4. Select the notification type(s) you want the LED to flash for.

**More**
This menu allows you to adjust additional sound settings.

**Notification Sound**
When you receive a notification such as the arrival of new messages, calendar events, or alarms, the phone sounds a ringtone.
1. Tap ☐ > Tools ☐ > Settings ☐ > Sound tab.

2. Tap More > Notification sound.

3. Tap a sound to select it and to hear it. If you want to set the sound, tap OK. If not, select another sound or tap CANCEL.

**Vibrate on Tap**

Vibrate when tapping the Home touch buttons and during other UI interactions.

1. Tap ☐ > Tools ☐ > Settings ☐ > Sound tab.

2. Tap More > Vibrate on tap.

3. Tap the switch to turn on the feature.

**Sound Effects**

This menu lets you select whether you hear tones when touching numbers on the dialpad, selecting on-screen options, and more.

1. Tap ☐ > Tools ☐ > Settings ☐ > Sound tab.

2. Tap More > Sound effects.

3. Tap the switch next to a desired option to enable or disable the feature.

**Voice Notifications**

This menu lets you select whether or not you want the phone to read out the incoming call and the message event automatically.

1. Tap ☐ > Tools ☐ > Settings ☐ > Sound tab.

2. Tap More > Voice notifications.

3. Tap to turn the feature on and set the desired options.
Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.

Display Settings Overview

The display settings menu allows you to configure the following options:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home screen</td>
<td>Configure your phone's home screen settings.</td>
</tr>
<tr>
<td>Lock screen</td>
<td>Configure your phone's lock screen settings.</td>
</tr>
<tr>
<td>Theme</td>
<td>Choose the desired theme.</td>
</tr>
<tr>
<td>Home touch buttons</td>
<td>Configure options for your home touch buttons.</td>
</tr>
<tr>
<td>Font type</td>
<td>Choose the desired font type.</td>
</tr>
<tr>
<td>Font size</td>
<td>Choose the desired font size.</td>
</tr>
<tr>
<td>Bold text</td>
<td>Choose whether the phone displays bold text.</td>
</tr>
<tr>
<td>Brightness</td>
<td>Adjust your screen's contrast (brightness) to suit your surroundings.</td>
</tr>
<tr>
<td>Comport view</td>
<td>Set to reduce the amount of blue light on screen to reduce eye strain.</td>
</tr>
<tr>
<td>Auto-rotate screen</td>
<td>Choose whether the phone automatically switches the orientation of the screen as you turn it sideways or even upside down.</td>
</tr>
<tr>
<td>Screen timeout</td>
<td>Select how long the display screen remains backlit after you touch the screen or press a key before the screen darkens.</td>
</tr>
<tr>
<td>More</td>
<td>Adjust additional display settings.</td>
</tr>
</tbody>
</table>

Access Display Settings

1. Tap 📱 > Tools 📱 > Settings 📱
2. Tap Display tab.
3. Set your display options.
   - Your display settings are saved and applied.
Home Screen
Configure your phone's home screen settings.

Select Home
Choose the desired Home theme.

1. Tap ☰ > Tools ☜ > Settings ☰ > Display tab.
2. Tap Home screen > Select Home.
3. Tap Home (standard Android layout), EasyHome (simplified version for users less familiar with Android navigation), or Home & app drawer (provides separate layout for the Home screen and apps list).

Wallpaper
Choose the desired wallpaper for the home screen.

1. Tap ☰ > Tools ☜ > Settings ☰ > Display tab.
2. Tap Home screen > Wallpaper.
3. Choose a location and select the desired wallpaper.
4. Tap OK o SET WALLPAPER to set it as the wallpaper.

Screen Swipe Effect
Choose the desired type of effect to display when you swipe from one home screen canvas to the next.

1. Tap ☰ > Tools ☜ > Settings ☰ > Display tab.
2. Tap Home screen > Screen swipe effect.
3. Tap the desired effect and then tap OK.

Sort Apps By
Sort apps by name or download date or download date on the home screen.

1. Tap ☰ > Tools ☜ > Settings ☰ > Display tab.
2. Tap Home screen > Sort apps by.
3. Tap the option you want to sort apps by.

Grid
Set the layout of the home screen.
1. Tap > Tools > Settings > Display tab.
2. Tap Home screen > Grid.
3. Tap the desired grid type and then tap OK.

**Hide Apps**

Choose if you want to show or hide apps on the home screen.

1. Tap > Tools > Settings > Display tab.
2. Tap Home screen > Hide apps.
3. Tap the app(s) that you want to hide and APPLY.

**Lock Screen**

The Lock screen menu lets you configure screen lock options.

**Select Screen Lock**

You can increase your phone's security by setting up a knock-code, pattern, PIN, or Password. When these features are enabled, draw the correct unlock pattern, enter the PIN, or enter the password on the screen to unlock and regain access to the phone.

1. Tap > Tools > Settings > Display tab.
2. Tap Lock screen > Select screen lock.
3. Select the desired screen lock option from the following options:
   - **None**: No screen lock set.
   - **Swipe**: Swipe any part of the screen to unlock the screen.
   - **Knock Code**: The Knock Code feature allows you to create your own unlock code using a combination of knocks on the screen. You can access the home screen directly when the screen is off by tapping the same sequence on the screen. You can also select which notifications to show on the lock screen.
   - **Pattern**: Opens a set of screens that guide you through drawing a screen unlock pattern.
   - **PIN**: Enter a numeric PIN to unlock screen.
   - **Password**: Enter a password to unlock screen.
   - **Fingerprints**: Use your fingerprint to unlock the screen or content.

From then on, any time you wish to turn the phone on or unlock the screen, you must draw your unlock pattern or enter the PIN or password to unlock the screen.
**Note:** You have five opportunities to enter your unlock Pattern, PIN or Password. If you've entered wrong information five times in a row, you must wait 30 seconds before you can attempt again.

**Note:** When using Knock Code, failing to enter the correct sequence 5 times will display an outlined grid box to allow you precise entry.

### Smart Lock

Allows you to set when to automatically unlock the phone.

1. Tap 🔄 > Tools 🛠️ > Settings 🛡️ > Display tab.
2. Tap Lock screen > Smart Lock.

**Note:** If you use this function, set a screen lock first.

### Wallpaper

Select the wallpaper to display for your lock screen.

1. Tap 🔄 > Tools 🛠️ > Settings 🛡️ > Display tab.
2. Tap Lock screen > Wallpaper.
3. Choose a location and select the desired wallpaper.
4. Tap SET WALLPAPER to set it as the wallpaper.

### Clock

Select the position of the clock on the lock screen.

1. Tap 🔄 > Tools 🛠️ > Settings 🛡️ > Display tab.
2. Tap Lock screen > Clock.
3. Select the position of the clock on the lock screen.

### Shortcuts

Allows you to choose the shortcuts available on the lock screen.

1. Tap 🔄 > Tools 🛠️ > Settings 🛡️ > Display tab.
2. Tap Lock screen > Shortcuts.
3. Tap a shortcut and select the desired app. You can also select 🗑️ to delete the shortcuts.
4. Tap SAVE.
Screen Swipe Effect

Choose the desired screen swipe effect when you swipe the screen.

1. Tap ○ > Tools 🛠️ > Settings 🧑‍💻 > Display tab.
2. Tap Lock screen > Screen swipe effect.
3. Tap Particle, Soda, Basic circle, or Vector circle.

Weather Animation

Show weather animation effect on the lock screen.

1. Tap ○ > Tools 🛠️ > Settings 🧑‍💻 > Display tab.
2. Tap Lock screen.
3. Tap the Weather animation switch to show a weather animation on the lock screen when it rains or snows in your current location.

Contact Info for Lost Phone

Select whether to display the owner information on the lock screen and customize the owner information.

1. Tap ○ > Tools 🛠️ > Settings 🧑‍💻 > Display tab.
2. Tap Lock screen.
3. Tap Contact info for lost phone.
4. Enter the desired information in the field provided and tap SAVE.

Lock Timer

Choose the amount of time before the screen automatically locks after the screen has timed-out.

1. Tap ○ > Tools 🛠️ > Settings 🧑‍💻 > Display tab.
2. Tap Lock screen > Lock timer.
3. Tap the desired time.

Power Key Instantly Locks

Allows you to instantly lock the screen when you press the Power/Lock Button.

1. Tap ○ > Tools 🛠️ > Settings 🧑‍💻 > Display tab.
2. Tap Lock screen.
3. Tap Power key instantly locks to turn on the feature.
Theme
Choose the desired theme.

1. Tap ⬇️ > Tools 📊 > Settings ⚙️ > Display tab.
2. Tap Theme.

Home Touch Buttons
Configure options for your home touch buttons.

To select the combination of your home touch buttons:

1. Tap ⬇️ > Tools 📊 > Settings ⚙️ > Display tab.
2. Tap Home touch buttons > Button combination.
3. Drag the icons to rearrange the Home touch buttons.

To select the color of your home touch buttons:

1. Tap ⬇️ > Tools 📊 > Settings ⚙️ > Display tab.
2. Tap Home touch buttons > Color.
3. Tap the desired color theme from the list.

Font Type
Choose the desired font type.

1. Tap ⬇️ > Tools 📊 > Settings ⚙️ > Display tab.
2. Tap Font type.
3. Tap a desired font type.

Font Size
Choose the desired font size.

1. Tap ⬇️ > Tools 📊 > Settings ⚙️ > Display tab.
2. Tap Font size.
3. Tap a desired font size.

Bold Text
Choose whether the phone displays bold text.
1. Tap ☐ > Tools ☐ > Settings ☐ > Display tab.

2. Tap the Bold text switch ☐ to set the bold text.

**Brightness**

Adjust your screen’s contrast (brightness) to suit your surroundings.

1. Tap ☐ > Tools ☐ > Settings ☐ > Display tab.

2. Scroll down to Brightness and use the slider to set the brightness level.

**Tip:** For the best battery performance, use the dimmer levels. You can also set Auto to adjust brightness depending on the surrounding lighting.

**Comfort View**

Set to reduce the amount of blue light on screen to reduce eye strain.

1. Tap ☐ > Tools ☐ > Settings ☐ > Display tab.

2. Tap Comfort view.

3. Tap the switch to use comfort view and select the blue light filter.

**Auto-Rotate Screen**

Choose whether the phone automatically switches the orientation of the screen as you turn it sideways or even upside down.

1. Tap ☐ > Tools ☐ > Settings ☐ > Display tab.

2. Tap the Auto-rotate screen switch ☐ to automatically rotate the screen.

   – or –

   To disable the auto-rotate feature, tap the Auto-rotate screen switch ☐ again.

**Note:** Some applications on your phone do not support the Auto-rotate feature.

**Screen Timeout**

Select how long the display screen remains backlit after you touch the screen or press a key before the screen darkens.

1. Tap ☐ > Tools ☐ > Settings ☐ > Display tab.

2. Tap Screen timeout.

3. Select 15 sec, 30 sec, 1 min, 2 min, 5 min, 10 min, 15 min, or Keep screen turned on.
Note: Long backlight settings reduce the battery’s talk and standby times. For the best battery performance, use the shortest convenient timeout.

More
The More settings menu allows you to adjust additional display settings.

Display Size
Set the items on the screen to a size that is easy for you to see. Some items may change position.

KnockON
Turn on or off the screen by tapping the screen twice.

Screen Saver
Screensaver will be on when the phone is sleeping while docked and/or charging.

Mini View
Turn on this menu to shrink the screen for use with one hand by swiping left or right across the Home touch buttons.

Motion Sensor Calibration
Improve the accuracy of the tilt and speed of the sensor.
General Settings

The following topics detail your phone’s general settings, including Language & keyboard, Location, Accounts & sync, and more.

General Settings Overview

You can set the following options in the General settings menu:

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Language &amp; keyboard</td>
<td>Set the language and keyboard type.</td>
</tr>
<tr>
<td>Location</td>
<td>Enable location service.</td>
</tr>
<tr>
<td>Accounts &amp; sync</td>
<td>Manage and sync your accounts.</td>
</tr>
<tr>
<td>Accessibility</td>
<td>Configure any accessibility plug-ins you have installed on your phone.</td>
</tr>
<tr>
<td>Shortcut keys</td>
<td>Select whether to enable shortcut keys feature using the <strong>Power/Lock Button</strong> and <strong>Volume Buttons</strong>.</td>
</tr>
<tr>
<td>Google services</td>
<td>Use Google Settings to manage your Google apps and account settings.</td>
</tr>
<tr>
<td>Fingerprints &amp; security</td>
<td>Use the Fingerprints &amp; security settings to help secure your phone and its data.</td>
</tr>
<tr>
<td>Pen</td>
<td>Use the Pen settings to configure options for when the pen is removed.</td>
</tr>
<tr>
<td>Date &amp; time</td>
<td>Set your preferences for how the date and time is displayed. You can also select a time zone.</td>
</tr>
<tr>
<td>Storage</td>
<td>Monitor the used and available internal memory and SD card (if available). You can also mount/unmount the SD card and erase its contents.</td>
</tr>
<tr>
<td>Battery &amp; power saving</td>
<td>Show any battery information and configure options.</td>
</tr>
<tr>
<td>Memory</td>
<td>Monitor the memory used on average and the memory used by apps in the device.</td>
</tr>
<tr>
<td>System updates</td>
<td>From time to time, updates may become available for your phone. You can download and apply updates through the Settings menu.</td>
</tr>
<tr>
<td>Apps</td>
<td>View details about the applications installed on your phone, manage their data, force them to stop, and set whether you want to permit installation of applications that you obtain from websites and email.</td>
</tr>
</tbody>
</table>
### Access General Settings

1. Tap > Tools > Settings.
2. Tap General tab.
3. Set your general options.
   - Your general settings are saved and applied.

### Language & Keyboard

Your phone’s Language & keyboard settings let you select a language for the device's screens and menus, as well as manage a personal user dictionary. The keyboard settings let you select a preferred input method, control keyboard settings, and more.

#### Language

You can choose to display your device's on-screen menus in multiple languages.

1. Tap > Tools > Settings > General tab > Language & keyboard > Language.
2. Select a language from the list.

#### Keyboard & Input Methods

Shows the current keyboard type and the available input methods. Tap the options to configure each keyboard’s settings.

#### Text-to-Speech Output

Tap to set the preferred engine or general settings for text-to-speech output.

#### Pointer Speed

Adjust the pointer speed.

#### Reverse Buttons

Reverse the mouse buttons to use the primary button on the right side.

### Location

The Location settings menu allows you to enable location service. Your phone determines your approximate location using GPS, Wi-Fi and mobile networks.
Tap > Tools > Settings > General tab > Location.

- **Mode**: Set the location mode as **High accuracy (GPS and networks)**, **Battery saving (Networks only)**, or **Device sensors only (GPS only)**.

- **RECENT LOCATION REQUEST**: View apps that recently requested location information.

- **Low power location estimation**: Estimate the device location by using low power consumption.

- **Google Location History**: Permit Google services to collect your location information.

### Accounts & Sync

Use the Accounts & sync settings menu to add, remove, and manage your Google and other supported accounts. You also use these settings to control how and whether all applications send, receive, and sync data on their own schedules and whether all applications can synchronize user data automatically. Gmail, Calendar, and other applications may also have their own settings to control how they synchronize data; see the sections on those applications for details.

1. Tap > Tools > Settings > General tab.
2. Tap Accounts & sync.
   - Tap **ADD ACCOUNT** to add new account.
   - Tap **Auto-sync data** to automatically sync your account data.

### Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

**Note**: Requires additional plug-ins to become selectable.

### Vision

The Vision setting allows you to configure the visual options.

1. Tap > Tools > Settings > General tab > Accessibility > Vision.
2. Set the following options:
   - **TalkBack**: Tap the TalkBack switch to turn it on. Tap **Settings** at the bottom of the screen to adjust the TalkBack settings. When TalkBack is turned on, the touchscreen settings require the user to first tap an item they wish to select, and then double tap the item again in order to access this feature.
   - **Voice notifications**: Use automatic spoken alerts for incoming calls and messages.
   - **Font size**: Tap to set the size of the text.
   - **Bold text**: Tap to set bold text.
• **Display size**: Set the items on the screen to a size that is easy for you to see. Some items may change position.

• **Touch zoom**: Zoom in or out by triple tapping the screen.

• **Window zoom**: Zoom in or out within a window and invert the color.

• **Large mouse pointer**: Magnify the mouse pointer.

• **High contrast screen**: Turn the background color into black for a high contrast screen.

• **Screen color inversion**: Tap to invert the colors of the screen and content.

• **Screen color adjustment**: Set the color contrast for better screen viewing.

• **Grayscale**: Tap to set grayscale screen.

• **End calls with the Power key**: Tap so that you can end voice calls by pressing the Power/Lock Button. When this option is enabled, pressing the **Power/Lock Button** during a call does not lock the screen.

**Hearing**

The Hearing setting allows you to configure hearing options.

1. Tap ○ > **Tools** ☂ > **Settings** ☂ > **General** tab > **Accessibility** > **Hearing**.

2. Set your preferred options.

  • **Captions**: Customize caption settings for those with hearing impairments.

  • **All notification LED**: Blink the LED light for all app notifications and keep it on when charging.

  • **Flash alerts**: The flash will blink for incoming calls and notifications.

  • **Turn off all sounds**: Activate to turn off all sounds.

  • **Audio type**: Tap to change the sound to **Mono** or **Stereo**.

  • **Sound balance**: To manually adjust the sound direction.

**Motor & Cognition**

The Motor & cognition setting allows you to configure physical and motor options.

1. Tap ○ > **Tools** ☂ > **Settings** ☂ > **General** tab > **Accessibility** > **Motor & cognition**.

2. Set your preferred options.

  • **Touch assistant**: Provide a touch board with easy use for general buttons or gestures to access in short. Tap the Touch assistant icon ☂ to access the **Power Button, Home**
Button, Volume Down Button, Volume Up Button, and the Next button (Screen capture, Accessibility, Pinch).

- **Touch input**: Enter text by touching and holding the screen or modify it by simply touching the screen.

- **Physical keyboard**: Customize the keyboard settings.

- **Auto mouse click**: Automatically click the mouse pointer in case of no movement.

- **Touch and hold for calls**: Answer or decline calls by touching and holding the call button instead of dragging it.

- **Screen timeout**: Turn off the screen automatically when the device is left idle for a specified period of time.

- **Touch control areas**: Limit the touch area so that only a particular portion of the screen can be controlled by touch input.

**General**

The General settings allows you to configure general system options.

1. Tap > Tools > Settings > General tab > Accessibility.

2. Set your preferred options.

   - **Accessibility features shortcut**: Sets quick, easy access to selected features when you triple-tap the Home Key.

   - **Persistent notification**: Tap the switch to turn it on. Alerts sound repeatedly when there are unread notifications for certain apps.

   - **Auto-rotate screen**: Tap to allow the device to rotate the screen depending on the device orientation (portrait or landscape).

**Services**

The Services setting allows you to configure the service option.

1. Tap > Tools > Settings > General tab > Accessibility.

2. Tap **Switch Access** to control your device using configurable key combinations.

**Shortcut Keys**

Shortcut keys provide quick access to apps using the Power/Lock Button and Volume Buttons. If you want to disable a shortcut key feature, tap the switch to turn on/off.
Power

You can take selfies or screenshots using the fingerprint sensor in the Power/Lock Button.

1. Tap > Tools > Settings > General tab > Shortcut keys.
2. Tap each switch to enable/disable the feature.
   - Take a selfie in Camera: When the front camera is on, place your finger on the Power/Lock Button.
   - Take a screenshot: To take a screenshot, tap the Power/Lock Button once, then immediately press and hold it after.

Volume

You can quickly open Capture+ or Camera by pressing the Volume Buttons twice when the screen is off or locked.

1. Tap > Tools > Settings > General tab > Shortcut keys.
2. Tap Open Capture+/Camera switch to enable/disable the feature.
   - Capture+: Press the Volume Up Button twice.
   - Camera: Press the Volume Down Button twice.

Google Services

Use Google Services to manage your Google apps and account settings.

- Tap > Tools > Settings > General tab > Google services.

Fingerprints & Security

Use the Fingerprints & security settings to help secure your phone and its data.

- Tap > Tools > Settings > General tab > Fingerprints & security.

Fingerprints

Use your fingerprint to unlock the screen or content.

Content Lock

Select lock types to lock files in the QuickMemo+ app.

Encrypt SD Card

Encrypt SD card storage and keep data unavailable for other devices.
Secure Start-up

When you power on your device, you will be required to enter your screen lock.

Password Typing Visible

Enable to briefly show each character of passwords as you enter them so that you can see what you enter.

Phone Administrators

Allows you to view or deactivate device administrators.

Unknown Sources

Allows installation of non-Play Store applications.

Credential Protection

Displays the storage type for credentials.

Certificate Management

Allows you to manage the certificate.

Trust Agents

View or deactivate Trust agents.

Screen Pin

This feature allows you to lock your device so that the current user can only access the pinned app. This is useful for users with children.

Usage Access

Allows you to set access to App usage.

Pen

Use the Pen settings to configure options for when the stylus pen is removed from its slot.

- Tap Settings > General tab > Pen.

Open When Pen is Removed

Allows you to select which feature will automatically start when the pen is removed from the device. Choose from None, Pen Pop, and Pop Memo.

Pen Pop Shortcut

Allows you to designate an app you can access as a shortcut from the Pen Pop options icons.
**Screen-off Memo**
Enable this option to allow you to create notes when the screen is off and you remove the pen.

**Pen Detection**
Enable this option to be notified by sound and/or vibration when the pen is removed or inserted.

**Pen Keeper**
Enable this option to be reminded to replace the pen. You'll receive an audio and/or visual notification when the device is moved with the screen off and the pen removed.

**Date & Time**
Set your preferences for how the date and time is displayed. You can also select a time zone.

- Tap > Tools > Settings > General tab > Date & time.

**Storage**
The Storage menu lets you monitor the used and available internal memory and SD card (if available). You can also mount/unmount the SD card and erase its contents.

- Tap > Tools > Settings > General tab > Storage.

**Battery & Power Saving**
The Battery menu lets you show any battery information and configure options.

1. Tap > Tools > Settings > General tab.
2. Tap Battery & power saving.
   - Tap Battery usage to display the apps that use the most battery power.
   - Tap Battery percentage on status bar to display the battery percentage indicator on the status bar.
   - Tap Battery saver to set the Battery saver feature on or off and select which functions are changed when the feature is activated.

**Memory**
You can monitor the memory used on average and the memory used by apps in the device.

- Tap > Tools > Settings > General tab > Memory.
System Updates
From time to time, updates may become available for your phone. You can download and apply updates through the Settings menu.

- Tap > Tools > Settings > General tab > System updates.

Apps
The Apps settings menu lets you view details about the applications installed on your phone, manage their data, force them to stop, and set whether you want to permit installation of applications that you obtain from websites and email.

To view details about your applications:

1. Tap > Tools > Settings > General tab > Apps.
2. Tap the desired app to view its information.

To force applications to stop:

1. Tap > Tools > Settings > General tab > Apps.
2. Find the application to force stop and tap the application.
3. Tap Force stop.
4. Read the disclaimer and tap OK.

To uninstall a downloaded application:

1. Tap > Tools > Settings > General tab > Apps.
2. Find the application you want to uninstall and tap it.
3. Tap Uninstall.
4. Read the disclaimer and tap OK.

Backup & Reset
The privacy settings on your device allow you to back-up your data, automatically restore data, and erase all the data on your phone.

- Tap > Tools > Settings > General tab > Backup & reset.

LG Backup
Backs up all information on the device and restores it in the event of data loss or replacement.
Back Up My Data

Allows you to back up app data, Wi-Fi passwords, and other settings to Google servers.

Backup Account

Allows you to choose an account to back up data.

Automatic Restore

When reinstalling an app, enabling this option restores backed up settings and data.

Network Settings Reset

Reset all network settings.

Factory Data Reset

Resetting the phone restores all the factory defaults, including personal data from phone storage, information about your Google Account, any other accounts, your system and application settings, and any downloaded applications. After resetting the phone, the next time you turn on the phone, you’re prompted to reenter the same kind of information as when you first started the phone. See Activation and Service.

1. Tap > Tools > Settings > General tab > Backup & reset.
2. If you are certain that you would like to restore all factory settings, tap Factory data reset.
3. Tap RESET PHONE.
4. Enter your unlock sequence if you have configured one, then tap Delete all and RESET to confirm.

About Phone

The About Phone menu displays information such as the network, battery, hardware, and software.

1. Tap > Tools > Settings > General tab > About phone.
2. Tap the desired menu.

About Phone Overview

The following About Phone items may be reviewed or set:

<table>
<thead>
<tr>
<th>About Phone Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone name</td>
<td>Change the name of your device.</td>
</tr>
<tr>
<td>Update Center</td>
<td>Check updates for apps provided by LG Electronics.</td>
</tr>
<tr>
<td><strong>Network</strong></td>
<td>Check network information such as the signal power, IP address and etc.</td>
</tr>
<tr>
<td>------------------</td>
<td>------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Status</strong></td>
<td>Check your phone’s status such as your phone number, MEID/IMEI and etc.</td>
</tr>
<tr>
<td><strong>Battery</strong></td>
<td>Check your battery status, level and usage.</td>
</tr>
<tr>
<td><strong>Hardware info</strong></td>
<td>Check your hardware information such as the model number, hardware version and etc.</td>
</tr>
<tr>
<td><strong>Software info</strong></td>
<td>Check your software information such as the Android version, software version and etc.</td>
</tr>
<tr>
<td><strong>Legal info</strong></td>
<td>Review various types of important legal information for LG software, open source licenses, Google and etc.</td>
</tr>
<tr>
<td><strong>Patent information</strong></td>
<td>Check patent information for this model.</td>
</tr>
</tbody>
</table>
The following set of topics will cover phone specifications and how to contact Virgin and manage your wireless service.
For Assistance

The following topics address areas of support for your phone, including troubleshooting, account information, and customer service contact information.

Troubleshooting

Check the questions and answers below for troubleshooting solutions for common phone issues.

Check Here First

**Issue**: Phone freezes/operation is unstable.

**Answer**: Turn the phone on again. If you are unable to turn the phone off, remove and replace the Battery, and then turn the phone on again. Data that was being edited is erased after your phone is powered on again.

**Issue**: Operation is unstable after a new application was installed.

**Answer**: The newly installed application may be the cause. Uninstall the application in Safe mode. See Uninstall an App. To turn the phone on in Safe mode:

- Press and hold the Power/Lock Button > touch and hold Power off, read the disclaimer for safe mode, and then tap **TURN ON**.

  - After turning the phone on in Safe mode, "Safe Mode" appears at lower left.
  - After restarting in Safe mode, your phone can be powered on as usual.
  - Before turning the phone on in Safe mode, it is recommended that you back up important data.
  - By powering the phone on in Safe mode, added widgets may be deleted.

**Issue**: Cannot use phone, mail, or Internet.

**Answer 1**: Check whether you are where signal is weak or out of service area.

**Answer 2**: Power the phone on again.

**Answer 3**: Is the phone in Airplane mode? To check that Airplane mode is canceled:

1. Tap > Tools > Settings > Networks tab.

2. Tap **Airplane mode** switch to turn the function off.

**Answer 4**: Is data communication disabled? To check that data communication is enabled:

1. Tap > Tools > Settings > Networks tab > Mobile data.
2. Tap the **Mobile data** switch 🎉 to turn it on.

**Answer 5:** Is a disabled access point set? To reset to initial settings:

1. Tap 🚦 > **Tools** 🌐 > **Settings** 🌐 > **Networks** tab > **More**.
2. Tap **Mobile networks** > **Access Point Names**.
3. Tap : > **Reset to default**.

**Issue:** Battery level goes down quickly.

**Answer:** Are you where signal is weak or have been out of service area for a long period? Calling where signal is weak or being out of service area uses a lot of Battery.

**Issue:** Cannot install applications.

**Answer:** Applications cannot be installed with only a little free space on the phone or SD card. To check free space, see **Storage**. Applications not supported by your phone cannot be installed.

**Issue:** Cannot unlock screen.

**Answer:** Power the phone on again. If you are unable to turn the phone off, remove and replace the Battery, and then power the phone on again. Data that was being edited is erased after the phone is powered on again.

### Virgin Mobile Account Information and Help

Find out about managing your account online and on your phone, buying additional minutes for your plan, and getting help.

For more information about your Virgin Mobile account, as well as other Virgin Mobile services, visit us at: virginmobileusa.com

**Manage Your Account**

Access information about your account. You can:

- Check your minutes.
- Add money (Top-Up).
- Changes plans.
- And more.

**From Your Phone**

Access your account from the special My Account app.

- Tap 🚦 > **My Account** 🌐
From Your Computer

- Log in with your phone number and account PIN at virginmobileusa.com.

Top-Up Your Account

Sign up for Auto Pay to keep your service working month after month. Or, you can buy Top-Up cards at thousands of retailers and add money to your account from your phone or by logging in at virginmobileusa.com.

Auto Pay

Auto Pay is the easiest way to keep your service working. Once you register your credit card, debit card or PayPal account, you can set it to automatically pay your monthly plan. Then you can keep emailing, IMing, Tweeting with Twitter, surfing, and talking with no interruptions. Set up Auto Pay anytime by logging into My Account at virginmobileusa.com and adjusting your payment settings.

From Your Phone

- Tap > My Account

- or -

From home, tap Phone, Dial * 7 * 2 * 9 # .

Anti-Theft Guide

You can set up your device to prevent other people from using it if it’s been reset to factory settings without your permission. For example, if your device is lost, stolen, or wiped, only someone with your Google Account or screen lock information can use the device.

All you need to make sure your device is protected is:

- **Set a screen lock**: If your device is lost or stolen but you have a screen lock set, the device can’t be erased using the Settings menu unless your screen is unlocked.

- **Add your Google Account on your device**: If your device is wiped but you have your Google Account on it, the device can’t finish the setup process until your Google Account information is entered again.

After your device is protected, you’ll need to either unlock your screen or enter your Google Account password if you need to do a factory reset. This ensures that you or someone you trust is doing the reset.

**Note**: Do not forget your Google Account and password you had added to your device prior to performing a factory reset. If you can’t provide the account information during the setup process, you won’t be able to use the device at all after performing the factory reset.
Copyright Information

©2017 Virgin Mobile USA, L.P. All rights reserved. The Virgin Mobile name and signature and the Virgin Mobile name and logo are registered trademarks of Virgin Enterprises Ltd. and used under license by Virgin Mobile. Other marks are the property of their respective owners.

LG and the LG logo are registered trademarks of LG Corp. LG Stylo 3 is a trademark of LG Corp. Wi-Fi® and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance. Bluetooth® is a registered trademark of Bluetooth SIG, Inc. worldwide. Google is a trademark of Google Inc. microSD™ is a trademark of SanDisk. Other trademarks and trade names are those of their respective owners. Unless otherwise specified herein, all accessories referenced herein are sold separately. All features, functionality, and other product specifications are subject to change. Screen shots are simulated and subject to change.

**Note: Open Source Software**

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit [http://opensource.lge.com](http://opensource.lge.com). In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download. LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid for three (3) years from the date on which you purchased the product.
Index

4G LTE, 84
About Phone, 157
About the User Guide, 2
Accessibility, 150
Accounts & Sync, 150
Activation and Service, 21
Add a Bookmark, 85
Add a Contact, 60
Add a VPN Connection, 133
Add an Event to the Calendar, 110
Add Folders to the Home Screen, 52
Add Reminders in the Calendar, 111
Add Widgets to the Home Screen, 52
Additional Clock Features, 117
Airplane Mode, 31, 128
Answer Phone Calls, 56
Anti-Theft Guide, 162
Applications, 26
Apps, 138, 156
Archive Gmail Threads, 80
Auto-Rotate Screen, 146
Back Up Contacts, 73
Backup & Reset, 156
Basic Settings, 127
Basics, 24
Battery & Power Saving, 155
Battery Use, 5
Bluetooth, 93
Bluetooth Information, 93
Bluetooth Settings, 128
Bold Text, 145
Brightness, 146
Browser Settings, 86
Calculator, 116
Calendar Settings, 112
Call Emergency Numbers, 55
Call Forwarding, 65
Call from Call Logs, 59
Call Settings, 129
Call Settings Menu, 65
Call Using the Phone Dialer, 54
Call Waiting, 64
Caller ID Blocking, 64
Camera Overview, 99
Camera Settings, 109
Capture Screenshots, 26
Capture+, 119
Change the Wallpaper, 51
Charge the Battery, 9
Check Received Gmail Messages, 79
Chrome Browser, 85
Clock, 117
Comfort View, 146
Complete the Setup Screens, 22
Conference Calling, 64
Configure Visual Voicemail Settings, 62
Configure Wi-Fi Settings, 91
Connect to a Paired Bluetooth Device, 94
Connect to or Disconnect From a VPN, 133
Contacts Screen Layout, 71
Content Sharing, 96
Copyright Information, 163
Create a Goal in the Calendar, 111
Create a Google Account, 37
Create an Exchange Account, 38
Create and Send a Gmail Message, 79
Create Playlists in Google Play Music, 124
Customize the Home Screen, 51
Data Connection Status and Indicators, 85
Data Services General Information (4G LTE and 3G Networks), 84
Date & time, 155
Delete a Contact, 72
Delete Calendar Events, Reminders, or Goals, 112
Delete Gmail Threads, 81
Disconnect Wi-Fi, 91
Do Not Disturb, 137
Duo, 88
Edit a Contact, 72
Edit Calendar Events, Reminders, or Goals, 112
Edit Pictures, 105
Enable the Bluetooth Feature, 93
Enter Text, 32
Extended Home Screens, 48
Facebook, 87
Factory Reset Protection, 39
File Manager, 120
Find and Install an App, 40