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Getting started

**IMPORTANT!**

Turn off the phone and disconnect the charger before removing the battery cover.

**Inserting SIM card, memory card, and battery**

The SIM and memory card holder’s are located inside the battery compartment.

1. Remove the battery cover and the battery if it is already installed.
2. To insert a memory card gently slide it into the holder. Make sure that the memory card’s contacts are facing inwards and that the cut off corner is pointing to the right. Take care not to scratch or bend the contacts on the memory card.
   To remove the memory card: Find the small ridge on the end of the memory card. Put your fingernail into the ridge and gently pull the memory card out.
3. Insert the SIM card by gently sliding it into the SIM card holder. Make sure that the SIM card’s contacts are facing inwards and that the cut off corner is pointing upwards, as shown above.
4. Insert the battery by sliding it into the battery compartment with the contacts facing upwards to the left. Replace the battery cover.

**Tip:** Take care not to scratch or bend the contacts on the memory or SIM card when inserting them into the card holders.
**IMPORTANT!**

Use only compatible memory cards with this device. Compatible card type: **microSD, microSDHC**.
Incompatible cards may damage the card itself, the device and corrupt any data stored on the card. Depending on the market some phones may have a pre-installed memory card.

**Charging**

⚠️ **CAUTION**

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phones type approval and guarantee. Doro PhoneEasy® 745 supports the Universal Charging Solution (UCS) standard, so any adapter in the market that complies with the UCS standard can be used with this phone for charging. Doro takes no responsibility for compatibility with other UCS power adapters not provided by Doro.

Batteries degrade over time, which means that call and standby time normally decreases with regular use.

When the battery is running low, ✖️ is displayed and a warning signal is heard.

1. Connect the mains adapter to a wall socket and to the charging socket.
2. When the phone is fully charged, 🟢 is shown.
   If the phone is turned off during charging, the charging indicator is still shown on the display.

**Save energy**

When you have fully charged the battery and disconnected the charger from the device, unplug the charger from the wall outlet.

**Note!** To save power the display goes to sleep after a while. Press any key to illuminate the display.

**Turning the phone on and off**

Press and hold 🔐 located on the left side of the phone to turn it on/off.
Select ⏹️ ➡️ Yes to confirm. Press ⬅️ to cancel.
PIN and PUK codes
If the SIM card is protected with a PIN code (Personal Identification Number), **Enter PIN** is displayed when turning on the phone. Enter the PIN code and press **OK**. Delete with ←.

If the wrong PIN code is entered several times **Enter PUK** is displayed and you need to enter your PUK code (Personal Unblocking Key). **Remain: #** shows the number of PIN attempts left.

See **PIN code, p.10** for information about changing the PIN code.

**Startup guide**
The first time you turn on your phone, the Startup guide is opened. Follow the instructions to start personalising your new Doro PhoneEasy® 745.

1. Select **Start** to start the guide.
2. Select language by using ← or → then press **OK** to confirm, or tap the screen. The default language is determined by the SIM card. If needed, select **Next** to continue.
3. Select **Yes** to set up time and date or **No** to continue.
   **Tip:** See **Time and date, p.8** to set up later on.
   Enter time HH:MM (24 hours) → **Next**.
   Enter date → **Next**.
4. Read the General Information and select **Next** to continue.
5. Select Data traffic option for the mobile network:
   • To allow full data traffic on the mobile network, select **Mobile networks and Wi-Fi**.
   • To disable data traffic using the mobile network (3G), select **Wi-Fi only**.
   If needed, select **Next** to continue.
6. Select **Yes** to set up Wi-Fi connection or **No** to continue.
   **Tip:** See **Wireless networks, p.22** to set up later on.
   Select network from the list → enter password → **Save** → **Next**.
7. Select **Yes** to set up Doro Experience® account or **No** to continue.
   **Tip:** See **Create Doro Experience® account, p.14** to set up later on.
• Enter **User name** name (the name must contain at least 6 characters). This name will also be your Doro email.

• Enter **Password** (the password must contain at least 6 characters) ➔ re-enter **Password**.

• Enter **E-mail address** (Alternative e-mail address if you loose your password).
  To access @ using the hard keys press ✍️, or tap ☛123 using the virtual keyboard.

• Select **Sign up**.

8. Select **Yes** to set up **Seeing** settings or **No** to continue.

  **Tip:** See **Text size ☝️**, p.9 to set up later on.

  Select text size ➔ **Next**.
  Select theme ➔ **Next**.

9. Select **Yes** to set up **Hearing** settings or **No** to continue.

   Select **Audio setup** and select **Next**.

   Select **Ringtone** from the list to hear it. When chosen, mark the selected ringtone and select **Next**.

   Select ringer **Volume** by using the up and down keys and select **Next**.

   Select **Message tone** from the list to hear it. When chosen, mark the selected message tone and select **Next**.

10. Select **Yes** to set up **Text input** settings or **No** to continue.

    Select **Write speed ➔ Next**.

    Set **Predictive text** to be **On** or **Off ➔ Next**.

11. Read information about **Safety** then select **Next**.

12. The **Startup guide** is now complete. Select **OK** to start using the phone.

  **Tip:** You can also access the **Startup guide** from ❌→ **General**.

  The **Startup guide** is also shown if changing the SIM card, after factory reset or after updating software.

**Assistive functions**

The following symbols indicate information in the manual about assistive functions for:

<table>
<thead>
<tr>
<th>✏️ Seeing</th>
<th>☝️ Handling</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎧 Hearing</td>
<td>✅ Safety</td>
</tr>
</tbody>
</table>
Get to know your phone

Navigation
You can use both the touchscreen and the phone keys to navigate on your Doro PhoneEasy® 745.

⚠️ CAUTION
Avoid scratching the touchscreen, do not tap it with anything sharp or allow the touchscreen to come into contact with water. Do not touch the screen if the glass is cracked or shattered.

Open item

<table>
<thead>
<tr>
<th>Touchscreen</th>
<th>Tap item to open.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone keys</td>
<td>Select item by pressing ⬇️ or ⬆️, then press OK to confirm.</td>
</tr>
</tbody>
</table>

Tick or untick options

<table>
<thead>
<tr>
<th>Touchscreen</th>
<th>Tick relevant box or list option.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone keys</td>
<td>Select item by pressing ⬇️ or ⬆️, then press OK to confirm selection.</td>
</tr>
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</table>

Scroll

<table>
<thead>
<tr>
<th>Touchscreen</th>
<th>Drag or flick your finger on screen in the direction you want to scroll.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone keys</td>
<td>Scroll to the item by pressing ⬇️ or ⬆️.</td>
</tr>
</tbody>
</table>

Zoom

| Touchscreen | Place two fingers on the screen and pinch them together to zoom out or spread them apart to zoom in. This function is not always applicable. |

Use the phone hard keys

<table>
<thead>
<tr>
<th>OK</th>
<th>Confirm action.</th>
</tr>
</thead>
<tbody>
<tr>
<td>☐</td>
<td>Access options/menu available on the current screen or application.</td>
</tr>
<tr>
<td>☐</td>
<td>Scroll up or down in menus.</td>
</tr>
</tbody>
</table>
Entering text
You can enter text using the phone hard keys or the virtual keyboard.

<table>
<thead>
<tr>
<th>Enter text using the phone’s hard keys</th>
<th>Enter text using the virtual keyboard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activate keyboard</td>
<td>Slide the phone open.</td>
</tr>
<tr>
<td>Select character</td>
<td>Slide the phone closed and tap the text field.</td>
</tr>
<tr>
<td>Press a numerical key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.</td>
<td>Tap the desired character.</td>
</tr>
<tr>
<td>Press * for a list of special characters. Select the desired character with  and press OK to enter it.</td>
<td>Tap 123 for a list of special characters. Select the desired character or tap 1/2 to view additional characters. To return, tap .</td>
</tr>
<tr>
<td>Use the side keys +/- to move the cursor within the text.</td>
<td>Tap within the text to move the cursor.</td>
</tr>
<tr>
<td>Press # to choose between upper case, lower case and numerals.</td>
<td>Tap in the lower left corner to select upper and lower case letters. Tap 123 to enter numerals.</td>
</tr>
<tr>
<td>Press and hold #, select language and press OK.</td>
<td></td>
</tr>
</tbody>
</table>

Entering text with predictive text
In some languages you can use predictive text to suggest words.
### Predictive text using the phone’s hard keys

To activate, press # until **ABC** or **Abc** is shown.
Press each key **once**, even if the displayed character is not the one you want. The dictionary will suggest words based on the keys you have pressed.

1. To write the word “**Doro**”, press **3, 6, 7, 6**. Complete the word before looking at the suggestions.
2. Use **/** to view the suggested words. Press **OK** to select.
3. Press **0** to continue with the next word.

### Predictive text using the virtual keyboard

To activate, tap **Abc**.
Tap the keys and the dictionary will suggest words based on the keys you have tapped.

1. To write the word “**Doro**”, tap **D, o, r, o**.
2. Tap the suggested word from the list to select. Scroll down the list for additional words. Alternatively, tap **?123** to continue with the next word.

---

### Input mode

<table>
<thead>
<tr>
<th>Input mode</th>
<th>Phone hard keys</th>
<th>Virtual keyboard</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sentence case with predictive text</td>
<td>Abc</td>
<td>Abc +</td>
</tr>
<tr>
<td>UPPER CASE with predictive text</td>
<td>ABC</td>
<td>Abc +</td>
</tr>
<tr>
<td>Sentence case</td>
<td>Abc</td>
<td></td>
</tr>
<tr>
<td>UPPER CASE</td>
<td>ABC</td>
<td></td>
</tr>
<tr>
<td>Numerals</td>
<td>123</td>
<td>?123</td>
</tr>
</tbody>
</table>

### Doro Experience®

Create an Doro Experience® account to get the most out of your phone. Manage and access the phone using any web browser. See **Doro Experience®, p.14** for more information and how to get started.
Note! You need to have Internet access to use most of the features in Doro Experience® Manager. Depending on how you use your phone, it can use up a lot of Internet bandwidth really quickly. Before you use your phone, we strongly recommend that you contact your mobile operator about data rates. Using data services while roaming can be costly. Check with your mobile operator for data roaming rates before you use data roaming.

**Basic phone settings**

Modify your phone settings to make it more personal using the Settings menu.

Note! For information about PIN and PUK codes, please contact your service provider.

**Tip:** Basics phone settings can also be set in the Startup guide, see Startup guide, p.3 the first time you start the phone.

**Ringtone**

1. Select 🛠 Sound ➔ Tone setup ➔ Ringtone.
2. Select a ringtone from the list to hear them.
3. When chosen mark the selected ringtone and press OK.

Note! If you use a hearing aid or have hearing difficulties when using the telephone in a noisy environment, you can customise the phones audio settings using the Sound menu.

**Time and date**

1. Select 🛠 ➔ General ➔ Time and date.
2. Select Set time and enter time (hh:mm). Press OK.
3. Select Set date and enter date (dd/mm/yy). Press OK.

**Tip:** You can also change the time and date format as well as activate auto time in the Time and date menu. Automatic update of date and time does not change the time you have set for the alarm clock or the calendar. They are in local time. Updating can cause some alarms you have set to expire.
Text size
You can change the font size for all content on the display.

1. Select 🛠 ➔ Display ➔ Text size.
2. Mark the preferred font size. If needed, press OK.

Tip: Medium size is set by default.

Answer mode
You can set your phone to answer a call by sliding open the phone.

1. Select 🛠 ➔ Calls ➔ Answer mode.
2. Mark Slide open.

Weather
You can make the weather for a specific city appear at the top of the Home screen.

1. Select 🛠 ➔ General ➔ Weather.
2. Select City and enter city name. When finished, press OK.
3. If the city is found, select OK otherwise select Cancel and enter another city.
4. Select Display and mark the wanted display.

Key lock
You can set it to automatically activate the key lock when the phone is closed or to lock manually by pressing 🔐 on the left side of the phone. The key lock will lock both the keys and touchscreen. Press 🔐 located on the left side of the phone to lock or unlock.

Tip: To unlock the phone, slide the phone open.

1. Select 🛠 ➔ Security ➔ Key lock.
2. Select the preferred key lock option.

Silent
You can activate the silent mode to turn off the ringtone and other sounds, except for any reminders, alarm and calendar events you have set.
- Press and hold 1 located on the left side of the phone, then select **Silent mode**. The current status is shown as ✡ or ✨ at the top of the screen.
- Press and hold # to activate or deactivate **Silent mode**.

**Tip:** Activate vibrate when in silent mode. Select 🗣️ → **Sound** → **Alert type** and select an option.

**PIN code**

1. Select 🛠️ → **Security** → **Passwords** → **PIN**.
2. Enter your old PIN code.
3. Enter your new PIN code. When finished, press **OK**.
4. Press ←.
5. Select **SIM lock** and press **OK** to activate.

**Function key**

Use 📲 to quickly access your most frequently used application.

1. Select 🛠️ → **General** → **Function key**.
2. Select an application from the list and press **OK** to confirm your selection.

**Home screen**

The Home screen is your start screen on your Doro PhoneEasy® 745. Set your favourite picture as wallpaper and add your favourite contacts for quick access.

**Go to the Home screen**

- Press 🏠.

**Add favourite contacts**

1. From the Home screen, select 📞.
2. Select a saved contact from **Contacts**. See Add new contact, p.11.

**Change wallpaper**

1. From the Home screen, select 📐 to open the applications list.
2. Select **Settings** → **Wallpaper** → **Change** (below **Home screen**).
3. Select a picture from the **Gallery**.
4. When done, select ✔️ **Save**.
Contacts

Add new contact
1. Select 🔄 ➔ Add.
2. Enter First name, Last name, phone number(s) including area code, E-mail and Post address. Delete with ⏪. See Entering text ⏪, p.6.
3. To add a picture, select 📸 Add picture and then choose between:
   • Gallery to select an existing picture.
   • Camera to take a picture with the camera.
4. When done, select ✔ Save.

Note! For international calls, use + before the country code. Press and hold 0 until + is shown.

Tip: You can add a number from the Call log 📞 to a new or existing contact. See Save number from Call log, p.17.

Transferring contacts
Contacts saved on your SIM card are automatically transferred into Contacts. To import contacts from vCard, log in to Doro Experience® Manager and use the Contacts application.

Safety instructions 🔄

Assistance button
The Assistance button allows quick and easy access to pre-determined contacts when help is needed. Save up to 5 assistance contacts.

Activation
1. Select 🔧 ➔ Assistance ➔ Activation and then:
   • On normal to activate by holding the Assistance button for >3 seconds, or press twice within 1 second.
   • On (3) to active by pressing the Assistance button 3 times within 1 second.
Add assistance contacts
1. Select 🔄 Assistance ➔ Numbers list ➔ Empty.
2. Select a contact from the list or enter number manually.
3. Repeat until you have 5 contacts (maximum).

Edit text message to be sent when the Assistance button is pressed
1. Select 🔄 Assistance ➔ SMS ➔ Message.
2. Enter the text and press OK.
3. Select Activation ➔ On.

Signal type
Select one of the following signal types for notification of the assistance sequence and press OK:

<table>
<thead>
<tr>
<th>Signal Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>Loud signals (default).</td>
</tr>
<tr>
<td>Low</td>
<td>One low signal.</td>
</tr>
<tr>
<td>Silent</td>
<td>No sound indication, like a normal call.</td>
</tr>
</tbody>
</table>

Make an assistance call
1. Press and hold the Assistance button on the back of the phone for 3 seconds, or press it twice within 1 second.
2. The phone sends a text message to all the phone numbers in the numbers list. The phone then dials the first number in the list. If the call is not answered within 25 seconds, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until 🔄 is pressed.

⚠️ CAUTION
When an assistance call is activated the phone is pre-set to handsfree/speakerphone mode. Do not hold the device near your ear when the handsfree mode is in use because the volume may be extremely loud.

ICE (In Case of Emergency)
In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. Add ICE contact to improve your own safety. First responders can access additional information such
as medication and next of kin from the victims phone in case of an emergency. All fields are optional, but the more information provided the better.

1. Select 📞 → ✉️.
2. Select Edit and enter your medical information, see the below table. Delete with ⏪.
3. When finished, select ✅ Save.

<table>
<thead>
<tr>
<th>Name</th>
<th>Your own name.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Birth</td>
<td>Your date of birth.</td>
</tr>
<tr>
<td>Height</td>
<td>Your height.</td>
</tr>
<tr>
<td>Weight</td>
<td>Your weight.</td>
</tr>
<tr>
<td>Language</td>
<td>Your language.</td>
</tr>
<tr>
<td>Insurance</td>
<td>Your insurance provider and policy number.</td>
</tr>
<tr>
<td>Contact 1</td>
<td>Select a saved contact from Contacts, or add a new number in the Mobile text field. If possible, add your relationship to your ICE contacts in Contacts, such as “ICE Wife Mary Smith”. Press ⏪ to return.</td>
</tr>
<tr>
<td>Contact 2</td>
<td></td>
</tr>
<tr>
<td>Doctor</td>
<td></td>
</tr>
<tr>
<td>Condition</td>
<td>Any medical conditions/medical devices (e.g. diabetic, pacemaker).</td>
</tr>
<tr>
<td>Allergies</td>
<td>Any known allergies (e.g. penicillin, bee stings).</td>
</tr>
<tr>
<td>Blood type</td>
<td>Your blood type.</td>
</tr>
<tr>
<td>Vaccination</td>
<td>Any relevant vaccinations.</td>
</tr>
<tr>
<td>Medication</td>
<td>Any medication that you are treated with.</td>
</tr>
<tr>
<td>Other info</td>
<td>Other information (e.g. organ donor, living will, consent to treat).</td>
</tr>
</tbody>
</table>

**SOS calls**

As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by 📞.

Some networks accept calls to emergency numbers without a valid SIM card. Contact your service provider for more information.
Doro Experience®

To get the most of your phone, create a Doro Experience® account. You can use the Doro Experience® account to remotely access the phone from any web browser anywhere in the world.

**Note!** You need to have Internet access to use most of the features in Doro Experience® Manager. Depending on how you use your phone, it can use up a lot of Internet bandwidth really quickly. Before you use your phone, we strongly recommend that you contact your mobile operator about data rates. Using data services while roaming can be costly. Check with your mobile operator for data roaming rates before you use data roaming.

**Create Doro Experience® account**

1. Select 🛠 ➔ Doro Experience® ➔ Create account.
2. Enter a log in name you would like to use in the User name field. The user name will also be your Doro e-mail.
3. Select the Password field and enter a password.
4. Select the Confirm field and re-enter the password.
5. Select the E-mail address text field and enter an alternative e-mail address where you can be contacted in case of forgetting the Doro Experience® account password.
6. When finished, select ✔ Sign up. Your log in and password are saved and no additional log in is needed on your device.

**Tip:** If you do not already have an e-mail address, enter someones that you trust and notify that person.

**Software update**

If you have created an Doro Experience® account, you will be notified when new software is available. Updating the sofware will not affect your phone settings or saved files.

1. When Update appears, select OK.
2. To run the update, select OK ➔ Install.
3. It may take a few minutes for the update. When finished, the phone returns to the Home screen. You can now use the phone as before.
Doro Experience® Manager
Use Doro Experience® Manager to manage applications on a Doro Experience® device using any web browser anywhere in the world. Add, share, or access photos, web radio, bookmarks and more. On your web browser, go to www.doroexperience.com and log in using your Doro Experience® account.

Note! You can only create a new Doro Experience® account on your Doro Experience® device.
For more information about Doro Experience® Manager go to www.doroexperience.com.

Calling

Making a call
1. From the Home screen, slide the phone open.
2. Enter the phone number including the area code.
3. Press to dial.
4. Press to end or cancel the call.

Tip: For international calls, use the international prefix + before the country code. Press and hold 0 until + is shown.
To improve sound quality, slide the phone open during calls.

Making a call from contacts
1. Select .
2. Select contact from the list.
3. Select the number .

Receiving a call
1. Press or touch and hold Answer.
   Press or touch and hold Reject to reject the call directly.
2. Press to end the call or tap End call.

Tip: You can set your phone to answer an incoming call by opening the slide, see Answer mode, p.9.
Volume control
Use the + or – side keys to adjust the sound volume during a call. Volume level is indicated on the display.

Call options

Mute
1. During a call, press and select .
2. To disable mute, select Speaker: Off.

Loudspeaker
1. During a call, press and select .
2. Speak clearly into the microphone at a maximum distance of 1 m. Use + or – to adjust the loudspeaker volume.
3. To disable loudspeaker, select OFF.

Headset
When a headset is connected, the internal microphone in the phone is automatically disconnected. You can use the answer key on the headset cable (if it has one) to answer and end calls.

⚠️ CAUTION
Using a headset at high volume may damage your hearing. Adjust the volume level carefully when using a headset.

Call log
Use the Call log to view your calling history. Select and one of the following options:

- All calls
  Shows all outgoing and received calls.
- Missed
  Shows all missed calls.
- Outgoing
  Shows all outgoing calls.
- Incoming
  Shows all received calls.
You can select to remove a specific call or all calls history.

1. In the chosen call history, press ☰ and select an option.
2. Select Yes to confirm.

**Save number from Call log**
Save number from the Call log to new or existing contact.

1. Select 🔄 choose call history option.
2. Select the number and then:
   - **Save as contact** to add as a new contact. Select type of number, enter name and additional information in the text fields.
   - **Add to contact** to add to an existing contact. Select a contact and type of number.
3. When finished, select ✔ Save.

**Voice mail**
If your subscription includes an answering service, callers can leave a voice mail message when you cannot answer a call. Voice mail is a network service and you may need to subscribe to it first. For more information and for the voice mail number, contact your service provider.

1. Select ☰ Calls ➔ Voicemail ➔ Add.
2. Enter input number.
3. When finished, select ✔ Save.
4. If wanted, select:
   - **Call** to call your voice mail.
   - **Edit** to edit the given information. When finished, select ✔.
   - **Delete** to delete the voice mail. Select Confirm to confirm.

**Tip:** From the Home screen, press and hold 1 to call your voice mail.

---

**Communication**

In order to send and receive texts and picture messages, specific settings are needed which are provided by your service provider.
Note! If you choose to add multiple recipients, you are charged for each recipient (maximum 10).

**Text messaging**
Text messaging requires a message centre number, this is normally automatically set on your phone. The number can be obtained from the network operator.

**Message centre number**
1. Select Connectivity ➔ Text input ➔ SMS ➔ Service center.
2. Add/edit the message service phone number.
3. When finished, press OK.

**Create text message**
1. Select ➔ Write message.
2. Enter your message, see Entering text, p.6, then select ➔ Send.
3. Select a contact from the list or enter a number manually.
4. To add more recipients, select ➔ Add and repeat step 3.
5. When finished, select ➔ Send.

**Picture messaging**
Picture messaging requires an MMS profile and that both you and the recipient have subscriptions that supports picture messaging. The MMS profile is often pre-installed, if not contact your service provider for information.

**MMS Profile**
1. Select Connectivity ➔ Text input ➔ MMS ➔ MMS profile.
2. To add new MMS profile, press  and select ➔ Add.
3. Enter required information. When finished, press OK.

**Create picture message**
1. Select ➔ Write message.
2. Enter your message, see Entering text, p.6.
3. Press  ➔ Attach and select picture.
4. Select ➔ Send ➔ a contact from the list or enter a number manually.
5. To add more recipients, select ➕ Add and repeat step 4.
6. When finished, select ➔ Send.

**E-mail**
Set up your Doro Experience® account and get your own Doro e-mail account. The account is automatically set and synchronised with your phone. See Create Doro Experience® account, p.14.

>Note! You need to create a Doro Experience account and log in to it from your phone before you can send or receive e-mails.

**Create e-mail message**
1. Select 📧 ➔ ✒️ Write e-mail.
2. Enter subject and your message, see Entering text 📝, p.6.
3. If wanted, add picture as attachment. Press ☰ and select ☑️ Attach and select picture.
4. Select ➔ Send ➔ a contact from the list or enter an e-mail address manually.
5. To add more recipients, select ➕ Add and repeat step 4.
6. When finished, select ➔ Send.

**Camera**
Use the camera to take photos.

**Take pictures**
1. Press and hold 📸 (on the side of the phone) to activate the camera.
2. Press 📸 OR OK to take photo. The picture is automatically saved.
3. To delete the picture, select Delete.
4. To share the picture, select Share and then:
   • Messaging. See Picture messaging, p.18.
   • Bluetooth. See Bluetooth, p.22.
- E-mail. See E-mail, p.19.

5. To take a new picture, press ⏹️ to return to camera mode.

**Tip:** Wipe the lens clean with a dry cloth.

**Camera adjustments**
- Use ⏯️/👀 to zoom in and out.
- Use the side buttons + or − to adjust EV/Light sensitivity.

**Note!** Zooming in may reduce image quality.

**Flash mode**
Change flash settings for your pictures.

In Camera mode, press ⏯️ and select 🌌 Flash mode. Then select:

- **Auto**  Used automatically if needed.
- **Off**  Always off.
- **On**  Always on.

**Pictures**
You can access your pictures in Camera mode, press ⏯️ and select 📷 Gallery. To return to Camera mode press ⏹️.

**Settings**
In Camera mode, press ⏯️ and select 🛠️ Settings. Then select one of the following:

- **Picture size**  Choose picture size from 1MP to 5MP. The higher the size, the better quality the picture.
- **Shutter sound**  Set shutter sound to off, low or high.

**Gallery**
View your saved images.

1. Select 📷➡️ 📷 Gallery.
2. To view an image, select it. Use the ⬇️ or ⬆️ keys to scroll or scroll the screen using the touchscreen.
3. Press ⏯️ and select an option:
<table>
<thead>
<tr>
<th><strong>Share</strong></th>
<th>Share the photo as <strong>Messaging</strong> or <strong>E-mail</strong>. See Picture messaging, p.18 or E-mail, p.19 for more information.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Set as</strong></td>
<td>Use the picture as contact picture. Select <strong>Contacts</strong> ➔ contact from the list ➔ <strong>Yes</strong>.</td>
</tr>
<tr>
<td><strong>Delete</strong></td>
<td>Delete the selected picture. Select <strong>Yes</strong> to confirm.</td>
</tr>
<tr>
<td><strong>View mode</strong></td>
<td>Change image view. Select <strong>Single</strong> to view the picture one by one or <strong>Gallery</strong> to view thumbnails.</td>
</tr>
</tbody>
</table>

### Connectivity

**Connecting the phone to a computer**

Connect the phone to a computer and start transferring pictures, music and other file types. All you have to do is connect a USB cable between the phone and computer. From your computer's file explorer, you can drag and drop content between your phone and the computer.

**Note!** You might not be able to transfer some copyright-protected material.

**Drag and drop content between phone and a computer**

1. Connect your phone to a computer using a USB cable.
2. Select **Turn on USB storage**.
3. Wait until the phone/memory card appears as external disks in the file explorer.
4. Drag and drop selected files between the phone and the computer.
5. Select **Turn off USB storage** when finished and remove the USB cable.

**Note!** When the phone/memory card is mounted to the computer, the phone cannot access the memory card. Some functionality and applications in the phone, such as the camera, may not be accessible. You can transfer files by using a USB cable on most devices and operating systems supporting a USB Mass Storage interface.
Wireless networks
Connect to wireless networks when available to reduce data costs.
1. Select ➔ Connectivity ➔ Wi-Fi.
2. Tick the Turn on box. Available networks are displayed in a list. The networks can be open or secured (marked with padlock).
3. Select a network to connect to. If secured, enter the password. When finished, select ✔ Save. For more information, contact the relevant network administrator.
4. Connection status is shown above the list. Example: Connected to: %1$s my network.

Note! Your phone remembers Wi-Fi networks you connect to. If Wi-Fi is turned on, the phone automatically connects to the network next time you are within reach.

Tip: Some open networks require you to log in to a web page before gaining access to the network.

Bluetooth
You can connect wirelessly to other Bluetooth® compatible devices such as headsets or other phones.
1. Select ➔ Connectivity ➔ Bluetooth.
2. Tick the Turn on box. Then select:

| Search device | Search for available devices.  
|               | 1. Select a device from the list to connect.  
|               | 2. When connecting to another Bluetooth device you need a shared password. Enter the password and press OK. |
| My devices | Lists saved devices and enables you to add new devices.  
| Select device from the list and press ☑. |
| Visibility | Make your phone visible or invisible to other devices. |
| Device name | Enter the name your phone should appear with for other Bluetooth devices and select Save. |
Network setup
Your phone automatically selects your (service providers) home network if within range. If not within range, you can use another network, provided your network operator has an agreement that allows you to do so. This is called roaming. Contact your service provider for more information.

Note! Using data services while roaming can be costly. Contact your service provider for data roaming rates before you use data roaming.

1. Select Connectivity ➔ Network setup.
2. Select one of the following options:

<table>
<thead>
<tr>
<th>Select network</th>
<th>View a list of available network operators (displayed after a short delay).</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Select desired service provider to connect to.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service selection</th>
<th>Select type of network service:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• <strong>Automatic</strong> — Your phone automatically switches between GSM and 3G for best service.</td>
</tr>
<tr>
<td></td>
<td>• <strong>GSM</strong> — GSM service only.</td>
</tr>
<tr>
<td></td>
<td>• <strong>3G</strong> — 3G service only.</td>
</tr>
</tbody>
</table>

| Network information | View your current network settings. |

Flight mode
1. Press and hold 📲.
2. Select **Flight mode**. When on, ✈️ is shown in the top left corner of the screen.

**Tip:** Activate Flight mode when in areas with no network coverage to save battery. The phone repeatedly scans for available networks and this consumes power.

Internet
Use the web browser to access the Internet.
1. Select 🌐 ➔ 🌟.
2. Select the Internet address text field, located at the top of the display, and enter web address or search term. Then press OK.

**Navigate the web browser**

In the web browser, press ☐ and select:

<table>
<thead>
<tr>
<th>Add bookmark</th>
<th>Add current web page as bookmark.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1. Edit title if preferred.</td>
</tr>
<tr>
<td></td>
<td>2. When finished, select ✅ Save.</td>
</tr>
<tr>
<td></td>
<td>3. Select Yes to confirm.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Bookmarks</th>
<th>View all saved bookmarks.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reload page</td>
<td>Reload the current web page.</td>
</tr>
<tr>
<td>History</td>
<td>View your browser history. Select an item to directly go to the web page. If wanted, press ☐ and select Delete all to clear history. Select Yes to confirm.</td>
</tr>
<tr>
<td>Start page</td>
<td>Change start page.</td>
</tr>
<tr>
<td></td>
<td>• Enter the web address in the text field.</td>
</tr>
<tr>
<td></td>
<td>• Tick the Use current box to set the current page as the Start page.</td>
</tr>
<tr>
<td></td>
<td>• Select Use bookmark ➔ select chosen website from your saved bookmarks.</td>
</tr>
<tr>
<td></td>
<td>When finished, select ✅ Save.</td>
</tr>
</tbody>
</table>

**Bookmarks**

Quickly access your favourite web pages using bookmarks. Use Doro Experience® Manager to manage bookmarks on your phone.

**Access saved bookmarks**

1. Select 🌐 ➔ 🌟.
2. Select desired bookmark to access the corresponding web page.
Additional functions

Magnifier
Use the magnifier to magnify text or other things you have trouble reading or seeing.

1. Select 📱 ➔ 📭.
2. Use the display as a magnifier.
3. Select ⏹ Freeze image to temporarily freeze the view in the display.
   To un-freeze select 🔽 Release.
4. To exit the magnifier press ←.

Calculator
Use the calculator to perform basic mathematical calculations.

1. Select 📱 ➔ 📏.
2. Enter the first number.
3. Select an operation (+, −, ×, ÷).
4. Enter the next number.
5. Repeat steps 2–4 as necessary.
   Select = to calculate the result.

Calendar
Navigate the calendar using ⏯//vnd or select the date directly.

1. Select 📏 ➔ 📏 Calendar.
2. Press ☑ and select:
Add

Add event.
1. Enter title for the event.
2. Enter start date (dd/mm/yyyy).
3. Enter start time (hh:mm).
4. Enter end date (dd/mm/yyyy).
5. Enter end time (hh:mm).
6. Select Reminder to set time for reminder, then select ✔.
7. When finished, select ✔ Save. Added events are marked with red dot in the calendar overview.

At the set date/time, an alert tone is played and the event description is shown on the display. Select Turn off to turn off the alarm or Snooze to repeat the alarm after 9 minutes.

Note! The calendar reminders only work when the phone is switched on.

View mode

You can select to view the events for a specific day.
1. Mark the date in the calendar overview.
2. Press ♂ and select View mode.
3. To return to calendar overview press ⬅.

Go to date

Enter the date you wish to view and select Go to date.

Delete all

Delete all events in the calendar. Select Yes to confirm.

Edit event

Select an event and press ♂ for the following options:

Edit event | Edit the selected task.
Delete      | Delete the selected task.

Alarm

1. Select ⌚ ⬅️ ⏰ Alarm ⬅️ ⌚ Edit.
2. Tick the Alarm on box to turn it on.
3. Enter the alarm time (hh:mm).
4. Select occurrence:
   • For a single occurrence, select Single.
   • For a repeated alarm, select Repeated and tick the required
days. When complete, select ✔ Save.

5. When finished, select ✔ Save.

Note! The alarm will not work when the phone is switched off. To save
battery and prevent incoming calls or messages, you can turn Flight
mode on to keep the alarm function, see Flight mode, p.23.
Only one time can be set. Use Daily reminder, p.27 to add further
reminders.

Daily reminder
Use reminders to get daily reminders of occurring events.

1. Select ✔ ➞ 🗡 ➞ ✉ Add.
2. Enter subject and time (hh:mm). See Entering text ☝, p.6 for text
input.
3. When finished, select ✔ Save.

Edit or delete a reminder
1. Select the reminder:
   • To edit, select the text fields and edit the required information.
   • To delete, select the reminder, press ☐ and select 🗡 Delete
      ➞ Yes.

Note! The reminder will not work when the phone is switched off.

Web radio
Listen to your favourite web radio. Use Doro Experience® Manager to
transfer web radio casts to your phone.

Listen to web radio
1. Select 🎵 ➞ 🎧.
2. Select desired cast to listen to.
Remote help

If you are having any problems or questions about your phone, use the Remote help function to get direct help.

**Note!** The Remote help function requires data connection, make sure to be connected to Wi-Fi connection or allow Data traffic.

1. Call the nearest Doro support centre. It is recommended to use another phone, if using the Doro PhoneEasy® 745 connect a headset.
2. When asked to, select 🛠 ➔ General ➔ Remote help.
3. Tick the box if you agree with the user agreements, then select Request Remote Control.
4. When requested add activation code, then select OK to confirm.
5. If you agree with user agreements, select Yes. The Remote help function is started and the phone returns to the Home screen and Supporting.. is visible in the lower right corner.
6. Remote help is ended by Doro Support, to confirm select End.

**Tip:** You can add Owner number in your phone and then state your phone number to Doro support to avoid entering the activation code. Select 🛠 ➔ General ➔ Owner number ➔ enter your phone number and press OK to confirm.

## Troubleshooting

**Phone cannot be switched on**

<table>
<thead>
<tr>
<th>Battery charge low</th>
<th>Connect the power adapter and charge the battery for 5 hours. Full battery capacity is reached after the battery has been charged 3–4 times.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery incorrectly installed</td>
<td>Check the installation of the battery.</td>
</tr>
</tbody>
</table>
## Failure to charge the battery

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery or charger damaged</td>
<td>Check the battery and charger.</td>
</tr>
<tr>
<td>Battery should only be charged in temperatures between 0 °C and 40 °C</td>
<td>Improve the charging environment.</td>
</tr>
<tr>
<td>Charger incorrectly connected to phone or power socket</td>
<td>Check the charger connections.</td>
</tr>
</tbody>
</table>

## Standby time decreases

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery charge capacity too low</td>
<td>Install a new battery.</td>
</tr>
<tr>
<td>Too far from base station, phone is constantly searching for signal</td>
<td>Searching the network consumes battery power. Find a place with a stronger signal, or temporarily turn off the phone.</td>
</tr>
</tbody>
</table>

## Failure to place or receive calls

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call barring activated</td>
<td>Deactivate call barring. If this does not solve the problem, contact your service provider.</td>
</tr>
</tbody>
</table>

## PIN code not accepted

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wrong PIN code entered too many times</td>
<td>Enter the PUK code to change the PIN code, or contact your service provider.</td>
</tr>
</tbody>
</table>

## SIM card error

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIM card damaged</td>
<td>Check the condition of the SIM card. If it is damaged, contact your service provider.</td>
</tr>
<tr>
<td>SIM card incorrectly installed</td>
<td>Check the installation of the SIM card. Remove the card and reinstall it.</td>
</tr>
<tr>
<td>SIM card dirty or damp</td>
<td>Wipe the contact surfaces of the SIM card with a clean cloth.</td>
</tr>
</tbody>
</table>

## Failure to connect to network

<table>
<thead>
<tr>
<th>Problem Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIM card invalid</td>
<td>Contact your service provider.</td>
</tr>
<tr>
<td>No coverage of GSM service</td>
<td>Contact your service provider.</td>
</tr>
</tbody>
</table>
Weak signal

<table>
<thead>
<tr>
<th>Too far from base station</th>
<th>Try again from another location.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network congestion</td>
<td>Try calling at a later time.</td>
</tr>
</tbody>
</table>

Echo or noise

<table>
<thead>
<tr>
<th>Regional problem from bad network relay</th>
<th>Hang up and redial. This may switch to another network relay.</th>
</tr>
</thead>
</table>

Failure to add a contact

<table>
<thead>
<tr>
<th>Phonebook memory full</th>
<th>Delete contacts to free up memory.</th>
</tr>
</thead>
</table>

Failure to set a function

<table>
<thead>
<tr>
<th>Function not supported or subscribed from network</th>
<th>Contact your service provider.</th>
</tr>
</thead>
</table>

Safety instructions

⚠ CAUTION

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children.
The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the WCDMA 900/2100 MHz, GSM 850/900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider.

Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.
Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

**Medical units**

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

**Implanted medical devices**

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 cm from the medical device.
- Should not carry the phone in a breast pocket.
- Hold the wireless device to the ear opposite the medical device

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

**Areas with explosion risk**

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

**Li-ion battery**

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.
**WARNING**

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60°C (140°F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

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**Protect your hearing**

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.

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**WARNING**

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

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**Emergency calls**

**IMPORTANT!**

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

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**Vehicles**

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.
**Care and maintenance**

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit’s moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don’t forget the receipt or a copy of the invoice.

**Warranty**

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user’s part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than DORO original batteries are used.

**Specifications**

<table>
<thead>
<tr>
<th>Network</th>
<th>WCDMA 900/2100 MHz, GSM 850/900/1800/1900 MHz</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dimensions</td>
<td>116 mm x 56 mm x 18 mm</td>
</tr>
<tr>
<td>Weight</td>
<td>149 g (including battery)</td>
</tr>
<tr>
<td>Battery</td>
<td>3.7 V / 1450 mAh Li-ion battery</td>
</tr>
</tbody>
</table>
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Hearing aid
This device should work with most hearing aid equipment in the market. However, full compatibility with all equipment can not be promised.

Specific Absorption Rate (SAR)
This device meets applicable international safety requirements for exposure to radio waves. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0.448 W/kg measured over 10 g tissue.

The maximum limit according to ICNIRP is 2.0 W/kg measured over 10 g tissue.

Declaration of Conformity
Doro hereby declares that Doro PhoneEasy® 745 conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2011/65/EC (RoHS). A copy of the Declaration of Conformity is available at www.doro.com/dofc.