Remove the battery cover.

Be careful not to damage your fingernails when you remove the battery cover. Do not bend or twist the battery cover excessively as it may be damaged.

Insert the SIM cards and the SD card.

Remove the battery if it is already installed.

A. Insert the first SIM card by gently sliding it into the SIM1 card slot.
B. Insert the second SIM card by gently sliding it into the SIM2 card slot.

Note! If you are using only one SIM card, we recommend using SIM1.

C. Optional: Locate the SD card holder. The device works with or without a SD card.

Insert the battery in the battery compartment with the contacts facing downwards to the right. Replace the battery cover.

Charge the phone

CAUTION

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone’s type approval and guarantee.

When the battery is running low, a display and a warning signal is heard.

• Connect the mains adapter to the wall socket and to the charging socket. If the battery is in use, it is recommended to remove the protective plastic film from the display to enhance the visibility.

2. GET TO KNOW YOUR PHONE

Turn the phone on and off

1. Press and hold the red button on the phone to turn it on/off. Confirm with Yes to power on.
2. If the SIM card is valid but protected with a PIN code (Personal Identification Number), PIN is displayed. Enter the PIN code and press OK. Delete with Clear.

Note! If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

Attempts: Shows the number of PIN attempts left. When no more attempts remain, PIN blocking is activated and the SIM card must then be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with OK.
2. Enter a new PIN code and confirm with OK.
3. Re-enter the new PIN code and confirm with OK.

Start-up wizard

When starting the telephone for the first time, you can use the start-up wizard to set some basic settings.

Tip: You can run the start-up wizard later if you want.

Step-by-step instructions

The arrow (►) indicates next action in step-by-step instructions. To confirm an action, press OK to select an item, scroll or highlight the item using and then press OK.

Enter text

• Press a numerical key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.
• Press for a list of special characters. Select the desired character with or and press OK to enter it.
• Use +/- or to move the cursor within the text.
• Press to cycle upper case, lower case and numbers.
• Press and hold to change writing language.

Predictive text

In some languages you can use the input method which uses a dictionary to suggest words.

1. Press Menu ➔ Settings ➔ Messages ➔ Predictive text.
2. Select On to enable, or Off to disable.
3. Press OK to confirm.

Change language, time and date

The default language is determined by the SIM card.

Note! Make sure that the card’s contacts are facing downwards and that the cut off corner is as shown. Take care not to scratch or bend the contacts on the cards. This device accepts micro SIM cards (3FF) and microSD card.

Enter the battery

1. Press Menu ➔ Settings ➔ Messages ➔ Predictive text.
2. Select On to enable, or Off to disable.
3. Press OK to confirm.

4. PHONEBOOK

The Phonebook can store 100 entries with 3 phone numbers in each entry.

Add contact

1. Press Menu ➔ Phonebook ➔ New contact ➔ Add.
2. Enter a Name for the contact, see Enter text. Delete with Clear.
3. Enter the PUK to select Mobile, Home or Office, and press OK to change.
4. When done, press Save.

ICE (In Case of Emergency)

In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. Add ICE contact to improve your own safety. First responders can access additional information such as medication and next of kin from your phone in case of an emergency. All fields are optional, but the more information provided the better.

5. CALLS

Make a call

1. Enter the phone number including the area code. Delete with Clear.
2. Press to dial. Press Abort to cancel the call.
3. Press to end the call.

Note! For international calls, always use + before the country code for best operation. Press twice for the international prefix +.

Call from the phonebook

1. Press Name to open the phonebook.
2. Use to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the name.
3. Press Options ➔ Call, alternatively, press to dial the selected entry, or press Back to return to standby.

Receive a call

1. Open the flip and press to answer, or press Silent to switch off the ringing signal and then Reject/Close the flip to reject the call (Busy signal).
2. Alternatively, press to reject the call directly.
3. Press Close to close the flip to end the call.

Volume control

Use + or - to adjust the sound volume during a call. The volume level is indicated on the display.

Silent

Silent is a fixed profile with keypad tone, message tone and ring tone disabled, while vibration, tasks and alarm unchanged.

• Press and hold to activate and to deactivate silent.

Call options

During a call the soft keys give access to additional functions.

Speed dial

Use A, B and C to speed dial an entry from the phonebook.

1. Press Options ➔ Call, alternatively, press to dial the corresponding button to contact.
2. Press and hold the corresponding button to contact.
3. Press Options ➔ Delete with Clear.

Add speed dial numbers

1. Press Menu ➔ Settings ➔ Phonebook ➔ Speed dial.
2. Select A ➔ Add and select an entry from the phonebook.
3. Press OK to confirm.
4. Repeat to add speed dial entries for buttons A – D and C – E.

SOS calls

As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by .

Call log

Received, missed, and dialled calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

1. Press .
2. Use to scroll through the call log.
3. Press to Received call.
4. Press to Dialed call.
5. Press to Missed call.
6. Press to dial, or Options.

6. MESSAGES

Create and send text messages

Both you and the recipient must have subscriptions that support picture message. The settings for picture message are supplied by your service provider and can be sent to you by your operator.

1. Press shortcut button or press Menu ➔ Messages ➔ Create new ➔ SMS.
2. Write your message, see Enter text, then press Ok.
3. Select a recipient from Phonebook. Alternatively, select Enter number to add recipient manually and press Done.
4. Select Add to add more recipients.
5. You can modify the recipients by selecting one and press Options ➔ Edit/Delete. Delete all.
6. When done, press Send.

Create and send picture messages

You can also Add sound, Add video, and Preview MMS using the Options menu.

1. Press shortcut button or press Menu ➔ Messages ➔ Create new ➔ MMS.
2. Write your message, see Enter text.
3. Press Options ➔ Add picture:
   • My pictures to select a file.
   • Take picture to use the camera to take a picture.

Note! To keep best picture quality, send only one picture per message.

When help is needed, press and hold the assistance button for 2 seconds, or press it twice within a second. The assistance call begins after a delay of 5 seconds. In this time you can prevent a possible false alarm by pressing OK.

An assistance text message (SMS) is sent to all recipients. The first recipient in the list is dialled. If the call is not answered within 25 seconds, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until is pressed.

CAUTION

When assistance call is activated the phone is pre-set to handsfree mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

Settings
• Press Menu ➔ Settings ➔ Assistance.

7. CAMERA (TAKE PHOTOS)

1. Press shortcut button or press Menu ➔ Messages ➔ Create new ➔ PH.

2. Take a picture, see Take a picture, then press OK.

3. Press Options ➔ Add picture:
   • Phonebook to select a phonebook entry.
   • Mobile, Home or Office, and press OK to change.
4. When done, press Save.

5. When done, press Send.

Settings
• Press Menu ➔ Settings ➔ Camera.
10. ADDITIONAL FUNCTIONS

Alarm
1. Press Menu | Alarm | On.
2. Enter the alarm time using the keypad and press OK to confirm.
3. Press OK to confirm or Back to discard changes.

Brightness
You can customise the brightness settings. The higher the brightness, the longer the battery life.

1. Press Menu | Settings | Display | Brightness
2. Press OK to confirm.

11. TROUBLESHOOTING

Phone cannot be switched on
• Battery charge low
• Battery incorrectly charged
• Power on/off cycle

Failure to charge the battery
• No AC adapter
• Battery not fully connected
• Batteries are not genuine Doro batteries

Battery charged in temperature above 40°C
Charging time not increased
• SIM card inserted

Wrong PIN code entered too many times
Enter the PIN code to charge the PIN code, or contact the service provider.

SIM card error
• SIM card damaged
• SIM card incorrectly inserted

SM SIM card dirty or damaged
Wipe the contact surface of the SIM card with a clean cloth.

Headset or earphone

13. CARE AND MAINTENANCE

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from rain, moisture, and other environmental conditions such as high temperatures, etc.
- Do not use or keep the unit in dusty, dirty environments. The unit’s moving parts and electronic components can be damaged.
- Do not keep the unit in direct sunlight. High temperatures can reduce the lifespan for electronic component, damage batteries and distort or melt certain materials.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic components.
- Do not try to open the unit in any other way than which is indicated by the manufacturer.
- Do not drop the unit. Do not knock it or shake it if it is. If repaired incorrectly, the circuits and precision mechanisms can be damaged.
- Do not use strong chemicals to clean the unit.
- The manufacturer applies all the rights to the unit, accessories, and all other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don’t forget the receipt or the invoice.

14. WARRANTY

This product is guaranteed for a period of 24 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase for service. Purchase of this product is for service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user’s part. Furthermore, this guarantee will not apply to any fault caused by a third party or in connection with the installation.

As a matter of precaution, we recommend disconnecting the charger immediately after the guarantee period has expired.

Batteries are consumables and are not included in any guarantee. This guarantee does not apply to batteries other than DORO original batteries.

The guarantee only applies if the battery, together with the unit or its accessories (e.g. charger, handset, and other accessories) are returned free of charge.

This guarantee does not apply if batteries other than DORO original batteries are used.

Do not keep the unit in warm places. High temperatures can affect the functionality, content, or end-user support of third-party apps provided with your device. By using any app, you acknowledge that the developer of the app holds all rights. Doro does not provide any warranty, or take any responsibility for the functionality, content, or end-user support of third-party apps provided with your device.

Copyrights

The unauthorised copying of copyrighted materials is contrary to the provisions of the Copyrights Laws of the United States of America. This device is not designed for copying non-copyrighted materials, materials in which you own the copyright, or materials for which you do not have legal permission to copy. If you are uncertain about your right to copy any material, contact your legal advisor.

16. TECHNICAL DATA

Specifications

Network bands [MHz] [minimum network power (dBm)] 2G GSM
Bluetooth [MHz] [maximum radio power (dBm)]

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>Weight [g]</th>
<th>Battery [mAh]</th>
<th>Charging ambient</th>
<th>Storage temperature</th>
</tr>
</thead>
<tbody>
<tr>
<td>102 x 53 x 13.9 mm</td>
<td>100 [including battery]</td>
<td>2.7/1.0/0.04/1.2 Li-ion battery</td>
<td>Min: 0°C (32°F)</td>
<td>Max: -20°C (4°F)</td>
</tr>
</tbody>
</table>

Doro 2404

DC0-130 (2011, 2021, 2031, 2041)

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). The SAR value of mobile phones is determined using tests in a laboratory setting. The SAR limit for mobile devices is 2 watts per kilogram averaged over 10 grams of tissue and it allows a substantially margin of safety designed to ensure the safety of all persons, regardless of age and health. The SAR value for this Doro 2404 device is under 1.6 W/kg. When you are not using Bluetooth, the phone is switched off. Do not power on if not necessary. Select the phone settings will be reset to factory settings. All the changes that you have made to the phone settings will be reset to default settings.

Reset settings
1. Press Menu | Settings | Security | Reset
2. Select Reset all to reset the phone settings. All the changes that you have made to the phone settings will be reset to default settings.
3. Enter the phone code and press OK to reset.
4. Tip: The default phone code is 1234.

Reset all
1. Press Menu | Settings | Security
2. Select Reset all to reset all phone settings and content such as contacts, number lists and apps.
3. Enter the phone code and press OK to reset.
4. Tip: The default phone code is 1234.