Lenovo A

Quick Start Guide

Lenovo A1000m

English/Français
Reading first — regulatory information

Be sure to read the Regulatory Notice for your country or region before using the wireless devices contained in your Lenovo Mobile Phone. To obtain a PDF version of the Regulatory Notice, see the “Downloading publications” section.

Getting support

To get support on network service and billing, contact your wireless network operator. To learn how to use your smartphone and view its technical specifications, go to http://support.lenovo.com.

Downloading publications

To obtain the latest smartphone manuals, go to:
http://support.lenovo.com

Accessing your User Guide


Legal notices

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First glance

1 Front-facing camera  2 Receiver  3 Volume buttons
4 On/Off button  5 Touch screen  6 Back button
7 Home button  8 Multitask button  9 Microphone
10 Headset connector  11 Micro USB connector  12 Rear-facing camera
13 Flash  14 Speaker
Preparing your smartphone

You must insert the (U)SIM card provided by your carrier to use cellular services. Set up your smartphone as shown.

Step 1. Open the back cover.

Step 2. Insert the (U)SIM card and the microSD card.

Tip:

- **Single SIM**
  - Insert the (U)SIM card into SIM slot.

- **Dual SIM**
  - Insert the (U)SIM cards into SIM1 slot and SIM2 slot.

Step 3. Install the battery.

  a. Align the battery connectors on the battery with the pins in the battery compartment.
  b. Push the battery down into place.

Step 4. Install the back cover.

Always turn off your smartphone first before you insert or remove a (U)SIM card. Insert or remove a (U)SIM card with your smartphone on may damage your (U)SIM card or smartphone permanently.
Charging the battery

Charge the battery as shown.

Method 1. Connect your smartphone to a power outlet using the cable and USB power adapter that come with your smartphone.

Method 2. Connect your smartphone to a computer using the cable that comes with your smartphone.

💡 Low battery power  ⚡️ Fully charged  🇪🇺 Charging

Turning on or turning off your smartphone

**Turn on**: Press and hold the On/Off button until the Lenovo logo appears.

**Turn off**: Press and hold the On/Off button for a few seconds, then tap **Power off**.

🔍 Your smartphone has a rechargeable battery. For more information about battery safety, see the “Rechargeable battery notice” section.
Important safety and handling information

This section contains important safety and handling information for Lenovo smartphones. Additional safety and handling information is provided in the User Guide. See the “Accessing your User Guide” section for details.

Operating temperature
Use the Lenovo Phone only in the temperature range of -10°C (14 °F) — 35°C (95 °F) to avoid damage.

Plastic bag notice
DANGER: Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

General battery notice
Batteries supplied by Lenovo for use with your product have been tested for compatibility and should only be replaced with approved parts. Risk of explosion if the battery is replaced with an incorrect type. Dispose of used batteries according to the instructions.

Rechargeable battery notice
CAUTION: Risk of explosion if the battery is replaced with an incorrect type.

When replacing the lithium battery, use only the same or an equivalent type that is recommended by the manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. Dispose of used batteries according to the instructions.

Do not:
● Throw or immerse into water
● Heat to more than 100°C (212 °F)
● Repair or disassemble

Built-in rechargeable battery notice
CAUTION: Do not attempt to replace the internal rechargeable lithium ion battery. Contact Lenovo Support for factory replacement.

Charging
Lenovo is not responsible for the performance or safety of products not manufactured or approved by Lenovo. Use only approved Lenovo adapters and batteries. Adapter shall be installed near the equipment and shall be easily accessible.

Preventing hearing damage
To prevent possible hearing damage when using headsets, earphones, or earbuds with this device, do not listen at high volume levels for long periods.

Disposing according to local laws and regulations
When the Lenovo Phone reaches the end of its useful life, do not crush, incinerate, immerse in water, or dispose of the Lenovo Phone in any manner contrary to local laws and regulations. Some internal parts contain substances that can explode, leak, or have an adverse environmental effect if disposed of incorrectly. See “Recycling and environmental information” for additional information.
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Service, support, and warranty information

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the Lenovo Limited Warranty for a full explanation of Lenovo warranty terms.

Online technical support

Online technical support is available during the lifetime of a product at: http://www.lenovo.com/support

Telephone technical support

Where applicable, you can get help and information from the Customer Support Center by telephone. Before contacting a Lenovo technical support representative, please have the following information available: model and serial number, the exact wording of any error message, and a description of the problem.

Your technical support representative might want to walk you through the problem while you are at your phone during the call.

Worldwide Lenovo Support telephone list

IMPORTANT: Telephone numbers are subject to change without notice. The most up-to-date telephone list for the Customer Support Center is always available at: http://support.lenovo.com/supportphonelist

The Customer Support Center phone number is subject to change. For the latest phone number, go to the e-support website. If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.

Lenovo Limited Warranty (LLW) notice

Read the full LLW at http://support.lenovo.com/smartphone-llw. You can view the LLW in a number of languages from this Web site. If you cannot view the LLW either from the Web site or from your phone, contact your local Lenovo office or reseller to obtain a printed version of the full LLW.

IMPORTANT: Lenovo Smartphone Products do not have International Warranty Services.
Recycling and environmental information

General recycling statement
Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to http://www.lenovo.com/recycling.

Important battery and WEEE information

Batteries and electrical and electronic equipment marked with the symbol of a crossed-out wheeled bin may not be disposed as unsorted municipal waste. Batteries and waste of electrical and electronic equipment (WEEE) shall be treated separately using the collection framework available to customers for the return, recycling, and treatment of batteries and WEEE. When possible, remove and isolate batteries from WEEE prior to placing WEEE in the waste collection stream. Batteries are to be collected separately using the framework available for the return, recycling, and treatment of batteries and accumulators. Country-specific information is available at: http://www.lenovo.com/recycling

Recycling information for India

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Important battery and WEEE information

Recycling information for India

Recycling and disposal information for India is available at:

Recycling information for the European Union

Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive.

In accordance with the European Directive 2006/66/EC, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The label on the battery may also include a chemical symbol for the metal concerned in the battery (Pb for lead, Hg for mercury, and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances. For proper collection and treatment, go to:
http://www.lenovo.com/recycling

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Preventing hearing damage

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Restriction of Hazardous Substances Directive (RoHS)

European Union

India
RoHS compliant as per E-Waste (Management & Handling) Rules, 2011.

Vietnam

Ukraine
Цим підтверджуємо, що продукція Леново відповідає вимогам нормативних актів України, які обмежують вміст небезпечних речовин

Turkey
The Lenovo product meets the requirements of the Republic of Turkey Directive on the Restriction of the Use of Certain Hazardous Substances in Waste Electrical and Electronic Equipment (WEEE). Türkiye AEEE Yönetmeliğine Uygundur.

Türkiye AEEE Yönetmeliğine Uygundur.
Bu Lenovo ürünü, T.C. Çevre ve Orman Bakanlığı’nın “Atık Elektrikli ve Elektronik Eşya Bazı Zararlı Maddelerin Kullanımının Sınırlandırılmasına Dair Yönetmelik (AEEE)” direktiflerine uygundur.
AEEE Yönetmeliğine Uygundur.
European Union compliance statement

European Union conformity
EU contact: Lenovo, Einsteinova 21, 851 01 Bratislava, Slovakia

CE 2200

Compliance with the R&TTE Directive
This product is in compliance with the essential requirements and other relevant provisions of the EU Council Radio and Telecommunications Terminal Equipment (R&TTE) Directive, 1999/5/EC. The Declaration of Conformity information is located in the Regulatory Notices, which you can download from the Lenovo Support Web site. See “Downloading publications” in this document for additional information.

Specific Absorption Rate information

This mobile device meets the government’s requirements for exposure to radio waves. Your mobile device is a radio transmitter and receiver. The exposure standard for mobile devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands.

The highest SAR value for your Lenovo device when tested for use at the head and body is outlined as follows:

<table>
<thead>
<tr>
<th>Position</th>
<th>The highest SAR value</th>
<th>Regulation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Head</td>
<td>0.575</td>
<td>Europe 10g SAR Limit (2.0 W/kg)</td>
</tr>
<tr>
<td>Body-worn</td>
<td>1.18</td>
<td>Europe 10g SAR Limit (2.0 W/kg)</td>
</tr>
</tbody>
</table>

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile devices is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

To meet RF exposure guidelines during body-worn operation, the device must be positioned at least 0.5 cm away from your body.
Français

Lisez attentivement ce guide avant d'utiliser votre smartphone.

À lire en premier – Informations réglementaires
Lisez attentivement le document *Notice relative à la réglementation* spécifique à votre pays ou votre région avant d'utiliser les périphériques sans fil fournis avec votre téléphone mobile Lenovo. Pour obtenir une version PDF de la *Notice relative à la réglementation*, consultez la section « Téléchargement de publications ».

Assistance
Pour obtenir des informations sur les services réseau et la facturation, contactez votre opérateur de réseau sans fil. Pour apprendre à utiliser votre smartphone et consulter ses caractéristiques techniques, allez sur http://support.lenovo.com.

Téléchargement de publications
Pour obtenir le manuel le plus récent de votre smartphone, visitez http://support.lenovo.com

Accès au Guide de l’utilisateur

Mentions légales
Lenovo et le logo Lenovo sont des marques déposées de Lenovo aux États-Unis, et/ou dans d'autres pays. Les autres noms de société, de produit ou de service sont des marques ou des marques de service d'autres sociétés.
Sommaire

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Chargement de la batterie .............................................................................................. 3
Cette section contient des consignes de sécurité et de manipulation importantes qui s’appliquent aux smartphones Lenovo. Des consignes supplémentaires de sécurité et de manipulation sont fournies dans le Guide de l’utilisateur. Pour de plus amples informations, consultez la section « Accéder à votre Guide d’utilisation ».

**Température de fonctionnement**
Pour éviter de l’endommager, utilisez le téléphone Lenovo uniquement dans un environnement où la température est comprise entre -10°C (14°F) et 35°C (95°F).

**Consigne relative aux sacs plastiques**
DANGER : les sacs plastiques peuvent être dangereux. Tenez-les à l’écart des bébés et des enfants afin d’éviter tout risque de suffocation.

**Remarque générale sur la batterie**
Les batteries fournies par Lenovo à des fins d’utilisation avec votre produit ont été testées et reconnues compatibles et doivent être remplacées uniquement par des pièces homologuées. Il existe un risque d’explosion si la batterie est remplacée par un modèle non compatible. Conformez-vous aux instructions avant de mettre les batteries usagées au rebut.

**Consigne relative à la batterie rechargeable**
ATTENTION : il existe un risque d’explosion si la batterie est remplacée par un modèle non compatible.

Remplacez la batterie au lithium usagée par une batterie de type identique ou de type équivalent selon les recommandations du fabricant. La batterie contient du lithium et peut exploser en cas de mauvaise utilisation, de mauvaise manipulation ou de mise au rebut inappropriée. Conformez-vous aux instructions avant de mettre les batteries usagées au rebut.

Ne pas :
- la jeter à l’eau
- l’exposer à une température supérieure à 100°C (212°F)
- chercher à la réparer ou à la démonter

**Consignes relatives aux batteries rechargeables intégrées**
ATTENTION : ne tentez pas de remplacer la batterie interne au lithium-ion rechargeable. Pour effectuer un remplacement en usine, contactez le support Lenovo.

**En charge**
Lenovo n’est pas responsable des performances ou de la sécurité des produits non fabriqués ou non reconnus par Lenovo. Utilisez uniquement des batteries et des adaptateurs CA approuvés par Lenovo. L’adaptateur doit se trouver près du produit et doit être facilement accessible.

**Empêcher les lésions auditives**
Pour éviter toute lésion auditive, n’utilisez pas les écouteurs ou le casque d’écoute à des volumes sonores élevés pendant de longues périodes.

**Mise au rebut des éléments en respectant les lois et réglementations du pays**
Lorsque le téléphone Lenovo a atteint la fin de sa durée de vie utile, ne pas l’écraser, l’incinérer, le jeter dans l’eau ou vous en débarrasser d’une façon qui pourrait aller à l’encontre des lois et des réglementations locales. Certains composants internes contiennent des substances susceptibles d’exploser, de se disperser ou de nuire à l’environnement s’ils ne sont pas mis au rebut comme il se doit. Pour plus d’informations, reportez-vous à la section « Informations relatives au recyclage et à l’environnement ».
Préparation de votre smartphone

Pour utiliser les services cellulaires, vous devez insérer la carte (U)SIM fournie par votre opérateur. Assemblez votre smartphone comme illustré.

Étape 1. Ouvrez le couvercle arrière.

Étape 2. Insérez la carte (U)SIM et la carte microSD.

Conseil :

**SIM unique**
Insérez la carte (U)SIM dans la fente pour carte SIM.

**Double SIM**
Insérez les cartes (U)SIM dans les emplacements SIM1 et SIM2.

Étape 3. Installez la batterie.

a. Alignez les connecteurs de la batterie avec les broches situées dans le compartiment de batterie.

b. Enfoncez la batterie pour l’insérer.

Étape 4. Installez le couvercle arrière.

Éteignez toujours votre smartphone avant d’insérer ou de retirer une carte (U)SIM. L’insertion ou le retrait d’une carte (U)SIM alors que votre smartphone est sous tension risque d’endommager irrémédiablement la carte (U)SIM ou le smartphone.
Chargement de la batterie

Chargez la batterie comme suit :

Méthode 1. Connectez votre smartphone à une prise d'alimentation à l'aide du câble et de l'adaptateur USB fournis avec votre smartphone.

Méthode 2. Connectez votre smartphone à un ordinateur à l'aide du câble fourni avec votre smartphone.

Mise sous tension ou hors tension de votre smartphone

**Mise sous tension** : maintenez le bouton Marche/Arrêt enfoncé jusqu'à ce que le logo Lenovo s'affiche.

**Mise hors tension** : maintenez le bouton Marche/Arrêt enfoncé pendant quelques secondes, puis appuyez sur Éteindre.

Votre smartphone dispose d'une batterie rechargeable. Pour de plus amples informations sur la manière d'utiliser la batterie en toute sécurité, consultez la section « Consignes relatives à la batterie rechargeable ». 