Clear and Simple Quick Start Guide

Getting to know your HTC Desire® 550

Phone setup

Insert the SIM and microSD™ card

1. With your phone off and facing down, open the slot cover with your thumb or finger.

2. To remove the tray, insert your fingernail in the small groove in the tray and then pull the tray out.

3. Place your SIM card into the upper SIM slot of the tray with the gold contacts facing up and the cut-off corner facing out.

4. When reinstalling the SIM tray make sure it is facing up so that the SIM card slot faces up. Slide the tray all the way into the slot.

5. To add an optional microSD™ card, insert your card into the bottom slot with the gold contacts facing up and towards the slot. Slide the card all the way in until it clicks into place.

6. Close the slot cover by sliding the plastic hinge into the side and press the cover until it clicks into place.

Navigating your phone

- Use your fingertip to lightly touch the screen.
- Use quick flicks of your finger on the touchscreen to swipe up, down, left, and right.
- To view recent apps, tap the App tray.
- To return to the previous screen, tap the Back® key.
- Tap the Home® key of any time to return to the main home screen.
- Tap and hold the Home® key to launch Google Now.
- Tap and hold the call Forward/Reverse key to bring up the keyboard.
- Tap the Notifications bar to access notifications.
- Tap and hold the applications key to access applications.
- To view recently used apps, tap the Recent apps button.
- To create a folder, tap and hold an icon and drag it on top of another icon.
- To rename a folder, tap it, tap the folder name, and tap the Folder rename field to bring up the keyboard.
- To move a widget, shortcut, or folder, tap and hold it and then drag it to a new location.
- To delete an item, tap and hold and then drag it to Remove all the top of the screen.
- To create a folder tap and hold an icon and drag it on top of another icon.
- To rename a folder tap it, tap the folder name, and tap the Folder rename field to bring up the keyboard.

Personalize

Customize home screens

1. From the home screen, press and hold a blank area to access customize options.
2. Choose what you want to customize, such as your home screen wallpaper, theme, and widgets.

You can also take personalization even further by using Themes in the App tray.

Organize home screens

To move a widget, shortcut, or folder, tap and hold it and then drag it to a new location.

To delete an item, tap and hold and then drag it to Remove all the top of the screen.

To create a folder tap and hold an icon and drag it on top of another icon.

To rename a folder tap it, tap the folder name, and tap the Folder rename field to bring up the keyboard.

Calls and voicemail

Make a call

1. From the home screen, tap Phone.
2. Select an option to make a call.

- Phone: Manually enter a telephone number.
- Call History: Swipe right to return to call history.
- Favorites: Swipe left to call favorite contacts.
- People: Call people in your address book.
- Groups: View people organized by category.

Check voicemail

1. From the home screen, tap Phone.
2. Press and hold the number 1 key on the keypad.
3. Or tap Visual Voicemail from the home screen to see who has left you a voicemail.

Use call waiting

Answer a call when you are on an existing call.

1. While on a call, you’ll hear a tone if another call comes in.
2. Tap Answer to accept the second call and put the first call on hold.
3. To switch between the calls, tap a call on the screen.

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Send a text message
1. From the home screen, tap (Messages)
2. Tap (Compose)
3. Enter a contact name or mobile number in the To field, or tap (Attach) to choose from your contacts.
4. Tap the add text field and enter your text.
5. Tap .

Send a picture message
1. Follow steps 1 - 4 above.
2. Tap (Attach) and then choose an attachment type.
3. Select or browse for the item to attach.
4. Tap  .

Email
Email setup
1. From the home screen, tap (App tray) and then (Mail)
2. Select an email provider.
3. Enter the email address and password, and then tap Next.
4. Follow the onscreen instructions, and then tap Finish.

Your email will begin to synchronize with your phone.

Send an email
1. Follow steps 1 - 4 above.
2. Tap (Compose) and then choose an attachment type.
3. Select or browse for the item to attach.
4. Tap  .

Cricket services
These services make using Cricket even better and easier!

My Cricket: Access billing, make a quick payment, view usage and access support from the palm of your hand.

Cricket Visual Voicemail: Quickly view, access and play back your visual messages. Easily save important numbers to your favorites list and respond to messages by calling back or texting.

Cricket Send with Google Play: Stream music, download your favorites to your phone and get customized playlists based on your preferences.

Apps on Google Play
Setup Google Play™
1. From the home screen, tap Play Store  
2. Enter your existing Google Account or create one following the steps on the screen.

Navigate Google Play
From Play Store, there are multiple ways to search for apps, games, and more.
1. Tap a category to browse popular apps, games, movies, and music organized by popularity or category.
2. Tap the Google Play tab and search the Play Store for a specific game or app.
3. Tap, tap the app and follow instructions.

Once installed, you will see a notification in the Notifications panel.
Open the app from the notification or by locating the app in the App tray and then tapping Install.

Note: A payment method is required to purchase apps.

Take a picture
1. From the home screen, tap Camera  
2. Tap to take a picture.

Take a video
1. From the home screen, tap Camera  
2. Tap the video mode.
3. Tap the Record button to start recording and then tap to end recording.

View and send pictures
1. From the home screen, tap (App tray) and then Photos  
2. Tap a thumbnail to view it in full screen.
3. Tap Share to send via Bluetooth®, send by email, send as a message, or upload to a social network.

Note: Payment method is required to purchase apps.

* Data charges may apply.

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More info
Detailed support information, including device specifications and the full user manual, is available at: www.cricketwireless.com/support/devices

On the phone
• Check out the Help app for self-help in troubleshooting basic problems.
• Call Customer Care at 1-855-246-2461 or dial 611 from your phone.

Accessories
• See our full line of accessories. For more information go to www.cricketwireless.com/shop/accessories or visit your local Cricket store.

Camera and video

Please don’t text and drive.

Note: To set up your corporate email, contact your IT administrator.

Text and picture messaging