Your mobile phone

LED light when it’s charging
Volume safely
Power and volume keys
End call
Vibrate alert

Keys
- Navigation key
- Confirm as option (press the middle of the key)
- Send call
- Access call log (recall screen)
- Power on/off the handset (press and hold)
- End call
- Return to idle screen
- Left softkey
- Right softkey
- Dial the voicemail number (press and hold)
- From idle screen:
  - Press: input “#”
  - Press and hold: input the symbol “#”
- To idle mode:
  - Press: access the symbol table (words mode)
  - Input “#” (numeric mode)
- From idle screen:
  - Press: input +
  - Press and hold: activate/deactivate the volume mode
- In idle mode:
  - Press: input a space
  - Press and hold: input “#”

1.1 Your mobile phone

If your phone is covered by the network, dial emergency +000 to access messaging locales or to save the locale number.

Your phone will display your contact number.

3 Calls

3.1 Making a call

1. Dial the desired number then press the key to place the call.
2. To hang up the call, press the key.
3. Making an emergency call
   - Contact your network operator to check service availability.

3.2 Calling your voicemail

To access your voicemail, hold down the key.

3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up by pressing the key.

3.4 Available functions during the call

During a call, you can use your directory, text messages, etc.

1. Making an emergency call without hanging up or dropping the call.
2. During a call, you can use your directory, text messages, etc.

3.4 Available functions during the call

When you receive an incoming call, press the key to place the call.

3.5 Adding a contact

From the main menu select Add contact, then

3.6 Editing a contact

In Edit mode:

4 Contacts

4.1 Consulting your contacts

To access the directory from the idle screen, press the key and select the icon from the menu.

4.2 Adding a contact

Select the directory in which you wish to create a file, press the Options softkey, select Add contact then

5 Messaging

5.1 Create SMS

From the main menu select Messaging” to create a text message. You can type a message, and you’re also able to insert pre-defined messages from “Tempaltes”. Write a message, select “Options” to access all the messaging options.

5.2 Create MMS

Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

6 Call log

You can access your call memory by pressing from the idle screen, or press the key and select the icon from the menu.

6.1 Call history

7 FM Radio

Your phone is equipped with a radio with RDS functionality. You can use the application as a traditional radio with saved channels, or with parallel visual information related to the radio program on the display if you have to stations that offer Visual Radio service.

7.2 FM Radio

You can listen to it while running other applications.

8 Alarm

Your mobile phone has a built-in alarm clock with snooze feature. Your mobile phone has a built-in alarm clock with snooze feature. Use only headphones recommended by TCT Mobile Limited. Also on our website you can find the manual (English version only). Also on our website you can find the manual (English version only).

9 Settings

9.1 Settings

- Normal: this mode allows you to type a text by choosing a character and releasing the key each time you press a key. As you go on, the word will keep changing. Example: For “Tomorrow”, press on the following keys: 

11 Profiles

With this menu, you may personalize ringtones for different events and environments.

12 Services

12.1 Power on your phone

Hold down the key until the phone powers on.

12.2 Power off your phone

Hold down the key from the main screen.
Safety and use information.

You may have received this chapter earlier, before using your mobile phone, but we recommend reading it again here to ensure you are aware of the instructions and safety information. This is to prevent any potential risks.

1. TRAFFIC SAFETY:
   - Do not use a mobile phone while driving a car or motorcycle. Even if the hands-free kit is used, the driver will be distracted from the traffic and the road and may cause an accident.

2. CONDITIONS OF USE:
   - When using the battery, do not install and charge the battery in a humid or wet environment. Do not use or store the battery at high temperatures (above 60°C/140°F).

3. USE OF THE DEVICE:
   - Always hold your mobile phone by hand or keep it in a case, do not leave it in your lap or on your lap, as it may cause damage.
   - Do not remove the battery from your mobile phone to charge it in your lap or on your lap, as it may cause damage.

4. USER INFORMATION:
   - Always follow the instructions for use and installation, or the mobile phone may not work properly or may not be safe.

5. BATTERY AND ACCESSORIES:
   - If the mobile phone is started and charged, it will not respond or shut down.
   - Do not attempt to repair or modify the mobile phone, as it may cause damage.

6. SUPPORT:
   - If your mobile phone is frozen or has not responded for several minutes, please use the factory reset function.
   - If you have any questions about using your mobile device with a medical device, you should consult a health care professional.

Alcatel Mobile Phones Limited Warranty

TCT Mobile North America Ltd. warrants to the original retail purchaser of the wireless device, that this product or part thereof is free from defects in material and workmanship for a period of one year from the date of purchase. During this warranty period, TCT Mobile will repair or replace, at its option, any defective part or device returned, postage pre-paid, to TCT Mobile within 30 days of the date of purchase. Claims received beyond 30 days of the date of purchase will not be accepted for warranty purposes, and any part or device returned for repair or replacement outside of this warranty period will be charged to the consumer at TCT Mobile’s cost.

How to Obtain Support:

1. Contact the customer care center by calling 1-877-502-3246 or going online to www.alcatelonetouch.com. We have placed many self-help tools that may help you to solve the problem and obtain the service for your device.
2. Contact your network operator to obtain the PUK code and open the SIM card.
3. Make sure you have inputted the country prefix when calling the customer care center.
4. After a partial charge, the battery level indicator may not be accurate. Please make sure you follow the complete charge time (minimum 3 hours). Note that the battery will only be charged to 80% capacity, after which the charge will stop. You must unplug the charger to obtain an exact indication of the remaining battery capacity.
5. Unplug the charger to obtain an exact indication of the remaining battery capacity.

Troubleshooting

Before contacting the service center, you are recommended to follow the instructions below:

1. Make sure your phone is charged. (If the battery is the power source, make sure the battery is charged for at least 24 hours.)
2. Make sure your battery is inserted properly before plugging the charger.
3. Make sure your battery is properly charged.
4. Make sure your mobile phone is not used for a long period of time.
5. Make sure your phone is not interfered with by other devices.

If your mobile phone does not work properly, please return it to the store of purchase or the service center.

My phone cannot charge properly:

If the charger and the battery are properly charged, please return the device to the store of purchase or the service center.

The caller’s name/number does not appear when a call is received:

If the caller’s name/number does not appear when a call is received, please return the device to the store of purchase or the service center.

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