Get to Know Your Phone

Step 4. Charge Your Phone
Before turning on your phone, charge it fully.

1. Insert the USB cable into the USB/Charger Port and the other end into the power adapter. Plug the power adapter into an electrical outlet.

WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your phone and void the warranty.

Step 1. Remove the Back Cover
Insert your fingernail in the notch at the bottom of the phone and lift the cover off.

Optional: Insert the microSD Card
Insert the microSD™ card into the slot with the gold contacts facing down.

NOTE: The microSD card is sold separately.

Step 2. Insert the Battery
Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.

Step 3. Replace the Back Cover
Starting from the top, press the back cover against the back panel of the phone.

Continue pressing the sides of the back cover until it is firmly in place and there are no gaps.

About Your Phone

3.5 mm Headset Jack
Front Camera

Earpiece
Proximity Sensor

Power/Lock Button

USB/Charging Port

3.5 mm Headset Jack
Front Camera

Volume Button

Back Camera

LED Flash

Back Cover Notch

Setting Up Your Phone

Your phone comes with the SIM card pre-installed.

Step 1. Remove the Back Cover
Insert your fingernail in the notch at the bottom of the phone and lift the cover off.

Optional: Insert the microSD Card
Insert the microSD™ card into the slot with the gold contacts facing down.

NOTE: The microSD card is sold separately.

Step 2. Insert the Battery
Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.

Step 3. Replace the Back Cover
Starting from the top, press the back cover against the back panel of the phone.

Continue pressing the sides of the back cover until it is firmly in place and there are no gaps.

Para la versión en español, visite verizonwireless.com/support.
Your Wireless Device and Third Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, contact your service provider or phone retailer.

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Managing Your Account

My Verizon Mobile App
Manage your account, track your usage, edit account information, pay your bill and more.

International Travel
For features and rates when traveling outside the US, visit verizonwireless.com/international.

Customer Service
Call (800) 922-0204. Follow us @VZWSupport.

Using Your Phone

Turning Your Phone On/Off
To turn your phone on, press and hold the Power/Lock button until the phone vibrates.
To turn your phone off, press and hold the Power/Lock button for a few seconds, and then tap Power off.

Locking and Unlocking the Screen
To turn off your screen and prevent accidental key presses, press the Power/Lock button. The phone also automatically locks after it has been idle for some time.

Home Screen
After setting up your phone, you’ll see the Home screen.

Advanced Calling
You can make High-Definition Voice and Video Calls, and surf the web while you talk on the phone, when you add Advanced Calling to your line. To learn how, visit verizonwireless.com/AdvancedCalling.

Copying Content from Your Old Phone
For help transferring contacts, photos and other content from your old phone, visit verizonwireless.com/cloud.

Learning More

The Help app gives you tips, videos and other information on how to use your phone, including:
- Making Calls
- Voice Mail
- Sending Texts
- Taking Photos
- Accessibility Settings

From your computer, visit verizonwireless.com/support.

Download a User Guide from verizonwireless.com/support or call (866) 449-8338 to order a copy.

Additional Information
Your Wireless Device and Third Party Services
Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

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