Doro PhoneEasy® 508
The items supplied with your phone might vary depending on the software and accessories available in your region or offered by your service provider. You can obtain additional accessories from your local Doro dealer. The supplied accessories provide the best performance with your phone.

**English**

1. Earpiece
2. Left selection button
3. Call button
4. Speed dials
5. Voicemail
6. Keypad lock
7. Silent/Input method
8. Microphone
9. Torch shortcut
10. Message shortcut
11. End call/Power on/off
12. Arrow buttons
13. Right selection button
14. Charging socket
15. Headset socket
16. Loudspeaker
17. Assistance button
18. Battery cover
19. Lanyard hold (lanyard is not included)
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Congratulations on your purchase

Doro PhoneEasy® 508 is a good-looking phone bringing you widely spaced, convex keys, predictive text, direct memories and an SMS button for easy dialling and texting. A crisp colour display and enhanced sound simplify usage even more. Other practical features include a torch, reminders, wake-up alarm, vibrating ringer and one-touch assistance dialling with SMS alerts. For more information about accessories or other Doro products please visit www.doro.com.

Get started

Insert the SIM card and battery

**IMPORTANT!**

Turn off the phone and disconnect the charger before removing the battery cover.

1. Remove the battery cover and the battery if it is already installed.
2. Insert the SIM card by gently sliding it into the holder. Make sure that the SIM card’s contacts are facing inwards and that the cut off corner is pointing down. Take care not to scratch or bend the contacts on the SIM card.
3. Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the right.
4. Replace the battery cover.
Charge the phone

⚠️ CAUTION

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phones type approval and guarantee.

When the battery is running low, 📡 is displayed and a warning signal is heard.

1. Connect the mains adapter to a wall socket and to the charging socket ⚠️. The battery charge indicator is animated while charging. It takes approximately 3 hours to fully charge the battery. When the charger is connected to the phone, ⚡ is displayed briefly, and 📡 when it is disconnected.

2. When charging is completed, 📡 is displayed on the screen. If the phone is turned off when the charger is connected to the phone only the battery charge indicator will be shown on the display.

Note! To save power the LCD backlight goes off after a while. Press any button to illuminate the display. Full battery capacity will not be reached until the battery has been charged 3–4 times. Batteries degrade over time, which means that call time and standby time will normally decrease with regular use.

Save energy

When you have fully charged the battery and disconnected the charger from the device, unplug the charger from the wall outlet.

Get to know your phone

Assistive functions

Use below symbols to guide you through supporting sections in the manual.

_seen_ Seeing  _hand_ Handling
_seen_ Hearing  _heart_ Safety
**Turn the phone on and off**

1. Press and hold 📞 on the phone to turn it on/off. Confirm with Yes to power off.
2. If the SIM card is valid but protected with a PIN code (Personal Identification Number), PIN is displayed. Enter the PIN code and press OK (upper left corner of keypad). Delete with Clear (upper right corner of keypad).

**Note!** If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

**Tip:** It is recommended to remove the protective plastic film from the display to enhance the visibility.

**Attempts:** # shows the number of PIN attempts left. When no more attempts remain, PIN blocked is displayed. The SIM card must then be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with OK.
2. Enter a new PIN code and confirm with OK.
3. Re-enter new PIN code and confirm with OK.

**Start-up wizard**

When starting the phone for the first time, you can use the Start-up wizard to set some basic settings.

- Press Yes to change or No if you do not want to change.

The default language is determined by the SIM card. See Phone settings, p.5 on how to change language, time and date.

**Tip:** You can run the start-up wizard later if you want. From standby mode, press Menu ➔ Settings ➔ General ➔ Start-up wizard.

**Navigate the phone 📞**

**Standby (idle mode)**

When the phone is ready to use, and you have not keyed in any characters, the phone is in standby.

- Press 📞 to return to standby mode.
• Press left selection button (_horiz) to access the phone Menu or right selection button (vert) Name to access your saved contacts in the phonebook.

**Tip:** You can always press (_name) to return to standby.

**Scroll**

• Use the arrow buttons (_up)/ (down) to scroll in menus.

**Step-by-step instructions**

The arrow (right) indicates next action in step-by-step instructions. To confirm an action, press **OK**. To select an item, scroll or highlight the item using (up)/ (down) and then press **OK**.

**Example:**

• Press **Menu ➔ Phonebook ➔ -New contact- ➔ Add.**

To perform the example on your Doro PhoneEasy® 508 you should do the following:

1. Press **Menu**, scroll to **Phonebook** and press **OK**.
2. Select **-New contact-** and press **Add**.

**Enter text**

**Enter text manually**

**Select character**

• Press a numerical key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.

**Special characters/smileys**

1. Press ***** for a list of special characters.
2. Select the desired character with (up)/ (down) and press **OK** to confirm.

**Move the cursor within text**

• Use (up)/ (down) to move the cursor within the text.

**Upper case, lower case and numerals**

• Press **#** to choose between upper case, lower case and numerals. See Input mode, p.5.

**Change writing language**

1. Press and hold **#** for a list of available languages.
2. Select language with (up)/ (down) and press **OK** to confirm.
Enter text with predictive text
In some languages you can use the Smart ABC (eZiType™) input method which uses a dictionary to suggest words.

• Press each key once, even if the displayed character is not the one you want. The dictionary will suggest words based on the keys you have pressed.

Example
1. Press 3, 7, 3, 3 to write the word “Fred”. Complete the word before looking at the suggestions.
2. Use ←/→ to view the suggested words.
3. Press Select and continue with the next word. Alternatively, press 0 to continue with the next word.
4. If none of the suggested words are correct, use manual input mode.

Note! See Predictive text, p.21 for more information.

Input mode
• Press # to change input mode. The icon on the top left of the display indicates the input mode.

☑ Abc Sentence case with predictive text
☑ ABC UPPER CASE with predictive text
☑ abc lower case with predictive text
Abc Sentence case
ABC UPPER CASE
abc lower case
123 Numerals

Phone settings

Time & date
Set the time and date
1. Press Menu ➔ Settings ➔ General ➔ Time & date:
   • Set time to enter the time (HH:MM).
   • Set date to enter the date (DD/MM/YYYY).
2. Press OK to confirm.
You can also set the phone to automatically update the time and date according to the current time zone. In **Time & date** select **Auto time** ➔ **On**. Automatic update of date and time does not change the time you have set for the alarm clock or the calendar. They are in local time. Updating may cause some alarms you have set to expire depending on network support and subscription.

### Set the time/date format
1. Press **Menu ➔ Settings ➔ General ➔ Time & date ➔ Set format**:
   - **Time format** ➔ **12 hours** or **24 hours**.
   - **Date format** and select the desired date format.
2. Press **OK** to confirm.

### Language
The default language for the phone menus, messages, etc. is determined by the SIM card. You can change this to any other language supported by the phone.

1. Press **Menu ➔ Settings ➔ General ➔ Language**.
2. Use ↑/↓ to select a language.
3. Press **OK** to confirm.

### Block function
1. Press **Menu ➔ Settings ➔ General ➔ Block function**.
2. Select each function you want to disable and press **Off**.
3. Press **Done** to confirm.

### PIN code options
1. Press **Menu ➔ Settings ➔ Security ➔ SIM lock**:
   - **On** to activate the PIN code. You need to enter the PIN code every time the phone is started.
   - **Off** to deactivate the PIN code.

**WARNING**

If the SIM card is lost/stolen it is unprotected.

- **Automatic** to start the phone without the PIN code. The phone remembers it automatically, but if the SIM card is moved to another phone (lost/stolen) the PIN code needs to be entered when the phone is started.
2. Press **OK** to confirm.

### Change PIN code

1. Press **Menu** ➔ **Settings** ➔ **Security** ➔ **Passwords** ➔ **PIN**.
2. Enter current PIN code and press **OK**.
3. Enter new PIN and press **OK**. Repeat to confirm.

### Keypad lock

You can lock the keypad to prevent the keys being accidentally pressed, for example, when your phone is in your handbag.

Incoming calls can be answered by pressing even if the keypad is locked. During the call, the keypad is unlocked. When the call is ended or rejected, the keypad is locked again.

- Press and hold * to lock/unlock the keypad.

**Note!** The main local emergency number can be dialled without unlocking the keypad.

### Activate

1. Press **Menu** ➔ **Settings** ➔ **Security** ➔ **Keypad lock**:
   - **Auto keylock** to select the time delay for automatic keypad locking.
   - **Unlock mode** to select **Single key** to unlock the keypad with * or **Dual key** to lock/unlock with right selection button (**Name/Unlock**) and *.

2. Press **OK** to confirm.

### Calls

#### Make a call

1. Enter the phone number including the area code. Delete with **Clear**.
2. Press **to dial. Press **Abort** to cancel dialling.
3. Press **to end the call.

**Tip:** For international calls, always use + before the country code for best operation. Press * twice for the international prefix +.

#### Call from the phonebook

1. Press **Name** to open the phonebook.
2. Use ↵/ ↑ to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry, see Enter text, p.4.

3. Press Call to dial the selected entry. If needed, select the number. Alternatively, press to dial.

4. Press Abort or to cancel dialling.

Receive a call
1. Press to answer, or press Silent to switch off the ringsignal and then Reject to reject the call (busy signal). Alternatively, press to reject the call directly.

2. Press to end the call.

Volume control
Use ↵/↑ to adjust the sound volume during a call. The volume level is indicated on the display. If you use a hearing aid or have hearing difficulties when using the telephone in a noisy environment, you can customise the phone's audio settings, see Audio setup, p.25.

Silent
Silent is a fixed profile with Keypad tone, Message tone and Ringtone disabled, while Vibration, Tasks, Daily reminder and Alarm are unchanged.

- Press and hold shortcut button # to activate/deactivate silent mode.

Headset
When a headset is connected, the internal microphone in the phone is automatically disconnected. If available, use the answer key on the headset to answer and end calls.

⚠️ CAUTION
Using a headset at high volume may damage your hearing. Adjust the volume level carefully when using a headset.
Call options
During a call the selection buttons\(^1\) (__) give access to additional functions.

**Options (left selection button)**
- **Hold/Retrieve** to hold/retrieve the current call.
- **End single call** to end the current call (same as -).
- **New call** to call another number (Conference).
- **Phonebook** to search the phonebook.
- **Messages** to write or read text messages.
- **Mute** to disable the microphone.

**SPK on (right selection button)**
The loudspeaker allows you to speak without holding the phone closely to the ear.

1. Press **SPK on** to activate. Speak clearly into the phone microphone at a maximum distance of 1 m. Use \(\uparrow/\downarrow\) to adjust the loudspeaker volume.
2. Press **SPK off** to return to normal mode.

**Note!** Loud background noises (music, etc.) may interfere with the sound quality.

**Speed dial**
Use \(A - B, 0\) and \(2 - 9\) to speed dial an entry from standby.

- Press and hold the corresponding key to speed dial.

**Add speed dial numbers**
1. Press **Menu ➔ Settings ➔ Calls ➔ Speed dial.**
2. Select **A ➔ Add** and select an entry from the phonebook.
3. Press **OK** to confirm.
4. Repeat to add speed dial entries for buttons \(B, 0, 2 - 9.\)

**Tip:** To change contact, select an existing entry and press **Options ➔ Edit/Delete.**

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1. Selection buttons have multiple functions. The current function is shown above the selection button on the display.
Edit contact information

1. Press corresponding button, A or B.
2. Use 🔽/🔼 to highlight the name or the number, then press Edit to edit.
3. Press OK to confirm. Delete with Clear.

SOS calls
As long as the phone is switched on, it is always possible to place an SOS call by entering the main local emergency number for your present location followed by 📞.

Some networks accept calls to emergency numbers without a valid SIM card. Contact your service provider for more information.

Call log
Received, missed and dialled calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls related to the same number, only the most recent call is saved.

1. Press 📞.
   Alternatively, press Menu ➔ Call log.
2. Use 🔽/🔼 to select:
   - Received call
   - Dialled call
   - Missed call
3. Press 📞 to dial, or Options:
   - View to show details for the selected call.
   - Send SMS to send a text message.
   - Delete to delete the call.
   - Delete all to delete all calls in the call log.
   - Save to save the number in the phonebook ➔ Create new create new contact, or Update update existing contact.
**Call settings**

**Voice mail**
If your subscription includes an answering service, callers can leave a voice mail message when you cannot answer a call. **Voice mail** is a network service and you may need to subscribe to it first. For more information and for the voice mail number, contact your service provider.

1. Press **Menu ➔ Settings ➔ Calls ➔ Voice mail**.
2. Select **Empty ➔ Add**:
   - **Phonebook** to add a contact from the phonebook. Press **OK** to confirm.
   - **Manual** and enter name and number. When done, press **Save**.

**Tip:** To edit or delete an existing entry, select it and press **Options ➔ Edit/Delete**.

**Call voice mail**
- Press and hold shortcut button **1**.

**Tip:** If activated reminder in the messages settings, a reminder signal will be heard after 10 minutes if not listening to new voice mail messages.

**Call time**
During a call, the duration of the call is shown. You can check the duration of your calls.

1. Press **Menu ➔ Settings ➔ Calls ➔ Call time**:
   - **Last call** to show the elapsed time of the most recent call.
   - **Outgoing calls** to show the elapsed time of all dialled calls.
   - **Received calls** to show the elapsed time of all received calls.
   - **Reset all ➔ Yes** to reset all.
2. Press **OK** to confirm.

**Call waiting**
You can handle more than one call at a time, put the current call on hold and answer the incoming call. When activated, an alert tone is heard if there is an incoming call while talking.
- During a call, press **Options ➔ Answer**.
Activate call waiting
1. Press Menu ➔ Settings ➔ Calls ➔ Call setup.
2. Select Call waiting ➔ Activate.
3. Press OK to confirm.

Tip: Repeat and select Deactivate to disable call waiting, or Query status to display if call waiting is active or not.

Answer mode
1. Press Menu ➔ Settings ➔ Calls ➔ Answer mode.
2. Select Any key ➔ On to be able to answer incoming calls by pressing any button (exemption).
3. Press OK to confirm.

Call divert
You can divert calls to an answering service or to another phone number. Set up which calls should be diverted. Select a condition and press OK, then select Activate, Deactivate or Query status for each.

1. Press Menu ➔ Settings ➔ Calls ➔ Call setup ➔ Call divert:
   • Voice calls to divert all voice calls.
   • Unreachable to divert incoming calls if the phone is turned off or out of range.
   • No reply to divert incoming calls if unanswered.
   • If busy to divert incoming calls if the line is busy.
   • Cancel diverts no call divert.
2. Press OK to confirm.

Caller ID
Display or hide your phone number on the recipient's phone when you call.

1. Press Menu ➔ Settings ➔ Calls ➔ Call setup ➔ Caller ID:
   • Set by network to use default setting by the network.
   • Hide ID to never show your number.
   • Send ID to always show your number.
2. Press OK to confirm.
Call barring
Your phone can be restricted to disallow certain types of calls.

**Note!** A password is needed to apply call barring. Contact your service provider to get the password.

1. Press **Menu ➔ Settings ➔ Calls ➔ Call setup ➔ Call barring**.
2. Select **Outgoing calls**:
   - **All calls** to answer incoming calls but not dial out.
   - **Internat.calls** unable to call international numbers.
   - **Int. except home** unable to call international numbers except to the country associated with the SIM card.
3. Press **OK** to confirm.
4. Select **Incoming calls**:
   - **All calls** to dial out but not receive incoming calls.
   - **When roaming** unable to receive incoming calls while roaming (operating in other networks).
5. Press **OK** to confirm.
6. Select **Cancel all** to cancel all call barring (password needed). Press **OK** to confirm.

Fixed dial (FDN)
You can limit calls to certain numbers saved on the SIM card. The list of allowed numbers is protected by your PIN2-code.

1. Press **Menu ➔ Settings ➔ Security ➔ Fixed dial**:
   - **Mode ➔ On/Off** to enable/disable.
   - **Fixed numbers ➔ Add** and enter the first allowed number. Alternatively, select an entry and press **Options ➔ Add/Edit/ Delete**.
2. If needed, enter PIN2 and press **OK** to confirm.

**Note!** You can save parts of phone numbers. For example, if you save 01234, allows calls to all numbers starting with 01234. It is possible to place an SOS call by entering the main local emergency number followed by even when fixed dial is activated. When fixed dial is activated you are not allowed to view or manage any phone numbers saved on the SIM card. You are not able to send any text messages either.
The phonebook can store 100 entries with 3 phone numbers in each entry.

**Add contact**
1. Press Menu ➔ Phonebook ➔ -New contact- ➔ Add.
2. Enter a Name for the contact, see Enter text ☞, p.4. Delete with Clear.
3. Use ↑/↓ to select Mobile, Home or Office and enter the phone number(s) including the area code.
4. When done, press Save.

**Tip:** For international calls, always use + before the country code for best operation. Press * twice for the international prefix *.

**Manage phonebook contacts**
1. Press Menu ➔ Phonebook.
2. Select a contact, then press Options:
   - Call to call the contact.
   - Send SMS to create text message. See Create and send text message (SMS), p.20.
   - View to show details for the selected contact. Phone = storage set to Phone and SIM = storage set to SIM, see Phonebook storage, p.15.
   - Edit to edit the contact. Use ↑/↓ to scroll. Delete with Clear. When done, press Save.
   - Add to add contact.
   - Top 10 to set the entry as one of the first 10 contacts listed in the phonebook. See Top 10 ☞, p.15.
   - Delete to delete the selected contact or Delete all to delete all contacts. Press Yes to confirm or No to abort.
   - Copy all ➔ From SIM to copy all phonebook contacts from the SIM card to the phone memory, or From phone to copy all contacts from the phone memory to the SIM card. Press Yes to confirm or No to abort.
• **Send vCard ➔ Send by SMS** to send the selected phonebook contact as a vCard via text message. Enter the phone number of the recipient. Alternatively use ↻/∧ to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry, see Enter text ⇊, p.4. Press OK to send.

• **Send vCard ➔ Send by Bluetooth** to send the selected phonebook contact as a vCard via Bluetooth®. See Bluetooth®, p.24.

3. Press OK to confirm.

**Phonebook settings**

**Top 10** ➻
Set an entry as one of the first ★ 10 contacts listed in the phonebook.

2. Select one of the empty entries and press Add.
3. Use ↻/∧ to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry.
4. Press OK to save the selected entry, or press Back to discard changes.

**Tip:** You can also add an ★ entry from the phonebook. Select the contact and press Options ➔ Top 10.

**Delete a top 10 entry**

• Select the entry in the top 10 list and press Options ➔ Delete.

**Phonebook storage**

1. Press Menu ➔ Settings ➔ General ➔ Phonebook storage:
   • **SIM** to save 1 phone number per contact. Number and length of the phone numbers/contacts that can be stored will vary depending on SIM card/service provider preferences.
   • **Phone** to save 100 contacts with 3 phone numbers each Mobile, Home and Office.
2. Press OK to confirm.
Owner number
The phone number assigned to your SIM card is saved as **Owner number** if this is allowed by the card. You can also select to add additional numbers.

**Add numbers**
1. Press **Menu ➔ Phonebook ➔ Owner number ➔ Empty ➔ Add**.
2. Enter name and number, see **Enter text 🌐**, p.4.
3. When done, press **Save**.

**ICE (In Case of Emergency)** ❤
First responders can access additional information such as medical information from the victim's phone 🌐ICE in case of emergency. In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. All fields are optional, but the more information provided the better.

1. Press **Menu ➔ Phonebook ➔ ICE**.
2. Use 🔼/🔽 to scroll the list of entries.
3. Press **Edit** to add or edit information in each entry, see **Enter text 🌐**, p.4. Delete with **Clear**.

**ID**
- **Name**: enter your name.
- **Birth**: enter your date of birth.
- **Height**: enter your height.
- **Weight**: enter your weight.
- **Address**: enter your home address.
- **Language**: enter your preferred language.
- **Insurance**: enter your insurance provider and policy number.

**Contact 1:, Contact 2: and Doctor:**
- Press **Options** to **Add** or **Delete** a contact from the phonebook, or **Save** to accept the current entry.
  If possible, add your relationship to your ICE contacts in the phonebook, such as “ICE Wife Mary Smith”.

**Important info.**
- **Condition**: enter any medical conditions/medical devices (e.g. diabetic, pacemaker).
- **Allergies**: enter any known allergies (e.g. penicillin, bee stings).
- **Blood type**: enter your blood type.
- **Vaccination**: enter any relevant vaccination.
- **Medication**: enter any medication that you are treated with.
- **Other info**: enter other information (e.g. organ donor, living will, consent to treat).

4. When done, press **Save**.

### Assistance button

#### CAUTION

When an assistance call is activated the phone is pre-set to handsfree/speakerphone mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

The assistance button allows easy access to contact your predefined help numbers (Number list) should you need help. Make sure that the assistance function is activated before use, enter recipients in the numbers list and edit the text message.

### Make an assistance call

1. **When help is needed**, press and hold the assistance button for 3 seconds, or press it twice within 1 second.
   
   The assistance call begins after a delay of 5 seconds. In this time you can prevent a possible false alarm by pressing  

2. An assistance text message (SMS) is sent to all recipients.

3. The first recipient in the list is dialled. If the call is not answered within 25 seconds, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until  is pressed.

**Note!** Some private security companies can accept automatic calls from their clients. Always contact the security company before using their phone number. Programming '999' into the assistance button is blocked.

**Tip:** The assistance function may be configured so that the recipient of the call must press **0** (zero) to confirm, in order to stop the alarm sequence. See **Confirm with "0"**, p.19.
**IMPORTANT!**

Information to the recipient of an assistance call, when Confirm with "0" is activated.
- After receiving the assistance message, each number in the Number list is called sequentially.
- To confirm the assistance call, the recipient needs to press 0.  
  - If the recipient doesn’t press 0 within 60 seconds (after answering) the call will be disconnected and the next number in the sequence will be called.
  - If the recipient press 0 within 60 seconds, the call is confirmed and no further call attempts will be made (assistance sequence interrupted).

**Activation**

Select how to activate the assistance function using the assistance button.

1. Press **Menu ➔ Settings ➔ Assistance ➔ Activation**:
   - **On Normal** to press and hold the button for approximately 3 seconds, or press it twice within 1 second.
   - **On (3)** to press the button 3 times within 1 second.
   - **Off** to disable the assistance button.

2. Press **OK** to confirm.

**Number list**

Add numbers to the list that is called when the assistance button is pressed.

**IMPORTANT!**

Always inform recipients in the **Number list** that they are listed as your assistance contacts.

1. Press **Menu ➔ Settings ➔ Assistance ➔ Number list**.
2. Select **Empty ➔ Add ➔ Phonebook** to add a contact from the phonebook. Alternatively, press **Manual** to add names/numbers manually. See **Add contact, p.14**.
3. Press **OK** to confirm.
4. Repeat until you have 5 contacts (maximum).

**Tip:** To edit or delete an existing entry, select it and press **Options ➔ Edit/Delete.**

**Activate text messages (SMS)**
A text message can be sent to the contacts in the numbers list when the assistance button is pressed.

**Activation**
1. Press **Menu ➔ Settings ➔ Assistance ➔ SMS ➔ Activation:**
   - **On** to send a text message before dialling.
   - **Off** to dial without sending a text message first.
2. Press **OK** to confirm.

**Create assistance message**
1. Press **Menu ➔ Settings ➔ Assistance ➔ SMS ➔ Message.**
2. Select **Edit** and write the message, see **Enter text ➔**, p.4.
3. Press **OK** to confirm.

**Note! You must** write a message if you activate the SMS function.

**Assistance settings**

**Confirm with "0"**
You can activate the Confirm with "0" function. This is especially recommended if there is a risk that the assistance call is answered by a voice mail/answering service. If the recipient doesn’t press **0** within 60 seconds the call will be disconnected and the next number in the sequence will be called. If the recipient presses **0** within 60 seconds, the call is confirmed and no further call attempts will be made (assistance sequence interrupted).

1. Press **Menu ➔ Settings ➔ Assistance ➔ Confirm with "0".**
2. Select **On** to enable, or **Off** to disable.
3. Press **OK** to confirm.

**Signal type**
Select the notification signal type for the assistance sequence.
1. Press **Menu ➔ Settings ➔ Assistance ➔ Signal type:**
• **High** to use loud signals (default).
• **Low** to use one low signal.
• **Silent** no sound indication, like a normal call.

2. Press **OK** to confirm.

---

### Messages

**Create and send text message (SMS)**

**Note!** Before you can send any text messages, you need to save your message centre number. The number to your service centre is supplied by your service provider and is usually set on the SIM card. If not, you can enter the number yourself. See SMS centre, p.22.

1. Press shortcut button (✉). Alternatively press **Menu** → **Messages** → **Write message**.
2. Write your message, see **Enter text** (.borrowed), p.4, then press **To**.
3. Select a recipient from **Phonebook**. Alternatively, select **Enter number** to add recipient manually and press **Done**.
4. Press **Add** to add more recipients.

**Tip:** You can modify the recipients by selecting one, press **Options** → **Edit/Delete/Delete all**.

5. When done, press **Send**.

**Note!** If you choose to add multiple recipients, you will be charged for each recipient (maximum 10). For international calls, always use + before the country code for best operation. Press * twice for the international prefix +.

### Inbox, Outbox and Sent

<table>
<thead>
<tr>
<th>📬 Text message unread</th>
<th>🔄 Text message sent</th>
</tr>
</thead>
<tbody>
<tr>
<td>📄 Text message read</td>
<td>📮 Text message unsent</td>
</tr>
</tbody>
</table>

1. Press shortcut button (✉). Alternatively press **Menu** → **Messages**.
2. Select **Inbox**, **Outbox** or **Sent**.
3. Select a message and press **Read**. Use arrows to scroll up/down.
4. Press Options:
   - **Reply** to write your reply, then press **Send**. The message is sent immediately.
   - **Call** to call the contact.
   - **Delete** to delete or **Delete all** to delete all. Press **Yes** to delete or **No** to return.
   - **Forward** to forward the message. Edit the message (if desired), then press **Send**.
   - **Use number ➔ Call** to call the selected number.
   - **Details** to view details of the message.

5. Press **OK** to confirm.

**Message settings**

**Predictive text**

1. Press **Menu ➔ Settings ➔ Messages ➔ Predictive text.**
2. Select **On** to enable, or **Off** to disable.
3. Press **OK** to confirm.

**Writing language**

1. Press **Menu ➔ Settings ➔ Messages ➔ Writing language.**
2. Select language with ‹/›.
3. Press **OK** to confirm.

**Tip:** During text input, press and hold # for a list of available languages.

**Write speed 📸**

You can change the speed at which keypad characters repeat before the cursor moves onto the next character.

1. Press **Menu ➔ Settings ➔ Messages.**
2. Select **Write speed ➔ Slow, Normal or Fast.**
3. Press **OK** to confirm.

**Memory status**

1. Press **Menu ➔ Settings ➔ Messages.**
2. Select **Memory status** to display the percentage of memory space used on the SIM card and in the phone memory. Phone memory can store up to 200 messages.
3. Press Back to return.

Storage
1. Press Menu ➔ Settings ➔ Messages ➔ Storage:
   • SIM (default) to store messages on the SIM card.
   • Phone to store messages in the phone memory.
2. Press OK to confirm.

SMS centre
1. Press Menu ➔ Settings ➔ Messages ➔ SMS centre ➔ Edit.
2. Enter the service centre number. Press Clear to delete.
3. Press OK to confirm.

Cell broadcast
You can receive messages on various topics from your service provider, such as weather or traffic conditions in a particular region. For available channels and relevant channel settings, contact your service provider. Cell broadcast messages cannot be received when the device is roaming.

1. Press Menu ➔ Settings ➔ Messages ➔ Cell broadcast:
   • Function on/off to turn information On or Off.
   • Read messages to read the message.
   • Languages to select language On or Off.
   • Channel settings to select from which channels to receive/subscribe messages. Use the options Subscribe, Cancel subscription, Add, Edit and Delete to define your channels.
2. Press OK to confirm.

Reminder
The reminder alerts you once if you haven't checked your messages or listened to your voice mail within 10 minutes from receipt. When notified, press to end the notification and no more reminder is heard.

1. Press Menu ➔ Settings ➔ Messages ➔ Reminder.
2. Select On to enable, or Off to disable.
3. Press OK to confirm.

Vibration
The text message vibration alert is several short vibrations.
1. Press Menu ➔ Settings ➔ Messages ➔ Vibration.

2. Select Messages:
   - Short (4 seconds)
   - Long (12 seconds)

3. Press OK to confirm.

**Note!** If Alert type is set to Ring only the phone will not vibrate.

**Delivery report**
You can select if you want the phone to notify you when your text message has reached the recipient.

**Note!** Contact your service provider for detailed subscription costs before activating.

1. Press Menu ➔ Settings ➔ Messages ➔ Delivery report:
2. Select On to enable, or Off to disable.
3. Press OK to confirm.

**Delete**

1. Press Menu ➔ Settings ➔ Messages.
2. Select Inbox, Outbox, Sent or Delete all ➔ Yes to delete all messages.

### Connectivity

**Network setup**
Your phone automatically selects your (service providers) home network if this is within range. Contact your service provider for more information.

1. Press Menu ➔ Settings ➔ General ➔ Network setup.
2. Select one of the following options and press OK to confirm:
   - **New search** to perform new search if connection is lost.
   - **Select network** to view available network, a list of available network operators is displayed (after a short delay). Select desired operator.
   - **Network mode** to select another network. Select Automatic to select network automatically or Manual to select network manually.
Services
This menu may contain pre-programmed services from your network provider depending on network support and subscription.

- Press **Menu ➔ Settings ➔ General ➔ Services**.

Bluetooth®
You can connect wireless to other Bluetooth® compatible devices such as headsets or other phones.

<table>
<thead>
<tr>
<th>IMPORTANT!</th>
</tr>
</thead>
<tbody>
<tr>
<td>When you are not using Bluetooth® connectivity, turn off <strong>Function on/off</strong> or <strong>Visibility</strong>. Do not pair with an unknown device.</td>
</tr>
</tbody>
</table>

Activate Bluetooth®
1. Press **Menu ➔ Settings ➔ Bluetooth ➔ Function on/off ➔ On**.
2. Press **OK** to confirm.

Bluetooth® settings
Visibility
1. Press **Menu ➔ Settings ➔ Bluetooth ➔ Visibility ➔ On**.
2. Press **OK** to confirm.

**Note!** To prevent other devices from finding your device, select **Off**. Even if you select **Off**, paired devices can still detect your device.

Device name
1. Press **Menu ➔ Settings ➔ Bluetooth ➔ Device name**.
2. Enter the name your Doro PhoneEasy® 508 should appear with for other Bluetooth® devices.
3. Press **Done** to confirm.

Search device
1. Press **Menu ➔ Settings ➔ Bluetooth ➔ Search device**.
2. Select a device from the list and press **Bond** to connect.
   - If Bluetooth® is not enabled, press **Yes** to activate.
3. When connecting to another Bluetooth® device you need a shared password. Enter the password and press **OK**.

My device
Add new devices or view saved.
1. Press **Menu ➔ Settings ➔ Bluetooth ➔ My device**.

2. Select device from the list and press **Options**:
   - **Rename** to change the name of the device.
   - **Delete** to delete the device from the list.
   - **Delete all** to delete all devices from the list.

3. Press **OK** to confirm.

### Audio path

1. Press **Menu ➔ Settings ➔ Bluetooth ➔ Audio path**:
   - **Phone** to answer incoming calls with the phone.
   - **Forward BT** to forward incoming calls to the Bluetooth® device.

2. Press **OK** to confirm.

### Sound & Display

**Note! Silent** needs to be set to **Off** to access Tone setup, Volume, Alert type and Extra tone.

### Audio setup

If you use a hearing aid or have hearing difficulties when using the device in a noisy environment, you can customise the audio settings.

1. Press **Menu ➔ Settings ➔ Sound ➔ Audio setup**:
   - **Normal** for normal hearing in normal conditions.
   - **Medium** for mild hearing impairment or use in a noisy environment.
   - **High** for moderate hearing impairment or use in a very noisy environment.

2. Press **OK** to confirm.

### Tone setup (ringtone)

Select a ringtone with the best tone curve adjustments and frequencies to best fit your needs.

1. Press **Menu ➔ Settings ➔ Sound ➔ Tone setup ➔ Ringtone**.

2. Use ✔️/✔️ to select one of the available melodies, the melody is played.

3. Press **OK** to confirm or **Back** to discard changes.
Tip: Set up the Alarm, Message tone, Keypad tone, Power on and Power off in the same way.

Ringtone volume
1. Press Menu ➔ Settings ➔ Sound ➔ Volume.
2. Use ⇑/ائه to change the ringtone volume.
3. Press OK to confirm.

Silent
1. Press Menu ➔ Settings ➔ Sound ➔ Silent.
2. Select On to enable, or Off to disable.
3. Press OK to confirm.

Tip: Press and hold shortcut button # to activate/deactivate silent mode.

Alert type
Select to use ringtone and/or vibration for incoming calls.
1. Press Menu ➔ Settings ➔ Sound ➔ Alert type.
   • Ring only for ringtone only.
   • Vib. only for vibration only.
   • Vib. and ring for vibration and ringtone.
   • Vib. then ring to start with vibration and adds ringtone after a short while.
   • Silent for no sound or vibration, the display light is lit.
2. Press OK to confirm.

Extra tone
You can select to enable warning and error tones to alert you of low battery power, phone and SIM card errors, etc.
1. Press Menu ➔ Settings ➔ Sound.
2. Select Extra tone ➔ Warning or Error.
3. Select On to enable, or Off to disable
4. Press Done to save.

Wallpaper
1. Press Menu ➔ Settings ➔ Display ➔ Wallpaper.
2. Use ⇑/ائه to display available wallpapers.
3. Press OK to confirm.

**Text size**
You can customise the text size for the menu and messages.

1. Press Menu ➔ Settings ➔ Display.
2. Select Text size ➔ Normal or Large.
3. Press OK to confirm.

**Idle display**
In standby mode the display can show clock only, clock and the service provider, or all information.

1. Press Menu ➔ Settings ➔ Display.
2. Select Idle display ➔ Clock only, Clock & Operator or All info.
3. Press OK to confirm.

**LCD backlight**
Select the delay time for the display backlight.

1. Press Menu ➔ Settings ➔ Display.
2. Select LCD backlight ➔ 15 sec., 30 sec. or 1 min.
3. Press OK to confirm.

**Brightness**
You can customise the brightness settings. The higher value, the better contrast.

1. Press Menu ➔ Settings ➔ Display.
2. Select Brightness ➔ Level 1, Level 2 or Level 3.
3. Press OK to confirm.

**Additional functions**

**Alarm**
1. Press Menu ➔ Alarm ➔ On.
2. Enter the alarm time using the keypad and press OK to confirm.
   - Select Single for a single occurrence.
   - Select Repeated for a repeated alarm. Scroll through the list of days and press On/Off to enable/disable the alarm for each day.
3. When done, press **Save**.

**Snooze or turn off**

- When the alarm goes off a signal will sound. Press **Stop** to turn off the alarm or press **Snooze** to repeat the alarm after 9 minutes.

**Note!** The alarm will work even when the phone is switched off. Do not press **Yes** to power on if wireless phone use is prohibited or when it may cause interference or danger.

**Tip:** To edit an alarm, press **Edit** or **Off** to stop the alarm.

**Calendar**

**Add task**

1. Press **Menu ➔ Organizer ➔ Calendar ➔ Options ➔ Add task**.
2. Enter date, then press ✓.
3. Enter time, then press ✓.
4. Enter subject, see **Enter text** _PACKET, p.4.
5. When done, press **Save**.

**Options**

1. Press **Menu ➔ Organizer ➔ Calendar ➔ Options:**
   - Select **View** to show tasks for the selected date.
   - Select **Jump to date** and enter the date.

2. Press **OK** to confirm.

**View all**

1. Press **Menu ➔ Organizer ➔ Calendar**.
2. Select a task and press **Options ➔ View all**.
3. Press **Options ➔ Edit, Delete or Delete all**.
4. Press **OK** to confirm.

**Note!** The calendar will work even when the phone is switched off. Do not press **Yes** to power on if wireless phone use is prohibited or when it may cause interference or danger.

**Daily reminder**

1. Press **Menu ➔ Organizer ➔ Daily reminder ➔ Add**.
2. Enter time, then press ✓.
3. Enter subject, see **Enter text** _PACKET, p.4.
4. Press **OK** to confirm.

**Snooze or turn off**

- When the reminder alarm goes off a signal will sound. Press **Stop** to turn off the alarm or press **Snooze** to repeat the alarm after 9 minutes.

**Note!** The reminder will work even when the phone is switched off. Do not press **Yes** to power on if wireless phone use is prohibited or when it may cause interference or danger.

**Tip:** For more options select an existing entry, and press **Options ➔ Skip reminder, Add, Edit, Delete** or **Delete all**.

**Calculator**

The **Calculator** can perform basic mathematical operations.

1. Press **Menu ➔ Calculator**.
2. Enter the first number. Use # to enter decimal points.
3. Use the arrow buttons to select an operation (+, -, x, ÷) and press **OK**.
4. Enter the next number and press **OK**.
5. Repeat steps 2–4 as necessary.
   Select = and press **OK** to calculate the result.

**FM radio**

The **FM radio** has a frequency range from 87.5 to 108.0 MHz and 9 preset channels. To listen to the radio, you need to connect a compatible headset which acts as an antenna.

**Turning the radio on**

1. Connect a headset to the headset socket 🎧.
2. Press **Menu ➔ FM radio**. The radio is turned on. The tuned frequency is displayed.
3. Select channel using ↘ or ↗.

**Tip:** Press 🎧 to return to standby mode. The radio will continue to play.

**Volume**

1. Press **Menu ➔ FM radio ➔ Options ➔ Volume**.
2. Use ↘ or ↗ to adjust the volume.
3. Press **OK** to confirm.

**Save frequency**

1. Press **Menu ➔ FM radio ➔ Options ➔ Save frequency.**
2. Enter a name for the new channel, see **Enter text ➔**, p.4.
3. When done, press **Save**.

**Switch off**

- Press **Menu ➔ FM radio ➔ Options ➔ Switch off.**

**Tip:** Disconnecting the headset will also turn off the radio.

**Loudspeaker**

1. Press **Menu ➔ FM radio ➔ Options ➔ Loudspeaker ➔ On.**
2. Use ➔ or ➔ to adjust the sound volume.
3. To turn off, select **Off**.

**Channel list (editing the channel list)**

1. Press **Menu ➔ FM radio ➔ Options ➔ Channel list.**
2. Select the channel you wish to edit and press **Options:**
   - **Play** to play the selected channel.
   - **Delete** to delete the channel. Press **Yes** to confirm or **No** to return to the channel list.
   - **Edit** to edit the channel name, then press ➔ to edit the frequency, use # to enter the decimal point. When done, press **Save**.
3. Press **OK** to confirm.

**Manual input (changing search mode)**

1. Press **Menu ➔ FM radio ➔ Options ➔ Manual input:**
   - **Fine tune** to tune manually with ➔ or ➔.
   - **Auto search** to use automatic station search with ➔ or ➔.
2. Press **OK** to confirm.

**Note!** This will overwrite all previously saved channels.

**Auto save**

1. Press **Menu ➔ FM radio ➔ Options.**
2. Select **Auto save** to automatically install available radio stations in channels 1-9.
3. Press **OK** to confirm.
**Torch**

1. Press Menu ➔ Torch.
2. Select Off to turn off.

**Tip:** Press and hold shortcut button (กดปุ่ม) to turn on the torch. Release to turn off.

**Set automatic switch off time**

1. Press Menu ➔ Settings ➔ General ➔ Torch:
   - 1 min to turn off automatically after 1 min.
   - 2 min to turn off automatically after 2 min.
   - No limit to turn off manually.
2. Press OK to confirm.

**Note!** The torch will drain the battery very quickly. Remember to turn off the torch after use.

**Reset settings**

2. Select Reset settings to reset the phone settings. All the changes that you have made to the phone settings will be reset to default settings.
3. Enter the phone code and press OK to reset.

**Tip:** The default phone code is 1234.

**Reset all**

2. Select Reset all to delete phone settings and content such as contacts, number lists and messages (SIM memory is not affected).
3. Enter the phone code and press OK to reset.

**Tip:** The default phone code is 1234.

**Display status symbols**

<table>
<thead>
<tr>
<th>Signal strength</th>
<th>No network coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ring only</td>
<td>Voice mail message received</td>
</tr>
<tr>
<td>Ring + vibration</td>
<td>Alarm active</td>
</tr>
<tr>
<td>Vibration only</td>
<td>Battery level</td>
</tr>
<tr>
<td>----------------</td>
<td>--------------</td>
</tr>
<tr>
<td>Silent</td>
<td>Call divert activated</td>
</tr>
<tr>
<td>Roaming (in other network)</td>
<td>Bluetooth on, visible to others</td>
</tr>
<tr>
<td>Missed call</td>
<td>Bluetooth on, invisible to others</td>
</tr>
<tr>
<td>Headset connected</td>
<td>Bluetooth connected</td>
</tr>
<tr>
<td>Unread text message/SMS</td>
<td></td>
</tr>
</tbody>
</table>

**Display main symbols**

<table>
<thead>
<tr>
<th>Mute</th>
<th>Charger connected</th>
</tr>
</thead>
<tbody>
<tr>
<td>Message sending success</td>
<td>Charger removed</td>
</tr>
<tr>
<td>Message sending failed</td>
<td>Headset in</td>
</tr>
<tr>
<td>Error</td>
<td>Headset out</td>
</tr>
<tr>
<td>Warning</td>
<td>Speaker on</td>
</tr>
<tr>
<td>Query</td>
<td>Speaker off</td>
</tr>
<tr>
<td>Done (confirmed)</td>
<td>Incoming call</td>
</tr>
<tr>
<td>New message</td>
<td>Outgoing call</td>
</tr>
<tr>
<td>Battery level low</td>
<td>Call ended</td>
</tr>
<tr>
<td>Searching</td>
<td>Missed call. Press Read to see the missed calls.</td>
</tr>
<tr>
<td>Assistance button call</td>
<td>Call on-hold</td>
</tr>
<tr>
<td>vCard message</td>
<td>SOS calls only</td>
</tr>
<tr>
<td>Volume control</td>
<td>Processing, please wait</td>
</tr>
</tbody>
</table>
Remote configuration
Allow persons that you trust, usually a family member or friend, to send information to your Doro PhoneEasy® 508. You can receive phonebook contacts and contacts for speed dial buttons, calendar tasks and settings for the assistance button. When activated, you don’t have to do anything, it’s the other person that sends information to you.

Remote configuration settings on Doro PhoneEasy® 508
Activation
2. Select On to enable, or Off to disable.
3. Press OK to confirm.

Number list
You need to add the name and number of the people who are allowed to send information from their phone to your Doro PhoneEasy® 508.

2. Select Number list ➔ Empty ➔ Add:
   • Select Phonebook to add a contact from the Phonebook. Press OK to confirm.
   • Select Manual and enter the name and number.
   • Press OK to confirm.
3. Repeat until you have 5 contacts (maximum).

Tip: To edit or delete an existing entry, select it and press Options ➔ View/Edit/Delete.
Instructions for the remote user

Send remote control commands by text message

- Make sure activation is set to On and that the remote user is saved in the Number list on the Doro PhoneEasy® 508.
- Text message format must be *#Command#, otherwise the text message cannot be identified as a remote control command.
- Always use #-sign to separate and to end parameters (parameters are the content you want to send).
- To avoid unintentional removal of contacts from the phonebook: contacts already in the phonebook, are duplicated (they aren't deleted or replaced).
- Max length for names is 20 characters, max length for phone numbers is 40 characters and the max length for task descriptions is 35.

Note! Remote config received is shown briefly on the Doro PhoneEasy® 508 to confirm successful reception of remote configurations.

Remotely save a contact in the phonebook

All contacts sent to Doro PhoneEasy® 508 by remote configuration are stored in the phone (even if storage is set to SIM). 3 phone numbers for each contact can be sent.

<table>
<thead>
<tr>
<th>Example</th>
<th>Send Jeff Jackson’s mobile number, home number and his office number to Doro PhoneEasy® 508.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Write</td>
<td>*#phonebook#Jeff Jackson# +46700393939#462805011#462805083#</td>
</tr>
<tr>
<td>Write</td>
<td>*#phonebook#Martha Thomson#0768991014#</td>
</tr>
</tbody>
</table>

Example  | Send Martha Thomson’s mobile number to Doro PhoneEasy® 508.                                    |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Write</td>
<td>*#phonebook#Martha Thomson#0768991014#</td>
</tr>
</tbody>
</table>

Remotely set up the assistance button

<table>
<thead>
<tr>
<th>Objective</th>
<th>Activate the Assistance button function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Write</td>
<td>*#alert#a#1#</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Objective</th>
<th>Deactivate the Assistance button function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Write</td>
<td>*#alert#a#0#</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Objective</th>
<th>Store Jeff Jackson in Number list as position one (1) with phone number: +46700393939.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Write</td>
<td>*#alert#n#1#Jeff Jackson#+46700393939#</td>
</tr>
</tbody>
</table>
### Objective
Enable the text message function. The text message should be: This is an assistance message. Please take appropriate actions.

#### Write
*#alert#m#1#This is an assistance message. Please take appropriate actions.#

### Objective
Enable the Confirm with "0" function.

#### Write
*#alert#c#1#

### Objective
Set the Signal type to low.

#### Write
*#alert#s#1#

### Remotely set up speed dials

#### Objective
Set Jeff Jackson’s mobile number in memory key A

#### Write
*#memorykey#a#Jeff Jackson#0700393939#

#### Objective
Set Martha Thomson in memory key B

#### Write
*#memorykey#b#Martha Thomson#0768991014#

### Remotely add a task in the calendar

#### Objective
Send a new calendar task to Doro PhoneEasy® 508. The task text should be: dentist appointment in December 1, 2014 at 10:30.

#### Write
*#task#20101201#1030#dentist appointment#

### Note!
Date format is written as yyyy:mm:dd and time format as hh:mm.

### Tip:
It is recommended that you write down the remote settings that you send, this way it is easier for you to send changes later.

### Troubleshooting

#### Phone cannot be switched on

<table>
<thead>
<tr>
<th>Battery charge low</th>
<th>Connect the power adapter and charge the battery for 3 hours. Full battery capacity is reached after the battery has been charged 3–4 times.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery incorrectly installed</td>
<td>Check the installation of the battery.</td>
</tr>
</tbody>
</table>
### Failure to charge the battery

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery or charger damaged</td>
<td>Check the battery and charger.</td>
</tr>
<tr>
<td>Battery should only be charged in temperatures between 0 °C and 40 °C</td>
<td>Improve the charging environment.</td>
</tr>
<tr>
<td>Charger incorrectly connected to phone or power socket</td>
<td>Check the charger connections.</td>
</tr>
</tbody>
</table>

### Standby time decreases

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery charge capacity too low</td>
<td>Install a new battery.</td>
</tr>
<tr>
<td>Too far from base station, phone is constantly searching for signal</td>
<td>Searching the network consumes battery power. Find a place with a stronger signal, or temporarily turn off the phone.</td>
</tr>
</tbody>
</table>

### Failure to place or receive calls

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call barring activated</td>
<td>Deactivate call barring. If this does not solve the problem, contact your service provider.</td>
</tr>
</tbody>
</table>

### PIN code not accepted

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wrong PIN code entered too many times</td>
<td>Enter the PUK code to change the PIN code, or contact your service provider.</td>
</tr>
</tbody>
</table>

### SIM card error

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIM card damaged</td>
<td>Check the condition of the SIM card. If it is damaged, contact your service provider.</td>
</tr>
<tr>
<td>SIM card incorrectly installed</td>
<td>Check the installation of the SIM card. Remove the card and reinstall it.</td>
</tr>
<tr>
<td>SIM card dirty or damp</td>
<td>Wipe the contact surfaces of the SIM card with a clean cloth.</td>
</tr>
</tbody>
</table>

### Failure to connect to network

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIM card invalid</td>
<td>Contact your service provider.</td>
</tr>
<tr>
<td>No coverage of GSM service</td>
<td>Contact your service provider.</td>
</tr>
</tbody>
</table>
### Weak signal

<table>
<thead>
<tr>
<th>Issue</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Too far from base station</td>
<td>Try again from another location.</td>
</tr>
<tr>
<td>Network congestion</td>
<td>Try calling at a later time.</td>
</tr>
</tbody>
</table>

### Echo or noise

<table>
<thead>
<tr>
<th>Issue</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regional problem from bad network relay</td>
<td>Hang up and redial. This may switch to another network relay.</td>
</tr>
</tbody>
</table>

### Failure to add a contact

<table>
<thead>
<tr>
<th>Issue</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phonebook memory full</td>
<td>Delete contacts to free up memory.</td>
</tr>
</tbody>
</table>

### Failure to set a function

<table>
<thead>
<tr>
<th>Issue</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Function not supported or subscribed from network</td>
<td>Contact your service provider.</td>
</tr>
</tbody>
</table>

### Unable to send or receive Picture Messages / MMS with the SIM card

<table>
<thead>
<tr>
<th>Issue</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The MMS profile is not set automatically and it is not possible to send or receive MMS</td>
<td>For some operators the MMS profile has to be selected manually. Activate the correct profile to suit your SIM card or network used.</td>
</tr>
</tbody>
</table>

### Failure to send or download MMS

<table>
<thead>
<tr>
<th>Issue</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone memory is full and it is not possible to send or download MMS</td>
<td>Delete received MMS or select to set the default storage for MMS to be saved on a memory card (not included).</td>
</tr>
<tr>
<td>Incorrect MMS profile selected.</td>
<td>For some service providers the MMS profile has to be selected manually.</td>
</tr>
</tbody>
</table>

### Safety instructions

**CAUTION**

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children.
The mains adapter is the disconnect device between the product and mains power.
The mains socket outlet must be close to the equipment and easily accessible.
Network services and costs

Your device is approved for use on the GSM 900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider.

Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 cm between a wireless device and the medical device. Persons who have such devices should:

• Always keep the wireless device more than 15.3 cm from the medical device.
• Should not carry the phone in a breast pocket.
• Hold the wireless device to the ear opposite the medical device

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.
Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

⚠️ WARNING

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Protect your hearing

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.

⚠️ WARNING

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Emergency calls

⚠️ IMPORTANT!

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.
Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit’s moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

The advice applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don’t forget the receipt or a copy of the invoice.

Warranty

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.
This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user’s part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.

Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than DORO original batteries are used.

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Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network</td>
<td>GSM 900/1800/1900 MHz</td>
</tr>
<tr>
<td>Dimensions</td>
<td>115 mm x 52 mm x 13 mm</td>
</tr>
<tr>
<td>Weight</td>
<td>83 g (including battery)</td>
</tr>
<tr>
<td>Battery</td>
<td>3.7 V / 800 mAh Li-ion battery</td>
</tr>
<tr>
<td>Operating ambient temperature</td>
<td>Min: 0° C (32° F)</td>
</tr>
<tr>
<td>Charging ambient temperature</td>
<td>Min: 0° C (32° F)</td>
</tr>
<tr>
<td>Storage temperature</td>
<td>Min: -20° C (-4° F)</td>
</tr>
<tr>
<td></td>
<td>Max: 60° C (140° F)</td>
</tr>
<tr>
<td></td>
<td>Max: 40° C (104° F)</td>
</tr>
</tbody>
</table>

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 1.03 W/kg measured over 10 g tissue.

The maximum limit according to ICNIRP is 2.0 W/kg measured over 10 g tissue.

Declaration of Conformity

Doro hereby declares that Doro PhoneEasy® 508 conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2011/65/EC (RoHS). A copy of the Declaration of Conformity is available at www.doro.com/dofc.