Lenovo ZUK
Quick Start Guide

Market Name: Z1          Model: Z1221

Beijing SHENQI Technology Co., Ltd ("SHENQI")
A Lenovo Company
Front view

Note: Your phone may look a little bit different from the images in this guide. The images are for your reference only.
Back view

- Headset jack
- Rear camera
- Flashlight
- Speaker
- Microphone
- USB 3.0 Type-C port
- Anti-noise Microphone
Getting started

Installing the Nano-SIM card
A Nano-SIM card provided by your carrier is required in order to use cellular services.

CAUTION: Use standard Nano-SIM cards only. Inserting a modified card may cause the card to damage the card slot.

1. Insert the SIM eject tool that comes with your phone into the hole in the Nano-SIM card tray.
2. Pull out the card tray and position one or two Nano-SIM cards with the gold contacts facing down into the tray.
3. Insert the card tray back into the slot.

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<th>Press and hold the Power button until the screen lights up.</th>
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<td>Press and hold the Power button for a few seconds, then tap <strong>Power off</strong>.</td>
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<tr>
<td>Restart</td>
<td>Press and hold the Power button for a few seconds, then tap <strong>Reboot</strong>.</td>
</tr>
<tr>
<td></td>
<td>To force restart your phone, press and hold the Power button for about 10 seconds.</td>
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</table>
Charging the battery
Charge the battery by one of the following methods:

- Connect your phone to a power outlet using the cable and USB power adapter that come with your phone.
- Connect your phone to a computer using the cable that comes with your phone.

Taking screenshots
Press and hold the Power button and the volume down button at the same time to take a screenshot.
To view the screenshots, open the Gallery app and find the Screenshots album.

Downloading publications
To obtain the latest publications for your phone, go to http://support.lenovo.com and follow the instructions on the screen.
Service and support information

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the *Lenovo Limited Warranty* for a full explanation of Lenovo warranty terms. See “*Lenovo Limited Warranty* notice” later in this document for details on accessing the full warranty.

**Online technical support**

Online technical support is available during the lifetime of a product at http://www.lenovo.com/support.

**Telephone technical support**

Where applicable, you can get help and information from the Customer Support Center by telephone. Before contacting a Lenovo technical support representative, please have the following information available: model and serial number, the exact wording of any error message, and a description of the problem.

Your technical support representative might want to walk you through the problem while you are at your phone during the call.

**Worldwide Lenovo Support telephone list**

IMPORTANT: Telephone numbers are subject to change without notice. The most up-to-date telephone list for the Customer Support Center is always available at http://support.lenovo.com/supportphonelist.

The Customer Support Center phone number is subjected to change. For the latest phone number, go to the e-support website. If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.
Warranty information

Lenovo Limited Warranty notice
Read the full Lenovo Limited Warranty at http://support.lenovo.com/smartphone-llw. You can view the full warranty in a number of languages from this Web site. If you cannot view the full warranty either from the Web site or from your phone, contact your local Lenovo office or reseller to obtain a printed version of the full warranty.

IMPORTANT: Lenovo phone products do not have International Warranty Services.

Warranty period and type of warranty service

<table>
<thead>
<tr>
<th>Country or Region of Purchase</th>
<th>Warranty Period</th>
<th>Type of Warranty Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>India</td>
<td>Handset - 1 year</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Charger - 6 months</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Earphone - 6 months</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Embedded Battery (within the handset) – 1 year</td>
<td></td>
</tr>
<tr>
<td></td>
<td>or Removable Battery - 6 months</td>
<td></td>
</tr>
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Types of warranty service
1. Customer Replaceable Unit ("CRU") Service
2. On-site Service
3. Courier or Depot Service
4. Customer Carry-In Service
5. Mail-in Service
6. Customer Two-Way Mail-in Service
7. Product Exchange Service

For a full explanation of the types of warranty service, refer to the full warranty.
Safety, regulatory & handling information

This section contains important safety, regulatory and handling information for your phone. Complete information, including recycling and environmental information, is provided in the Regulatory Notice.

Reading first — regulatory information

Be sure to read the Regulatory Notice for your country or region before using the wireless devices contained in your Mobile Phone. To obtain a PDF version of the Regulatory Notice, see the “Downloading publications” section.

Operating temperature

Use your phone only in the temperature range of -10°C (14 °F) — 40°C (104°F) to avoid damage.

General battery notice

Batteries supplied by Lenovo for use with your phone have been tested for compatibility and should only be replaced with approved parts. Dispose of used batteries according to the instructions.

CAUTION:

- Risk of explosion if the battery is replaced with an incorrect type.
- Do not attempt to replace the internal rechargeable lithium ion battery. Contact Lenovo Support for factory replacement.

Charging

Lenovo is not responsible for the performance or safety of products not manufactured or approved by Lenovo. Use only Lenovo-approved ac adapters and batteries. Adapters shall be installed near the equipment and shall be easily accessible.

Preventing hearing damage

CAUTION: Excessive sound pressure from earphones and headphones can cause hearing loss.
Disposing according to local laws and regulations

When your phone reaches the end of its useful life, do not crush, incinerate, immerse in water, or dispose of the phone in any manner contrary to local laws and regulations. Some internal parts contain substances that can explode, leak, or have an adverse environmental effect if disposed of incorrectly.

Radio and Telecommunications Terminal Equipment Directive

Lenovo declares that this product is in compliance with:

- The essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive, 1999/5/EC
- All other relevant EU directives

Your phone is restricted to indoor use when operating in the 5.15 to 5.35 GHz frequency band.

The Declaration of Conformity information is located in the Regulatory Notice. To obtain a PDF version of the Regulatory Notice, see the “Downloading publications” section.

Important WEEE information
Your mobile phone is a radio transmitter and receiver. It meets the government’s requirements for exposure to radio waves. The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The India SAR limit for mobile phones is 1.6 W/kg averaged over 1 gram of tissue. Tests for SAR are conducted using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands.

The highest SAR value for your phone when tested for use at the head and body is outlined as follows:

<table>
<thead>
<tr>
<th>Position</th>
<th>The highest SAR value</th>
<th>Regulation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Head</td>
<td>0.460 W/kg</td>
<td>India 1g SAR Limit</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(1.6 W/kg)</td>
</tr>
<tr>
<td>Body-worn</td>
<td>0.733 W/kg</td>
<td></td>
</tr>
</tbody>
</table>

During use, the actual SAR values for this phone are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile phone is automatically decreased when full power is not needed for the call. The lower the power output of the phone, the lower its SAR value.

To meet RF exposure guidelines during body-worn operation, the phone must be positioned at least 1.5 cm away from your body.
Precautionary guidelines for mobile users

Mobile users are advised to take precautionary measures while using a mobile handset as:

1. Keep distance – Hold the cell phone away from body to the extent possible.
2. Use a headset (wired or Bluetooth) to keep the handset away from your head.
3. Do not press the phone handset against your head. Radio Frequency (RF) energy is inversely proportional to the square of the distance from the source -- being very close increases energy absorption much more.
4. Limit the length of mobile calls.
5. Use text as compared to voice wherever possible.
6. Put the cell phone on speaker mode.
7. If the radio signal is weak, a mobile phone will increase its transmission power. Find a strong signal and avoid movement – Use your phone where reception is good.
8. Metal & water are good conductors of radio waves so avoid using a mobile phone while wearing metal-framed glasses or having wet hair.
9. Let the call connect before putting the handset on your ear or start speaking and listening – A mobile phone first makes the communication at higher power and then reduces power to an adequate level. More power is radiated during call connecting time.
10. If you have a choice, use a landline (wired) phone, not a mobile phone.
11. When your phone is ON, don't carry it in chest/breast or pants pocket. When a mobile phone is ON, it automatically transmits at high power every one or two minutes to check (poll) the network.
12. Reduce mobile phone use by children as a younger person will likely have a longer lifetime exposure to radiation from cell phones.
13. People having active medical implants should preferably keep the cell phone at least 15 cm away from the implant.
Disposing according to local laws and regulations

When your phone reaches the end of its useful life, do not throw, incinerate, immerse in water, or dispose of the phone in any manner contrary to local laws and regulations. Some internal parts contain substances that may prove hazardous. Remove battery according to the instructions. Instructions.

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<th>Ratio of Operating Temperature</th>
<th>Max.</th>
<th>Min.</th>
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<td>0°C</td>
<td>-10°C</td>
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Turning on or turning off your phone

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Reset
Press and hold the Power button for a few seconds, then tap Reboot. You will be able to force restart your phone, press and hold the Power button for about 10 seconds.

Taking screenshots

Press and hold the Power button and the volume down button at the same time to take a screenshot. To view the screenshots, open the Gallery app and find the Screenshots album.

Downloading publications

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Charging the battery

Change the battery by one of the following methods:

• Connect your phone to a power outlet using the cable and USB power adapter that come with your phone.
• Connect your phone to a computer using the cable that comes with your phone.

Service and support information

The warranty is in effect only during the warranty periods, and service is available only at the Lenovo facility or a Lenovo-authorized service provider that is identified to you as being able to provide warranty service. If you request service, you must provide a dated purchase receipt or other proof of purchase showing that the phone being serviced is under warranty.

Service and support are available throughout the warranty period. For service or support, contact your local Lenovo office or reseller to obtain a reference number. With the reference number, call your local Lenovo office or reseller. You should also have your phone's serial number ready when you call.

To force a soft reset, press and hold the Power button for about 10 seconds. Press and hold the Power button for a few seconds, then tap Reboot. You will be able to force restart your phone, press and hold the Power button for about 10 seconds.

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